



INVITATION TO SUBMIT PROPOSAL

The City of Gatlinburg is interested in receiving Requests for Proposals (RFP's) for the purchase of equipment and required labor for upgrading our current system to an Active Directory setup which will include an offsite backup for the server. Proposals need to contain costs for all the hardware and software necessary for implementation of solution.

Proposals will be received at City Hall until **Thursday, 2:30 p.m., April 4, 2019** at which time they will be publicly opened and read aloud. No proposal may be withdrawn for thirty (30) days.

Proposals shall be sealed in an envelope with the vendor's name, address, the proposal opening time and date and the quotation "**Proposal for Active Directory and Backup**" stated plainly on the outside.

Address Proposals to Delea Patterson, Purchasing, Gatlinburg City Hall, 1230 Parkway East, Suite 2, P.O. Box 5, Gatlinburg, TN 37738, Telephone Number (865) 436-1409.

Technical questions should be addressed to Mike Hinkle, IT Coordinator at **mikeh@gatlinburgtn.gov** or 865-659-9597.

Proposal Specifications may also be obtained from the City of Gatlinburg website at **www.gatlinburgtn.gov** under Gatlinburg Government, Purchasing tab.

The City reserves the right to qualify vendors, to waive any informalities, to reject any and/or all proposals, and to accept the proposal deemed most favorable and in the best interest of the City and to split the award if feasible.

GENERAL PROVISIONS

Prices quoted shall not include Federal or State taxes, if any are applicable.

The prices quoted are that for which the materials or services will be delivered F.O.B. Gatlinburg, Tennessee.

Any additions, deletions, or variations from the following specifications must be noted.

Inspection of the materials or equipment will be made by an agent of the City of Gatlinburg, and if found defective or fails in any way to meet the terms of this agreement, it will be rejected. Rejected materials or equipment will be replaced at the expense of the vendor.

All technical specifications must accompany proposal.

The City of Gatlinburg reserves the right to defer payment for thirty (30) days after delivery. The City of Gatlinburg also reserves the right to reject any and/or all proposals.

The vendor agrees to indemnify the City of Gatlinburg from all liability, loss or damage the City may suffer as a result of claims, demands, costs, or judgments against it arising from all work under this agreement.

The vendor agrees to notify the City, in writing, within thirty (30) days, by registered mail, at the City's address as stated in this agreement, of any claim against the vendor on the obligations indemnified against.

It is the policy of the City of Gatlinburg not to discriminate on the basis of race, color, national origin, age, sex, or disability in its hiring and employment practices, or in admission to, access to, or operation of its programs, services and activities. With regards to all aspects of this contract, contractor certifies and warrants it will comply with this policy.

SPECIFICATIONS – ACTIVE DIRECTORY AND BACKUP

The information below is as exhaustive as possible to assist vendor in submitting solutions for this proposal. It is understood that vendors may require additional information.

Bids for the Active Directory/backup should include the following:

ACTIVE DIRECTORY SERVER: The City prefers Dell or HP servers (but will consider equivalents) with 64 GB memory, RAID, and all necessary licensing. The main server will reside at City Hall, 1230 E. Parkway. Below is a list of all our sites, Internet speeds, etc. All client computer's data should have a solution to replicate to the Active Directory Server or a SAN.

CALS: Licensing for 110 computers. Most are Windows 10 Pro and a few are Windows 7 Pro.

STORAGE: We will need approximately 24 TB's of storage (will consider SAN) with room for expansion. SSDs are preferred over HDDs, but include an option for both.

BACKUP: The proposal should include a fail-over solution, as well as a cloud-based replication of all server data.

VIRTUALIZATION: The city currently maintains these servers and would like to virtualize as many as possible. Please include necessary licenses. Both Hyper-V and VMware will be considered.

Servers: Finance Dept. File Server
 Police Dispatch Server
 Fire Dept. File Server
 Remote Desktop Server
 Linux Red Hat Server
 Linux based Sophos UTM Management
 Email Server

TRAINING: The City's IT staff will do most of the client migration; however winning bidder should include some migrations in order to train the IT Staff on current best practices of the migration, as well as maintenance, adding clients, using group policies, mapping drives, etc.

Bidders may feel free to submit various setups/options in their proposal.

The cost and specifications of each item must be itemized as much as possible.

City Hall Complex:

Internet Speeds: 100/100 Fiber from Charter and a 100/100 Fiber from AT&T.

Computers: 57

Servers: 6

Other Locations:

We have 10 locations connected via VPN. Most locations has a 60/4 charter internet connection and a 20/20 ATT Fiber. Each location is itemized below. We have approximately 60 client computers spread through the city.

Breakdown of by Location:

Convention Center: 234 Historic Nature Trail

Internet Speeds: Has 2 100/100 Fiber Connections
Computers: 10
Servers: 1 – File Server

Water Admin/Shilling Center – 405 Reagan Drive

Internet Speeds: Has 50/50 Fiber and 60/4 Cable Modem
Computers: 8

Water Plant: 916 River Road

Internet Speeds: Has 20/20 Fiber and 60/4 Cable Modem
Computers: 2

Fire Hall #3 – 1310 Ski Mountain Road

Internet Speeds: Has 10/10 Fiber and 60/4 Cable Modem
Computers: 1

Fire Hall #2 – 309 Reagan Drive

Internet Speeds: Has 10/10 Fiber and 60/4 Cable Modem
Computers: 3

Golf Course – 520 Dollywood Lane, Pigeon Forge

Internet Speeds: Has 20/20 Fiber and 60/4 Cable Modem
Computers: 3

Sanitation – 1039 Banner Road

Internet Speeds: Has 60/4 Cable Modem
Laptop: 1 (Unconnected to the city network)

Service Center – 948 Newman Court

Internet Speeds: Has 20/20 Fiber and 60/4 Cable Modem
Computers: 8

Community Center – 156 Proffitt Road

Internet Speeds: Has 20/20 Fiber and 60/4 Cable Modem
Computers: 6

Technical questions need to be addressed to IT Coordinator, Mike Hinkle at mikeh@gatlinburgtn.gov or 865-659-9597 cell. His office number is 865-436-1120.
Delea Patterson, Purchasing

City of Gatlinburg
1230 Parkway East, P.O. Box 5
Gatlinburg, TN 37738

RE: Active Directory/Backup Bid

The specifications for the above-mentioned items have been reviewed and we offer the specified equipment/labor at the prices itemized on attached sheets.

Signed/ _____			_____
			Date
_____			_____
Name (Print)			Telephone Number
_____			_____
Company Name			Fax Number
_____			_____
Address			Email address
_____			_____
City	State	Zip	DUNS Number

EACH VENDOR SHALL SUBMIT THIS STATEMENT OF COMPLIANCE WITH
THEIR PROPOSAL.

For Title VI and IX compliance, we ask for voluntary disclosure of the following information:

Gender: Male _____
 Female _____

Race: Caucasian _____

African American _____

Other (please specify) _____

VENDORS LIST

(Vendors do not have to be on this list to participate in proposal)

Flat Earth Networking, Inc.
Rachel Chiarot
(615) 804-1282
rchiarot@flatearth.net

Wallace CO
230 Skyview Drive
Lenior City, TN 37772
865-384-3608
mike@mgcwallace.com

Pomeroy IT Solution Sales Co., Inc
1020 Petersburg Rd
Hebron, KY 41048
Attn: Jeff Dunn
615-399-0404
(State Contract Vendor)
Jeff.dunn@pomeroy.com

Computer Systems Plus
Attn: Rob Glass
605 Sevier Ave
Knoxville, TN 37920-1737
Rob@compsysplus.com

Central Knox
Doug Carswell and Gary Rohre
doug@centralknox.com
gary@centralknox.com

Pee Jay Alexander – Paxis Technologies
PJAlexander@paxistech.com

J.R. Tuggle
jrtuggle@the-itsource.com

Amy Acosta - Integracon
aacosta@integracon.com

Solomon IT, LLC.
Attn: Sean Pennington
Sean@Solomonitc.com