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ADDENDUM-1

TO

**RFP #2019-544(KD) RECORDING SYSTEM FOR
SULLIVAN COUNTY 800 MHZ TRUNKED RADIO SYSTEM**

This addendum is issued to answer questions that has been submitted regarding the RFP for a Recording System for the Sullivan County 800 MHz Trunked Radio System.

1. **Question:** As indicated on item 18.3.8, does Sullivan County need Screen capture? If so, how many positions?

Answer: Yes and fifteen (15) positions.

2. **Question:** Can you give us more technical details on the NetTN inputs?

Answer: The TN Advance Communications Network is a closed Microwave Network.

3. **Question:** In section 16.1 it is specified to record 200 talk groups, 41 analog channels and a mention of adding NetTN and/or VoIP licenses. Are these licenses for future growth?

Answer: NeTTN and VoIP are for future growth. The 200 and 41 are current.

4. **Question:** Regarding the 200 talk groups in section 16.1:
 - a. How many actual talk paths are there?
RadioReference.com indicates 29 frequencies.
 - b. Is there a Motorola AIS server located at the Sheriff's Office?

Answer: a. Ten (10) talk paths and there are only 10 frequencies.

b. Yes there is a server located at the Sheriff's Office but it is currently licensed with NICE. A new license will need to be obtained by chosen vendor.

5. **Question:** Section 16.1 refers to a single recorder located at the Sullivan County Sheriff's Office. However, in Section 1.1 the overview shows 3 separate PSAPs, each in a different city. Will all recorded audio be obtained at the Sheriff's Office site?

Answer: All 3 PSAPs should be allowed to remotely access simultaneous.

6. **Question:** What is the format of the 911 phone traffic referenced in Section 16.16? Will this be a SIP trunk or other unencrypted VoIP stream?

Answer: This is a VoIP stream and future upgrade by the State of Tennessee.

7. **Question:** Section 17.9 specifies a minimum of two (2) 100bt NICs. Will additional NICs be required for connectivity to NetTN or other VoIP sources?

Answer: No additional NICs will be required for connectivity.

8. **Question:** What Astro Release is the radio system currently on?

Answer: 17.7 however in January 2020 we will be on version 19.0 therefore it will need to work on version 19.0

9. **Question:** How many concurrent playback connections will you be needing? Meaning how many people will be on the recorder at the same time.

Answer: We need 3 concurrent playback connections, (1) in Kingsport, (1) in Sullivan County and (1) in Bristol.

10. **Question:** 1.1 Lease options: What length of lease options are you requesting?

Answer: A 48-month and 60-month lease option.

11. **Question:** PASPs-Are the Consoles of the other two sites listed (Bristol PD & Kingsport PD) available to be recorded at the Sheriff's Office? And are the Radios all able to be recorded from the Sheriff's Office as well?

Answer: Everything is recorded at the Sheriff's Office. Yes, the radios are able to be recorded from the Sheriff's Office.

12. **Question:** RFP Questions and Timeline- Will the answers be sent out to all bidders and when do you anticipate those answers will be sent. Is there a possibility of an extension possibly a week since to

give all the bidders time to review all questions and make any adjustments to their bids?

Answer: Yes, all answers will be sent out to all known bidders and posted on the Sullivan County website through vendor registry. All questions asked by submission deadline are addressed in this addendum. At this time no extension is granted, bid opening date remains on April 3, 2019, 2:00 p.m., Eastern Time.

13. **Question:** Section 11.4 – Would there be an opportunity for a demo of the software during the decision process?

Answer: This will be decided before the final decision is made.

14. **Question:** Section 16.12-What is the current and expected Call Volume per year?

Answer: Currently we cannot give an accurate call volume, however one of the 3 call centers had 561,491 transmissions for a total of 956 hours.

15. **Question:** Section 21.3-This requirement states “the Recorder shall provide the previous 2 years of local calls and 5 years of call from a NAS” are these existing calls that need to be imported to the new recorder or is this strictly a requirement for the new server in the future?

Answer: The vendor would either need to import old data or maintain the old recorder for a minimum of 2 years.

END OF ADDENDUM #1