

Lindbergh Schools Request for Bids FAQ

Q. Will these devices be locked or removed from management (DEP)?

A. None of these devices will have any locks. iPads and MacBooks will be removed from DEP before pickup up.

Q. Were they in cases during their time at the school?

A. iPads remained in keyboard cases for the duration of their use. Some of those cases will be removed and kept by Lindbergh Schools at the end of this school year. The MacBooks did not have cases.

Q. Will payment need to be made first, before picking up the equipment?

A. Yes, payments must be completed and verified before the pickup date.

Q. How would the school like to receive the payment? Wire Transfer, cashier's check, etc?

A. ACH deposit or cashier's check are both acceptable forms of payment.

Q. Will a deposit need to be submitted with the bid?

A. No. You will not need to submit a deposit. Payment must be made before pickup.

Q. Other than asset tags vendors must remove, are there any permanent etchings/engraving on any of the device cases? If so, can you provide photos of those examples?

A. There may be a white envelope label on the back or on the lid of some devices. Photos are included in LindberghApple2024Photos.pdf document. These devices are not engraved.

Q. Is there any restrictions on the size of truck at the loading dock where the palletized assets are to be removed?

A. We can accommodate box trucks and regular cabs with up to 53' trailers. A sleeper cab w/ a 53' would be tight, but a skillful operator could dock it.

Q. Does your loading dock facility have access to any pallet jack tools or a forklift the vendor can utilize in the removal process?

A. We have manual pallet jacks available.

Q. Did the student devices remain in the classroom environment or were they permitted to be taken home by the students?

A. Student devices were taken home.