



Glaval Warranty

1. Who Warrants the product.

The product, as described and limited here, is warranted by the manufacturer and installer of the body: GLAVAL BUS, Division of Forest River, Inc., hereinafter referred to as GLAVAL BUS, 914 County Road 1, Elkhart, Indiana; an Indiana Corporation; and is administered by the GLAVAL BUS Customer Care Dept., Elkhart, Indiana 46514.

2. Who Is Covered.

GLAVAL BUS, the warrantor, extends this limited warranty to the original and any subsequent owners of the vehicle during the WARRANTY PERIOD.

3. What Is Covered.

GLAVAL BUS, your Warrantor, extends the following limited warranty to you, which limited warranty covers your conversion only as to material defects in all materials and workmanship supplied by or performed by GLAVAL BUS.

4. Warranty Period.

The GLAVAL BUS limited warranty is for a period of five (5) years from the date of first delivery or 100,000 miles, whichever occurs first, except for other coverage's listed under "Other Warranties that may Apply" and items listed under "Exclusions and Limitations" and "Limits of the Warranty".

Custom paint and/or tape application, if performed by GLAVAL BUS, is warranted to be free of substantial defects in workmanship and materials provided by GLAVAL BUS for 1 year (12 months) from date of original purchase.

5. Other Warranties That May Apply.

GLAVAL BUS does not warrant the base vehicle itself. The vehicle engine, chassis, drive train, suspension system, battery, and other chassis components are covered by a separate warranty offered by the manufacturer of the vehicle and administered by the manufacturer's authorized dealers. The tire manufacturer separately warrants tires.

Examples of the other manufactures warranties, these are subject to change per the manufacturer and there may be others):

Elec. Components	1 year	Unltd mileage
Alternators	2 years	Unltd mileage
Air Conditioning	2 years	Unltd mileage
Heater(s)	2 years	Unltd mileage
Wheelchair lift		
Braun	3 years	Unltd mileage
Ricon	5 years	Unltd mileage
Wheelchair tie down	90 days	Unltd mileage

6. Owner's Responsibility.

Proper maintenance and cleaning of the exterior and interior of the vehicle is the responsibility of the owner. See the owner's manual for proper care instructions. Defects or damage as a result of improper care or maintenance are not covered by the warranty.

7. Exclusions and Limitations.

Damage caused by abuse, misuse, neglect, failure to observe reasonable and required maintenance practices, acid rain, accidents, natural disasters, acts of war and normal wear and tear and facing of fabrics, carpeting and/or fiberglass are not covered. Light bulbs and fuses are not covered.

Damage or deterioration to the physical appearance of the unit if such damage is the result of normal use, wear and tear, or exposure to the elements.

Damages that may occur to the chassis, frame, other parts or components that occur due to overloading will not be covered and may invalidate portions of the GLAVAL BUS warranty.

Cosmetic or surface corrosion resulting from stone chips or scratches in paint are not covered.

GLAVAL BUS does not cover accessories covered by their own manufacturer's warranties. Those items listed in paragraph 5 above are not covered or warranted by GLAVAL BUS.

Replacement parts provided under terms of the warranty will whenever possible, match original equipment. When necessary, GLAVAL BUS will substitute parts of comparable function and value. Defective items may be replaced with new, remanufactured, reconditioned or repaired components.

Modifications, alterations or repairs performed by unauthorized personnel may invalidate portions of the GLAVAL BUS warranty. Contact GLAVAL BUS Customer Care before you make any changes.

GLAVAL BUS does not cover the costs of loss of vehicle use, rental cars, interim transportation, storage, payment for loss of time or pay, lodging, meals, transporting of the product to an appropriate Warranty Service Location for Service, travel costs, or any other incidental or consequential damages or expenses or inconvenience incurred while your vehicle is out of service due to warranty repair work.

8. How to get warranty service.

To obtain warranty service, contact or visit the dealership where you originally purchased your vehicle or another warranty service facility designated by GLAVAL BUS. Have them contact Glaval Bus Customer Care Department for authorization to have a warranty claim submitted. If you or your dealer has moved, or if your dealer is no longer in business, contact GLAVAL BUS Customer Care (see address and telephone numbers on back page) for the name of a GLAVAL BUS dealer nearest you. Your claim must be made within 30 days of the discovery of the defect. Based on the determination of GLAVAL BUS, and subject to the terms of the warranty, the warranty repair work will be authorized by GLAVAL BUS.

9. Who Performs Warranty Service.

The best place to obtain warranty service is at the dealership where you originally purchased your bus. If the dealership cannot perform the service work, they should call GLAVAL BUS Customer Care for assistance (see number below). If you are unable to visit your original dealer, contact GLAVAL BUS Customer Care (address below) for the name and location of a GLAVAL BUS dealer near you.

10. Dispute Resolution.

Should you be unable to resolve a disagreement with your dealer regarding your right to pursue warranty coverage for a needed repair, contact the GLAVAL BUS Customer Care Manager (see address below). If a dispute about warranty service arises between GLAVAL BUS and you, the owner, the disagreement will be resolved in accordance with the customary procedures of the American Arbitration Association relating to commercial transactions, or the dispute will be submitted to a panel of three (3) arbitrators for decision. The panel will be made up of one member appointed by GLAVAL BUS, one member appointed by the complainant/owner, and one member from the arbitrators group mentioned above. Any and all legal remedies shall be available to the owner after pursuing this informal dispute resolution if a ruling is entered against GLAVAL BUS and GLAVAL BUS fails to abide the ruling. The expenses of arbitration will be paid by the party against whom the arbitrator(s) rule.

11. Limits Of Warranty

This written statement of limited warranty represents the entire warranty authorized and offered by GLAVAL BUS. There are no warranties or representations beyond those expressed in this written document. Any dealership, salesperson or agent cannot amend it. It expressly limits all warranties, including, but not limited to, by way of specification, both express and implied warranties, including warranties or merchantability and fitness for a particular purpose along with all other liabilities or obligations of GLAVAL BUS. Federal Compliance.

THE TERMS OF THE WARRANTOR'S UNDERTAKING EXPRESSED IN THIS LIMITED WARRANTY ARE DRAFTED TO COMPLY WITH THE MAGNUSEN MOSS WARRANTY LEGISLATION, P.L. 93-637 OF 1974, AND OTHER APPLICABLE LAW. ANY WARRANTY PROVISIONS PROMULGATED BY THE FEDERAL TRADE COMMISSION PURSUANT TO RULES OR ANY OTHER LAW RELATIVE THERETO ARE EXPRESSLY INCORPORATED HEREIN. TO THE EXTENT ANY PROVISIONS OF THIS LIMITED WARRANTY ARE INCONSISTENT WITH STATE LAWS, ONLY THOSE PARTS INCONSISTENT ARE VOID.

GLAVAL BUS,
Division of Forest River, Inc.
CUSTOMER CARE DEPT.
914 C. R. 1
Elkhart, IN 46514
800-445-2825
(Fax) 574-264-9036

NOTICE

Please return your Warranty Registration card to register your warranty with GLAVAL BUS so that Glaval Bus may record your rights under this limited warranty and to assure prompt assistance. Your dealer will provide the warranty card for you to sign. If you do not remember signing a GLAVAL BUS warranty card at the time of delivery, please contact your Dealer.