

Lindbergh Schools Request for Bids FAQ

Q. Will these devices be locked or removed from management (DEP)?

A. None of these devices have any locks. Chromebooks were removed from Google Admin.

Q. Will payment need to be made first, before picking up the equipment?

A. Yes, payments must be completed and verified before the pickup date. If the vendor utilizes a grading system, they must pay the guaranteed minimum prior to pickup.

Q. How would the school like to receive the payment? Wire transfer, cashier's check, etc?

A. ACH deposit or cashier's check are both acceptable forms of payment.

Q. Will a deposit need to be submitted with the bid?

A. No. You will not need to submit a deposit. Payment must be made before pickup.

Q. It is understood that the school will have all assets on pallets ready for safe transport. What is the total pallet count of all the assets that must be removed?

A. It is the purchaser's responsibility to ensure the equipment is ready for safe transport. The devices are currently packaged on six pallets.

Q. Other than asset tags vendors must remove, are there any permanent etchings/engraving on any of the device cases? If so, can you provide photos of those examples?

A. There may be a white envelope label on the back of some devices. Photos included in LindberghCBNovember2024Photos.pdf document.

Q. Is there any restrictions on the size of truck at the loading dock where the palletized assets are to be removed?

A. We can accommodate box trucks and regular cabs with up to 53' trailers. A sleeper cab w/ a 53' would be tight, but a skillful operator could dock it.

Q. Does your loading dock facility have access to any pallet jack tools or a fork lift the vendor can utilize in the removal process?

A. We have manual pallet jacks available.

Q. Is the removal date time window (8am -3pm) expressed as your local or CST time zone?

A. 8:00 AM to 3:00 PM CST time.

Q. Did the student devices remain in the classroom environment or were they permitted to be taken home by the students?

A. The majority of these Chromebooks were taken home.