



**City of Gatlinburg
1230 E. Parkway
PO Box 5,
Gatlinburg TN, 37738
865-436-1400**

REQUEST FOR PROPOSAL

The City of Gatlinburg is soliciting proposals to support telephone services for the listed locations along with high speed Internet connectivity for all departments within the City. The City of Gatlinburg prefers to procure this solution from one vendor for all locations but understands that this may not be possible due to regulations and service offerings of the solicited providers. Therefore, we request that Vendors present their most total solution and clearly identify areas where it is not possible (or practical) for you to provide services. Agreements are expected to be for a 3-year term. Proposals should be submitted no later than **September 10, 2020 at 2:30 PM.**

The City of Gatlinburg is looking for a phone and internet solution that will improve the performance of its data communications. Service levels common in the telecom industry are expected with no degradation in existing up time, or service response times. Our primary goal is to increase efficiency. We have a small number of POTS lines that will need to be included in the bid.

Please provide a proposal to the City of Gatlinburg based upon research and review of the current systems being used by the City to upgrade the current internet or any parts of it using a combination of PRI's, Fiber, Cable Modem's or Metro Lan to provide internet service in one package. All proposals should include a full detailed description of services proposed along with a monthly fee schedule including any specific installation charges broken down per location. The cost for each individual type of line with fees needs to be shown as well. Please note: Current Internet speeds should not be reduced in this proposal.