

FRANKLIN COUNTY PURCHASING DEPARTMENT REQUEST FOR BID (RFB) COVER PAGE

RFB NO: 201946

TITLE: Processing Annual Tax Statements and Receipts

Solicitation Schedule & Deadlines:

September 18, 2019 Solicitation Release/Advertising Date

September 24, 2019 8:00AM Deadline for Submitting Questions

September 25, 2019 4:30PM Deadline to post Addendum

October 2, 2019 2:00PM Deadline to Submit Response

October 2, 2019 2:30PM Opening Date I Time

Responses must be received no later than "Deadline to Submit Response"

October 2, 2019 2:00PM

Ann Struttmann, Purchasing Agent

Shakara Bray, Assistant Purchasing Agent

Phone: 636-584-6274 Email: purchasing@franklinmo.net

Submittal Instructions: Print this Packet in its entirety and complete all pages per instructions. Print the SEALED RESPONSE LABEL found in Attachment 1 of this packet and attach to the front of your envelope.

Company Name:	

SUBMISSION CHECKLIST

I have reviewed the bid schedule and deadlines, located on the solicitation cover page
I have read ALL Terms and Conditions and Bid documents closely
(Located at www.franklinmo.org)
THE ITEMS LISTED BELOW ARE THE REQUIRED DOCUMENTATION FOR SUBMITTING A RESPONSE
USE THESE FORMS ONLY
Solicitation Cover page
Contractual Terms and Conditions Acknowledgement
Pricing Form completed and signed
I have one original and two copies that are labeled accordingly
I have included contact information
Envelope is sealed and label attached
Affidavit for Work Authorization is completed and Notarized
Documentation of USPS and MDP certifications included
Proposed printing and mailing schedule included

SCOPE OF WORK

Vendor to print and mail all tax statements, paid tax receipts and envelopes according to the information outlined below.

- 1. Printing requirements (approximate):
 - a.) Real Estate Tax Statements 75,000
 - b.) Personal Property Tax Statements 50,000
 - c.) Merchant Tax Statements 2,000
 - d.) Delinquent Tax Statements, real estate and personal property 18,000
 - e.) Single page tri-fold inserts 15,000
 - f.) Paid Tax Receipts 90,000
 - g.) Blank Paid Tax Receipts 50,000
 - h.) Duplicate Statement blanks 50,000
 - i.) Return Envelopes 110,000
 - j.) Statement Mailing Envelopes 110,000
 - k.) Paid Receipt Mailing Envelopes 90,000
- 2. Specifications for printed items:
 - a.) Real Estate Tax Statements: 8 ½" x 11", 3-color over 1 color, printed on both sides, with 1 horizontal perforation, #60 white paper.
 - b.) Personal Property Tax Statements: $8 \frac{1}{2}$ x 11", 3-color over 1 color, printed on both sides, with 1 horizontal perforation, #60 white paper.
 - c.) Merchant Tax Statements: 8 ½" x 7", 3-color over 1-color, printed on both sides, with 1 horizontal perforation, #60 white paper.
 - d.) Delinquent Tax Statements: 8 %" x 11", 2-color, printed on both sides, with 1 horizontal perforation, #70 white paper
 - e.) Single page tri-fold inserts: 8 ½" x 11", #70 color paper, 1-color print
 - f.) Paid Tax Receipts: 8 ½" x 3 ½", 3-color print, #60 white paper
 - g.) Blank Paid Tax Receipts: 8 $\frac{1}{2}$ " x 3 $\frac{1}{2}$ ", 3-color print, #60 white paper

- h.) Duplicate Statement blanks (Exhibit H): 8 ½" x 3 ½", 3-color print, #70 canary yellow paper
 - i.) Return Envelopes (Exhibit I): #9 regular envelope, 24# white wove, 1-color print, both sides
 - j.) Statement Mailing Envelopes (Exhibit J): #10 standard letter, 1 left window envelope, 24# white wove with inside security tint, 1-color print
 - k.) Paid Receipt Mailing Envelopes (Exhibit K): #10 standard letter, 1 left window envelope, 24# white wove with inside security tint, 1-color print
- 3. Mailing schedule and deadlines:

Franklin County Collector's office will provide specific mailing dates and approve all schedules for production of statements and receipts prior to start of project. Proofs must be provided and approved prior to mailing. Data files may be provided up to ten (10) business days prior to vendor's start of print production.

(approximate dates and quantities, subject to change)

Upon completion of S.F.T.P. – test files can be submitted for data processing tests

October – delinquent files received by vendor

October (second to third week) – current tax statement files received

November 1, 2019 mail drop – ALL Real Estate, Personal Property and Merchant Tax Statements

Weekly paid receipt drop, starting third week of November, file received Monday, receipts go out same week Friday

February 15 – delinquent files received

February 28, 2019 mail drop – second round of delinquents, Single page tri-fold inserts added for real estate delinquents only

Blank documents on an as needed basis quantities per 1,000

4. Assist Franklin County Collector with redesign of the tax statements. The Vendor to include cost of design in proposal for 2019 tax statements by an on staff graphic designer.

SPECIFIC REQUIREMENTS

- 1. Data will be processed to format all variable information required to print tax statement forms and receipts as directed.
- 2. All documents will be prepared and layout used as directed by the Franklin County Collector's Office. Proofs to be provided to and approved by Franklin County Collectors office prior to mailing. Vendor to ensure proper proof approval are those mailed. Errors in mailings that differ from the approval proof will result in a discount of printing costs, starting at 10% reduction. Severe errors will result in reprinting and/or mailing at the Vendor's expense. Severity of errors at the discretion of Franklin County.
- 3. Vendor must be capable of receiving data files electronically utilizing S.F.T.P. Communications Protocol.
- 4. Vendor must have capacity to receive large volume files, as large as 80,000 records with a record length of 2000 bytes.
- 5. Vendor must have the ability to interpret data from the files utilizing .xls coded format and provide verification totals.
- 6. Vendor must have the ability to generate and print standard and two-dimensional bar codes that contain account identification on each tax statement. Physical proof samples are required to ensure bar code readability and calculations are correct. Samples to be provided to and approved by Franklin County Collector prior to printing.
- 7. Definite name/address match required for multi-statement and/or receipt envelope inserting process.
- 8. Vendor to incorporate bar code controls to insure the accuracy and integrity of the inserting process.
- 9. No overruns will be paid for by Franklin County. Vendor to bill for items actually used, and reporting per item printed required to be submitted with invoice.
- 10. Vendor must be a Certified USPS Mail Service Provider Full Service and have a certified Mail Design Professional on staff. Documentation of most current USPS certification and MDP certification is required with response.
- 11. Vendor to utilize all current USPS requirements to obtain best pricing on postage as possible:
 - a.) CASS

c.) IMb barcode

- b.) NCOA processing d.) USPS Full Service Requirements
- 12. Vendor to have a USPS mailing permit. All mail to be delivered by vendor to a designated Post Office.
- 13. All mail must be PAVE presorted to mail at the Full Service IMb lowest Rates as opposed to Basic Service Imb lowest rates and in accordance with all USPS requirements for securing automation rate postage. All postage discounts must be passed along to the County as a straight pass through without any markup.
- 14. Payment for postage will be provided based on itemized report of postage by classification invoices.
- 15. Vendor must not outsource any process, including "data processing" functions required to assemble the data in the proper format for printing.
- 16. Vendor must have, within their company, a disaster recovery site for backup.
- 17. Vendor to include a proposed printing and mailing schedule with response.
- 18. Payment to be made, other than postage, upon project milestones. Invoice should include reporting with required breakdowns. Project milestones are as follows:
 - After (November) current tax statement mailings.
 - After all paid receipts have been mailed-weekly.
 - After delinquent bills mailed (February).
 - All additional printing upon completion.
- 19. Liquidated damages for mailings after November 1, 2019 deadline due to vendor error are \$100 per day for the first seven days, then \$500 per day for everyday thereafter.

The contents of this section include mandatory requirements that will be required of the successful bidder and subsequent contractor. The offeror is requested to provide responses to the requirements/desired attributes in this section pursuant to the directions identified herein. The offeror's response, whether responding to a mandatory requirement or a desired attribute, shall be binding in the event the bid is accepted by Franklin County. The offeror must provide all costs necessary to meet the mandatory requirements and the fulfillment of any desirable attributes in the appropriate section titled Pricing.

PRICING FORM

201946 Tax Statements and Paid Tax Receipts

REQUIRED PRICING (vendor printing envelopes)

The bidder shall complete the following pricing table and provide firm, fixed pricing necessary to meet the mandatory requirements of the RFP. All invoices must reflect discounts applied to final order.

Printing to reflect cost per 1,000/total	
Real Estate Tax Statements – 75,000	
Personal Property Tax Statements – 50,000	_
Merchant Tax Statements – 2,000	
Delinquent Tax Statements – 18,000	
Single page tri-fold inserts – 15,000	
Paid Tax Receipts – 90,000	
Blank Paid Tax Receipts – 50,000	
Duplicate Statement blanks – 50,000	-
Return Envelopes – 110,000	
Statement Mailing Envelopes – 110,000	
Paid Receipt Mailing Envelopes – 90,000	
Data Processing:	
Multi-statement matching, inserting, processing:	
Additional fees/explanation:	
Total Proposed Pricing:	
Estimate of postage:	
Company Name	
Authorized Signature	
Printed name and title	

PRICING FORM

201946 Tax Statements and Paid Tax Receipts

The bidder shall complete the following pricing form and provide firm, fixed pricing necessary to meet the mandatory requirements of the solicitation.

REQUIRED PRICING (vendor printing envelopes)

Printing to reflect cost per 1,000/total			
Real Estate Tax Statements – 75,000			
Personal Property Tax Statements – 50,000			
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Duplicate Statement blanks – 50,000			
Return Envelopes – 110,000			
Statement Mailing Envelopes – 110,000			
Paid Receipt Mailing Envelopes – 90,000			
Data Processing:			
Multi-statement matching, inserting, processing:			
Additional fees/explanation:			
Total Proposed Pricing:			
Estimate of postage: Company Name			
Authorized Signature			
Printed name and title			

Franklin County reserves the right to request supporting documentation for the proposed pricing. In addition, it may be necessary to evaluate the bidder's expertise and experience in order to award a bid. Franklin County reserves the right to request reference information and/or proof of expertise if necessary.

CONTRACTUAL TERMS AND CONDITIONS ACKNOWLEDGEMENT

The undersigned Vendor/Contractor has read, understood, and accepted the Terms and Conditions as published on the Franklin County Official Website located at:

http://www.franklinmo.org

All terms and conditions as stated shall be adhered of contract. Vendor/Contractor enters into this its eff	agreement voluntarily, with full knowledge of
Vendor/Contractor Signature	e Date
Vendor/Contracto	r Name and Title

AFFIDAVIT OF WORK AUTHORIZATION

The grantee, sub grantee, contractor or subcontractor who meets the section 285.525, RSMo definition of a business entity must complete and return the following Affidavit of Work Authorization.

Comes now	10W(Name of Business Entity Authorized Representative)			
as				
first being duly sworn on my oath, affirm enrolled and will continue to participate i employees hired after enrollment in the prelated to(subgrant, contractor, or subcontractor, if also affirm that	n the E-Verify program who Bid/Grant/Subgr awarded in a	Federal Work Auth are proposed to wo ant/Contract/Subcontract ccordance with sub	ork in connection with the services act) for the duration of the grant, section 2 of section 285.530, RSMo.	
does not and will not knowingly employ a contracted services related to(Bid/Grant/Subgrant/Contract/Subcontract) for t awarded.	the duration o	of the grant, subgran	 nt, contract, or subcontract, if	
In Affirmation thereof, the facts stated ab statements made in this filing are subject			_	
Authorized Representative's Signature	Priı	nted Name		
Title	Dat	te		
Subscribed and sworn to before me this		Month, Year	I am	
commissioned as a notary public within the and my commissioned as a notary public within the angle of the commissioned as a notary public within the commissioned and the commissioned are commissioned as a notary public within the commissioned and the commissioned are commissioned as a notary public within the commissioned and the commissioned are commissioned as a notary public within th	-		, State of	
Signature of Notary	Dat	te		

AFFIDAVIT OF WORK AUTHORIZATION

(Continued)

CURRENT BUSINESS ENTITY STATUS

I certify that defined in section 2	(Business Entity Name) <u>MEETS</u> the definition of a business entity as 285.525, RSMo pertaining to section 285.530, RSMo as stated above.
Authorized Business Entity Representative's Name (Please Print)	Authorized Business Entity Representative's Signature
Business Entity Name	Date
• • •	ee, sub grantee, contractor, or subcontractor must perform/provide the ntee, contractor, or subcontractor shall check each to verify

Enroll and participate in the E-Verify Federal Work Authorization Program
 (Website: http://www.dhs.gov/e-verify; Phone: 888-464-4218
 Email: e-verify@dhs.gov) with respect to the employees hired after enrollment in the program who are proposed to work in connection with the services required herein;

AND

Provide documentation affirming said company's/individual's enrollment and participation in the E-Verify Federal Work Authorization Program. Documentation shall include a page from the E-Verify Memorandum of Understanding (MOU) listing the grantee's, subgrantee's, contractor's. or subcontractor's name and the MOU signature page completed and signed, at minimum, by the grantee, subgrantee, contractor, or subcontractor and the Department of Homeland Security – Verification Division; (if the signature page of the MOU lists the grantee's, subgrantee's, contractor's, or subcontractor's name, then no additional pages of the MOU must be submitted).

VENDOR INFORMATION

Company Name		
Mailing Address	 	
Phone number	 	
Contact Name		
Contact Name Title	 	
Email Address		

ATTACHMENT 1

SEALED RESPONSE LABEL

PLEASE ATTACH LABEL TO OUTSIDE OF PACKAGE	

SEALED BID RESPONSE ENCLOSED

DELIVER TO:
Purchasing Department
400 East Locust St, Rm 004
Union, MO 63084

SOLICITATION #201946 DATE: October 2, 2019 2:00PM DESCRIPTION: Processing of Annual Tax Statements and Receipts

vendor Name:			
Vendor Address:			