

**Kendall County  
Facilities Management Department  
804 W. John St.  
Suite B. Yorkville,  
IL 60560**

**(630) 553-4102**

## **INVITATION TO BID**

# **Telephone Carrier Services**

**December 13, 2019**

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## Section 1. Invitation to Bid

A. *Notice – published in the Beacon Newspapers December 22, 2019*

**County of Kendall**  
**Invitation to Bid**  
**Telephone Carrier Services**  
**December 13, 2018**

The County of Kendall (“Kendall County”) is soliciting bids for Telephone Carrier Services. Bids shall be addressed and delivered to:

James K. Smiley  
Kendall County Facilities Management, Kendall County  
804 W. John St.  
Suite B Yorkville,  
IL 60560

The closing date and time for receipt of bids is **Friday, January 17, 2020 at 2:00 P.M. C.S.T. time.** Bids received after the submittal date and time will be rejected and returned unopened to the sender. Bids will be opened and read publicly on January 17, 2020 at 2:00 P.M. CST at the Kendall County Facilities Management Office, 804 W. John St., Suite B Yorkville, Illinois.

A complete proposal package, of which this legal notice is a part, is on file for inspection and may be downloaded from the Kendall County website at <http://www.co.kendall.il.us/call-for-bids/> or they may be picked up at the Kendall County Facilities Management Office at 804 W. John St., Suite B. Yorkville, IL 60560, between the hours of 8:00 a.m. and 4:30 p.m., Monday through Friday. There is no charge for the package.

Questions regarding this Request for Proposal must be in writing and addressed to Mr. James K. Smiley, Kendall County Facilities Management (“KCFM”) Director, 804 W. John St., Suite B. Yorkville, IL 60560. (630) 553-4102, [kcfm@co.kendall.il.us](mailto:kcfm@co.kendall.il.us). Any questions received shall be answered at the discretion of Kendall County. Replies will be issued to all Bidders of record as Addenda to the ITB and will become part of the ITB at that time. Each Bidder shall be responsible for determining that it has received all Addenda issued. Contents of any bid shall not be disclosed to any of the competition or Bidders during the submittal process.

Qualified Bidders may submit prices on the following services:

1. Local Access Service (POTS and Centrex)
2. Local Calling Service
3. Long Distance Calling Service

Kendall County reserves the right to reject any or all bids, waive or not to waive any irregularities therein, and to accept the bid(s) considered to be in the best interest of Kendall County.

**B. Project Description**

**1) Introduction:**

The Kendall County is interested in entering into an agreement of no more than thirty-six (36) months that will reduce its monthly local service and calling charges. The proposed service must work with the NEC 2000 IPS & NEC 8300 telephone systems currently in-place at each County facility.

Bidders are requested to submit bids for:

- Analog Telephone Service (Business Lines/POTS/Centrex)
- Analog and Digital Alarm and Monitoring Circuits
- Local Calling
- Long Distance Calling

Assume billing of Customer Service Agreement & POTS circuits shall be complete by January 27, 2020.

Assume billing of Centrex circuits shall be complete by 5/03/2019.

**Current Services:**

**Contract:**

35053 : CSA Renewal &POTS Lines	Expires 02/04/2020
35054 : Centrex Renewal	Expires 02/04/2020

A Price Bid ATTACHMENT 2 must be completed for the agreement period of no more than thirty-six (36) months offered by the Bidder.

**2) Current Services:**

A listing of all Kendall County services related to this ITB is included in ATTACHMENT 1. Kendall County is under multiple Contracts currently. At this time the existing Prime T1's & Point to Point circuit services under Contract and their respective Contract expiration dates are as follows:

Contract:

**\*PRI Circuits are not part of this Invitation to Bid.**

34008 - Circuits (AOI.HCFD.274816.LB & 274817.LB) & CSA (AOI.HCFD.639338)	Expires 05/03/2021
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34089 – Circuit DHZA.266367.LB	Expires 05/03/2021
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For the Prime T1's & Point to Point replacement circuits – New circuits & hardware shall be complete 2 weeks prior to the existing circuits contract end dates listed above.

**Note: PRI's need Foreign Exchange**

### 3) Local Usage

Kendall County's average monthly local usage in 2019 January – December:

Sum of Minutes	Column Labels						
	Jan	Feb	Mar	Apr	May	Jun	Jul
<b>Row Labels</b>							
800 Non Mainland						18.30	
Dedicated Non Mainland						3.10	2.10
Interstate	255.70	318.90	305.30	471.30	451.40	319.60	652.90
Intralata	397.10	467.30	506.20	639.20	678.30	692.10	616.00
Intrastate	259.40	213.90	237.50	420.70	328.80	309.40	416.50
Local Band A	2184.00	2034.00	1508.00	2086.00	1818.00	1799.00	1729.00
Local Band B	1498.00	1630.00	1632.00	1834.00	1900.00	1868.00	1721.00
Local Band C	2395.00	2217.00	2255.00	2265.00	1930.00	2279.00	2360.00
Switched 800 Interstate	249.00	285.40	347.10	242.80	314.00	354.10	336.00
Switched 800 Intralata	1364.20	1526.10	1722.20	1715.20	1824.20	2783.80	1908.70
Switched 800 Intrastate	38.70	21.60	20.40	38.50	40.40	117.30	74.80
<b>Grand Total</b>	<b>8641.10</b>	<b>8714.20</b>	<b>8533.70</b>	<b>9712.70</b>	<b>9285.10</b>	<b>10543.70</b>	<b>9817.00</b>

Sum of Minutes	Column Labels				Grand Total
	Aug	Sep	Oct	Nov	
<b>Row Labels</b>					
800 Non Mainland					18.30
Dedicated Non Mainland	3.90	1.20	0.70	2.80	13.80
Interstate	552.90	1143.00	484.00	537.10	5492.10
Intralata	560.30	442.30	622.40	446.70	6067.90
Intrastate	324.10	293.70	277.60	480.50	3562.10
Local Band A	1530.00	2358.00	2319.00	1928.00	21293.00
Local Band B	1614.00	2140.00	1800.00	1865.00	19502.00
Local Band C	2067.00	2685.00	2243.00	2233.00	24929.00
Switched 800 Interstate	329.30	674.50	794.50	315.40	4242.10
Switched 800 Intralata	2143.90	2368.30	2065.90	2252.80	21675.30
Switched 800 Intrastate	94.40	105.30	65.10	53.90	670.40
<b>Grand Total</b>	<b>9219.80</b>	<b>12211.30</b>	<b>10672.20</b>	<b>10115.20</b>	<b>107466.00</b>

**4) Taxes and Fees:**

Kendall County is not subject to Federal Excise Tax. Kendall County is exempt from state and local taxes. Kendall County's state tax-exempt number is E9995-9003-07.

**5) "Directory Services":**

The selected Bidder (hereinafter "Contractor") shall provide local directory information by dialing "411" and long distance directory information by dialing either "411" or (NPA) 555-1212.

**6) "E-911" ANI and ALI Information Delivery:**

Kendall County shall be in full compliance with all "E-911" lite legislation. Contractor must work with the current E – 911 Lite setup. Current E – 911 Trunks are listed in Attachment 3.

**7) Implementation:**

Kendall County requires that all provisioning of services be conducted and completed outside of the hours of 8:00 a.m. through 5:00 p.m.. The Contractor shall be responsible for all aspects of any transition from Kendall County's current services to new services. This includes, but is not limited to, placing orders (for new service as well as for disconnection of services) as required under Contract, coordinating various departments of all companies involved in the process, communicating with all parties throughout the conversion and reconciling all relevant telephone company bills.

**8) Cost of Conversion:**

Any and all costs associated with this project shall be borne by the Contractor. Charges to Kendall County from other vendors shall be offset by credits in the amount of those charges.

**9) Billing:**

Kendall County shall have a single point of contact for all billing questions. Regardless of the nature of a billing question, Kendall County shall only be required to deal with one person (or department). The Contractor shall be required to provide complete internal coordination (between departments, if required) to resolve the issue in question.

Kendall County wishes to streamline the billing system. Billing information shall be available on electronic and/or other convenient media. A consolidated or summary bill shall be provided to permit Kendall County to pay a single invoice each month, but maintain the ability to inspect individual charges for each line and circuit. A consolidated statement (electronic or paper) with itemized summaries of each location's billing categories is desirable. Kendall County Finance Committee would approve its charges (or note exceptions) and the Treasurer's Office would pay all or the approved portion of that bill. One payment would be made to the Contractor each month.

**10) Service Orders:**

Kendall County shall have a single point of contact for placing all orders. Regardless of the nature of an order, Kendall County shall only be required to deal with one person (or department). The Contractor shall be required to provide complete internal coordination (between departments, if required) of any order for service.

**C.**

***Preparation and Submission of Bids:***

- 1) The proposal shall be submitted in an opaque sealed envelope on or before the time stated and shall bear the name and address of the individual, firm, or corporation submitting the Bid and the Project Name: "Telephone Carrier Services."
- 2) Bidders may attach separate sheets to the bid for the purpose of explanation, exception, alternate bid and to cover unit prices, if needed.
- 3) Bidders may withdraw their bid either personally or by written request, and may resubmit it, at any time before the hour set for the bid opening,. No bid may be withdrawn or modified after the opening of bids except where the award of Contract has been delayed for a period of more than ninety (90) calendar days.
- 4) In submitting this bid, the Bidder further declares that the only person or party interested in the bid as principals are those named herein, and that the bid is made without collusion with any other person, firm or corporation.
- 5) The Bidder further understands and agrees that if their bid is accepted, the individual/company is to furnish and provide all necessary materials and/or equipment and other means to do all of the work and to furnish all of the materials specified in the Contract, except such materials as are to be furnished by Kendall County, in the manner and at the time therein prescribed, and in accordance with the requirements therein set forth.
- 6) The Bidder further agrees to execute all documents within this Bid Package, obtain a Certificate of Insurance for this work and present all of these documents to Kendall County within ten (10) calendar days after the receipt of the Notice of Award and the Contract by the company.
- 7) The Bidder further agrees to begin work not later than fifteen (15) calendar days after receipt of the Notice to proceed, unless otherwise provided, and to execute the work in such a manner and with sufficient materials, equipment and labor.
- 8) By submitting a bid, the Bidder understands and agrees that, if the bid is accepted, and the Bidder fails to enter into a Contract forthwith, the company shall be liable to Kendall County for any damages Kendall County may thereby suffer.

**D. *General Terms and Conditions:***

**1) TAXES:**

Kendall County is exempt from Federal excise tax and the Illinois Retailer's Occupation Tax. This bid cannot include any amounts of money for these taxes.

**2) CONTRACT REVIEW & APPROVAL:**

Any Contract or agreement resulting from the acceptance of this bid by Kendall County shall be on forms either supplied by or approved by Kendall County's State's Attorney's Office. Kendall County reserves the right to reject any agreement that does not conform to the Invitation to Bid (and the terms and conditions expressed herein) and any Kendall County requirements for agreements and contracts.

**3) CLARIFICATION:**

Kendall County reserves the right to request clarification of information submitted and request additional information as needed.

**4) INTEGRATION OF TERMS & CONDITIONS:**

The requirements of this ITB shall be included in the Contract with the selected firm.

**5) PAYMENT:**

In consideration for Contractor providing the services, to the satisfaction of Kendall County, as set forth in this Agreement, Kendall County agrees to pay Contractor the total amount of agreed to by contract and usage monthly for circuit/lines costs. The Contract will be awarded on a monthly Sum basis. To receive compensation, Contractor must present an invoice to Director James Smiley with KCFM. The total amount of the invoice shall be paid in accordance with the Local Government Prompt Payment Act, 50 ILCS 505/1, *et seq.* The County reserves the right to reject any portion of the invoice that is outside the scope of the approved Project work or outside the scope of any additional approved work.

**6) INDEMNIFICATION:**

Contractor agrees to indemnify hold harmless, and defend, with counsel of Kendall County's own choosing, Kendall County, including their past, present, and future board members, elected officials, insurers, employees, and agents from and against claims, liabilities, obligations, losses, penalties, fines, damages, and expenses and costs relating thereto, including but not limited to reasonable attorneys' fees and other legal expenses, which Kendall County, their board members, elected officials, insurers, employees, or agents may sustain, incur or be required to pay arising out of Contractor's negligence, willful acts, errors, omissions, or performance or failure to adequately perform its obligations pursuant to this Agreement. Nothing contained herein shall be construed as prohibiting Kendall County, its past, present, and future elected officials, officers, employees, board members, and agents from defending through the selection and use of their own agents, attorneys and experts, any claims, suits, demands, proceedings and actions brought against them. Pursuant to 55 ILCS 5/3-9005, any attorney representing Kendall County, under this paragraph, shall be approved by the Kendall County State's Attorney and shall be appointed as a Special Assistant State's Attorney. Kendall County's participation in its defense shall not remove Contractor's duty to indemnify and hold the Kendall County harmless as set forth above.

**7) INSURANCE:**

Contractor will obtain and continue in force, during the term of this Agreement, all insurance as set forth below. Each insurance policy shall not be cancelled or changed without thirty (30) calendar days prior written notice, given by the insurance carrier to Kendall County at the address set forth below. Before starting work hereunder, Contractor shall deposit with Kendall County certificates evidencing the insurance it is to provide hereunder: (a) Worker's Compensation and Occupational Disease Disability insurance, in compliance with the laws of the jurisdiction where the work is being performed, (b) Employer's comprehensive general liability insurance for both personal injury and property damage in the minimum amount of \$1,000,000 for each accident and \$2,000,000 aggregate, (c) Comprehensive business automobile liability insurance in the minimum amount of \$1,000,000 combined single limit, (d) Comprehensive excess liability insurance with a combined minimum single limit of \$5,000,000 for each occurrence, with a minimum \$5,000,000 aggregate. Kendall County shall be named as Additional Insured on a Primary and Non-Contributory basis with respect to the general liability, business auto liability and excess liability insurance, as well as a waiver of subrogation with respect to the general liability and workers' compensation in favor of Kendall County. Also,



Kendall County shall be designated as the certificate holder. The policies shall contain, or be endorsed to contain, the following provisions:

**a) GENERAL LIABILITY AND AUTOMOBILE LIABILITY COVERAGE**

- i. Kendall County, its officers, officials, employees and volunteers are to be covered as additional insureds as respects: liability arising out of activities performed by or on behalf of the Insured; premises owned, occupied or used by the Insured. The coverage shall contain no special limitations on the scope of protection afforded to Kendall County, its officers, officials, employee's volunteers or agents.
- ii. The Insured's insurance coverage shall be primary insurance in respect to the Kendall County, its officers, officials, employees, volunteers and agents. Any insurance or self-insurance maintained by Kendall County, its officers, officials, employees, volunteers or agents shall be in excess of the Insured's insurance and shall not contribute with it.
- iii. Any failure to comply with reporting provisions of the policies shall not affect coverage provided to Kendall County, its officers, officials, employees, volunteers or agents.
- iv. The Insured's insurance shall apply separately to each covered party against whom claim is made or suit is brought except with respect to the limits of the insurer's liability.

**b) WORKER'S COMPENSATION AND EMPLOYER'S LIABILITY COVERAGE**

- i. The policy shall waive all rights of subrogation against Kendall County, its officers, officials, employees, volunteers and agents for losses arising from work performed by the insured for Kendall County.
- ii. Each insurance policy shall be endorsed to state that coverage shall not be suspended, voided, canceled by either party, reduced in coverage or in limits except after thirty (30) calendar days prior written notice by certified mail has been given to Kendall County.
- iii. Each insurance policy shall name Kendall County, its officers, officials and employees, volunteers and agents as additional Insureds. Insurance is to be placed with insurers with a Best's rating of no less than A: VII.
- iv. Each Insured shall furnish Kendall County with certificates of insurance and with original endorsements effecting coverage required by this provision. The certificate and endorsements for each insurance policy are to be signed by a person authorized by that insurer to bind coverage on its behalf. The certificates and endorsements are to be on forms approved by Kendall County and shall be subject to approval by the Kendall County State's Attorney before work commences. Kendall County reserves the right to require complete, certified copies of all required insurance policies, at any time.
- v. Each insured shall include all Subcontractors as insureds under its policies or shall furnish separate certificates and endorsements for each Subcontractor. All coverages for Subcontractors shall be subject to all of the requirements stated herein.

**8) INDEPENDENT CONTRACTOR:**

Contractor is an Independent Contractor and is not an employee of, partner of, agent of, or in a joint venture with Kendall County. Contractor understands and agrees that Contractor is solely responsible for paying all wages, benefits and any other compensation due and owing to Contractor's officers, employees, and agents for the performance of services set forth in the Agreement. Contractor further understands and agrees that Contractor is solely responsible for

making all required payroll deductions and other tax and wage withholdings pursuant to state and federal law for Contractor's officers, employees and agents who perform services as set forth in this ITB and any resulting Agreement. Contractor also acknowledges its obligation to obtain appropriate insurance coverage for the benefit of Contractor, Contractor's officers, employees and agents, and agrees that Kendall County is not responsible for providing any insurance coverage for the benefit of Contractor, Contractor's officers, employees or agents. Contractor hereby indemnifies and agrees to waive any right to recover alleged damages, penalties, interest, fees (including attorneys' fees), and costs from Kendall County, its past, present and future board members, officials, employees, insurers, and agents for any alleged injuries that Contractor, its officers, employees or agents may sustain while performing services under the Agreement. Contractor shall exercise general and overall control of its officers, employees and agents.

**9) BACKGROUND CHECKS & SECURITY:**

Contractor shall exercise general and overall control of its officers, employees and/or agents. Contractor agrees that no one shall be assigned to perform work at Kendall County's facilities on behalf of Contractor, Contractor's consultants, subcontractors and their respective officers, employees, agents and assigns unless Contractor has completed a criminal background investigation for each individual to be performing work at the site. In the event that the individual's criminal background investigation reveals that the individual has a conviction record that has not been sealed, expunged or impounded under Section 5.2 of the Criminal Identification Act, Contractor agrees that the individual shall not be assigned to perform work on or at Kendall County's facilities absent prior written consent from Kendall County and the Kendall County Sheriff. Kendall County, at any time, for any reason and in Kendall County's sole discretion, may require Contractor and/or Contractor's consultants, and/or subcontractors to remove any individual from performing any further work under this Agreement.

Contractor understands, and agrees, that any person who takes into, or out of, or attempts to take into, or out of, a correctional facility, or the grounds belonging to or adjacent to the correctional facility, any item not specifically authorized by the correctional facility, such as contraband, shall be prosecuted. All persons, including employees and visitors, entering upon such premises are subject to routine searches of their persons, vehicles, property and/or packages. Contraband shall include, but not be limited to, any dangerous drug, narcotic drug, intoxicating liquor, deadly weapon, dangerous instrument, ammunition, explosive or any other article whose use of or possession of would endanger the safety, security or preservation of order in a correctional facility or any persons therein. Contractor further agrees that it shall notify correctional facility personnel of the loss or breakage of any tools and equipment while within the correctional facility.

**10) CONFORMITY WITH THE LAW:**

This Agreement shall be construed in accordance with the law and Constitution of the State of Illinois and if any provision is invalid for any reason such invalidations shall not render invalid other provisions which can be given effect without the invalid provision. Notwithstanding any other provision to the contrary, venue in all legal proceedings between the parties shall be in the Circuit Court of Kendall County, Illinois, Twenty-Third Judicial Circuit, State of Illinois.

**11) SAFETY:**

Contractor and any Subcontractors shall comply with all the provisions of the Federal Occupational Safety and Health Act of 1970 (84 Stat. 1590), as amended.

**12) EQUAL OPPORTUNITY/NON-DISCRIMINATION:**

Contractor and any Subcontractors will not discriminate against any employee or applicant for employment because of race, color, religion, sex, ancestry, national origin, place of birth, age or handicap unrelated to bona fide occupational qualifications. Contractor, its officers, employees, and agents agree not to commit unlawful discrimination and agree to comply with

all applicable provisions of the Illinois Human Rights Act, Title VII of the Civil Rights Act of 1964, as amended, the Americans with Disabilities Act, the Age Discrimination in Employment Act, Section 504 of the Federal Rehabilitation Act, and all applicable rules and regulations.

**13) EMPLOYMENT OF ILLINOIS WORKERS ON PUBLIC WORKS ACT:**

If at the time the ITB Documents are executed, or if during the term of the Bid Documents, there is a period of excessive unemployment in Illinois as defined in the Employment of Illinois Workers on Public Works Act, 30 ILCS 570/0.01 et seq., (hereinafter referred to as “the Employment Act”), to the extent the Employment Act is applicable to Contractor, Contractor, its consultants, contractors, subcontractors and agents agree to employ Illinois laborers on this Project in accordance with the Employment Act. Contractor understands that the Employment Act defines the identified terms as follows: (a) “period of excessive unemployment” as “as any month following two consecutive calendar months during which the level of unemployment in the State of Illinois has exceeded 5%, as measured by the United States Bureau of Labor Statistics in its monthly publication of employment and unemployment figures,” and (b) Illinois laborer as “any person who has resided in Illinois for at least thirty (30) calendar days and intends to become or remain an Illinois resident.” See 30 ILCS 570/1. Contractor understands and agrees that its failure to comply with this provision of the Agreement may result in immediate termination of the Agreement.

**14) BID INCORPORATION:**

Kendall County may require the entire bid be made an integral part of the resulting Contract. This implies that all responses, supplemental information, and other submissions provided by the Contractor during discussions or negotiations will be held by Kendall County as contractually binding on the Contractor.

**15) COMPLIANCE WITH STATE AND FEDERAL LAWS:**

Contractor agrees to comply with all applicable federal, state and local laws and regulatory requirements and to secure such licenses as may be required for its employees and to conduct business in the state, municipality, county and location. Such obligation includes, but is not limited to, environmental laws, civil rights laws, prevailing wage and labor laws.

**16) PREVAILING WAGE:**

To the extent that the Illinois Prevailing Wage Act is applicable to Contractor and that this Agreement calls for the construction, demolition, maintenance and/or repair of a “public work” as defined by the Illinois Prevailing Wage Act, 820 ILCS 130/.01 et seq. (“the Act”), such work shall be covered under the Act. The Act requires contractors and subcontractors to pay laborers, workers and mechanics performing covered work on public works projects no less than the “prevailing rate of wages” (hourly cash wages plus fringe benefits) in the county where the work is performed. For information regarding current prevailing wage rates, please refer to the Illinois Department of Labor’s website at: <http://www.state.il.us/agency/idol/rates/rates.html>. All contractors and subcontractors rendering “public works” services under the Agreement must comply with all requirements of the Act, including, but not limited to, all wage, notice and record-keeping duties.

**17) DEFAULT:**

The Contract may be canceled or annulled by Kendall County in whole or in part by written notice of default to the Contractor upon nonperformance or violation of Contract terms. An award may be made to another Bidder with services similar to those so terminated. Failure of the Contractor to deliver services within the time stipulated on his offer, unless extended in writing by Kendall County, shall constitute a Contract default.

**18) DRUG FREE WORKPLACE:**

Contractor and its consultants, employees, contractors, subcontractors, and agents agree to comply with all provisions of the Substance Abuse Prevention on Public Works Act, 820 ILCS 265/1 *et seq.* and the Illinois Drug Free Workplace Act, 30 ILCS 580/1 *et seq.*

**19) STANDARD OF CARE:**

Services provided by Contractor will be performed in a manner consistent with that degree of care and skill ordinarily exercised by members of the same profession currently practicing at the same time and in the same or similar locality.

**20) CERTIFICATION:**

Contractor certifies that Contractor, its parent companies, subsidiaries, and affiliates are not barred from entering into this Agreement as a result of a violation of either 720 ILCS 5/33E-3 or 5/33E-4 (bid rigging or bid rotating) or as a result of a violation of 820 ILCS 130/1 *et seq.* (the Illinois Prevailing Wage Act).

**21) CONTRACTOR RESPONSIBILITIES:**

The selected Contractor will be required to assume responsibility for all services offered in this bid. Kendall County will consider the selected Contractor to be the sole point of contact with regard to Contractual matters, including payment of any and all charges resulting from the Contract.

**22) DISQUALIFICATION:**

Kendall County reserves the right to disqualify bids, before or after opening, upon evidence of collusion with intent to defraud or other illegal practices upon the part of the Bidder.

**23) EXECUTION OF DOCUMENTS / CONTRACT AWARD**

- a) The Contractor, in signing his/her Bid on the whole or on any portion of the work, shall conform to the following requirements:
  - i. Bids signed by an individual other than the individual represented in the Bid documents shall have attached thereto a power of attorney evidencing authority to sign the Bid in the name of the person for whom it is signed.
  - ii. Bids which are signed for a partnership shall be signed by all of the partners or by an attorney-in-fact. If signed by an attorney-in-fact, there shall be attached to the Bid a power of attorney evidencing authority to sign the bid, executed by the partners.
  - iii. Bids which are signed for a corporation, shall have the correct corporate name thereof and the signature of the President or other authorized officer of the corporation manually written below the corporate name.
  - iv. If such Bid is manually signed by an official other than the President of the Corporation, a certified copy of a resolution of the board of directors evidencing the authority of such official to sign the Bid shall be attached to it. Such Bid shall also bear the attesting signature of the Secretary of the corporation and the impression of the corporate seal.
- b) The Contract shall be deemed as have been awarded when formal notice of award is duly served upon the intended awardee(s).

**24) INCURRED COSTS:**

Kendall County will not be liable in any way for any costs incurred by respondents in replying to this ITB.

**25) CONFIDENTIALITY:**

It is understood and agreed to by Contractor that all contracts entered into by a government body, such as Kendall County, are open to public review and as such will be on file with the County Clerk's office and may be released pursuant to the Illinois Freedom of Information Act (5 ILCS 140, *et seq.*).

**26) CONFLICT OF INTEREST:**

Both parties affirm no Kendall County officer or elected official has a direct or indirect pecuniary interest in Contractor or this Agreement, or, if any Kendall County officer or elected official does have a direct or indirect pecuniary interest in Contractor or this Agreement, that interest, and the procedure followed to effectuate this Agreement has and will comply with 50 ILCS 105/3.

## Section 2. Bid Instructions

### A. General Information

Four (4) copies of the bid shall be submitted in a sealed envelope to:

James K. Smiley  
KCFM Director  
Kendall County  
804 W. John St.  
Suite B Yorkville, IL 60560

and clearly marked on the outside of the envelope “**Telephone Carrier Services**” on or before **2:00 p.m. Friday, January 17, 2020**. Bid shall be stamped with the date and time received. Bid received after the submittal date and time will be rejected and returned unopened to the sender. ITB's will be opened and read publicly on January 17, 2020 at 2:00 P.M. C.S.T. at the Kendall County Facilities Management Office, 804 W. John St., Suite B Yorkville, Illinois.

### B. Documents/Information to be submitted:

Bidders shall provide complete descriptions in response to items below:

#### 1. Billing:

Paid monthly after approval by the Finance Committee and Kendall County Board.

#### 2. Repair:

Kendall County shall have a single point of contact for reporting trouble. Regardless of the nature of a service disruption, Kendall County shall only be required to deal with one person (or department). Contractor shall be required to provide complete internal coordination (between departments, if required) to completely resolve the trouble. Provide a statement as to any policies regarding guaranteed response times and/or guaranteed repair intervals from the time trouble is reported.

#### 3. Escalation Procedures:

Provide a formalized escalation procedure including telephone numbers for the following services. Include a description of what additional resources will be provided and the impact that these procedures and resources will have on a problem.

- Billing
- Service Outages
- Installation of new services

**4. Network:**

Provide a description of the network that would be serving Kendall County. Identify those components that are owned and operated solely by your company and those that are either owned and/or operated by another company (or companies). Explain why you believe that your company's network design is superior (e.g. more robust; less prone to failure) to others.

**5. Contract:**

Kendall County shall enter into an agreement of no longer than thirty-six (36) months with the Contractor. During the term of the Agreement, Kendall County shall have the right to replace any agreement with the Contractor with one that is more favorable to Kendall County for a period not to exceed the term of the original agreement. A Contract including all terms and conditions (**incorporating the clauses listed in the above "General Terms and Conditions"**) shall be included with your bid. The General Terms and Conditions of the Invitation to Bid shall be binding on Bidder. If there is a conflict between the General Terms and Conditions listed within this Invitation to Bid and the final contract entered into, the terms and conditions listed herein shall control.

**6. Cancellation of Service:**

Kendall County reserves the right to terminate the agreement at any time. Kendall County may terminate the agreement for cause when service levels fall below an acceptable level, which includes, but is not limited to the failure to restore service in a timely manner, failure to resolve billing errors promptly or to provide new service in a timely manner. Please provide complete documentation related to any termination liabilities that would be included in any agreement with Kendall County. There should be no termination liabilities if the agreement is terminated by Kendall County for cause.

**7. Description of Company:**

The Bidder shall describe the company. The following data is to be included:

- Name of company; if a joint venture, name of joint venture and names of the individual companies comprising the joint venture;
- Address of corporate headquarters and Chicago area location, if differing;
- Telephone and fax number(s) for Chicago area location(s);
- Form of company; i.e., sole proprietor, partnership, corporation;
- Date company formed; date incorporated if a corporation;
- Company principals including president, chairman, vice presidents, secretary, chief operation officer, chief financial officer, general manager(s), registered agent;
- Licenses (to do business in the State of Illinois);
- FEIN: Provide the Federal Employee Identification Number of the Bidder; and, SSN: In the case of a sole proprietorship, provide the Social Security Numbers of all Owners/Partners.
- How many customers does your company have in the Chicago metropolitan area? In Kendall County?
- How many customers does your company have with traffic equal to or greater than that of Kendall County?
- Provide a Customer List including contact name and telephone number of similar size installations.

**8. Experience:**

The Bidder shall provide a listing of other government, utility or private sector firms for which similar work has been performed by the Bidder (i.e., provide name of entity, address, phone number, contact person, and brief description of project scope, and summary of recommendations or other final project report).

### **9. Financial Statements:**

Bidder must provide financial statements as described below: If a publicly held firm, the Bidder shall provide their firm's two (2) most current fiscal years of audited financial statements as compiled by independent certified public accountants. Internally audited financial statements shall be accepted only from privately held firms. Bidders shall also list any and all businesses that involved sales in which Bidder has a financial interest; the nature of the interest (sole proprietor, general partner, limited partner, shareholder, sales commission, etc.); and the proposing firm's percentage share of each business or transaction. Shares of corporations in which the potential Bidder's holding represent less than one percent of the outstanding shares and in which the potential Bidder has no management interest need not be declared.

### **10. Other:**

Include any other information you believe to be pertinent but not specifically mentioned elsewhere.

## **Section 3. Review Process**

### **A. Evaluation of Bids and Selection**

The bids received will be evaluated by Kendall County and awarded to the lowest responsible bidder. In evaluating whether a bidder is responsible, Kendall County will consider professional qualifications, previous experience on similar projects, key personnel assigned to the project, and satisfaction of previous clients on work performed for them. Bidders shall be accorded fair and equal treatment and there shall be no disclosure of any information derived from bids submitted by competing Bidders.

Kendall County reserves the right to reject any or all bids and to waive any informality or technical error. This Invitation to Bid does not commit Kendall County to award a Contract, to pay any costs incurred in the preparation of a bid based on this request, or to procure or Contract for services. All bids submitted in response to this Invitation to Bid become the property of Kendall County. Kendall County reserves the right to accept or reject any or all bids received as a result of this request, or to cancel in part or in its entirety the Invitation to Bid, if it is in the best interest of Kendall County to do so.

### **B. Determining a Responsible Bidder**

Kendall County staff will perform an evaluation of the bids received. In determining whether a bidder is responsible, Kendall County will review bid based on the following criteria:

1. Compliance with ITB. Adherence to all conditions and requirements of the ITB.
2. Understanding of the Project. The Bidder's understanding of the engagement, the Kendall County's objectives, and the nature and scope of the work involved.
3. Services to be Provided. The exact type and nature of the Bidder's proposed services and how they accomplish the objectives of the project.
4. Qualifications of the Bidder. The Bidder's capability in all respects to perform fully all Contract requirements, and the integrity and reliability which will assure good faith performance. This criterion includes:
  - The experience of the firm and its record on projects of a similar nature.
  - Personnel to be assigned to the project, their education, qualifications, and experience on similar projects.



- The availability of necessary personnel and other resources to successfully complete the project specified herein on a timely basis.
5. Ability, capacity and skill to fulfill the Contract as specified.
  6. Ability to supply the commodities; provide the services or complete the construction promptly, or within the time specified, without delay or interference.
  7. Character, integrity, reputation, judgment, experience and efficiency.
  8. Quality of performance on previous Contracts.
  9. Previous and existing compliance with laws and ordinances relating to the Contract.
  10. Sufficiency of financial resources.
  11. Quality, availability and adaptability of the commodities, services or construction, in relation to Kendall County's requirements.
  12. Ability to provide future maintenance and service under the Contract.
  13. Number and scope of conditions attached to the bid.
  14. Record of payments for taxes, licenses or other monies due Kendall County

**C. Process:**

Kendall County will review all bids. The bids will be ranked and a recommendation prepared. The rank ordered list and recommendation will be forwarded to the Kendall County Board and designated committees of the Kendall County Board as directed.

Firm Name: \_\_\_\_\_

Address: \_\_\_\_\_

City, State, ZIP: \_\_\_\_\_

Signature: Name \_\_\_\_\_

Printed: Title: \_\_\_\_\_

\_\_\_\_\_

Telephone: \_\_\_\_\_

Date: \_\_\_\_\_

If a Corporation:

ATTEST:

\_\_\_\_\_

Secretary

## Attachment 1

LINE CONFIGURATION		
BTN/ANI	Location	Features/ Descriptions
<b>(630) 553-4100</b>	<b>110 W Ridge, Yorkville, IL 60560</b>	<b>Business Line - [C]</b>
(630) 553-0336	110 W Ridge, Yorkville, IL 60560	Business Line - [C]
(630) 553-0596	110 W Ridge, Yorkville, IL 60560	Business Line - [C]
(630) 553-4132	110 W Ridge, Yorkville, IL 60560	Business Line - [C]
(630) 553-5017	110 W Ridge, Yorkville, IL 60560	Business Line - [C]
(630) 553-5283	110 W Ridge, Yorkville, IL 60560	Business Line - [C]
(630) 553-9789	110 W Ridge, Yorkville, IL 60560	Business Line - [C]
(630) 553-9791	110 W Ridge, Yorkville, IL 60560	Business Line - [C]
(630) 553-9918	110 W Ridge, Yorkville, IL 60560	Business Line - [C]
Contract	110 W Ridge, Yorkville, IL 60560	CSA #35053 Expires: 02/04/2020
<b>(630) R26-1804</b>	<b>110 W Ridge, Yorkville, IL 60560</b>	<b>1.5M Point-to-Point</b>
DHZA.266367..LB	CKL 1-110 W Ridge, Yorkville, IL 60560 CKL 2-1102 Cornell Ln, Yorkville, IL 60560	Circuit ID
Contract	110 W Ridge, Yorkville, IL 60560	P2P CSA #34089 Expires: 05/03/2021
<b>(630) 892-5858</b>	<b>8 Rocky Way, Montgomery, IL 60538</b>	<b>Business Line - [C], Call Forwarding, Call Waiting</b>
Contract	8 Rocky Way, Montgomery, IL 60538	CSA #35053 Expires: 02/04/2020
<b>(630) 553-5444</b>	<b>10460 Route 71, Yorkville, IL 60560</b>	<b>Business Line - [C], Additional Directory Listing</b>
(630) 553-6860	10460 Route 71, Yorkville, IL 60560	Business Line - [C]
Contract	10460 Route 71, Yorkville, IL 60560	CSA #33880 Expires: 02/05/2019
<b>(630) 553-6314</b>	<b>166 W Hydraulic Av, Yorkville, IL 60560</b>	<b>Remote Call Forward to (866) 324-8535</b>
Contract	166 W Hydraulic Av, Yorkville, IL 60560	CSA #35053 Expires: 02/04/2020

<b>(630) 553-5303</b>	<b>807 John, Yorkville, IL 60560</b>	<b>Business Line - [C], Non-Published Service</b>
Contract	807 John, Yorkville, IL 60560	CSA #35053 Expires: 02/04/2020
<b>(630) 553-7616</b>	<b>6780 Route 47, Yorkville, IL 60560</b>	<b>Business Line - [C], Hunt A1, Speed Calling 08, Three Way Calling, Additional Directory Listing</b>
(630) 553-7546	6780 Route 47, Yorkville, IL 60560	Business Line - [C], Hunt A2
(630) 553-9583	6780 Route 47, Yorkville, IL 60560	Business Line - [C]
(630) 553-9588	6780 Route 47, Yorkville, IL 60560	Business Line - [C], Hunt A3
Hunting 'A'	6780 Route 47, Yorkville, IL 60560	(630) 553-7616, 7546, 9588
Contract	6780 Route 47, Yorkville, IL 60560	CSA #35053 Expires: 02/04/2020
<b>(630) 553-3335</b>	<b>111 W Fox, Yorkville, IL 60560</b>	<b>Business Line - [C], Hunt A1, Non-Published Service</b>
(630) 553-0933	111 W Fox, Yorkville, IL 60560	Business Line - [C], Hunt A2
(630) 553-2395	111 W Fox, Yorkville, IL 60560	Business Line - [C], Hunt A3
(630) 553-2401	111 W Fox, Yorkville, IL 60560	Business Line - [C], Hunt A4
(630) 882-8015	111 W Fox, Yorkville, IL 60560	Business Line - [C]
Hunting 'A'	111 W Fox, Yorkville, IL 60560	(630) 553-3335, 0933, 2395, 2401
Contract	111 W Fox, Yorkville, IL 60560	CSA #35053 Expires: 02/04/2020
<b>(630) 553-0222</b>	<b>109 W Ridge, Yorkville, IL 60560</b>	<b>Business Line - [C], Non-Published Service</b>
Contract	109 W Ridge, Yorkville, IL 60560	CSA #35053 Expires: 02/04/2020
<b>(630) 553-1615</b>	<b>1204 Cornell, Yorkville, IL 60560</b>	<b>Business Line - [C], Non-Published Service</b>
Contract	1204 Cornell, Yorkville, IL 60560	CSA #35053 Expires: 02/04/2020
<b>(630) 553-0167</b>	<b>1102 Cornell, Yorkville, IL 60560</b>	<b>Business Line - [C], Call Forwarding</b>
(630) 553-2017	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
(630) 553-2019	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
(630) 553-7819	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
(630) 553-7827	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
(630) 553-7849	1102 Cornell, Yorkville, IL 60560	Business Line - [C]

(630) 553-7874	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
(630) 553-7952	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
(630) 553-7986	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
(630) 553-8242	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
(630) 553-8268	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
(630) 553-8273	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
(630) 553-8277	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
(630) 553-9402	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
(630) 553-9403	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
(630) 553-9506	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
(630) 553-9601	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
(630) 553-9602	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
(630) 553-9603	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
(630) 553-9604	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
(630) 553-9605	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
(630) 553-9606	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
(630) 553-9607	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
Contract	1102 Cornell, Yorkville, IL 60560	CSA #35053 Expires: 02/04/2020
<b>(630) 553-1240</b>	<b>1102 Cornell, Yorkville, IL 60560</b>	<b>Business Line - [C], Hunt A1, Non-Published Service, Call Forwarding</b>
(630) 553-1290	1102 Cornell, Yorkville, IL 60560	Business Line - [C], Hunt A2
(630) 553-1291	1102 Cornell, Yorkville, IL 60560	Business Line - [C], Hunt A3
(630) 553-1309	1102 Cornell, Yorkville, IL 60560	Business Line - [C], Hunt A4
Hunting 'A'	1102 Cornell, Yorkville, IL 60560	(630) 553-1240, 1290-1291, 1309
Contract	1102 Cornell, Yorkville, IL 60560	CSA #35053 Expires: 02/04/2020

<b>(630) 553-5856</b>	<b>1102 Cornell, Yorkville, IL 60560</b>	<b>Business Line - [C], Hunt A1, Non-Published Service, Feature Link, Additional Directory Listings (4), Caller ID w/ Name, DPA 1</b>
(630) 553-5857	1102 Cornell, Yorkville, IL 60560	Business Line - [C], Hunt A2, Feature Link, Caller ID w/ Name, DPA 1
(630) 553-5858	1102 Cornell, Yorkville, IL 60560	Business Line - [C], Hunt A3, Feature Link, Caller ID w/ Name, DPA 1
DPA 1	103 Beaver, Yorkville, IL 60560	Different Premise Address
Hunting 'A'	1102 Cornell, Yorkville, IL 60560	(630) 553-5856-5858
Contract	1102 Cornell, Yorkville, IL 60560	CSA #35053 Expires: 02/04/2020
<b>(630) 553-0327</b>	<b>1102 Cornell, Yorkville, IL 60560</b>	<b>Business Line - [C]</b>
(630) 553-1419	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
(630) 553-4116	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
(630) 553-4125	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
(630) 553-5543	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
(630) 553-5817	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
Contract	1102 Cornell, Yorkville, IL 60560	CSA #35053 Expires: 02/04/2020
<b>(630) 553-1062</b>	<b>1102 Cornell, Yorkville, IL 60560</b>	<b>Centrex - [C], Centrex Telephone Charge (6), System Charge, Free Additional Directory Listings (2), Additional Directory Listings (3), Assume Dial 9</b>
(630) 553-1946	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-1957	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-1972	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-1978	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-1985	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-1988	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9

(630) 553-1989	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-4120	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-4122	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-4204	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-4500	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Hunt B1, Assume Dial 9
(630) 553-4501	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Hunt B2, Assume Dial 9
(630) 553-4502	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Hunt B3, Assume Dial 9
(630) 553-4503	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Hunt C1, Assume Dial 9
(630) 553-4504	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Hunt C2, Assume Dial 9
(630) 553-4505	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-4506	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-4507	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-4508	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-4509	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-4510	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-4511	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-4512	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-4513	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-4514	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-4515	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-4533	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-4535	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-4536	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-4541	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9

(630) 553-4542	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-4543	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-4943	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-4963	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-4964	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-4972	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-4979	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-8363	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-8365	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-4920, 8362	1102 Cornell, Yorkville, IL 60560	Centrex Reserved TNs
Hunting 'B'	1102 Cornell, Yorkville, IL 60560	(630) 553-4500-4502
Hunting 'C'	1102 Cornell, Yorkville, IL 60560	(630) 553-4503-4504
Hunting 'D'	1102 Cornell, Yorkville, IL 60560	(630) 553-4541-4543
Contract	1102 Cornell, Yorkville, IL 60560	Centrex CSA #35054 Expires: 02/04/2020
Contract	1102 Cornell, Yorkville, IL 60560	CSA #35053 Expires: 02/04/2020
<b>(630) 553-8750</b>	<b>1102 Cornell, Yorkville, IL 60560</b>	<b>Business Line - [C], Non- Published Service, Caller ID w/ Name</b>
(630) 553-0003	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
(630) 553-2052	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
(630) 553-4031	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
Contract	1102 Cornell, Yorkville, IL 60560	CSA #35053 Expires: 02/04/2020
<b>800-281-1945</b>	<b>1102 Cornell, Yorkville, IL 60560</b>	<b>Toll Free Number ringing to (630) 553-1290</b>
Contract	1102 Cornell, Yorkville, IL 60560	CSA #35053 Expires: 02/04/2020
<b>888-476-0500</b>	<b>1102 Cornell, Yorkville, IL 60560</b>	<b>Toll Free Number ringing to (630) 553-4150</b>
Contract	1102 Cornell, Yorkville, IL 60560	CSA #35053 Expires: 02/04/2020

<b>888-477-4576</b>	<b>1102 Cornell, Yorkville, IL 60560</b>	<b>Toll Free Number ringing to (630) 553-7500</b>
Contract	1102 Cornell, Yorkville, IL 60560	CSA #35053 Expires: 02/04/2020
<b>888-477-4882</b>	<b>1102 Cornell, Yorkville, IL 60560</b>	<b>Toll Free Number ringing to (630) 553-1240</b>
Contract	1102 Cornell, Yorkville, IL 60560	CSA #35053 Expires: 02/04/2020
<b>(630) 553-0264</b>	<b>103 Beaver, Yorkville, IL 60560</b>	<b>Business Line - [C], Non-Published Service</b>
(630) 553-1252	103 Beaver, Yorkville, IL 60560	Business Line - [C], Hunt A1
(630) 553-1470	103 Beaver, Yorkville, IL 60560	Business Line - [C], Hunt A2
Hunting 'A'	103 Beaver, Yorkville, IL 60560	(630) 553-1252, 1470
Contract	103 Beaver, Yorkville, IL 60560	CSA #35053 Expires: 02/04/2020
<b>(630) 553-0911</b>	<b>1102 Cornell, Yorkville, IL 60560</b>	<b>Business Line - [C], Hunt C1, Free Additional Directory Listing, Feature Link, Caller ID w/ Name</b>
(630) 553-0595	1102 Cornell, Yorkville, IL 60560	Business Line - [C], Three Way Calling, Caller ID w/ Name
(630) 553-0950	1102 Cornell, Yorkville, IL 60560	Business Line - [C], Feature Link, Caller ID w/ Name
(630) 553-0956	1102 Cornell, Yorkville, IL 60560	Business Line - [C], Call Forwarding, Caller ID w/ Name
(630) 553-1855	1102 Cornell, Yorkville, IL 60560	Business Line - [C], Feature Link, Caller ID w/ Name
(630) 553-1856	1102 Cornell, Yorkville, IL 60560	Business Line - [C], Caller ID w/ Name
(630) 553-5934	1102 Cornell, Yorkville, IL 60560	Business Line - [C], Caller ID w/ Name
(630) 553-6022	1102 Cornell, Yorkville, IL 60560	Business Line - [C], Hunt C2, Feature Link, Calling Number
(630) 553-9411	1102 Cornell, Yorkville, IL 60560	Business Line - [C], Calling Number
(630) 553-9856	1102 Cornell, Yorkville, IL 60560	Business Line - [C], Calling Number
(630) 553-9868	1102 Cornell, Yorkville, IL 60560	Business Line - [C], Calling Number
(630) 882-8532	1102 Cornell, Yorkville, IL 60560	Business Line - [C], Calling Number
Hunting 'C'	1102 Cornell, Yorkville, IL 60560	(630) 553-0911, 6022
Contract	1102 Cornell, Yorkville, IL 60560	CSA #35053 Expires: 02/04/2020



<b>(630) 385-1960</b>	<b>110 W Ridge, Yorkville, IL</b>	<b>ISDN PRI w/ 210 DID numbers, 8 Additional Directory Listing, DID Outpulsing, Caller ID with Name and Failsafe Routing</b>
(AOI.HCFD.639338..LB)	110 W Ridge, Yorkville, IL	Circuit ID
(630) 385-1961	110 W Ridge, Yorkville, IL	DID(s)
(630) 385-1962	110 W Ridge, Yorkville, IL	DID(s)
(630) 385-1963	110 W Ridge, Yorkville, IL	DID(s)
(630) 385-1964	110 W Ridge, Yorkville, IL	DID(s)
(630) 385-1965	110 W Ridge, Yorkville, IL	DID(s)
(630) 385-1966	110 W Ridge, Yorkville, IL	DID(s)
(630) 385-1967	110 W Ridge, Yorkville, IL	DID(s)
(630) 385-1968	110 W Ridge, Yorkville, IL	DID(s)
(630) 385-1969	110 W Ridge, Yorkville, IL	DID(s)
(630) 385-3000	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2004	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2011	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2021	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2022	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2023	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2024	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2025	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2031	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2032	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2036	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2047	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2048	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2056	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2067	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2081	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2090	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2102	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2107	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2112	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2114	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2118	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2144	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2169	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2232	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2254	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2281	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2292	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2296	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2298	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2303	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2307	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2318	110 W Ridge, Yorkville, IL	DID(s)







(630) 553-4229	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-4277	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-4830	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-4831	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-4832	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-4833	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-4834	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-4835	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-4836	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-4837	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-4838	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-4839	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-8019	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-8481	110 W Ridge, Yorkville, IL	DID(s)
(630) 882-6961	110 W Ridge, Yorkville, IL	DID(s)
(630) 882-6962	110 W Ridge, Yorkville, IL	DID(s)
(630) 882-6963	110 W Ridge, Yorkville, IL	DID(s)
(630) 882-6964	110 W Ridge, Yorkville, IL	DID(s)
(630) 882-6965	110 W Ridge, Yorkville, IL	DID(s)
(630) 882-6966	110 W Ridge, Yorkville, IL	DID(s)
(630) 882-6967	110 W Ridge, Yorkville, IL	DID(s)
(630) 882-6969	110 W Ridge, Yorkville, IL	DID(s)
(630) 882-6970	110 W Ridge, Yorkville, IL	DID(s)
(630) 882-6971	110 W Ridge, Yorkville, IL	DID(s)
Contract	110 W Ridge, Yorkville, IL	PRI CSA #34088 Expires: 05/03/2021
<b>(630) 385-1890</b>	<b>1102 Cornell, Yorkville, IL</b>	<b>Two (2) ISDN PRIs w/ 851 DID numbers, 11 Additional Directory Listing, 1 Additional Rate Center and DID Outpulsing</b>
(AOI.HCFD.274816..LB)	1102 Cornell, Yorkville, IL	Circuit ID
(AOI.HCFD.274817..LB)	1102 Cornell, Yorkville, IL	Circuit ID
(630) 385-1890	1102 Cornell, Yorkville, IL	DID(s)
(630) 385-1981	1102 Cornell, Yorkville, IL	DID(s)
(630) 385-1982	1102 Cornell, Yorkville, IL	DID(s)
(630) 385-1983	1102 Cornell, Yorkville, IL	DID(s)
(630) 385-1984	1102 Cornell, Yorkville, IL	DID(s)
(630) 385-1985	1102 Cornell, Yorkville, IL	DID(s)
(630) 385-1986	1102 Cornell, Yorkville, IL	DID(s)
(630) 385-1987	1102 Cornell, Yorkville, IL	DID(s)
(630) 385-1988	1102 Cornell, Yorkville, IL	DID(s)
(630) 385-1989	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-4527	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-4528	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-4529	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-4530	1102 Cornell, Yorkville, IL	DID(s)
(630) 385-3001	1102 Cornell, Yorkville, IL	DID(s)































(630) 553-4551	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-4569	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-4813	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-4921	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-4922	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-4924	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-4925	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-4926	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-4942	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-4962	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-4969	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-4970	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-4973	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-4974	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-4975	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-4976	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-4977	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-4978	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-5138	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-5139	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-5147	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-5161	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-5174	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-5197	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-5379	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-5382	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-5479	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-5620	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-5782	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-5829	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-5912	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-5919	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-5967	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-5983	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-5999	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-7003	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-7010	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-7044	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-7099	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-7150	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-7252	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-7354	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-7366	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-7420	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-7428	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-7435	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-7500	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-7665	1102 Cornell, Yorkville, IL	DID(s)







(630) 553-8660	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-8661	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-8706	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-8746	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-8752	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-8832	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-8850	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-8880	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-8881	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-8882	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-8883	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-8884	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-8885	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-8886	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-8887	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-8888	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-8889	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-9100	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-9256	1102 Cornell, Yorkville, IL	DID(s)
Contract	1102 Cornell, Yorkville, IL	PRI CSA #34088 Expires: 05/03/2021
<b>(877) 446-4528</b>	<b>1102 Cornell, Yorkville, IL 60560</b>	<b>Toll Free Number ringing to (630) 882-6970</b>
Contract	1102 Cornell, Yorkville, IL 60560	CSA #35053 Expires: 02/04/2020

**Attachment 2  
Pricing Monthly**

<u>Contract</u>	<u>Expiration</u>	<u>Pricing</u>
35053 CSA Renewal & POTS Lines	_____	_____
35054 Centrex Renewal	_____	_____
Totals		\$ _____



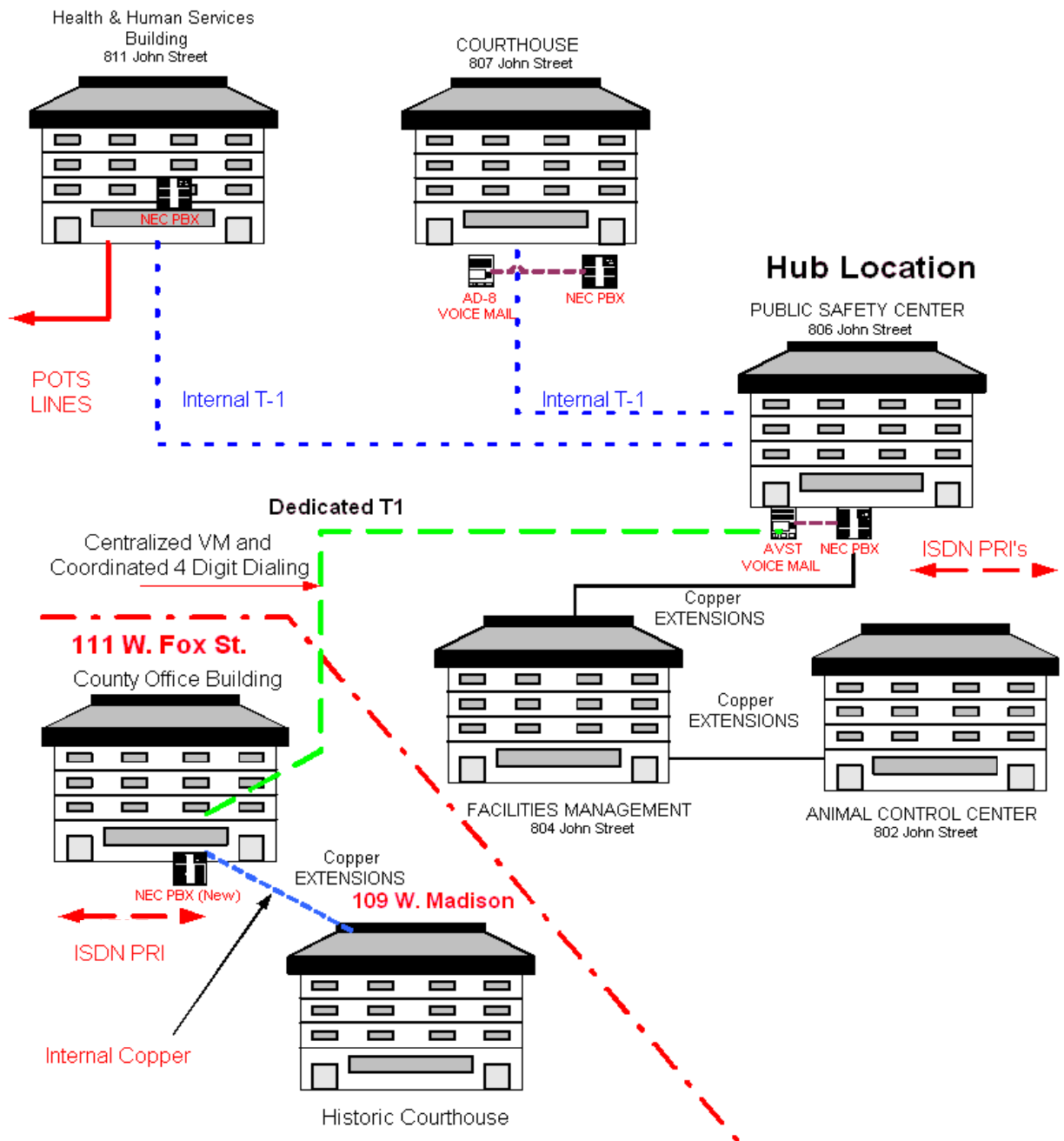
Attachment 3

Kendall County						
911 Caller ID Information and what the Caller ID sends to KenCom						
3/28/2012						
6305532235	JAIL 1ST FLOOR WEST	KENDALL COUNTY	1102		CORNELL	YORKVILLE
6305532269	PSC 1ST FLOOR EAST	KENDALL COUNTY	1102		CORNELL	YORKVILLE
6305532302	PSC BASEMENT	KENDALL COUNTY	1102		CORNELL	YORKVILLE
6305532311	PSC 2ND FLOOR E	KENDALL COUNTY	1102		CORNELL	YORKVILLE
6305532317	JAIL 2ND FLOOR WEST	KENDALL COUNTY	1102		CORNELL	YORKVILLE
6305532367	HHS 1ST FLOOR SOUTH	KENDALL COUNTY	811	W	JOHN	YORKVILLE
6305532378	HHS 1ST FLOOR NORTH	KENDALL COUNTY	811	W	JOHN	YORKVILLE
6305532546	HHS 2ND FLOOR SOUTH	KENDALL COUNTY	811	W	JOHN	YORKVILLE
6305532589	HHS 2ND FLOOR NORTH	KENDALL COUNTY	811	W	JOHN	YORKVILLE
6305532601	CH NW 1ST FLOOR	KENDALL COUNTY	807	W	JOHN	YORKVILLE
6305532603	CH SW 1ST FLOOR	KENDALL COUNTY	807	W	JOHN	YORKVILLE
6305532610	CH NORTH CENTRAL 1ST	KENDALL COUNTY	807	W	JOHN	YORKVILLE
6305532635	CH SOUTH CENTRAL 1ST	KENDALL COUNTY	807	W	JOHN	YORKVILLE
6305532656	SUITE A	KENDALL COUNTY	804	W	JOHN	YORKVILLE
6305532675	SUITE B	KENDALL COUNTY	804	W	JOHN	YORKVILLE
6305532677	ANIMAL CONTROL	KENDALL COUNTY	802	W	JOHN	YORKVILLE
6305534107	COB ANNEX BLDG	KENDALL COUNTY	105	W	FOX	YORKVILLE
6305534137	HISTORIC CH 1ST FL	KENDALL COUNTY	109	W	RIDGE	YORKVILLE
6305534144	HISTORIC CH 2ND FL	KENDALL COUNTY	109	W	RIDGE	YORKVILLE
6305534198	HISTORIC CH 3RD FL	KENDALL COUNTY	109	W	RIDGE	YORKVILLE
6635534206	CNTY OFFICE BLDG 1ST	KENDALL COUNTY	111	W	FOX	YORKVILLE
6305534277	CNTY OFFICE BLDG 2ND	KENDALL COUNTY	111	W	FOX	YORKVILLE
6305534229	CNTY OFFICE BLDG 3RD	KENDALL COUNTY	111	W	FOX	YORKVILLE

# Attachment 4

## PBX Network Setup

### KENDALL COUNTY GOVERNMENT CAMPUS NEC SYSTEMS



## Attachment 5

### Telephone Directory Listings

Assessments	111 W. Fox St. Yorkville	553-4146
Administrative Services & County Board	111 W. Fox St. Yorkville	553-4171
Animal Control	802 W. John St. Yorkville	553-9256
Board of Review	111 W. Fox St. Yorkville	553-4148
Circuit Clerk		
Traffic Division	807 W. John St. Yorkville	553-4185
Circuit Clerk	807 W. John St. Yorkville	553-4183
Coroner	804 W. John St. Suite A	553-4200
County Clerk	111 W. Fox St. Yorkville	553-4104
County Treasurer	111 W. Fox St. Yorkville	553-4124
Department of Health & Human Services	811 W. John St. Yorkville	553-9100
Facilities Management	804 W. John St. Yorkville Suite B	553-4102
Forest Preserve		
Shelter Reservations	110 W. Madison Yorkville	553-4025
General Directory	111 W. Fox St. Yorkville	553-4143
GIS/Mapping	111 W. Fox St. Yorkville	553-4212
Harris Forest Preserve	Rt. 71 Yorkville	553-5444
Highway	6780 Rt. 47 Yorkville	553-7616
Judiciary	807 W. John St. Yorkville	553-4208
Jury Commission	807 W. John St. Yorkville	553-4217
KenCom 911 Dispatch	1102 Cornell Ln. Yorkville	553-6022
Planning Building & Zoning	111 W. Fox St. Yorkville	553-4141
Probation	807 W. John St. Yorkville	553-4180
Public Defender	807 W. John St. Yorkville	553-4215
Recorder of Deeds	111 W. Fox St. Yorkville	553-4112
Regional Office of Education	109 W. Ridge Yorkville	553-4168
Sheriff's Department		
Emergency	TDD & Voice	-9-1-1
Administrative Office	1102 Cornell Ln. Yorkville	553-7500
Correctional Facilities	1102 Cornell Ln. Yorkville	553-7500
Emergency Services & Disaster Agency	1102 Cornell Ln. Yorkville	553-4500
State's Attorney	807 W. John St. Yorkville	553-4157
Veterans Assistance	811 W. John St. Yorkville	553-8354
Voter Registration	111 W. Fox St. Yorkville	553-4105