MORGAN COUNTY COMMISSION INVITATION TO BID

BID INVITATION NUMBER: 21-01 Copier Lease and Managed Services

Morgan County Commission is soliciting sealed bids for the items listed above. Bids will be received by the Morgan County Commission at the Morgan County Courthouse, Commission Office, 5TH Floor, 302 Lee Street, Decatur, Alabama 35602, until

Friday, December 11, 2020, at 9:00 a.m. C.S.T.

Bids will be opened in the County Commission conference room at the above stated time and date. Time is of the essence in submitting bids and only sealed bids received by the time listed above shall be opened and considered. Bidders and other interested individuals are invited to attend the bid opening.

Prospective bidders are instructed to read the General Terms and Conditions and Bid Specifications very carefully. Bid addendums will be provided to all bidders, if necessary. Bids must be made in compliance with the guidelines in the sections referred to herein and *each page initialed by the bidder representative to denote understanding of such compliance and returned with the submitted bid.*

Bid envelopes should be sealed and marked as follows:

Bid Invitation Number 21-01 Copier Lease December 11, 2020

Bids may be mailed to Morgan County Commission, P.O. Box 668, Decatur, AL 35602.

If there are any questions about bid procedures, please contact Jessica Smith at 256.351.4732 or jsmith@co.morgan.al.us.

General Terms and Conditions

- All bids must be typed or hand-written in ink on the attached Bid Proposal Form. Bids submitted in pencil
 and bids not submitted on the Bid Proposal Form will not be considered. All corrections shall be initialed
 and dated by the bidder representative. Bids that are submitted without being signed will automatically be
 rejected.
- Bid envelopes must be sealed and must indicate clearly the appropriate bid number, bid item, and bid
 opening date, as indicated on the cover sheet of the bid packet. Bids by Facsimiles and emails will not be
 accepted. The commission will not be responsible in the event the U.S. Postal Service or any other courier
 system fails to deliver the proposal to the Commission office by the deadline stated in the bid request.
- The Morgan County Commission reserves the right to reject any and all bids or any and all bids that are non-responsive or not responsible. Additionally, the Morgan County Commission has the right to waive any technicalities or informalities, re-advertise and/or take such other steps deemed necessary and in the

Bidder I	nitials:	

- best interest of the Commission. The Morgan County Commission may issue change orders altering the original scope of work to address changes or unforeseen conditions necessary for the project completion.
- The Morgan County Commission also reserves the right to make minor changes or further negotiate details and terms. Once the quote is accepted and terms are set, if the vendor fails to deliver within the agreed upon time, the Morgan County Commission reserves the right to accept a quote from another vendor.
- The Commission provides equal opportunities for all businesses and does not discriminate against any vendor regardless of race, sex, creed, age, disability, national origin or religion in consideration for an award. Bidders must abide by the provision of the American with Disabilities Act of 1990 and assure that in connection with the performance of work under this agreement that they are an equal opportunity employer and do not discriminate on the basis of race, sex, creed, age, disability, national origin or religion.
- All bidders must comply with applicable sections of the Alabama Competitive Bid Law, Code of Alabama,
 1975.
- All bidders must comply with the Alabama Data Breach Notification Act of 2018.
- All bid amounts shall be submitted on the attached Bid Proposal Form. Prices quoted shall be delivered prices, exclusive of all federal or state excise, sales, and manufacturer's taxes. The Commission will assume no transportation or handling charges other than specified in the bid.
- A completed W-9 should be included with your bid package.
- A completed affidavit of compliance with E-Verify must be included with your bid package.
- The Morgan County Commission reserves the right to cancel the contract with a 30 day written notice to the contractor if the performance of the service is unsatisfactory.
- These specifications and acceptance hereof, shall constitute exclusively and entirely the agreement for the service as described within.
- The attached specifications are being provided to potential bidders as guidelines, which describe the type and quality of equipment, supply, and/or service the Commission is seeking to lease.
- By signing this contract, grant, or other agreement, the contracting parties affirm, for the duration of the
 agreement, that they will not violate federal immigration law or knowingly employ, hire for employment,
 or continue to employ an unauthorized alien within the State of Alabama. Furthermore, a contracting
 party found to be in violation of this provision shall be deemed in breach of the agreement and shall be
 responsible for all damages resulting therefrom.
- By signing this contract, grant, or other agreement, the contracting parties affirm, for the duration of the
 agreement, that such contractor is not currently engaged in, and an agreement that the contractor will not
 engage in, the boycott of a person or an entity based in or doing business with a jurisdiction with which
 Alabama can enjoy open trade.
- All bids will be awarded to the lowest responsive and responsible bidder. This determination may involve all or some of the following factors: price, conformity to specifications, previous performance, facilities and equipment, availability of repair parts, experience, delivery promise, terms of payments, compatibility as required, other costs and other objective and accountable factors which are reasonable. When responsive and responsible bids are equal, a local vendor shall be favored.
- Bidders may be disqualified and bid proposals may be rejected for any of (but not limited to) the following causes:
 - 1. Failure to use the bid forms furnished by the Commission
 - 2. Lack of signature by an authorized representative on the Bid Proposal Form.
 - 3. Failure to properly complete the bid form.

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- Bidder accepts all of the terms and conditions of the Invitation to Bid. This Bid will remain subject to acceptance for 90 days after the Bid opening, or for such longer period of time that Bidder may agree in writing upon request of the Morgan County Commission.
- In submitting this Bid, Bidder represents that Bidder has examined and carefully studied the Invitation to Bid and other related data identified in the Bid Documents.
- Initial term of copier lease and managed services will be for 36 months. Any equipment added within the 36-month period shall not extend the initial lease term.
- For information on the specifications contact Julie Reeves at (256)351-4735.

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Bidder Initials:

SPECIFICATIONS FOR COPIER LEASE AND MANAGED SERVICES

Brand Name or Equal Brand Name Specifications

All products must meet or exceed the form, fit and function of the brand identified

The items called for in this solicitation are identified by brand name and model number included in the Bid Proposal Form. This brand name is not intended to be restrictive. The primary characteristics of each model are the minimum criteria that shall be acceptable to the County. Items offered must meet or exceed the primary characteristics of each model listed. All copiers are expected to include letter, legal and 11x17 print capability, network printing capability, scanning to email and to folder capability, and sorting and stapling features. Capability to fax by email or print from a mobile device is required. Offers that do not satisfy the required characteristics shall not be considered for award. The County reserves the right to determine if items meet or exceed the required characteristics.

Managed Services required include but are not limited to basic lease management, troubleshooting, moving equipment if/when required, providing information as requested and providing invoices as specified.

Bidders are required to submit with quote, a brochure or manufacturer data sheet(s) for each copier proposed. Failure to do so may result in bid submittal being deemed as "non-responsive".

The Morgan County Commission will accept <u>NEW Equipment Only</u>. Used, rebuilt or refurbished units will not be considered. The equipment should be network ready upon delivery. Upon award, the County's Information Technology Department will be available to provide information regarding implementation.

The County reserves the right to determine placement of equipment.

Bidders are responsible for the delivery and set up of all new equipment. Setup must include initial printing and scanning configurations on user workstations and proper validation of configurations. Current devices are assumed to have basic configurations.

The awarded vendor is to have all equipment in place and ready to use on or before February 1, 2021. The lease will commence on February 1, 2021. The County **WILL NOT** be responsible for payment for the time to install and set up the new equipment.

Current Copy Volume Summary is included as **Attachment A**. The listed averages are not guaranteed to remain at current levels and are only provided for bidders to use to estimate monthly lease volume.

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Bidders are not to assume that the list of departments requiring copiers is the complete list.

Copies included in the leased price are to be a 'pooled' total for all copiers and not tied to any particular copier. A base lease with zero-volume commitment and a common excess meter will not be accepted. Awarded vendor is responsible for monitoring and reporting monthly print volume.

All products shall interface with Windows Active Directory without modifications to current County Windows network.

Remote network setup and monitoring capability is to be included

Copiers must be able to support enterprise content management software

Software requirements (this list is not exhaustive):
Mobile Printing and Scanning
Secure printing (user authentication should be made available)
Native OCR capability, editable and searchable, is preferred but not required

A Technical Fact Sheet is included as Attachment B.

Vendors are responsible for any personal property taxes due.

Vendors are responsible for any and all documentation fees incurred.

Training required by Morgan County Commission employees will be offered by vendor at no cost to the County.

The County will be afforded the ability to add equipment throughout the lease term as needed. The pricing for add-on units shall be either negotiated or based on the lease price agreed upon in original contract terms, if unit model is listed. The equipment will be provided in no more than 30 days after written notice is received from the County.

Vendors are responsible for the return freight and any and all other expenses incurred for the return of equipment at termination of lease or when replacing equipment.

Maintenance

The responsibility for maintaining copiers furnished under the lease in serviceable condition shall be solely that of the vendor. The vendor shall provide preventive maintenance services, without any action on the part of the County to ensure that the copiers furnished are maintained in serviceable condition.

Maintenance shall include the manufacture	r's standard recommended maintenance.
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Maintenance service shall be performed by fully trained technicians.

Maintenance shall include training and basic support for specified Morgan County employees throughout the life of the lease.

Maintenance to include all parts and labor.

Preventive maintenance will be based upon the specific needs of an individual unit, and will include necessary equipment adjustments, and replacement of all unserviceable parts.

During normal working hours – between 8:00am and 5:00pm Monday through Friday, excluding holidays observed by the County – the vendor shall respond to verbal service calls within four working hours after notification of malfunction.

Response time on a service call starts when authorized personnel place a call to the vendor's office and/or technician. Response time ends when a service technician appears at the requesting location to repair the malfunctioning equipment.

Downtime starts when the service technician begins to work on the malfunctioning equipment and ends when the work has been completed and the equipment is back to full operating capacity. These times are to be noted on the service call ticket in order to verify actual downtime. In cases where any copier cannot be repaired within eight (8) working hours after notification of malfunction as detailed above, the vendor shall provide a replacement machine of equal or greater capability within sixteen (16) additional working hours until the repair of the original machine is completed at no additional cost to the County.

From 5:01pm to 7:59am Monday to Friday, all day Saturday and all day Sunday and on Holidays observed by the County, an after-hours service shall be offered for the County's 24 hour facilities. Please complete the rate sheet for after hour service calls.

All consumable supplies shall be included in the copier lease contract. Consumable supplies shall include toner, fuser, print cartridge, developer and maintenance supplies. Vendor shall be responsible for replenishing supplies within two (2) days of request and shall be responsible for shipping said supplies to the County.

Each copier shall have the manufacturer's name, and the model and serial number of the machine permanently and legibly stamped or affixed on a major component in a readily accessible location. Each copier shall have the contact number to use for service calls permanently and legibly stamped or affixed in a readily accessible location.

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Upon receipt by the vendor of written notice from the Morgan County Commission, individual copier service may be discontinued 30 days thereafter. Copier services may be discontinued on a shorter notice when agreed upon by the vendor. A discontinuation notice will contain the following information: (a) copier location, (b) copier model and serial number, (c) date copier will be available for removal. The County will then make the copier available for pickup by the vendor's representative. It will be the responsibility of the vendor to coordinate the removal of the copier with County authorized personnel. Removal of copiers will be at the vendor's expense. All hard drives and data storage devices will be removed and retained by the county IT Department prior to equipment removal by the vendor.

Vendor Reporting

The vendor shall maintain inventory records that identify all equipment delivered under the lease. The inventory shall be provided to the IT Director and the Chief Administrative Officer once installation and set-up has been completed. The inventory shall include: make and model, location and serial number of all installed equipment.

Inspection and Acceptance

During installation the vendor shall demonstrate that all copier functions are properly working. This demonstration must be accomplished pursuant to the operating instructions furnished with each copier and in the presence of authorized County personnel. If the copier fails to operate at the time of installation, the County may, at its option, request an immediate replacement.

Sample Lease

The vendor will supply a sample lease with their bid packet, which will, by reference, adopt and incorporate these specifications as set forth fully therein.

Lease Term

Initial term of copier lease and managed services will be for 36 months. Any equipment changes within the 36-month period shall not extend the initial lease term.

Insurance Requirement

The successful bidder will be required to provide proof of liability and workers' compensation insurance coverage.

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Attachment A: Current Copy Volume Summary

Department	Brand	Model	S/N	Black and White	Color
				(FY2020 Copy	Count)
Commission	Ricoh	MP C4503	E175M760609	33,328.00	12,862.00
Probate	Xerox	D-D020	AE7196046N	3,303.00	*
Probate	Toshiba	Studio 280	CTK523515	11,923.00	-
Revenue	Sharp	MX-4110N	2L000820	105,115.00	4,427.00
Sales Tax	Xerox	WC5335PT	AE9-905953	7,696.00	
EMA	Xerox	WorkCentre 7845	MX4733276	7,415.00	4,810.00
Juvenile	Ricoh	MP4054	W432L100090AA	18,254.00	21
Archives	Ricoh	Aficio mpc2551	V9816000731		634.00
Engineering	Xerox	WC7845i	MX4-509462	11,210.00	4,954.00
Commission on Aging	Xerox	WorkCentre 7855	MX4-360005	18,000.00	6,957.00
Community Corrections	Xerox	WorkCentre 595Si	A2M741638	109,584.00	=
District Attorney	Xerox	W7855PT	MX4-134187	76,693.00	17,178.00
				402,521.00	51,822.00



Attachment B:

Technical Fact Sheet

Network

- a. Cloud services are not utilized
- b. "LDAP over SSL" (LDAPS) is preferred but not required
- c. All users authenticate to Active Directory
- d. User authentication is not required
- e. There are 2 network domains and network trusts are in place between networks
- f. Network bandwidth between locations is 10 gigabytes
- g. Firewalls restrict traffic between locations
- h. WiFi is used within the environments
- i. There are no requirements to print from mainframes or host systems

Scanning

- a. Document types offered should include JPG and PDF
- b. Batch scanning is not required
- c. Document image enhancement not required unless standard on current model

Servers

- a. Servers are both physical and virtual
- b. Virtual servers use VMware
- c. No need to consider failover, fault tolerance or disaster recovery in respect to printing.

Operating System

- a. Both Windows 7 and Windows 10 are used
- b. No Mac systems are used
- c. Citrix, Terminal Services, and Virtual Desktops do not require printing, scanning or faxing capability
- d. Organization does have the ability to push printer drivers and software to all client computer systems using group policies and login scripts

Print Server

- a. There is (1) print server
- b. Print server is dedicated
- c. Print server is centrally located
- d. Print server runs on Windows Server OS 2019
- Internal email system is O365

Bidder Initia	ls:
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BID PROPOSAL FORM – PAGE 1

No. 21-01

Copier Lease and Managed Services

Current Copier Make and Model	Proposed Copier – Make, Model, PPM, B&W or B&W & Color	Lease price per month
Ricoh MP C4503		\$
Ricoh MP 4054		\$
Ricoh MP C2551		\$
Sharp MX-411ON		\$
Toshiba Studio 280		\$
Xerox D-D020		\$
Xerox-WorkCentre 595Si		\$
Xerox-WorkCentre 7845		\$
Xerox-WorkCentre 7845i		\$
Xerox-WorkCentre 7855		\$
Xerox-WorkCentre 7855PT		\$
Xerox-WorkCentre 5335PT		\$

BID PROPOSAL FORM – PAGE 2

No. 21-01

Copier Lease and Managed Services

ALLOWANCE (POOLED ACROSS ALL UNITS)	PER MONTH
Black and white copies	
Color copies	

ADDITIONAL ITEMS	COST
Black and White copy over pooled allowance	\$ per copy
Color copy over pooled allowance	\$ per copy

AFTER HOURS CALL OUT RATES (HOURLY) (Determined from time of arrival at site)					
	Mon, Tues, Weds, Thurs from 5:01pm – 8:29am	Friday 5:01pm – Monday 8:29 am	County Holidays		
	\$	\$	\$		
	\$	\$	\$		
Minimum Hours (if any)					

QUOTE WILL BE IN EFFECT FOR 90 DAYS. The County may hold bids 90 days after bid opening without taking action.

Note: Quotes not fully marked in the price columns will be considered incomplete and may be rejected.

BID PROPOSAL FORM – PAGE 3

No. 21-01

Copier Lease and Managed Services

Proposing Company Contact Information:

Company Name:		
Billing Address:		Telephone:
Service Address:		Telephone:
Representative Name:		
Representative Contact Address:		Telephone: E-Mail:
	igned offeror that the signature and submission on ditions and requirements of specifications a tent between the parties.	
Signed: (sign manually, in	ink) (Signature of Authorized Representative	e of the Company)
Name Printed:		
Title:		
D. /		

Form W-9 (Rev. November 2017) Department of the Treasury Internal Revenue Service

Request for Taxpayer Identification Number and Certification

Give Form to the requester. Do not send to the IRS.

▶ Go to www.irs.gov/FormW9 for instructions and the latest information.

			The same of the sa			
	1 Name (as shown on your income tax return). Name is required on this line; of	do not leave this line blank				
	Business name/disregarded entity name, if different from above					
Print or type. Specific Instructions on page 3.	3 Check appropriate box for federal tax classification of the person whose name is entered on line 1. Check of following seven boxes.			4 Exemptions (codes apply only to certain entities, not individuals; see instructions on page 3):		
	☐ Individual/sole proprietor or ☐ C Corporation ☐ S Corporation single-member LLC	n L Partnership	☐ Trust/estate	Exempt payee code (if any)		
tioi	Limited liability company. Enter the tax classification (C=C corporation, S	ership) ▶				
Print or type.	Note: Check the appropriate box in the line above for the tax classification LLC if the LLC is classified as a single-member LLC that is disregarded from the owner for U.S. federal tax price is disregarded from the owner should check the appropriate box for the temperature.	wner. Do not check owner of the LLC is gle-member LLC that	Exemption from FATCA reporting code (if any)			
ec.	☐ Other (see instructions) ►		(Applies to accounts maintained outside the U.S.)			
See Sp	5 Address (number, street, and apt. or suite no.) See instructions.		Requester's name and address (optional)			
S	6 City, state, and ZIP code					
	7 List account number(s) here (optional)		L			
Part	Taxpayer Identification Number (TIN)					
	our TIN in the appropriate box. The TIN provided must match the nar			urity number		
backup withholding. For individuals, this is generally your social security number (SSN). However resident alien, sole proprietor, or disregarded entity, see the instructions for Part I, later. For other						
TIN, la	s, it is your employer identification number (EIN). If you do not have a refer	number, see How to ge	or unit			
	f the account is in more than one name, see the instructions for line 1	. Also see What Name	F= -	identification number		
	er To Give the Requester for guidelines on whose number to enter.					
				-		
Part	II Certification					
Under	penalties of perjury, I certify that:					
2. I am Serv	number shown on this form is my correct taxpayer identification numl not subject to backup withholding because: (a) I am exempt from bac ice (IRS) that I am subject to backup withholding as a result of a failur onger subject to backup withholding; and	ckup withholding, or (b) I have not been no	otified by the Internal Revenue		
3. I am	a U.S. citizen or other U.S. person (defined below); and					
4. The	FATCA code(s) entered on this form (if any) indicating that I am exempt	pt from FATCA reportir	ig is correct.			
you hav	sation instructions. You must cross out item 2 above if you have been not be failed to report all interest and dividends on your tax return. For real estion or abandonment of secured property, cancellation of debt, contribution interest and dividends, you are not required to sign the certification, but the contribution is the certification, but the contribution is the certification, but the contribution is the certification of the certification.	tate transactions, item 2 ons to an individual retir	does not apply. For ement arrangement	r mortgage interest paid, (IRA), and generally, payments		
Sign Here	Signature of U.S. person ▶	1	Date ►			
Gen	eral Instructions	• Form 1099-DIV (di funds)	vidends, including t	those from stocks or mutual		
Section references are to the Internal Revenue Code unless otherwise noted.		Form 1099-MISC (various types of income, prizes, awards, or gross proceeds)				
Future developments. For the latest information about developments related to Form W-9 and its instructions, such as legislation enacted		Form 1099-B (stock or mutual fund sales and certain other transactions by brokers)				
after they were published, go to www.irs.gov/FormW9.		Form 1099-S (proceeds from real estate transactions)				
Purp	ose of Form	Form 1099-K (merchant card and third party network transactions)				
	vidual or entity (Form W-9 requester) who is required to file an ttion return with the IRS must obtain your correct taxpayer	 Form 1098 (home mortgage interest), 1098-E (student loan interest), 1098-T (tuition) 				
identification number (TIN) which may be your social security number		Form 1099-C (canceled debt)				
(SSN), individual taxpayer identification number (ITIN), adoption		Form 1099-A (acquisition or abandonment of secured property)				
taxpayer identification number (ATIN), or employer identification number		Use Form W-9 only if you are a U.S. person (including a resident				

alien), to provide your correct TIN.

later.

If you do not return Form W-9 to the requester with a TIN, you might

be subject to backup withholding. See What is backup withholding,

(EIN), to report on an information return the amount paid to you, or other

amount reportable on an information return. Examples of information

returns include, but are not limited to, the following.

• Form 1099-INT (interest earned or paid)

Notice: As a condition of a bid, contracts or grant with Morgan County, compliance with the requirements of the Beason–Hammon Alabama Taxpayer and Citizen Protection Act must be provided. Please enter the name of your company and your name and complete the affidavit below. Your signature must be notarized.
BUSINESS ENTITY:
APPLICANT NAME:
[name], on behalf of
E-Verify Employment Eligibility Verification User ID Number
Applicant Signature Sworn to and subscribed before me this day of,
Notary
My Commission expires: