



City of Fort Walton Beach
 107 Miracle Strip Pkwy SW
 Fort Walton Beach, Florida 32548
 Telephone: (850) 833-9500
 Fax: (850) 833-9640

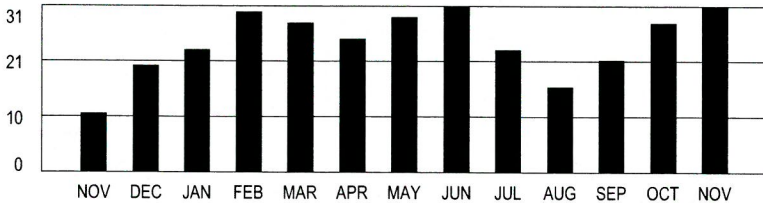
Account Number:
 Cycle & Route:
 Customer Name:
 Service Address:
 Bill Date:
 Current Charges Due Date:

11/01/16
 11/18/16

Service Period	Meter Number	Current Reading	Previous Reading	Usage in 100 Gallons
09/19/16 TO 10/20/16		423.00	392.00	31.00

Messages	Services	Total	
<p>HURRICANE SEASON IS HERE, ARE YOU READY? Most homeowner's insurance does not cover flood damage, so consider flood insurance for your structure and its contents. Flood insurance is offered through the National Flood Insurance Program which provides protection against flood losses. To find out more, call your insurance agent, contact the NFIP at 1-800-427-2419 to find a nearby agent, or visit www.FloodSmart.gov.</p> <p>*****</p> <p>FLOOD PROTECTION ASSISTANCE - If you need flood protection assistance for your home or business, please contact the City of Fort Walton Beach Building Division at 850-833-9607. We can review the flooding problem you are having, visit the site in question, and provide input on measures you as an owner can take to better protect your building from flood damage.</p> <p>*****</p> <p>Flooded Road? TURN AROUND, DON'T DROWN! Most flood-related drownings occur when someone drives into flood water.</p>	UTILITY TAX - WATER 1.42 WATER BASE 0-2000 GALS 10.67 2001-4000 GALS 3.50 SEWER BASE 0-2000 GALS 23.77 2001-16,000 GALS 8.50 GARBAGE FUEL CHG RES DUMPSTR 0.00 GARBAGE-RESID-DUMPST 10.60 LANDFILL TIPPING FEE T/F-DUMPSTER-MIN 6.45 STORMWATER UTILITY STORMWATER UTILITY 4.50		
	<div style="border: 1px solid black; padding: 10px; width: fit-content; margin: auto;"> INVOICE - FRONT & BACK </div>		

Service will be disconnected without further notice. Service will be resumed only after payment of the previous balance and a \$25.00 Administrative fee has been made.



PERIOD	GAL X 100	Daily Avg. X 100
CURRENT	31.00	1.000
LAST PERIOD	28.00	0.903
YEAR AGO	11.00	0.344

CURRENT BILL	
PREVIOUS BALANCE	
TOTAL DUE	
AFTER DUE DATE PAY	

Please detach bottom portion below this line and return with payment



City of Fort Walton Beach
 107 Miracle Strip Pkwy SW
 Fort Walton Beach, Florida 32548

Return Service Requested

Check Box For Change of Address

AUTO UTOSCH 5-DIGIT 32548



DUE DATE	11/18/16	BILLING DATE	11/01/16
ACCOUNT #		CURRENT BILL	
PREV. BALANCE		TOTAL DUE	
AFTER DUE DATE PAY			

PLEASE ENTER AMOUNT PAID \$

CITY OF FORT WALTON BEACH
 107 MIRACLE STRIP PKWY SW
 FORT WALTON BEACH FL 32548-6614

01-01



GENERAL INFORMATION

Office Hours: Monday - Thursday 7:00 A.M. - 5:00 P.M. and Friday 7:00 A.M. - 11:00 A.M.
Mailing Address: 107 Miracle Strip Pkwy SW, Fort Walton Beach, FL 32548
Physical Address: 107 Miracle Strip Pkwy SW, Fort Walton Beach, FL 32548
Telephone: (850) 833-9500
After Hours Emergency: (850) 833-9546
Garbage Pick-up Information: (850) 833-9655
Website: www.fwb.org Email for utility bill questions: esupport@fwb.org

BILLING CYCLE

Utility Bills are rendered monthly. If you do not receive a utility bill or have questions about the bill, please contact Customer Service at (850) 833-9500. **Failure to receive a bill does not release customer from obligation to pay.**

PAYMENT TERMS

All dates apply to current charges not previous balances. In order to determine dates for Prev. Balance amounts, refer to last month's statement.

Billing Date – This applies to your current charges and is the date the account is billed.

Due Date – This applies to current charges. If payment is not made by this date, a 5% penalty will be added to the account.

If bill is unpaid 30 days after the billing date, service will be disconnected for nonpayment. To restore service after disconnection, full payment including an administrative fee of \$25.00 must be paid.

Returned check/bank draft charges – Checks/Bank Drafts which are returned due to insufficient funds or closed bank accounts will result in a returned check/bank draft charge of \$25.00.

PAYMENT OPTIONS

Bank Draft – Applications for setting up bank draft are available at www.fwb.org and at City Hall.

Cash Payments – Cash payments are only accepted when paying in person at City Hall. We accept no responsibility for cash payments lost in the mail or placed in the drop box.

Credit Card – Payment by Visa or MasterCard can be made in person, by telephone (850-833-9500) or the internet (www.fwb.org).

In Person – Payments can be made at City Hall, 107 Miracle Strip Parkway SW, in the Customer Service office.

Mail – To ensure proper credit to your account, enclose bottom portion of your bill and include the account number on your check or money order.

Payment Drop Box – A drive by payment drop box is located in the parking lot in front of City Hall (107 Miracle Strip Parkway SW). No Cash Please. Payments placed in drop box after 8:00 a.m. will be posted to the next business day.

Telephone – Payment by Visa or MasterCard can be made by telephone (850-833-9500).

Recurring Debit/Credit Card Payments – Set up recurring payments at www.fwb.org.

LEAK DETECTION

To determine if you have any leaks, turn off all water faucets and ice makers in your home and check the water meter. If the leak detector (small triangle) in the center of the register is not moving, you do not have a constant leak. To check for slow leaks, note the position of the sweep hand and record the meter reading. Read the meter again after 1 hour. If it has not moved, you have no leaks. If it has moved, look for the source of the leak. It is the customer's responsibility to correct leaks as soon as possible.

DISCONNECTION OF SERVICE

If service has been disconnected due to non-payment, and payment is made on line, you must call customer service at 850-833-9500 in order to have service re-connected. Disconnection of service due to non-payment does not terminate or final the account. Minimum monthly charges continue to apply until you contact customer service or until the account remains unpaid at least 60 days after the bill date.

Change of Address (please print);

FIRST NAME

LAST NAME

ADDRESS

CITY, STATE, AND ZIP CODE

TELEPHONE #

CELL #

If you are completing the Change of Address portion of this form, please check the box on the front indicating that a change has been submitted.

Presorted
First-Class Mail
U.S. Postage Paid
Mailed From Zip Code 27102
Permit No. 746



UTILITY BILL ENCLOSED

OUTER MAILING
ENVELOPE

3254876614



 **PLEASE
RECYCLE**
THIS ENVELOPE

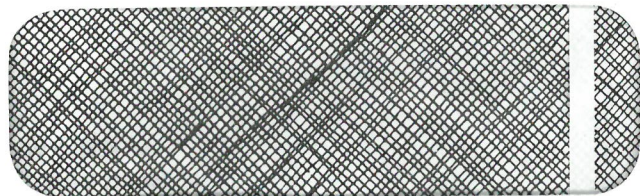


From: _____



**Place
First-
Class
Postage
Here.**

RETURN ENVELOPE





Please...

- ✓ **Sign your check.**
- ✓ **Do not enclose money.**
- ✓ **Write your account number on your check.**
- ✓ **Send only the remittance portion of the statement.**
- ✓ **Do not fold, staple, or tape payment to remittance.**
- ✓ **If you have a change of address, please mark it on the remittance or notify us immediately.**