

**Kendall County
Facilities Management Department
804 W. John St.
Suite B. Yorkville,
IL 60560**

(630) 553-4102

**INVITATION TO
BID**

Telephone System/VoIP/Cloud Based Solution

October 1, 2020

TABLE OF CONTENTS

SECTION 1. INVITATION TO BID – Page 3

- A. NOTICE – Published in Beacon Newspapers September 11, 2020 – Page 3
- B. Scope of Service – Page 4
- C. Project Description – Page 10

SECTION 2. BID INSTRUCTIONS – Page 13

- A. General Information - Page 13
- B. Preparation & Submission of Bids – Page 13
- C. Documents/Information to be Submitted – Page 14
- D. General Terms & Conditions – Page 16

SECTION 3. REVIEW PROCESS – Page 22

- A. Evaluation of Bids & Selection - Page 22
- B. Determining a Responsible Bidder – Page 22
- C. Process – Page 23

Attachments

- A. Attachment 1 - Line Configuration – Page 24
- B. Attachment 2 - Pricing – Page 54
- C. Attachment 3 - E 911– Setup – Page 55
- D. Attachment 4 - PBX Network Setup - Page 56
- E. Attachment 5 - Overhead Paging Network – Page 57
- F. Attachment 6 – Directory Listings – Page 58

Section 1. INVITATION TO BID

A. Notice – published in the Beacon Newspapers October 1, 2020

County of Kendall

Invitation to Bid

Telephone System/VoIP/Cloud Based Solution

October 1, 2020

The County of Kendall (“Kendall County”) is soliciting bids for System/VOIP/Cloud Based Solution. Bids shall be addressed and delivered to:

James K. Smiley
Kendall County Facilities Management, Kendall County
804 W. John St.
Suite B Yorkville, IL
60560

The closing date and time for receipt of bids is Thursday, October 22, 2020 at 2:00 P.M. C.S.T. time. Bids received after the submittal date and time will be rejected and returned unopened to the sender. Bids will be opened and read publicly on October 22, 2020 at 2:00 P.M. CST at the Kendall County Facilities Management Office, 804 W. John St., Suite B Yorkville, Illinois 60560.

A complete proposal package, of which this legal notice is a part, is on file for inspection and may be downloaded from the Kendall County website at <http://www.co.kendall.il.us/call-for-bids/> or they may be picked up at the Kendall County Facilities Management Office at 804 W. John St., Suite B. Yorkville, IL 60560, between the hours of 8:00 a.m. and 4:30 p.m., Monday through Friday. There is no charge for the package.

Questions regarding this Request for Proposal must be in writing and addressed to Mr. James K. Smiley, Kendall County Facilities Management (“KCFM”) Director, 804 W. John St., Suite B. Yorkville, IL 60560. (630) 553-4102, kcfm@co.kendall.il.us. Any questions received shall be answered at the discretion of Kendall County. Replies will be issued to all Bidders of record as Addenda to the ITB and will become part of the ITB at that time. Each Bidder shall be responsible for determining that it has received all Addenda issued. Contents of any bid shall not be disclosed to any of the competition or Bidders during the submittal process.

Qualified Bidders may submit prices on the following services:

Kendall County, IL (referred to herein as "Kendall County") is seeking proposals for a telephone system solution, potential maintenance and additional services for 350+ telephones over an initial term of five (5) years. For informational purposes and subject to change, an inventory of the County's current telephones and numbers is attached as “Attachment 1.” The key objectives of this project are to upgrade Kendall County's current telephone system, reduce operating costs, and maintain one manageable and cost-efficient networked system, which would include the following services:

1. Local Access Service (POTS and Centrex)
2. Local Calling Service
3. Long Distance Calling Service

Kendall County reserves the right to reject any or all bids, waive or not to waive any irregularities therein, and to accept the bid(s) considered to be in the best interest of Kendall County.

B. Scope of Service

Kendall County is seeking a comprehensive VoIP solution to combine technologies into one reliable and manageable system that will scale to meet the needs of all County offices. We currently have fiber internet service provided by Metronet running at 1Gbps and Comcast at 300Mbps. Currently the Public Safety, Court House, HHS, Facilities, and Animal Control buildings are connected via 1Gbps local campus fiber. The County Office Building and Historic Court House are connected via a wireless 1Gbps point to point. The Highway Department is connected via 100Mbps wireless point to point. Additional devices or connections may be added to the network in the future to facilitate network redundancy. Upon installation by the successful bidder, all data closets will be equipped with POE switches to support all the VoIP telephones.

At the present time, Kendall County utilizes a NEC 2000 IPS/8300 system with one PRI located in the County Office building, 111 W. Fox St. Yorkville, IL 60560, two PRI's located in the Public Safety Center, 1102 Cornell Lane, Yorkville, IL 60560 with a Point to Point T1 located between these sites and provisioned through the NEC PBX systems. Kendall County is looking to switch to a centralized dial tone via a telephone system solution adding the Kendall County Highway Department, located at 6707 Rt. 47 Yorkville, IL 60560.

The County seeks the services of a vendor who will design, install, and provide ongoing support for a VoIP telecommunication system.

New System Feature Requirements: Basic phones are needed for the majority of staff. However, Kendall County would like information and pricing on all options such as Basic, Standard and Premium levels. For the purposes of the proposal base, all user phones and should be priced as basic phones. Kendall County also currently utilizes consoles in three separate locations which have two positions each. Kendall County also currently utilizes automated attendant and announcement type voicemail features. All telephone sets must include the ability to perform all of the below-listed minimum features and capabilities:

- Redial
- Mute
- Call Hold/Park
- Call Waiting
- Speaker phone
- Background music via telephone sets
- Transfer
- Call Forward All, Busy, No Answer
- Speed dial
- Conference Call multiple numbers, minimum 3
- Do Not Disturb
- Caller ID with name and number
- Direct line per each extension
- Long distance coverage
- Voicemail with voicemail to email capabilities
- Voice Announcement capabilities
- User set outgoing messaging, including temporary out of office message
- Time, date, extension/number of caller
- Save, delete, forward voicemail messages

- Retrieve voicemail message remotely
- Program by department, hunt group and, ring multiple extensions. Each department may have multiple ring groups
- Option of programmable auto-attendants, per department
- Integrated Corporate Directory
- 4-digit dialing across all locations
- Failover for all extensions
- Enhanced 911 address, Emergency 911 Calls can be programmed to show the location to emergency support
- Voicemail message waiting indicator
- Multiple incoming lines
- Page through an existing Valcom IP based public-address system that utilizes overhead speakers and the background music ability on the telephone sets – Shown in Attachment 5.
- Block long distance calling
- Wall mount capabilities
- Onsite training
- Administration: programming through a management portal allowing County-wide system and configuration changes across the network
- The following are premium features and functions for which Kendall County would like options and pricing for consideration:
 - A range of phone types including: Basic phone, Soft phones, Multiline phones, Expansion consoles for attendants, Wireless phones, and Conference phones
 - On Demand Call Recording
 - Music on hold
 - Find me/Follow me
 - Voicemail to text messaging
 - Unified Communications with Outlook integration
 - Mobility options with iPhones and Android applications
 - Option for Conference Bridge
 - Video Conferencing capabilities
 - Currently Kendall County maintains faxes in all departments at all facilities and would consider a cloud/desktop faxing solution, as well.
 - The County has a variety of small and larger conference and meeting rooms and would like pricing for conference phones, in these conference rooms, as well as the courtrooms.
 - Hosted PBX Solutions are Preferred.
 - Phone system/service must include QOS (Quality of Service). Service delivered over a 100% fiber optic network is preferred.
 - Winning bidder must have the ability to provide traditional POTS (Analog) service. Elevator and alarm lines need to stay as analog and off the system.
 - Phone system must be able to integrate with the existing Kendall County overhead paging systems in applicable County facilities.

The follow is a representative list, subject to updates and modifications, of the phone services which will be required for each County office and department:

Court House Building: 807 W. John St

- 1 Facilities Dept. Phone
- 2 Mechanical Room (1 has been moved)
- 1 Phone Room
- 1 Interpreter Line
- 1 Jury Commission
- 1 Gas Meter
- 5 Elevator Line

****PSC Numbers routed to CH****

- 1 Mail Machine
- 1 Fire Alarm
- 3 Court call
- 1 States Attorney line
- 1 ATM Line

Court House Judicial: 807 W. John St

- 14 Desktop telephones
- 1 fax line

Probation Office: 807 W. John St.

- 22 desktop Telephones
- 1 Reception
- 1 fax line

Public Defender Office: 807 W. John St.

- 6 desktop Telephones
- 1 fax line

State's Attorney's Office: 807 W. John St.

- 23 desktop Telephones
- 1 fax line
- 2 Desktop telephones for common areas not assigned to a certain user

Circuit Clerk's Office: 807 W. John St.

- 26 desktop Telephones
- 1 fax line

CASA: 807 W. John St.

- 2 desktop Telephones
- 1 fax line

County Office Building: 111 W. Fox St

Public Area

- 1 Elevator Phone
- 1 Phone Room
- 1 Facilities Dept. Phone
- 3 Auto dial standard phone

Treasurer's Office: 111 W. Fox St.

- 7 desktop Telephones
- 1 fax line

Voter Registration: 111 W. Fox St.

2 desktop Telephones

Recorder's Office: 111 W. Fox St.

6 desktop Telephones

1 fax line

Planning, Building & Zoning (PBZ): 111 W. Fox St.

7 desktop Telephones

1 fax line

County Clerk: 111 W. Fox St.

6 desktop Telephones

1 fax line

County Board: 111 W. Fox St.

10 Virtual Telephones

Board of Review: 111 W. Fox St.

1 desktop Telephones

Administration: 111 W. Fox St.

9 desktop Telephones

1 fax line

Assessment Office: 111 W. Fox St.

7 desktop Telephones

1 fax line

GIS/Mapping Department: 111 W. Fox St.

3 desktop Telephones

1 fax line

Historic Courthouse: 109 W. Ridge St.

Regional Office of Education

9 desktop Telephones

1 fax line

Forest Preserve: 109 W. Ridge St.

8 desktop Telephones

1 fax line

Kendall Area Transit (K.A.T.): 109 W. Ridge St.

8 desktop Telephones

Annex: 105 W. Fox St.

1 desktop Telephones

Highway Department: 6707 Rt. 47

7 desktop Telephones

1 fax line

Health Department: 811 W. John Street

84 Desktop telephones
1 Facilities Dept. Phone
1 Gas Meter Phone
1 Elevator Phone
2 Desktop telephones for common areas not assigned to a certain user
6 fax line

Veteran's Assistance: 811 W. John St.

3 desktop Telephones
1 fax line

Technology Services: 811 W. John St.

7 desktop Telephones
1 fax line

Kendall Housing Authority: 811 W. John St.

1 desktop Telephones
1 fax line

Workforce Development: 811 W. John St.

1 desktop Telephones
1 fax line

Public Safety Center: 1102 Cornell Lane

Building

1 Gas Meter
1 Facilities Dept. Phone
2 Evidence Storage
4 Boiler Room, Phone Room, Mechanical Room
1 Men's Locker Room
1 Sheriff Board Room
1 Kitchen
1 Outside C.D. office

Patrol

3 Desktop Telephones

Administration

51 Desktop Telephones
1 faxes

Patrol: 1102 Cornell Lane

3 Desktop Telephones
74 Virtual Lines (6000 extensions)

Corrections: 1102 Cornell Lane

51 Virtual Lines (6000 extensions)

EOC: 1102 Cornell Lane

1 desktop Telephones
1 fax line

911 Center: 1102 Cornell Lane

4 desktop Telephones
1 fax line

Facilities Management: 804 W. John St., Suite B

9 desktop Telephones

1 Analog

1 fax line

Coroner: 804 W. John St., Suite A

5 desktop Telephones

1 fax line

Animal Control: 802 W. John St.

4 desktop Telephones

1 fax line

Jail: 1102 Cornell Lane

5 desktop Telephones

1 fax line

EOC: 1102 Cornell Lane

5 desktop Telephones

1 fax line

911 Center: 1102 Cornell Lane

5 desktop Telephones

1 fax line

Facilities Management: 804 W. John St., Suite B

5 desktop Telephones

1 fax line

Animal Control: 802 W. John St.

5 desktop Telephones

1 fax line

C. Project Description

1) Introduction:

Kendall County would like agreement of no more than sixty (60) months that will reduce its monthly local service and calling charges. The proposed service will replace the NEC 2000 IPS & NEC 8300 telephone systems currently in-place at each County facility.

Bidders are requested to provide Equivalent services for the following:

- Analog Telephone Service (Business Lines/POTS/Centrex)
- Local Calling
- Long Distance Calling

Installation of Equivalent Services of POTS/Centrex/DID & T1 circuits shall be complete by February 15, 2021.

2) Current Services:

A listing of all Kendall County services related to this ITB is included in Attachment 1. Kendall County is under multiple Contracts currently. At this time the existing Prime T1's & Point to Point circuit services under Contract and their respective Contract expiration dates are as follows:

Prime T1:

34088 - Circuits Expires 05/01/2021
(AOI.HCFD.274816.LB & 274817.LB) & CSA (AOI.HCFD.639338)

Point to Point T1:

34089 – Circuit DHZA.266367.LB Expires 05/01/2021

Centrex circuits.

Contract:

35963 : Call One CSA Renewal &POTS Lines Expires 02/06/2021

35964 : Call One Centrex Renewal Expires 02/06/2021

Note: Current Circuits have Foreign Exchange

3) Local Usage

Kendall County's average monthly local usage in 2019 January – November:

Sum of Minutes	Column Labels						
	Jan	Feb	Mar	Apr	May	Jun	Jul
Row Labels							
800 Non Mainland						18.30	
Dedicated Non Mainland						3.10	2.10
Interstate	255.70	318.90	305.30	471.30	451.40	319.60	652.90
Intralata	397.10	467.30	506.20	639.20	678.30	692.10	616.00
Intrastate	259.40	213.90	237.50	420.70	328.80	309.40	416.50
Local Band A	2184.00	2034.00	1508.00	2086.00	1818.00	1799.00	1729.00
Local Band B	1498.00	1630.00	1632.00	1834.00	1900.00	1868.00	1721.00
Local Band C	2395.00	2217.00	2255.00	2265.00	1930.00	2279.00	2360.00
Switched 800 Interstate	249.00	285.40	347.10	242.80	314.00	354.10	336.00
Switched 800 Intralata	1364.20	1526.10	1722.20	1715.20	1824.20	2783.80	1908.70
Switched 800 Intrastate	38.70	21.60	20.40	38.50	40.40	117.30	74.80
Grand Total	8641.10	8714.20	8533.70	9712.70	9285.10	10543.70	9817.00

Sum of Minutes	Aug	Sep	Oct	Nov	Grand Total
Row Labels					
800 Non Mainland					18.30
Dedicated Non Mainland	3.90	1.20	0.70	2.80	13.80
Interstate	552.90	1143.00	484.00	537.10	5492.10
Intralata	560.30	442.30	622.40	446.70	6067.90
Intrastate	324.10	293.70	277.60	480.50	3562.10
Local Band A	1530.00	2358.00	2319.00	1928.00	21293.00
Local Band B	1614.00	2140.00	1800.00	1865.00	19502.00
Local Band C	2067.00	2685.00	2243.00	2233.00	24929.00
Switched 800 Interstate	329.30	674.50	794.50	315.40	4242.10
Switched 800 Intralata	2143.90	2368.30	2065.90	2252.80	21675.30
Switched 800 Intrastate	94.40	105.30	65.10	53.90	670.40
Grand Total	9219.80	12211.30	10672.20	10115.20	107466.00

4) Taxes and Fees:

Kendall County is not subject to Federal Excise Tax. Kendall County is exempt from state and local taxes. Kendall County’s state tax-exempt number is E9995-9003-07. This bid cannot include any amounts of money for these taxes.

5) “Directory Services”:

The selected Bidder (hereinafter “Contractor”) shall provide local directory information by dialing “411” and long distance directory information by dialing either “411” or (NPA) 555-1212.

6) “E-911” ANI and ALI Information Delivery:

Contractor must work with the current E – 911 Lite setup to ensure Kendall County shall be in full compliance with all “E-911” lite legislation. Current E – 911 Trunks are listed in Attachment 3.

7) Implementation:

Kendall County requires that all services be provided and completed outside of the hours of 8:00 a.m. through 5:00 p.m. The Contractor shall be responsible for all aspects of any transition from Kendall County’s current services to new services. This includes, but is not limited to, 1) placing orders for new service as well as for disconnection of services, as required by existing contracts, 2) coordinating various departments of all companies involved in the process, 3) communicating with all parties throughout the conversion and 4) reconciling all relevant telephone company bills.

8) Cost of Conversion:

Any and all costs associated with this project shall be borne by the Contractor. Charges to Kendall County from other vendors shall be offset by credits in the amount of those charges.

9) Billing:

In consideration for Contractor providing the services to the satisfaction of Kendall County, as set forth in this Agreement, Kendall County agrees to pay Contractor the agreed to monthly usage for circuit/lines costs. The Contract is awarded on a monthly sum basis. To receive compensation, Contractor must present an invoice to James Smiley Director Kendall County Facilities Management, at the address provided in the notice section of this Agreement. The total amount of the invoice shall be paid in accordance with the Local Government Prompt Payment Act, 50 ILCS 505/1, *et seq.* The County reserves the right to reject any portion of the invoice that is outside the scope of the approved Project work or outside the scope of any additional approved work.

10) Service Orders:

Kendall County shall have a single point of contact for placing all orders. Regardless of the nature of an order, Kendall County shall only be required to deal with one person or department. The Contractor shall be required to provide complete internal coordination (between departments, if required) of any order for service.

Section 2. Bid Instructions

A. General Information

Four (4) copies of the bid shall be submitted in a sealed envelope to:

James K. Smiley
KCFM Director
Kendall County
804 W. John St.
Suite B Yorkville, IL 60560

The outside of the envelope shall be clearly marked with the words **“Telephone System/VoIP/Cloud Based Solution”** and delivered on or before **2:00 p.m. Thursday, October 22, 2020**. Bid shall be stamped with the date and time received. Bid received after the submittal date and time will be rejected and returned unopened to the sender. ITB's will be opened and read publicly on October 22, 2020 at 2:00 P.M. C.S.T. at the Kendall County Facilities Management Office, 804 W. John St., Suite B Yorkville, Illinois.

B. Preparation and Submission of Bids

- 1) The proposal shall be submitted in an opaque sealed envelope on or before the time stated and shall bear the name and address of the individual, firm, or corporation submitting the Bid and the Project Name: “Telephone System/VOIP/Cloud Based Solution.”
- 2) Bidders may attach separate sheets to the bid for the purpose of explanation, exception, alternate bid and to cover unit prices, if needed.
- 3) Bidders may withdraw their bid either personally or by written request, and may resubmit it, at any time before the hour set for the bid opening. No bid may be withdrawn or modified after the opening of bids.
- 4) In submitting this bid, the Bidder further declares that the only persons or parties interested in the bid, as principals, are those named herein, and that the bid is made without collusion with any other person, firm or corporation.
- 5) The Bidder further understands and agrees that if their bid is accepted, the individual/company is to furnish and provide all necessary materials and/or equipment and other means to do all of the work and to furnish all of the materials specified in the Contract, except such materials as are to be furnished by Kendall County, in the manner and at the time prescribed in the bid, and in accordance with the requirements therein set forth.
- 6) The Bidder further agrees to execute all documents required by this Bid Package, obtain a Certificate of Insurance for this work, and present all of these documents, including a signed proposed agreement with a reference to the ITB dated October 1, 2020, to Kendall County within ten (10) calendar days after the receipt of the Notice of Award.
- 7) The Bidder further agrees to begin work not later than fifteen (15) calendar days after receipt of the Notice to proceed, unless otherwise provided, and to execute the work in such a manner and with sufficient materials, equipment and labor.

8) By submitting a bid, the Bidder understands and agrees that, if the bid is accepted, and the Bidder fails to enter into a Contract forthwith, the Bidder shall be liable to Kendall County for any damages Kendall County may thereby suffer.

9) The Bidder, in signing his/her Bid on the whole or on any portion of the work, shall conform to the following requirements:

- i. Bids signed by an individual other than the individual represented in the Bid documents shall have attached thereto a power of attorney evidencing authority to sign the Bid in the name of the person for whom it is signed.
- ii. Bids which are signed for a partnership shall be signed by all of the partners or by an attorney-in-fact. If signed by an attorney-in-fact, there shall be attached to the Bid a power of attorney evidencing authority to sign the bid, executed by the partners.
- iii. Bids which are signed for a corporation, shall have the correct corporate name thereof and the signature of the President or other authorized officer of the corporation manually written below the corporate name.
- iv. If such Bid is manually signed by an official other than the President of the Corporation, a certified copy of a resolution of the board of directors evidencing the authority of such official to sign the Bid shall be attached to it. Such Bid shall also bear the attesting signature of the Secretary of the corporation and the impression of the corporate seal.

10) Kendall County will not be liable in any way for any costs incurred by Bidder in replying to this ITB.

C. Documents/Information to be submitted

Bidders shall provide complete descriptions in response to items below:

1) Billing:

In consideration for Contractor providing the services to the satisfaction of Kendall County, as set forth in this Agreement, Kendall County agrees to pay Contractor the agreed to monthly usage for circuit/lines costs. The Contract is awarded on a monthly sum basis. To receive compensation, Contractor must present an invoice to James Smiley Director Kendall County Facilities Management, at the address provided in the notice section of this Agreement. The total amount of the invoice shall be paid in accordance with the Local Government Prompt Payment Act, 50 ILCS 505/1, *et seq.* The County reserves the right to reject any portion of the invoice that is outside the scope of the approved Project work or outside the scope of any additional approved work.

2) Repair:

Provide a statement as to any policies regarding guaranteed response times and/or guaranteed repair intervals from the time trouble is reported. Kendall County shall have a single point of contact for reporting trouble. Regardless of the nature of a service disruption, Kendall County shall only be required to deal with one person or department. Contractor shall be required to provide complete internal coordination (between departments, if required) to completely resolve the trouble.

3) Escalation Procedures:

Provide a formalized escalation procedure including telephone numbers for the following services. Include a description of what additional resources will be provided and the impact that these procedures and resources will have on a problem.

- Billing
- Service Outages
- Installation of new services

4) Network:

Provide a description of the network that would be serving Kendall County. Identify those components that are owned and operated solely by your company and those that are either owned and/or operated by another company (or companies). Explain why you believe that your company's network design is superior (e.g. more robust; less prone to failure) to others.

5) Contract:

Kendall County shall enter into an agreement of no longer than sixty (60) months with the Contractor. A Contract including all terms and conditions (**incorporating the clauses listed in the "General Terms and Conditions"**) shall be included with your bid. The General Terms and Conditions of the Invitation to Bid shall be binding on Bidder. If there is a conflict between the General Terms and Conditions listed within this Invitation to Bid and the final contract entered into, the terms and conditions listed herein shall control.

6) Cancellation of Service:

Kendall County reserves the right to terminate the agreement at any time. Kendall County may terminate the agreement for cause when service levels fall below an acceptable level, which includes, but is not limited to the failure to restore service in a timely manner, failure to resolve billing errors promptly or to provide new service in a timely manner. Please provide complete documentation related to any termination liabilities that would be included in any agreement with Kendall County. There should be no termination liabilities if the agreement is terminated by Kendall County for cause.

7) Description of Project:

All bids submitted must include the following information:

- The product name and version/level of the solution provided;
- The style of phones to be provided;
- The initial upfront cost of the project, and the monthly cost;
- The installation timeline;
- The annual maintenance costs, and a description of what is included in that cost; such as, adds, moves, and changes;
- An explanation as to how often the software is upgraded and how it will affect the County's end users;
- Whether onsite training for end users is included in the installation;
- A description of the administrative training and all included components, and a description of your service level agreement;
- All warranty information for the system components and telephones; and
- Identify any additional information about Kendall County's current network you need for your system implementation.

8) Description of Company:

The Bidder shall describe the company. The following data is to be included:

- Name of company; if a joint venture, name of joint venture and names of the individual companies comprising the joint venture;
- Address of corporate headquarters and Chicago area location, if differing;
- Telephone and fax number(s) for Chicago area location(s);
- Form of company; i.e., sole proprietor, partnership, corporation;
- Date company formed; date incorporated, if a corporation;
- Company principals, including president, chairman, vice presidents, secretary, chief operation officer, chief financial officer, general manager(s), registered agent;
- Licenses to do business in the State of Illinois;
- Provide the Federal Employee Identification Number (FEIN) of the Bidder; or, in the case of a sole proprietorship, provide the Social Security Numbers of all Owners/Partners;
- Identify the number of customers your company has in the Chicago metropolitan area, and the number of customers in Kendall County; and

- Identify the number of customers your company has with traffic equal to or greater than that of Kendall County.

9) Financial Statements:

Bidder must provide financial statements as described below: If a publicly held firm, the Bidder shall provide their firm's two (2) most current fiscal years of audited financial statements as compiled by independent certified public accountants. Internally audited financial statements shall be accepted only from privately held firms. Bidders shall also list any and all businesses that involved sales in which Bidder has a financial interest; the nature of the interest (sole proprietor, general partner, limited partner, shareholder, sales commission, etc.); and the proposing firm's percentage share of each business or transaction. Shares of corporations in which the potential Bidder's holding represent less than one percent of the outstanding shares and in which the potential Bidder has no management interest need not be declared.

10) Other:

Include any other information you believe to be pertinent but not specifically mentioned elsewhere.

D. General Terms and Conditions

Any agreement between Kendall County and the Successful Bidder must incorporate the following terms and conditions, or terms and conditions that substantially comply therewith:

1) INTEGRATION OF INVITATION TO BID AND BID DOCUMENTS:

The 2020 Telephone System/VoIP/Cloud Based Solution Invitation to Bid Packet("ITB"), and all associated documents, including the successful bid, are incorporated as if fully set forth herein. This means that all responses, supplemental information, and other submissions provided by the Contractor during discussions or negotiations will be held by Kendall County as contractually binding on the Contractor.

2) PAYMENT:

In consideration for Contractor providing the services to the satisfaction of Kendall County, as set forth in this Agreement, Kendall County agrees to pay Contractor the agreed to monthly usage for circuit/lines costs. The Contract is awarded on a monthly sum basis. To receive compensation, Contractor must present an invoice to James Smiley Director Kendall County Facilities Management, at the address provided in the notice section of this Agreement. The total amount of the invoice shall be paid in accordance with the Local Government Prompt Payment Act, 50 ILCS 505/1, *et seq.* The County reserves the right to reject any portion of the invoice that is outside the scope of the approved Project work or outside the scope of any additional approved work.

3) NON-APPROPRIATION:

In the event Kendall County is in default under the Agreement because funds are not appropriated for a fiscal period subsequent to the one in which the Agreement was entered into which are sufficient to satisfy all or part of the County's obligations under this Agreement during said fiscal period, the County agrees to provide prompt written notice of said occurrence to Contractor. In the event of a default due to non-appropriation of funds, either party has the right to terminate the Agreement upon providing thirty (30) days written notice to the other party. No additional payments, penalties and/or early termination charges shall be required upon termination of the Agreement.

4) INDEMNIFICATION:

Contractor shall indemnify, hold harmless and defend with counsel of Kendall County's own choosing, Kendall County, its past, present and future elected officials, department heads, employees, insurers, and agents (hereinafter collectively referred to as "Releasees") from and against all liability, claims, suits, causes of action,

demands, proceedings, set-offs, liens, attachments, debts, expenses, judgments, or other liabilities including costs, reasonable fees and expense of defense, arising from any loss, damage, injury, death, or loss or damage to property, of whatsoever kind or nature as well as for any breach of any covenant in the Contract or ancillary documents and any breach by Contractor of any representations or warranties made within the contract documents (collectively, the "Claims"), to the extent such Claims result from any act or omission, neglect, willful acts, errors, or misconduct of Contractor in its performance under this Agreement.

Pursuant to 55 ILCS 5/3-9005, no attorney may be assigned to represent the Releasees pursuant to this Section of the Contract unless the attorney has been approved in writing by the Kendall County State's Attorney. Releasees' participation in its defense shall not remove Contractor's duty to indemnify, defend, and hold Releasees harmless, as set forth above. Releasees do not waive their defenses or immunities under the Local Government and Governmental Employees Tort Immunity Act (745 ILCS 10/1 et seq.) by reason of this indemnification provision. Indemnification shall survive the termination of this Agreement.

5) INSURANCE:

All coverage shall be placed with insurers authorized to conduct business in Illinois with a current A.M. Best's rating of no less than A:VII. Each insurance policy shall not be cancelled or changed without thirty (30) calendar days prior written notice, given by the insurance carrier to Kendall County at the address set forth herein.

Minimum Scope and Limit of Insurance. All coverage shall be at least as broad as the following. If Contractor maintains broader coverage and/or higher limits than the minimums shown above, Kendall County shall be entitled to the broader coverage and/or the higher limits maintained by the Contractor. Any available insurance proceeds in excess of the specified minimum limits of insurance and coverage shall be available to the Kendall County.

- a. *Commercial General Liability ("CGL"):* Insurance Services Office Form CG 00 01 covering CGL on an "occurrence" basis, including products and completed operations, property damage, bodily injury and personal & advertising injury with limits no less than \$1,000,000 per occurrence. If a general aggregate limit applies, either the general aggregate limit shall apply separately to this project/location (ISO CG 25 03 or 25 04) or the general aggregate limit shall be \$2,000,000.
- b. *Umbrella/Excess Liability:* Limits of liability equal to or greater than \$5,000,000 per occurrence and \$5,000,000 in aggregate.
- c. *Automobile Liability:* Insurance Services Office Form Number CA 0001 covering, Code 1 (any auto), or if Contractor has no owned autos, Code 8 (hired) and 9 (non-owned), with limit no less than \$1,000,000 per accident for bodily injury and property damage.
- d. *Workers' Compensation Insurance:* Insurance as required by the State of Illinois, with Statutory Limits, and Employer's Liability Insurance with limit of no less than \$1,000,000 per accident for bodily injury or disease. (Not required if company provides written verification it has no employees.)
- e. *Professional Liability (Errors and Omissions) Insurance:* Professional insurance appropriate to Contractor's profession, with limit no less than \$2,000,000 per occurrence or claim and \$2,000,000 aggregate.
- f. *Additional Insured Status:* Kendall County and its, past, present, and future its officers, officials, employees, and volunteers are to be covered as additional insureds on the CGL policy with respect to liability arising out of work or operations performed by or on behalf of Contractor including materials, parts, or equipment furnished in connection with such work or operations. General liability coverage can be provided in the form of an endorsement to Contractor's insurance (at least as broad as ISO Form CG 20 10 11 85 or both CG 20 10, CG 20 26, CG 20 33, or CG 20 38; and CG 20 37 forms if later revisions used).

- g. *Primary Coverage:* For any claims related to this contract, the Contractor's insurance coverage shall be primary insurance primary coverage at least as broad as ISO CG 20 01 04 13 with respect to Kendall County, its past present and future officers, officials, employees, and volunteers. Any insurance maintained by Kendall County, its past present or future officers, officials, employees, or volunteers shall be excess of the Contractor's insurance and shall not contribute with it.
- h. *Waiver of Subrogation:* Contractor hereby grants to Kendall County and its, past, present, and future its officers, officials, employees, and volunteers a waiver of any right to subrogation which any insurer of said Contractor may acquire against Kendall County by virtue of the payment of any loss under such insurance. Contractor agrees to obtain any endorsement that may be necessary to affect this waiver of subrogation, but this provision applies regardless of whether or not Kendall County has received a waiver of subrogation endorsement from the insurer.
- i. *Self-Insured Retentions:* Self-insured retentions must be declared to and approved by Kendall County. Kendall County may require the Contractor to provide proof of ability to pay losses and related investigations, claim administration, and defense expenses within the retention. The policy language shall provide, or be endorsed to provide, that the self-insured retention may be satisfied by either the named insured or Kendall County.
- j. *Claims Made Policies:* If any of the required policies provide coverage on a claims-made basis, (1) the Retroactive Date must be shown and must be before the date of the contract or the beginning of contract work, (2) insurance must be maintained and evidence of insurance must be provided for at least five (5) years after completion of the contract of work, and (3) if coverage is canceled or non-renewed, and not replaced with another claims-made policy form with a Retroactive Date prior to the contract effective date, the Contractor must purchase "extended reporting" coverage for a minimum of five (5) years after completion of contract work.
- k. *Verification of Coverage:* Contractor shall furnish Kendall County with original Certificates of Insurance including all required amendatory endorsements (or copies of the applicable policy language effecting coverage required by this clause) and a copy of the Declarations and Endorsement Page of the CGL policy listing all policy endorsements to Kendall County before work begins. However, failure to obtain the required documents prior to the work beginning shall not waive the Contractor's obligation to provide them. Kendall County reserves the right to require complete, certified copies of all required insurance policies, including endorsements required by these specifications, at any time.
- l. *Subcontractors:* Contractor shall require and verify that all subcontractors maintain insurance meeting all the requirements stated herein, and Contractor shall ensure that Kendall County is an additional insured on insurance required from subcontractors.
- m. *Special Risks or Circumstances:* Kendall County reserves the right to modify these requirements, including limits, based on the nature of the risk, prior experience, insurer, coverage, or other special.

6) INDEPENDENT CONTRACTOR:

Contractor is an Independent Contractor and is not an employee of, partner of, agent of, or in a joint venture with Kendall County. Contractor understands and agrees that Contractor is solely responsible for paying all wages, benefits and any other compensation due and owing to Contractor's officers, employees, and agents for the performance of services set forth in the Agreement. Contractor further understands and agrees that Contractor is solely responsible for making all required payroll deductions and other tax and wage withholdings pursuant to state and federal law for Contractor's officers, employees and agents who perform services as set forth in this ITB and any resulting Agreement. Contractor also acknowledges its obligation to obtain appropriate insurance coverage for the benefit of Contractor, Contractor's officers, employees and agents, and agrees that Kendall County is not responsible for providing any insurance coverage for the benefit of Contractor, Contractor's officers, employees or agents. Contractor hereby indemnifies and agrees to waive any right to

recover alleged damages, penalties, interest, fees (including attorneys' fees), and costs from Kendall County, its past, present and future board members, officials, employees, insurers, and agents for any alleged injuries that Contractor, its officers, employees or agents may sustain while performing services under the Agreement. Contractor shall exercise general and overall control of its officers, employees and agents.

7) BACKGROUND CHECKS & SECURITY:

Contractor shall exercise general and overall control of its officers, employees and/or agents. Contractor agrees that no one shall be assigned to perform work at Kendall County's facilities on behalf of Contractor, Contractor's consultants, subcontractors and their respective officers, employees, agents and assigns unless Contractor has completed a criminal background investigation for each individual to be performing work at the site. In the event that the individual's criminal background investigation reveals that the individual has a conviction record that has not been sealed, expunged or impounded under Section 5.2 of the Criminal Identification Act, Contractor agrees that the individual shall not be assigned to perform work on or at Kendall County's facilities absent prior written consent from Kendall County and the Kendall County Sheriff. Kendall County, at any time, for any reason and in Kendall County's sole discretion, may require Contractor and/or Contractor's consultants, and/or subcontractors to remove any individual from performing any further work under this Agreement.

Contractor understands, and agrees, that any person who takes into, or out of, or attempts to take into, or out of, a correctional facility, or the grounds belonging to or adjacent to the correctional facility, any item not specifically authorized by the correctional facility, such as contraband, shall be prosecuted. All persons, including employees and visitors, entering upon such premises are subject to routine searches of their persons, vehicles, property and/or packages. Contraband shall include, but not be limited to, any dangerous drug, narcotic drug, intoxicating liquor, deadly weapon, dangerous instrument, ammunition, explosive or any other article whose use of or possession of would endanger the safety, security or preservation of order in a correctional facility or any persons therein. Contractor further agrees that it shall notify correctional facility personnel of the loss or breakage of any tools and equipment while within the correctional facility.

8) CONFORMITY WITH THE LAW:

This Agreement shall be construed in accordance with the law and Constitution of the State of Illinois and if any provision is invalid for any reason such invalidation shall not render invalid other provisions which can be given effect without the invalid provision. Notwithstanding any other provision to the contrary, venue in all legal proceedings between the parties shall be in the Circuit Court of Kendall County, Illinois, Twenty-Third Judicial Circuit, State of Illinois.

9) REMEDIES:

In any action with respect to this Agreement, the parties are free to pursue any legal remedies at law or in equity. If Kendall County is required to take legal action to enforce performance of any of the terms, provisions, covenants and conditions of this Agreement, and by reason thereof, Kendall County is required to use the services of an attorney, then Kendall County shall be entitled to reasonable attorneys' fees, court costs, expenses and expert witness fees incurred by Kendall County pertaining thereto and in enforcement of any remedy, including costs and fees relating to any appeal.

10) EQUAL OPPORTUNITY/NON-DISCRIMINATION:

Contractor and any Subcontractors will not discriminate against any employee or applicant for employment because of race, color, religion, sex, ancestry, national origin, place of birth, age or handicap unrelated to bona fide occupational qualifications. Contractor, its officers, employees, and agents agree not to commit unlawful discrimination and agree to comply with all applicable provisions of the Illinois Human Rights Act, Title VII of the Civil Rights Act of 1964, as amended, the Americans with Disabilities Act, the Age Discrimination in Employment Act, Section 504 of the Federal Rehabilitation Act, and all applicable rules and regulations.

11) EMPLOYMENT OF ILLINOIS WORKERS ON PUBLIC WORKS ACT:

If at the time the ITB Documents are executed, or if during the term of the Bid Documents, there is a period of excessive unemployment in Illinois as defined in the Employment of Illinois Workers on Public Works Act, 30 ILCS 570/0.01 et seq., (hereinafter referred to as “the Employment Act”), to the extent the Employment Act is applicable to Contractor, Contractor, its consultants, contractors, subcontractors and agents agree to employ Illinois laborers on this Project in accordance with the Employment Act. Contractor understands that the Employment Act defines the identified terms as follows: (a) “period of excessive unemployment” as “as any month following two consecutive calendar months during which the level of unemployment in the State of Illinois has exceeded 5%, as measured by the United States Bureau of Labor Statistics in its monthly publication of employment and unemployment figures,” and (b) Illinois laborer as “any person who has resided in Illinois for at least thirty (30) calendar days and intends to become or remain an Illinois resident.” See 30 ILCS 570/1. Contractor understands and agrees that its failure to comply with this provision of the Agreement may result in immediate termination of the Agreement.

12) COMPLIANCE WITH STATE AND FEDERAL LAWS:

Contractor agrees to comply with all applicable federal, state and local laws and regulatory requirements and to secure such licenses as may be required for its employees and to conduct business in the state, municipality, county and location. Such obligation includes, but is not limited to, environmental laws, civil rights laws, prevailing wage and labor laws.

13) PREVAILING WAGE:

This contract calls for the construction of a “public work” within the meaning of the Illinois Prevailing Wage Act, 820 ILCS 130/.01 et seq. (“the Act”). The Act requires contractors and subcontractors to pay laborers, workers and mechanics performing services on public works projects no less than the current “prevailing rate of wages” (hourly cash wages plus fringe benefits) in the county where the work is performed. The Illinois Department of Labor (“Department”) publishes the prevailing wage rates on its website at <http://labor.illinois.gov/>. The Department revises the prevailing wage rates and the contractor/subcontractor has an obligation to check the Department’s website for revisions to prevailing wage rates. For information regarding current prevailing wage rates, please refer to the Department’s website. All contractors and subcontractors rendering services under this contract must comply with all requirements of the Act, including, but not limited to, all wage requirements and notice and record keeping duties.

14) PROTECTION OF WORK AND CLEAN-UP:

The Contractor shall be responsible for the protection of all work (including, but not limited to, all work performed by the Company and its subcontractors, employees and agents until its completion and final acceptance by Kendall County. The Company shall, at its own expense, replace all damaged or lost materials or repair damaged parts of the work, and the Company shall be liable therefore.

15) TERMINATION:

This Agreement may be terminated by Kendall County upon written notice delivered to Contractor at least thirty (30) calendar days prior to the effective date of termination. No additional payments, penalties and/or early termination charges shall be required upon termination of the Agreement.

16) DRUG FREE WORKPLACE:

Contractor and its consultants, employees, contractors, subcontractors, and agents agree to comply with all provisions of the Substance Abuse Prevention on Public Works Act, 820 ILCS 265/1 et seq. and the Illinois Drug Free Workplace Act, 30 ILCS 580/1 et seq.

17) STANDARD OF CARE:

Services provided by Contractor will be performed in a manner consistent with that degree of care and skill ordinarily exercised by members of the same profession currently practicing at the same time and in the same or similar locality.

18) CERTIFICATION:

Contractor certifies that Contractor, its parent companies, subsidiaries, and affiliates are not barred from entering into this Agreement as a result of a violation of either 720 ILCS 5/33E-3 or 5/33E-4 (bid rigging or bid rotating) or as a result of a violation of 820 ILCS 130/1 *et seq.* (the Illinois Prevailing Wage Act). Contractor further certifies by signing the Contract documents that Contractor, its parent companies, subsidiaries, and affiliates have not been convicted of, or are not barred for attempting to rig bids, price-fixing or attempting to fix prices as defined in the Sherman Anti-Trust Act and Clayton Act. 15 U.S.C. § 1 *et seq.*; and has not been convicted of or barred for bribery or attempting to bribe an officer or employee of a unit of state or local government or school district in the State of Illinois in that Officer's or employee's official capacity. Nor has Contractor made an admission of guilt of such conduct that is a matter of record, nor has any official, officer, agent, or employee of the company been so convicted nor made such an admission

19) MATERIAL SAFETY DATA SHEETS:

When applicable, the Contractor shall furnish Material Safety Data Sheets for their products, in compliance with the Illinois Toxic Substance Disclosure to Employee Act, Safety Inspection and Education Act & "Right to Know" law, 820 ILCS 255/1 *et seq.*, 820 ILCS 220/0.01 *et seq.* and 820 ILCS 225/0.1 *et seq.*

20) CONTRACTOR RESPONSIBILITIES:

The selected Contractor will be required to assume responsibility for all services offered in this bid. Kendall County will consider the selected Contractor to be the sole point of contact with regard to Contractual matters, including payment of any and all charges resulting from the Contract.

21) ASSIGNMENT:

Neither party shall assign, sublet, sell, or transfer its interest in this Agreement without the prior written consent of the other.

22) CONFIDENTIALITY:

It is understood and agreed to by Contractor that all contracts entered into by a government body, such as Kendall County, are open to public review and as such will be on file with the County Clerk's office and may be released pursuant to the Illinois Freedom of Information Act (5 ILCS 140, *et seq.*).

23) CONFLICT OF INTEREST:

Both parties affirm no Kendall County officer or elected official has a direct or indirect pecuniary interest in Contractor or this Agreement, or, if any Kendall County officer or elected official does have a direct or indirect pecuniary interest in Contractor or this Agreement, that interest, and the procedure followed to effectuate this Agreement has and will comply with 50 ILCS 105/3.

Section 3. Review Process

A. Evaluation of Bids and Selection

The bids received will be evaluated by Kendall County and awarded to the lowest responsible bidder. In evaluating whether a bidder is responsible, Kendall County will consider professional qualifications, previous experience on similar projects, key personnel assigned to the project, and satisfaction of previous clients on work performed for them. Bidders shall be accorded fair and equal treatment and there shall be no disclosure of any information derived from bids submitted by competing Bidders. Kendall County reserves the right to request clarification of information submitted and request additional information as needed.

Kendall County reserves the right to reject any or all bids and to waive any informality or technical error. This Invitation to Bid does not commit Kendall County to award a Contract, to pay any costs incurred in the preparation of a bid based on this request, or to procure or Contract for services. All bids submitted in response to this Invitation to Bid become the property of Kendall County. Kendall County reserves the right to accept or reject any or all bids received as a result of this request, or to cancel in part or in its entirety the Invitation to Bid, if it is in the best interest of Kendall County to do so. Kendall County reserves the right to disqualify bids, before or after opening, upon evidence of collusion with intent to defraud or other illegal practices upon the part of the Bidder.

B. Determining a Responsible Bidder

Kendall County staff will perform an evaluation of the bids received. In determining whether a bidder is responsible, Kendall County will review bid based on the following criteria:

1. Compliance with ITB. Adherence to all conditions and requirements of the ITB.
2. Understanding of the Project. The Bidder's understanding of the engagement, the Kendall County's objectives, and the nature and scope of the work involved.
3. Services to be Provided. The exact type and nature of the Bidder's proposed services and how they accomplish the objectives of the project.
4. Qualifications of the Bidder. The Bidder's capability in all respects to perform fully all Contract requirements, and the integrity and reliability which will assure good faith performance. This criterion includes:
 - The experience of the firm and its record on projects of a similar nature.
 - Personnel to be assigned to the project, their education, qualifications, and experience on similar projects.
 - The availability of necessary personnel and other resources to successfully complete the project specified herein on a timely basis.
5. Ability, capacity, and skill to fulfill the Contract as specified.
6. Ability to supply the commodities; provide the services or complete the construction promptly, or within the time specified, without delay or interference.
7. Character, integrity, reputation, judgment, experience and efficiency.
8. Quality of performance on previous Contracts.
9. Previous and existing compliance with laws and ordinances relating to the Contract.
10. Sufficiency of financial resources.
11. Quality, availability and adaptability of the commodities, services or construction, in relation to Kendall County's requirements.
12. Ability to provide future maintenance and service under the Contract.

13. Number and scope of conditions attached to the bid.
14. Record of payments for taxes, licenses, or other monies due Kendall County.
15. In addition, provide list of at least five references Kendall County can call to ask about your services.

C. Process

1) Recommendation to Board.

Kendall County will review all bids. The bids will be reviewed and a recommendation prepared. A recommendation will be forwarded to the Kendall County Board and designated committees of the Kendall County Board, as directed.

2) Contract Award.

The Contract shall be deemed as have been awarded when formal notice of award is duly served upon the intended awardee(s).

3) Contract Review & Approval.

Contract or agreement resulting from the acceptance of this bid by Kendall County shall be on forms either supplied by or approved by Kendall County's State's Attorney's Office. Kendall County reserves the right to reject any agreement that does not conform to the Invitation to Bid (and the terms and conditions expressed herein) and any Kendall County requirements for agreements and contracts.

Attachment 1

LINE CONFIGURATION		
BTN/ANI	Location	Features/ Descriptions
(630) 553-4100	110 W Ridge, Yorkville, IL 60560	Business Line - [C]
(630) 553-0336	110 W Ridge, Yorkville, IL 60560	Business Line - [C]
(630) 553-0596	110 W Ridge, Yorkville, IL 60560	Business Line - [C]
(630) 553-4132	110 W Ridge, Yorkville, IL 60560	Business Line - [C]
(630) 553-5017	110 W Ridge, Yorkville, IL 60560	Business Line - [C]
(630) 553-5283	110 W Ridge, Yorkville, IL 60560	Business Line - [C]
(630) 553-9789	110 W Ridge, Yorkville, IL 60560	Business Line - [C]
(630) 553-9791	110 W Ridge, Yorkville, IL 60560	Business Line - [C]
(630) 553-9918	110 W Ridge, Yorkville, IL 60560	Business Line - [C]
Contract	110 W Ridge, Yorkville, IL 60560	CSA #35053 Expires: 02/04/2020
(630) R26-1804	110 W Ridge, Yorkville, IL 60560	1.5M Point-to-Point
DHZA.266367..LB	CKL 1-110 W Ridge, Yorkville, IL 60560 CKL 2-1102 Cornell Ln, Yorkville, IL 60560	Circuit ID
Contract	110 W Ridge, Yorkville, IL 60560	P2P CSA #34089 Expires: 05/03/2021
(630) 892-5858	8 Rocky Way, Montgomery, IL 60538	Business Line - [C], Call Forwarding, Call Waiting
Contract	8 Rocky Way, Montgomery, IL 60538	CSA #35053 Expires: 02/04/2020
(630) 553-5444	10460 Route 71, Yorkville, IL 60560	Business Line - [C], Additional Directory Listing
(630) 553-6860	10460 Route 71, Yorkville, IL 60560	Business Line - [C]
Contract	10460 Route 71, Yorkville, IL 60560	CSA #33880 Expires: 02/05/2019
(630) 553-6314	166 W Hydraulic Av, Yorkville, IL 60560	Remote Call Forward to (866) 324-8535
Contract	166 W Hydraulic Av, Yorkville, IL 60560	CSA #35053 Expires: 02/04/2020

(630) 553-5303	807 John, Yorkville, IL 60560	Business Line - [C], Non-Published Service
Contract	807 John, Yorkville, IL 60560	CSA #35053 Expires: 02/04/2020
(630) 553-7616	6780 Route 47, Yorkville, IL 60560	Business Line - [C], Hunt A1, Speed Calling 08, Three Way Calling, Additional Directory Listing
(630) 553-7546	6780 Route 47, Yorkville, IL 60560	Business Line - [C], Hunt A2
(630) 553-9583	6780 Route 47, Yorkville, IL 60560	Business Line - [C]
(630) 553-9588	6780 Route 47, Yorkville, IL 60560	Business Line - [C], Hunt A3
Hunting 'A'	6780 Route 47, Yorkville, IL 60560	(630) 553-7616, 7546, 9588
Contract	6780 Route 47, Yorkville, IL 60560	CSA #35053 Expires: 02/04/2020
(630) 553-3335	111 W Fox, Yorkville, IL 60560	Business Line - [C], Hunt A1, Non-Published Service
(630) 553-0933	111 W Fox, Yorkville, IL 60560	Business Line - [C], Hunt A2
(630) 553-2395	111 W Fox, Yorkville, IL 60560	Business Line - [C], Hunt A3
(630) 553-2401	111 W Fox, Yorkville, IL 60560	Business Line - [C], Hunt A4
(630) 882-8015	111 W Fox, Yorkville, IL 60560	Business Line - [C]
Hunting 'A'	111 W Fox, Yorkville, IL 60560	(630) 553-3335, 0933, 2395, 2401
Contract	111 W Fox, Yorkville, IL 60560	CSA #35053 Expires: 02/04/2020
(630) 553-0222	109 W Ridge, Yorkville, IL 60560	Business Line - [C], Non-Published Service
Contract	109 W Ridge, Yorkville, IL 60560	CSA #35053 Expires: 02/04/2020
(630) 553-1615	1204 Cornell, Yorkville, IL 60560	Business Line - [C], Non-Published Service
Contract	1204 Cornell, Yorkville, IL 60560	CSA #35053 Expires: 02/04/2020
(630) 553-0167	1102 Cornell, Yorkville, IL 60560	Business Line - [C], Call Forwarding
(630) 553-2017	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
(630) 553-2019	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
(630) 553-7819	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
(630) 553-7827	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
(630) 553-7849	1102 Cornell, Yorkville, IL 60560	Business Line - [C]

(630) 553-7874	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
(630) 553-7952	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
(630) 553-7986	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
(630) 553-8242	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
(630) 553-8268	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
(630) 553-8273	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
(630) 553-8277	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
(630) 553-9402	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
(630) 553-9403	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
(630) 553-9506	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
(630) 553-9601	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
(630) 553-9602	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
(630) 553-9603	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
(630) 553-9604	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
(630) 553-9605	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
(630) 553-9606	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
(630) 553-9607	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
Contract	1102 Cornell, Yorkville, IL 60560	CSA #35053 Expires: 02/04/2020
(630) 553-1240	1102 Cornell, Yorkville, IL 60560	Business Line - [C], Hunt A1, Non-Published Service, Call Forwarding
(630) 553-1290	1102 Cornell, Yorkville, IL 60560	Business Line - [C], Hunt A2
(630) 553-1291	1102 Cornell, Yorkville, IL 60560	Business Line - [C], Hunt A3
(630) 553-1309	1102 Cornell, Yorkville, IL 60560	Business Line - [C], Hunt A4
Hunting 'A'	1102 Cornell, Yorkville, IL 60560	(630) 553-1240, 1290-1291, 1309
Contract	1102 Cornell, Yorkville, IL 60560	CSA #35053 Expires: 02/04/2020

(630) 553-5856	1102 Cornell, Yorkville, IL 60560	Business Line - [C], Hunt A1, Non-Published Service, Feature Link, Additional Directory Listings (4), Caller ID w/ Name, DPA 1
(630) 553-5857	1102 Cornell, Yorkville, IL 60560	Business Line - [C], Hunt A2, Feature Link, Caller ID w/ Name, DPA 1
(630) 553-5858	1102 Cornell, Yorkville, IL 60560	Business Line - [C], Hunt A3, Feature Link, Caller ID w/ Name, DPA 1
DPA 1	103 Beaver, Yorkville, IL 60560	Different Premise Address
Hunting 'A'	1102 Cornell, Yorkville, IL 60560	(630) 553-5856-5858
Contract	1102 Cornell, Yorkville, IL 60560	CSA #35053 Expires: 02/04/2020
(630) 553-0327	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
(630) 553-1419	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
(630) 553-4116	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
(630) 553-4125	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
(630) 553-5543	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
(630) 553-5817	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
Contract	1102 Cornell, Yorkville, IL 60560	CSA #35053 Expires: 02/04/2020
(630) 553-1062	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Centrex Telephone Charge (6), System Charge, Free Additional Directory Listings (2), Additional Directory Listings (3), Assume Dial 9
(630) 553-1946	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-1957	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-1972	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-1978	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-1985	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-1988	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9

(630) 553-1989	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-4120	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-4122	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-4204	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-4500	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Hunt B1, Assume Dial 9
(630) 553-4501	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Hunt B2, Assume Dial 9
(630) 553-4502	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Hunt B3, Assume Dial 9
(630) 553-4503	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Hunt C1, Assume Dial 9
(630) 553-4504	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Hunt C2, Assume Dial 9
(630) 553-4505	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-4506	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-4507	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-4508	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-4509	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-4510	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-4511	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-4512	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-4513	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-4514	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-4515	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-4533	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-4535	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-4536	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-4541	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9

(630) 553-4542	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-4543	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-4943	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-4963	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-4964	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-4972	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-4979	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-8363	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-8365	1102 Cornell, Yorkville, IL 60560	Centrex - [C], Assume Dial 9
(630) 553-4920, 8362	1102 Cornell, Yorkville, IL 60560	Centrex Reserved TNs
Hunting 'B'	1102 Cornell, Yorkville, IL 60560	(630) 553-4500-4502
Hunting 'C'	1102 Cornell, Yorkville, IL 60560	(630) 553-4503-4504
Hunting 'D'	1102 Cornell, Yorkville, IL 60560	(630) 553-4541-4543
Contract	1102 Cornell, Yorkville, IL 60560	Centrex CSA #35054 Expires: 02/04/2020
Contract	1102 Cornell, Yorkville, IL 60560	CSA #35053 Expires: 02/04/2020
(630) 553-8750	1102 Cornell, Yorkville, IL 60560	Business Line - [C], Non- Published Service, Caller ID w/ Name
(630) 553-0003	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
(630) 553-2052	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
(630) 553-4031	1102 Cornell, Yorkville, IL 60560	Business Line - [C]
Contract	1102 Cornell, Yorkville, IL 60560	CSA #35053 Expires: 02/04/2020
800-281-1945	1102 Cornell, Yorkville, IL 60560	Toll Free Number ringing to (630) 553-1290
Contract	1102 Cornell, Yorkville, IL 60560	CSA #35053 Expires: 02/04/2020
888-476-0500	1102 Cornell, Yorkville, IL 60560	Toll Free Number ringing to (630) 553-4150
Contract	1102 Cornell, Yorkville, IL 60560	CSA #35053 Expires: 02/04/2020

888-477-4576	1102 Cornell, Yorkville, IL 60560	Toll Free Number ringing to (630) 553-7500
Contract	1102 Cornell, Yorkville, IL 60560	CSA #35053 Expires: 02/04/2020
888-477-4882	1102 Cornell, Yorkville, IL 60560	Toll Free Number ringing to (630) 553-1240
Contract	1102 Cornell, Yorkville, IL 60560	CSA #35053 Expires: 02/04/2020
(630) 553-0264	103 Beaver, Yorkville, IL 60560	Business Line - [C], Non-Published Service
(630) 553-1252	103 Beaver, Yorkville, IL 60560	Business Line - [C], Hunt A1
(630) 553-1470	103 Beaver, Yorkville, IL 60560	Business Line - [C], Hunt A2
Hunting 'A'	103 Beaver, Yorkville, IL 60560	(630) 553-1252, 1470
Contract	103 Beaver, Yorkville, IL 60560	CSA #35053 Expires: 02/04/2020
(630) 553-0911	1102 Cornell, Yorkville, IL 60560	Business Line - [C], Hunt C1, Free Additional Directory Listing, Feature Link, Caller ID w/ Name
(630) 553-0595	1102 Cornell, Yorkville, IL 60560	Business Line - [C], Three Way Calling, Caller ID w/ Name
(630) 553-0950	1102 Cornell, Yorkville, IL 60560	Business Line - [C], Feature Link, Caller ID w/ Name
(630) 553-0956	1102 Cornell, Yorkville, IL 60560	Business Line - [C], Call Forwarding, Caller ID w/ Name
(630) 553-1855	1102 Cornell, Yorkville, IL 60560	Business Line - [C], Feature Link, Caller ID w/ Name
(630) 553-1856	1102 Cornell, Yorkville, IL 60560	Business Line - [C], Caller ID w/ Name
(630) 553-5934	1102 Cornell, Yorkville, IL 60560	Business Line - [C], Caller ID w/ Name
(630) 553-6022	1102 Cornell, Yorkville, IL 60560	Business Line - [C], Hunt C2, Feature Link, Calling Number
(630) 553-9411	1102 Cornell, Yorkville, IL 60560	Business Line - [C], Calling Number
(630) 553-9856	1102 Cornell, Yorkville, IL 60560	Business Line - [C], Calling Number
(630) 553-9868	1102 Cornell, Yorkville, IL 60560	Business Line - [C], Calling Number
(630) 882-8532	1102 Cornell, Yorkville, IL 60560	Business Line - [C], Calling Number
Hunting 'C'	1102 Cornell, Yorkville, IL 60560	(630) 553-0911, 6022
Contract	1102 Cornell, Yorkville, IL 60560	CSA #35053 Expires: 02/04/2020

(630) 385-1960	110 W Ridge, Yorkville, IL	ISDN PRI w/ 210 DID numbers, 8 Additional Directory Listing, DID Outpulsing, Caller ID with Name and Failsafe Routing
(AOI.HCFD.639338..LB)	110 W Ridge, Yorkville, IL	Circuit ID
(630) 385-1961	110 W Ridge, Yorkville, IL	DID(s)
(630) 385-1962	110 W Ridge, Yorkville, IL	DID(s)
(630) 385-1963	110 W Ridge, Yorkville, IL	DID(s)
(630) 385-1964	110 W Ridge, Yorkville, IL	DID(s)
(630) 385-1965	110 W Ridge, Yorkville, IL	DID(s)
(630) 385-1966	110 W Ridge, Yorkville, IL	DID(s)
(630) 385-1967	110 W Ridge, Yorkville, IL	DID(s)
(630) 385-1968	110 W Ridge, Yorkville, IL	DID(s)
(630) 385-1969	110 W Ridge, Yorkville, IL	DID(s)
(630) 385-3000	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2004	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2011	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2021	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2022	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2023	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2024	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2025	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2031	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2032	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2036	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2047	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2048	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2056	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2067	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2081	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2090	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2102	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2107	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2112	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2114	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2118	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2144	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2169	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2232	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2254	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2281	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2292	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2296	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2298	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2303	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2307	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-2318	110 W Ridge, Yorkville, IL	DID(s)

(630) 553-4229	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-4277	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-4830	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-4831	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-4832	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-4833	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-4834	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-4835	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-4836	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-4837	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-4838	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-4839	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-8019	110 W Ridge, Yorkville, IL	DID(s)
(630) 553-8481	110 W Ridge, Yorkville, IL	DID(s)
(630) 882-6961	110 W Ridge, Yorkville, IL	DID(s)
(630) 882-6962	110 W Ridge, Yorkville, IL	DID(s)
(630) 882-6963	110 W Ridge, Yorkville, IL	DID(s)
(630) 882-6964	110 W Ridge, Yorkville, IL	DID(s)
(630) 882-6965	110 W Ridge, Yorkville, IL	DID(s)
(630) 882-6966	110 W Ridge, Yorkville, IL	DID(s)
(630) 882-6967	110 W Ridge, Yorkville, IL	DID(s)
(630) 882-6969	110 W Ridge, Yorkville, IL	DID(s)
(630) 882-6970	110 W Ridge, Yorkville, IL	DID(s)
(630) 882-6971	110 W Ridge, Yorkville, IL	DID(s)
Contract	110 W Ridge, Yorkville, IL	PRI CSA #34088 Expires: 05/03/2021
(630) 385-1890	1102 Cornell, Yorkville, IL	Two (2) ISDN PRIs w/ 851 DID numbers, 11 Additional Directory Listing, 1 Additional Rate Center and DID Outpulsing
(AOI.HCFD.274816..LB)	1102 Cornell, Yorkville, IL	Circuit ID
(AOI.HCFD.274817..LB)	1102 Cornell, Yorkville, IL	Circuit ID
(630) 385-1890	1102 Cornell, Yorkville, IL	DID(s)
(630) 385-1981	1102 Cornell, Yorkville, IL	DID(s)
(630) 385-1982	1102 Cornell, Yorkville, IL	DID(s)
(630) 385-1983	1102 Cornell, Yorkville, IL	DID(s)
(630) 385-1984	1102 Cornell, Yorkville, IL	DID(s)
(630) 385-1985	1102 Cornell, Yorkville, IL	DID(s)
(630) 385-1986	1102 Cornell, Yorkville, IL	DID(s)
(630) 385-1987	1102 Cornell, Yorkville, IL	DID(s)
(630) 385-1988	1102 Cornell, Yorkville, IL	DID(s)
(630) 385-1989	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-4527	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-4528	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-4529	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-4530	1102 Cornell, Yorkville, IL	DID(s)
(630) 385-3001	1102 Cornell, Yorkville, IL	DID(s)

(630) 553-4551	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-4569	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-4813	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-4921	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-4922	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-4924	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-4925	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-4926	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-4942	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-4962	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-4969	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-4970	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-4973	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-4974	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-4975	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-4976	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-4977	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-4978	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-5138	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-5139	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-5147	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-5161	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-5174	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-5197	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-5379	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-5382	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-5479	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-5620	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-5782	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-5829	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-5912	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-5919	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-5967	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-5983	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-5999	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-7003	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-7010	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-7044	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-7099	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-7150	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-7252	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-7354	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-7366	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-7420	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-7428	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-7435	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-7500	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-7665	1102 Cornell, Yorkville, IL	DID(s)

(630) 553-8660	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-8661	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-8706	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-8746	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-8752	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-8832	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-8850	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-8880	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-8881	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-8882	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-8883	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-8884	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-8885	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-8886	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-8887	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-8888	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-8889	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-9100	1102 Cornell, Yorkville, IL	DID(s)
(630) 553-9256	1102 Cornell, Yorkville, IL	DID(s)
Contract	1102 Cornell, Yorkville, IL	PRI CSA #34088 Expires: 05/03/2021
(877) 446-4528	1102 Cornell, Yorkville, IL 60560	Toll Free Number ringing to (630) 882-6970
Contract	1102 Cornell, Yorkville, IL 60560	CSA #35053 Expires: 02/04/2020

Attachment 2

Pricing Monthly

Please provide the base monthly price plus usage cost.

\$ _____

Firm Name: _____

Address: _____

City, State, ZIP: _____

Signature: _____

Printed Name: _____

Title: _____

Telephone: _____ Date: _____

If Bidder is a Corporation:

ATTEST:

Secretary

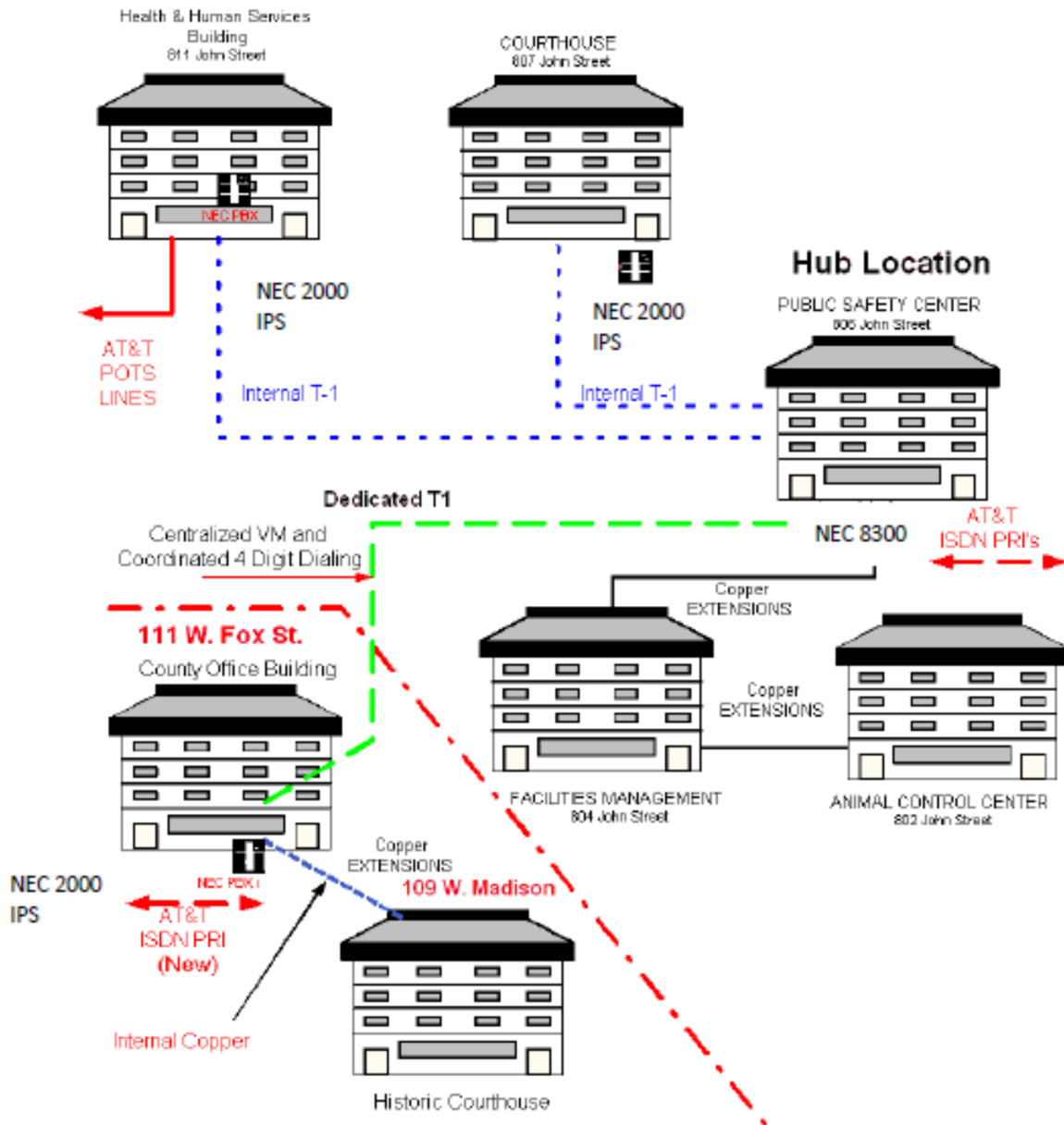
Attachment 3

Kendall County						
911 Caller ID Information and what the Caller ID sends to KenCom						
3/28/2012						
6305532235	JAIL 1ST FLOOR WEST	KENDALL COUNTY	1102		CORNELL	YORKVILLE
6305532269	PSC 1ST FLOOR EAST	KENDALL COUNTY	1102		CORNELL	YORKVILLE
6305532302	PSC BASEMENT	KENDALL COUNTY	1102		CORNELL	YORKVILLE
6305532311	PSC 2ND FLOOR E	KENDALL COUNTY	1102		CORNELL	YORKVILLE
6305532317	JAIL 2ND FLOOR WEST	KENDALL COUNTY	1102		CORNELL	YORKVILLE
6305532367	HHS 1ST FLOOR SOUTH	KENDALL COUNTY	811	W	JOHN	YORKVILLE
6305532378	HHS 1ST FLOOR NORTH	KENDALL COUNTY	811	W	JOHN	YORKVILLE
6305532546	HHS 2ND FLOOR SOUTH	KENDALL COUNTY	811	W	JOHN	YORKVILLE
6305532589	HHS 2ND FLOOR NORTH	KENDALL COUNTY	811	W	JOHN	YORKVILLE
6305532601	CH NW 1ST FLOOR	KENDALL COUNTY	807	W	JOHN	YORKVILLE
6305532603	CH SW 1ST FLOOR	KENDALL COUNTY	807	W	JOHN	YORKVILLE
6305532610	CH NORTH CENTRAL 1ST	KENDALL COUNTY	807	W	JOHN	YORKVILLE
6305532635	CH SOUTH CENTRAL 1ST	KENDALL COUNTY	807	W	JOHN	YORKVILLE
6305532656	SUITE A	KENDALL COUNTY	804	W	JOHN	YORKVILLE
6305532675	SUITE B	KENDALL COUNTY	804	W	JOHN	YORKVILLE
6305532677	ANIMAL CONTROL	KENDALL COUNTY	802	W	JOHN	YORKVILLE
6305534107	COB ANNEX BLDG	KENDALL COUNTY	105	W	FOX	YORKVILLE
6305534137	HISTORIC CH 1ST FL	KENDALL COUNTY	109	W	RIDGE	YORKVILLE
6305534144	HISTORIC CH 2ND FL	KENDALL COUNTY	109	W	RIDGE	YORKVILLE
6305534198	HISTORIC CH 3RD FL	KENDALL COUNTY	109	W	RIDGE	YORKVILLE
6635534206	CNTY OFFICE BLDG 1ST	KENDALL COUNTY	111	W	FOX	YORKVILLE
6305534277	CNTY OFFICE BLDG 2ND	KENDALL COUNTY	111	W	FOX	YORKVILLE
6305534229	CNTY OFFICE BLDG 3RD	KENDALL COUNTY	111	W	FOX	YORKVILLE

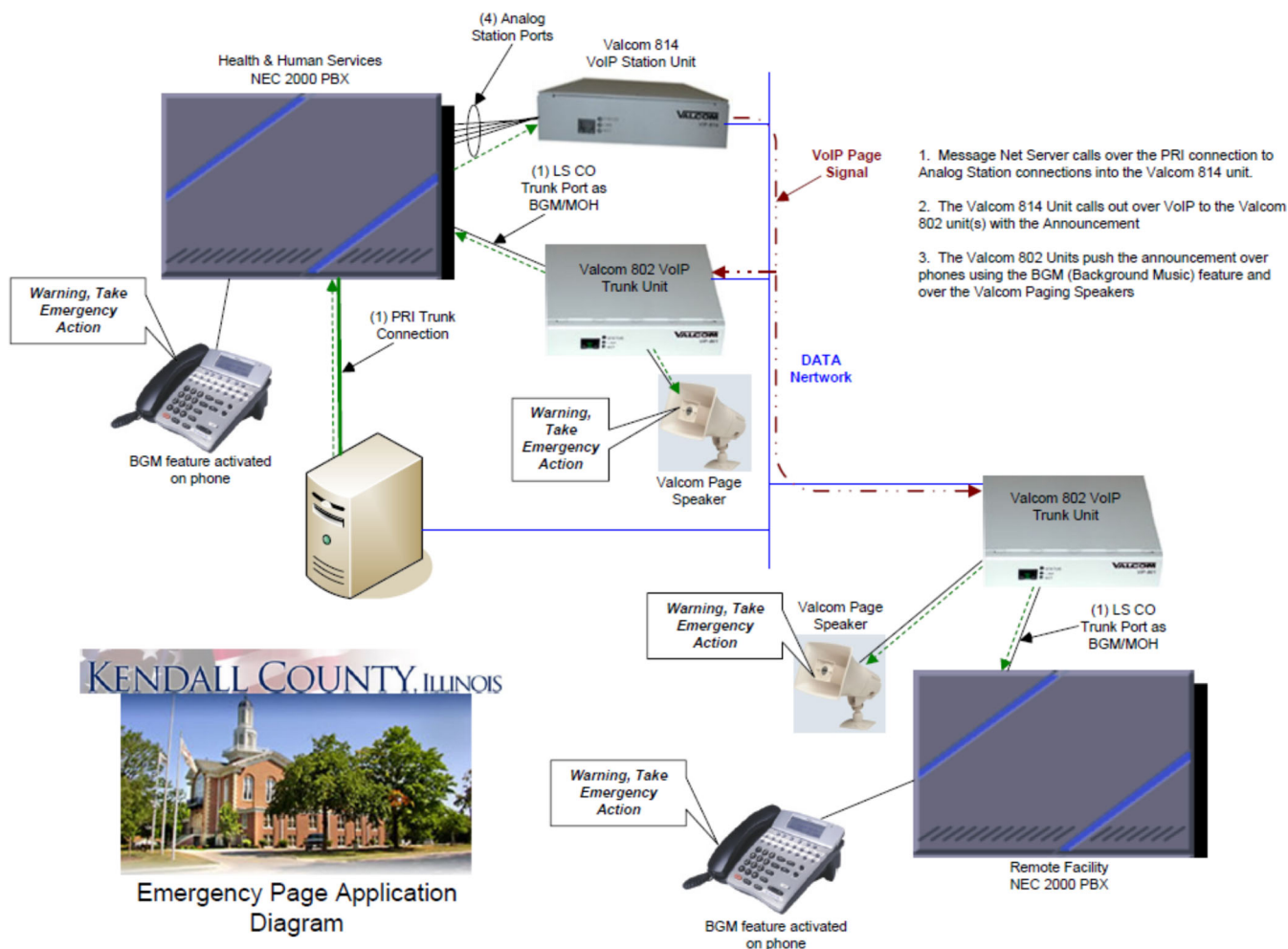
Attachment 4

PBX Network Setup

KENDALL COUNTY GOVERNMENT CAMPUS NEC SYSTEMS



Attachment 5



1. Message Net Server calls over the PRI connection to Analog Station connections into the Valcom 814 unit.
2. The Valcom 814 Unit calls out over VoIP to the Valcom 802 unit(s) with the Announcement
3. The Valcom 802 Units push the announcement over phones using the BGM (Background Music) feature and over the Valcom Paging Speakers

1. Message Net Server calls over the PRI connection to Analog Station connections into the Valcom 814 unit.
2. The Valcom 814 Unit calls out over VoIP to the Valcom 802 unit(s) with the Announcement
3. The Valcom 802 Units push the announcement over phones using the BGM (Background Music) feature and over the Valcom Paging Speakers

Attachment 6

Telephone Directory Listings

Assessments	111 W. Fox St. Yorkville	553-4146
Administrative Services & County Board	111 W. Fox St. Yorkville	553-4171
Animal Control	802 W. John St. Yorkville	553-9256
Board of Review	111 W. Fox St. Yorkville	553-4148
Circuit Clerk		
Traffic Division	807 W. John St. Yorkville	553-4185
Circuit Clerk	807 W. John St. Yorkville	553-4183
Coroner	804 W. John St. Suite A	553-4200
County Clerk	111 W. Fox St. Yorkville	553-4104
County Treasurer	111 W. Fox St. Yorkville	553-4124
Department of Health & Human Services	811 W. John St. Yorkville	553-9100
Facilities Management	804 W. John St. Yorkville Suite B	553-4102
Forest Preserve		
Shelter Reservations	110 W. Madison Yorkville	553-4025
General Directory	111 W. Fox St. Yorkville	553-4143
GIS/Mapping	111 W. Fox St. Yorkville	553-4212
Harris Forest Preserve	Rt. 71 Yorkville	553-5444
Highway	6780 Rt. 47 Yorkville	553-7616
Judiciary	807 W. John St. Yorkville	553-4208
Jury Commission	807 W. John St. Yorkville	553-4217
KenCom 911 Dispatch	1102 Cornell Ln. Yorkville	553-6022
Planning Building & Zoning	111 W. Fox St. Yorkville	553-4141
Probation	807 W. John St. Yorkville	553-4180
Public Defender	807 W. John St. Yorkville	553-4215
Recorder of Deeds	111 W. Fox St. Yorkville	553-4112
Regional Office of Education	109 W. Ridge Yorkville	553-4168
Sheriff's Department		
Emergency	TDD & Voice	-9-1-1
Administrative Office	1102 Cornell Ln. Yorkville	553-7500
Correctional Facilities	1102 Cornell Ln. Yorkville	553-7500
Emergency Services & Disaster Agency	1102 Cornell Ln. Yorkville	553-4500
State's Attorney	807 W. John St. Yorkville	553-4157
Veterans Assistance	811 W. John St. Yorkville	553-8354
Voter Registration	111 W. Fox St. Yorkville	553-4105