



Presentation Date: 08/23/2018
 Valid Until Date: 11/21/2018

Quote #: 001939
 Rev: 08/24/2018 12:32 PM

Prepared For:

Company: Escambia County Public Safety
 Contact: Andrew Hamilton
 Install Address: 6575 North "W" Street
 Pensacola, FL 32505
 Phone: (850) 471-6316
 Email: ahamilton@myescambia.com

Prepared By:

Company: Replay Systems
 Contact: Steve Hester
 Address: 6555 NW 9th Ave, Ste 105
 Fort Lauderdale, FL 33309
 Toll-Free: (800) 722-3472
 Phone: +1 9417733908
 Email: steve.hester@replaysystems.com

OF CHANNELS: N/A

OF POSITIONS: N/A

NOTES: ReplayQA call evaluations - 100 call evaluations will be completed each month.

- Billing for these services will accrue on a monthly basis.
- Includes: Only CJIS certified ENP personnel will perform evaluations
 Custom built evaluation forms, per Escambia PSAP guidelines
 Monthly detailed reporting, scoring, follow-up employee training
 Quarterly on-site meetings with Escambia County personnel
 Regular review and process improvement.

*ReplayQA project team can add value by performing QA's outside the scope of National-Q process for Police, Fire & PSAP Dispatch organizations if desired, using either VPI or AQUA systems - customized and calibrated to meet Escambia County FL requirements. All personnel involved are both CJIS and ENP certified.

Managed Services				
Quantity	Part Number	Description	List Price	Total Price
100	RPL-RQA	Replay Systems Independent Quality Assurance Services. Price per evaluation. Minimum contract amount is for 600 evaluations per year. Monthly accrual and invoicing.	\$15.00	\$1,500.00
			Subtotal:	\$1,500.00

Subtotal (including additional services): \$1,500.00

Grand Total: \$1,500.00



Presentation Date: 08/23/2018
Valid Until Date: 11/21/2018

Quote #: 001939
Rev: 08/24/2018 12:32 PM

Payment Terms: Monthly in Arrears

Customer Signature: _____
Print Name: _____ Title _____
Date: _____
PO Number: _____

Unless otherwise agreed, Payment Terms are Monthly in Arrears.

Please read the attached "Installation Assumptions". These conditions apply to any purchase. [Replay Systems Installation Assumptions](#)
Prepaid Performance Plans include one year of warranty plus two, three, or four additional years of prepaid support respectively.