

**EXHIBIT A**  
**Updated January 2, 2019**

**Pricing**

Extended Maintenance Estimate:

<b>Item</b>	<b>Dates Covered</b>	<b>Amount</b>	<b>Payment Due Date</b>
VoicePermits System	October 1, 2019 through September 30, 2020	\$10,845.00	September 15, 2019
VoicePermits System	October 1, 2020 through September 30, 2021	\$11,385.00	September 15, 2020
VoicePermits System	October 1, 2021 through September 30, 2022	\$11,950.00	September 15, 2021
VoicePermits System	October 1, 2022 through September 30, 2023	\$12,545.00	September 15, 2022
VoicePermits System	October 1, 2023 through September 30, 2024	\$12,920.00	September 15, 2023

**Notes:**

- Maintenance amounts for future periods are estimates, and do not include increases to reflect additional functionality purchased.
- Maintenance estimates for future periods are not a guarantee that annual support agreements will be offered. You will receive a minimum of 12 months' notice of discontinuance of annual support agreements.

***VoicePermits™* Interactive Voice Response Base Solution (4 Port)**

**Server Hardware & Configuration (includes new voice & fax cards)**

**Selectron-Provided Enhanced HP ML 380 G9**

- Microsoft Windows 2012 Server
- Intel Xeon E5 Processor
- 16 GB RAM
- Three (3) 300-GB SAS Hard Drives (RAID 5)
- ML 380 Redundant Power Supply
- Integrated Gigabit Network Adapter
- ML 380 Redundant Fan Kit

**Solution Design Includes the Following Functionality:**

- Schedule Inspections
- Speak Site Address
- Cancel Inspections
- Permit Based Messaging
- Obtain Inspection Results
- *VoicePermits* Reporting Module
- Post Inspection Results
- Remote Access Software

**SmartDelivery – 2-Port**

**Utility Notification**

**Inspection Results & History**

**Inspection Failure Codes**