



**ARLINGTON COUNTY, VIRGINIA
AGREEMENT NO. 23-HRD-RFP-506
AMENDMENT NUMBER 1**

This Amendment Number 1 is made on 9/17/2023 and amends Agreement Number 23-HRD-RFP-506 (“Main Agreement”) dated July 27, 2023, between CorVel Enterprise Comp, Inc. (“Contractor”) and the County Board of Arlington County, Virginia (“County”).

The County and the Contractor agree to amend the main contract called for under the Main Agreement as follows:

1. **Contract Documents.** The following attached document is hereby **ADDED**:

Exhibit I – Clarification of Contractor’s Claims Responsibilities

2. **NOTICES** is hereby changed to replace the County’s Project Officer as follows:

TO THE COUNTY:

Amy Rozier, Project Officer
HRD – Employee Services
2100 Clarendon Boulevard, Suite 511
Arlington, Virginia 22201
Phone: (703) 228-3489
Email: arozier@arlingtonva.us

3. **Exhibit B – Contract Pricing** is hereby deleted and replaced in its entirety with the attached [Revised Exhibit B - Contract Pricing](#) to add the additional cost for Cyber and Special Risk Liability. Pricing must be in accordance with the attached [Revised Exhibit B – Contract Pricing](#).

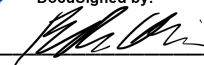
All other terms and conditions of the Main Agreement remain in effect.

WITNESS these signatures:

THE COUNTY BOARD OF ARLINGTON
COUNTY, VIRGINIA

CORVEL ENTERPRISE COMP, INC.

AUTHORIZED DocuSigned by:
SIGNATURE: Dr. SHARON T. LEWIS
89B86B1AD301462...
NAME: DR. SHARON T. LEWIS

AUTHORIZED DocuSigned by:
SIGNATURE: 
095C399CB4994FF...
NAME: Brandon O'Brien

TITLE: PURCHASING AGENT

TITLE: CFO

DATE: 9/17/2023

DATE: 9/15/2023

**REVISED EXHIBIT B
CONTRACT PRICING**

For Contract purposes, the County is selecting Option 1.

Workers' Compensation Claims Administration

Arlington County

Description	Pricing
Option 1: Life of Contract Claims Handling Fee - Per Claim	
Medical-Only	\$160
Indemnity ¹	\$1,000
Employer's Liability	\$1,272
Indemnity Tail Claims	\$583
Medical-Only Tail Claims	\$101
Option 2: Life of Claim Handling Fee - Per Claim ²	
Medical-Only	\$160
Indemnity ¹	\$1,212
Employer's Liability	\$1,484
Indemnity Tail Claims	\$689
Medical-Only Tail Claims	\$133

¹ Claim fee applies to AOS with the exception of premium states (CA, HI, AK, NY, TX and FL)

² CorVel Healthcare Corporation managed care services must be used for all claims administered by CorVel.

Auto and General Liability Claims Administration

Description	Pricing
Liability Handling Fee - Per Claimant ¹	
Fast Track ²	\$225
Auto Liability	
Bodily Injury	\$695
Property Damage	\$395
Auto Physical Damage	
Auto Collision Damage	\$395
Auto Comprehensive Damage	\$395
General Liability	
Bodily Injury	\$750
Property Damage	\$395
Auto Liability Tail Claims	
Bodily Injury	\$350
Property Damage	\$200
General Liability Tail Claims	
Bodily Injury	\$375
Property Damage	\$200

¹ Liability pricing for both life of claim and life of contract for all class codes

² Claim must be Non-Complex, open for 60 days or less and have a total paid of less than \$3,500
Other Liability Claim type pricing may apply

Program Management

Description	Pricing
Data Conversion - Per Data Source	\$5,300
Administration Fee - Per Annum ¹	\$29,150
Implementation Fee - One Time Fee	Waived
CareMC Access - Per Annum ²	
First 20 Full Access Users	Included
Each User over 20 - Per User, Per Year	\$1,060
¹ Includes Assistance with Self-Insured Data for State Reports, State Statistical Reporting & All State Filing Requirements	
² Includes Executive Dashboard, Claim Details, Claims Summary Screen & Claims Reporting	

Account Management and Technical Support

Description	Pricing
Account Management Staff	Included
Electronic Data Transmission - (Per Month, Based on Frequency)	
Monthly File	\$212
Weekly File	\$636
Daily File	\$2,120
Training – Onsite and Online	Included
Technical Support	Included
State EDI Files	Included
Monthly Reporting	Included
Ad hoc Report Programming - Per Hour	\$212
Communication Materials/Posters	Waived
Annual Banking Fees Additional	One account included
Account(s) - Per Account	\$1,060
Carrier TPA Oversight Fees ¹	Bill from Carrier to Client
¹ Fees charged by the carrier (Oversight fees, Tail Claim transfer / takeover fees, etc.) are the responsibility of the client and will be billed directly to the client by the carrier or by CorVel should CorVel be invoiced for such fees.	

Intake and Immediate Intervention Services

Description	Pricing
Claim Intake (includes one FNOL distribution) – Per Intake	\$15
Incident Only Reporting – Per Incident	\$37
Advocacy 24/7 – Per Call	\$106
Telehealth Services	State Fee Schedule

Allocated Expense Fees

Legal Services

Description	Pricing
Subrogation	25% of Recoveries
Legal Bill Auditing ¹	2.5% of gross legal charges reviewed
Indexing and OFAC Compliance - Per Index	\$21

¹ Fees will never exceed the savings generated. No mark-up on services from Bottomline.

Bill Review Services

Description	Pricing
Bill Review: Includes Standard Fee Schedule and UCR - Per Bill ^{1,2}	\$9.25
+ Network Solutions Includes: ² Clinical Review, Implant Analysis, Line Item Bill Review, Negotiations, PPO Network Access, Substantive Denials, Technical Evaluation	27% of Savings
Minimum Transaction Fee ²	\$6.95
State EDI, Scanning/OCR, Initial 1099 Provider Notification Letter	Included

¹ Includes bill intake, document imaging, file upload, state EDI's, and initial 1099 provider notification letters.

² Minimum transaction fee (MTF) per bill transaction. Applied per transaction if all other applicable fees do not meet the minimum transaction fee. Applies to all transactions, including but not limited to, Specialty Bills, Duplicate Bills and bills sent for Re-consideration or Re-evaluation. Maximum fee per bill of \$9,000.

Provider and Nurse Review Services

Description	Pricing
Liability Bill Review (Reasonable and necessary and related) – Per Bill	\$21
Liability Nurse Review Option 1 – Per Hour	\$164
Option 2 – Flat Rate	\$95 up to 1,000 pages \$265 per each additional 500 pages
Peer Review / Physician Advisor – Per Hour	\$212

Patient Management

Description	Pricing
Telephonic Case Management, Field Case Management and Return to Work Coordinator - Per Hour Alaska, California, Hawaii and New York All Other States ^{1,2}	\$164 \$125
Vocational Rehabilitation - Per Hour ²	\$175
Specialty Services (Catastrophic, Life Care Plan, Medicare Conditional Payments, Medicare Set Asides, Bilingual, Critical Incident Stress Debriefing (CISD)) - Per Hour	\$218
Nurse Utilization Review - Per Review	\$159
Physician Utilization Review - Per Review	\$292
Care Advocate - Per Claim	\$53

¹ Fee applies to all States with the exception of premium states (CA, HI, AK, and NY).

² Statutory rates supersede if applicable.

Prevailing GSA Mileage Rate applies.

Each invoice for Case Management Services shall have an additional professional service fee of \$39.00 billed to Customer.

Pharmacy Solutions

Description	Pricing
Retail Pharmacies Brand Generic	AWP -10% + \$3.00 dispensing fee AWP -35% + \$3.00 dispensing fee
Mail Order Brand Generic	AWP -13% + \$1.50 dispensing fee AWP -45% + \$1.50 dispensing fee
Clinical Modeling Integration of Pharmacy Data Dynamic Calculation/Display in Care ^{MC}	Included Included
Pharmacy Interventions Certified Pharmacy Technician Rx Nurse Nurse Management Pharmacy Review - Per Review Cognitive Behavioral Therapy - Per Hour Medication Review - Per Hour	Included Included Case Management hourly rate \$405 \$270 \$270

Ancillary Benefit Management Services

Description	Pricing
Medical Imaging Services	State Fee Schedule
Independent Medical Exam	\$300 + Physician Fee
Physical and Occupational Therapy	State Fee Schedule
Durable Medical Equipment	State Fee Schedule
IME Peer Review – Per Hour	\$300 + Physician Fee
Transportation	State Fee Schedule
Translation	State Fee Schedule

Medicare Agent Reporting

Description	Pricing
Set up and engagement	\$3,000
Monthly Maintenance	\$1,000
Quarterly Reporting	Included

Description of Services	Pricing
Cyber and Special Risk Liability	\$950.00 per claimant

EXHIBIT I
CLARIFICATIONS OF CONTRACTOR'S RESPONSIBILITIES

Exhibit I – Clarification of Contractor's Claims Responsibilities clarifies the claims to be handled by the Contractor and what claims that shall be handled by VACORP. **The Contractor shall:**

1. only store claims information in its systems for claims Contractor or its subcontractor is handling. Contractor cannot store claims information in its systems being handled by County's vendor ("VACORP").
2. not be responsible or liable for any claims which have been mis-coded or mis-handled by County's prior or current TPA vendor. Any claims which as defined hereunder in Exhibit I being handled by County's prior or current TPA vendor mis-directed to Contractor shall be returned immediately.

CorVel shall not be responsible for any other types of claims within the County's historical policies or outside of the Scope of the Services as defined in the Agreement and in this Amendment No. 1.

Arlington County Government Fully Insured Coverages CorVel shall handle:

1. Property - *CorVel shall provide claims handling for:*
 - Building and Contents
 - Business Income / Extra Expense
 - Electronic Data Processing
 - Fine Arts
 - Property – Constitutional Officers
 - Equipment Breakdown
 - Crime
 - Auto Physical Damage – Fire Trucks
2. Liability - *CorVel shall provide claims handling for:*
 - Cyber Liability.
 - Excess Liability
3. Workers' Compensation - *CorVel shall provide claims handling for:*
 - Workers' Compensation - Excess
4. Other - *CorVel shall provide claims handling for:*
 - Security Risks Coverage
 - Fire Legal Liability – Real Property

Arlington County Government Fully Insured Coverages CorVel shall not be responsible for claims handling for:

1. Liability
 - Excess Liability – Ballston Garage
 - Automobile Liability – Constitutional Officers

- Healthcare Professionals Liability
- Tenant Users Liability Insurance Program
- Limited General Liability

2. Volunteers

- Blanket Liability - County Volunteers
- Accident and Sickness - Auxiliary Deputies
- Accident and Sickness - Community Service Program
- Accident and Sickness - County Volunteers
- Accident and Sickness - Camper Program
- Accident and Sickness - Recreational Sports

3. Other

- Special Events Coverage