

CONTRACT: C20-2897-FM  
KONE, INC.  
ELEVATOR & ESCALATOR MAINT AND REPAIR  
EXPIRES: 11/30/2024

U158



September 29, 2022

OKALOOSA COUNTY FACILITY  
5489 OLD BETHEL RD  
CRESTVIEW, FL 32536-5512  
USA

Subject: Current Maintenance Contract  
KONE Contract: 41754452

Customer Number: N299681

VARIOUS LOCATIONS (SEE ATTACHED)

Dear Customer:

KONE is proud to be your elevator/escalator service provider. Continuing our relationship and providing you with high quality KONE Service is our priority.

Since the start of our contract, KONE has worked diligently to provide you with competitive pricing. In reviewing the history of your account, the cost of providing services in connection with your contract has significantly increased. These costs include, but are not limited to, the base mechanic rate change, health & welfare and other employment benefit costs, applicable State and Federal Taxes and material costs.

Due to dramatic increases in commodity and logistics costs, material costs have increased significantly. From August 2020 to August 2021, the metals and metals index has increased 36.71%. KONE will not be passing the full impact of this cost increase onto to our customers. Instead, KONE will adjust the price of your maintenance contract as stated below.

The cost increase may also reflect, where applicable, services necessary to comply with recent elevator code changes (new requirements) related to Maintenance Control Programs ("MCPs").

Effective December 1, 2022, KONE will be adjusting your price by +3.25%.

Thank you for your continued business. Should you have any questions, please do not hesitate to contact your Account Representative at 251-661-7522.

Sincerely,

KONE Elevators and Escalators



Elevators Escalators

Service Locations Affected By This Change:

OKALOOSA COUNTY WATER & SEWAGE  
1804 LEWIS TURNER BLVD  
FORT WALTON BEACH, FL 32547  
USA

OKALOOSA COUNTY COURTHOUSE  
1940 LEWIS TURNER BLVD  
FORT WALTON BEACH, FL 32547  
USA

OKALOOSA COUNTY ADMIN BLDG  
1250 NORTH EGLIN PKWY  
SHALIMAR, FL 32579  
USA

OKALOOSA COUNTY COURTHOUSE  
101 EAST JAMES LEE BLVD  
CRESTVIEW, FL 32536  
USA

DESTIN FORT WALTON BEACH CONVENTION  
1250 MIRACLE STRIP PKWY SOUTHEAST  
FORT WALTON BEACH, FL 32548  
USA