

ARLINGTON COUNTY, VIRGINIA

**AGREEMENT NO. 728-12
AMENDMENT NUMBER 4**

This Amendment Number 4 is made on the date of execution by the County (“Amendment Effective Date”) and amends Agreement Number 728-12 dated December 29, 2014 (“Main Agreement”) between Tyler Technologies, Inc. (“Contractor”) and the County Board of Arlington County, Virginia (“County”).

The County and the Contractor amend the Main Agreement to add E-summons functionality to existing Criminal Justice Records Management (CJRMS) system. This will allow ACPD Officers to complete Virginia Uniform Summons forms electronically using mobile devices, instead of using paper forms. The amendment scope covers the purchase of hardware, software, backend applications, and implementation services, as follows:

Add to the Main Agreement the attached scope of work, payment schedule and Table of Conformance (referenced as Appendix A) to Exhibit A – Statement of Work

Add to the Main Agreement the attached hardware (Quote #2019-29075-3) and software and services pricing (Quote #2019-29074) to Exhibit B – Total Pricing Summary and Payment Schedule.

The following payment terms shall apply:

1. Payments for one-time fees shall be made according to the below Milestone table:

Milestone Description	Milestone Payment Description	TOTAL (by Milestone)
Amendment Effective Date	50% Software, 15% Services	\$ 130,148.50
Receipt of Hardware	50% Hardware	\$ 112,027.50
Requirements, Setup & Configuration of System	25% Services	\$ 10,800.00
Functional, Performance and Acceptance Testing	60% Services	\$ 25,920.00
Initial Roll-Out	50% Software	\$ 123,668.50
Agency Reliability Testing	50% Hardware	\$ 112,027.50
Total One-Time Fees		\$ 514,592.00

2. Recurring fees associated with software maintenance and support and hosting (\$74,807), will be calculated on a pro rata basis based on the attached pricing, beginning on the first day of the month following the Amendment Effective Date, and thereafter invoiced annually and consolidated, with County's then-current maintenance and support fees for previously licensed software.
3. All payments are due 45 days from receipt of the invoice
4. All Milestones must be approved as successfully completed by the County Project Officer prior to issuance of invoice.

Where any terms in this amendment conflict with the Main Agreement, the Main Agreement shall prevail.

All other terms and conditions of the Main Agreement remain in effect.

WITNESS these signatures:

THE COUNTY BOARD OF ARLINGTON
COUNTY, VIRGINIA

TYLER TECHNOLOGIES Inc.

AUTHORIZED
SIGNATURE: Lucas Alexander


AUTHORIZED
SIGNATURE: Sherry Clark

NAME: LUCAS ALEXANDER
TITLE: PROCUREMENT OFFICER

NAME AND
TITLE: Sherry Clark, Sr. Corp. Attorney

DATE: 12/4/2019

DATE: 12/3/2019



CONTRACT 728-12 AMENDMENT

E-Summons Statement of Work

Abstract

Purpose of this document is to capture the scope of work to be performed by Tyler Technologies as it relates to the implementation of an E-Summons system for Arlington County Police Department.

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Definitions & Acronyms

DEFINITIONS

Sync

A process through which summons data is transmitted from the client mobile application to the Brazos Server and viewable in the Web-Based Administrative application, and through which new software updates are transmitted from in the reverse direction (Web-Based Administrative application to the client mobile application).

System

The comprehensive combination of both hardware and software procured by the County and Brazos, configured to serve as an E-Summons system, as well as a tool for digital capture of critical information from a variety of current paper forms.

Software Assets

Assets shall include any forms, tables, .txt files, workflow diagrams, process diagrams, descriptions, entity relationship diagrams, code tables, systems diagrams, network diagrams, narrative descriptions of functions, or other documents that provide insight and information relating to the operations and functions of any software provided as part of the System.

ACRONYMS

ATP (Acceptance Testing Plan)

AWS (Amazon Web Services)

CJIS (Criminal Justice Information Systems)

CJRMS (Criminal Justice Records Management System) which contains

- **CMS** (Corrections Management System)
- **LERMS** (Law Enforcement Records Management System)

CPO (County Project Officer)

DTS (Department of Technology Services)

ETL (Execute, Transfer, Load)

ERD (Entity Relationship Diagram)

FTX (Field Training Exercise)

NLETS (National Law Enforcement Telecommunications System)

NLP (Natural Language Processing)

PSDW (Public Safety Data Warehouse)

PSIT (Public Safety Information Technology)

RFP (Request for Proposal)

SCCM (Software Change Control Methodology)

UI/UX (User Interface and User Design)

VASC (Virginia Supreme Court)

VCIN (Virginia Criminal Information Network)

Introduction

Background

Code of Virginia § 17.1-279.1 created a \$5 assessment on each criminal or traffic case in district and circuit courts to fund the purchase, implementation, and maintenance of an electronic summons system. During the creation of contract 728-12 (New World CJRMS, now a subsidiary of Tyler Technologies, herein referred to as the “Contractor”), an amendment was appended to the agreement in anticipation of this project. The purpose of this document is to provide an explicit Statement of Work to be incorporated by amendment into the existing 728-12 contract.

System Purpose & Overview

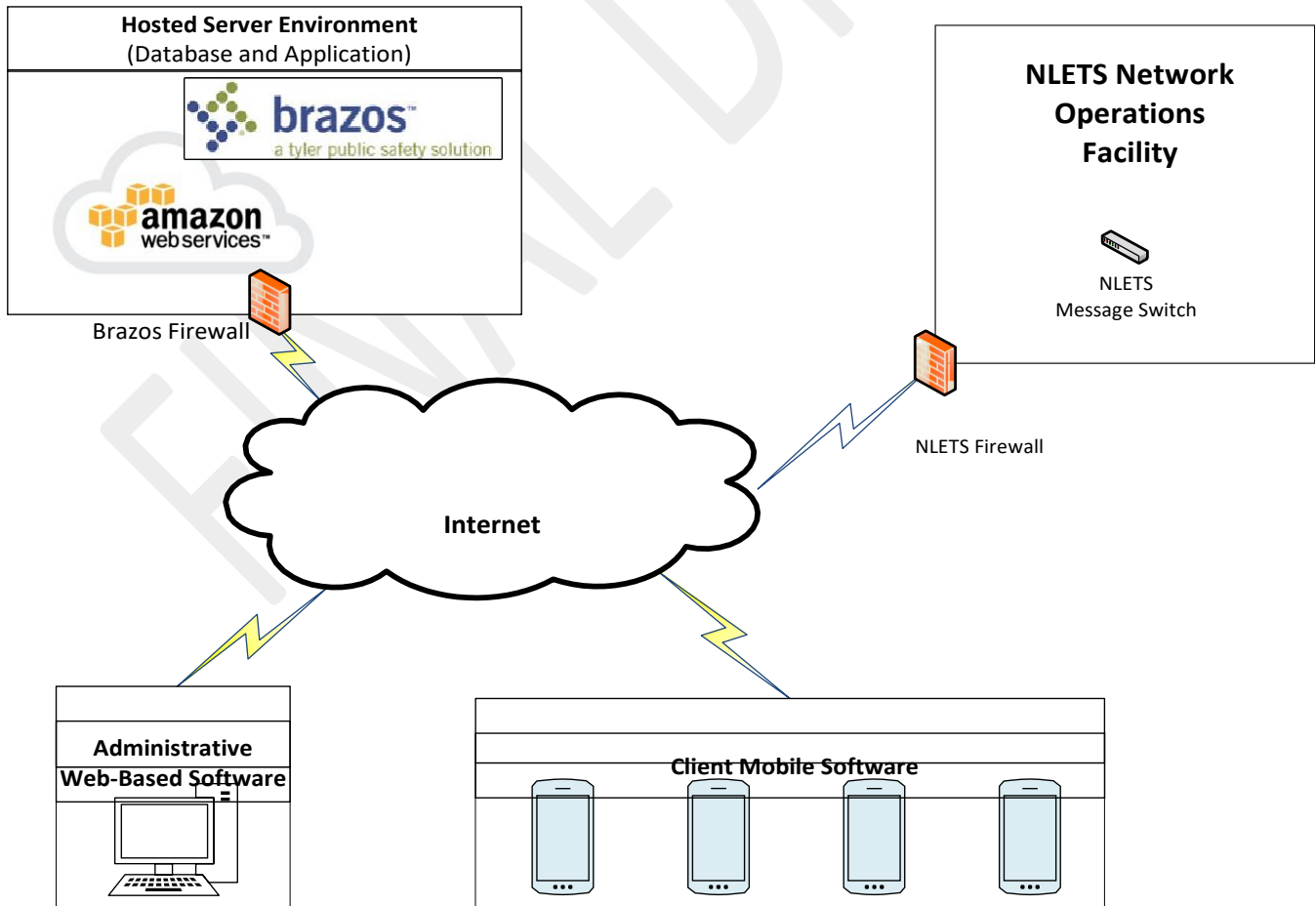
Purpose

The E-Summons system will provide officers the ability to complete Virginia Uniform Summons (and other tasks associated with creation of records and reports), digitally, as well as perform critical tasks essential to operations, resulting in:

- ✓ Significant efficiency gains for Officers, Courts, and ultimately citizens, by reducing paper processes and duplicate data entry, reducing the ticket processing time for County government.
- ✓ Improved data quality by removing handwriting and duplicate data entry.
- ✓ Increased officer safety by reducing time spent on stops.

System Overview

Figure 1: E-Summons System Overview



Stakeholder Register

Tyler will provide information on representative Tyler personnel. In the event Tyler personnel provide services that do not conform to Tyler's services warranty, Tyler will be given an opportunity to correct the deficiency. In the event the deficiency persists, the Client may require the removal of personnel in question. Tyler will use commercially reasonable efforts to not remove Tyler personnel providing ongoing services from Client's implementation.

Name	Role
<i>Agency Personnel</i>	
Deputy Chief Andy Penn	Project Sponsor
Captain LaTasha Chamberlain	County Project Officer
Taylor McFarland	Technical Project SME
Jason Valentine	Infrastructure Lead (PSIT)
Grace Reyes	Applications Lead (PSIT)
Matthew Richards	Courts Lead
Steven Spurr	General District Court Sponsor
Amy Burnham	Juvenile & Domestic Relations Court Sponsor
Michael Carrera	CJMS System Administrator
<i>Contractor Personnel</i>	
Laura Powell	Project Coordinator
Paul Hager	Sales Executive
TBD	Project Manager
TBD	Technical Lead
TBD	Training Lead
TBD	Account Manager
TBD	Adjunct Trainers
TBD	

Client Mobile Application

Installation and acceptance of the Client Mobile Application shall meet all requirements listed in the Table of Conformance.

Installation and Configuration

Contractor personnel shall provide all customization, configuration, design and creation of all forms requested by the County and included in the Table of Conformance.



Suspect

Sus DL Number WY U Sus DL

Sus Last Name Sus Middle Name

Sus First Name Sus Suffix

Sus Address Sus Address Ap

Sus City WY US Sus Zip Sus DOB

Sus E Sus F Sus F Sus E Sus F Sus We Sus

Secondary Information

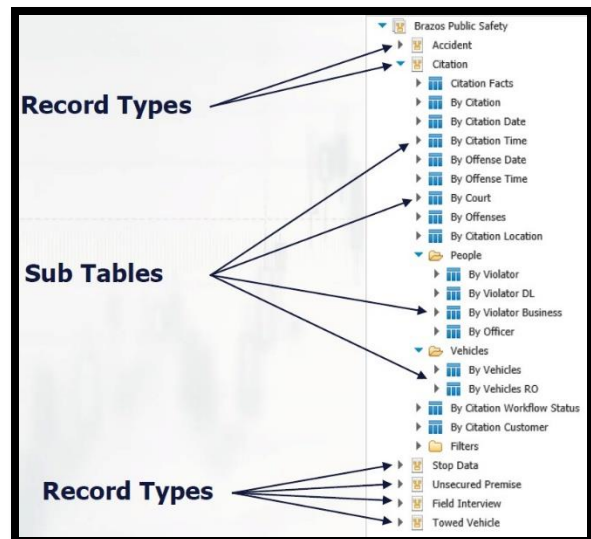
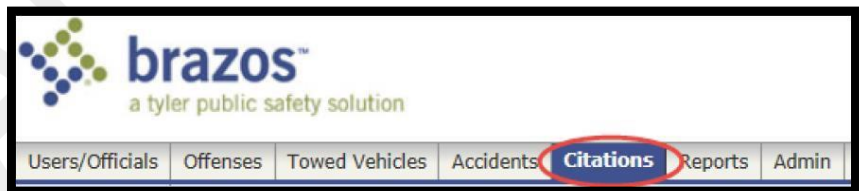
Resident Mail Addr Same as Sus Addr

Contractor shall provide to the County, similar forms created for other jurisdictions within the State of Virginia, as a baseline starting point for configuration of the County's system and to ensure regional and jurisdictional alignment.

Administrative Web-Based Software

Installation and acceptance of the Administrative Web-Based Software shall meet all functional and non-functional requirements listed in the Table of Conformance.

The County will utilize the Contractor's hosted server in an Amazon Web Services (AWS) environment to host the administrative web-based software. There shall be no associated licensing fees based on quantity of users; and no limitation to the number of users allowed access. There are no limitations on throughput, performance, or any other metrics associated with use of the AWS instances configured to support the System.



Hardware

Notwithstanding any other provisions of this Statement of Work, the County reserves the right to procure any hardware (and related maintenance, service or warranty agreements) within scope of this agreement from existing contracts held by the County to ensure competitive pricing.

Hardware Repair & Maintenance

Contractor shall serve as the intermediary between the County and the manufacturer for servicing, maintenance and coordinating manufacturer support for devices purchased so long as County maintains a maintenance agreement directly with the manufacturer of the third-party supplier of proposed hardware. As intermediary, the Contractor shall function as Tier 2 support to the County, specifically to the CJRMS System Administrator, who will function as the Contractor's point of contact for all related printer issues for the E-Summons system. Contractor shall coordinate and facilitate the reporting of issues to the manufacturer on behalf of the County and provide troubleshooting for any Tier 2 issues reported. Contractor shall manage the communications with the manufacturer, as well as any associated logistics, shipping and coordination required surrounding exchanges and repairs. The County is financially responsible for any cost not covered by the manufacturer's warranty.

Handheld devices

Commercial grade cell phones will be used as hand-held devices as part of the System and will be installed with the Contractor's software (specifically, the client mobile application). Contractor is not responsible for procurement of any handheld devices.

Printer Implementation and Configuration

Printers shall be procured directly from Tyler Technologies.

Contractor will be responsible for:

- 1) Configuration and initial setup of each printer to a fully functional state.
- 2) Consultation (minimum of 8 hours) with County personnel responsible for installing/securing printers in County vehicles.
- 3) Contractor will not be responsible to install any hardware in the vehicles.

Synchronization, Data Transfers and Interfaces

The System shall comply with the requirements noted in the Table of Conformance.

Software Documentation

User Manual

Contractor shall provide an electronic version of the User Manual based on County configuration which will be updated and maintained by the Client.

Release Notes

- 1) Release notes shall be provided for every update to the code base, and shall include at a minimum:
 - a. All feature additions or removals, changes to functionality, fixes and improvements.
 - b. Any known updates required associated with the release for hardware of the System.
 - c. Any updated hardware requirements for phones or computers running client mobile application
 - d. Planned date for the next release and feature and functionality changes, if known.

Software Change Control Methodology

All changes to any System software require the Contractor to adhere to the Software Change Control Methodology (SCCM) listed below. In the event of an emergency which requires work to be done on the system where time is critical, it shall be at

the sole discretion of the designated ACPD System Administrator or PSIT personnel to authorize emergency work to be performed without using the SCCM. For all non-emergencies, the Contractor shall adhere to the following 3-step methodology for any changes or new functionality involving Custom Interfaces, Software Configuration, or Custom Enhancements for software:

Step 1: Requirements development

- 1) Review of features, changes and requirements with PSIT. Only items approved by the County Project Officer (CPO) shall be included in requirements documentation.
- 2) Preparation of requirements documentation, to include:
 - a. Detailed descriptions of the required features
 - b. User Interface and User Design (UI/UX)
 - i. Screenshots of all impacted menus, screens and reports
 - ii. Written summary of impact to any business processes impacted by changes.
 - c. Data
 - i. Entity Relationship Diagram (ERD) changes, if applicable.
 - ii. List of all affected tables and requisite data type and element changes, if applicable.
 - iii. Applicability shall be determined by the County Project Officer.

Step 2: Design & approval

- 1) Review of Design documentation (RD) with County stakeholders.
- 2) Submission of completed requirements documentation to CPO for review.
- 3) Provision of Level of Effort (LOE) based on requirements
 - a. All LOE's shall have a NTE (Not to Exceed) clause measured in hours to ensure accuracy in estimating.
- 4) RD is accepted and approved by Project Sponsor and ACPD System Administrator.
 - a. No programming will be done by the Contractor until the formal approval and County's authorization to proceed in writing.

Step 3: Acceptance Testing

The County requires three types of acceptance tests: Functional, Performance and Reliability. Acceptance tests will be conducted first on each System Component (i.e., Creation of Virginia Uniform Summons, VCIN/NCIC query, etc.) independently. Upon acceptance of all System components, a final set of Functional, Performance and Reliability Acceptance Tests will be performed on the integrated System to ensure that all components work together as intended and at the contracted performance levels. Errors will be classified and attended to according to the following Error Severity Level designations:

- 1) **Level 1 Error** — System or System Component does not function while the system is online. Issue affects multiple users, critical operations and/or database functionality. Once problem is resolved, a new acceptance test period will begin. System will not be accepted until problem is resolved and system operates for thirty (30) consecutive calendar days without a Level 1 or Level 2 Error.
- 2) **Level 2 Error** — System or System Component may be turned live, but a Component does not work properly. Productive use of the affected application or module is compromised, and a procedural workaround is not available. System will not be accepted until problem is resolved and system operates for thirty (30) consecutive calendar days without a Level 1 or Level 2 Error.
- 3) **Level 3 Error** — System or System Component may be turned live, but a Component does not work properly. Productive use of the affected application or Component is not significantly impacted and a procedural work-around is available. If error is not fixed within the thirty (30) calendar day acceptance test period, acceptance test period will be delayed until a mutually established time.
- 4) **Level 4 Error** — System or System Component may be turned live, but contains minor errors that do not impact productive use of the affected application or module. System or System Component will be accepted. The problem will be added to a punch list and final payment will not be made until problem is resolved.

The County will notify the Contractor of the successful completion of each test

Acceptance Testing: Functional Requirements

The County will confirm all System functionality prior to Final System Acceptance. Each specific System function agreed to as part of the final Contract should be tested and tracked from original documentation by the Contractor. The Proposer is required to document that the final System design, acceptance test plan, and System documentation includes each RFP requirement.

During the Functional Acceptance Test the Contractor will demonstrate the operation of each proposed or required feature, function, and interface in a live environment based on the test plan that will be approved by the County prior to contract approval. Should any feature, function, or interface fail, the problem will be attended to by the Contractor per the Error Severity Level as described above.

Acceptance Testing: Performance Requirements

The purpose of the Performance Test is to demonstrate and document, as necessary, the System Performance Requirements as stated in Appendix A: Table of Conformance. The Performance Test will be conducted at the successful implementation of each System Component and again when all System Components have been successfully implemented. To pass the Performance Test, the proposed System or System Component must, for thirty (30) consecutive calendar days, perform successfully, in accordance with the performance requirements stated in this RFP. Should any System Component fail to meet the performance criteria for any reason, the problem will be corrected by the Proposer and the acceptance period will restart upon correction. A second component of the performance test will be to demonstrate the capability of the System or System Component to handle peak volumes. For this purpose, a stress test will be designed and applied by the Contractor to simulate full capacity.

Acceptance Testing: Reliability Requirements

- 1) The purpose of the Reliability Test, as part of the overall System acceptance requirements, is to demonstrate the operational capability and reliability of the System and System Components.
- 2) The Reliability Test will be conducted at the successful implementation of each System Component and again when all System Components have been successfully implemented for the designated period.
- 3) In order to complete the Reliability Test successfully the following must occur:
 - a. All Systems and System Components must demonstrate full availability for 30 consecutive calendar days.
 - b. Should any System or System Component fail three times during the testing phase, the Proposer will replace the failing System or System Component, without charge to the County.
 - c. System and System Component performance will continue to meet the Functional requirements of the Contract, as tested or verified by County personnel at any time.
 - d. System and System Component performance will continue to meet the Performance requirements of the Contract, as tested or verified by County personnel at any time.
- 4) If the System or any System Component falls below the required availability mark, the Reliability Test will be stopped. At this time the Contractor should correct any deficiencies in preparation for a retest. If the deficiencies are of such severity that the retest cannot be initiated within fifteen (15) calendar days of the initial failure, the Proposer should prepare a correction plan that details the reason for the failure and proposed correction.
- 5) The Contractor will have three (3) opportunities to complete the Reliability Test over a period of ninety (90) calendar days.

Roadmap & Enhancements

Contractor agrees to provide all standard, non-agency specific roadmap enhancements as they are made available and coordinate the deployment in accordance with the SCCM at no additional charge.

For any mapping functionalities, the system shall integrate or rely upon, whichever is more technically feasible and creates the best value to the County, with existing County ESRI/GIS interfaces with RMS.

Contractor shall provide an electronic (.PDF) format document capturing all roadmap plans.

Optional Modules & Enhancements

Contractor shall provide all capabilities, functions and features of the System for review and consideration for future enhancements. Any inclusions or additions outside this Statement of Work or the Table of Conformance may be subject to additional pricing.

Service Level Agreement and Prioritization

Nothing in this amendment shall be construed to supersede the existing agreement in relation to support and availability.

System Maintenance & Additional Support Services

General System Maintenance

All maintenance to client mobile application or web-based administrative software shall be coordinated in advance with PSIT personnel, with a minimum of 2 business days' notice for routine maintenance. All break-fix maintenance shall be approved by PSIT personnel prior to deployment, in accordance with SCCM steps listed above.

Additional Support Services

Additional support services shall be made available by the Contractor at the request of the County according to the prevailing rates of the governing contract.

Assumptions

1. Contractor shall incur all costs associated with release note documentation of existing System. This shall be included as part of the total cost of the system.
2. Contractor shall provide all necessary support in configuring the System, subject to approval by County Project Officer. This shall include:
 - a. All workflows required by the County
 - b. All business rules regarding synchronization of devices to the server required by the County
3. Contractor will host the System server software and database server on the Amazon Web Services (AWS) cloud platform.
4. Contractor will be responsible for verifying operation of the system, as well as all associated operating costs. Any hardware purchases or modifications to server resources are the responsibility of the Contractor.
5. The client mobile application shall be installed on approximately 350 commercial grade mobile devices.
6. Contractor is responsible for all development work associated with maintaining compliance with applicable Federal and State Laws to the extent compliance requires a modification to the Tyler software, Tyler will coordinate with the County and provide the modification as part of routine maintenance.

Training Phases & Deployment for Brazos Mobile App

Initial Rollout Overview

Contractor shall provide training in a Train-The-Trainer model (these initial Trainee's shall become Power Users), to the officers specified by the County. Training shall consist of three components or dimensions:

- 1) Classroom
- 2) Field Training Exercises (FTX)
- 3) Administration

Classroom

The Classroom lessons focused on an individual officer's use of the client mobile application shall include, but are not limited to:

- 1) Hardware
- 2) Operating systems
- 3) Application
- 4) Troubleshooting
- 5) Proper care/maintenance
- 6) Reading and reviewing issued Summons
- 7) Preparing for Court

FTX

FTX shall be characterized by each trainee completing the following in the field:

- 1) Tethering devices to printers
- 2) Troubleshooting common hardware issues
- 3) Issuance of a Criminal Summons

- 4) Issuance of a Traffic Summons
- 5) Issuance of a Traffic Warning
- 6) Voiding a Summons
- 7) Running a return on a subject via the application

Administration

Upon a trainee's completion of both the Classroom and FTX training, the Contractor shall assist the Power Users in training first-line supervisors on various aspects of Administration. These shall include a review for procedures covering, at a minimum:

- 1) Review of summonses for their squad via the web-based tool
- 2) Voiding summonses
- 3) Use and creation of statistical reports.

Full Rollout – The Power Users and PSIT will provide support to the Contractor for the full rollout. The format of this training shall be the same as that of the Initial Rollout training. Personnel who completed the Initial Rollout who have been identified as "Power Users" will be required to assist in training the entire department.

System Administration

Contractor Trainers shall provide comprehensive, hands-on training for up to five (5) County personnel who will be responsible for administering the System. This shall include, at a minimum:

- 1) System Overview
- 2) Troubleshooting and Assessment of Common Issues
- 3) System Components and Interoperability
- 4) Operation of Brazos Software
- 5) COGNOS Reporting Software
- 6) Network Troubleshooting
- 7) Connectivity Troubleshooting

Annual Refresher Training

The Contractor can make resources available to provide annual refresher training to accommodate personnel requiring training at the expense of the County at our then current rates in day long or half day increments. The schedule of any training shall be determined and agreed upon between the Contractor and County Project Officer after completion of the Initial Training.

Initial Rollout

Upon completion of the On-Site Testing and training of Power Users, and successful completion of Acceptance, Performance, and Reliability Testing, the County will initiate, with the support of the Contractor, the initial rollout of the System. Contractor shall assist the County by providing training materials, support and consultation to the Power Users, with both Project and Training managers on-site for the first 5 days of the Roll-Out and Agency Training.

County Responsibilities

The County shall:

1. Provide Contractor with access to its equipment, systems, and personnel to the extent needed to complete the defined Services and tasks associated described within the Statement of work and Table of Conformance.
2. Provide work space for Contractors for work completed on County premises.
3. Maintain primary responsibility for the scheduling of County employees and facilities in support of project activities.
4. Provide/purchase/acquire the appropriate hardware, software and infrastructure assets to support all purchased Contractor software products in both support/testing and production environments.
5. Be responsible for proper site preparation in accordance with reasonable Contractor requests
6. Installation of hardware required in County vehicles shall be completed by County personnel and facilities.
7. The County shall procure the appropriate number of Devices (estimated between 200 and 350), on which the County shall install the client mobile application.

8. Designating Power Users and ensuring they and all agency personnel requiring training are available and participate fully in the training provided by the Contractor.
9. The CPO and PSIT staff shall coordinate with other County agencies, and share responsibility for procurement of proper hardware, software, and network configuration in accordance with Contractor requests.
10. PSIT shall provide Tyler Technologies with network access for remote installation and testing through industry standards such as Virtual Private Network (VPN) or other secure access methods approved by the County and PSIT.
11. PSIT staff shall respond to Priority One after hours support calls from public safety personnel involving the System.
12. Establish unauthenticated access to the appropriate web addresses for Contractor users to ensure adequate access to system resources.
13. County shall be responsible for obtaining necessary approvals for all devices and hardware from Virginia State Police as it relates to certification for NCIC/VCIN compliant devices.

Out of Scope

Undocumented requirements shall be defined as any requirements not specified in this Statement of Work or the Table of Conformance.



Date: 9/13/2019
 Quote Expiration: 3/9/2020
 Quote Name: Arlington County VA - Brazos E-Citation Software and Services
 Quote Number: 2019-29074
 Quote Description: 350 Brazos e-citation licenses

Sales Quotation For

Arlington County
 2100 Clarendon Blvd Ste 200
 Suite 200
 Arlington , VA 22201-5445
 Phone: +1 (703) 228-7048

Tyler Software and Related Services

Description	License	Impl Hours	Impl Cost	Module Total	Year One Maintenance
Law Enforcement Records Management System					
Ticket Writer Interface (Supports Brazos)	\$0	0	\$0	\$0	\$0
Tow/Impound Interface (supports Brazos)	\$0	0	\$0	\$0	\$0
Mobile					
MCT Ticket Writer Interface (supports Brazos)	\$0	0	\$0	\$0	\$0
Other Software					
Brazos					
Device Level Interface: New World Mobile	\$0	0	\$0	\$0	\$0
Interface: New World Records Mgmt System	\$0	0	\$0	\$0	\$0
Interface: State of Virginia Supreme Court (Magistrate System)- Court Case Mgmt System	\$7,935	0	\$0	\$7,935	\$1,666
Task: Alarm Card	\$7,935	0	\$0	\$7,935	\$1,666
Task: Criminal Trespass Warning	\$7,935	0	\$0	\$7,935	\$1,666
Task: Driver Exchange Module	\$7,935	0	\$0	\$7,935	\$1,666
Task: Tow/Impound Report (custom)	\$7,935	0	\$0	\$7,935	\$1,666
eCitation - Brazos Rapid Extension Framework - PDA (350)	\$227,500	0	\$0	\$227,500	\$47,775
<i>Sub-Total:</i>	\$267,175		\$0	\$267,175	\$56,105
<i>Less Discount</i>	<u>\$19,838</u>		<u>\$0</u>	<u>\$19,838</u>	<u>\$0</u>
TOTAL:	\$247,337	0	\$0	\$247,337	\$56,105

Description	Quantity	Fee	Discount	Annual
Brazos Hosting Fee	1	\$18,702	\$0	\$18,702
TOTAL:				\$18,702

Services

Description	Quantity	Unit Price	Discount	Total
Ticket Writer Interface (Supports Brazos) Installation	1	\$0	\$0	\$0
Tow/Impound Interface Installation	1	\$0	\$0	\$0
Brazos Set Up & Config	1	\$32,200	\$0	\$32,200
Brazos Project Mgmt (plus per diem as needed if not remote)	1	\$5,000	\$0	\$5,000
Brazos Training	1	\$6,000	\$0	\$6,000
TOTAL:				\$43,200

Summary

	One Time Fees	Recurring Fees
Total Tyler Software	\$247,337	\$56,105
Total Annual Fees		\$18,702
Total Tyler Services	\$43,200	
Total Other Costs	\$0	
Total Third Party Hardware, Software and Services	\$0	\$0
Travel and Living Expenses	\$0	
Summary Total	\$290,537	\$74,807

Tyler Discount Detail

Description	License	License Discount	License Net	Maintenance
Law Enforcement Records Management System				
Ticket Writer Interface (Supports Brazos)	\$0	\$0	\$0	\$0
Tow/Impound Interface (supports Brazos)	\$0	\$0	\$0	\$0
Mobile				
MCT Ticket Writer Interface (supports Brazos)	\$0	\$0	\$0	\$0
Other Software				
Brazos				
Device Level Interface: New World Mobile	\$0	\$0	\$0	\$0
Interface: New World Records Mgmt System	\$0	\$0	\$0	\$0



Date: 11/20/2019
 Quote Expiration: 3/9/2020
 Quote Name: Arlington County VA - Brazos E-Citation Hardware
 Quote Number: 2019-29075-3
 Quote Description: 255 eCitation Printers

Sales Quotation For

Arlington County
 2100 Clarendon Blvd Ste 200
 Suite 200
 Arlington , VA 22201-5445
 Phone: +1 (703) 228-7048

Third Party Hardware, Software and Services

Description	Quantity	Unit Price	Total	Unit Maintenance	Year One Maintenance
207803-01 / Brother, Warranty, Rugged Jet, 3 year (Assure Premier Service; initial service plus three additional years).	255	\$136	\$34,680	\$0	\$0
LB3690 / Brother, Rugged Jet, Vehicle Adapter-Cigarette Plug	255	\$23	\$5,865	\$0	\$0
PA-CR-002 / Brother, Acc-Printer, RJ4200 Series, Docking/ Mounting Station w Power and USB connectivity	255	\$135	\$34,425	\$0	\$0
RDM02U5 / Brother, Rugged Jet, Paper, Thermal, premium, 36 rolls per case	30	\$133	\$3,990	\$0	\$0
RJ4230BL / Brother, Printer, Rugged Jet RJ4230BL, Bluetooth	255	\$569	\$145,095	\$0	\$0
<i>3rd Party Hardware Sub-Total:</i>			\$224,055		\$0
<i>3rd Party Software Sub-Total:</i>			\$0		\$0
TOTAL:			\$224,055		\$0

Summary

	One Time Fees	Recurring Fees
Total Tyler Software	\$0	\$0
Total Annual Fees		\$0
Total Tyler Services	\$0	
Total Other Costs	\$0	

CONFIDENTIAL

Summary

	One Time Fees	Recurring Fees
Total Third Party Hardware, Software and Services	\$224,055	\$0
Travel and Living Expenses	\$0	
Summary Total	\$224,055	\$0