## CONTRACT, LEASE, AGREEMENT CONTROL FORM

```
Date:
    01/07/2019
Contract/Lease Control #: C07-1535-PUR
Procurement#: BCC 41-07
Contract/Lease Type: CONTRACT
Award To/Lessee: VERIZON
Owner/Lessor: OKALOOSA COUNTY
Effective Date: 12/03/2003
Expiration Date: 12/02/2023
Description of
Contract/Lease: WIRELESS COMMUNICATIONS-PHONES/SERVICES
Department: PUR
Department Monitor: HYDE
Monitor's Telephone #: [850-689-5960
Monitor's FAX # or E-mail: JHYDE@MYOKALOOSA.COM
Closed:
Cc: Finance Department Contracts \& Grants Office
```



THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED．NOTWITHSTANDING ANY REQUIREMENT，TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN，THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS， EXCLUSIONS AND CONDITIONS OF SUCH POLICIES．LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS．




CO7－1535－Pur

## CANCE

Should any of the above described policies be cancelled before the EXPIRATION DATE THEREOF，NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLIGY PROVISIONS．

AUTHORIZED REPRESENTATIVE

CONTRACT\＃：C07－1535－PIR
VERIZON
WIRELESS COMMUNICATIONS－PHONES／SERVICES
EXPIRES：12／02／2023

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

| ```PRODUCER Aon Risk Services Northeast, Inc. New York NY Office One Liberty plaza 165 Broadway, Suite 3201 New York NY 10006 USA``` | CONTACT NAME: |  |
| :---: | :---: | :---: |
|  |  | FAX (ACC. No.): (800) |
|  | E-MAIL <br> ADDRESS: <br> PRODUCER $\quad 570000027366$ |  |
|  |  |  |
|  | INSURER(S) AFFORDING COVERAGE | NAIC \# |
| INSURED <br> Verizon wireless, LLC <br> 1095 Avenue of the Americas New York NY 10036 USA | INSURERA: Guideone National Insurance Company | 14167 |
|  | INSURER B: |  |
|  | INSURER C: |  |
|  | INSURER D: |  |
|  | INSURER E: |  |
|  | INSURER F: |  |

LOCATION OF PREMISES/ DESCRIPTION OF PROPERTY (Attach ACORD 101, Additional Remarks Schedule, if more space is required)
 Site Address: 1701 State Road 85 North, Eglin AFB, FL 32542.

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.


SPECIAL CONDITIONS / OTHER COVERAGES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)
 as a Loss Payee on the Property policy.

| CERTIFICATE HOLDER | CANC | CONTRACT\#: C07-1535-PUR <br> VERIZON <br> WIRELESS COMMUNICATONS PHONES/SERVICES EXPIRES: 12/02/2023 |
| :---: | :---: | :---: |
| okaloosa County BOCC 302 wilson Street, Suite 301 crestview FL 32536 USA | (rer $\begin{array}{r}\text { SHOI } \\ \text { DATE } \\ \text { PRO }\end{array}$ |  |
|  |  | cxran eredre lerviced /Vartheastel na |



CONTRACT\#: C07-1535-PUR
VERIZON
WRELESS COMMUNICATIONS-PHONES/
SERVICES
EXPIRES: 12/02/2023


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|  | 7415 | T415w | T425 | T4s | THESN | Teas | v2880 | w60 | craso | creso |
|  | ss. $0^{0}$ | 515.00 | \$15.00 | 3145.00 | \$770.30 | \$348.00 | 238.00 | 368,00 | 133800 | : 000 |
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| SOFL Equipment Matrix－Smartphones |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Samsung Galaxy |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | － 2 |  | 83 | 3 |  |  | 8 |  |  | $8$ | 0 |  |  |  |  | $7$ |
| Model | ${ }^{\text {a01 }}$ | A11 | ${ }^{121}$ | ${ }^{\text {asi }}$ | xCover Pro | ${ }^{\text {a71 } 560 \mathrm{uw}}$ | s10e | s10 | s10＊ | $520+56$ | 520 Ultara 56 | 52056 UW | Not | Nota22 56 | Note2 U Unta 56 |  |
| sku | （smmentszavz） | smant15zzkz | smaz25uzkrz |  | smartivzkvz | smazrisvinc | $\begin{array}{\|l\|} \hline \text { 128GB (SMG970UZKV) / } \\ \text { 256GB (SMG970UZKEV) } \\ \hline \end{array}$ |  |  | （1） | $\begin{array}{\|l\|} \hline \text { 128GB (SMG9BBUZKV) / } \\ 512 \mathrm{~GB} \text { (SMG988UZKEV) } \end{array}$ | smesavzwv |  | smmesilizav | 128GB（SMN986UZKV） 512GB（SMN986UZKFV） | smF9tiuzkv |
| Retail Price | 5149.99 | ${ }^{5179.99}$ | 524999 | 539999／5499，99 | S999．99 | 566999 | 5599．99／ 5699.98 | 544999 | 548999／ 5124999 | \＄1199．9／／ 1399.93 | 81．399．99／ 13 139．99 | 5999．99 | S949，99／1／399．99 | \＄99999 | \＄1．299／9／／51．494．99 | \＄1，99999 |
| Contract Price | 539.99 | 569．99 | 59999 | \＄149999／324999 | \＄199999 | 5299.99 | \＄114．99／ 5199.99 | ${ }^{326499}$ | 8356．991／5749．99 | S599．997／ 584.9 .99 | 5899．99／51，099．99 | 5549.99 | 5449．99／ 5809.99 | ${ }^{349999}$ | 5799999／5499．99 | 51，49999 |
| SOFL Promotional Price <br> Limited Time Availibility \＆ <br> may require specific price <br> plan |  |  |  |  | New U upasee 50.00 |  |  |  |  |  |  |  |  |  |  |  |
| Operating System | Android 10 | Antroid 10 | Andocad 10 | Android 10 | Aneolal 10 | Andoid 10 | Antoide 9.0 Pie | Antaloal ． 0 Pie | Andorict 9.0 Pre | Aattoid 10 | Andotol 10 | Ansoold 10 | Amatala 9.0 Ple | Antasad 10 | Andtoid 10 | Anatold 10 |
| Camera |  | ${ }^{13 M P \text { Pap front }}$ |  | asmprizap foot | 2 SWpri3up font |  |  | 12xpl smp foomt | $12 \mathrm{MP} / 10.0$ foont |  |  | Gamploup toiot | 1 16MP／towp foom | Samprown fromit2 | 10emprioup foin 12.2 | $12 \mathrm{NPP} / 1$ OMP frome |
| Removable Memory | 51268 capede | 512 CB capade | ${ }^{512 G 88}$ capabe | 51268 capable | 512 CB capable |  | 512 c8 capabe | 512 GB capable | 512 C8 capabie | Tre capate | 1TB capable | Na | 1 18 capabie | NA | TB capade | nema ony |
| Hearing Aid Compatible | мет4 | мзтз | мзтз | мет4 | мзтз | mat3 | мars | матз | мит ${ }^{\text {a }}$ | мат ${ }^{\text {a }}$ | мзт | мзтз | mart | мзт | мзт | mart |
| Mode ${ }^{\text {Field Force Manager }}$ | $\begin{gathered} \text { All Digital (Cuad Band) } \\ \text { Global } \end{gathered}$ | $\begin{gathered} \text { All Digital (Quad Band) } \\ \text { Global } \end{gathered}$ | $\begin{gathered} \text { All Digital (Quad Band) } \\ \text { Global } \end{gathered}$ | $\begin{gathered} \text { All Digital (Quad Band) } \\ \text { Global } \end{gathered}$ | $\begin{array}{\|l\|} \hline \text { AlDigal (Ouad Bant) } \\ \text { giobal } \end{array}$ | All Digital（Quad Band） Global 5G ULTRAWIDE BAND | $\begin{gathered} \text { All Digital (Cuad Band) } \\ \text { Global } \\ \hline \end{gathered}$ | $\begin{gathered} \text { All Digital (Quad Band) } \\ \text { Global } \end{gathered}$ | $\begin{gathered} \text { All Digital (Quad Band) } \\ \text { Global } \end{gathered}$ | $\begin{gathered} \text { All Digital (Cuad Band) } \\ \text { Global 5G ULTRAWIDE } \\ \text { BAND } \end{gathered}$ | All Digital（Quad Band） Global 5G ULTRAWIDE BAND | $\begin{array}{\|c\|} \hline \text { All Digital (Quad Band) } \\ \text { Global 5G } \\ \text { ULTRAWIDE BAND } \\ \hline \end{array}$ | $\begin{array}{\|c\|} \hline \text { All Digital (Ouad Band) } \\ \text { Global 5G } \\ \text { ULTRAWIDE BAND } \\ \hline \end{array}$ | $\begin{array}{\|c\|} \hline \text { Al Digital (Quad Band) } \\ \text { Global 5G } \\ \text { ULTRAWIDE BAND } \\ \hline \end{array}$ | Al Digital（Quad Band） Global 5G ULTRAWIDE BAND | $\begin{aligned} & \text { All Digital (Cuad Band) } \\ & \text { Global 5G ULTRAWIDE } \\ & \text { BAND } \end{aligned}$ |
| Field Force Manager | NA | NA | NVA | NA | NA |  | NA | NA | NA | NA | NA | $\xrightarrow{\text { Pa }}$ | NA |  | ， | NA |
| Other Features | Onboard Memory （Actual avallablevformatted amount may be less） 16 Gigabyte usB Mass Storage Onboard RAM Memory 2 Gigabyte RAM |  |  |  |  |  |  |  | Same as to the left． 6.4 inch screen，versus the $S 106.1$ | Gorila Glass 10BDP， Screen Slze 6.9 Inches 5 G capable，FIPS 140－2 compliant government grade encryption for Email，Calendar，and Contacts，Octo Core $2.8 \mathrm{GHz} / 2.4 \mathrm{GHz} / 1.8 \mathrm{GHz}$ |  |  |  |  |  | Processor：Octa－Core （Dual Quad Core Processors） Octo core $3.09 \mathrm{GHz} /$ $2.4 \mathrm{GHz} / 1.8 \mathrm{GHz} / /$ Onboard Memory（Actual available／formatted amount may be less） 256 Gigabyte Onboard RAM Memory 12 Gigabyte RAM |
| Apple，Google \＆Others |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | 3 |  |  | $\checkmark$ | $\because$ | F．8 | F． 3 | ［，${ }^{3}$ |  |  | \＃ | － | \％ | 4 | 硅 |  |
| Model | $\begin{aligned} & \text { nsung Galaxy S20 } \\ & \text { FE 5G UW } \\ & \hline \end{aligned}$ |  | Phone SEE［2020） | ，phone XR | Phone 11 | Phone 119 PRo | Phone 11 Pro max | Phone 1256 | Phone 12 Pro 56 | Onepus 8 scuw | Backery $\mathrm{KER2}$ LE | Sonim XP8 666B | （into | Google Preel ta | Googke Pixel 4 | ${ }_{\text {cooge Premel }} 556$ |
| sku | smoztiveb |  | $\begin{array}{\|l\|} \hline \text { 64GB (MX9K2LL/A) / } \\ \text { 128GB MXCT2LL/A)/ } \\ \text { 256GB (MXVL2LL/A) } \\ \hline \end{array}$ | $\begin{array}{c\|} \hline \text { 64GB (MT302LL/A)/ } \\ \text { 128GB (MT362LL/A)/ } \\ 256 \mathrm{~GB}(\mathrm{MT3D2LL} / A) \\ \hline \end{array}$ | $\begin{array}{\|c\|} \hline \text { 64GB (MWWKM2LL/A) } / \\ \text { 128GB (MWKKU2LL/A) } / \\ 256 \mathrm{~GB}(\mathrm{MWL} 12 L L / A) \\ \hline \end{array}$ | 64GB（MWAM2LL／A）！ <br> 256 GB （MWAT2LL／A）！ <br> 512 GB （MWAX2LL／A） | 64GB（MWGF2LL／A）I <br> 256GB（MWGF2LL／A）$/$ <br> 512 GB （MWGP2LL／A） | $\begin{aligned} & \text { 64GB (MGF43LL/A) } / \\ & \text { 128GB (MGF93LL/A) } / \\ & 256 \mathrm{~GB}(\mathrm{MGFF3LL} / \mathrm{A}) \\ & \hline \end{aligned}$ | $\begin{array}{\|c\|} \hline \text { 128GB (MGK43LLLA) / } \\ \text { 256GB (MGK93LL/A)/ } \\ \text { 512GB (MGKF3LL/A) } \\ \hline \end{array}$ | OPN201908LR | B6kerze．vza | 99900034 | kroee | G601738．LI | $\begin{aligned} & \text { 64GB (GAD1242-US) } \\ & \text { 128GB (GA00678-US) } \end{aligned}$ | GA01955Us |
| Retail Price | \＄699．99 |  | $\$ 399.99 / \$ 449.99 /$ <br> $\$ 549.99$ | $\begin{gathered} \$ 599.99 / \$ 649.99 / \\ \$ 749.99 \\ \hline \end{gathered}$ | $\begin{gathered} \$ 699.99 / \$ 749.99 / \\ \$ 849.99 \\ \hline \end{gathered}$ | $\begin{gathered} \$ 999.99 / \$ 1149.99 / \\ \$ 1.349 .99 \\ \hline \end{gathered}$ | $\$ 1.099 .00 / \$ 1249.99 /$ <br> $\$ 1.449 .99$ | $\$ 799.99 / \$ 849.99$／ $\$ 949.99$ | $\$ 999.99 / \$ 1,099.99 /$ $\$ 1,299.99$ | \＄799．99 | 549 | S664．00 | S44400 | \＄379．9 | 3799．99－5899．99 | \＄69 |
| Contract Price | ${ }^{3329.99}$ |  |  | $\begin{gathered} \$ 49.99 / \$ 99.99 / \\ \$ 299.99 \end{gathered}$ | $\begin{gathered} \hline \$ 149.99 / \$ 199.99 / \\ \$ 299.99 \end{gathered}$ | $\begin{gathered} \hline \$ 49.99 / \$ 699.99 / \\ \$ 899.99 \end{gathered}$ | $\begin{gathered} \hline \$ 649.99 / \$ 799.99 / \\ \$ 999.99 \end{gathered}$ | $\begin{gathered} \$ 349.99 / \$ 399.99 / \\ \$ 499.99 \end{gathered}$ | $\begin{gathered} \hline \$ 549.99 / \$ 649.99 / \\ \$ 849.99 \end{gathered}$ | ${ }^{539} 99$ | 59999 | 5229.99 | \＄179．99 | 579.99 | ${ }^{5349} 99$ | 539999 |
| SOFL Promotional Price <br> Limited Time Availibility \＆ <br> may require specific price <br> plan |  |  | News sprase |  |  |  |  |  |  |  |  | 8 Legade | New S Uugrade 50.00 | s Lggasate 50．00 |  |  |
|  | Antoral 10 |  | 108 13 | 10513 | 10512 | 105 12 | 10S 12 | 105 14 | 10514 | Antoidit 10 Oxyenos | Antoid 8.10 Oreo | Andotal 8.1 Oreo | Antotal 8.0 Oreo | Antodid 10 | Astatold 10 | Aantola 10 |
| Camera | 1 12NP／3 32NP frome |  | ${ }^{12 \mathrm{NP}} / 7 \mathrm{MPP}$ forat | $12 \mathrm{NeP} / 12 \mathrm{NP}$ fom |  | $12 \mathrm{mp} /$／7ap toox | ${ }^{12 \mathrm{MP}} / 7 \mathrm{MPP}$ form | ${ }^{12 \mathrm{MPP} / 12 \mathrm{NaP} \text { tomm }}$ |  | $4 \mathrm{AmPP} / 1$ gump fromt | ${ }^{13 \mathrm{MP} / 8.80 \text { fom }}$ | $12 \mathrm{MP/8} 8$ MP F Foont | ${ }^{13 \mathrm{MP} / 5.50 \text { fom }}$ | ${ }^{12} 2$ MPP axp foont | 16 mpl sup foont |  |
| Removable Memory | ${ }_{1 T 8}$ ceapabe |  | Nne－meto ony | Nonesit Ony | None－It ony | Noremext ony | None－me ${ }^{\text {any }}$ | None－atto ony | Noremelm Ony | NA | ${ }^{2566 B \text { capable }}$ | ${ }^{6468}$ | 512 cB capabe | Inetemato ony | Inetematany | Ineterat ony |
| Hearing Aid Compatible | mers |  | mat3 | mers | M3T4 | мзт4 | nsita | мзт4 | мзт4 | мзт4 | ммтз | мars | nemt | мата | mata | mars |
| Mode | $\begin{gathered} \text { All Digital (Cuad Band) } \\ \text { Global 5G ULTRAWIDE } \\ \text { BAND } \end{gathered}$ |  |  | $0 \text { An Diglat (Iowas Bara) }$ | $\begin{gathered} \text { All Digtal (Quad Band) } \\ \text { Global } \\ \hline \end{gathered}$ | $\begin{aligned} & \text { All Digital (Quad Band) } \\ & \text { Global } \\ & \hline \end{aligned}$ | $\begin{array}{\|c} \text { All Digital (Cuad Band) } \\ \text { Global } \\ \hline \end{array}$ | $\begin{gathered} \text { All Digital (Quad Band) } \\ \text { Global 5G ULTRAWIDE } \\ \text { BAND } \end{gathered}$ | $\begin{array}{\|c\|} \hline \text { All Digital (Quad Band) } \\ \text { Global 5G ULTRAWIDE } \\ \text { BAND } \end{array}$ | All Digital（Cuad Band） Global 5G ULTRAWIDE BAND | $\begin{gathered} \text { All Digital (Quad Band) } \\ \text { Global } \\ \hline \end{gathered}$ | $\begin{gathered} \text { All Digital (Quad Band) } \\ \text { Global } \\ \hline \end{gathered}$ | $\begin{gathered} \text { All Digital (Quad Band) } \\ \text { Global } \\ \hline \end{gathered}$ | $\begin{gathered} \text { Al Digital (Quad Bland) } \\ \text { Global } \\ \hline \end{gathered}$ | $\begin{aligned} & \text { Al Digital (Quad Band) } \\ & \text { Global } \end{aligned}$ | All Digital（Cuad Band） Global 5G ULTRAWIDE BAND |
| Field Force Manager | Na |  | NA | NA | NA | NA | NA | NA | NA | NA | NA | NA | $\times$ | NA | NA | NA |
| Ohner Features |  |  |  |  |  | All－new Liquid Retina display－the most advanced LCD in the industry． 6.1 inch screen size． | $\begin{aligned} & \text { All-new Liquid Retina } \\ & \text { display - the most } \\ & \text { advanced LCD in the } \\ & \text { industry. } \\ & \text { inch screen size. } \end{aligned}$ |  |  | Processor：Octa－Core （Dual Quad Core Processors），Onboard Memory（Actual available／formatted amount may be less） 128 Gigabyte Onboard RAM Memory 8 Gigabyte RAM Octa－core（up to $3 \times 2.4$ $\mathrm{GHz} / 1 \times 2.8 \mathrm{GHz} / 4 \times$ 1.8 GHz ） | Octa－Core（Dual Quad Core Processors） 1.8 GHz （KyroGold）＋ 1.6 GHz （KyroSilver） Type C charging port Gorila Glass 3 |  | Processor：Octa－Core （Dual Cuad Core Processors） 2.2 GHz x4／ $1.8 \mathrm{Ghz} \times 4$ Octa core MIL－ Standard 810G Dust， Shock．Water Resistance |  |  | Processor：Octa－Core （Dual Quad Core Processors） $2.4 \mathrm{GHz} \times 1 / 2.2 \mathrm{GHz} \times 1$ $/ 1.8 \mathrm{Ghz} \times 6$ Octa Core $/ /$ Onboard Memory（Actual available／formatted amount may be less） 128 Gigabyte Onboard RAM Memory 8 Gigabyte RAM |
| ［6Eapable |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | 2） | 8 | － | 迢 | 0 |  |  | 気 | \％ | 4 | $N$ |  | 0 | 3 | 同 |  |
| ｜Model | ${ }_{\text {Le K51 }}^{\text {Lersoumt }}$ | $\stackrel{\text { Learo }}{\text { Lm－620VAB }}$ |  |  | $\xrightarrow{\text { Lovevet } 56 \text { uv }}$ |  |  | ${ }_{\text {Moto }}^{\text {Motreas }}$ |  | $\underbrace{\text { Mor }}_{\text {motog power }}$ |  | ${ }_{\text {Motaral }}$ |  | Motorale ogee 56 |  |  |
| Retail Price | \＄168．00 | ${ }^{5399.99}$ | \＄240．00 | S240，00 | S699．99 | \＄599999 | \＄999．99 | \＄149999 | \＄168．00 | 5249.99 | \＄229．99 | 5499.99 | 5569．99 | \＄999999 | 51，499999 |  |
|  | 55999 | 599.99 | 59999 | 5999 | 539999 | S49999 | \＄559．99 | 549.99 | \＄55999 | 35999 | \＄79．99 | 5149.99 | 5229.98 | \＄49999 | 5999.99 |  |
|  |  |  |  |  |  |  |  |  |  |  | New \＆Lugate： 50.00 |  | New 8 Uparatas： 50.00 |  |  |  |
| Operating System | Anatold 10 | Anatoid 10 | Axtoid 9．0．Pie | Anasoid 10 | Ansolid 10 | Antioud 10 |  |  | Andorid 9.0 Ple | Antioid 10 | Andoid 10 | Andoids 8.10 eeo | Axtaral 10 | Andodid 10 |  |  |
| Camera |  | $32 \mathrm{MP} / 1$ Gexp tront |  |  | 1 texp fort ony | Gexap foup fomm | Ganp fisep foom | 13 Mp／sup foox | 13 Mp／ 8.0 tront | 13 MP 5 ． 0 tom | $48 \mathrm{MP} / 16$ troont | $12 \mathrm{MP} / 8$ troxe | 48 MP／ 16 trome | $108 \mathrm{MP} / 25$ from | 1 texp／Smp fromt |  |
| Removable Memory | 27 c capabie | $2{ }^{2} \mathrm{~F}$ capase | 2 TB capable | 27 c capabie | 2 TB capabie | 2 TB capabele | 2 TB capable | ${ }^{256688}$ capabie | Nones：m ony | 512 EB capabibe | ${ }^{512 \mathrm{CBE} \text { capabable }}$ | 2TB capabie | 1 TE capate | ineral ony | N／A |  |
| Hearing Aid Compatible | мзтз | м9／3 | мзт | mat3 | матз | mat3 | мит ${ }^{\text {a }}$ | мзт4 | мзт ${ }^{\text {a }}$ | метз | мзт | мзтз | мзт ${ }^{\text {a }}$ | мзт ${ }^{\text {a }}$ | NA |  |
| Mode |  |  |  |  | $\begin{array}{\|c\|} \hline \text { Al Digital (Quad Band) } \\ \text { Global 5G ULTRAWIDE } \\ \text { BAND } \\ \hline \end{array}$ | All Digital（Quad Band） Global 5G ULTRAWIDE BAND | $\begin{array}{\|c\|} \hline \text { All Digital (Cuad Band) } \\ \text { Global 5G ULTRAWIDE } \\ \text { BAND } \\ \hline \end{array}$ |  |  |  |  |  |  |  | ${ }^{\text {A }}$ |  |
| Field Force Manager | ＊ | NA | NA | NA | NA |  |  | NA | wa | NA | NA | NA | NA | Na | NA |  |
| Other Features |  | Onboard Memory （Actual available／fomatted amount may be less） 64 Gigabyte usB Mass Storage Onboard RAM Memory 4 Gigabyte RAM |  |  |  |  |  |  | Processor：Octa－Core <br> （Dusl Quad Core <br> Processors） <br> Ghz $\times 4$ <br> scannerFingerprintTurboPower ChargingSupported |  | Processor：Octa－Core （Dual Quad Core Processors） 2.0 GHz Octa core， Onboard Memory（Actual availablerformatted amount may be less） 128 Gigabyte Onboard RAM Memory 4 Gigabyte RAM |  | Onboard Memory （Actual available／formatted amount may be less） 128 Gigabyte Onboard RAM Memory 4 Gigabyte RAM $/ /$ | Onboard Memory （Actual available／formatted amount may be less） 256 Gigabyte Onboard RAM Memory 12 Gigabyte RAM | Processor．Octa－Core （Dual Quad Core Processors） 2.2 GHz Octa core／l Onboard Memory（Actual available／tormatted amount may be less） 128 Gigabyte Onboard RAM Memory 6 Gigabyte |  |


| SOFL Equipment Matrix- Tablets \& Internet Devices |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Tablets \& Books |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |
| Make \& Model | LG G Pad 510.1 | Samsung Galaxy <br> Tab A 8.4 32GB | $\begin{gathered} \hline \text { Samsung Galaxy } \\ \text { Tab S5e } \\ 64 G B \\ \hline \end{gathered}$ | $\begin{array}{\|c} \hline \text { Samsung Galaxy Tab } \\ \text { S6 128GB } \end{array}$ | $\begin{array}{\|c\|} \hline \begin{array}{c} \text { Samsung Galaxy Tab } \\ \text { s7 } 5 \mathrm{G} \mathrm{UW} \end{array} \\ \hline \end{array}$ | $\begin{array}{\|c} \begin{array}{c} \text { Samsung Galaxy Tab } \\ \text { S7+ } 5 \mathrm{G} \mathrm{UW} \end{array} \\ \hline \end{array}$ | Apple iPad Mini 7.9 | $\begin{gathered} \text { Apple iPad } 10.2 \text { (8th } \\ \text { Gen) } \end{gathered}$ | Apple iPad Air 10.5 | $\underset{\substack{\text { iPad Pro } 11 \text { Inch (2nd } \\ \text { Gen) }}}{ }$ | Apple iPad Pro 12.9 (4th Gen) |
| sku | LM-T600vss | SmT307UZNA | smt727VZSA | SmT867VIAA | SmT878UZKA | SmT978UZKA | 64GB: MUY12LL/A/ 256GB: MV1T2LL/A | 32GB: MYMP2LL/A 128 GB: MYMT2LL/A | 64GB: MV1H2LL/A 256GB: MV1T2LL/A | 128GB: MY2X2LL/A 256GB: MXED2LL/A 512GB: MXEF2LL/A 1TB: MXEH2LL/A | 128GB: MY3F2LL/A 256GB: MXFF2LL/A 512GB: MXFH2LLLA 1TB: MXFK2LL/A |
| Retail Price | \$299.99 | \$279.99 | \$479.99 | \$729.99 | \$849.99 | \$1,049.99 | \$529.99 / \$679.99 | \$459.99 / \$559.99 | \$629.99 / \$779.99 | \$949.99/\$1.049.99/ \$1,249.99/\$1.449.99 | \$1.149.99/\$1.249.99/ $\$ 1.449 .99 / \$ 1.699 .99$ |
| Contract Price (2yr) | \$299.99 | \$279.99 | \$479.99 | \$729.99 | \$849.99 | \$1,049.99 | \$529.99 / \$679.99 | \$459.99 / \$559.99 | \$629.99 / \$779.99 | $\begin{aligned} & \$ 949.99 / \$ 1,049.99 / \\ & \$ 1,249.99 / \$ 1,449.99 \\ & \hline \end{aligned}$ | $\begin{aligned} & \$ 11,149.99 / \$ 1,049.99 / \\ & \$ 1,449.99 / \$ 1,699.99 \\ & \hline \end{aligned}$ |
| SOFL Promotional Price Limited Time Availibility \& may require specific price plan | New \& Upgrade: $\$ 199.99$ \$199.99 | New \& Upgrade: $\$ 179.99$ | $\begin{aligned} & \text { New \& Upgrade: } \\ & \$ 379.99 \end{aligned}$ | $\begin{aligned} & \text { New \& Upgrade: } \\ & \$ 629.99 \end{aligned}$ | $\begin{aligned} & \text { New \& Upgrade: } \\ & \$ 749.99 \end{aligned}$ | New \& Upgrade: $\$ 949.99$ | New \& Upgrade: \$429.99 / 579.99 | New \& Upgrade: \$359.99/\$459.99 | New \& Upgrade: \$529.99 / \$679.99 | $\begin{gathered} \text { New \& Upgrade: } \\ \$ 849.99 / \$ 949.99 / \\ \$ 1,149.99-\$ 1,349.99 \end{gathered}$ | New \& Upgrade \$1,049.99/\$1,149.99 \$1,349.99/\$1,599.99 |
| Operating System | Android 9.0 Pie | Android 9.0 Pie | Android 8.1 Oreo | Android 9.0 Pie | Android 10 | Android 10 | IPadOS 13/14 | IPadOS 14 | iOS 12 | iOS 13 | iOS 13 |
| Camera |  | Yes-Rear (13 MP) and front facing (8.0MP) | Yes-Rear (13 MP) and front facing (8.0MP) | Yes-Rear (13 MP) and front facing (8.0MP) | $\begin{array}{c\|} \hline \text { Yes-Rear (13 MP) and } \\ \text { front facing ( } 8.0 \mathrm{MP} \text { ) } \end{array}$ | Yes-Rear (13 MP) and front facing (8.0MP) | Yes-Rear (8 MP) and front facing (7.0MP) | Yes-Rear (8.0MP) and front facing (1.2MP) | Yes-Rear (8 MP) and front facing (7.0MP) | Yes-Rear (12 MP) and front facing (7.0MP) | Yes-Rear (12 MP) and front facing (7.0MP) |
| Removable Memory | Up to 64 GB | Up to 400 GB | Up to 400 GB | Up to 512GB | Up to 512GB | Up to 512GB | Internal only | Internal only | Internal only | Internal only | Internal only |
| Other Features | Onboard Memory (Actual availableformatted amount may be less) 32 Gigabyte USB Mass Storage Onbard RAM Memory 4 Gigabyte RAM | Processor: Octa- <br> Core (Dual Quad <br> Core Processors) <br> $1.8 \mathrm{GHz} \times 2 / 1.6$ <br> GHz $\times 6$ Octa core // <br> Onboard Memory <br> (chtual <br> availablefformatted <br> amount may be less) <br> 32 Gigabyte <br> Onboard RAM <br> Memory <br> 3 Gigabyte RAM |  |  |  | Processor: Octa-Core <br> (Dual Quad Core Processors) Octo Core 3.09Ghz x1 $2.4 \mathrm{Ghz} \mathrm{x} 3 / 1.8 \mathrm{Ghz} \times 4 /$ Onboard Memory (Actua available/formatted amount may be less) <br> 128 Gigabyte USB Mass Storage Onboard RAM Memory 6 Gigabyte | Processor Dual Core Apple A12 Bionic 64 bit neural engine with Embedded M12 coprocessor | Processor Dual Core Apple A12 Bionic 64 bit neural engine with Embedded M12 coprocessor | Processor: Octa-Core <br> (Dual Quad Core Processors) Apple A12Z Bionic chip with 64-bit architecture Embedded M12 coprocessor | Processor: Octa-Core <br> (Dual Quad Core <br> Processors) Apple A12Z Bionic chip with 64 -bit architecture Embedded M12 coprocessor | Dual core processor: Apple A12X Bionic 64 bit neural engine with Embedded M12 coprocessor |
|  |  |  |  |  |  |  |  |  |  |  |  |
| Internet Devices |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  | $\pm$ | - - - |  |  |  |  |  |  |
| Make \& Model | 5 G MiFi M1000 | MiFi 8800L | $\begin{gathered} \hline \text { Ellipsis Jetpack } \\ 900 \mathrm{LS} \\ \hline \end{gathered}$ | USB730L | Orbic Speed | $\begin{gathered} \text { eego MIFFI M2100 } 56 \\ \text { Uw } \\ \hline \end{gathered}$ | Skyus 160 |  |  |  |  |
| SKU | INSGM1000 | MFIP8800L | MHS900LS | USB730L | ORB400LBVZRT | INSGM2100 | SK160-Vz |  |  |  |  |
| Retail Price | \$649.99 | \$199.99 | \$79.99 | \$249.99 | \$99.99 | \$399.99 | \$249.99 |  |  |  |  |
| Contract Price | \$499.99 | \$0.00 | \$79.99 | \$29.99 | \$99.99 | \$399.99 | \$99.99 |  |  |  |  |
| SOFL Promotional Price Limited Time Availibility \& may require specific price plan |  | $\begin{aligned} & \text { New \& Upgrade: } \\ & \$ 0.00 \end{aligned}$ | $\begin{gathered} \text { New \& Upgrade: } \\ \$ 29.99 \end{gathered}$ | New \& Upgrade: 50.00 | $\begin{gathered} \text { New \& Upgrade: } \\ \$ 29.99 \end{gathered}$ |  |  |  |  |  |  |
| 4 G LTE | 5 G | x | x | $\times$ | x | 56 | $\times$ |  |  |  |  |
| Rev A | No | x | No | No | No | No | No |  |  |  |  |
| Form Factor | Hotspot | Hotspot | Hotspot | Aircard | Hotspot | Hotspot | Router |  |  |  |  |
| Mac Compatible | x | x | x | x | x | x |  |  |  |  |  |
| External Antenna |  | No | No | No | No | No | N/A |  |  |  |  |
| Vista Compatible | No | No | x | No | No | No | N/A |  |  |  |  |
| Mode | All Digital (Ultra Wide Band XLTE Band 13) | $\begin{aligned} & \text { All Digital (Quad } \\ & \text { Band) Global } \end{aligned}$ | 4 GLTE | All Digital (Quad Band) Global | $\begin{array}{\|l\|} \hline \text { 4G LTE / XLTE Band } \\ 13 / 4(700 / 1700 \mathrm{MHz}) \end{array}$ | All Digital (Ultra Wide Band XLTE Band 13) | 4 GLTE |  |  |  |  |
| Other Features | 5G Mobile Hotspot up to 15 devices VPN Client Capable USB 3.0 Support -Ultra Wide Band UWB): n261 (27.5 28.35 GHz ); n260 ( $37-40 \mathrm{GHz}$ ) | 4G Mobile Hotspot up to 15 devices VPN Client Capable Battery life up to 24 hours | 4G Mobile Hotspot up to 8 devices VPN Capable 1.4 GHz Dual Core Processor Battery life up to 24 hours | One Step Access Easy to adjust Type A USB Port compatibility |  | 5G Mobile Hotspot up to 15 devices VPN Client Capable USB 3.0 Support -Ultra Wide Band (UWB): n261 (27.528.35 GHz ); n260 (3740 GHz ) | Processor: Qualcomm <br> MDM9230// Onboard <br> Memory (Actual <br> availablefformatted <br> amount may be less) <br> 8 Gigabyte <br> Onboard RAM Memory <br> 1 Gigabyte RAM |  |  |  |  |


| SOFL Equipment Matrix - Basic \& One Talk Phones |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| One Talk Desk phones |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  | \% |  |  |
| Yealink Deskphone | T415 IP | T41sw IP | T42S IP | T46s IP | T46SW IP | T496 IP | VZP59 1P | W60 DECT | $\begin{aligned} & \text { CP920 IP Conference } \\ & \text { Phone } \end{aligned}$ | $\begin{gathered} \hline \text { CP960 IP Conference } \\ \text { Phone } \end{gathered}$ |
| sku | ${ }^{T} 41 \mathrm{~S}$ | ${ }^{\text {T41sw }}$ | T42S | ${ }^{\text {T46S }}$ | T46sw | T49G | VZP59 | w60 | CP920 | CP960 |
| Retail Price | \$85.00 | \$115.00 | \$115.00 | \$145.00 | \$170.00 | \$349.00 | \$399.00 | \$169.00 | \$395.00 | \$499.00 |
| SOFL Promotional Price Limited Time, Availibility \& may require specific price plan | \$10.00 | \$40.00 | \$40.00 | \$45.00 | \$70.00 |  | \$249.00 | \$69.00 | \$245.00 | \$349.99 |
| Number of contacts | 1000 | 1000 | 1000 | 1000 | Memory Dependent | 1000 | 1000 | 1000 | 1000 | 1000 |
| Accessibility | PoE support 6 Way conferencing support | $\begin{gathered} \text { PoE support } \\ 6 \text { Way conferencing } \\ \text { support } \end{gathered}$ | PoE support 6 Way conferencing support | Multi-Language <br> 6 Way conferencing <br> support | $\begin{aligned} & \text { Multi-Language } \\ & 6 \text { Way conferencing } \\ & \text { support } \end{aligned}$ | 6 Way conferencing support | 6 Way conferencing support | Indoor Range 150 Feet/ Outdoor range 900 Feet Tactile-discernible number, feature, and navigation keys | Multi-Language <br> Suppors conection to a <br> mobile phone or PC for <br> conference calls <br> 6 Way conferencing <br> support | Multi-Language Suppors conection to a mobile phone or PC for conference calls 6 Way conferencing support |
| Form Factor |  |  |  |  |  | HDM Port <br> Integrated stand with 2 adjustable angles HDMI output for connection <br> to Monitor/Storage Applications Message Waiting Indicator (MWI) <br> 1xRJ9 (4P4C) handset port 1xRJ9 (4P4C) headset port Desk Phone | HDM Por <br> Integrated stand with 2 adjustable angles HDMI output for connection <br> to Monitor/Storage Applications Message Waiting Indicator (MWI) <br> 1xRJ9 (4P4C) handset por 1xRJ9 (4P4C) headset por Desk Phone Desk Phone |  |  | Headphone Port 3.5 mm $1 \times$ RJ45 $10 / 100 \mathrm{M}$ Ethernet port Power over Ethernet (IEEE $802.3 a f$ ), class 0 $1 \times$ Mobilie phone/PC port: 3.5 mm Desk Phone 20 feet and 360 degree voice pickup Built-in three-microphone array Availabe expansion microphones (wired or wireless sold seperatly) |
| Technology |  |  |  |  |  |  |  |  |  |  |
| Standard Voice \& PTT devices |  |  |  |  |  |  |  |  |  |  |
|  | $\stackrel{\square}{-}$ | $\square$ | 团 |  | \% |  |  |  |  |  |
| Make \& Model | Alcatel Go Flip V | Orbic Joumey V | Kazuna etalk | Sonim XP5s | Sonim XP3 | DuraXV Extreme |  |  |  |  |
| SKu | ALCATEL-4051s | ORB2200LBVZ | KAZF119VWQ | 999000144 | 999000389 | KYOE4810 |  |  |  |  |
| Retail Price | \$99.99 | \$99.99 | \$79.99 | \$288-9648 | \$199.99 | \$240.00 |  |  |  |  |
| Contract Price | \$49.99 | \$49.99 | \$29.99 | \$149.99 | \$0.99 | 599.99 |  |  |  |  |
| SOFL Promotional Price Limited Time, Availibility \& may require specific price plan | New \& Upgrade: 50.00 | New \& Upgrade: 50.00 |  | New \& Upgrade: | New \& Upgrade: 50.00 | New \& Upgrade: $\$ 0.00$ (Requires $\$ 14.99$ + plan) |  |  |  |  |
| Camera | 2.0 MP | 2.0 MP | 2.0 MP | 5.0 MP | 5.0 MP | 5.0 MP |  |  |  |  |
| Bluetooth | $\times$ | $\times$ | $\times$ | $\times$ | $\times$ | $\times$ |  |  |  |  |
| Removable Memory | Up to 32GB | 2.0 MP | Up to 32GB | Up to 64GB | Up to 128 CB | Up to 512GB |  |  |  |  |
| Hearing Aid Compatible | $\times$ (м3/73) | $\times$ (M3/73) | $\times$ (M4/T4) | x (M3/44) | $\times$ (M3/T4) | X (МЗ/74) |  |  |  |  |
| Mode | All Digital (Quad Band) Global |  | $\begin{array}{\|c} \hline \text { All Digital (Quad } \\ \text { Band) } \text { Global } \\ \hline \end{array}$ | $\begin{gathered} \text { All Digital (Quad } \\ \text { Band) } \\ \hline \end{gathered}$ | All Digital (Quad Band) |  |  |  |  |  |
| Field Force Manager | $\times$ | $\times$ | $\times$ | $\times$ | $\times$ | $\times$ |  |  |  |  |
| Other Features | $\begin{array}{\|c\|} 1.1 \text { Ghz Quad Core } \\ \text { Processor } \\ \text { HD Voice capable } \\ 2.8 \text { Inches } \\ \text { LCD display and large } \\ \text { keys } \\ \text { Not CDMA } \\ \text { compatible } \end{array}$ | Processor Quad Core <br> 1.1 Ghz Quad CoreScreen Resolution TFT QVGA $320 \times 240$ / 142.8 PPI Screen Size 2.8 Inches |  | 3-year warranty Gorilla G Gass 3 by Corning 1.2 Ghz Quad Core Processor PTT compatible Meets Milistandard 810G standards for Dust, Shock, Water Resistance. | Processor Quad Core 1.1 Ghz Quad Core, HD Talk Plus (PTT + ) | Screen Resolution: <br> QVGA TFT ( $240 \times 320$ pixels) / <br> Screen Size: 2.6 Inches/ 1. G102 Ghz Quad Core / Push-to-Talk Plus (PTT+) |  |  |  |  |

For specific product functionality and features, device and calling plan/feature compatibility, and for the latest equipment pricing, see your Verizon Government Account Manager. The above Equipment prices are effective as of $04-01-19$ and are subject to change. guarantee that we will always be able to offer equipment at no charge through the term of the resulting agreement. Government Subscriber Equipment Pricing listed in this matrix is not available for activations or upgrades on Verizon Telemetry plans. Camera phone use
 Equipment is promotional and subject to availability, Verizon reserves the right to add or discontinue models. Pricing above is at the 2 yr price point. Existing customers can upgrade at this price 20 months into their current contract.

## ACordo <br> CERTIFICATE OF LIABILITY INSURANCE

| THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES below. This certificate of insurance does not constitute a contract between the issuing insurer(s), authorized REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER. |  |  |
| :---: | :---: | :---: |
| IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s). |  |  |
| PRODUCER <br> Aon Risk Services Northeast, Inc. <br> New York NY office <br> One Liberty Plaza <br> 165 Broadway, Suite 3201. <br> New York NY 10006 USA | CONTACT NAME: |  |
|  |  |  |
|  | E-MAJL ADDRESS: |  |
|  | INSURER(S) AFFORDING COVERAGE | NAIC \# |
| insured <br> Cellco Partnership dba verizon wireless 1095 Avenue of the Americas New York NY 10036 USA | INSURERA: National Union Fire Ins Co of Pittsburgh | 19445 |
|  | insurerb: New Hampshire Insurance Company | 23841 |
|  | INSURERC: AIU Insurance Company | 19399 |
|  | INSURER D: American Home Assurance Co. | 19380 |
|  | INSURERE: Illinois National Insurance Co | 23817 |
|  | INSURER F: |  |



CERTIFICATE NUMBER: 570076864904

## REVISION NUMBER:

THIS IS TO CERTIFY THAT THE POLLCIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERRIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

Limits shown are as requested


DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)
okaloosa County is included as an Additional Insured with respect to the

CERTIFICATE HOLDER
okaloosa county
5479-A Old Bethe7 Road
crestview FL 32536 USA

## CANCELLATIO

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WTH THE POLICY PROVISIONS.
AUTHORIZED REPRESENTATIVE

AGENCY CUSTOMER ID: 570000027366
LOC \#:
ADDITIONAL REMARKS SCHEDULE
Page _ of _
AGENCY
Aon Risk Services Northeast, Inc.
NAMED INSURED

POLICY NUMBER
See Certificate Number: 570076864904
CARRIER NAIC CODE
See Certificate Number: 570076864904
Cellco Partnership dba Verizon wireless

ADDITIONAL REMARKS
THIS ADDITIONAL REMARKS FORM IS A SCHEDULE TO ACORD FORM,
FORM NUMBER: ACORD 25 FORM TITLE: Certificate of Liability lnsurance

| INSURER(S) AFFORDING COVERAGE | NAIC \# |
| :--- | :--- |
| INSURER |  |
| INSURER |  |
| INSURER |  |
| INSURER |  |

ADDITIONAL POLICIES If a policy below does not include limit information, refer to the corresponding policy on the ACORD certificate form for policy limits.

| $\underset{\text { LTRR }}{\text { INSR }}$ | TYPE OF INSURANCE | $\begin{aligned} & \text { ADDL } \\ & \text { INSD } \end{aligned}$ | $\begin{aligned} & \text { SUBR } \\ & \text { WVD } \end{aligned}$ | POLICY NUMBER | POLICX EFFECTIVE DATE MMDDDYYXX | POLIICY EXPIRATION DATE (MMDD $/ X Y Y Y$ ) | LIMITS |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | AUTOMOBILE LIABILITY |  |  |  |  |  |  |
| A |  |  |  | $\begin{aligned} & \text { CA 299-19-16 } \\ & \text { NH - Primary } \end{aligned}$ | 06/30/2019 | 06/30/2020 |  |
| A |  |  |  | $\begin{aligned} & \mathrm{CA} \text { 299-19-17 } \\ & \mathrm{NH} \text { - Excess } \end{aligned}$ | 06/30/2019 | 06/30/2020 |  |
|  | WORKERS COMPENSATION |  |  |  |  |  |  |
| $C$ |  | N/A |  | $\begin{aligned} & \text { WC014649149 } \\ & \text { NY } \end{aligned}$ | 06/30/2019 | 06/30/2020 |  |
| E |  | N/A |  | $\begin{aligned} & \text { WC014649144 } \\ & \text { FL } \end{aligned}$ | 06/30/2019 | 06/30/2020 |  |
| B |  | N/A |  | WC014649145 <br> MA, ND , OH, WI,WY | 06/30/2019 | 06/30/2020 |  |
| B |  | N/A |  | $\begin{aligned} & \text { WC014649147 } \\ & \text { NJ,TX, VA } \end{aligned}$ | 06/30/2019 | 06/30/2020 |  |
|  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
|  |  |  |  | $\cdot$ |  |  |  |
|  |  |  |  |  |  |  |  |

## Verizon Wireless Price Sheet State of Florida DMS-10/11-008C

## STATE OF FLORIDA CUSTOM PER UNIT PLANS AND FEATURES

| Custom State of Florida Nationwide Voice Per Minute Calling Plan |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| The calling plan below reflects the monthly access charge discount. No additional discounts apply. |  |  |  |  |
| 200 TextiPicture Video Message Option 600 Mobile to Mobile Minutes (82587) |  |  | No Domestic Roaming or Long Distance Charges 600 Night and Weekend Minutes (72711) |  |
| SOFL Plan Number | Monthly Access Charge Per Line | Domestic Anytime Voice Allowance Minutes Per Month | Domestic Anytime Voice Minutes Per Month | Voice Per Minute Rate |
| $\begin{gathered} \text { 1.19a through } 1.23 \mathrm{a} \\ (86680) \end{gathered}$ | \$0.00 | 0 | 2,784,000-4,075,999 | \$0.049 |
| Text, Picture \& Video Messaging |  | Per the applicable Custom State of Florida SMS/MMS Per Message Feature rate |  |  |
|  |  | \$1.99 per MB or per Data Package |  |  |

Notes: Conventional and Smartphone Devices Only. See attached Plan and Feature Details for important information about calling plans, features and options. $3 \mathrm{G} / 4 \mathrm{G}$ Smartphones and $3 \mathrm{G} / 4 \mathrm{G}$ Multimedia Phones require a data package: 4 G service requires 4 G equipment and 4 G coverage. Must request SMS andior MMS option to receive 200 included Text/PictureNideo messages option. PTT Plus service requires; PTT Plus feature, PTT Plus enabled device, and PTT Plus coverage. Pricing is based on the current State of Florida, Department of Management Services' quarterly commitment selection and is subject to change. Please refer to the Mobile Communication Services (MCS) Contract DMS-10/11-008C for further details.

| Custom State of Florida Nationwide Mobile Broadband Machine to Machine (M2M) Per Megabyte Calling Plan |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| The calling plan below reflects the montly access charge discount. No additional discounts apply. |  |  |  |  |
| Data for Telemetry (M2M) devices oniy This plan may NOT be used for |  |  |  |  |
| SOFL Plan Number | Machine to Machine (M2M) <br> Monthly Access Charge Per Line | Domestic Megabytes (MB) Allowance Per Month | Domestic Megabytes (MB) Per Month | Data Per Megabyte Rate |
| $\begin{gathered} 2.1 a \\ (86693) \end{gathered}$ | \$0.00 | 0 | 1-999,999 | \$0.099 |
| National Access Roaming per KB $\quad \$ 0.002$ (Canada) $\$ 0.005$ (Mexico) |  |  |  |  |
| Notes: See attached Plan and Feature Details for important information about calling plans, features and options. Subscribers must supply their own authenticated Equipment (CPE) to be activated on these plans Pricing is based on the current State of Florida, Department of Management Services' quarterly commitment selection and is subject to change. Please refer to the Mobile Communication Services (MCS) Contract DMS-10/11-008C for further details. |  |  |  |  |

CONTRACT\#: C07-1535-PUR
VERIZON
WIRELESS COMMUNICATIONS-PHONES/SERVICES
EXPIRES: 12/02/2023

## Custom State of Florida Nationwide Push to Talk Plus (PTT) Per Line Calling Plan or Feature

The calling plan below reflects the monthly access charge discount. No additional discounts apply.
Conventional (Basic) Device Plan
Smartphone Device Feature

| SOFL Plan Number | Monthly Access Charge Per Line | Tier Domestic Anytime PTT Plus Lines Per Month | Domestic Anytime Voice Allowance Minutes Per Month |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  | Conventional (Basic) Device Plan | Smartphone Device Feature |
| $\begin{gathered} \text { 2B. } 1 \text { through 2B. } 18 \\ \text { (PTT+ 94976) } \\ \hline \end{gathered}$ | \$10.00 | 1-8,999 | 0 | Per selected voice calling plan requirements |
| Mobile to Mobile Calling | Unlimited |  |  |  |
| Data Sent/Received | Per the data package selected or Per the voice calling plan. |  |  |  |
| PTT Plus service requires PTT Plus enabled device and coverage. Pricing is based on the current State of Florida, Department of Management Services' quarterly commitment selection and is subject to change. Please refer to the Mobile Communication Services (MCS) Contract DMS-10/11-008C for further details. |  |  |  |  |

## Custom State of Florida Nationwide Push to Talk Plus (PTT) Per Line Calling Plan or Feature

 (INTEROPERABILITY)The calling plan below reflects the monthly access charge discount. No additional discounts apply.
Conventional (Basic) Device Plan
Smartphone Device Feature

| Conventional (Basic) Device Plan |  | Smartphone Device Feature <br> SOFL Plan Number |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Monthly Access Charge <br> Per Line | Domestic Anytime PTT Plus <br> Lines Per Month | Domestic Anytime Voice Allowance Minutes <br> Per Month |  |  |
| 2B.1 through 2B.18 <br> (PTT+ 94976) | $\$ 10.00$ | $1-8,999$ | As a plan: |  |
| Mobile to Mobile Calling | As a feature: <br> Unlimited |  |  |  |
| Data Sent/Received | Per the data package selected or Per the voice calling plan. |  |  |  |
| PTT Plus service requires PTT Plus enabled device and coverage. PTT Plus Interoperability requires an Interoperability Gateway, PTT Plus <br> enabled device, and coverage. <br> selection and is subject to change. Please refer to the Mobile Communication Services (MCS) Contract DMS-10/11-008C quarterly commitment further details. |  |  |  |  |

## Custom State of Florida SMS Per Message Feature

The calling features below reflect the monthly access charge discount. No additional discounts apply.

| SOFL Plan Number | Monthly Access Charge | Soms (Text Messaging) <br> Allowance | Domestic Messages Per <br> Month | Per SMS Message Rate <br> (Sent/Received) |
| :---: | :---: | :---: | :---: | :---: |
| 3.1 through 3.13 <br> $(77847)$ | $\$ 0.00$ | 0 | $1-450,999$ | $\$ 0.02$ |

SMS (Text) Messaging: Text Messaging includes Short Message Service (SMS up to 160 characters) and Enhanced Messaging Service (EMS up to 1120 characters). Enhanced Text Messages sent to most SMS handsets will be delivered as multiple Text messages of up to 160 characters each. Subscribers have the option to have text messages disabled entirely without affecting voicemail or other related services. Text Messaging plans do not include Operator Assisted Messaging or International Messaging, which is available for $25 \phi$ per message sent and $20 \phi$ per message received; see www.vtext.com for details and countries. Pricing is based on the current State of Florida, Department of Management Services' quarterly commitment selection and is subject to change. Please refer to the Mobile Communication Services (MCS) Contract DMS-10/11-008C for further details.

## Custom State of Florida MMS Per Message Feature

The calling features below reflect the monthly access charge discount. No additional discounts apply.

| SOFL Plan Number | Monthly Access Charge | Domestic Message <br> Allowance | Domestic Messages Per <br> Month | Per MMS Message Rate <br> (Sent/Received) |
| :---: | :---: | :---: | :---: | :---: |
| 3.1 through 3.25 <br> $(77848)$ | $\$ 0.00$ | 0 | $1-1,608,999$ | $\$ 0.05$ |

Multi-Media Messaging (MMS): Multi-Media Messaging (MMS) includes picture and video messaging and is only available within the National Enhanced Services Rate and Coverage Area. In addition, MMS messages are $\$ 0.25$ per message, per address. In addition to the MMS per message charges, MMS uses calling plan Anytime Minutes or kilobytes. Subscribers have the option to have text messages disabled entirely without affecting voicemail or other related services. Text Messaging plans do not include Operator Assisted Messaging or International Messaging, which is available for $25 \phi$ per message sent and $20 \phi$ per message received; see www.vtext.com for details and countries. Pricing is based on the current State of Florida, Department of Management Services' quarterly commitment selection and is subject to change. Please refer to the Mobile Communication Services (MCS) Contract DMS-10/11-008C for further details.

## Custom State of Florida SMS Broadcast Per Message Feature

The calling features below reflect the monthly access charge discount. No additional discounts apply. SMS Broadcast (Text) Messaging

| SOFL Plan Number | Monthly Access Charge | SmSostic Message <br> Allowance | Domestic Messages Per <br> Month | Per SMS Message Rate <br> (Sent/Received) |
| :--- | :---: | :---: | :---: | :---: |
| 3B.1 through 3B.25 <br> $(77847)$ | $\$ 0.00$ | 0 | $1-130,999$ | $\$ 0.02$ |
| SMS (Text) Messaging: Text Messaging includes Short Message Service (SMS up to 160 characters) and Enhanced Messaging Service <br> (EMS up to 1120 characters). Enhanced Text Messages sent to most SMS handsets will be delivered as multiple Text messages of up to <br> 160 characters each. Subscribers have the option to have text messages disabled entirely without affecting voicemail or other related services. <br> Pricing is based on the current State of Florida, Department of Management Services' quarterly commitment selection and is subject to <br> change. Please refer to the Mobile Communication Services (MCS) Contract DMS-10/11-008C for further details. |  |  |  |  |

## WIRELESS VOICE

## Custom State of Florida Voice Calling Plans

The calling plans below reflect the monthly access charge discount. No additional discounts apply.

| Unlimited Night \& Weekend Minutes |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| SOFL Plan <br> Number | Domestic <br> Anytime <br> Minutes | Conventional and Smartphone Devices <br> Monthly Access Charge | Overage Rate | Domestic Voice <br> Roaming (Outside <br> Florida) |  |
| 6.1a (86192) | 250 | $\$ 20.60$ | $\$ 30.90$ | $\$ 0.041$ |  |
| 6.4a (86193) | 600 | $\$ 1.99$ per MB or per Data Package | $\$ 0.103$ |  |  |
| Data Sent or Received | Optional Feature |  |  |  |  | | Domestic Push-to-Talk Plus |
| :--- |
| Notes: See attached Plan and Feature Details for important information about calling plans, features and options. 3G/4G Smartphones and <br> 3G/4G Multimedia Phones require a data package. 4G service requires 4G equipment and 4G coverage. PTT Plus service requires PTT Plus <br> enabled device and coverage. |

Custom State of Florida Unlimited Voice Calling Plan
The calling plan below reflects the monthly access charge discount. No additional discounts apply.

| No Domestic Long Distance Charges |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| SOFL Plan Number | Domestic Anytime Allowance Minutes* | Conventional and Smartphone Devices Monthly Access Charge | Overage Rate | Domestic Voice Roaming (Outside Florida) |
| 6.6a(86194) | Unlimited | \$41.20 | N/A | $\begin{gathered} \$ 0.103 \\ \text { (includes PTT+) } \end{gathered}$ |
| Data Sent or Received |  | \$1.99 per MB or per Data Package |  |  |
| Optional Feature |  |  |  |  |
| Domestic Push-to-Talk Plus |  | \$0.00 |  |  |
| Notes: See attached Plan and Feature Details for important information about calling plans, features and options. *Overage Rate applies after allowance. 3G/4G Smartphones and 3G/4G Multimedia Phones require a data package. 4G service requires 4G equipment and 4G coverage. PTT Plus service requires PTT Plus enabled device and coverage. |  |  |  |  |

## Custom State of Florida Nationwide Voice Calling Plans

The calling plans below reflect the monthly access charge discount. No additional discounts apply.
Unlimited National Mobile to Mobile Calling Minutes
Unlimited Night \& Weekend Minutes
No Domestic Roaming or Long Distance Charges

| SOFL Plan <br> Number | Domestic Anytime <br> Allowance Minutes* | Conventional and Smartphone Devices <br> Monthly Access Charge | Overage Rate | Voice Roaming <br> (Canada and Mexico) |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $6.1 \mathrm{a}(86195)$ | 250 | $\$ 25.75$ | $\$ 0.052$ | $\$ 0.69$ |  |  |
| $6.4 \mathrm{a}(86196)$ | 600 | $\$ 36.05$ | $\$ 0.052$ | $\$ 0.69$ |  |  |
| Data Sent or Received |  |  |  |  |  | $\$ 1.99$ per MB or per Data Package |
| $\$ 0.00$ |  |  |  |  |  |  |
| Domestic Push-to-Talk Plus <br> Notes: See attached Plan and Feature Details for important information about calling plans, features and options. *Overage Rate applies after <br> allowance. 3G/4G Smartphones and 3G/4G Multimedia Phones require a data package. 4G service requires 4G equipment and 4G coverage. <br> PTT Plus service requires PTT Plus enabled device and coverage. |  |  |  |  |  |  |

Custom State of Florida Unlimited Nationwide Voice Calling Plan
The calling plans below reflect the monthly access charge discount. No additional discounts apply.

| SOFL Plan Number | Domestic Anytime Allowance Minutes* | Conventional and Smartphone Devices Monthly Access Charge | Overage Rate | Voice Roaming (Canada and Mexico) |
| :---: | :---: | :---: | :---: | :---: |
| 6.6a (86197) | Unlimited | \$51.50 | N/A | $\begin{gathered} \$ 0.69 \\ \text { (includes PTT+) } \end{gathered}$ |
| Data Sent or Received |  | \$1.99 per MB or per Data Package |  |  |
| Optional Feature |  |  |  |  |
| Domestic Push-to-Talk Plus |  | \$0.00 |  |  |
| Notes: See attached Plan and Feature Details for important information about calling plans, features and options. *Overage Rate applies after allowance. $3 \mathrm{G} / 4 \mathrm{G}$ Smartphones and $3 \mathrm{G} / 4 \mathrm{G}$ Multimedia Phones require a data package. 4 G service requires 4 G equipment and 4 G coverage. PTT Plus service requires PTT Plus enabled device and coverage. |  |  |  |  |

Custom State of Florida All Inclusive Unlimited Nationwide Voice \& Messaging Plan
The calling plans below reflect the monthly access charge discount. No additional discounts apply.
Conventional and Smartphone/BlackBerry Devices

| SOFL Plan <br> Number | Monthly Access <br> Charge <br> Per Line | Nationwide Voice <br> Allowance | Domestic Tethering <br> Allowance | Overate Rate | Unlimited Text, <br> Picture, Video <br> Messaging and Data |
| :---: | :---: | :---: | :---: | :---: | :---: |
| $6.1 \mathrm{~d}(86768-3 \mathrm{G})$ | $\$ 51.00$ | Unlimited | 5 GB | $\$ 10.30 / \mathrm{GB}$ | Included |

Notes: See attached Plan and Feature Details for important information about calling plans, features and options. Overage Rate applies after allowance. 4 G service requires 4 G equipment and 4 G coverage.

Custom State of Florida All Inclusive Unlimited Nationwide Voice \& Messaging Plan (Hotspot)
The calling plans below reflect the monthly access charge discount. No additional discounts apply.
Conventional and Smartphone/BlackBerry Devices

| SOFL Plan <br> Number | Monthly Access <br> Charge <br> Per Line | Nationwide Voice <br> Allowance | 4G Domestic <br> Hotspot/Tethering | Overate Rate | Unlimited Text, <br> Picture, Video <br> Messaging and Data |
| :---: | :---: | :---: | :---: | :---: | :---: |
| $6.1 \mathrm{~d}(86769-4 \mathrm{G})$ | $\$ 51.00$ | Unlimited | 5 GB | $\$ 10.30 / \mathrm{GB}$ | Included |

Notes: See attached Plan and Feature Details for important information about calling plans, features and options. Overage Rate applies after allowance. 4 G service requires 4 G equipment and 4 G coverage.

## WIRELESS DATA

## Custom State of Florida Aircard Data Plans

The calling plans below reflect the monthly access charge discount. No additional discounts apply.

| SOFL Plan Number | Monthly Access Charge Per Line | Domestic Data Allowance | Overage Rate | Unlimited Text Messaging |
| :---: | :---: | :---: | :---: | :---: |
| 6.1b(86226) | \$20.60 | 500MB | \$0.00849per MB | Included |
| 6.2b(86227) | \$25.75 | 1,000MB |  |  |
| 6.3b(86228) | \$30.90 | 2,000MB |  |  |
| 6.4b(86229) | \$36.05 | Unlimited | N/A |  |

Notes: See attached Plan and Feature Details for important information about calling plans, features and options. Overage Rate applies after allowance.

## Custom State of Florida Smartphone Data Feature Packages

The calling plans below reflect the monthly access charge discount. No additional discounts apply.

| SOFL Plan <br> Number | Monthly Access Charge <br> Per Line | Data for Smartphone devices only <br> Domestic Data Allowance | Overage Rate | Unlimited Text and <br> MMS messaging |
| :---: | :---: | :---: | :---: | :---: |
| $6.6 \mathrm{~b}(77294$ and <br> $79789)$ | $\$ 15.45$ | 500 MB |  |  |
| $6.7 \mathrm{~b}(77295$ and <br> $79790)$ | $\$ 20.60$ | $1,000 \mathrm{MB}$ | $\$ 0.00849$ per MB | Included* |
| Exhibit $6 \mathrm{~B}(79740$ <br> and 79791) | $\$ 23.69$ | $2,000 \mathrm{MB}$ |  |  |
|  |  |  |  |  |

Notes: See attached Plan and Feature Details for important information about calling plans, features and options. Overage Rate applies after allowance. 4 G service requires 4 G equipment and 4 G coverage. *Not included with the State of Florida Nationwide Custom Pooled Voice Services Plans.

## Custom State of Florida Smartphone Unlimited Data Feature Package

The calling plan below reflects the monthly access charge discount. No additional discounts apply.

| SOFL Plan <br> Number | Monthly Access Charge <br> Per Line | Data for Smartphone devices only |  |
| :---: | :---: | :---: | :---: | :---: |
| $6.8 \mathrm{~b}(79407-4 \mathrm{G}$ <br> and $79409-3 G)$, <br> $(79781-4 \mathrm{G}$ and <br> $79780-3 \mathrm{G}$ | Domestic Data Allowance | Overage Rate | Unlimited Text and <br> MMS messaging and <br> tethering |

Notes: See attached Plan and Feature Details for important information about calling plans, features and options. Overage Rate applies after allowance. 4 G service requires 4 G equipment and 4 G coverage. *Verizon Wireless will limit the data throughput speeds should 25 GB of data usage be reached in any given billing cycle on any line. Data throughput speeds for additional usage will be limited for the remainder of the thencurrent bill cycle for the line(s) that exceed the 25 GB high-speed data usage threshold. We reserve the right to adjust data throughput limitation thresholds to as low as 5 GB with prior written notice **Not available when bundled with the State of Florida Nationwide Custom Pooled Voice Services Plans.

## Custom State of Florida BlackBerry Data Feature Packages

The calling plans below reflect the monthly access charge discount. No additional discounts apply

| SOFL Plan <br> Number | Monthly Access Charge <br> Per Line | Data for BlackBerry devices only | Overage Rate | Unlimited Text and <br> MMS Messaging |
| :---: | :---: | :---: | :---: | :---: |
| $6.10 \mathrm{~b}(77294$ and <br> $79789)$ | $\$ 15.45$ | 500 MB |  |  |
| $6.11 \mathrm{~b}(77295$ <br> $79790)$ | $\$ 20.60$ | $1,000 \mathrm{MB}$ | $\$ 0.00849 \mathrm{per} \mathrm{MB}$ | Included* |

Notes: See attached Plan and Feature Details for important information about calling plans, features and options. Overage Rate applies after allowance. 4G service requires 4G equipment and 4G coverage. *Not included with the State of Florida Nationwide Custom Pooled Voice Services Plans

| Custom State of Florida BlackBerry Unlimited Data Feature Package |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| The calling plan below reflects the monthly access charge discount. No additional discounts apply. |  |  |  |  |
| Data for BlackBerry devices only |  |  |  |  |
| SOFL Plan Number | Monthly Access Charge Per Line | Domestic Data Allowance | Overage Rate | Unlimited Text and MMS messaging and tethering |
| $\begin{gathered} \text { 6.12b }(79407-4 \mathrm{G} \\ \text { and } 79409-3 \mathrm{G}) \text {, } \\ \text { (79781-4G and } \\ 79780-3 \mathrm{G} \end{gathered}$ | \$32.96 | Unlimited* | N/A | Included** |
| Notes: See attached Plan and Feature Details for important information about calling plans, features and options. 4G service requires 4G equipment and 4G coverage. *Verizon Wireless will limit the data throughput speeds should 25 GB of data usage be reached in any given billing cycle on any line. Data throughput speeds for additional usage will be limited for the remainder of the then-current bill cycle for the line(s) that exceed the 25 GB high-speed data usage threshold. We reserve the right to adjust data throughput limitation thresholds to as low as 5 GB with prior written notice **Not available when bundled with the State of Florida Nationwide Custom Pooled Voice Services Plans |  |  |  |  |

## Custom State of Florida Tablet/iPad Data Plans

The calling plans below reflect the monthly access charge discount. No additional discounts apply

## Data for Tablet/iPad devices only

| SOFL Plan <br> Number | Monthly Access Charge <br> Per Line | Domestic Data Allowance | Overage Rate |
| :---: | :---: | :---: | :---: |
| $6.13 \mathrm{~b}(86226)$ | $\$ 20.60$ | 500 MB | $\$ 0.00849$ per MB |
| $6.14 \mathrm{~b}(86227)$ | $\$ 25.75$ | $1,000 \mathrm{MB}$ |  |
| $6.15 \mathrm{~b}(86228)$ | $\$ 30.90$ |  |  |

Notes: See attached Plan and Feature Details for important information about calling plans, features and options. Overage Rate applies after allowance. 4G service requires 4G equipment and 4G coverage.

| Custom State of Florida Tablet/Pad Unlimited Data Plans |  |  |  |
| :---: | :---: | :---: | :---: |
| The calling plan below reflects the monthly accescharge discount. No additional discounts apply. |  |  |  |
| SOFL Plan <br> Number | Monthly Access Charge <br> Per Line | Domestic Data Allowance | Overage Rate |
| $6.16 \mathrm{~b}(86229)$ | $\$ 36.05$ | Unlimited* | N/A |

Notes: See attached Plan and Feature Details for important information about calling plans, features and options. 4G service requires 4G equipment and 4G coverage. *Verizon Wireless will limit the data throughput speeds should 25 GB of data usage be reached in any given billing cycle on any line. Data throughput speeds for additional usage will be limited for the remainder of the then-current bill cycle for the line(s) that exceed the 25 GB high-speed data usage threshold. We reserve the right to adjust data throughput limitation thresholds to as low as 5GB with prior written notice

## Public Sector Mobile Broadband Share Plans: Government Subscribers Only

The calling plans below reflect the monthly access charge discount. No additional discounts apply.

| Public Sector Mobile Broadband | 5 Gigabytes | 10 Gigabytes | 20 Gigabytes |
| :--- | :---: | :---: | :---: |
| Monthly Access Charge | $\$ 34.99(90237)$ | $\$ 59.99(90240)$ | $\$ 99.99(90241)$ |
| Shared Domestic Data Allowance | 5 GB | 10 GB | 20 GB |
| Overage Per Gigabyte |  | $\$ 8.00$ Per Gigabyte |  |

Note: This plan is available for domestic data only devices, on the Verizon Wireless network only. Data Sharing: At the end of each bill cycle, any unused data allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the lowest overage need. Plan changes may not take effect until the billing cycle following the change request. New activations on these service plans require 4G LTE devices. Existing customers transitioning to one of these service plans are able to utilize existing 3G devices. The 5GB, 10GB, and 20GB Public Sector Mobile Broadband Plans are able to share with each other.

|  | Custom State of Florida Mobile Broadband Connect Feature |  |  |
| :---: | :---: | :---: | :---: |
|  | The calling feature below reflects the monthly access charge discount. No additional discounts apply. |  |  |
| With a Mobile Broadband Connect capable Smartphone/BlackBerry devices only <br> Number | Monthly Access Charge <br> Per Line | Domestic Data Allowance | Per Minute Rate and Long distance |
| 6.1f <br> (76404-4G, <br> $76405-3 G)$ | $\$ 10.00$ | Unlimited* |  |

Notes: See attached Plan and Feature Details for important information about plans, features and options. Mobile Broadband Connect is currently available on select voice and data devices, and provides Mobile Broadband/NationalAccess service utilizing the device as a modem. A mobile office kit, VZAccess Manager Software, a cable for tethering and/ or a software update may be required. Bluetooth ${ }^{\circledR}$ is not supported with Mobile Broadband Connect. Feature may only be added onto an eligible plan coupled with a Custom State of Florida Smartphone or BlackBerry Data Feature Package (SOFL Plans 6.6b, 6.7b, 6.10b, 6.11b and Exhibit 6B). Per Minute Rate applies to voice calls, IS-95 and other non-NationalAccess data usage in the United States. For optional features, the underlying calling plan determines the rates for voice airtime, and domestic long distance. *Verizon Wireless will limit the data throughput speeds should 25 GB of data usage be reached in any given billing cycle on any line. Data throughput speeds for additional usage will be limited for the remainder of the then-current bill cycle for the line(s) that exceed the 25 GB high-speed data usage threshold. We reserve the right to adjust data throughput limitation thresholds to as low as 5GB with prior written notice

| Custom State of Florida Nationwide Wireless PDA/BlackBerry Data Plan with MHS |  |  |  |
| :--- | :---: | :---: | :---: |
| The calling plans below reflect the monthly access charge discount. No additional discounts apply. |  |  |  |
| Data for PDABlackBerry devices only |  |  |  |


| Mobile Broadband Machine to Machine (M2M) Share Group 1 Plans Low Usage |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| The calling plans below reflect the monthly access charge discount. No additional discounts apply. |  |  |  |  |  |
| Mobile Broadband Machine to Machine Plans | 1 Megabyte | 5 Megabytes | 25 Megabytes | 50 Megabytes | $\begin{gathered} 150 \\ \text { Megabytes } \end{gathered}$ |
| Domestic Shared Data Allowance Per Month | 1 MB (8764) | 5 MB (876 | 25 MB (87642) | 50 MB (87 | 150MB (87644) |
| Monthly Access Charge | \$5.00 | \$7.00 | \$10.00 | \$15.00 | \$18.00 |
| Overage Rate Per Megabyte |  |  |  |  |  |
| Mobile Broadband Machine to Machine (M2M) Share Group 2 Plans High Usage |  |  |  |  |  |
| The calling plans below reflect the monthly access charge discount. No additional discounts apply. |  |  |  |  |  |
| Mobile Broadband Machine to Machine Plans | 250 Megaby | 1 Giga |  | gabytes | 10 Gigabytes |
| Domestic Data Allowance Per Month | 250 MB (876 | 1 GB | 7646) 5 - | B (87647) | 10 GB (87648) |
| Monthly Access Charge | \$20.00 | \$25. |  | 38.50 | \$61.60 |
| Overage Rate Per Megabyte | \$0.015 |  |  |  |  |
| Note: Machine to Machine coverage included the Verizon Wireless 4G, 3G and 3G Extended networks. See attached Calling Plan and Feature Details for important information about calling plans, features and options. Government Subscribers may supply their own authenticated Equipment (CPE) approved by Verizon Wireless to be activated on these plans. Netbook, Smartphone, and Tablet devices are not eligible for Mobile Broadband M2M pricing. 4G service requires 4G Telemetry equipment and 4 G coverage. All terms and conditions of the Agreement apply to M2M service and M2M Lines as a Wireless Service. Customer may select either the Account Share or Multi-Account Share option on the Mobile broadband Machine-to-Machine (M2M) Share Plans. |  |  |  |  |  |

## Machine to Machine Wireless Backup Router Plan

| Monthly Access | Data Allowance | Overage Rate |
| :---: | :---: | :---: |
| $\begin{gathered} \$ 10.00 \\ (86847-3 G, 86848-4 G) \end{gathered}$ | 25 MB | \$10.00 per GB |

Note: This plan is restricted to Verizon Wireless network use only; domestic and international roaming not available. Current data coverage details can be found at www.verizonwireless.com. 4 G service requires 4 G equipment and 4 G coverage. Customer must maintain a minimum of five (5) active M2M Lines to be eligible for this plan. Customer must provide its own Equipment, approved for use on the Verizon Wireless network, when activating service on this plan. Not all wireless routers can be provisioned on this plan.
This plan is approved for use as a backup solution for business continuity only and may not be used for primary connectivity. Verizon Wireless reserves the right to migrate lines on this plan to the standard 5 GB M2M Plan if usage on a line provisioned on this plan exceeds one GB for three consecutive bill cycles.

## Public Sector Mobile Broadband Machine to Machine (M2M) Share Plans: Government Subscribers Only

The calling plans below reflect the monthly access charge discount. No additional discounts apply.

| Public Sector Mobile Broadband | 5 Gigabytes | 10 Gigabytes | 20 Gigabytes |  |
| :--- | :---: | :---: | :---: | :---: |
| Monthly Access Charge | $\$ 34.99(90231)$ | $\$ 59.99(90234)$ | $\$ 99.99(90235)$ |  |
| Shared Domestic Data Allowance | 5 GB | 10 GB | 20 GB |  |
| Overage Per Gigabyte | $\$ \mathbf{\$ 8 . 0 0 ~ P e r ~ G i g a b y t e ~}$ |  |  |  |

Note: This plan is available for domestic data only devices, on the Verizon Wireless network only. Data Sharing: At the end of each bill cycle, any unused data allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the lowest overage need. Plan changes may not take effect until the billing cycle following the change request. New activations on these service plans require 4G LTE devices. Netbook, Smartphone, and Tablet devices are not eligible for Mobile Broadband M2M

| Custom Flat Rate Mobile Broadband <br> Government Subscribers Only |
| :--- | ---: |
| This plan is not eligible for monthly access fee discounts. |

## Custom Mobile Broadband Plan II Government

Government Subscribers Only
This plan is not eligible for monthly access fee discounts.

| Monthly Access Fee | \$44.99 |
| :--- | :---: |
| Domestic Data Allowance | Unlimited |
| Overage Rate Per KB | NA |

NOTE: Subject to the Mobile Broadband terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), and Smartphone data Plans. Verizon Wireless will limit throughput of data speeds should 30GB of data be used within a given bill cycle. Devices utilized in conjunction with the Custom Mobile Broadband Plan II are limited to mobile (non-stationary) applications. Data speeds are not guaranteed while on Extended or roaming partner networks. Dedicated internet connections on stationary router devices and streaming video on stationary video surveillance cameras are expressly prohibited on this rate plan.

| Custom 4G Unlimited Smartphone Plan for Public Sector State of Florida Government Subscribers Only <br> This plan is not eligible for additional monthly access fee discounts. |  |
| :---: | :---: |
| Monthly Access Fee | \$50.00 |
| Data Allowance ${ }^{1}$ | Unlimited |
| Mobile Hotspot ${ }^{2}$ | Unlimited |
| Monthly Anytime Minutes | Unlimited |
| Domestic Long Distance Toll Free | Included |
| Domestic and International Messaging Allowance ${ }^{3}$ | Unlimited |

Notes: No domestic roaming or long distance charges. Coverage includes the Verizon Wireless 4G network; and the 3G and 3G Extended networks, while available. Usage outside of the United States will be billed at the international travel feature rate, if applicable, or pay as you go pricing, which can be found at www.verizonwireless.com/international. Only a 4G smartphone can be activated on this plan.
${ }^{1}$ After 10 GB of data usage on a line during any billing cycle, usage may be prioritized behind other customers in the event of network congestion. To ensure users are able to maximize their high-speed data use for business applications, video applications will stream at up to 480p.
${ }^{2}$ Mobile Hotspot is available on all capable devices and allows the line to share data allowance with multiple Wi-Fi enabled devices. If 10 GB of Mobile Hotspot data usage is exceeded on any line in any given billing cycle, Verizon Wireless will limit the data throughput speeds for additional usage for the remainder of the then-current billing cycle for the line that exceeds the data usage.
${ }^{3}$ Unlimited messaging from within the United States to anywhere in the world where messaging services are available. For other messaging rates go to www.verizonwireless.com.

The "Custom 4G Unlimited Smartphone Plan for Public Sector - State of Florida Government" is eligible to use Travel Pass SPO code 383. Please visit https://www.verizonwireless.com/solutions-and-services/international/i

## GLOBAL SERVICES

## International Options Monthly Features: Mexico and Canada

| International Options Monthly Features: Mexico and Canada | 0 Voice Minutes | 0 Voice Minutes | 100 Voice Minutes | 250 Voice Minutes | 500 Voice Minutes |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Monthly Access Fee | \$10.00 (SPO 428) | \$20.00 (SPO 426) | \$15.00 (SPO 441) | \$30.00 (SPO 425) | \$25.00 (SPO 443 ) |
| Monthly Access Fee less discount | \$10.00 | \$20.00 | \$15.00 |  | \$18.75 |
| Voice Overage Rate | Pay Go |  | \$0.10/minute |  | \$0.05/minute |
| Data Allowance ${ }^{1}$ | 100 MB | 250 MB | 100 MB | 250 MB | 1 GB |
| Data Overage Rate After Allowance ${ }^{2}$ | \$10.00/100 MB |  |  |  | \$20.00/1 GB |
| Messaging Allowance ${ }^{3}$ | Pay Go |  | 100 sent; unlimited incoming | 250 sent; unlimited incoming | 500 sent; unlimited incoming |
| Messaging Overage Rate After Allowance ${ }^{2}$ | Pay Go |  | \$0.10/Sent Message |  | \$0.05/Sent Message |

Notes: Current coverage details and additional information can be found at www.verizonwireless.com. ${ }^{1}$ The data allowance applies in Canada and Mexico only, where coverage is available. All data usage, including dedicated Mobile Hotspot, deducts from the same data allowance. Requires an eligible domestic data plan or feature and a International GSM capable device. ${ }^{2}$ The overage rate is not eligible for discounts. ${ }^{3}$ Multimedia messages (MMS) are included in the allowance, but incur data transport charges (deducts from the International data allowance). Pay Go rates for International Voice, International Messaging, and Data Roaming can be found at

## International Options Monthly Features : 140+ Countries

| International Options Monthly Features: 140+Countries | 0 Voice Minutes | 0 Voice Minutes | 100 Voice Minutes | 250 Voice Minutes |
| :---: | :---: | :---: | :---: | :---: |
| Monthly Access Fee | \$25.00 (SPO 431) | \$50.00 (SPO 433) | \$40.00 (SPO 445) | \$85.00 (SPO 423) |
| Monthly Access Fee less discount | \$18.75 | \$37.50 | \$30.00 | \$63.75 |
| Voice Overage Rate | Pay Go |  | \$0.25/minute |  |
| Data Allowance ${ }^{1}$ | 100 MB | 250 MB | 100 MB | 250 MB |
| Data Overage Rate After Allowance ${ }^{2}$ | \$25.00/100 MB |  |  |  |
| Messaging Allowance ${ }^{3}$ | Pay Go |  | 100 sent; unlimited incoming | 250 sent; unlimited incoming |
| Messaging Overage Rate After Allowance ${ }^{2}$ | Pay Go |  | \$0.25/Sent Message |  |

Notes: Current coverage details and additional information can be found at www.verizonwireless.com. ${ }^{1}$ The data allowance applies in $140+$ Countries, where coverage is available. All data usage, including dedicated Mobile Hotspot, deducts from the same data allowance. Requires an eligible domestic data plan or feature and a International GSM capable device. ${ }^{2}$ The overage rate is not eligible for discounts. ${ }^{3}$ Multimedia messages (MMS) are included in the allowance, but incur data transport charges (deducts from the International data allowance). Pay Go rates for International Voice, International Messaging, and Data Roaming can be found at www.verizonwireless.com/International.
This is a monthly feature and will be removed from the account one month after being added to an account.

## International Options Monthly Recurring Features: Mexico and Canada

| International Options Monthly Recurring Features: Mexico and Canada | 0 Voice Minutes | 0 Voice Minutes | 100 Voice Minutes | 250 Voice Minutes | 500 Voice Minutes |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Monthly Access Fee | \$10.00 (SPO 427) | \$20.00 (SPO 446) | \$15.00 (SPO 434) | \$30.00 (SPO 424) | \$25.00 (SPO 442) |
| Monthly Access Fee less discount | \$10.00 | \$20.00 | \$15.00 | \$22.50 | \$18.75 |
| Voice Overage Rate | Pay Go |  | \$0.10/minute |  | \$0.05/minute |
| Data Allowance ${ }^{1}$ | 100 MB | 250 MB | 100 MB | 250 MB | 1 GB |
| Data Overage Rate After Allowance ${ }^{2}$ | \$10.00/100 MB |  |  |  | \$20.00/1 GB |
| Messaging Allowance ${ }^{3}$ | Pay Go |  | 100 sent; unlimited incoming | 250 sent; unlimited incoming | 500 sent; unlimited incoming |
| Messaging Overage Rate After Allowance ${ }^{2}$ | Pay Go |  | \$0.10/Sent Message |  | \$0.05/Sent Message |

Notes: Current coverage details and additional information can be found at www.verizonwireless.com. ${ }^{1}$ The data allowance applies in Canada and Mexico only, where coverage is available. All data usage, including dedicated Mobile Hotspot, deducts from the same data allowance. Requires an eligible domestic data plan or feature and a International GSM capable device. ${ }^{2}$ The overage rate is not eligible for discounts. ${ }^{3}$ Multimedia messages (MMS) are included in the allowance, but incur data transport charges (deducts from the International data allowance). Pay Go rates for International Voice, International Messaging, and Data Roaming can be found at

## International Options Monthly Recurring Features: 140+ Countries

| International Options Monthly Recurring Features: $140+$ Countries | 0 Voice Minutes | 0 Voice Minutes | 100 Voice Minutes | 250 Voice Minutes |
| :---: | :---: | :---: | :---: | :---: |
| Monthly Access Fee | \$25.00 (SPO 412) | \$50.00 (SPO 432) | \$40.00 (SPO 444) | \$85.00 (SPO 422) |
| Monthly Access Fee less discount | \$18.75 | \$37.50 | \$30.00 | \$63.75 |
| Voice Overage Rate | Pay Go |  | \$0.25/minute |  |
| Data Allowance ${ }^{1}$ | 100 MB | 250 MB | 100 MB | 250 MB |
| Data Overage Rate After Allowance ${ }^{2}$ | \$25.00/100 MB |  |  |  |
| Messaging Allowance ${ }^{3}$ | Pay Go |  | 100 sent; unlimited incoming | 250 sent; unlimited incoming |
| Messaging Overage Rate After Allowance ${ }^{2}$ | Pay Go |  | \$0.25/Sent Message |  |

Notes: Current coverage details and additional information can be found at www.verizonwireless.com. ${ }^{1}$ The data allowance applies in $140+$ Countries, where coverage is available. All data usage, including dedicated Mobile Hotspot, deducts from the same data allowance. Requires an eligible domestic data plan or feature and a International GSM capable device. ${ }^{2}$ The overage rate is not eligible for discounts. ${ }^{3}$ Multimedia messages (MMS) are included in the allowance, but incur data transport charges (deducts from the International data allowance). Pay Go rates for International Voice, International Messaging, and Data Roaming can be found at www.verizonwireless.com/International.
This is a recurring feature and will remain on the account until removed.

## Global Data Optional Features

The Data Packages are eligible for monthly access fee discounts and promotions, when available.

| Monthly Access Fee | Allowance | Rate per MB (Canada) | Rate per MB <br> (Mexico) | Rate per MB (Rest of the <br> World) |
| :---: | :---: | :---: | :---: | :---: |
| N/A | N/A | $\$ 2.05 / \mathrm{MB}$ | $\$ 5.12 \mathrm{MB}$ | $\$ 20.48 / \mathrm{MB}$ |

Notes: Current coverage details and list of Global Data Countries can be found at www.verizonwireless.com/International. See Calling Plan Optional Features section for important information about calling plans, features and options. Applies to all global-capable phones and internet devices. Customer must subscribe to a domestic Mobile Hotspot plan to use the service globally. The majority of your monthly usage must be in the United States. All data usage, including tethering and hotspot, deducts from the same data allowance.

## ADDITIONAL WIRELESS FEATURES

## Custom State of Florida SMS/MMS Messaging Features

The calling features below reflect the monthly access charge discount. No additional discounts apply.
Text, Picture or Video Messaging for Conventional (Basic) and Smartphone devices only

| SOFL Plan <br> Number | Monthly Access <br> Charge Per Line | Domestic Message Allowance | Overage Rate |
| :---: | :---: | :---: | :---: |
| $6.1 c(77328)$ | $\$ 2.00$ | 300 messages | $\$ 0.05$ per message |
| $6.2 c(77341)$ | $\$ 3.00$ | 500 messages |  |

Text Messaging: Text Messaging includes Short Message Service (SMS up to 160 characters) and Enhanced Messaging Service (EMS up to 1120 characters). Enhanced Text Messages sent to most SMS handsets will be delivered as multiple Text messages of up to 160 characters each. Subscribers have the option to have text messages disabled entirely without affecting voicemail or other related services. Overage Rate applies after allowance. Text Messaging plans do not include Operator Assisted Messaging or International Messaging, which is available for $25 \phi$ per message sent and $20 \phi$ per message received; see www.vtext.com for details and countries. Multi-Media Messaging (MMS): Multi-Media Messaging (MMS) includes picture and video messaging and is only available within the National Enhanced Services Rate and Coverage Area. In addition, MMS messages are $\$ 0.25$ per message, per address. In addition to the MMS per message charges, MMS uses calling plan Anytime Minutes or kilobytes.

| Custom State of Florida Field Force Manager Features |  |  |  |
| :---: | :---: | :---: | :---: |
| The calling plans below reflect the monthly access charge discount. No additional discounts apply. |  |  |  |
| Conventional (Basic) Phone or Smartphone |  |  |  |
|  | Limited | Basic | Pro* |
| Monthly Access Charge | $\$ 9.99$ per user <br> (75681 for Basic and Smartphone) | $\$ 20.00$ per user <br> (76722 - Basic) <br> (76637 - Smartphone) | $\$ 25.00$ per user <br> (76723 - Basic) <br> (76638 - Smartphone) |
| Notes: Current coverage details can be found at www.verizonwireless.com. See attached Plan and Feature Details for important information about calling plans, features and options. Field Force Manager ("FFM") Features may only be added onto a Custom State of Florida calling plan with a monthly access fee of $\$ 20.00$ or higher. Data plan required. Requires a minimum 500 MB Data Package for Smartphones. FFM is available on select devices only. *FFM Pro is not available on all devices. If the Block Voice Feature is removed, a per minute rate of $\$ 0.25$ shall apply for all voice calls. Downloading the FFM application requires approximately 2 MB (megabytes) of data. |  |  |  |

## Push to Talk Plus License (PTT+): Government Subscribers Only

Push to Talk License licenses are not eligible for any further discounts.

| Product |  |
| :--- | :---: |
| Tablet | Monthly Access |
| Inter-carrier (only any device) | $\$ 3.75$ |
| 3rd Party Web (HTML) API Client | $\$ 3.75$ |
| Dispatch (License) Windows PC with PTT and mapping | $\$ 3.75$ |

Notes: Current coverage details can be found at www.verizonwireless.com. See attached Calling Plan and Feature Details for important information about calling plans, features and options. Push to Talk license only. Push to Talk Plus requires PTT+ capable device.


## ENHANCED SERVICES AND SOLUTIONS

4G Smartwatch with NumberShare ${ }^{1}$ Unlimited Plan Government
This plan is not eligible for monthly access fee discounts.

| Monthly Access Fee | \$10.00 (13413) |  |
| :--- | :---: | :---: |
| Domestic Anytime Minutes | Unlimited |  |
| Domestic Data Allowance ${ }^{2}$ | Unlimited |  |
| Domestic and International Messaging Allowance ${ }^{3}$ | Unlimited |  |
|  |  |  |

Notes: Current coverage details and additional plan information can be found at www.verizonwireless.com. This plan is for use only in the United States on the Verizon Wireless 4G network. When NumberShare is active on a 4G Smartwatch, certain services will not work on the Smartwatch device including: Call Forwarding, No Answer Transfer, Busy Transfer, Caller Name ID, Voicemail (access voicemail on the Smartwatch device by dialing the host smartphone number and pin)), and RingBack Tones. Calls and messages to/from blocked contacts will not be blocked on the Smarthwatch when NumberSharing with a host smartphone. Verizon does not guarantee that NumberShare will work at all times in every situation and the service works only with eligible devices.

1. Only lines on select smartwatches with the NumberShare service can be activated on this plan. Certain conditions must be met prior to activation. This plan can only be used when paired with a Verizon Wireless Smartphone that has unlimited data.
2. Usage may be prioritized behind other customers in the event of network congestion.
3. Unlimited messaging from within the United States to anywhere in the world where messaging services are available.

## Verizon Mobile Device Management (MDM): Government Subscribers Only

Verizon MDM is not eligible for the monthly access charge discount. No additional discounts apply.

| Verizon MDM Feature |  |
| :--- | :--- |
| Enterprise Firmware Over the Air (FOTA) Management ${ }^{1}$ | $\$ 0.00$ (license requirement with service) |
| Device Diagnostics ${ }^{2}$ | $\$ 0.99 /$ per device per month |
| Broadband Hotspot Management $^{3}$ | $\$ 1.49 /$ per device per month |
|  | OR |
|  | $\$ 15.00 /$ per device per year |
|  | $\$ 1.00 /$ per device per month |
|  | OR |
|  | $\$ 10.00 /$ per device per year |

Notes: See attached Calling Plan and Feature Details for important information about calling plans, features and options. MDM supports select devices and operating systems and may require installation of a software agent. MDM features are billed separately; however, all supported options will appear and cannot be blocked. Due to a number of features that require HTML 5, Verizon MDM requires Internet Explorer Version 10 and above to work efficiently. ${ }^{1}$ Enterprise Firmware Over the Air (FOTA) Management supports Android devices, including Jetpacks and USB devices. ${ }^{2}$ Device Diagnostics supports Verizon Android devices operating on OS 4.0 and higher excluding Apple IOS and Google Pixel/Nexus Devices. ${ }^{3}$ Broadband Hotspot Management currently supports the MiFi 7730L, AC791L, Jetpack MiFi 6620L, and USB730L.

| MobileIron Enterprise Mobility Management License Fees On Premise (Core) <br> (Minimum 500+ MI Core Licenses Required for initial order/installation) |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| A discount has been applied. Mobilelron Licenses and Installation services are not eligible for any further discounts. |  |  |  |  |  |  |
| On Premise (Core) (Software Subscription License) |  |  |  |  |  |  |
| Annual Subscription License Bundle per Device with Direct Support |  |  |  | Annual Subscription License Bundle per User with Direct Support (3 Devices per User) |  |  |
| License Type | Description/SKU | Monthly Cost | Annual Cost | Description/SKU | Monthly Cost | Annual Cost |
| Silver | Mobilelron Core (on-premise) EMM Silver Bundle per Device <br> SKU: MICore Silver Per Device | \$3.00 | \$36.00 | Mobilelron Core (on-premise) EMM Silver Bundle per User <br> SKU: MICore Silver Per User | \$4.50 | \$54.00 |
| Gold | Mobilelron Core (on-premise) EMM Gold Bundle per Device SKU: MICore Gold Per Device | \$4.50 | \$54.00 | Mobilelron Core (on-premise) EMM Gold Bundle per User <br> SKU: MICore Gold Per User | \$6.75 | \$81.00 |
| Platinum | Mobilelron Core (on-premise) EMM Platinum Bundle per Device SKU: MICore Platinum Per Device | \$5.63 | \$67.50 | Mobilelron Core (on-premise) EMM Platinum Bundle per User <br> SKU: MICore Platinum Per User | \$8.63 | \$103.50 |


| On Premise (Core) (Software Perpetual License) |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Annual Subscription License Bundle per Device and Direct Support |  |  |  |  | Annual Subscription License Bundle per User and Direct Support (3 Devices per User) |  |  |  |
| Type | Description/SKU | Monthly Cost | Annual Cost | One Time Cost | Description/SKU | Monthly <br> Cost | Annual Cost | One Time Cost |
| Silver License | Mobilelron Core (onpremise) EMM Silver per Device Perpetual License <br> SKU: MICore Silver Per Device Perpetual License | - | - | \$56.25 | Mobilelron Core (onpremise) EMM Silver per User Perpetual License <br> SKU: MICore Silver Per User Perpetual License | - | - | \$82.50 |
| Silver Support (REQUIRED) | Maintenance Support for Mobilelron Core (onpremise) EMM Silver per Device Perpetual License <br> SKU: Maintenance Support MICore Silver Per Device Perpetual License | \$0.94 | \$11.25 | - | Maintenance Support Mobilelron Core (onpremise) EMM Silver per User Perpetual License <br> SKU: Maintenance Support MICore Silver Per User Perpetual License | \$1.38 | \$16.50 | - |
| Gold License | Mobilelron Core (onpremise) EMM Gold per Device Perpetual License <br> SKU: MICore Gold Per Device Perpetual License | - | - | \$82.50 | Mobilelron Core (onpremise) EMM Gold per User Perpetual License <br> SKU: MICore Gold Per User Perpetual License | - | - | \$123.75 |


| Gold <br> Support <br> (REQUIRED) | Maintenance Support Mobilelron Core (onpremise) EMM Gold per Device Perpetual License <br> SKU: Maintenance Support MICore Gold Per Device Perpetual License | \$1.38 | \$16.50 | - | Maintenance Support Mobilelron Core (onpremise) EMM Gold per User Perpetual License <br> SKU: Maintenance Support MICore Gold Per User Perpetual License | \$2.06 | \$24.75 | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Platinum License | Mobilelron Core (onpremise) EMM Platinum per Device Perpetual License <br> SKU: MICore Platinum Per Device Perpetual License | - | - | \$105.00 | Mobilelron Core (onpremise) EMM Platinum per User Perpetual License <br> SKU: MICore Platinum Per User Perpetual License | - | - | \$157.50 |
| Platinum Support (REQUIRED) | Maintenance Support Mobilelron Core (onpremise) EMM Platinum per Device Perpetual License <br> SKU: Maintenance Support MICore Platinum Per Device Perpetual License | \$1.75 | \$21.00 | - | Maintenance Support Mobilelron Core (onpremise) EMM Platinum per User Perpetual License <br> SKU: Maintenance Support MICore Platinum Per User Perpetual License | \$2.63 | \$31.50 | - |

## PROFESSIONAL SERVICES

| On Premise (Core) Installation ${ }^{1}$ |  |  |  |
| :---: | :---: | :---: | :---: |
| Support and Maintenance Included |  |  |  |
| License Type | Description/SKU | One time Cost2 |  |
| Silver | MICore Silver Installation MI-PS-DEPLOY1 |  | \$3,000.00 |
| Gold | MICore Gold Installation MI-PS-DEPLOY2 |  | \$6,000.00 |
| Platinum | MICore Platinum Installation MI-PS-DEPLOY3 |  | \$8,000.00 |
| MobileIron Remote Technical Product Training ${ }^{3}$ |  |  |  |
| Remote Technical Product Training | Up to six (6) hours of training (e.g. customization, configura three 2 -hour sessions. | e features of Mobilelron software and support) typically divided into | \$1,500.00 |

Note. Customer must choose one License Type; selection cannot be mixed and/or matched. ${ }^{1}$ A minimum of 500 Mobilelron licenses are required for On-Premise (Core) for initial order for new Mobilelron Customers. ${ }^{2}$ On-premise (Core) requires integration and setup with backend systems. Installation charges are prepackaged services providing access to a Professional Services Engineer to assist customer in installing/integrating the Mobilelron platform. Pricing above applies to the installation of up to 5,000 Mobilelron licenses. If Customer installation requires more than 5,000 Mobilelron licenses, Mobilelron Premium Implementation Services may apply which provides advisory services and an implementation engineer at a cost of $\$ 25,000.00$ to manage large scale deployments; alternatively, Customer may use its own installation services. ${ }^{3 R e m o t e}$ Technical Product Training ("Training") does NOT include any installation or setup activities, project management of the Customer deployment, or roll out or implementation of Software. If Customer should need additional product training hours, additional charges apply. Training must be scheduled within 90 days of Mobilelron license and services purchase and must be completed within 180 days of purchase ("Term"). Training costs are nonrefundable.

# Mobilelron Enterprise Mobility Management License Fees 

 Cloud(Minimum 25+ MI Cloud Licenses Required for initial order/installation) A discount has been applied. Mobilelron Licenses and Installation services are not eligible for any further discounts.

| Annual Subscription License Bundle <br> per Device with Direct Support |  |  |  |  |  |  |  |
| :--- | :--- | :---: | :---: | :---: | :---: | :---: | :---: |

PROFESSIONAL SERVICES
Cloud Installation ${ }^{1}$
Support and Maintenance Included

| License Type | SKU | One time Cost² |
| :--- | :--- | :---: |
| Silver | MICloud Silver Installation <br> MI-PS-DEPLOY1-MICLOUD | $\$ 1,500.00$ |
| Gold | MICloud Gold Installation <br> MILPS-DEPLOY2-MICLOUD | $\$ 3,000.00$ |
| Platinum | MICloud Platinum Installation <br> MI-PS-DEPLOY3-MICLOUD | $\$ 4,000.00$ |
| Remote |  |  |
| Mobilelron Remote Technical Product Training |  |  |
| Training |  |  |$\quad$| Up to six (6) hours of training on the features of Mobilelron software |
| :--- |
| (e.g. customization, configuration and support) typically divided into |
| three 2-hour sessions. |$\quad \$ 1,500.00$

Note. Customer must choose one License Type; selection cannot be mixed and/or matched. ${ }^{1}$ A minimum of 25 Mobilelron licenses are required for initial Cloud order for new Mobilelron customers. ${ }^{2 M I C l o u d}$ requires integration and setup with backend systems. Installation charges are prepackaged services providing access to a Professional Services Engineer to assist customer in installing/integrating the Mobilelron platform. Pricing above applies to the installation of up to 5,000 Mobilelron licenses. If Customer installation requires more than 5,000 Mobilelron licenses, Mobilelron Premium Implementation Services may apply which provides advisory services and an implementation engineer at a cost of $\$ 25,000.00$ to manage large scale deployments; alternatively, Customer may use its own installation services. ${ }^{3}$ Remote Technical Product Training ("Training") does NOT include any installation or setup activities, project management of the Customer deployment, or roll out or implementation of Software. If Customer should need additional product training hours, additional charges apply. Training must be scheduled within 90 days of Mobilelron license and services purchase and must be completed within 180 days of purchase ("Term"). Training costs are nonrefundable.

## Mobilelron Enterprise Mobility Management: Government Subscribers On Premise and Cloud Managed Service Features

All features are available on both On-premise and Cloud managed installations. Included features are determined by Mobilelron License Type

| Feature | Functionality | Included Features by License |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  | Silver | Gold | Platinum |
| Apple DEP | Supports Apple DEP (for iOS devices) | $\checkmark$ | $\checkmark$ | $\checkmark$ |
| Android for Work | Supports AFW (on AFW enabled devices) | $\times$ | $\checkmark$ | $\checkmark$ |
| Samsung KNOX | Integrates with Samsung KNOX (KNOX sold separately) | x | $\checkmark$ | $\checkmark$ |
| Email Access | Secure Active Sync (all bundles) Divide PM (Gold/Platinum bundles for additional fee) | $\checkmark$ | $\checkmark$ | $\checkmark$ |
| Secure Enterprise Gateway (Sentry) | In-line gateway that manages, encrypts, and secures traffic between the mobile device and back-end enterprise systems. (Requires user setup/installation) | $\checkmark$ | $\checkmark$ | $\checkmark$ |
| Apps@Work | Enterprise App Store Basic Container | $\checkmark$ | $\checkmark$ | $\checkmark$ |
| Content Catalog | Secure Doc catalog and publishing (basic content repository) | $\begin{gathered} \hline 25 \text { files/ } \\ 2 \mathrm{MB} \text { each } \\ \hline \end{gathered}$ |  |  |
| Docs@Work | Access, annotate and share documents from email, and on-premise management repositories | $\times$ | $\checkmark$ | $\checkmark$ |
| AppConnect | Containerization of Application at Rest <br> App wrapping <br> AppConnect ecosystem (3rd Party applications already compatible with Mobilelron container) | $\times$ | $\checkmark$ | $\checkmark$ |
| Web@Work | Secure Browser Secure data in motion No VPN required | $\times$ | $\checkmark$ | $\checkmark$ |
| Tunnel | iOS per App VPN native functionality | $x$ | $x$ | $\checkmark$ |
| Help@Work | Customizable app that enables screen sharing on device for trouble shooting for internal customer trouble shooting | $\times$ | $\times$ | $\checkmark$ |
| Identity@Work | Mobilelron's ability to proxy Kerberos allows iOS devices that are not on the corporate network to use iOS 7 SSO without needing to expose the Kerberos Key Distribution Center (KDC) | $\times$ | $\times$ | $\checkmark$ |
| Service Connect Integrations | ServiceNow integration to streamline IT workflows | $\times$ | $\times$ | $\checkmark$ |

Notes. Customer may purchase Mobilelron, Inc. ("Mobilelron") licenses and services ("Mobilelron Services"), to be billed by Verizon Wireless, at the prices listed above. Verizon Wireless is not the licensor of the Mobilelron Services and makes no representations or warranties whatsoever, either express or implied, with respect to them. Mobilelron Services are manufactured by Mobilelron, Inc. Any license for Mobilelron Services must be obtained directly from Mobilelron either upon purchase or installation of the Mobilelron Services. Mobilelron Services are subject to Mobilelron's terms and conditions and can be viewed here: www.mobileiron.com/legal. Verizon Wireless will direct Mobilelron to fulfill Customer's Mobilelron Services order. Customer support for Mobilelron Services must be obtained directly from Mobilelron, Inc. If Verizon Wireless in its sole discretion determines that an inquiry from a subscriber is related to Mobilelron Services and is not one concerning Equipment or Wireless Service, it may transfer the service request to appropriate Mobilelron representatives.

Mobilelron Enterprise Mobility Management Remote Technical Product Training:
Government Subscribers
Mobilelron Remote Technical Product Training services are not eligible for discounts

Includes up to six (6) hours of Mobilelron software training
Common Training Project Activities

| Session | Activity | Description |
| :---: | :---: | :---: |
| Administrative Training Session 1 | Administrative Training - Session 1: <br> 1. Mobilelron Architecture <br> 2. Installation/Setup Review <br> 3. Mobilelron Admin Portal* <br> 4. System Portal <br> 5. User Management <br> 6. Sentry Overview <br> 7. High Availability Overview (if applicable) | - Walk-through of the overall Software architecture <br> - Review installation basics (review only - no installation activity) <br> - Provide a deep dive into the administration portal features and functionality <br> - Provide deployment and configuration set up best practices <br> - Provide policy configuration guidance for common security, sync, and application control policies <br> - Review setup options for Sentry and Core High Availability |
| Administrative Training Session 2 | Administrative Training - Session 2: <br> 1. Device Registration/Management Details* <br> 2. Common Troubleshooting Steps | - Provide a deep dive into registering users and the user management tools <br> - Review the most common troubleshooting tips and tricks Mobilelron administrators and helpdesk staff members encounter during the operational rollout |
| Help Desk Training | Help Desk Training: <br> 1. Mobilelron Architecture <br> 2. UI Basics <br> 3. Mobilelron Policies <br> 4. User Management <br> 5. Device Registration/Management Details* | - The same topics as above, but covered for the help desk audience supporting, rather than administering, the Mobilelron application |

## Canvas

Canvas is a service that helps you replace paper forms and processes with efficient mobile business apps and forms to save money and time on data collection. Canvas offers 3 plans: Startup Business and Professional. Customers can only select one of the plans at a time (e.g. cannot mix plans on the same account.) Monthly or annual subscription available.

| Item Name | Canvas Startup | Canvas Business | Canvas Professional |
| :--- | :---: | :---: | :---: |
| Number of Users Supported | $1-5$ | Unlimited | Unlimited |
| Monthly Service Fee | $\$ 15.00$ | $\$ 25.00$ | $\$ 35.00$ |
| Annual Service Fee | $\$ 156.00$ | $\$ 264.00$ | $\$ 372.00$ |


| Canvas Features |  |  |  |
| :--- | :---: | :---: | :---: |
| Features | Startup | Business | Professional |
| Form Submissions | Unlimited | Unlimited | Unlimited |
| 3rd Party Cloud Integration | $\checkmark$ | $\checkmark$ | $\checkmark$ |
| App Builder | $\checkmark$ | $\checkmark$ | $\checkmark$ |
| PDF Designer | $\checkmark$ | $\checkmark$ | $\checkmark$ |
| Email/Chat Support |  | $\checkmark$ | $\checkmark$ |
| Mobile and Web Editing |  | $\checkmark$ | $\checkmark$ |
| Phone Support |  | $\checkmark$ | $\checkmark$ |
| Dispatch |  | $\checkmark$ | $\checkmark$ |
| Submission Status |  | $\checkmark$ | $\checkmark$ |
| HIPPA Compliance |  | $\checkmark$ | $\checkmark$ |
| Dedicated Support Representative |  |  | $\checkmark$ |
| Dispatch Scheduling |  |  | $\checkmark$ |
| Advanced Password Management |  |  | $\checkmark$ |
| Webservices |  |  | $\checkmark$ |
| Work flow |  |  | $\checkmark$ |
| Canvas Connect |  |  | $\checkmark$ |
| Products shown |  |  | $\checkmark$ |

Products shown or referenced are provided by Canvas, a Verizon Partner Program Member, which is solely responsible for the representations and the functionality, pricing and service agreements. Canvas can connect to several different systems including cloud based and server based applications. Customer may purchase Canvas licenses and services ("Canvas Services"), to be billed by Verizon Wireless, at the prices listed above. Verizon Wireless is not the licensor of the Canvas Services and makes no representations or warranties whatsoever, either express or implied, with respect to them. Canvas Services are manufactured by Canvas Solutions, Inc. Any license for Canvas Services must be obtained directly from Canvas either upon purchase or installation of the Canvas Services. Canvas Services are subject to Canvas' terms and conditions and can be viewed here: https://www.gocanvas.com/content/about-us/policy/. Verizon Wireless will direct Canvas to fulfill Customer's Canvas Services order. Customer support for Canvas Services must be obtained directly from Canvas Solutions, Inc.. If Verizon Wireless in its sole discretion determines that an inquiry from a subscriber is related to Canvas Services and is not one concerning Equipment or Wireless Service, it may transfer the service request to appropriate Canvas representatives.

## SAMSUNG Knox FOR ENTERPRISE

## Samsung Knox Premium

Knox Premium is a cloud-based cross-platform enterprise mobility management solution combined with an ondevice secure container for Samsung devices.

| Subscription | Monthly <br> (Month to month) | $1-$ Year Term <br> (Paid in advance) | $2-$ Year Term <br> (Paid in advance) |
| :--- | :--- | :--- | :--- |
| License Fee | $\$ 0.75$ | $\$ 9.00$ | $\$ 18.00$ |
| SKU\# | Knox Premium EMM - <br> Monthly | Knox Premium EMM - 1- <br> Year | Knox Premium EMM - 2-Year |

## Samsung Knox Workspace

Knox Workspace is an on-device container that isolates business applications and data from personal ones with government-grade security. Knox Workspace also provides enhanced granular controls over device features to enterprise IT administrators. Requires an additional MDM/EMM (like Knox Premium) to manage the container. Manage the container by integrating Knox IT policies with your existing MDM solution. Only available for Samsung Devices.

| Subscription | Monthly <br> (Month to month) | $1-$ Year Term <br> (Paid in advance) | $2-$ Year Term <br> (Paid in advance) |
| :--- | :--- | :--- | :--- |
| License Fee | $\$ 2.70$ | $\$ 32.40$ | $\$ 64.80$ |
| SKU\# | Knox Workspace - <br> Monthly | Knox Workspace - 1-Year | Knox Workspace - 2-Year |

## Knox Customization

Knox Customization is a comprehensive set of tools and services that allow businesses to customize and deploy end-to-end mobile solutions. Transform Samsung devices into purpose-built solutions for any industry. *Requires upfront proof of device ownership.
One Time Charge $\quad \$ 3.00 /$ per license

## Samsung Knox Solutions

Knox ${ }^{\text {TM }}$ is Samsung's mobile device defense-grade security platform. The Knox Platform services multiple user segments through three separate offerings.
Samsung Knox Premium is cloud-based device management that allows users to securely manage the business side of corporate devices. Samsung Knox Workspace, another offering, is an enterprise device container that acts as a secure and productive environment for work data and apps.

| Package Name |  |  |  |  |  | Samsung Knox Premium |  | Samsung Knox Workspace |
| :--- | :--- | :--- | :--- | :---: | :---: | :---: | :---: | :---: |
| Components | Sarget Audience <br> basic security needs |  <br> Regulated Industries |  |  |  |  |  |  |
|  | End-to-end secure mobile <br> platform bundled with Samsung <br> cloud EMM for device <br> management |  |  |  |  |  |  |  |
|  | Works on both Android and iOS <br> ecosystems | $\checkmark$ |  |  |  |  |  |  |
|  | Knox container with essential <br> policy controls | $\checkmark$ |  |  |  |  |  |  |



Customer may purchase SAMSUNG Knox FOR ENTERPRISE licenses and services ("Knox Services"), to be billed by Verizon Wireless, at the prices listed above. Verizon Wireless is not the licensor of the Knox Services and makes no representations or warranties whatsoever, either express or implied, with respect to them. Knox Services are manufactured by Samsung Electronics Co., Ltd. ("Samsung"). Any license for Knox Services must be obtained directly from Samsung either upon purchase or installation of the Knox Services. Knox Services are subject to Knox Services' terms and conditions and can be viewed here: https://www.samsungknox.com/en/eula. Verizon Wireless will direct Knox Services to fulfill Customer's Knox Services order. Customer support for Knox Services must be obtained directly from Samsung. If Verizon Wireless in its sole discretion determines that an inquiry from a subscriber is related to Knox Services and is not one concerning Equipment or Wireless Service, it may transfer the service request to appropriate Knox Services representatives.

## IBM® MaaS360® Enterprise Mobility Management (EMM)

## Unified Endpoint Management (UEM)

## IBM MaaS360 Unified Endpoint Management License Fees

A discount has been applied. IBM MaaS360 UEM Licenses and services are not eligible for any further discounts. IBM MaaS360 UEM offers a comprehensive, highly secure platform that manages and protects Devices and Things (smartphones, tablets, laptops, desktops,), People and Identity (authentication, authorization, Single Sign On, secure use access), Apps and Content combined with cognitive technology.

Subscription License Bundle: per Device $\quad$ Subscription License Bundle: per User
(One (1) license per device)

| (One (1) license per device) |  |  |  | (One (1) license per single user with multiple devices) |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| License Type | Description/SKU | Monthly Cost | Annual Cost | Description/SKU | Monthly Cost | Annual Cost |
| Essential | EMM Essentials Suite Per Device License <br> SKU: D1P3GLL <br> (Monthly/Annual) | \$2.25 | \$27.00 | EMM Essentials Suite Per User <br> SKU: D1P3ILL <br> (Monthly/Annual) | \$4.50 | \$54.00 |
| Deluxe | EMM Deluxe Suite Per Device License <br> SKU: D1P3LLL <br> (Monthly/Annual) | \$3.75 | \$45.00 | EMM Deluxe Suite Per User License <br> SKU: D1P3NLL <br> (Monthly/Annual) | \$7.50 | \$90.00 |
| Premiere | EMM Premier Suite Per Device <br> SKU: D1P3RLL <br> (Monthly/Annual) | \$4.69 | \$56.25 | EMM Premier Suite Per User License <br> SKU: D1P3TLL <br> (Monthly/Annual) | \$9.38 | \$112.50 |
| Enterprise | EMM Enterprise Suite Per Device | \$6.75 | \$81.00 | EMM Enterprise Suite Per User License SKU: D1P3YLL | \$13.50 | \$162.00 |


|  | SKU: D1P3WLL (Monthly/Annual) |  | (Monthly/Annual) |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| License Type | Additional UEM License Options Description/SKU |  |  | Monthly Cost | Annual Cost |
| Laptop Location | Laptop Location SKU: D1AM8LL (Monthly/Annual) |  |  | \$0.38 | \$4.50 |

## IBM MaaS360 UEM Service Features

Included features are determined by IBM MaaS360 UEM License Type

| Feature | Functionality | Included Features by License |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Essential | Deluxe | Premier | Enterprise |
| Device Management | Manage smartphones, tablets \& laptops featuring iOS, Android, Windows 10 Mobile, Windows 7, Windows 10 \& macOS | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ |
| App Management | Deploy custom enterprise app catalogs Blacklist, whitelist \& require apps | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ |
| Patch and Update Management | Identify \& report on missing OS patches Schedule distribution and installation of Windows OS \& macOS patches | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ |
| Identity Management | Single sign-on \& touch access Conditional access to trusted devices Identity federation with apps | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ |
| Advisor | Improve IT operational efficiency by applying best practices \& learning from industry \& peer benchmarks | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ |
| Container App | A separate, corporate mobile workplace for iOS, Android \& Windows <br> Productivity apps for work in one place | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ |
| Mobile Expense Management | Monitor mobile data usage with real-time alerts Set policies to restrict or limit data \& voice roaming | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ |
| Secure Mobile Email | Contain emails, attachments \& chat to prevent data leakage <br> Enforce authentication, copy/paste \& forwarding restrictions <br> FIPS 140-2 compliant, AES-256 bit encryption for data at res | x | $\checkmark$ | $\checkmark$ | $\checkmark$ |
| Secure Mobile Chat | Contain all chat mobile conversations and data Establish quick connections via corporate directory lookup | * | $\checkmark$ | $\checkmark$ | $\checkmark$ |
| OS VPN | Leverages the hosted MaaS360 Certificate Authority to issue authentication certs Deployed alongside your corporate VPN solution | $x$ | $x$ | $\checkmark$ | $\checkmark$ |
| Secure Browser | A feature-rich web browser for secure access to intranet sites <br> Define URL filters \& security policies based on categories <br> Block known malicious websites | $x$ | $x$ | $\checkmark$ | $\checkmark$ |
| Gateway for Browser | Enable MaaS360 Secure Mobile Browser to access enterprise intranet sites, web apps \& network resources <br> Access seamlessly \& securely without needing a VPN session on mobile device | $\times$ | $\times$ | $\checkmark$ | $\checkmark$ |


| Content Management | Enforce authentication, copy/paste \& view-only restrictions | x | $\times$ | $\checkmark$ | $\checkmark$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Gateway for Documents | Secure access to internal files: e.g., SharePoint \& Windows File Share | $\times$ | $\times$ | $\checkmark$ | $\checkmark$ |
| App Security | Enforce authentication \& copy/paste restrictions | x | $\times$ | $\checkmark$ | $\checkmark$ |
| Gateway for Apps | Add per app VPN to Application Security to integrate behind-the-firewall data in private apps | * | x | $\checkmark$ | $\checkmark$ |
| Mobile Document Editor | Create, edit \& save content in a secure, encrypted container | $x$ | x | $x$ |  |
| Mobile Document Sync | Restrict copy/paste \& opening in unmanaged apps <br> Store content securely, both in the cloud \& on devices | $x$ | x | $x$ | $\checkmark$ |
| Mobile Threat Management | Detect and analyze mobile malware on compromised devices Automate remediation via near real-time compliance engine Take action on jailbroken/rooted devices over-the-air | $x$ | $\times$ | $\times$ | $\checkmark$ |
| Notes. Customer may purchase IBM MaaS360 software licenses and services ("IBM MaaS360 Services"), to be billed by Verizon Wireless, at the prices listed above. Verizon Wireless is not the licensor of the IBM MaaS360 Services and makes no representations or warranties whatsoever, either express or implied, with respect to them. IBM MaaS360 Services are manufactured by International Business Machines Corporation, Inc. Any license for IBM MaaS360 Services must be obtained directly from IBM MaaS360 either upon purchase or receipt of notification from IBM of access to IBM MaaS360 Services. IBM MaaS360 Services are subject to IBM MaaS360's terms and conditions and can be viewed here: http://www-03.ibm.com/software/sla/sladb.nsf/sla/saas. Verizon Wireless will direct IBM MaaS360 to fulfill Customer's IBM MaaS360 Services order. Customer support for IBM MaaS360 Services must be obtained directly from International Business Machines Corporation, Inc. If Verizon Wireless in its sole discretion determines that an inquiry from a subscriber is related to IBM MaaS360 Services and is not one concerning Equipment or Wireless Service, it may transfer the service request to appropriate IBM MaaS360 representatives. |  |  |  |  |  |

## Networkfleet Service Options for State of Florida

The Service Options below have been discounted. No additional discounts apply.

| Service Options | Purchase Cost |
| :---: | :---: |
| 5200-GPS Only | \$17.00 |
| 5500-Diagnostics + GPS | \$19.00 |
| H6100 Expressfleet | \$13.86 |
| AssetGuard BX Non-Powered Asset Tracking | \$13.00 |
| Connect | \$2.95 |
| Customizable Update Rates ("CUR") 1 Minute | \$0.00 |
| Customizable Update Rates ("CUR") 45 Seconds | \$1.00 |
| Customizable Update Rates ("CUR") 30 Seconds | \$2.00 |
| Customizable Update Rates ("CUR") 15 Seconds | \$3.00 |
| Satellite | \$34.95 |
| Data Services | \$0.00 |
| Notes: Only one Hardware tier and one Service tier per Customer Account. Must be on a 12 month service agreement. Applicable taxes are not included in the above pricing. Any applicable taxes will be applied to the billing invoice. Additional terms \& conditions apply to Networkfleet Service that are subject to review by end user government agencies. <br> Customizable Update Rates (CUR). Authorized registered user may change a device update rate through the Self Service Portal (SSP) to 60 seconds at no additional cost. Please note, if the device update rate is changed to a 45 (CUR45), 30 (CUR30), or 15 (CUR15) second update rate, an additional charge per device would apply per the CUR list price for the selected rate. |  |


| Networkfleet Device/Hardware Options for State of Florida |  |
| :--- | :---: |
| The Devices/Hardware Options below have been discounted. No additional discounts apply. |  |
| Device/Hardware Options | Purchase Cost |
| 5200-GPS Only | $\$ 85.00$ |
| 5500-Diagnostics + GPS | $\$ 85.00$ |
| 1009N2VD-6100 Expressfleet | $\$ 55.00$ |
| AssetGuard BX Non-Powered Asset Tracking | $\$ 150.00$ |

Notes: Only one Hardware tier and one Service tier per Customer Account. Must be on a 12 month service agreement. Applicable taxes are not included in the above pricing. Any applicable taxes will be applied to the billing invoice.

| Item Number | Accessory | Price |
| :---: | :---: | :---: |
| PARTS030 | Reinstallation Kit | \$3.00 |
| PARTS031 | Tamper Resistant Zip Ties (100 per pack) | \$50.00 |
| PARTS032 | Combination Antenna A (standard) | \$30.00 |
| PARTS037 | AT-1400 Replacement Battery | \$45.00 |
| PARTS039 | AT-1400 Bracket | \$20.00 |
| PARTS040 | Window-Mount GPS Antenna Module (5500/5200) | \$35.00 |
| PARTS041 | Sensor Input Harness (5500/5200) | \$10.00 |
| PARTS042 | OBD-II Adapter Kit only including Core Connector \& 8 Adapters (5500/5200) | \$20.00 |
| PARTS043 | 6-pin Heavy Duty Harness (5500/5200) | \$35.00 |
| PARTS044 | 9-pin Heavy Duty Harness with Square Flange (5500/5200) | \$35.00 |
| PARTS045 | 9-pin Heavy Duty Harness with "D" Mount (5500/5200) | \$35.00 |
| PARTS069 | OBD Harness Extension | \$10.00 |
| PARTS070 | 16-Pin Heavy Duty Harness | \$35.00 |
| PARTS046 | Universal Harness (5200) | \$10.00 |
| PARTS047 | Light Duty Harness plus OBD-II Adapter Kit (5500/5200) | \$35.00 |
| PARTS090 | Alternate Power/Ground Adapter (5200/5500) | \$20.00 |
| PARTS053 | Garmin FMI 45 Cable with Traffic for Connect | \$145.95 |
| PARTS054 | Garmin FMI Modified Cable | \$55.00 |
| PARTS057 | Pelican Micro Case for 5200 w/ 15' Universal Harness | \$74.95 |
| A-PEM001 | PEM Port Expansion Module | \$140.00 |
| PARTS059 | Quick Install Harness | \$10.00 |
| A-SAT001 | Satellite Modem | \$550.00 |
| PARTSS063 | Satellite Antenna | \$50.00 |
| PARTSS064 | Satellite Harness | \$50.00 |
| KIT-SAT | Satellite Kit (includes one modem, antenna \& harness) | \$650.00 |
| PARTS065 | Asset Guard BX Replacement Batter (1) | \$75.00 |
| PARTS066 | Asset Guard BX Magnet Mount Kit (set of 4) *See Note | \$75.00 |
| PARTS095 | ID Reader Adapter Install Kit | \$30.00 |
| PARTS060 | Driver ID Reader | \$15.00 |
| PARTS061 | Driver ID Key | \$3.50 |
| PARTS087 | Audible Driver ID Alert | \$15.00 |
| PARTS071 | Bluetooth Extension | \$0.00 |
| PARTS093 | Universal Harness (6100) | \$10.00 |
| PARTS058 | Universal Harness | \$10.00 |
| PARTS097 | 5000 9-Pin "D" Mount Harness Type 2 | \$35.00 |
| PARTS098 | 5000 9-Pin Square Harness Type 2 | \$35.00 |
| PARTS111 | USM 9-Pin "D" Mount Harness Type 2 Pins F-G | \$35.00 |
| PARTS112 | USM 9-Pin Square Harness Type 2 Pins F-G | \$35.00 |


| Item Number | Pricing <br> (per unit) |  | Notes |
| :--- | :--- | :---: | :--- |
| I-INSTALL-UNIT | Base Installation - Plug/Play or 3 Wire | $\$ 65.00$ | Base Installation includes 1 Device and 1 Harness |
| D-INSTALL-UNIT | Limited Lifetime Base Installation | $\$ 2.00$ | Monthly Service Fee |
| I-INSTALL-FMI | Add-On to Base Installation (Garmin) | $\$ 35.00$ |  |
| I-INSTALL-SENSOR | Add-On to Base Installation (Sensor) | $\$ 65.00$ | Sensor Install is \$65.00 PER SENSOR |
| I-INSTALL-AG | Add-On to Base Installation (AssetGuard <br> BX) | $\$ 65.00$ |  |
| I-INSTALL-PMC | Add-On to Base Installation (Pelican <br> Micro Case) | $\$ 35.00$ |  |
| I-INSTALL-PEM | Add-On to Base Installation (Port <br> Expansion Module) | $\$ 35.00$ |  |
| I-INSTALL-SAT | Add-On to Base Installation (Satellite) | $\$ 35.00$ |  |

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| I-INSTALL-DID | Add-On to Base Installation (Driver ID) | $\$ 35.00$ |  |
| :--- | :--- | :---: | :--- |
| I-INSTALL -BTE | Add-On to Base Installation (Bluetooth) | $\$ 35.00$ |  |
| D-INSTALL-BTE | Limited Lifetime Add-On to Base <br> Installation (Bluetooth) | $\$ 1.00$ | Monthly Service Fee |
| D-INSTALL-FMI | Limited Lifetime Add-On to Base <br> Installation (Garmin) | $\$ 1.00$ | Monthly Service Fee |
| D-INSTALL-SENSOR | Limited Lifetime Add-On to Base <br> Installation (Sensor) | $\$ 1.00$ |  |
| D-INSTALL-AG | Limited Lifetime Add-On to Base <br> Installation (AssetGuard BX/PW) | $\$ 2.00$ |  |
| D-INSTALL-PMC | Limited Lifetime Add-On to Base <br> Installation (Pelican Micro Case) | $\$ 1.00$ | Monthly Service Fee |
| D-INSTALL-PEM | Limited Lifetime Add-On to Base <br> Installation (Port Expansion Module) | $\$ 1.00$ | Monthly Service Fee |
| D-INSTALL-SAT | Limited Lifetime Add-On to Base <br> Installation (Satellite) | $\$ 1.00$ | Monthly Service Fee |
| D-INSTALL-DID | Limited Lifetime Add-On to Base <br> Installation (Driver ID) | $\$ 1.00$ | Monthly Service Fee |
| I-SWAP-UNIT | Device Swap | $\$ 65.00$ |  |
| I-TRANSFER-UNIT | Device Transfer | $\$ 65.00$ |  |
| I-REMOVAL-UNIT | Removal | $\$ 65.00$ | Removal of device. |
| I-NOSHOW | No Show | $\$ 75.00$ | Applies per trip if the installer makes the trip and the <br> designated vehicle is not available so the unit cannot be <br> installed. |
| I-TROUBLESHOOT- <br> UNIT | Troubleshoot; Mileage | $\$ 65.00$ | Per Trip |
| TRAINING-HALF | 1/2 Day Installation Training | $\$ 150.00$ |  |
| TRAINING-FULL | Full Day Installation Training | $\$ 300.00$ |  |



| Custom Unlimited Basic Phone Plan for National Security, Public Safety, and Emergency Preparedness <br> Government Liable Subscribers Only <br> This plan is not eligible for monthly access fee discounts. |  |
| :---: | :---: |
| Monthly Access Fee | \$22.99 |
| Monthly Minutes in U.S | Unlimited |
| Domestic Data Allowance | 100MB |
| Domestic Messaging Allowance | Unlimited |
| Domestic Data Overage | \$10.00 per GB |
| Notes: Current coverage details can be found at www.verizonwireless.com. No domestic roaming or long distance charges. Coverage includes the Verizon Wireless 4G network; and the 3G and 3G Extended networks, while available. This service plan is available to National Security, Public Safety, and Emergency Preparedness customers only as defined by the following NAICS (formerly SIC) Codes*: (PP\# 16810) |  |
| 621910 Ambulance Services | 922190 Other Justice, Public Order, and Safety Activities |
| 922110 Courts | 928110 National Security |
| 922120 Police Protection | 926120 Regulation and Administration of Transportation Programs |
| 922130 Legal Counsel and Prosecution | 926150 Regulation, Licensing, and Inspection of Misc. Commercial Sectors |
| 922140 Correctional Institutions | 926130 Regulation and Administration of Comms, Electric, Gas, and Other Utilities |
| 922150 Parole Offices and Probation Offices | 921190 Other General Government Support |
| 922160 Fire Protection | 921110 Executive Offices |

*Standard Industrial Classification (SIC) and North American Industrial Classification System (NAICS) codes identify an entity's primary business activity.

# Custom Unlimited Push to Talk Only Plan for National Security, Public Safety, and Emergency Preparedness <br> Government Liable Subscribers Only <br> This plan is not eligible for monthly access fee discounts. 

| Monthly Access Fee | $\mathbf{\$ 1 7 . 9 9}$ |
| :--- | :---: |
| Monthly Push to Talk Minutes | Unlimited |
| Domestic Voice Per Minute Rate | $\$ 0.25$ |

Notes: Current coverage details can be found at www.verizonwireless.com. No domestic roaming or long distance charges. Coverage includes the Verizon Wireless 4G network; and the 3G and 3G Extended networks, while available. This service plan is available to National Security, Public Safety, and Emergency Preparedness customers only as defined by the following NAICS (formerly SIC) Codes*: (PP\#96625/4G Only - PP\#96625 3G/4G)

621910 Ambulance Services
922110 Courts
922120 Police Protection
922130 Legal Counsel and Prosecution
922140 Correctional Institutions
922150 Parole Offices and Probation Offices
922160 Fire Protection

922190 Other Justice, Public Order, and Safety Activities 928110 National Security<br>926120 Regulation and Administration of Transportation Programs 926150 Regulation, Licensing, and Inspection of Misc. Commercial Sectors<br>926130 Regulation and Administration of Comms, Electric, Gas, and Other Utilities<br>921190 Other General Government Support<br>921110 Executive Offices

*Standard Industrial Classification (SIC) and North American Industrial Classification System (NAICS) codes identify an entity's primary business activity.

## Mobile Broadband Priority Feature for National Security, Public Safety, and Emergency Preparedness <br> \author{ Government Liable Subscribers Only 

}Monthly Access Fee
$\$ 0.00$
Mobile Broadband Priority ensures customers can connect to the network with priority by leveraging a pool of radio resources dedicated to enable their connection. Mobile Broadband Priority identifies the user with an Access Priority setting, giving them higher priority for network access than lower Access Class users. This feature is available to National Security, Public Safety, and Emergency Preparedness customers only as defined by the following NAICS (formerly SIC) Codes*:

621910 Ambulance Services
922110 Courts
922120 Police Protection
922130 Legal Counsel and Prosecution
922140 Correctional Institutions
922150 Parole Offices and Probation Offices
922160 Fire Protection

> 922190 Other Justice, Public Order, and Safety Activities 928110 National Security
> 926120 Regulation and Administration of Transportation Programs
> 926150 Regulation, Licensing, and Inspection of Misc. Commercial Sectors
> 926130 Regulation and Administration of Comms, Electric, Gas, and Other Utilities 921190 Other General Government Support
> 921110 Executive Offices
*Standard Industrial Classification (SIC) and North American Industrial Classification System (NAICS) codes identify an entity's primary business activity.

*Internet of Things ("loT") devices. Devices other than smartphones, aircards, jetpacks, modems, and tablets that transfer data over the network (e.g. M2M).
**Standard Industrial Classification (SIC) and North American Industrial Classification System (NAICS) codes identify an entity's primary business activity.

Verizon Wireless Private Network Core Service for National Security, Public Safety, and Emergency Preparedness ("Private Core"): Private Core extends Customer's IP network to its wireless equipment by segregating the data between such devices and Customer's servers from the public Internet (the "Internet"). This service is available to National Security, Public Safety, and Emergency Preparedness customers only as defined by the following NAICS (formerly SIC) Codes*:

National Security/ First Responders / Public Safety

- 621910 Ambulance Service
- 922110 Courts
- 922120 Police Protection
- 922130 Legal Counsel and Prosecution
- 922140 Correctional Institutions
- 922150 Parole Offices and Probation Offices
- 922160 Fire Protection (except private)
- 922190 Other Justice, Public Order and Safety Activities
- 928110 National Security
- 921190 Other General Government Support
- 921110 Executive Offices

Water

- 924110 Water Infrastructure
- 221320 Sewage Treatment Facilities
- 221310 Water Supply and Irrigation Systems

Transportation

- 482111 Railway Transportation
- 481111 Passenger Air Transportation
- 481112 Freight Air Transportation
- 483111 Shipping Transportation
- 926120 Transportation Administration
- 491110 Postal Service
- 926120 Public Transportation
- 926120 Regulation and Administration of Transportation Programs


## Information Technology

- 541512 Computer Integration
- 541519 Computer Disaster Recovery
- Chemical 561612 Protective Services
- 541330,541690 Chemical Engineering and Consulting
- 239210 Pharmaceutical

Communications

- 517110 Telecommunications, Wired
- 517212 Cellular and other Wireless Telecommunications
- 238210, 334290 and 561620 Alarm Systems


## Critical Manufacturing

- 237310 Highway, Street and Bridge Construction
- 811310 Industry Equipment Repair
- 236210 Industrial Building Construction
- 211113 Extraction; 236220 Construction Management
- 926150 Regulation, Licensing and Inspection of Miscellaneous

Commercial Sectors
Energy

- 333611 Wind Turbine
- 221111 Hydroelectric Power Generation
- 221122 Electric Power Distribution
- 221118 Other Electric Power Generation
- 221210 Natural Gas Distribution
- 926130 Regulation and Administration of Communications, Electric, Gas and Other Utilities
- 221113 Nuclear Electric Power Generation
- 562211 Hazardous Waste Treatment and Disposal

Healthcare and Public Health

- 621112 Health Care Practitioners
- 923120 Public Health Programs
*Standard Industrial Classification (SIC) and North American Industrial Classification System (NAICS) codes identify an entity's primary business activity.

4G LTE Private Network Traffic Management (PNTM) Private IP Only (fixed WAN) Government Subscribers Only
Metered Data Pricing only. Not compatible with Unlimited Data Plans

| The plans below reflect any applicable discount. No additional discounts apply. |  |  |  |
| :---: | :---: | :---: | :---: |
| Class of service ("CoS") | Customer can allocate bandwidth for applications into the Mission Critical CoS according to the PNTM Service Option selected. |  |  |
| Mission Critical CoS Applications | Recommended for video, Voice over IP, interactive services, and other mission critical applications. |  |  |
| Best Effort CoS Applications | Suitable for best effort applications (e.g. email, web browsing) |  |  |
| PNTM Service Options: | Enhanced (Entry Level) | Premium (Mid Level) | Public Safety (Highest Level) <br> (Qualifying Public Safety NAICS Only) |
| Monthly Access Fee (per line) | Waived - \$0.00 | Waived - \$0.00 | Waived - \$0.00 |
| Mission Critical CoS Speeds | Mapped Up to 0.5 Mbps | Mapped Up to 2 Mbps | Mapped Up to 2 Mbps |
| Best Effort CoS Applications Speeds | Remaining available 4G LTE bandwidth | Remaining available 4G LTE bandwidth | Remaining available 4G LTE bandwidth |
| RF Priority on access network | N/A | N/A | During heavy network usage periods |

Qualifying Public Safety NAICS: Public Safety Subscribers classified with the following NAICS codes*, performing First Responder responsibilities only. The Public Safety PNTM service option is not an on demand service. The Public Safety PNTM must be provisioned on the account prior to use in the event of an emergency situation.
621910 Ambulance Services 922190 Other Justice, Public Order, and Safety Activities

922110 Courts
922120 Police Protection
922130 Legal Counsel and Prosecution
922140 Correctional Institutions
922150 Parole Offices and Probation Offices
922160 Fire Protection

928110 National Security
926120 Regulation and Administration of Transportation Programs
926150 Regulation, Licensing, and Inspection of Misc. Commercial Sectors
926130 Regulation and Administration of Comms, Electric, Gas, and Other Utilities 921190 Other General Government Support
921110 Executive Offices

Notes. 4G LTE Private Network subscribers with unlimited data plans are ineligible for Private Network Traffic Management. This service is only available while on Verizon Wireless' 4G network and is not available while roaming. VZ Private IP (MPLS) connectivity required. PNTM relies on customer's applications (VoIP, video, etc.) to appropriately mark IP sessions in order to prioritize their application over the 4G LTE Private Network using Internet Protocol Differentiated Services Code Point (IP DSCP). PNTM 4G LTE device must be certified for use on the Verizon Wireless network (e.g. Open Development/Open Access certified, validated for Private Network and Private Network Traffic Management.)

* North American Industrial Classification System (NAICS) codes identify an entity's primary business activity.

| One Talk Solution: Government Subscribers Only <br> The plans/features below reflect any applicable discount. No additional discounts apply. |  |  |  |
| :---: | :---: | :---: | :---: |
| One Talk is a business telephone system that combines landline and mobile phone capabilities into a fully integrated mobile and office solution providing a single telephone number ("Mobile Data Number/MDN") with the same mobile and landline features. |  |  |  |
| One Talk Solution: Desk Phone/Mobile Client |  |  |  |
| Price Plan Type |  | Line Level Plans |  |
| One Talk Primary MDN |  | Monthly Access |  |
| One Talk Price Plan (100 MB Data) |  | \$10.00 |  |
| One Talk Feature |  | \$15.00 |  |
| One Talk Line Access Charge |  | N/A |  |
| One Talk Solution: Auto Receptionist (AR) |  |  |  |
| Auto Receptionist |  |  |  |
| Price Plan Type |  | Line Level Plans |  |
| One Talk Primary MDN |  | Monthly Access |  |
| One Talk AR Price Plan (100 MB Data) |  | \$10.00 |  |
| One Talk AR Feature |  | \$10.00 |  |
| One Talk AR Line Access Charge |  | N/A |  |
| One Talk Solution: Hunt Group (HG) |  |  |  |
| Hunt Group - Every ECPD profile will be allowed to activate two Hunt Groups by default; additional Hunt Groups can be purchased as long as the ratio of active One Talk lines to Hunt Groups is 3:1 respectively |  |  |  |
| Price Plan Type |  | Line Level Plans |  |
| One Talk Primary MDN |  | Monthly Access |  |
| One Talk HG Price Plan (100 MB Data) |  | \$0.00 |  |
| One Talk HG Feature |  | \$0.00 |  |
| One Talk HG Line Access Charge |  | N/A |  |
| Optional Features |  |  |  |
| One Talk Premium Visual Voicemail |  | \$2.99 |  |
| One Talk Voicemail Talk To Text |  | \$2.99 |  |
| Additional Devices |  |  |  |
| For MDN's activated on a Smartphone, Desk Phone, Mobile Client, a maximum of up to eight (8) devices can be shared with the MDN as follows: 1 Smartphone, up to 2 desk phones and up to 5 mobile clients. |  |  |  |
| Smartphone Device | Desk Phone1 | Mobile Client2 (Includes Smartphones and Tablets) | Auto Receptionist/ Hunt Group |
| Additional devices (endpoint) incur a $\$ 10.00$ monthly access | $\$ 0.00$ for additional devices (excluding Smartphone devices with One Talk Basic Dialer) | $\$ 0.00$ for additional devices (excluding Smartphone devices with One Talk Basic Dialer) | N/A |

Notes: One Talk service is applied to the Verizon Wireless MDN and is available on all of the user's devices. One Talk is not compatible with Fax machines, credit card POS solutions, or Security Systems. One Talk calls drop if either party leaves Verizon 4G LTE coverage. When outside of the 4G LTE coverage area and without 3G or WiFi service, the device operates as a standard device (1X calling) with standard voice and SMS messaging capabilities with no One Talk features available to the user. Mobile client is the One Talk client. http://www.verizonwireless.com/onetalk ${ }^{1}$ One (1) additional Desk Phone can be added as an additional device per MDN. ${ }^{2}$ Mobile Client eligible devices (includes devices from other carriers); Smartphones (without One Talk Basic Dialer), wireless and WiFi tablets; limit five (5) total per MDN (including primary device. Installing the One Talk Mobile client consumes an estimated 50MB of data. For additional information regarding One Talk please visit: http://www.verizonwireless.com/onetalk

## Equipment Pricing (NEW)

| SOFL <br> Device Tier | Device Category | Description |
| :---: | :---: | :---: |
| All Tiers | Conventional and/or Push-to-Talk Plus ("PTT+") | One (1) voice device at no charge per 20 months/ per line. <br> One (1) PTT device at no charge per 20 months/ per line. <br> Make and model at Verizon Wireless sole discretion, subject to availability. |
|  | All Categories (includes Smartphone) | SOFL Approved <br> Government Equipment Matrix devices. <br> Verizon Wireless Government 10K 2yr matrix pricing only. |
| Notes: Verizon Wireless reserves the right to add or discontinue models. Equipment is subject to availability. Verizon Wireless' Government Equipment Matrix is updated at a minimum quarterly based upon equipment availability, changes in technology, and market conditions. Not eligible for any other promotional pricing offers. Equipment becomes eligible for upgrade after 20 months in service. |  |  |

## Customer Premise Equipment

| Device Category | Description | Discount |
| :---: | :---: | :---: |
| Indoor Cellular Signal Amplifier | Currently Network Extender | 25\% off retail ${ }^{*}$ |
| Wireless Cellular Router | Device Portfolio (TBD) | 25\% off retail* |
| Wireless 4G LTE Modem Device | Make and model at Verizon Wireless sole discretion, subject to availability. Not available on per megabyte plans. Excludes tablets and net books. | One (1) 4GLTE modem device at no charge per line per 20 month period. |
| Notes: Verizon Wireless reserves the right to add or discontinue models. Equipment is subject to availability. Verizon Wireless' Government Equipment Matrix is updated at a minimum quarterly based upon equipment availability, changes in technology, and market conditions. Not eligible for any other promotional pricing offers. Equipment purchased through Verizon Wireless becomes eligible for upgrade after 20 months in service. ${ }^{*} 25 \%$ discount applies to the non-discounted, full retail price only of qualifying equipment. |  |  |

## Accessory Discount

Government Subscribers are eligible to receive a $25 \%$ discount from the non-discounted, retail price of qualifying accessories

## Verizon Wireless Calling Plan and Feature Details

## Verizon Wireless Calling Plan Optional Services. Additional fees may be required as per the individual calling plans.

Calling Plans and Associated Charges: Some calling plans or monthly access price points may not be available in all markets. Subscriber's first partial and full month's access will not be refunded after activation of the Wireless Service. Activation fees are waived for all Government Subscribers. Charges for calls will be based on the cell sites used, which may be outside the calling plan coverage area even when the Subscriber is physically within the coverage area. Time of the call is based on the telephone switching office that carries the call, which may be different from the time of day shown on Subscriber's phone. Rates do not apply to credit card or operator-assisted calls, which may be required in certain areas. Usage rounded up to the next full minute. Unused minutes and/or Megabytes are lost. On outgoing calls, charges start when Subscriber first presses SEND or the call connects to a network, and on incoming calls, when the call connects to a network (which may be before it rings). A call may end several seconds after Subscriber presses END or the call otherwise disconnects. Calls made on the Verizon Wireless network, are only billed if they connect (which includes calls answered by machines). Billing for airtime and related charges may sometimes be delayed. Calls to " 911 " and certain other emergency services are toll-free and airtime-free, however, airtime may be charged when dialing toll-free numbers. All features may not be available in all Verizon Wireless markets.
Home Airtime and Roaming: Home airtime minutes apply when making or receiving calls from a calling plan's home rate and coverage area. Coverage information is available at www.verizonwireless.com. Airtime is rounded up to the next full minute. Allowance minutes/Megabytes are not transferable except as may be available on calling plans with sharing. Subscribers must periodically dial *228 to update roaming information. Automatic roaming may not be available in all areas and rates may vary. Roaming charges may be delayed to a later bill.
Long Distance: Unlimited domestic long distance is included when calling from the calling plan's home rate and coverage area, unless otherwise specified in the calling plan.
Customer's Cell Phone Number and Caller ID. Verizon Wireless will assign one Mobile Telephone Number ("MTN") to each Subscriber line. Other than as required to port an MTN, Customer does not have any property right in the MTN and Verizon Wireless may change, reassign, or eliminate an MTN upon reasonable notice to Customer under certain circumstances, including fraud prevention, area code changes and regulatory or statutory law enforcement requirements.

| Verizon Wireless Calling Plan Included Features |  |
| :--- | :--- |
| Call Waiting 1,6 | Three Way Calling 1,6 |
| Call Forwarding ${ }^{6}$ | No Answer/ Busy Transfer ${ }^{6}$ |
| Caller ID 2,6 | Basic Voice Mail 3,6 |
| 411 Connectsm 4,6 (Directory Assistance) | Basic TTXT Messaging ${ }^{5}$ |

${ }^{1}$ Airtime charges apply to all calls simultaneously.
${ }^{2}$ When making a call, Subscriber's MTN may be displayed to the receiving party with Caller ID capable Equipment. Caller ID service may not be available outside home airtime rate and coverage areas, and may not be compatible with certain enhanced features. Caller ID can be blocked for most calls by dialing *67 before each call, or by ordering per-line call blocking where available. Calls to some numbers, such as toll-free numbers, cannot be blocked.
${ }^{3}$ Airtime charges apply to message retrieval.
4411 Connect, directory assistance with automatic call completion is subject to a per call fee plus airtime charges. Directory assistance rates are subject to change.
${ }^{5}$ TXT Messaging offered at the prevailing rate, currently $\$ 0.02$ per inbound and $\$ 0.10$ per outbound message per address. TXT message charges are subject to change.
${ }^{6}$ Feature not included on NationalAccess and BroadbandAccess Unlimited or Megabyte (MB) calling plans at no charge, but are available at the prevailing Verizon Wireless rates.

Push to Talk Plus: Push to Talk Plus capable Equipment required. Push to Talk Plus capable Equipment can only be used with a Push to Talk Plus calling plan. Subscribers switching from a Push to Talk Plus Calling Plan to another calling plan may not be able to use certain Push to Talk Plus capable Equipment with the new plan. Push to Talk Plus calls may only be made with other Verizon Wireless Push to Talk Plus subscribers. Push to Talk Plus Subscribers may initiate or participate on a call, simultaneously, with as many as 250 total participants (total is limited to (50) if interoperating between 3G and 4G participants). Administrators can be designated to manage the Push to Talk contact lists via a single website interface with a single user name/password. Existing Push to Talk Subscriber Equipment may require a software upgrade to use Push to Talk Plus or replacement with a Push to Talk Plus capable device. Push to Talk Plus is only available within the National Enhanced Services Rate and Coverage Area and WiFi access points. There will be a delay from the time a Push to Talk Plus call is initiated until the Push to Talk Plus call is first received by the called party.. If an incoming voice call is received while on a Push to Talk Plus call the voice call may be answered and the Push to Talk Plus placed on hold. If an incoming Push to Talk Plus call is received while on a Push to Talk Plus call the PTT call icon can be selected to connect to the Push to Talk Plus call. If the incoming voice or Push to Talk Plus call is not answered a missed call alert will display. Network registration information will be sent to the Equipment each time it is powered on in the National Enhanced Services Rate and Coverage Area, each time the Subscriber travels into the National Enhanced Services Rate and Coverage Area, and every 12 hours if the Subscriber stays within the National Enhanced Services Rate and Coverage Area. While the updated network registration information is being sent to the Equipment, incoming voice calls will go directly to voice
mail. Contact list cannot be modified from certain Equipment. Subscriber cannot prevent others who have the Subscriber's MTN from entering the MTN into their Push to Talk contact list. Only one person can speak at a time during a Push to Talk Plus call. . In-Call Talker Override (Talker Priority) allows a pre-determined user priority to take the floor to communicate urgent message over participant. Push to Talk Plus services cannot be used for (i) access to the Internet, intranets or other data networks, except as the device's native applications \& capabilities permit, (ii) any applications that tether Equipment to laptops, personal computers or other devices for any purpose. Please visit our website www.verizonwireless.com for additional Push to Talk information.
Mobile to Mobile: Mobile to Mobile minutes apply when making calls directly to or receiving calls directly from another Verizon Wireless Subscriber while in the America's Choice Home Rate and Coverage area. Mobile to Mobile does not apply to fixed wireless devices with usage substantially from a single cell site, for Push to Talk calls, if Call Forwarding or No Answer/Busy Transfer features are activated, or to data usage. Mobile to Mobile is not available to Subscribers whose current wireless exchanges restrict the delivery of Caller ID. Mobile to Mobile minutes will be applied before home airtime minutes.*
Night and Weekends: Applies to calls made in a calling plan's home rate and coverage area only during the following hours: 9:01pm Friday through 5:59am Monday and 9:01pm to 5:59am Monday through Friday.*
*NOTE: If both Night and Weekend and Mobile to Mobile minute allowances apply to a given call, Mobile to Mobile minutes will apply before Night and Weekend minutes. However, if either allowance is unlimited, the unlimited allowance will always apply first.
TXT Messaging: TXT Messaging includes Short Message Service (SMS up to 160 characters) and Enhanced Messaging Service (EMS up to 1120 characters). Enhanced TXT Messages sent to most SMS handsets will be delivered as multiple TXT messages of up to 160 characters each. Subscribers have the option to have text messages disabled entirely without affecting voicemail or other related services. TXT Messaging plans do not include Operator Assisted Messaging or International Messaging, which is available for $25 \phi$ per message sent and 10ф per message received; see www.vtext.com for details and countries. Verizon Wireless is not responsible for information sent using TXT Messaging or Enhanced TXT Messaging. Verizon Wireless cannot guarantee that messages will be received and is not responsible for messages that are lost or misdirected. Messages not delivered after 5 days are automatically deleted. Airtime charges do not apply to the sending or receiving of text messages. When sending messages from Equipment, the sender's MTN will always be sent to the destination, even if Caller ID is used to block voice calls.
Mobile to Mobile Messaging: Cannot be combined with any other package that includes a TXT or PIX\&FLIX allowance. Mobile to Mobile Messaging applies only to TXT/ PIX/ FLIX messages sent to and received from other Verizon Wireless Subscribers' phones, while both wireless Subscribers are within the National Enhanced Services Rate and Coverage Area. Additional messages apply to PIX Place, VTEXT/ TXT Alerts/ getAlerts, Instant Messaging (IM), Email, Premium Text Services, TXT/PIX/FLIX sent to non-Verizon Wireless customers, these messages will be decremented from the Subscriber's Additional Message allowance, or billed as overage. Additional Messages may not be applied toward International TXT Messaging, which cost $25 \phi$ per message sent and 10ф per message received; see www.vtext.com for details and countries.
Multi-Media Messaging (MMS): Multi-Media Messaging (MMS) includes Picture (PIX) and Video (FLIX) messaging and is only available within the National Enhanced Services Rate and Coverage Area. In addition to MMS charges, MMS uses calling plan home airtime minutes or kilobytes. Canceling an MMS after pressing SEND may result in sent messages that contain only partial content. Subscriber will be charged for outgoing MMS, even if not received by the intended recipient, or even if only partial content is delivered. Subscriber will not be charged for incoming MMS unless received. MMS that cannot be delivered within 5 days will be deleted. MMS is not available for use with a Mobile Office Kit. Camera phones are prohibited in some places. Subscribers are solely responsible for complying with all applicable laws, rules, regulations and policies regarding camera phone use.
Mobile Web: Airtime charges apply when using Mobile Web. Mobile Web Alerts are sent as TXT Messages and are subject to TXT Messaging pricing, plan details. Complete feature details for Mobile Web may be found at www.verizonwireless.com
International Long Distance: International Long Distance is available but may be subject to a 90-day payment history with Verizon Wireless. International long distance rates will vary and do not apply to calls to Canada, Puerto Rico, the U.S. Virgin Islands and some U.S. Protectorates, or to credit card or operator assisted calls.
Verizon Wireless International Long Distance Value Plan: Requires subscription to a qualifying calling plan and international dialing capability (IDIAL). The ability to make international calls is not guaranteed and may be restricted without notice. Rates apply only on calls to Value Plan countries made from calling plan home airtime rate and coverage areas. If a calling plan includes calls to any Value Plan country, those calls will be billed per the requirements of the calling plan except when roaming on another carrier's network, in which case that carrier's rates will apply. Current international calling rates may be found at www.verizonwireless.com.
International Roaming (Global Phone): Availability of calling features and TXT messaging varies by country and network. Existing Subscribers who purchase a Global Phone may have to set up a new voice mailbox and, if so, will lose access to previously stored messages upon activation of Global Phone. Voice mail messages will be time-stamped Eastern Time. Calls to voice mail will appear on the bill as calls to the Subscriber's MTN. Actual availability of service in foreign countries may vary and is subject to change. Taxes and other regulatory surcharges may apply and may vary by country. While roaming on another carrier's wireless network, dialing rates and country availability may vary due to the roaming carrier's international dialing policies. Billing for airtime used when roaming may be delayed up to two billing cycles. By using Equipment outside the United States, Subscriber is solely responsible for complying with all applicable foreign laws, rules and regulations ("Foreign Laws"), including Foreign Laws regarding use of wireless phones while driving and use of wireless camera phones. Verizon Wireless is not liable for any damages that result from Subscriber's failure to comply with Foreign Laws.
Roaming in GSM countries: GSM Global Phone, activated in the United States with compatible Subscriber Identity Module (SIM) card required. Ratesand plan details apply only when roaming on participating GSM networks in published Global Phone countries. Service may be available in additional countries, but airtime rates, availability of calling features, and ability to receive incoming calls (including return calls from emergency services personnel) may be restricted. Where TXT messaging is available, Customer will be charged $\$ 0.50$ for each message sent and $\$ 0.05$ for each message
received. TXT messaging rates are subject to change. TXT messages cannot exceed 140 characters and may be sent only to MTNs of (i) Verizon Wireless customers, and (ii) customers of foreign wireless carriers that participate in international text messaging. Check www.vtext.com for the most current list of participating foreign carriers. TXT messages cannot be sent to e-mail addresses.

## Data Services

Data Services: Verizon Wireless charges you for all data and content sent or received using our network (including any network overhead and/or Internet Protocol overhead associated with content sent or received), as well as resolution of Internet Protocol addresses from domain names. Sending or receiving data using a virtual private network (VPN) involves additional VPN overhead for which you will be charged. Please note that certain applications or widgets periodically send and receive data in the background, without any action by the user, and you will be billed for such data use. Applications may automatically re-initiate data sessions without you pressing or clicking the SEND or connect button. Data sessions automatically terminate after 24 hours. A data session is inactive when no data is being transferred. Data sessions may seem inactive while data is actively being transferred, or may seem active when the data is actually cached and data is not being transferred. If you have a Data Only plan and use voice service, domestic voice calls will be billed at $\$ 0.25 /$ minute .

Verizon Wireless is implementing optimization and transcoding technologies in our network to transmit data files in a more efficient manner to allow available network capacity to benefit the greatest number of users. These techniques include caching less data, using less capacity, and sizing the video more appropriately for the device. The optimization process is agnostic to the content itself and to the website that provides it. While Verizon Wireless invests much effort to avoid changing text, image, and video files in the compression process, and while any change to the file is likely to be indiscernible, the optimization process may minimally impact the appearance of the file as displayed on your device. For a further, more detailed explanation of these techniques, please visit verizonwireless.com/vzwoptimizationwww.verizonwireless.com/global.

Verizon Wireless strives to provide customers with the best experience when using our network, a shared resource among tens of millions of customers. To further this objective, Verizon Wireless has implemented Network Optimization Practices designed to ensure that the overwhelming majority of data customers aren't negatively impacted by the inordinate data consumption of a few users. If you use an extraordinary amount of data and fall within the top 5\% of Verizon Wireless data users, Verizon Wireless may reduce your data throughput speeds when connected to a congested cell site. The reduction can last for the remainder of the current bill cycle and the immediately following bill cycle to ensure high quality network performance for other users at locations and times of peak demand. For a further more detailed explanation of these techniques please visit www.verizonwireless.com/networkoptimization. Data transfer amounts will vary based on application. If you download an audio or video file, the file may be downloaded in sections or in its entirety; data charges will apply to the portion downloaded, regardless of whether you listen to or watch all of it. You may access and monitor your own data usage during a particular billing period, including during the Return Period, by accessing My Verizon online or by contacting Customer Service.

Data Services: Permitted Uses: You can use Verizon Wireless Data Services for accessing the Internet and for such uses as: (i) Internet browsing; (ii) email; (iii) intranet access (including accessing corporate intranets, email and individual productivity applications made available by your company); (iv) uploading, downloading and streaming of audio, video and games; and (v) Voice over Internet Protocol (VoIP).
Data Services: Prohibited Uses. You may not use our Data Services for illegal purposes or purposes that infringe upon others' intellectual property rights, or in a manner that interferes with other users' service, that violates trade and economic sanctions and prohibitions as promulgated by the Departments of Commerce, Treasury or any other U.S. government agency, that interferes with network's ability to fairly allocate capacity among users, or that otherwise degrades service quality for other users. Examples of prohibited usage include: (i) server devices or host computer applications that are broadcast to multiple servers or recipients such that they could enable "bots" or similar routines (as set forth in more detail (ii) below) or otherwise denigrate network capacity or functionality; (ii) "auto-responders,""cancel-bots," or similar automated or manual routines that generate amounts of net traffic that could disrupt net user groups or e-mail use by others; (iii) generating "spam" or unsolicited commercial or bulk e-mail (or activities that facilitate the dissemination of such e-mail); (iv) any activity that adversely affects the ability of other users or systems to use either Verizon Wireless' services or the Internet-based resources of others, including the generation of dissemination of viruses, malware, or "denial of service" attacks; (v) accessing or attempting to access without authority, the information, accounts or devices of others, or to penetrate, or attempt to penetrate Verizon Wireless' or another entity's network or systems; or (vi) running software or other devices that maintain continuous active Internet connections when a computer's connection would otherwise be idle or "any keep alive" functions, unless they adhere to Verizon Wireless" requirements for such usage, which may be changed from time to time.

Verizon Wireless further reserves the right to take measures to protect our network and other users from harm, compromised capacity or degradation in performance. These measures may impact your service, and Verizon Wireless reserves the right to deny, modify or terminate service, with or without notice, to anyone Verizon Wireless believes is using Data Services in a manner that adversely impacts the Verizon Wireless network. Verizon Wireless may monitor your compliance, or other subscribers' compliance, with these terms and conditions, but Verizon Wireless will not monitor the content of the communications except as otherwise expressly permitted or required by law. [See verizonwireless.com/privacy]

Unlimited Data Plans and Features (such as NationalAccess, BroadbandAccess, Push to Talk, and certain VZEmail services) may ONLY be used with wireless devices for the following purposes: (i) Internet browsing; (ii) email; and (iii) intranet access (including access to corporate intranets, email, and individual productivity applications like customer relationship management, sales force, and field service automation). The Unlimited Data Plans and Features MAY NOT be used for any other purpose. Examples of prohibited uses include, without limitation, the following: (i) continuous uploading, downloading or streaming of audio or video
programming or games; (ii) server devices or host computer applications, including, but not limited to, Web camera posts or broadcasts, automatic data feeds, automated machine-to-machine connections or peer-to-peer (P2P) file sharing; or (iii) as a substitute or backup for private lines or dedicated data connections. This means, by way of example only, that checking email, surfing the Internet, downloading legally acquired songs, and/or visiting corporate intranets is permitted, but downloading movies using P2P file sharing services and/or redirecting television signals for viewing on laptops is prohibited.

For individual use only and not for resale. We reserve the right to protect our network from harm, which may impact legitimate data flows. We reserve the right to limit throughput or amount of data transferred exceeding 5 GB in a given billing cycle on any line, in any given billing cycle,, and reserve the right to deny or terminate service, without notice, to anyone we believe is using an Unlimited Data Plan or Feature in any manner prohibited above or whose usage adversely impacts our network or service levels. Anyone using more than 5 GB per line in a given billing cycle is presumed to be using the service in a manner prohibited above, and we reserve the right to immediately terminate the service of any such person without notice. We also reserve the right to terminate service upon notification to the customer.

Unlimited VZAccess and VZEmail: NationalAccess, BroadbandAccess, and GlobalAccess data sessions may be used for the following purposes: (i) Internet browsing, (ii) e-mail, and (iii) intranet access (including access to corporate intranets, e-mail and individual productivity applications like customer relationship management, sales force and field service automation). Unlimited VZAccess, VZEmail and Push to Talk services cannot be used (i) for uploading, downloading or streaming of movies, music or games, (ii) with server devices or with host computer applications, other than applications required for BlackBerry or Wireless Sync service, including, but not limited to, Web camera posts or broadcasts, automatic data feeds, Voice over IP (VoIP), automated machine-to-machine connections, or peer-to-peer (P2P) file sharing, or (iii) as a substitute or backup for private lines or dedicated data connections. Additionally, Unlimited VZEmail services cannot be used for, (i) access to the Internet, intranets or other data networks, except as the Equipment's native applications and capabilities permit, or (ii) for any applications that tether Equipment to laptops or personal computers other than for use of the Wireless Sync or BlackBerry Solutions. Unlimited BroadbandAccess and NationalAccess data sessions automatically terminate after 2 hours of inactivity, unless Subscriber has Mobile IP (MIP) capable Equipment

Data Roaming: In the Canadian Broadband and Canadian Enhanced Services Rate and Coverage Areas, usage will be charged at a rate of $\$ 0.002 / \mathrm{KB}$ or $\$ 2.05 / \mathrm{MB}$. In the Mexican Enhanced Services Rate and Coverage Area, usage will be charged at a rate of $\$ 0.005 / \mathrm{KB}$ or $\$ 5.12 / \mathrm{MB}$. In other available countries, usage will be billed at a rate of $\$ 0.02 / \mathrm{KB}$ or $\$ 20.48 / \mathrm{MB}$. International Eligibility is needed to roam in many destinations. Current coverage details, and list of Other Available Countries can be found at www.verizonwireless.com/global

GlobalAccess: Global PC Card required for international use. Global PC Cards will not work in the United States or Canada and GlobalAccess Subscribers will need a NationalAccess or BroadbandAccess PC card for domestic use. The domestic and Global PC Cards cannot be used at the same time. GlobalAccess Subscribers must activate and update their Preferred Roaming lists while in the National Enhanced Services Rate and Coverage Area every three months. Verizon Wireless reserves the right to terminate the service of any Subscriber whose total usage is less than half on the Verizon Wireless National Enhanced Services Rate and Coverage Area over three consecutive billing cycles. Verizon Wireless SIM Cards are for use only with the Global PC Card and only for the purpose of this service. Subscriber is responsible for any unauthorized use of its SIM Cards and must safeguard security codes. Upon termination of service, Subscriber must destroy SIM Card. By using your Global PC Card outside the United States, Subscriber is solely responsible for complying with all applicable Foreign Laws. Verizon Wireless will not be liable for any damages that result from Subscriber's failure to comply with Foreign Laws.
GlobalEmail: GlobalEmail capable equipment required. Verizon Wireless reserves the right to terminate the GlobalEmail service of Subscribers that have less than half of their usage on the Verizon Wireless National Enhanced Services Rate and Coverage Area over three consecutive billing cycles. SIM Cards are for use with GlobalEmail Equipment, and only for the purpose of GlobalEmail service. Customer is responsible for any unauthorized use of SIM Cards, and must safeguard security codes. Upon termination of service, please destroy any applicable SIM Cards. Subscribers using GlobalEmail outside the United States, agree that they are solely responsible for complying with all applicable foreign laws, rules and regulations ("foreign laws"). Customer agrees that Verizon Wireless is not liable for any damages that result from Subscriber's failure to comply with foreign laws. GlobalEmail Subscribers must activate and update their Preferred Roaming lists while in the National Enhanced Services Rate and Coverage Area every three months. TXT messaging billed at standard domestic and international TXT Messaging rates. Existing Verizon Wireless Subscribers migrating to GlobalEmail plans may be required to extend their Line Term.

## Share Option

Share Option: Sharing is available only among Government Subscribers on applicable calling plans choosing the Share Option.
America's Choice for Business \& Voice and Data Choice Bundles for Business Subscribers: (NOTE: Subscribers to America's Choice for Business and Voice and Data Choice Bundles for Business can share voice minutes across these plans and price points subject to some billing system limitations.). Sharing on these calling plans is for voice home airtime minutes only. Customer must maintain a minimum of five (5) Government Subscriber lines, all choosing a qualifying plan with Share Option. Sharing may only be available among Subscribers activating Wireless Service in the same Verizon Wireless market or group of markets (geographic regions may contain multiple Verizon Wireless markets). Sharing may require all Subscribers to be on the same billing account. Each sharing Subscriber's unused anytime minutes will pass to other sharing Subscribers that have exceeded their anytime minutes during the same monthly billing period (Mobile to Mobile minutes and Night and Weekend minutes do not share). Each sharing Subscriber's Monthly Home Airtime Allowance Minutes apply first to that line. Unused Monthly Home Airtime Minutes are then shared with other sharing Subscribers that have exceeded their Monthly Home Airtime Allowance in order of highest usage. At the termination of the Agreement,

Government Subscriber lines on America's Choice for Business with Share Option may be migrated onto applicable retail consumer pricing or Government pricing. Calling plan changes may not take effect until the billing cycle following the change request. Based on the geographic location of Customer's Government Subscribers, some Customers may have to have sharing Subscribers activated in more than one Verizon Wireless billing system. Sharing among Subscribers in multiple Verizon Wireless billing systems requires online invoicing or reporting, and a minimum of one hundred (100) Government Subscribers all choosing the Share Option. Unused minutes for cross billing system sharing will be distributed proportionally as a ratio of the minutes needed by each sharing Subscriber to the total minutes needed by all sharing Subscribers. Accounts that share across Verizon Wireless billing systems require set up that may take thirty (30) to sixty (60) days.

## M2M Data Plans and Feature Details

A data session is inactive when no data is being transferred, and may seem inactive while data is actively being transferred to a device, or seem active when actually cached and not transferring data. Customer must maintain virus protection when accessing the service and is responsible for all data sent and received including "overhead" (data that is in addition to user-transmitted data, including control, operational and routing instructions, errorchecking characters as well as retransmissions of user-data messages that are received in error) whether or not such data is actually received. Verizon Wireless will not be liable for problems receiving Service that result from Customer's device.
Megabyte (MB) Data Plans: M2M data usage is rounded to next full kilobyte at end of each billing cycle. Any unused portion of the megabyte allowance is lost. Equipment will not indicate kilobyte usage.
NationalAccess Roaming Feature: Not for use with Mobile Office Kits. Dynamic IP addresses will be assigned when roaming. Usage rounded up to next full kilobyte. For information on where NationalAccess Roaming is available, see www.verizonwireless.com.

Data Roaming: In the Canadian Broadband and Canadian Enhanced Services Rate and Coverage Areas, usage will be charged at a rate of $\$ 0.002 / \mathrm{KB}$ or $\$ 2.05 / \mathrm{MB}$. In the Mexican Enhanced Services Rate and Coverage Area, usage will be charged at a rate of $\$ 0.005 / \mathrm{KB}$ or $\$ 5.12 / \mathrm{MB}$. For more information on roaming in Canada and Mexico, visit verizonwireless.com/naroaming. In the Bermuda, China, Dominican Republic, Guam, India, Israel, Saipan and South Korea Enhanced Services Rate and Coverage Areas, usage will be billed at a rate of $\$ 0.02 / \mathrm{KB}$ or $\$ 20.48 / \mathrm{MB}$. I-Dial is needed to roam in many destinations. Only the Canadian Broadband Rate and Coverage Area supports EV-DO.

## One Talksm and Message+ from Verizon Government Terms of Service

One Talk from Verizon, together with its related devices, software and applications ("Service" or "One Talk"), is a commercially available business telephone solution that brings together the functions of office phones and mobile devices (smartphones and tablets) into a unified system, with all devices sharing the same communication features. (See https://www.verizonwireless.com/support/one-talk-features/ for a listing of features currently available with the Service.)
The following terms of service apply to the One Talk Service. "Customer" means the eligible entity purchasing the One Talk service under the Contract along with any Customer end users using the Service.

1. Customer Agreement. Customer's use of the Service is subject to all Contract terms. This applies regardless of whether the end user device is on the Customer's account or paid for by the end user (e.g. a Bring Your Own Device arrangement between Customer and end user).
2. How the Service Works. For the Service to work on wireless devices, Customer must select the line on your agency's profile to which you wish to add the One Talk feature. Each One Talk phone number can be shared with up to eight (8) devices (which can include one (1) smartphone using One Talk in Basic Dialer mode (if available), five (5) smartphones and/or tablets using the One Talk Mobile App, and two (2) desk phones. (Note that desk phones are not required for the Service.) You may only make voice and/or video calls with up to three (3) devices per One Talk phone number at the same time. The Service is not compatible with all price plans and desk phones are not available under all contracts. Check with your sales representative for plan compatibility with the Service and the availability of desk phones under the Contract.

Customer is solely responsible for managing its end user access to the One Talk Service, management of end user devices and management of information transmitted via the Service. Addition of devices and associated Service features is managed and administered by the Customer through Verizon Wireless' web portal.

## A. One Talk Components

One Talk Basic Dialer. If available, the One Talk Basic Dialer adds various business features to a compatible device's native dialer, which on a compatible smartphones (see https://www.verizonwireless.com/support/compatible-one-talk-devices/for a current list of supported devices.) With One Talk in Basic Dialer mode, Customer's One Talk phone number will be the same as its Verizon Wireless phone number. Other devices that you select will share the same One Talk phone number.
One Talk Mobile App. The One Talk Mobile App is available for smartphone and tablets either from the Google Play ${ }^{T M}$ Store for devices with Android ${ }^{T M}$ 5.0 or higher or from the Apple ${ }^{\circledR}$ App Store for devices with iOS 9.0 or higher. To use the Service, Customer must add a One Talk phone number to the Mobile App and end users must use the Mobile App to make voice and video calls and to send and receive messages. You can also obtain access to One Talk features through the Mobile App. With the Mobile App, the device will have two phone numbers - one for its original native dialer (if available), and the other for the One Talk number. Other associated devices will share the same One Talk number. Users may install the September 28, 2018

One Talk Mobile App on a compatible device, including devices receiving service from other carriers. In such circumstances, One Talk phone numbers must be added to their devices, and the users will be Verizon Wireless subscribers for purposes of the Service only, even if they continue to use a different carrier for their original mobile telephone numbers. In order to use messaging through the One Talk Mobile App, the customer also must add the Message + App.

Message+ App. The Message+ App provides an integrated and customized messaging experience across an end user's mobile phone, tablet, PC, and other devices, and an integrated calling experience across a user's mobile phone and tablet. (Note that integrated calling is not part of the One Talk Service.) An end user can also send group, location and other multimedia messages ("MMS") in addition to traditional text messages. The Message+ App includes an Integrated Messaging feature that lets users send and receive text and multimedia messages on an end user's smartphone, tablet, computer or the web using a user's Verizon One Talk mobile telephone number. The service syncs up to 90 days of messages across an end user's devices.

One Talk Desk Phones. One Talk desk phones are Voice-over-Internet Protocol (VoIP) devices, that must be purchased from Verizon Wireless. At your location, you will need separate broadband service (from Verizon or another ISP), either Ethernet or Wi-Fi connectivity, and AC power. Check with your Verizon Wireless sales representative for the availability of desk phones under the Contract.
Auto Receptionist: Hunt Group. In order to utilize either of these features, Customer must activate a new Verizon Wireless line or port in a line from another carrier. The settings for the line must be configured using the One Talk section of the My Business web portal.

## B. Charges

For each One Talk line, you will be charged a monthly recurring fee for the Service, in addition to the charges for data, voice, and messaging based on your service plan. Charges for international use may apply. You may be assessed additional 911 surcharges if required by law, for up to a maximum of three devices on each mobile phone number during the applicable billing cycle.

Desk Phones. Voice and video calls to and from One Talk desk phones will consume data on your existing broadband, cellular, or Wi-Fi connection. The following applies if you use the VZW network to connect to the Service:

One Talk Basic Dialer. Adding the One Talk feature to a smartphone does not consume any data. If you have a device that supports video calling, the voice portion will be billed as minutes of use and the video portion will be billed as data. Voice calls will be billed as minutes of use only.

One Talk Mobile App. Your download of the One Talk Mobile App will consume approximately 30 MB of data. Your use of the Service (including your download of the One Talk Mobile App) will be billed as data.

Auto Receptionist; Hunt Group. You will be charged a monthly recurring fee for each Auto Receptionist and Hunt Group line in your company's profile.

Integrated Calling Charges (Message+). Integrated Calling does not have a separate monthly service fee, but data usage charges will be incurred in accordance with Customer's service plan. If a call is transferred among connected devices, each transfer will be billed as a separate call. Also, depending on the service address, Customer may be assessed an additional 911 charge if required by law. Any call made from a tablet to a U.S. number will be treated as a domestic call, no matter where the call originates. Any call made from a tablet to a non-U.S. number will be treated as an international long distance call that originates in the U.S., which is subject to U.S. taxes, fees and Verizon surcharges, no matter where the call actually originates. These calls will be billed in accordance with Customer's international calling plan and/or international Contract rates.
3. Emergency 911 Calls. End users can make a 911 call over a Wi-Fi connection when using the Service, but whenever possible, end users should avoid doing so because 911 calls over a WiFi connection will not work if there is a failure of your broadband connection or electrical power, or if the 911 system doesn't recognize the address. In addition, when using a One Talk desk phone, voice functionality (including the ability to make and receive 911 calls) will not be available during a power outage, broadband connection failure or other service disruption. Before any desk phone can be activated or the Service can be activated on any device, Customer must enter the U.S. address where Customer wants emergency services to be sent if end users call 911 . It is not necessary to use the same address for all devices. It is very important that Customer updates its 911 address whenever Customer changes its location for any of these devices because this is the location that will be given to emergency services when end users dial 911. End users can go to their mobile device's Settings and change their 911 address at any time. Customer can change the 911 address for a desk phone on the One Talk section of the My Business web portal. (Note: With a smartphone using the One Talk Mobile App, emergency services will use the 911 address only if you use Wi-Fi to make the 911 call. If end users are using the Verizon Wireless Network, their smartphone's built-in capabilities will provide the location of the end user's device.)
4. Integrated Messaging Text Message Feature. To send and receive SMS messages, Mobile devices associated with either One Talk Basic Dialer (if available) or One Talk Mobile App must download the Message+ App to the device. The Integrated Messaging functionality of Message + enables you to synchronize messages across multiple devices, including smartphones, tablets and the web. Text messages sent and received while using the Service are separate from the native texting app (dual numbers) and are only temporarily retained on the One Talk message platform in the cloud. End users with access to the Service on a Smartphone or the Mobile Client can retrieve/download any text message sent or received using the

Service.
5. HIPAA. Integrated Messaging is not designed for secure transmission or storage of personal healthcare information. Therefore, Customer agrees not to use Service to store or transmit Protected Health Information (PHI) as defined in the Health Insurance Portability \& Accountability Act of 1996 and the Health Information Technology for Economic and Clinical Health Act of 2009 and accompanying regulations (collectively "HIPAA"). Covered Entities and Business Associates (as defined by HIPAA) will not use Integrated Messaging to store or transmit PHI. Customers that do not want its end users to save messages to the cloud (including all Covered Entities and Business Associates, as defined by HIPAA), must have an authorized representative block Integrated Messaging. For further information, go to https://web.vma.vzw.com/BusinessProduct. To learn more about HIPAA, go to: http://www.hhs.gov/ocr/privacy/hipaa/understanding/index.html.
6. Service Limitations. The Service is not compatible with fax machines, credit card machines or certain security systems. Your Verizon Wireless representative can suggest other possible solutions for some of these functions. Please check with your provider to confirm the compatibility requirements of your security system.
7. Important Service Disclosures. CUSTOMER ACKNOWLEDGES AND AGREES THAT THE SERVICE IS IMPLEMENTED WITHOUT SPECIFIC CONTROLS THAT MAY GENERALLY BE REQUIRED OR CUSTOMARY FOR CUSTOMERS IN ANY PARTICULAR INDUSTRY AND ARE NOT DESIGNED TO SATISFY ANY SPECIFIC LEGAL OBLIGATIONS. CUSTOMER IS SOLELY RESPONSIBLE FOR DETERMINING THAT THE SERVICE SATISFIES ANY LEGAL, REGULATORY OR CONTRACTUAL OBLIGATIONS CUSTOMER MAY HAVE. CUSTOMER AGREES TO USE THE SERVICES IN ACCORDANCE WITH ALL APPLICABLE LAWS AND NOT TO USE THE SERVICES IN ANY MANNER THAT MAY IMPOSE LEGAL, REGULATORY OR CONTRACTUAL OBLIGATIONS ON VERIZON WIRELESS, OTHER THAN THOSE WITH WHICH WE HAVE EXPRESSLY AGREED TO COMPLY IN THIS ADDENDUM.

CUSTOMER IS ON NOTICE THAT ANY TEXT MESSAGES DELIVERED TO A DEVICE USING THE SERVICE WILL REMAIN ON THAT DEVICE, EVEN AFTER THE MESSAGING FEATURE IS REMOVED OR END USER IS DEREGISTERED AND NO LONGER HAS ACCESS TO THE SERVICE. END USERS CONTROL THE DELETION OF MESSAGES RECEIVED ON THEIR DEVICES.
8. Software. In connection with the Service, Verizon Wireless will provide software that is owned by us, our affiliates or third-party licensors ("Software"). Verizon Wireless may update the Software from time to time and Customer and/or end user failure to install any update may affect Customer's Service and/or use of the Software. Customer may use the Software only as part of, or for use with, the Service as authorized in this Addendum.

Verizon Wireless grants Customer a limited, non-exclusive, non-transferable license to use the Service and the Software solely as authorized in this Addendum. All rights regarding use of the Service and Software not expressly granted in this Addendum are reserved by Verizon Wireless and/or any third-party licensors. The Software contains some programming, scripts, tools, modules, libraries, components, or other items that were developed using "Open Source" code; which are available for download at www.verizon.com/opensource.
Software was developed solely at private expense, and Customer has no other rights in software than those set forth herein. As such, customer may not adapt, alter, modify, reverse engineer, de-compile, disassemble, translate, attempt to derive source code from or create derivative works of the Service or Software, or otherwise tamper with or modify any security features or other Service components for any reason (or allow or help anyone else to do so). Customer also agrees to follow all rules and policies applicable to the Service, including the installation of required or automated updates, modifications and/or reinstallations of Software and obtaining available patches to address security, interoperability and/or performance issues.
9. Disclaimer of Warranty. THE SERVICE AND SOFTWARE ARE PROVIDED "AS IS" AND "AS AVAILABLE" WITHOUT WARRANTIES, EXPRESS OR IMPLIED, OF ANY KIND BY EITHER VERIZON WIRELESS, OUR AFFILIATES, OFFICERS, EMPLOYEES, LICENSORS, CONTRACTORS, AND AGENTS (TOGETHER, THE "VERIZON PARTIES"), INCLUDING BUT NOT LIMITED TO WARRANTIES OF TITLE, NONINFRINGEMENT OR IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THE VERIZON PARTIES AND ANY THIRD PARTY MOBILE APPLICATION STORE OPERATORS FROM WHICH YOU DOWNLOAD THE ONE TALK MOBILE APP WILL NOT BE LIABLE TO YOU OR ANYONE ELSE FOR ANY LOSSES OR DAMAGES OF ANY KIND OR ANY SECURITY ISSUES THAT MAY RESULT FROM YOUR USE OF THE SERVICE. NO ADVICE OR INFORMATION GIVEN BY THE VERIZON PARTIES SHALL CREATE ANY WARRANTY HEREUNDER.

## Networkfleet Terms and Conditions

1. DEFINITIONS. In these Terms and Conditions, the following terms, when capitalized, shall have the meaning set forth below:
"Customer Website Pages" means the web pages on the Networkfleet Website designated by Networkfleet for use by Customer.
"Devices" means the Networkfleet wireless device(s) identified on an accepted order.
"Networkfleet Services" means the services ordered hereunder including, but not limited to: (a) collection of diagnostic and/or location information from a Vehicle; (b) any proprietary data feed or elements thereof or any APIs provided by Networkfleet; (c) analysis, delivery and posting of Vehicle information to the Networkfleet Website; (d) notification to Customer and/or a designated third party by e-mail of certain events or Vehicle information; (e) Customer access and usage of Customer Website Pages; and (f) Device installation services.
"Networkfleet Website" means the Networkfleet website currently located at www.networkfleet.com.
"Network Fleet" is a wholely owned subsidiary of Verizon Communications, Inc, and an affiliate of Cellco Partnership, d/b/a Verizon Wireless which is the "Contractor" under the Verizon Wireless State of Florida Contract DMS-10/11-008C
"Service Partners" means the entities that Verizon Wireless works with, from time to time, to provide the Networkfleet Services, including, but not limited to, installers, website operators, mapping data providers and licensors.
"Vehicle" means any vehicle equipment equipped with a Device and owned or under the control of Customer.
2. NETWORKFLEET LICENSE. During the time that Customer is entitled to receive Networkfleet Services hereunder, the Customer shall have a non exclusive, non transferable license to (i) use the Networkfleet Services in the United States and such other countries as may be approved by Verizon Wireless in writing, (ii) access and use the Customer Website Pages, and (iii) use the firmware and software included in the Devices, solely for use in connection with the Networkfleet Services, and as provided in these Terms and Conditions. Redistribution or resale of this information by the Customer is prohibited without prior written consent.
3. INSTALLATION SERVICES. If Verizon Wireless accepts an order for Device installation services, such services may be performed by Service Partners who will install the Device at a mutually agreed location, in accordance with Networkfleet's Installation Policy, located at http://info.networkfleet.com/rs/networkfleet/images/Installation_Policy.pdf, as it may be amended from time to time, which is available at the Networkfleet Website. Customer acknowledges and agrees that installation of the Device may involve drilling holes, rewiring and other similar alterations to the Vehicle and that Verizon Wireless is not obligated to restore the Vehicle after removal of the Device.
4. CUSTOMER OBLIGATIONS. Customer shall limit its use of the Devices, Networkfleet Services, Networkfleet Website, and Customer Website Pages to their intended purposes and shall comply, and cause its employees and agents to comply with all applicable laws and regulations and with Networkfleet's Website Acceptable Use Policy, Privacy Policy and all other policies that Networkfleet may establish from time to time, which are, or will be available, on the Networkfleet Website. Customer shall inform its drivers of Vehicles that such Vehicle has been enabled for Networkfleet Services and that the Networkfleet Services include the collection of data points associated with the Vehicle's location and manner of operation.
5. LIMITED WARRANTY. (a) Verizon Wireless warrants to Customer that a Device purchased hereunder (other than an Asset Tracker device) will be free from defects in material and workmanship that prevent the Device from functioning in accordance with its specifications for a period of three (3) years following the initial activation of a Device. The period may be extended though the same period of time as the Customer has continuously paid for Networkfleet Services for the Device;
(b) Verizon Wireless warrants to Customer that an Asset Tracker device which has been purchased new from Networkfleet by Customer, will be free from defects in material and workmanship that prevent it from functioning in accordance with its specifications for a period of three (3) years from initial activation, excluding the battery.
(c) Verizon Wireless warrants to Customer that all accessories that are purchased new from Networkfleet by Customer will be free from defects in material and workmanship that prevent them from functioning in accordance with their specifications for a period of one (1) year from the date of shipment,
(d) Verizon Wireless warrants to Customer that installation services will be free from defects in workmanship for a period of one (1) year from completion of any such installation services (unless Customer has purchased an extended installation warranty). Verizon Wireless warrants that extended warranty installation services will be free from defects in workmanship for a period of one (1) year following completion of such services. The period may be extended through the same period of time as the Customer has continuously paid for such extended warranty installation service.
(e) Warranty claims must be made by notifying Verizon Wireless in writing promptly after Customer learns of the facts supporting a warranty claim, as specified in Networkfleet's then-current applicable warranty policy. The warranty policy can be found at
http://info.networkfleet.com/rs/networkfleet/images/Warranty.pdf. Verizon Wireless will, at its discretion, either repair or replace any non-complying Device with a Device of equivalent functionality, and if applicable, remedy any defects in installation of the Device.
(f) THE REMEDIES IN THIS SECTION ARE THE SOLE OBLIGATIONS AND REMEDY FOR BREACH OF ANY WARRANTY.
6. EXCLUSIONS. The Limited does not cover repair, replacement or correction of any defect, damage or malfunctions caused by: (i) failure to properly install the Devices as described in the Networkfleet installation guides (if installation is not performed by Networkfleet); (ii) accident, negligence, theft, vandalism, operator error, misuse or acts of Nature; (iii) failure of the facilities Customer uses to access the Networkfleet Website or to conform to Networkfleet specifications; (iv) modifications, attachments, repairs or unauthorized parts replacements performed by Customer or any third party not authorized by Networkfleet; or (v) use by Customer of hardware or software not provided or approved by Networkfleet. Customer will be responsible for the cost of Support Services provided by Networkfleet caused by any of the foregoing.
7. DISCLAIMER OF WARRANTIES. EXCEPT FOR THE LIMITED WARRANTY SET FORTH IN SECTION 5, VERIZON WIRELESS MAKES NO WARRANTY OR GUARANTEE OF ANY KIND WITH RESPECT TO THE DEVICES AND THE NETWORKFLEET SERVICES. TO THE FULLEST EXTENT PERMISSIBLE BY APPLICABLE LAW, VERIZON WIRELESS DISCLAIMS ALL REPRESENTATIONS AND WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO: IMPLIED WARRANTIES OF NONINFRINGEMENT, MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE; AND ANY IMPLIED WARRANTY ARISING FROM COURSE OF PERFORMANCE, COURSE OF DEALING OR USAGE OF TRADE. VERIZON WIRELESS DOES NOT WARRANT THAT THE RECEIPT OF DATA, MAPPING INFORMATION, AND OTHER CONTENT FROM THE DEVICES WILL BE AVAILABLE AT ALL TIMES, AT ALL GEOGRAPHIC LOCATIONS, UNINTERRUPTED OR ERROR-FREE, OR THAT THE TRANSMISSION OF DATA, MAPPING INFORMATION, AND OTHER CONTENT FROM NETWORKFLEET TO CUSTOMER OR TO THE CUSTOMER WEBSITE PAGES WILL ALWAYS BE ACCURATE, TIMELY OR COMPLETE.
8. LIMITATION OF LIABILITY. (a) NEITHER PARTY WILL BE LIABLE FOR CONSEQUENTIAL, SPECIAL, INDIRECT OR INCIDENTAL DAMAGES, INCLUDING LOST PROFITS OR LOST DATA, EVEN IF THAT PARTY IS INFORMED THAT THOSE DAMAGES MAY OCCUR. VERIZON WIRELESS' CUMULATIVE LIABILITY UNDER ANY LEGAL THEORY SHALL NOT EXCEED THE AMOUNT PAID TO VERIZON WIRELESS. (b) WITHOUT LIMITING THE FOREGOING, VERIZON WIRELESS AND THE SERVICE PARTNERS ARE NOT RESPONSIBLE FOR LIABILITIES OF ANY KIND RESULTING FROM DELAYS IN DELIVERY, INSTALLATION OR PROVIDING NETWORKFLEET SERVICES OR OTHER SERVICES, REGARDLESS OF THE CAUSE OF THE DELAY. CUSTOMER UNDERSTANDS AND AGREES THAT VERIZON WIRELESS SHALL NOT BE LIABLE FOR ANY DAMAGES OF ANY KIND RESULTING FROM AN ALLEGED OR ACTUAL LACK OF SECURITY RELATING TO CUSTOMER'S USE OF THE NETWORKFLEET SERVICES. (c) CUSTOMER UNDERSTANDS AND AGREES THAT: (i) THE DEVICE IS A WIRELESS DEVICE AND THAT WIRELESS COMMUNICATIONS NETWORKS ARE USED TO CONNECT THE DEVICES WITH NETWORKFLEETS DATA CENTER AND BY USING GPS (GLOBAL POSITIONING SYSTEM) TO DETERMINE A VEHICLE'S LOCATION; (ii) THE NETWORKFLEET SERVICES WILL NOT OPERATE UNLESS A VEHICLE IS IN AN AREA THAT HAS ADEQUATE WIRELESS COMMUNICATIONS COVERAGE AND, EVEN IF A VEHICLE IS IN SUCH AREA, THE NETWORKFLEET SERVICE IS SUBJECT TO WIRELESS SERVICE NETWORK AND TRANSMISSION LIMITATIONS AND MAY BE ADVERSELY AFFECTED BY TERRAIN, SIGNAL STRENGTH, WEATHER AND ATMOSPHERIC CONDITIONS, OR OTHER THINGS THAT VERIZON WIRELESS DO NOT CONTROL; AND (iii) INFORMATION ABOUT A VEHICLE'S LOCATION WILL NOT BE AVAILABLE UNLESS THE DEVICE IN THE VEHICLE IS ABLE TO RECEIVE GPS SIGNALS.
9. PROPRIETARY RIGHTS. Customer acknowledges and agrees that the Devices, the Networkfleet Service and the Networkfleet Website may include patent, copyright, trademark, service mark, trade secrets, or other intellectual property rights (collectively "Proprietary Rights") of Networkfleet, its affiliates or the Service Partners (including, with respect to the Networkfleet Website, materials that may be proprietary to Service Partners and suppliers, and that Networkfleet, its affiliates, including Verizon Wireless and/or the Service Partners retain title to and ownership of those Proprietary Rights and any and all improvements, modifications, fixes or enhancements made by or for Networkfleet, its affiliates and/or the Service Partners to the Devices, the Networkfleet Service or the Networkfleet Website and grant such Customers a limited license for purposes of utilizing the services for the purposed outlined in this agreement. Customer will not copy, modify, reverse-engineer, disassemble or decompile any software or firmware included in any Device or the Networkfleet Website or otherwise provided to Customer by or on behalf of Networkfleet, and will not disclose such software or provide access to the Devices, such software or any Networkfleet Services to any third party for such a purpose. Customer agrees that with respect to the Networkfleet Services, it shall not, nor shall it permit any third party to (a) assign, transfer, lease, rent, sell, distribute or import such Networkfleet Services to any third party; (b) except with the express written consent of Verizon Wireless, combine, embed or incorporate the Networkfleet Services into any other product or service other than any Customer-owned or developed interface for purposes of receiving the data feed delivered from the Networkfleet Devices; (c) reverse engineer, translate, convert, decompile the Networkfleet Services; (d) remove or alter any proprietary notices in the Networkfleet Services;(e) use the Networkfleet Services in connection with the transmission, sale, license, or delivery of any infringing, defamatory, offensive, or illegal products, services, or materials; (f) use the Networkfleet Services in any manner that threatens the integrity, performance, or availability of the Networkfleet Service; or $(\mathrm{g})$ use the Networkfleet Service in any manner that violates local, state or federal laws, regulations or orders. The Networkfleet Website includes aerial, satellite imagery from Digital Globe, one of the Service Partners, as a mapping option. If Customer uses such mapping option, Customer agrees to comply with the terms of use contained in Digital Globe's End User License Agreement found at http://www.digitalglobe.com/sites/default/files/dgcs/DigitalGlobe_Product_EULA.pdf.
10. MODIFICATIONS; WEBSITE MAINTENANCE. Networkfleet may alter or modify all or part of the Devices, the Networkfleet Services or the Networkfleet Website from time to time; provided such changes do not materially adversely affect Customer's use of the Networkfleet Services or

Networkfleet Website. Subject to the foregoing, such changes may include, without limitation, the addition or withdrawal of features, information, products, services, software or changes in instructions. Networkfleet reserves the right to perform scheduled maintenance for the Networkfleet Services and Networkfleet Website from time to time. This may include application and database maintenance as well as general website maintenance and may or may not involve Networkfleet Website and Networkfleet Services unavailability.
11. DATA. Customer represents and warrants that it has all rights and authority with respect to the data Verizon Wireless, Networkfleet, and the Service Partners acquire and transmit through Customer's use of the Devices, the Networkfleet Services and the Networkfleet Website ("Business Data") and grant the rights and approvals set forth in this Agreement and further grants to Verizon Wireless, Networkfleet, its affiliates and the Service Partners the nonexclusive, license and right to collect, access and use Business Data, and to access, copy and use the Business Data in the course of performing the Networkfleet Services and to analyze, measure and optimize the performance of the Devices and the Networkfleet Services and to develop new offerings for Customer and others and for other purposes of Networkfleet and its affiliates, including the development of data products for sale, licensing and distribution to third parties during the term of its contract with the Customer; provided, however, that except as may be required under law or court order, Networkfleet will not disclose or distribute Business Data to a third party in a form that permits identification of Customer.
12. EXPORT CONTROL. Customer understands and agrees that: (i) the software used in connection with the Service is controlled by US export control laws; (ii) further transfer or export of the software may be subject to US export control laws or similar laws of other countries; (iii) Customer will abide by such laws; and (iv) Customer will not re-export or divert the software to a country or activity in contravention of U.S. law. Customer represents and warrant that: (i) Customer is not now located in, does not maintain an office or residence in, is not a citizen of, nor does Customer intend to travel to (without agreeing to follow any specific federal regulatory parameters on such travel), any of the following countries: Cuba, Iran, North Korea, Sudan, Syria, or other locations where the United States or other governments may have restrictions; and (ii) Customer is not, nor does Customer anticipate being, listed on any U.S. Government, United Nations or other country's prohibited parties list (including, but not limited to the U.S. Department of Commerce Denied Persons List or Entity List and the U.S. Treasury Department's Specially Designated Nationals, Terrorists or Narcotics Traffickers List).
13. OWNERSHIP AND ACCEPTANCE. Title transfer and acceptance of products and services occur upon shipment or provision of service.
14. GENERAL. (a) No amendment, change, modification or waiver to any provision of any accepted order or these Terms and Conditions will be binding unless signed by an authorized representative of each party. (b) The parties' respective rights and obligations under Sections 7. DISCLAIMER OF WARRANTIES, 9. PROPRIETARY RIGHTS, and 11. DATA survive termination of an order.

| Revision History |  |  |
| :---: | :---: | :---: |
| Version | Date | Description |
| 1.0 | 1/20/13 | Original Template |
| 1.1 | 6/6/14 | Amendment 6 |
| 1.2 | 5/15/17 | ADDED: <br> - Push to Talk Plus <br> - Domestic Land Mobile Radio (LMR) Feature for PTT+ <br> - International Options Monthly Features: Mexico and Canada <br> - International Options Monthly Features: 140+ Countries <br> - International Options Monthly Recurring Features: Mexico and Canada <br> - International Options Monthly Recurring Features: 140+ Countries <br> - MobileIron Enterprise Mobility Management <br> - On-premise License and Installation Fees <br> - Cloud License and Installation Fees <br> - Technical Product Training <br> - Canvas <br> - Samsung Knox <br> - Verizon Auto Share (In Vehicle) Plan <br> Revised/Removed <br> - NationalAccess Roaming <br> - Push to Talk <br> - V Cast/VPak <br> - CDMA Roaming <br> - International Options $140+$ Countries |
| 1.3 | 8/21/17 | ADDED: <br> - IBM MaaS360 Enterprise Mobility Management <br> Revised/Removed <br> - Push to Talk Plus <br> - Domestic Land Mobile Radio (LMR) Feature for PTT+ <br> - Verizon Mobile Device Management (MDM): Government Subscribers Only <br> - Verizon Auto Share (In Vehicle) Plan <br> - On-Premise (Core) (Software Perpetual License) |
| 1.4 | 5/9/18 | ADDED: <br> - Custom Flat Rate Mobile Broadband - Government <br> - Custom Mobile Broadband Plan II - Government <br> - Public Safety Custom Plans <br> - Custom 4G Unlimited Smartphone Plan with Mobile Broadband Priority for National Security, Public Safety, and Emergency Preparedness <br> - Custom Unlimited Basic Phone Plan for National Security, Public Safety, and Emergency Preparedness <br> - Custom Unlimited Push to Talk Only Plan for National Security, Public Safety, and Emergency Preparedness <br> - Mobile Broadband Priority Feature for National Security, Public Safety, and Emergency Preparedness <br> - Custom 4G Unlimited Mobile Broadband Plan with Mobile Broadband Priority for National Security, Public Safety, and First Responders <br> - Private Network Core Service for National Security, Public Safety, and Emergency Preparedness <br> - 4G LTE Private Network Traffic Management (PNTM) Private IP Only (fixed WAN) Government Subscribers Only <br> - Networkfleet Service Options for State of Florida <br> - Networkfleet Device/Hardware Options for State of Florida <br> - Custom 4G Unlimited Smartphone Plan for Public Sector State of Florida Government Subscribers Only |

September 28, 2018


## Okaloosa County

GSA-Federal Supply Schedule Purchase Order

| Date: | February 5, 2020 |
| :---: | :---: |
| Vendor: | Verizon Wireless |
| Vendor Address: | 10170 Junction Drive Annapolis Junction, MD 20701 |
| Vendor Email: | VZWFederal.Implementations@VerizonWireless.com |
| Phone: | 1.800.561.6227 Option 3 |
| FAX: | 1.866.227.4978 |
| Authorized By: | By signing below, I certify that I am have legal authority to bind the listed government agency , that my agency is authorized to purchase under the GSA Federal Supply Schedule and that the use of all products/services purchased is for authorized government use. ANY RESELLING OF PRODUCTS/SERVICES PURCHASED UNDER THIS ORDER ARE STRICTLY PROHIBITED, as the contract and governing regulations require that all FSS purchases will be used for governmental purposes only and will not be resold for personal use. <br> Agency Name: $\qquad$ Okaloosa Count <br> Signature of Authorized Official: <br> Printed or typed name: $\qquad$ <br> Printed or typed title: $\qquad$ Purchasing Manager |
| Contact Information: | Email address: Istephens@myokaloosa.com <br> Phone number: 850-689-5916 <br> FAX number: N/A |
| Billing Information: | Okaloosa County <br> 5489 Old Bethel Road <br> Crestview, FL 32536 <br> Account \# 0823366364 (create NEW sub account $\qquad$ |
| Payment Terms: | Net 30 |
| Description of Goods/Services; Pricing: | Cellular service on the accounts listed below (or attached) totaling 4 units in accordance with the rate plans and terms and conditions now or in the future applicable to each of such lines pursuant to GSA Federal Supply Schedule Number GS-35F-0119P, <br> Rate Plan(s): Various <br> Equipment:Various |
| Term: | February 5, 2020 for 12 months through 2021 (month) (day) <br> (\#) <br> (year) |
|  | Monthly Access Fees for service on 4 Lines (Estimated) \$200.00 <br> Equipment charge(s) on 4 Lines (Estimates) $\$ 5000.00$ <br> Total Access and Equipment Fees on 4 lines (Estimate) $\$ 7400.00$ <br> Plus applicable fees, taxes and charges |
| Contract \#: | GSA Federal Supply Schedule Contract Number GS-35F-0119P, all terms and conditions are incorporated by reference. |
| Equipment (Open Market): | None of the equipment listed are products listed on GSA Federal Supply Schedule Contract No. GS-35F-0119P. All devices and/or accessories are "Open Market" items. |
| Miscellaneous: | Specify Phones, Delivery, Etc.: |
| Customer Acceptance: | Signature: <br> Date: $02106 / 2020$ $\qquad$ |

CONTRACT\#: C07-1535-PUR
VERIZON
For Verizon Wireless internal use only: Approval:

GSA-Federal Supply Schedule Purchase Order

| Date: | January 29, 2020 |
| :---: | :---: |
| Vendor: | Verizon Wireless |
| Vendor Address: | 10170 Junction Drive Annapolis Junction, MD 20701 |
| Vendor Email: | VZWFederal.implementations@VerizonWireless.com |
| Phone: | 1.800.561.6227 Option 3 |
| FAX: | 1.866.227.4978 |
| Authorized By: | By signing below, I certify that I am have legal authority to bind the listed government agency, that my agency is authorized to purchase under the GSA Federal Supply Schedule and that the use of all products/services purchased is for authorized government use. ANY RESELLING OF PRODUCTS/SERVICES PURCHASED UNDER THIS ORDER ARE STRICTLY PROHIBTEED, as the contract and governing regutations require that all FSS purchasas will be used for governmental purposes only and will not be resold for personal use. <br> Agency Name: $\qquad$ Okaloosa County <br> Signature of Authorized Official: <br> Printed or typed name: $\qquad$ jof <br> Printed or typed title: $\qquad$ Okaioosa County Administrator |
| Contact Information: | Email address: istephens@myakaloosa@myokaloosa.com <br> Phone number: 850-689-5916 <br> FAX number: N/A |
| Billing Information: | Okaloosa County 1250 Eglin Parkway $N$. Suite 303 <br> Shalimar, FL 32579 $\qquad$ |
| Payment Terms: | Net 30 |
| Description of Goods/Services: Pricing: | Cellular service on the accounts listed below (or attached) totaling 150 units in accordance with the rate plans and terms and conditions now or in the future applicable to each of such lines pursuant: to GSA Federal Supply Schedule Number GS-35F-0119P, <br> Rate Plan(s): Various <br> Equipment: Various |
| Term: | January 29,2020 for 12 months through 2021 <br> (month) (day) <br> (i) <br> fyear! |
|  | Monthly Access Fees for service on 150 Lines (Estimated) $\$ 7000.00$ Equipment charge(s) on 150 Lines (Estimates) $\$ 7500.00$ Total Access and Equipment Fees on 150 Ines (Estimate) $\$ 91500.00$ Plus applicable fees, taxes and charges |
| Contract\#: | GSA Federal Supply Schedule Contract Nurnber GS-35F-0119P, all terms and conditions are incorporated by reference. |
| Equipment (Open Market): | None of the equipment listed are products listed on GSA Federal Supply Schedule Contract No. GS-35F-0119P. All devices and/or accessories are "Open Market" items. |
| Miscelianeous: | Specify Phones, Deilvery, Etc: |
| Customer Acceptance: | Signature: $\qquad$ Date: 7 John Hofstad $160 / 20$ |

## CONTRACT, LEASE, AGREEMENT CONTROL FORM

Date: ..... 01/20/2017
Contract/Lease Control \#: C07-1535-PUR
Bid \#: ..... BCC 41-07
Contract/Lease Type: ..... CONTRACT
Award To/Lessee: VERIZON
Owner/Lessor: OKALOOSA COUNTY
Effective Date: ..... $-1 / 12 / 2017$
Expiration Date: ..... $-12 / 30 / 2017$
Description of
Contract/Lease: WIRLESS COMMUNICATIONS-PHONES/SERVICES
Department: ..... PUR
Department Monitor: ..... KISELA
Monitor's Telephone \#: ..... 850-689-5960
Monitor's FAX \# or E-mail: GKISELA@CO.OKALOOSA.FL.US
Closed:
Cc: Finance Department Contracts \& Grants Office

# GENERAL SERVICES ADMINISTRATION FEDERAL SUPPLY SERVICE AUTHORIZED FEDERAL SUPPLY SCHEDULE PRICELIST 

Products and ordering information, terms and conditions, and up to date pricing are available on GSA Advantage!, a menu driven database system.
The Internet address for GSA Advantage! is: https://www.gsaadvantage.gov/

## verizon ${ }^{\checkmark}$

| Schedule Number: | 70 |
| :--- | :--- |
| Schedule Name | General Purpose Commercial Information Technology <br> Equipment, Software, and Services |
| SIN(s): | 132-53 Wireless Services |
| FPDS Code: | D304: Excluding local and long distance voice, data, video and <br> dedicated transmission services which are NOT mobile. <br> Cellular/PCS Voice Services. |
| Contract Number: | GS-35F-0119P |
| Contract Period: | December 03, 2003 through December 02, 2023 |
| Modification: | 45 |
| Contractor: | Cellco Partnership dba Verizon Wireless <br> 10170 Junction Drive, Suite 200 <br> Annapolis Junction, MD 20701 |
|  | Phone:1-800-561-6227 |
| DUNS\#: 968904698 |  |
| Debsite: | CAGE Code: 1HWU7 <br> Tax ID\#:22-3372889 <br> http://www.verizonenterprise.com/industry/public_sector/federal/contracts/ |

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## INFORMATION FOR ORDERING ACTIVITIES APPLICABLE TO ALL SPECIAL ITEM NUMBERS

## SPECIAL NOTICE TO AGENCIES: Small Business Participation

SBA strongly supports the participation of small business concerns in the Federal Supply Schedules Program. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micro purchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage! ${ }^{\text {TM }}$ on-line shopping service (www.fss.gsa.gov). The catalogs/pricelists, GSA Advantage! ${ }^{T M}$ and the Federal Supply Service Home Page (www.fss.gsa.gov) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micro purchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.


## 1. Geographic Scope of Contract

The geographic scope of this contract is the 48 contiguous states, the District of Columbia and Hawaii.

## 2. Contractor's Ordering Address and Payment Information

## Ordering Address:

Verizon Wireless

10170 Junction Drive, Suite 200
Annapolis Junction, MD 20701

Payment for Services:
Verizon Wireless
P.O. Box 17464

Baltimore, MD 21297-1464

## 3. Verizon Wireless Overview

Verizon Wireless operates the nation's most reliable wireless network, with more than 116.87 million retail connections. Verizon Wireless is an indirect, wholly-owned subsidiary of Verizon Communications (NYSE:VZ).
$\checkmark$ Our primary network technology platform is 4G LTE, which provides higher data throughput performance for data services at a lower cost compared to that offered by 3 G technologies.
$\checkmark$ We use HD Calling, enabled by VoLTE, in addition to 3G Code Division Multiple Access (CDMA) technology, to provide voice calling services to our customers.
$\checkmark$ We are committed to developing and deploying5G wireless technology. On October 1,2018, we turned on the world's first commercial 5G network - our 5G Home service for consumers - in parts of Los Angeles, CA, Houston, TX, Sacramento, CA, and Indianapolis, IN, on our 5G Ultra Wideband network and on October 24, 2018, we added Panama City, FL, to our list of 5 G cities.
$\checkmark$ U.S. Market Coverage: We have the largest 4G LTE network of any service provider in the U.S., with licensed and operational coverage in all of the 100 most populous U.S. Metropolitan areas.
$\checkmark$ Our 4G LTE network is available to more than 98 percent of the U.S. population and covers nearly 326.5 million people.
$\checkmark$ Mobile Switching Centers: 137
$\checkmark$ Headquarters: Basking Ridge, NJ

## 4. Verizon Wireless Network

Verizon operates the nation's most reliable wireless network.

## LTE Technology

LTE is the technological foundation for our 4G wireless broadband network. LTE offers a number of significant technological and business advantages over other 4G technologies that make it a superior networking standard. Our customers want to be truly un-tethered with advanced communication devices that provide a similar experience as found in today's wired networks - you want to be able to communicate in new and innovative ways whenever and wherever you choose around the globe. For these reasons, we believe LTE is the best technology with the global scale needed to deliver such experiences.

Our 4G LTE network offers a number of benefits, including:
$\checkmark$ High peak speeds: The Average User Data Rate (downlink) is greater than or equal to 5 Mbps ; and the Average User Data Rate (uplink) is greater than or equal to 2 Mbps .
$\checkmark$ Low latency: Approximately 100 ms round trip over the airlink within the Verizon wireless network.
$\checkmark$ Scalable bandwidths: Bandwidth allocation of $1.4,3,5,10,15,20 \mathrm{MHz}$; scalable bandwidth provides the flexibility for deployment and capacities.
$\checkmark$ Improved spectrum efficiency: Spectrum efficiency refers to how limited bandwidth is used by the access layer of a wireless network. Improved spectrum efficiency allows more information to be transmitted in a given bandwidth, while increasing the number of users and services the network can support.
$\checkmark$ Improved cell-edge data rates: Not only does spectral efficiency of LTE improve near cell towers, it also improves at the coverage area or cell edge, which makes more bandwidth available at the cell edge. Data rates improve two to three times at the cell edge over the previous benchmark
$\checkmark$ Seamless performance: Reducing handover latency and packet loss are critical to delivering a quality service. This reduction is considerably more challenging with mobile broadband than with fixed-line broadband where the time variability and unpredictability of the channel become more acute, creating the issue. Additional complications arise from the need to hand over sessions from one cell to another as users cross coverage and frequency boundaries. These handover sessions require seamless coordination of radio resources across multiple cells. In the past, 3G networks split both voice and data signals. 4G LTE uses an Evolved Packet Core that is 100\% IP based facilitating simultaneous voice and data communications.

## verizon ${ }^{\checkmark}$

## 4G LTE Network Service Area

We have coverage where it counts.

We cover
326.5 pililon

More than
$\mathbf{9 8 \%}$ portheus.

## More than

2.56 million square miles

Based on $9 / 15 / 2018$ U.S. Census population data
Verizon's 4 GLTET service is avaiable to more than 326
milion people in the U.S.

| Map Key |
| :---: |
| $\square$ 4G LTE Data/voice Coverage |
| $\square$ Extended 4G LTE Data Coverage |
| $\square \square$ Extended $1 \mathrm{X} / 3 \mathrm{G}$ Data/Noice Coverage |
| $\square$ Data/Noice Coverage Not Available |



We're constantly improving.

## \$111 billion

invested into our network infrastructure since 2000.

We're obsess over the details.

## 1 quadrillion

bytes of data analyzed by our engineers every day.

We're fast and we deliver consistently fast speeds in more places than any other network.

Right now, we're working to meet today's surging demand by pioneering $5 \mathbf{G}$ wireless technology.

## 5. Wireless Calling Plans

## Wireless Voice (Basic Phones) Service Plans

## America's Choicesm for Government Voice Calling Plans

The calling plans below reflect the monthly access charge discount. No additional discounts apply.

| AC for Government Voice Calling Plans: | 100 Voice Minutes | 200 Voice Minutes | 400 Voice Minutes | 600 Voice Minutes | 1000 Voice Minutes |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Domestic Anytime Voice Minutes Per Month | 100 | 200 | 400 | 600 | 1000 |
| Monthly Access Charge (non-pooled minutes) | NA | NA | \$26.91 | \$39.41 | \$50.96 |
| Monthly Access Charge (pooled minutes) | \$23.06 | \$26.24 | \$28.84 | \$41.34 | \$52.88 |
| Friends \& Family for Government | NA |  |  | Up to 10 numbers for entire account, not per user |  |
| Overage Rate | \$0.25 per minute |  |  |  |  |
| Domestic Night \& Weekend Minutes | Unlimited |  |  |  |  |
| Domestic Mobile to Mobile Minutes | Unlimited |  |  |  |  |
| Included Domestic Text/PIX/FLIX Messages | 200 per month |  |  |  |  |
| Unlimited Domestic Push-to-Talk | \$2.00 additional per user, per month |  |  |  |  |
| Domestic Long Distance | Included |  |  |  |  |
| NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options. |  |  |  |  |  |

America's Choiceś for Government Voice Calling Plans
The calling plans below reflect the monthly access charge discount. No additional discounts apply.

| Monthly Access Charge | \$14.99 |
| :---: | :---: |
| Domestic Anytime Voice Minutes Per Month | 0 Minutes <br> Minutes can share minutes from voice and/or voice \& data bundle plans |
| Domestic Night \& Weekend Minutes | Unlimited |
| Domestic Mobile to Mobile Minutes | Unlimited |
| Included Domestic Text/PIX/FLIX Messages | 100 per month |
| Voice Per Minute Rate | \$0.25 per minute |
| Domestic Long Distance | Included |
| America's Choice ${ }^{\text {SM }}$ for Government Additional Line Voice \& Push to Talk Plan |  |
| Monthly Access Charge | \$17.99 |
| Domestic Anytime Voice Minutes Per Month | 0 Minutes <br> Minutes can share minutes from voice and/or voice \& data bundle plans |
| Domestic Unlimited Push to Talk | Included |
| Domestic Night \& Weekend Minutes | Unlimited |
| Domestic Mobile to Mobile Minutes | Unlimited |
| Included Domestic Text/PIX/FLIX Messages | 100 per month |
| Voice Per Minute Rate | \$0.25 per minute |
| Domestic Long Distance | Included |

NOTE: No more than $50 \%$ of plans on a single account can be placed on the Additional Line Voice or Additional Line Voice \& Push to Talk plans.

America's ChoicesM for Government Voice Flat Rate Plan: GSA-FSS Subscribers Only
The calling plans below reflect the monthly access charge discount. No additional discounts apply.
America's Choice ${ }^{\text {SM }}$ for Government Voice Flat Rate Plan

| Monthly Access Charge | $\$ 11.99$ |
| :--- | :---: |
| Domestic Anytime Voice Minutes Per Month | 0 Minutes. |
| Voice Per Minute Rate | $\$ 0.25$ per minute |
| Domestic Long Distance | Included |

NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options.

| America's Choicesm for Business II Calling Plans |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| The calling plans below reflect the monthly access charge discount. No additional discounts apply. |  |  |  |  |  |
| AC for Business Voice Calling Plans | 450 Voice | 900 Voice | 1350 Voice | 2000 Voice | 4000 Voice |
| Domestic Anytime Minutes Per Month | 450 | 900 | 1350 | 2000 | 4000 |
| Domestic Monthly Access Charge (non-pooled minutes) | \$29.99 | \$44.99 | \$59.99 | \$74.99 | \$112.49 |
| Domestic Monthly Access Charge (pooled minutes) | \$33.74 | \$48.74 | \$63.74 | \$78.74 | \$116.24 |
| Overage Rate | \$0.25 per minute |  |  |  |  |
| Domestic Night \& Weekend Minutes | Unlimited |  |  |  |  |
| Domestic Mobile to Mobile Minutes | Unlimited |  |  |  |  |
| Domestic Long Distance Rate | Included |  |  |  |  |
| Unlimited Push to Talk | \$2.00 additional per user, per month |  |  |  |  |
| NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options. |  |  |  |  |  |

## Nationwide Unlimited Calling Plan

The calling plans below reflect the monthly access charge discount. No additional discounts apply.

| America's ChoicesM for |  |
| :--- | :---: |
| Monthly Access Charge | \$52.49 |
| Domestic Anytime Voice Minutes Per Month | Unice Flat Rate Plan |
| Domestic Night \& Weekend Minutes Per Month | Unlimited |
| Domestic Mobile to Mobile Minutes Per Month | Unlimited |
| Domestic Long Distance | Included |
| Data Sent \& Received** | \$1.99/ MB per data package |
| NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options. ${ }^{* *}$ |  |

## Wireless Voice \& Data (Smartphone) Service Plans

## (Domestic) America's Choicesm for Government Voice \& Data Plans

The calling plans below reflect the monthly access charge discount. No additional discounts apply.

| Domestic AC for Government Voice \& Data Plans: | 400 Minute Voice/Data Bundle | 600 Minute Voice/Data Bundle | 1000 Minute Voice/Data Bundle |
| :---: | :---: | :---: | :---: |
| Domestic Anytime Voice Minutes Per Month | 400 | 600 | 1000 |
| Monthly Access Charge (non-pooled minutes) | \$46.15 | \$58.64 | \$70.19 |
| Monthly Access Charge (pooled minutes) | \$48.07 | \$60.57 | \$72.11 |
| Overage Rate | \$0.25 per minute |  |  |
| Domestic Data Allowance for Email | Unlimited |  |  |
| Domestic Night \& Weekend Minutes | Unlimited |  |  |
| Domestic Mobile to Mobile Minutes | Unlimited |  |  |
| Friends \& Family for Government | Up to 10 numbers For Entire Account, Not Per User |  |  |
| Domestic Text/PIXIFLIX Messages | Unlimited |  |  |
| NationalAccess Roaming | \$0.002 per Kilobyte |  |  |
| Unlimited Domestic Push to Talk | Included (device dependent) |  |  |
| Domestic Long Distance | Included |  |  |
| NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options. Subject to the Mobile Broadband terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), Smartphone and BlackBerry Plans. |  |  |  |


| Custom 4G Verizon Unlimited Smartphone Plan for Public Sector <br> Government Subscribers Only <br> The calling plan below reflects the monthly access fee discount. No additional discounts apply |  |
| :---: | :---: |
| Only 4G LTE GSM/UMTS global-capable smartphones can be activated on this plan. |  |
| Monthly Access Fee | \$48.75 |
| Monthly Minutes in U.S | Unlimited |
| Domestic Data Allowance | Unlimited (1) |
| Domestic Mobile Hotspot | Unlimited(2) |
| Domestic and International Messaging Allowance | Unlimited ${ }^{(3)}$ |
| NOTE: No domestic roaming or long distance charges. Coverage includes the Verizon Wireless 4G network; and the 3G and 3G Extended networks, while available. (1) In the event of network congestion, after 10GB of data usage on a line during any billing cycle, usage on such line may result in slightly slower download speeds relative to another user. To ensure users are able to maximize their high-speed data use for business applications, video applications will stream at 480p. (2) Mobile Hotspot is available on all capable devices and allows Government Subscribers to use their device and share data allowance with multiple Wi-Fi enabled devices. If 10GB of Mobile Hotspot data usage is exceeded on any line in any given billing cycle, Verizon Wireless will limit the data throughput speeds for additional usage for the remainder of the then-current billing cycle for the line that exceeds the data usage. ${ }^{(3)}$ Unlimited Messaging from within the United States to anywhere in the world where messaging services are available. |  |

## America's ChoicesM for Government Voice \& Global Data Plans

The calling plans below reflect the monthly access charge discount. No additional discounts apply.

| AC for Government Voice \& Global Data Plans: | 400 Minute Voice/Global Data Bundle | $\begin{gathered} 600 \text { Minute } \\ \text { Voice/Global Data } \\ \text { Bundle } \end{gathered}$ | 1000 Minute Voice/Global Data Bundle |
| :---: | :---: | :---: | :---: |
| Domestic Anytime Voice Minutes Per Month | 400 | 600 | 1000 |
| Monthly Access Charge (non-pooled minutes) | \$61.53 | \$74.03 | \$85.57 |
| Monthly Access Charge (pooled minutes) | \$63.45 | \$75.95 | \$87.49 |
| Overage Rate | \$0.25 per minute |  |  |
| Domestic \& Global Data Allowance for Email | Unlimited |  |  |
| Domestic Night \& Weekend Minutes | Unlimited |  |  |
| Domestic Mobile to Mobile Minutes | Unlimited |  |  |
| Friends \& Family for Government | Up to 10 numbers For Entire Account, Not Per User |  |  |
| Domestic Text/PIXIFLIX Messages | Unlimited |  |  |
| NationalAccess Roaming | \$0.002 per Kilobyte |  |  |
| Unlimited Domestic Push to Talk | Included (device dependent) |  |  |
| Domestic Long Distance | Included |  |  |
| NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options. Subject to the Mobile Broadband terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), Smartphone and BlackBerry Plans. |  |  |  |

America's Choice ${ }^{\text {SM }}$ for Government Choice Voice \& Data Plans
The calling plans below reflect the monthly access charge discount. No additional discounts apply.

| AC for Government Choice Voice \& Data Plans: | 450 Minute Voice/Data Bundle | 1350 Minute Voice/Data Bundle | 4000 Minute Voice/Data Bundle |
| :---: | :---: | :---: | :---: |
| Domestic Anytime Voice Minutes Per Month | 450 | 1350 | 4000 |
| Monthly Access Charge (non-pooled minutes) | \$59.99 | \$82.49 | \$127.49 |
| Monthly Access Charge (pooled minutes) | \$63.74 | \$86.24 | \$131.24 |
| Overage Rate | \$0.25 per minute |  |  |
| Domestic Data Allowance for Email | Unlimited |  |  |
| Domestic Night \& Weekend Minutes | Unlimited |  |  |
| Domestic Mobile to Mobile Minutes | Unlimited |  |  |
| NationalAccess Roaming | \$0.002 per Kilobyte |  |  |
| Unlimited Domestic Push to Talk | Included (device dependent) |  |  |
| Domestic Long Distance | Included |  |  |

NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options. Subject to the Mobile Broadband terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), Smartphone and BlackBerry Plans.

## Wireless Data (Data-Only Devices) Service Plans

| Domestic Smartphone (No Voice Minutes) Data Plan |  |
| :---: | :---: |
| The calling plan below reflects the monthly access charge discount. No additional discounts apply. |  |
|  | BlackBerry/Smartphone Data Only Plan |
| Monthly Access Charge | \$33.65 |
| Domestic Data Allowance for Email | Unlimited |
| Domestic Mobile to Mobile Minutes | Unlimited |
| Domestic Anytime Voice Minutes Per Month | 0 Minutes |
| Overage Rate | \$0.12 per minute |
| Domestic TextPIXIFLIX Messages | Unlimited |
| NationalAccess Roaming | \$0.002 per Kilobyte |
| Unlimited Domestic Push to Talk | Included (device dependent) |
| Domestic Long Distance | Included |
| NOTE: Subject to the Mobile Broadband terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), Smartphone and BlackBerry Plans. |  |
| (Domestic) BlackBerry/Smartphone (Shared Minutes) Data Plan |  |
| A discount has been applied and this plan is not eligible for any further discounts. |  |
|  | BlackBerry/Smartphone Shared Minute Data Plan |
| Monthly Access Charge | \$34.99 |
| Domestic Data Allowance for Email | Unlimited |
| Domestic Mobile to Mobile Minutes | Unlimited |
| Domestic Anytime Voice Minutes Per Month | 0 Minutes. Minutes can share from voice and/or voice \& data bundle plans |
| Overage Rate | \$0.25 per minute |
| Domestic TextPIXIFLIX Messages | Unlimited |
| NationalAccess Roaming | \$0.002 per Kilobyte |
| Unlimited Domestic Push to Talk | Included (device dependent) |
| Domestic Long Distance | Included |
| NOTE: Subject to the Mobile Broadband terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), Smartphone and BlackBerry Plans. No more than $50 \%$ of plans on a single account can be placed on the Blackberry/Smartphone Shared Minute plan. |  |


| (Global) BlackBerry/Smartphone (No Voice Minutes) Data Plan |  |  |  |
| :--- | :---: | :---: | :---: |
| A discount has been applied and this plan is not eligible for any further discounts. |  |  |  |
| Global BlackBery/Smartphone Data Only Plan |  |  |  |
| Monthly Access Charge | \$49.03 |  |  |
| Global Data Allowance for Email | Unlimited |  |  |
| Domestic Data Allowance for Email | Unlimited |  |  |
| Domestic Mobile to Mobile Minutes | Unlimited |  |  |
| Domestic Anytime Voice Minutes Per Month | O Minutes. |  |  |
| Domestic Voice Rate | \$0.12 per minute |  |  |
| Domestic Text Messages | Unlimited |  |  |
| NationalAccess Roaming | $\$ 0.002$ per Kilobyte |  |  |
| Unlimited Domestic Push to Talk | Included (device dependent) |  |  |
| Domestic Long Distance | Included |  |  |
| NOTE: <br> Smbject to the Mobile Broadband terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), |  |  |  |


| Mobile BroadbandAccess Data Plan |  |
| :--- | :---: |
| The plan below reflects the monthly access charge discount. No additional discounts apply. |  |
| Discounted Monthly Access Charge | Mobile Broadband Access Only |
| Domestic Data Allowance for Email and Internet/Intranet Browsing | S39.99 |
| Overage Rate Per KB | Unlimited |
| National-Access Roaming | NA |
| Domestic Long Distance ${ }^{1}$ | \$0.002 per Kilobyte |
| NOTE: Subject to the Mobile Broadband terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), <br> Smartphone and BlackBerry Plans. |  |


| Custom 4G Flat Rate Mobile Broadband Plan for Government <br> Government Subscribers Only <br> $\qquad$The plan below reflects the monthly access charge discount. No additional discounts apply. |
| :--- |
| Monthly Access Fee |



## Custom 3G/4G Mobile Broadband Data Share Plan

(for Internet browsing, email, or intranet access)
The plan below reflects the monthly access charge discount. No additional discounts apply.

|  | Mobile Broadband Data Share Plan |
| :--- | :---: |
| Monthly Access Charge | $\$ 11.00^{*}$ |
| Monthly Data Allowance | 0 MB |
| Monthly Billing Rate for up to 3GB of Shared Data | $\$ 22.00$ (plus Monthly Access Charge of \$11.00) |
| Overage Billing Rate (if 3GB shared pool per month is exceeded) | $\$ 0.0000076$ per KB |
| NationalAccess Roaming | $\$ 0.002$ per KB (Canada)/ \$0.005 per KB (Mexico) |

NOTE: 4G and 3G Mobile Broadband coverage details can be found at www.verizonwireless.com. 4G and 3G Mobile Broadband coverage details can be found at www.verizonwireless.com. 4G service requires 4G Equipment and 4G coverage. *Monthly Access Charge: Each Subscriber's monthly access Charge will be $\$ 11.00$ per month regardless of data usage. However, if a Subscriber uses any data; such Subscriber will incur a $\$ 22.00$ charge for up to 3 GB of data for that month (a Monthly Access Charge total of $\$ 33.00$ ). Any monthly data usage over the 3GB limit will incur the Overage Rate Per KB listed in the table above, subject to available Mobile Broadband sharing allowances. Customer may have $100 \%$ of their Mobile Broadband Subscribers on the $\$ 11.00$ month plan; however, no more than twenty percent (20\%) of their total Mobile Broadband Subscriber lines can have zero use on a monthly basis. Data Sharing: At the end of each bill cycle any unused data allowances for customers sharing on lines across multiple accounts will be
applied proportionally to all lines with overages. Calling plan changes may not take effect until the billing cycle following the change request.

| Custom 4G International Data Smartphone Feature: <br> Government Subscribers Only <br> The feature below reflects the monthly access charge discount. No additional discounts apply. |  |  |  |
| :---: | :---: | :---: | :---: |
| Monthly Access Fee | \$35.00 |  |  |
| International Data Allowance | Flat Rate ${ }^{\text {¢ }}$ |  |  |
| International Voice Roaming+ ${ }^{+}$ | 36 European Countries* | Zone 1 Countries** | Zone 2 Countries*** |
|  | \$0.59/minute | \$0.99/minute | \$1.99/minute |

NOTE: Only 4G LTE capable Smartphone devices can be activated on this Feature. 4G service requires 4G Equipment and 4G coverage. The international data allowance applies in Canada, Mexico, and the rest of the world where coverage is available. This Feature cannot be combined with a Mobile Hotspot or unlimited domestic data plans or features. This Custom Feature includes a Global Support Pack with a SIM Card, Global Support Guide, and Global Support Calling Card. For features, the underlying voice plan determines the rates for domestic voice airtime, and domestic long distance. ${ }^{++ \text {In CDMA countries the international voice per minute }}$ rate may vary. Verizon Wireless reserves the right to terminate the service of subscribers that have less than half of their voice or data usage over three consecutive billing cycles on the Verizon Wireless Nationwide Rate and Coverage Area. See verizonwireless.com/global for details about international service.
${ }^{\dagger}$ Flat Rate: In the event that any subscriber uses more than 500 MBs of international data usage in any billing period, data speeds will be reduce for the remainder of the billing cycle.
*36 European Countries are as follows: Aland Islands, Austria, Belgium, Bulgaria, Cyprus, Czech Republic, Denmark, England, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Mayotte Island, Netherlands, Northern Ireland, Poland, Portugal, Reunion, Romania, San Marino, Scotland, Slovakia, Slovenia, Spain, St. Barthelemy, Sweden, Vatican City, and Wales.
**Zone 1 Countries are as follows: Albania, Algeria, Andorra, Aruba, Australia, Bahrain, Bermuda, Bosnia and Herzegovina, Botswana, Brazil, Brunei, Cambodia, Cameroon, China, Croatia, Egypt, Faroe Islands, Fiji Islands, Gibraltar, Guadeloupe, Guernsey, Hong Kong, Iceland, India, Isle of Man, Jersey, Jordan, Liechtenstein, Macau, Macedonia, Madagascar, Malawi, Malaysia, Mauritius, Monaco, Morocco, Mozambique, Namibia, Netherlands Antilles, New Zealand, Norway, Oman, Qatar, Seychelles, Singapore, South Africa, St. Martin, Suriname, Switzerland, Taiwan, Tanzania, Thailand, Tunisia, Turkey, Uganda, United Arab Emirates, Venezuela, Vietnam, and Zambia.
**Zone 2 Countries are as follows: Afghanistan, American Samoa, Angola, Anguilla, Antarctica, Antigua, Argentina, Armenia, Azerbaijan, Bahamas, Bangladesh, Barbados, Barbuda, Belarus, Belize, Benin, Bhutan, Bolivia, Bonaire, Burkina Faso, Burundi, Cabbage Beach, Cape Verde Islands, Cayman Islands, Central African Republic, Chad, Chile, Christmas Island, Colombia, Comoros, Congo, Cook Islands, Costa Rica, Curacao, Djibouti, Dominica, East Timor, Easter Island, Ecuador, El Salvador, Equatorial Guinea, Ethiopia, Falkland Islands, French Guiana, French Polynesia, Gabon, Gambia, Georgia, Ghana, Grand Bahamas, Greenland, Grenada, Guatemala, Guinea, Guinea Bissau, Guyana, Haiti, Honduras, Indonesia, Iraq, Ivory Coast, Jamaica, Japan, Jost Van Dyke, Kazakhstan, Kenya, Kosovo, Kuwait, Kyrgyzstan, Laos, Lebanon, Lesotho, Liberia, Libya, Maldives, Mali, Marie Galante, Martinique, Mauritania, Moldova, Mongolia, Montenegro, Montserrat, Nauru, Nepal, New Caledonia, Nicaragua, Niger, Nigeria, Norfolk Island, Pakistan, Palau, Panama, Papua \& New Guinea, Paradise Island, Paraguay, Peru, Philippines, Russia, Rwandese Republic, Saba, Samoa, Sao Tome and Principe, Saudi Arabia, Senegal, Serbia, Sierra Leone, Solomon Islands, Sri Lanka, St. Eustatius, St. Kitts and Nevis, St. Lucia, St. Vincent and the Grenadines, Sudan, Svalbard, Swaziland, Syria, Tajikistan, Togo, Tonga, Trinidad and Tobago, Turkmenistan, Turks and Caicos Islands, Ukraine, Uruguay, Uzbekistan, Vanuatu, Western Sahara, Yemen, Zanzibar, and Zimbabwe. Other available countries will be billed at the Zone 2 rates. The list of countries is subject to change.

## VZAccess Calling Plans (NationalAccess/BroadbandAccess and GlobalAccess)

A discount has been applied and this plan is not eligible for any further discounts.

| GlobalAccess* |  |
| :--- | :---: |
| Monthly Access Charge | \$97.49 |
| Domestic MB Allowance | Unlimited (U.S. and Canada) |
| Global MB Allowance - Tier 1 | 100 MB in Tier 1 countries |
| Data Overage - Tier 1 | $\$ 0.005$ per kilobyte (in Tier 1 countries) |
| NationalAccess Roaming (International) - Tier 2 | $\$ 0.020$ per kilobyte (beyond Tier 1 countries) |
| Tier 1 Countries: Australia, Bahamas, Belarus, Belgium, Bermuda, Czech Republic, Dominican Republic, France, Germany, Greece, <br> Guam, Hungary, Ireland, Israel, Italy, Korea, Liechtenstein, Malta, Mexico, Mongolia, New Zealand, Portugal, Romania, Spain, <br> Sweden, Switzerland, The Netherlands, United Kingdom. Tier 2 Countries: Rest of World |  |


| Home Airtime Rate ${ }^{\dagger}$ | $\$ 0.25$ per minute |
| :--- | :---: |
| Domestic Long Distance | Included |
| NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options. ${ }^{\dagger}$ Home |  |
| Airtime Rate applies to voice calls, IS-95 and other non-NationalAccess data usage in the United States. *GlobalAccess unlimited MB |  |
| allowance applies to BroadbandAccess and NationalAccess usage within the United States and Canada as well as an allowance of |  |
| 100MB ( $\$ 0.005 / \mathrm{KB}$ overage rate) in Tier 1 Countries, and an allowance of OMB ( $\$ 0.030 / \mathrm{KB}$ ) in Tier 2 Countries. **Subscribers to |  |
| NationalAccess and BroadbandAccess Unlimited plans using Global PC Cards may also add GlobalAccess Pay-Per-Use at $\$ 0.002 / \mathrm{KB}$ |  |
| in Canada, $\$ 0.020 / \mathrm{KB}$ in Tier 1 Countries, and $\$ 0.030 / \mathrm{KB}$ in Tier 2 Countries. |  |

## Mobile Broadband Connect/Hot Spot Feature Plans

Discount has already been applied as indicated herein and is not eligible for any further discount.

|  | Optional Feature <br> Access Charge | Data AllowanceNational Access <br> Roaming |  |
| :--- | :---: | :---: | :---: |
| For Unlimited VZEmail Optional Feature Subscribers <br> (with a voice \& unlimited data plan) | $\$ 10.00$ |  |  |
| For Unlimited VZEmail Calling Plan Subscribers <br> (with an unlimited data-only plan) | $\$ 15.00$ | Unlimited | $\$ 0.002$ per Kilobyte |

NOTE: Subject to the Mobile Broadband terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), Smartphone and BlackBerry Plans.


| (Domestic) Smartphone Data Features |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| The features below reflect the monthly access charge discount. No additional discounts apply. |  |  |  |  |  |
| Smartphone Solution |  |  |  |  |  |
| Feature Access Charge | \$20.00 | \$17.00 | \$19.00 | \$20.00 | \$25.00 |
| MB Allowance | Metered | 50MB | 500MB | 5GB Pooled | Unlimited |
| Overage Rate Per MB | \$0.05 | \$0.05 | \$0.05 | \$0.05 | n/a |
| Wireless Sync or BlackBerry Solution |  |  | Included |  |  |
| National-Access Roaming (International) | $\begin{array}{r} \$ 0.002 \mathrm{p} \\ 1 \mathrm{Ca} \\ \hline \end{array}$ |  | $\$ 0.005$ per kilobyte (Mexico) |  | er kilobyte f-world) |

NOTE: Subject to the Mobile Broadband terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), Smartphone and BlackBerry Plans.

## (Domestic) Smartphone Data Only Plans

A discount has been applied and this plan is not eligible for any further discounts.

|  |  | Smartphone Data Only Plans |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Monthly Access Charge | $\$ 30.00$ | $\$ 25.00$ | $\$ 30.00$ | $\$ 32.00$ |  |
| MB Allowance | Metered | 50 MB | 500 MB | 5 GB Pooled |  |
| Overage Rate Per MB | $\$ 0.05$ | $\$ 0.05$ | $\$ 0.05$ | $\$ 0.05$ |  |
| Domestic Anytime Voice Minutes Per Month | 0 |  |  |  |  |
| Domestic Voice Overage Rate | $\$ 0.25$ per minute |  |  |  |  |
| Included Domestic TextPIXIFLIX Messages | Unimited |  |  |  |  |
| National-Access Roaming (International) | $\$ 0.002$ per kilobyte <br> (Canada) | $\$ 0.005$ per kilobyte <br> (Mexico) | $\$ 0.020$ per kilobyte <br> (rest-of-world) |  |  |
| Domestic Long Distance | Included |  |  |  |  |

NOTE: Subject to the Mobile Broadband terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), Smartphone and BlackBerry Plans.

## Custom 3G/4G Stand Alone Email Share Plan

Compatible with server based email solutions
The plan below reflects the monthly access charge discount. No additional discounts apply.

| Monthly Access Charge | \$27.99* |
| :---: | :---: |
| Monthly 3G Share Data Allowance | 3 GB Share |
| Overage Rate After Allowance | \$0.0000076/KB |
| NationalAccess Roaming | \$0.002 per KB (Canada)/ \$0.005 per KB (Mexico) |
| Per Minute Rate ${ }^{\dagger}$ | \$0.25 |
| Domestic Long Distance | Included in the Per Minute Rate above. |
| NOTE: See attached Calling Plan Feature Details for important information about calling plans, features and options. ${ }^{\text {TPer Minute Rate }}$ applies to voice calls, IS-95 and other non-NationalAccess data usage in the United States. Data Sharing: At the end of each bill cycle any unused data allowances for customers sharing on lines across multiple accounts will be applied proportionally to all lines with overages. Calling plan changes may not take effect until the billing cycle following the change request. |  |

Custom 3G/4G Stand Alone Email Share Plan with Unlimited Messaging
Compatible with server based email solutions
The plan below reflects the monthly access charge discount. No additional discounts apply.

| Monthly Access Charge | \$32.99 |
| :---: | :---: |
| Monthly 3G Share Data Allowance | 3 GB Share |
| Overage Rate After Allowance | \$0.0000076/KB |
| NationalAccess Roaming | \$0.002 per KB (Canada)/ \$0.005 per KB (Mexico) |
| Per Minute Rate ${ }^{\dagger}$ | \$0.25 |
| Text, Picture and Video Messaging | Unlimited |
| Domestic Long Distance | Included in the Per Minute Rate Above |
| NOTE: See attached Calling Plan Feature Details for important information about calling plans, features and options. ${ }^{\text {TPer Minute Rate }}$ applies to voice calls, IS-95 and other non-NationalAccess data usage in the United States. Data Sharing: At the end of each bill cycle any unused data allowances for customers sharing on lines across multiple accounts will be applied proportionally to all lines with overages. Calling plan changes may not take effect until the billing cycle following the change request. |  |

## (Domestic) Mobile Broadband Data Only Plans

A discount has been applied and this plan is not eligible for any further discounts.

| Smartphone Data Only Plans |  |  |  |
| :---: | :---: | :---: | :---: |
| Monthly Access Charge | \$30.00 |  | \$39.99 |
| Domestic Data Allowance for Email | 500MB |  | 5GB Pooled |
| Overage Rate Per MB | \$0.05 |  | \$0.05 |
| Domestic Anytime Voice Minutes Per Month | 0 Minutes |  |  |
| Domestic Voice Overage Rate | \$0.25 per minute |  |  |
| National-Access Roaming (International) | $\$ 0.002$ per kilobyte (Canada) | $\$ 0.005$ per kilobyte (Mexico) | $\$ 0.020$ per kilobyte of-world) (rest- |
| Domestic Long Distance | Included |  |  |

NOTE: Subject to the Mobile Broadband terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), PDA (Smartphone) and BlackBerry Plans.

| Global Mobile Broadband Connect/Hot Spot Feature Plans |  |  |  |
| :---: | :---: | :---: | :---: |
| The plans below reflect the monthly access charge discount. No additional discounts apply. |  |  |  |
| Monthly Access Charge | Monthly Allowance | $\begin{aligned} & \text { Rate After Allowance } \\ & \text { (Canada) } \end{aligned}$ | Rate After Allowance (Mexico \& Rest of the World) |
| \$22.50 | 50 Megabyte | \$2.00 Per MB | \$5.00 Per MB |
| \$52.50 | 150 Megabyte | \$2.00 Per MB | \$5.00 Per MB |
| \$93.75 | 300 Megabyte | \$2.00 Per MB | \$5.00 Per MB |
| NOTE: Subject to the Mobile Broadband terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), PDA (Smartphone) and BlackBerry Plans. |  |  |  |

## Global Data Optional Feature

The plans below reflect the monthly access charge discount. No additional discounts apply.

| Monthly Access Charge | Allowance | Rate After Allowance (Global <br> Data Plan Countries) | Rate per KB (non-Global Data Plan Countries) |
| :---: | :---: | :---: | :---: |
| $\$ 18.75$ | 100 MB | $\$ 25.00$ per each additional <br> 100 MB used | $\$ 0.02$ per KB $(\$ 20.48 / \mathrm{MB})$ |

Aland Islands, Albania, Andorra, Anguilla, Antigua, Argentina, Armenia, Aruba, Australia, Austria, Azerbaijan, Bahamas, Barbados, Barbuda, Belarus, Belgium, Bermuda, Bolivia, Bonaire (Netherland Antilles), Bosnia and Herzegovina, Brazil, Bulgaria, Canada, Cayman Islands, Chile, China, Christmas Island, Colombia, Croatia, Curacao (Netherland Antilles), Cyprus, Czech Republic, Denmark, Dominica, Dominican Republic, Ecuador, Egypt, Estonia, Faroe Islands, Finland, France, French Guiana, Georgia, Germany, Gibraltar, Greece, Greenland, Grenada, Guadeloupe, Guam, Guernsey, Guyana, Haiti, Hong Kong, Hungary, Iceland, India, Ireland, Isle of Man, Israel, Italy, Jamaica, Japan, Jersey, Kazakhstan, Latvia, Liechtenstein, Lithuania, Luxembourg, Macao (Macau), Macedonia, Malta, Martinique, Mayotte Island, Mexico, Moldova, Monaco, Montenegro, Montserrat, Netherland Antilles, Netherlands, New Zealand, Northern Mariana Islands, Norway, Palestinian Authority, Paraguay, Peru, Philippines, Poland, Portugal, Reunion Island, Romania, Russia, Samoa, San Marino, Serbia, Singapore, Slovakia, Slovenia, South Africa, South Korea, Spain, St. Barthelemy, St. Kitts and Nevis, St. Lucia, St. Maarten, St. Martin, St. Vincent and the Grenadines, Svalbard, Sweden, Switzerland, Taiwan, Thailand, Trinidad and Tobago, Turkey, Turks and Caicos Islands, Ukraine, United Kingdom-England, Scotland, Wales, Northern Ireland, Uruguay, Uzbekistan, Vatican City, Venezuela, Vietnam, Virgin Islands, British.
NOTE: Current coverage details and list of Global Data Countries can be found at www.verizonwireless.com/global. Applies to all global-capable phones and internet devices. Customer must subscribe to a domestic Mobile Hotspot plan to use the service globally. The majority of your monthly usage must be in the United States. All data usage, including tethering and hotspot, deducts from the same data allowance.

## National Security, Public Safety, and First Responder Plans \& Solutions

| Custom 4G Unlimited Smartphone Plan with Mobile Broadband Priority and Preemption for National Security, Public Safety, and First Responders <br> Government Liable Subscribers Only <br> The plan below reflects the monthly access charge discount. No additional discounts apply. |  |
| :---: | :---: |
| Only 4G LTE GSM/UMTS global-capable smartphones can be activated on this plan. |  |
| Monthly Access Fee | \$39.99 |
| Monthly Minutes in U.S | Unlimited |
| Domestic Data Allowance ${ }^{(1)}$ | Unlimited |
| Domestic Messaging Allowance | Unlimited |
| Optional Service Features |  |
| Domestic Mobile Hotspot | \$5.00 additional per month |
| Push-to-Talk | \$2.00 additional per month |
| NOTE: No domestic roaming or long distance charges. Coverage includes the Verizon Wireless 4G network; and the 3G and 3G Extended networks, while available. (1) Data usage on this rate plan is not subject to speed reductions ("throttling") within a given billing cycle. However, in the event data usage exceeds 25GB each billing cycle for three (3) consecutive billing cycles, data throughput speeds will automatically be reduced to 600kbps for data usage exceeding 25GB per billing cycle on a go-forward basis. Data usage for actively engaged and deployed fire, police, emergency medical technicians, emergency management agency, and assigned federal law enforcement users on this plan will not be subject to speed reductions regardless of data usage during any billing cycle. To ensure users are able to maximize their high-speed data use for business applications, video applications will stream at 480 p . This service plan includes Mobile Broadband Priority and Preemption. Mobile Broadband Priority ensures customers can connect to the network with priority by leveraging a pool of radio resources dedicated to enable their connection. Mobile Broadband Priority identifies the user with an Access Priority setting, giving them higher priority for network access than lower Access Class users. Preemption automatically activates to provide approved personnel uninterrupted access to the network in those uncommon times when the network is fully utilized. 911 calls are never preempted. This service plan is available to National Security, Public Safety, and First Responders customers only as defined by the following NAICS (formerly SIC) Codes: |  |
| 621910 Ambulance Services | 923120 Administration of Public Health Programs |
| 922110 Courts | 928110 National Security |
| 922120 Police Protection | 926120 Regulation and Administration of Transportation Programs |
| 922130 Legal Counsel and Prosecution | 926150 Regulation, Licensing, and Inspection of Commercial Sectors |
| 922140 Correctional Institutions | 926130 Regulation and Administration of Comms, Electric, Gas, Utilities |
| 922150 Parole Offices and Probation Offices | 921150 American Indian and Alaska Native Tribal Governments |
| 922160 Fire Protection (except private) | 921190 Other General Government Support |
| 922190 Other Justice, Public Order, and Safety Activities | 921110 Executive Offices |



| 911 calls are never preempted. Devices utilized in conjunci connections (including but not limited to, stationary wirele (including but not limited to, body cameras and stationary rate plan. This plan is only available to National Security, P NAICS (formerly SIC) Codes: | on with this plan are limited to mobile device applications. Dedicated internet s networking router devices), streaming video on non-smartphone devices video surveillance cameras), and loT devices are expressly prohibited on this ublic Safety, and First Responder customers only as defined by the following (PP\# 20300) |
| :---: | :---: |
| 621910 Ambulance Services | 923120 Administration of Public Health Programs |
| 922110 Courts | 928110 National Security |
| 922120 Police Protection | 926120 Regulation and Administration of Transportation Programs |
| 922130 Legal Counsel and Prosecution | 926150 Regulation, Licensing, and Inspection of Commercial Sectors |
| 922140 Correctional Institutions | 926130 Regulation and Administration of Comms, Electric, Gas, Utilities |
| 922150 Parole Offices and Probation Offices | 921150 American Indian and Alaska Native Tribal Governments |
| 922160 Fire Protection (except private) | 921190 Other General Government Support |
| 922190 Other Justice, Public Order, and Safety Activities | 921110 Executive Offices |


| Custom Unlimited Basic Phone Plan for National Security, Public Safety, and First Responders <br> Government Liable Subscribers Only <br> The plan below reflects the monthly access charge discount. No additional discounts apply. |  |
| :---: | :---: |
| Monthly Access Fee | \$22.99 |
| Monthly Minutes in U.S | Unlimited |
| Domestic Data Allowance | 100MB |
| Domestic Messaging Allowance | Unlimited |
| Domestic Data Overage | \$10.00 per GB |
| NOTE: No domestic roaming or long distance charges. Coverage includes the Verizon Wireless 4G network; and the 3G and 3G Extended networks, while available. This service plan is available to National Security, Public Safety, and First Responder customers only as defined by the following NAICS (formerly SIC) Codes: |  |
| 621910 Ambulance Services | 923120 Administration of Public Health Programs |
| 922110 Courts | 928110 National Security |
| 922120 Police Protection | 926120 Regulation and Administration of Transportation Programs |
| 922130 Legal Counsel and Prosecution | 926150 Regulation, Licensing, and Inspection of Commercial Sectors |
| 922140 Correctional Institutions | 926130 Regulation and Administration of Comms, Electric, Gas, Utilities |
| 922150 Parole Offices and Probation Offices | 921150 American Indian and Alaska Native Tribal Governments |
| 922160 Fire Protection (except private) | 921190 Other General Government Support |
| 922190 Other Justice, Public Order, and Safety Activities | 921110 Executive Offices |

## Custom Unlimited Push to Talk Only Plan for

 National Security, Public Safety, and First RespondersGovernment Liable Subscribers Only
The plan below reflects the monthly access charge discount. No additional discounts apply.

| Monthly Access Fee | \$17.99 |
| :---: | :---: |
| Monthly Push to Talk Minutes | Unlimited |
| Domestic Voice Per Minute Rate | \$0.25 |
| NOTE: No domestic roaming or long distance charges. Coverage includes the Verizon Wireless 4G network; and the 3G and 3G Extended networks, while available. This service plan is available to National Security, Public Safety, and First Responder customers only as defined by the following NAICS (formerly SIC) Codes: <br> (PP\#96626/4G Only - PP\#96625 3G/4G) |  |
| 621910 Ambulance Services | 923120 Administration of Public Health Programs |
| 922110 Courts | 928110 National Security |
| 922120 Police Protection | 926120 Regulation and Administration of Transportation Programs |
| 922130 Legal Counsel and Prosecution | 926150 Regulation, Licensing, and Inspection of Commercial Sectors |
| 922140 Correctional Institutions | 926130 Regulation and Administration of Comms, Electric, Gas, Utilities |
| 922150 Parole Offices and Probation Offices | 921150 American Indian and Alaska Native Tribal Governments |
| 922160 Fire Protection (except private) | 921190 Other General Government Support |
| 922190 Other Justice, Public Order, and Safety Activities | 921110 Executive Offices |


| Mobile Broadband Priority Feature for National Security, Public Safety, and First Responders <br> Government Liable Subscribers Only |  |
| :---: | :---: |
| Monthly Access Fee Per MDN | \$0.00 |
| NOTE: Mobile Broadband Priority ensures customers can connect to the network with priority by leveraging a pool of radio resources dedicated to enable their connection. Mobile Broadband Priority identifies the user with an Access Priority setting, giving them higher priority for network access than lower Access Class users. This feature is available to National Security, Public Safety, and First Responder customers only as defined by the following NAICS (formerly SIC) Codes: |  |
| 621910 Ambulance Services | 923120 Administration of Public Health Programs |
| 922110 Courts | 928110 National Security |
| 922120 Police Protection | 926120 Regulation and Administration of Transportation Programs |
| 922130 Legal Counsel and Prosecution | 926150 Regulation, Licensing, and Inspection of Commercial Sectors |
| 922140 Correctional Institutions | 926130 Regulation and Administration of Comms, Electric, Gas, Utilities |
| 922150 Parole Offices and Probation Offices | 921150 American Indian and Alaska Native Tribal Governments |
| 922160 Fire Protection (except private) | 921190 Other General Government Support |
| 922190 Other Justice, Public Order, and Safety Activities | 921110 Executive Offices |

## Verizon Wireless Preemption Service Feature for National Security, Public Safety, and First Responders <br> Government Liable Subscribers Only

Monthly Access Fee Per MDN
NOTE: Preemption Service ("Preemption") is a capability that reallocates network resources to customers so that they can connect in emergencies. In those uncommon times when the network is fully utilized, Preemption automatically activates to provide approved personnel uninterrupted access to the network. It helps ensure our national security, public safety, and first responder customers can continue to communicate with each other during times of high network use. Preemption capability is available on the Verizon Wireless 3G, 4G and LTE data network. While Preemption capability may also be available on the networks of Verizon Wireless's domestic roaming partners, Verizon Wireless makes no representation of Preemption availability or reliability on such networks. Preemption is limited to select service rate plans and cannot be used in conjunction with devices or service plans utilized with dedicated internet connections (including but not limited to, stationary wireless networking router devices), streaming video on non-smartphone devices (including but not limited to, body cameras and stationary video surveillance cameras), and IOT devices are expressly prohibited from using this feature. Please note: Calls to 911 are never preempted. This feature is available to National Security, Public Safety, and First Responder customers only as defined by the following NAICS (formerly SIC) Codes:

| 621910 Ambulance Services | 923120 Administration of Public Health Programs |
| :--- | :--- |
| 922110 Courts | 928110 National Security |
| 922120 Police Protection | 926120 Regulation and Administration of Transportation Programs |
| 922130 Legal Counsel and Prosecution | 926150 Regulation, Licensing, and Inspection of Commercial Sectors |
| 922140 Correctional Institutions | 926130 Regulation and Administration of Comms, Electric, Gas, Utilities |
| 922150 Parole Offices and Probation Offices | 921150 American Indian and Alaska Native Tribal Governments |
| 922160 Fire Protection (except private) | 921190 Other General Government Support |
| 922190 Other Justice, Public Order, and Safety Activities | 921110 Executive Offices |


| Wireless Priority Service (WPS) |  |
| :--- | :---: |
| Discounted Monthly Access Fee | $\$ 0.00$ |
| Discounted Feature Initiation Charge | $\$ 0.00$ |
| Per Minute of Use Charge | $\$ 0.00$ |
| NOTE: Wireless Priority Service Access (WPS Access) is subject to the terms and conditions of your customer agreement and calling <br> plan. WPS Access functions on a limited portion of the Verizon Wireless owned and operated networks, and is available only to <br> individuals authorized by the Office of the Manager National Communications System (NCS). WPS Access provides end users with the <br> ability to be placed into a queue for the next available wireless voice channel ahead of end users not subscribing to WPS Access. <br> Verizon Wireless makes no assurances regarding waiting times associated with WPS, nor can Verizon Wireless ensure that WPS <br> Access calls will be connected. Contact your Verizon Wireless representative for complete details on WPS Access. |  |


| Private Core Service for <br> National Security, Public Safety, and First Responders <br> Government Liable Subscribers Only |  |
| :---: | :---: |
| Monthly Access Fee | \$0.00 |
| Verizon Wireless Private Core Service for National Security, Public Safety, and First Responders ("Private Core"): Private Core separates wireless data communications from commercial and consumer traffic on our network. This service is available to National Security, Public Safety, and First Responder customers only as defined by the following NAICS (formerly SIC) Codes: |  |
| National Security/ First Responders / Public Safety <br> - 621910 Ambulance Service <br> - 922110 Courts <br> - 922120 Police Protection <br> - 922130 Legal Counsel and Prosecution <br> - 922140 Correctional Institutions <br> - 922150 Parole Offices and Probation Offices <br> - 922160 Fire Protection (except private) <br> - 922190 Other Justice, Public Order and Safety Activities <br> - 928110 National Security <br> - 921190 Other General Government Support <br> - 921110 Executive Offices <br> - 921150 American Indian/Alaska Native Tribal Governments <br> Water <br> - 924110 Water Infrastructure <br> - 221320 Sewage Treatment Facilities <br> - 221310 Water Supply and Irrigation Systems <br> Transportation <br> - 482111 Railway Transportation <br> - 481111 Passenger Air Transportation <br> - 481112 Freight Air Transportation <br> - 483111 Shipping Transportation <br> - 926120 Transportation Administration <br> - 491110 Postal Service <br> - 926120 Public Transportation <br> - 926120 Regulation and Administration of Transportation Programs Information Technology <br> - 541512 Computer Integration <br> - 541519 Computer Disaster Recovery | Chemical <br> - 561612 Protective Services <br> - 541330, 541690 Chemical Engineering and Consulting <br> - 239210 Pharmaceutical <br> Communications <br> - 517110 Telecommunications, Wired <br> - 517212 Cellular and other Wireless Telecommunications <br> - 238210, 334290 and 561620 Alarm Systems <br> Critical Manufacturing <br> - 237310 Highway, Street and Bridge Construction <br> - 811310 Industry Equipment Repair <br> - 236210 Industrial Building Construction <br> - 211113 Extraction; 236220 Construction Management <br> - 926150 Regulation, Licensing and Inspection of <br> Miscellaneous Commercial Sectors <br> Energy <br> - 333611 Wind Turbine <br> - 221111 Hydroelectric Power Generation <br> - 221122 Electric Power Distribution <br> - 221118 Other Electric Power Generation <br> - 221210 Natural Gas Distribution <br> - 926130 Regulation and Administration of Communications, Electric, Gas and Other Utilities <br> - 221113 Nuclear Electric Power Generation <br> - 562211 Hazardous Waste Treatment and Disposal <br> Healthcare and Public Health <br> - 621112 Health Care Practitioners <br> - 923120 Public Health Programs |


| 4G LTE Private Network Traffic Management (PNTM) <br> Government Subscribers Only <br> Metered Data Pricing only. Not compatible with Unlimited Data Plans |  |  |  |
| :---: | :---: | :---: | :---: |
| The plans below reflect any applicable discount. No additional discounts apply. |  |  |  |
| Class of Service ("CoS") | Customer can allocate bandwidth for applications into the Mission Critical CoS according to the PNTM Service Option selected. |  |  |
| Mission Critical CoS Applications | Recommended for video, Voice over IP, interactive services, and other mission critical applications. |  |  |
| Best Effort CoS Applications | Suitable for best effort applications (e.g. email, web browsing) |  |  |
| PNTM Service Options: | Enhanced (Entry Level) | Premium (Mid Level) | Public Safety (Highest Level) (Qualifyng Public Safety NAICS Only) |
| Monthly Access Fee (per line) | Waived - \$0.00 | Waived - \$0.00 | Waived - \$0.00 |
| Mission Critical CoS Speeds | Mapped Up to 0.5 Mbps | Mapped Up to 2 Mbps | Mapped Up to 2 Mbps |
| Best Effort CoS Applications Speeds | Remaining available 4G LTE bandwidth | Remaining available 4G LTE bandwidth | Remaining available 4G LTE bandwidth |
| RF Priority on access network | N/A | N/A | During heavy network usage periods |

Qualifying Public Safety NAICS: Public Safety Subscribers classified with the following NAICS codes, performing First Responder responsibilities only. The Public Safety PNTM service option is not an on demand service. The Public Safety PNTM must be provisioned on the account prior to use in the event of an emergency situation.

621910 Ambulance Services
922110 Courts
922120 Police Protection
922130 Legal Counsel and Prosecution
922140 Correctional Institutions
922150 Parole Offices and Probation Offices
922160 Fire Protection (except private)
922190 Other Justice, Public Order, and Safety Activities

923120 Administration of Public Health Programs 928110 National Security
926120 Regulation and Administration of Transportation Programs
926150 Regulation, Licensing, and Inspection of Commercial Sectors
926130 Regulation and Administration of Comms, Electric, Gas, Utilities 921150 American Indian and Alaska Native Tribal Governments
921190 Other General Government Support
921110 Executive Offices

NOTE: 4G LTE Private Network subscribers with unlimited data plans are ineligible for Private Network Traffic Management. This service is only available while on Verizon Wireless' 4G network and is not available while roaming. VZ Private IP (MPLS) connectivity is recommended and may be required. PNTM relies on customer's applications (VoIP, video, etc.) to appropriately mark IP sessions in order to prioritize their application over the 4G LTE Private Network using Internet Protocol Differentiated Services Code Point (IP DSCP). PNTM 4G LTE device must be certified for use on the Verizon Wireless network (e.g. Open Development/Open Access certified, validated for Private Network and Private Network Traffic Management.)

## Machine-to-Machine Data Plans

| Mobile Broadband Machine-to-Machine Share Plans - Low Usage |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| These plans are not eligible for monthly access fee discounts. |  |  |  |  |  |
| Mobile Broadband Machine to Machine Plans: | $\begin{gathered} 1 \\ \text { Megabyte } \end{gathered}$ | $5$ <br> Megabytes | $\begin{gathered} 25 \\ \text { Megabytes } \end{gathered}$ | $\begin{gathered} 50 \\ \text { Megabytes } \end{gathered}$ | $\begin{gathered} 150 \\ \text { Megabytes } \end{gathered}$ |
| Domestic Shared Data Allowance Per Month | 1 MB | 5 MB | 25 MB | 50 MB | 150 MB |
| Monthly Access Charge | \$5.00 | \$7.00 | \$10.00 | \$15.00 | \$18.00 |
| Overage Rate Per Megabyte | \$1.00 |  |  |  |  |
| National Access Roaming Per Kilobyte | \$0.002 per Kilobyte(Canada)/\$0.005 per Kilobyte (Mexico) |  |  |  |  |
| Mobile Broadband Machine-to-Machine Share Plans - High Usage |  |  |  |  |  |
| The calling plans below reflect the monthly access charge discount. No additional discounts apply |  |  |  |  |  |
| Mobile Broadband Machine to Machine Plans: | 250 Megab |  |  | Gigabytes | 10 Gigabytes |
| Domestic Shared Data Allowance Per Mo | 250 MB |  |  | 5 GB | 10 GB |
| Monthly Access Charge | \$20.00 |  |  | \$37.50 | \$60.00 |
| Overage Rate Per Megabyte | \$0.015 |  |  |  |  |
| National Access Roaming Per Kilobyte | \$0.002 per Kilobyte(Canada)/\$0.005 per Kilobyte (Mexico) |  |  |  |  |
| NOTE: Verizon Wireless Calling Plan and Features Details apply. Government Subscribers can supply their own authenticated Equipment (CPE) to be activated on these plans. A select number of 4G USB Modem, MiFi and Jetpack devices are available for use with these plans. Please note device pricing in the Equipment Matrix, section 6.0 below does not reflect the price of equipment that can be activated on these plans. All equipment is open market. Sharing: Sharing is available only among Government Subscribers to these Custom Telemetry Megabyte Share Plans (Low Usage and High Usage plans cannot share with each other). Unused KBs will be distributed proportionally as a ratio of the KBs needed by each applicable Telemetry Unit to the total KBs needed by all sharing Telemetry Units. Each sharing Subscriber's unused KBs will pass to other sharing Subscribers that have exceeded their MB allowance, during the same monthly billing period. |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |

## Machine to Machine (M2M) Tiered Plan

The Machine to Machine Tiered Data Plan is not eligible for additional discounts.

| Monthly Access Charge per Line |  |  |  | Data Usage Tiers (MBs) | Price/MB |
| :---: | :---: | :---: | :---: | :---: | :---: |
| $\$ 0.75^{*}$ | $<100 \mathrm{MB}$ | $\$ 5.50$ |  |  |  |
|  | $100-199 \mathrm{MB}$ | $\$ 4.00$ |  |  |  |
|  | $200-299 \mathrm{MB}$ | $\$ 3.50$ |  |  |  |
|  | $300-399 \mathrm{MB}$ | $\$ 3.00$ |  |  |  |
|  | $400-499 \mathrm{MB}$ | $\$ 2.75$ |  |  |  |
|  | $500-999 \mathrm{MB}$ | $\$ 2.50$ |  |  |  |
|  | $1,000+\mathrm{MB}$ | $\$ 2.25$ |  |  |  |

Note: Machine to Machine coverage included the Verizon Wireless 4G, 3G and 3G Extended networks. All lines on this Plan must be on a separate account profile from Customer's other Voice, Data and Machine to Machine lines. Billing system limitations may require lines to be set up on multiple billing accounts. Detailed billing information will only be available online and the account will require its own unique $\log$ in credentials. All charges will be billed in arrears and data usage will be rated and billed in KBs (For example, data usage in the 100MB-199MB tier will be rated between 102,400KB and 204,800KB). Data usage from all lines active, at any time during the bill cycle, on the this plan will be aggregated to determine the applicable data usage tier for that month and each line will then be billed for its usage at that rate. *Customer must maintain a minimum of 200 M 2 M Lines on this plan otherwise all usage on the plan will be charged at $\$ 5.50$ per MB.


| Custom 4G Machine to Machine Plans for North America* These plans are not eligible for monthly access fee discounts. |  |  |  |
| :---: | :---: | :---: | :---: |
| Monthly Access Fee | Data Allowance <br> (For usage in US, Canada and Mexico**) | Overage Rate | Share Option |
| \$15.00 | 50 MB | \$25.00 per additional 100 MB | Not Available |
| \$20.00 | 100 MB |  |  |
| \$40.00 | 200 MB |  |  |
| Note: *Plan requires 4G LTE GSM/UMTS global capable device. **The Custom 4G M2M North American Plan data allowance and service is limited to the US, Mexico and Canada where coverage is available. Customer must provide its own equipment when activating service on M2M plans or may purchase Equipment at full retail price. Customer may not have more than $10 \%$ of its total annual data usage across all data-only plans in any one country outside of the United States. |  |  |  |


| Custom 3G/4G Machine to Machine SharePlan <br> This plan is NOT eligible for monthly access fee discounts. |  |  |  |
| :---: | :---: | :---: | :---: |
| M2M Line Tiers | Monthly Access | Shared Data Allowance | Overage Rate |
| 500-4,999 | \$7.00 |  |  |
| 5,000-9,999 | \$6.75 | 50 MB |  |
| 10,000+ | \$6.50 |  |  |
| 500-4,999 | \$8.00 |  |  |
| 5,000-9,999 | \$7.75 | 100 MB | \$9.98 per GB |
| 10,000+ | \$7.50 |  |  |
| 500-4,999 | \$9.00 |  |  |
| 5,000-9,999 | \$8.75 | 200 MB |  |
| 10,000+ | \$8.50 |  |  |

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Note: This Plan is restricted to Verizon Wireless 3G and 4G network use only; domestic roaming not available. 4G service requires 4G equipment and 4G coverage. Customer must provide its own equipment when activating service on Machine to Machine data plans, or may purchase Equipment at full retail price. If Customer's total number of M2M lines exceeds the highest number in the range of the tier upon which its monthly access fees are then being based, upon written notice from Customer, Verizon Wireless will change the monthly access fees to be based upon the tier in which Customer's total number of M2M lines then falls. If Customer's total number of M2M lines falls below the lowest number in the range of the tier upon which its monthly access fees are then being based, Verizon Wireless reserves the right to change the monthly access fees to be based upon the tier in which Customer's total number of M2M Lines then falls. Data Sharing: Sharing among M2M Lines is available only among M2M Lines active on this Plan. At the end of each bill cycle, any unused data allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the lowest overage need.

## Calling Features

Calling Plan Features are not eligible for any additional discounts

| Calling Plan Features are not eligible for any additional discounts |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Included Features (no additional monthly fee) | Call Waiting*, Call Forwarding, Three Way Calling*, No Answer/Busy Transfer, Caller ID**, Basic Voice Mail with Message Waiting Indicator***, Basic Mobile Messenger ${ }^{\dagger \dagger}$, and 411 ConnectSM¥ (Airtime and other charges may apply.) |  |  |  |
| The following features may be added to calling plans as identified below. Unless indicated, fees are per month in addition to the calling plan monthly access fee and no further discounts apply. |  |  |  |  |
| TXT Messaging \& Enhanced TXT Messaging ${ }^{3}$ | \$2.99 (100 TXT msgs. included) | $\begin{aligned} & \$ 4.99 \text { (250 TXT } \\ & \text { msgs. included) } \end{aligned}$ | $\$ 7.99$ (600 TXT msgs. included) | $\$ 10.00$ (Unlimited TXT/PIX/FLIX msgs. included) |
|  | \$0.02 per additional inbound message / \$0.10 per additional outbound message per address |  |  |  |
| Get Pix - Picture Messaging ${ }^{4}$ | \$2.99 (20 picture messages included) $\quad \$ 4.99$ (40 picture messages included) |  |  |  |
|  | \$0.25 per additional message |  |  |  |
| International Roaming ${ }^{6}$ Global Phone | Zone 1 Countries |  | \$0.69/ minute |  |
|  | Zone 2 Countries |  | \$1.99/minute |  |
| Verizon Wireless International Long Distance Value Plan |  | \$3.99 plus applicable airtime and long distance charges |  |  |
| VZ Navigator |  | $\$ 9.99$ Monthly plus airtime charges (airtime charges are incurred during downloading, rerouting, and point of interest lookup). |  |  |
| ${ }^{2}$ Nights and Weekends terms and conditions apply. Calling plans with Nights and Weekend minutes included, do not qualify for additional Nights and Weekend minutes in this table. ${ }^{3}$ TXT Messaging terms and conditions apply. ${ }^{4}$ Get Pix terms and conditions apply. ${ }^{5}$ Mobile Web terms and conditions apply. ${ }^{6}$ Global Phone terms and conditions apply and requires the Global Phone handset. Please contact your Verizon Wireless representative for the most current offer. |  |  |  |  |

## Verizon Wireless Field Force Manager

| Optional Feature Access Charge - Basic* | $\$ 23.99$ |
| :--- | :---: |
| Optional Feature Access Charge - Premium | $\$ 39.99$ |

NOTE: *Optional Features may be added onto an eligible calling plan with a monthly access Charge of $\$ 34.99$ or higher. Field Force Manager: By purchasing the Field Force Manager feature Customer consents to the tracking of Field Force Manager Equipment and must obtain authorized consent to tracking from all users and affected persons. No guarantee of accuracy of information transmitted, disclosed, displayed or otherwise conveyed or used. Service could be interrupted or disrupted due to atmospheric conditions, inaccurate ephemeris data and other factors associated with use of satellites and satellite data. Airtime for Field Force Manager service is included in the Monthly Charge and its use is subject to the Unlimited VZAccess terms and conditions. Not all devices are eligible to Field Force Manager.

## Regulatory Surcharges and Fees

Verizon Wireless' pricing does not include federal, state, local or foreign fees, assessments or other charges (collectively "fees"), which must be billed based on the jurisdiction in which the subscriber's cellular number is set up and located. Fees vary by state and local areas and are subject to change without notice.

Verizon Wireless cannot provide a comprehensive list of all charges and regulatory fees required and assessed when using a wireless device because they vary greatly from one jurisdiction to another.

In addition to taxes, surcharges and fees that we are required to collect, we will also collect charges to recover or help defray costs of taxes and governmental surcharges and fees imposed on us, and costs associated with governmental regulations and mandates on our business. These charges include, among others, a Regulatory Charge and a Federal Universal Service Charge, and are described below in more detail. These charges are Verizon Wireless charges, not taxes, and are subject to change. Because these charges are not taxes, your tax exemptions, if any, will not apply to these charges.

## Federal Universal Service Fee

Wireless carriers are assessed by the federal government to fund the delivery of universally-affordable telecommunications and information services under the Federal Universal Service Fund (FUSF) program.

The Federal Universal Service Charge (FUSC) is a percentage of the customer's applicable monthly wireless service charges based upon an assessment rate that changes quarterly. The rate for the quarter beginning January 1,2018 is $5.46 \%$ of the following items:

- Cellular Access for voice calling plans (only on first 79\% of this item)
- Verizon Wireless Toll
- Roaming Charges
- Activation Charges
- Re-connect fees
- Landline Connect Fee
- TXT Messaging monthly service
- TXT Messaging usage
- Airtime usage for voice calls
- Mobile to Mobile feature
- Night and weekends feature
- Toll free feature

The FUSC on other separately billed interstate and international long distance charges is $20.00 \%$. The quarterly percentage rate for the FUSC is applied in our billing system. Verizon Wireless also imposes state universal service charges. These charges vary by jurisdiction and are subject to change depending on changes in the state universal service impositions on Verizon Wireless.

## Regulatory Charge

The FCC assesses wireless carriers the costs of enforcement, policy and rulemaking. The Regulatory Fee recovers Verizon Wireless' share of these costs, as well as some of the costs of implementing regulatory mandates, such as number portability. The Regulatory Charge is a flat charge of $\$ 0.21$ per Mobile Telephone Number (MTN) per month (excluding Mobile Broadband and NationalAccess Plans) and is $\$ 0.02$ per mobile number per month for Mobile Broadband and NationalAccess Plans, but is subject to change over time.

Regulatory fees impacting the wireless industry are constantly evolving and are subject to change without notice. For more information you can visit the FCC's website at www.fcc.gov.

The FUSC and Regulatory Charge are included in the "Verizon Wireless Surcharges" section of the bill.

## Information for Ordering Activities

6. Liability for Injury or Damage

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.
7. Statistical Data for Government Ordering Office Completion of Standard Form 279

Block 9: G. Order/Modification Under Federal Schedule
Block 16: Data Universal Numbering System (DUNS) Number: 968904698
Block 30: Type of Contractor - C. Large Business
Block 31: Woman-Owned Small Business - No
Block 36: Contractor's Taxpayer Identification Number (TIN): 223372889
2a. CAGE Code: 1HWU7
2 b . Contractor has registered with the SAM Database.
8. FOB Destination
9. Delivery Schedule
a. TIME OF DELIVERY: The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

SPECIAL ITEM NUMBER: 132-53 DELIVERY TIME (Days ARO): 5 days
b. URGENT REQUIREMENTS: When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.
10. Discounts: Prices shown are NET Prices; Basic Discounts have been deducted.
a. Prompt Payment: NONE __ \% _ _ days from receipt of invoice or date of acceptance, whichever is later.
b. Quantity NONE
c. Dollar Volume NONE
d. Government Educational Institutions NONE
e. Other NONE
11. Trade Agreements Act of 1979, as amended:

This Contract is for commercial wireless service. To the extent that Verizon Wireless provides products on the open market, such products are manufactured by third parties and may contain elements or components produced in foreign countries.
12. Statement Concerning Availability of Export Packing: N/A
13. Small Requirements: The minimum dollar value of orders to be issued is $\$ 7.99$.
14. Maximum Order: (All dollar amounts are exclusive of any discount for prompt payment.)
$\checkmark$ The Maximum Order value for the following Special Item Numbers (SINs) is \$500,000:
$\checkmark$ Special Item Number 132-53 - Wireless Services

## 15. Ordering Procedures for Federal Supply Schedule Contracts

Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules. a. FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.
b. FAR 8.405-2 Ordering procedures for services requiring a statement of work.

## 16. Federal Telecommunication standards (FED-STDS):

Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDS should be obtained from the GSA, Federal Supply Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202)619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301)975-2833.

## 17. Contractor Tasks/Special Requirements (C-FSS-370) (NOV 2001)

(a) Security Clearances: The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.
(b) Travel: The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub .L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. The Industrial Funding Fee does NOT apply to travel and per diem charges. NOTE: Refer to FAR Part 31.205-46 Travel Costs, for allowable costs that pertain to official company business travel in regards to this contract.
(c) Certifications, Licenses and Accreditations: As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/ possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.
(d) Insurance: As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.
(e) Personnel: The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.
(f) Organizational Conflicts of Interest: Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor's participation in such order may be restricted in accordance with FAR Part 9.5.
(g) Documentation/Standards: The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency's order.
(h) Data/Deliverable Requirements: Any required data/deliverables at the ordering level will be as specified or negotiated in the agency's order.
(i) Government-Furnished Property: As specified by the agency's order, the Government may provide property, equipment, materials or resources as necessary.
(j) Availability of Funds: Many Government agencies' operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government's obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.
18. Contract Administration for Ordering Activities:

Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (I) Termination for the ordering activity's convenience, and (m) Termination for Cause (See C.1.)
19. GSA Advantage!

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides online access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:
(1) Manufacturer;
(2) Manufacturer's Part Number; and
(3) Product categories.

Agencies can browse GSA Advantage! at https://www.gsaadvantage.gov/

## 20. Purchase of Open Market Items

NOTE: Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract.
For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, only if-
(1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
(2) The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
(3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
(4) All clauses applicable to items not on the Federal Supply Schedule are included in the order.
21. Contractor Commitments, Warranties and Representations
a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:
(1) Time of delivery/installation quotations for individual orders;
(2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/ service/software package submitted in response to requirements which result in orders under this schedule contract.
(3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.
b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

## 22. Overseas Activities

The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below:

## Not Applicable

Upon request of the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

## 23. Blanket Purchase Agreements (BPAs)

Federal Acquisition Regulation (FAR) 13.303-1(a) defines Blanket Purchase Agreements (BPAs) as "...a simplified method of filling anticipated repetitive needs for supplies or services by establishing 'charge accounts' with qualified sources of supply." The use of Blanket Purchase Agreements under the Federal Supply Schedule Program is authorized in accordance with FAR 13.303-2(c)(3), which reads, in part, as follows: "BPAs may be established with Federal Supply Schedule Contractors, if not inconsistent with the terms of the applicable schedule contract."

Federal Supply Schedule contracts contain BPA provisions to enable schedule users to maximize their administrative and purchasing savings. This feature permits schedule users to set up "accounts" with Schedule Contractors to fill recurring requirements. These accounts establish a period for the BPA and generally address issues such as the frequency of ordering and invoicing, authorized callers, discounts, delivery locations and times. Agencies may qualify for the best quantity/volume discounts available under the contract, based on the potential volume of business that may be generated through such an agreement, regardless of the size of the individual orders. In addition, agencies may be able to secure a discount higher than that available in the contract based on the aggregate volume of business possible under a BPA. Finally, Contractors may be open to a progressive type of discounting where the discount would increase once the sales accumulated under the BPA reach certain prescribed levels. Use of a BPA may be particularly useful with the new Maximum Order feature. See the Suggested Format, contained in this Schedule Pricelist, for customers to consider when using this purchasing tool.

## 24. Contractor Team Arrangements

Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Contractor's Reports of Sales and 552.238-76, Industrial Funding Fee, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

## 25. Installation, Deinstallation, Reinstallation

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of $\$ 2,000$ to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall receive less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds $\$ 2,000$, then the requirements of the Davis-Bacon Act apply.
The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, de-installation, and reinstallation services under SIN 132-8.

## 26. Section 508 Compliance

If applicable, Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at the following:
http://www.verizonwireless.com/b2c/aboutUs/accessibility/index.jsp
Verizon Wireless will work with ordering agencies to assist in identifying their specific Section 508 requirements. The EIT standard can be found at: www.Section508.gov/.

Verizon Wireless is committed to providing wireless products and services that are accessible to all people, including individuals with disabilities. Our equipment that facilitates electronic office equipment accessibility for handicapped individuals is identified in our commercial literature and on our website at http://www.verizonwireless.com/b2c/aboutUs/accessibility/index.jsp

Verizon Wireless does not manufacture these products. We continue to work with our vendors and suppliers to encourage them to develop and offer solutions that will enable Verizon Wireless' products and services to be more accessible to all. Verizon Wireless will work with ordering agencies to assist in identifying their specific 508 requirements.

## 27. Prime Contractor Ordering From Federal Supply Schedules

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order -
(a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and
(b) The following statement:

This order is placed under written authorization from $\qquad$ dated $\qquad$ . In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.
28. Insurance - Work on a Government Installation (JAN 1997)(FAR 52.228-5)
(a) The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.
(b) Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective-
(1) For such period as the laws of the State in which this contract is to be performed prescribe; or
(2) Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.
(c) The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance, and shall make copies available to the Contracting Officer upon request.

## 29. Software Interoperability

Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item's interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at http://www.core.gov.

## 30. Advance Payments

A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324)

Terms and Conditions Applicable to Wireless Services (Special Item Number 132-53)

## 31. Acceptance Testing

The CRS Verizon Wireless provides is consistent with the highest quality of commercial practices in the industry. Verizon Wireless' inspection system is not subject to approval by the government.
32. Equipment

The Contractor shall make available cellular voice and data devices. The cellular devices offered shall be compatible with the cellular access standards employed within the geographical scope of contract.

The Contractor shall provide programming of any cellular telephone device, including Contractorprovided and ordering activity-furnished devices, that conforms to the cellular service furnished by the Contractor.
33. Warranty

The Contractor shall provide a warranty covering each Contractor-provided device. The minimum duration of the warranty shall be the duration of the manufacturer's commercial warranty for the item listed below:

Verizon Wireless does not manufacture equipment and will provide the manufacturers consumer warranty. Please contact customer service to first try to troubleshoot the problem. If it is determined that the problem is in the hardware, a warranty repair must take place. All manufacturer's warranty information is shipped with each phone at the time of purchase. The warranty shall commence upon the later of the following:
$\checkmark$ Activation of the user's service/Installation/delivery of the equipment
If the Contractor renders warranty service by replacement, the user shall return the defective item(s) to the Contractor as soon as possible but not later than ten (10) working days after notification.
34. Management and Operations Pricing

The Offeror shall provide management and operations pricing on a uniform basis. All management and operations requirements for which pricing elements are not specified shall be provided as part of the basic service.
35. Training

The Contractor shall provide normal commercial installation, operation, maintenance, and engineering interface training on the system. If there is a separate charge, indicate below:

Verizon Wireless will provide training assistance at no charge. Please call 1-800-561-6227
36. Monthly Reports

In accordance with commercial practices, the Contractor may furnish the ordering activity/User with a monthly summary ordering activity report.

Verizon Wireless will provide upon request by Ordering Activity.

## 37. Wireless Service Plan

(a) Describe the wireless service plan and eligibility requirements. Include, but not limited to, service area, monthly service charge, minutes included, etc.
$\checkmark$ See Section 5 - Wireless Calling Plans
(b) Describe charges, if any, for additional minutes, domestic wireless long distance, roaming, nights and weekends, etc.
$\checkmark$ See Section 5 - Wireless Calling Plans
(c) Describe government volume discounts and eligibility requirements.
$\checkmark$ See Section 5 - Wireless Calling Plans

## 38. USA Commitment to Promote Small Business Participation Procurement Programs

## PREAMBLE

Verizon Wireless provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

## COMMITMENT

To actively seek and partner with small businesses.
To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.

To develop and promote company policy initiatives that demonstrates our support for awarding contracts and subcontracts to small business concerns.

To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.

To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.

To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.

To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact:

Sandra Nielsen<br>Senior Manager - Supplier Diversity<br>Verizon<br>One Verizon Way<br>Basking Ridge, NJ 07920<br>908-559-2920<br>Sandra.Nielsen@VerizonWireless.com

## 39. Terms and Conditions of Wireless Service Plans


#### Abstract

\section*{Verizon Wireless Terms and Conditions}

Calling Plans and Associated Charges: Some calling plans or monthly access price points may not be available in all markets. Subscriber's first partial and full month's access will not be refunded after activation of the Wireless Service. Activation fees are waived for all Government Subscribers. Charges for calls will be based on the cell sites used, which may be outside the calling plan coverage area even when the Subscriber is physically within the coverage area. Time of the call is based on the telephone switching office that carries the call, which may be different from the time of day shown on Subscriber's phone. Rates do not apply to credit card or operator-assisted calls, which may be required in certain areas. Usage rounded up to the next full minute. Unused minutes and/or Megabytes are lost. On outgoing calls, charges start when Subscriber first presses SEND or the call connects to a network, and on incoming calls, when the call connects to a network (which may be before it rings). A call may end several seconds after Subscriber presses END or the call otherwise disconnects. Calls made on the Verizon Wireless network, are only billed if they connect (which includes calls answered by machines). Billing for airtime and related charges may sometimes be delayed. Calls to "911" and certain other emergency services are toll-free and airtime-free, however, airtime may be charged when dialing toll-free numbers. All features may not be available in all Verizon Wireless markets. Home Airtime and Roaming: Home airtime minutes apply when making or receiving calls from a calling plan's home rate and coverage area. Coverage information is available at www.verizonwireless.com. Airtime is rounded up to the next full minute. Allowance minutes/Megabytes are not transferable except as may be available on calling plans with sharing. Subscribers must periodically dial *228 to update roaming information. Automatic roaming may not be available in all areas and rates may vary. Roaming charges may be delayed to a later bill. Long Distance: Unlimited domestic long distance is included when calling from the calling plan's home rate and coverage area, unless otherwise specified in the calling plan. Customer's Cell Phone Number and Caller ID. Verizon Wireless will assign one Mobile Telephone Number ("MTN") to each Subscriber line. Other than as required to port an MTN, Customer does not have any property right in the MTN and Verizon Wireless may change, reassign, or eliminate an MTN upon reasonable notice to Customer under certain circumstances, including fraud prevention, area code changes and regulatory or statutory law enforcement requirements. Verizon Wireless Calling Plan Optional Services: Additional fees may be required as per the individual calling plans.


| Verizon Wireless Calling Plan Included Features |  |
| :--- | :--- |
| Call Waiting 1,6 | Three Way Calling 1,6 |
| Call Forwarding ${ }^{6}$ | No Answer/ Busy Transfer ${ }^{6}$ |
| Caller ID ${ }^{2,6}$ | Basic Voice Mail 3,6 |
| 411 Connectsm 4,6 (Directory Assistance) | Basic TTXT Messaging ${ }^{5}$ |

${ }^{1}$ Airtime charges apply to all calls simultaneously.
${ }^{2}$ When making a call, Subscriber's MTN may be displayed to the receiving party with Caller ID capable Equipment. Caller ID service may not be available outside home airtime rate and coverage areas, and may not be compatible with certain enhanced features. Caller ID can be blocked for most calls by dialing *67 before each call, or by ordering per-line call blocking where available. Calls to some numbers, such as toll-free numbers, cannot be blocked.
${ }^{3}$ Airtime charges apply to message retrieval.
${ }^{4} 411$ Connect, directory assistance with automatic call completion is subject to a per call fee plus airtime charges. Directory assistance rates are subject to change.
${ }^{5}$ TXT Messaging offered at the prevailing rate, currently $\$ 0.02$ per inbound and $\$ 0.10$ per outbound message per address. TXT message charges are subject to change.
${ }^{6}$ Feature not included on NationalAccess and BroadbandAccess Unlimited or Megabyte (MB) calling plans at no charge, but are available at the prevailing Verizon Wireless rates.

Push to Talk Plus: Push to Talk Plus (PTT+) capable Equipment required. Push to Talk Plus capable Equipment can only be used with a Push to Talk Plus calling plan. Subscribers switching from a Push to Talk Plus Calling Plan to another calling plan may not be able to use certain Push to Talk Plus capable Equipment with the new plan. Push to Talk Plus calls may only be made with other Verizon Wireless Push to Talk Plus subscribers. Push to Talk Plus Subscribers may initiate or participate on a call, simultaneously, with as many as 250 total participants (total is limited to (50) if interoperating between 3G and 4G participants). Administrators can be designated to manage the Push to Talk contact lists via a single website interface with a single user name/password. . Existing Push to Talk Subscriber Equipment may require a software upgrade to use Push to Talk Plus or replacement with a Push to Talk Plus capable device. Push to Talk Plus is only available within the National Enhanced Services Rate and Coverage Area and WiFi access points. There will be a delay from the time a Push to Talk Plus call is initiated until the Push to Talk Plus call is first received by the called party. If an incoming voice call is received while on a Push to Talk Plus call the voice call may be answered and the Push to Talk Plus placed on hold. If an incoming Push to Talk Plus call is received while on a Push to Talk Plus call the PTT call icon can be selected to connect to the Push to Talk Plus call. If the incoming voice or Push to Talk Plus call is not answered a missed call alert will display. Network registration information will be sent to the Equipment each time it is powered on in the National Enhanced Services Rate and Coverage Area, each time the Subscriber travels into the National Enhanced Services Rate and Coverage Area, and
every 12 hours if the Subscriber stays within the National Enhanced Services Rate and Coverage Area. While the updated network registration information is being sent to the Equipment, incoming voice calls will go directly to voice mail. Contact list cannot be modified from certain Equipment. Subscriber cannot prevent others who have the Subscriber's MTN from entering the MTN into their Push to Talk contact list. Only one person can speak at a time during a Push to Talk Plus call. InCall Talker Override (Talker Priority) allows a pre-determined user priority to take the floor to communicate urgent message over participant. Push to Talk Plus services cannot be used for (i) access to the Internet, intranets or other data networks, except as the device's native applications \& capabilities permit, (ii) any applications that tether Equipment to laptops, personal computers or other devices for any purpose.
Push to Talk: Push to Talk capable Equipment required. Push to Talk capable Equipment can only be used with a Push to Talk calling plan. Subscribers switching from a Push to Talk Calling Plan to another calling plan will not be able to use Push to Talk capable Equipment with the new plan. Push to Talk calls may only be made with other Verizon Wireless Push to Talk subscribers. Push to Talk Subscribers may initiate or participate on a call, simultaneously, with as many as 20 total participants (19 members per group plus the originator). Push to Talk groups must be established via the Push to Talk website prior to initiating a group call. Subscribers may establish as many as 50 group lists of up to 20 participants (19 members per group plus the originator). Existing Push to Talk Subscriber Equipment may require a software upgrade. Push to Talk is only available within the National Enhanced Services Rate and Coverage Area. There will be a delay from the time a Push to Talk call is initiated until the Push to Talk call is first received by the called party. A Push to Talk call will automatically time out after twenty (20) seconds of inactivity. While on a Push to Talk call, incoming voice calls will go directly to voice mail. When on a voice call, a Push to Talk call cannot be received. Network registration information will be sent to the Equipment each time it is powered on in the National Enhanced Services Rate and Coverage Area, each time the Subscriber travels into the National Enhanced Services Rate and Coverage Area, and every 12 hours if the Subscriber stays within the National Enhanced Services Rate and Coverage Area. While the updated network registration information is being sent to the Equipment, incoming voice calls will go directly to voice mail. Contact list cannot be modified from certain Equipment. Subscriber cannot prevent others who have the Subscriber's MTN from entering the MTN into their Push to Talk contact list. Only one person can speak at a time during a Push to Talk call. Push to Talk services cannot be used for (i) access to the Internet, intranets or other data networks, except as the device's native applications \& capabilities permit, (ii) any applications that tether Equipment to laptops, personal computers or other devices for any purpose.
Mobile to Mobile: Mobile to Mobile minutes apply when making calls directly to or receiving calls directly from another Verizon Wireless Subscriber while in the America's Choice Home Rate and Coverage area. Mobile to Mobile does not apply to fixed wireless devices with usage substantially from a single cell site, for Push to Talk calls, if Call Forwarding or No Answer/Busy Transfer features are activated, or to data usage. Mobile to Mobile is not available to Subscribers whose current wireless exchanges restrict the delivery of Caller ID. Mobile to Mobile minutes will be applied before home airtime minutes.*
Night and Weekends: Applies to calls made in a calling plan's home rate and coverage area only during the following hours: 9:01pm Friday through 5:59am Monday and 9:01pm to 5:59am Monday through Friday.* *NOTE: If both Night and Weekend and Mobile to Mobile minute allowances apply to a given call, Mobile to Mobile minutes will apply before Night and Weekend minutes. However, if either allowance is unlimited, the unlimited allowance will always apply first.
TXT Messaging: TXT Messaging includes Short Message Service (SMS up to 160 characters) and Enhanced Messaging Service (EMS up to 1120 characters). Enhanced TXT Messages sent to most SMS handsets will be delivered as multiple TXT messages of up to 160 characters each. Subscribers have the option to have text messages disabled entirely without affecting voicemail or other related services. TXT Messaging plans do not include Operator Assisted Messaging or International Messaging, which is available for $25 ¢$ per message sent and 10¢ per message received; see www.vtext.com for details and countries. Verizon Wireless is not responsible for information sent using TXT Messaging or Enhanced TXT Messaging. Verizon Wireless cannot guarantee that messages will be received and is not responsible for messages that are lost or misdirected. Messages not delivered after 5 days are automatically deleted. Airtime charges do not apply to the sending or receiving of text messages. When sending messages from Equipment, the sender's MTN will always be sent to the destination, even if Caller ID is used to block voice calls.
Mobile to Mobile Messaging: Cannot be combined with any other package that includes a TXT or PIX\&FLIX allowance. Mobile to Mobile Messaging applies only to TXT/ PIX/ FLIX messages sent to and received from other Verizon Wireless Subscribers' phones, while both wireless Subscribers are within the National Enhanced Services Rate and Coverage Area. Additional messages apply to PIX Place, VTEXT/ TXT Alerts/ getAlerts, Instant Messaging (IM), Email, Premium Text Services, TXT/PIX/FLIX sent to non-Verizon Wireless customers, these messages will be decremented from the Subscriber's Additional Message allowance, or billed as overage. Additional Messages may not be applied toward International TXT Messaging, which cost 25¢ per message sent and 10¢ per message received; see www.vtext.com for details and countries.
Multi-Media Messaging (MMS): Multi-Media Messaging (MMS) includes Picture (PIX) and Video (FLIX) messaging and is only available within the National Enhanced Services Rate and Coverage Area. In addition to MMS charges, MMS uses calling plan home airtime minutes or kilobytes. Canceling an MMS after pressing SEND may result in sent messages that contain only partial content. Subscriber will be charged for outgoing MMS, even if not received by the intended recipient, or even if only partial content is delivered. Subscriber will not be charged for incoming MMS unless received. MMS that cannot be delivered within 5 days will be deleted. MMS is not available for use with a Mobile Office Kit. Camera phones are prohibited in some places. Subscribers are solely responsible for complying with all applicable laws, rules, regulations and policies regarding camera phone use.
Private Network Traffic Management (PNTM): PNTM allows Customer to configure its Private Network to allow differentiated Quality of Service (QoS) by application over Verizon Wireless's LTE network using standards-based IP packet marking.

Customer can identify applications on its 4G LTE devices to get priority QoS over its Private Network. Verizon Wireless makes no guarantee of PNTM bandwidth allocations, which are subject to the limitations of wireless service availability as detailed in the Agreement. Customer is responsible for any charges associated with the customization of its CPE to support PNTM.
PNTM for Public Safety: Eligible public safety accounts can take advantage of priority access to a data channel over the Wireless Service for its data traffic during times of heavy network demand. While PNTM for Public Safety enables a dedicated data channel, Verizon Wireless makes no guarantee of Wireless Service availability, which is subject to the limitations of wireless service availability as detailed in the Agreement. PNTM for Public Safety is only available to Customers approved by Verizon Wireless that qualify as Public Safety Entities classified by specific NAICS codes.
Customer Private Network Contact: Customer must designate a Private Network representative and provide contact information, including a phone number and email address. The Private Network contact will work with the Verizon Wireless solution engineer through the Private Network implementation and testing processes detailed below. The contact shall be available during business hours and any other time period that Customer utilizes Private Network for the purpose of assisting to resolve service problems and trouble shooting.
Private Network Implementation and Testing: Verizon Wireless will implement Customer's Private Network, which requires Customer to a) provide any information (e.g., account numbers, IP address ranges, router/CPE information) necessary to compete the Private Network Connectivity Form; b) participate in a Private Network turn-up call to ensure that CPE is properly configured to support the Private Network connection; and c) participate in a Solution Validation call to confirm that Private Network is working properly from Verizon Wireless to Customer's applications.
International Long Distance: International Long Distance is available but may be subject to a 90 -day payment history with Verizon Wireless. International long distance rates will vary and do not apply to calls to Canada, Puerto Rico, the U.S. Virgin Islands and some U.S. Protectorates, or to credit card or operator assisted calls.
Verizon Wireless International Long Distance Value Plan: Requires subscription to a qualifying calling plan and international dialing capability (I-DIAL). The ability to make international calls is not guaranteed and may be restricted without notice. Rates apply only on calls to Value Plan countries made from calling plan home airtime rate and coverage areas. If a calling plan includes calls to any Value Plan country, those calls will be billed per the terms of the calling plan except when roaming on another carrier's network, in which case that carrier's rates will apply. Current international calling rates may be found at www.verizonwireless.com.
International Roaming (Global Phone): Availability of calling features and TXT messaging varies by country and network. Existing Subscribers who purchase a Global Phone may have to set up a new voice mailbox and, if so, will lose access to previously stored messages upon activation of Global Phone. Voice mail messages will be time-stamped Eastern Time. Calls to voice mail will appear on the bill as calls to the Subscriber's MTN. Actual availability of service in foreign countries may vary and is subject to change. Taxes and other regulatory surcharges may apply and may vary by country. While roaming on another carrier's wireless network, dialing rates and country availability may vary due to the roaming carrier's international dialing policies. Billing for airtime used when roaming may be delayed up to two billing cycles. By using Equipment outside the United States, Subscriber is solely responsible for complying with all applicable foreign laws, rules and regulations ("Foreign Laws"), including Foreign Laws regarding use of wireless phones while driving and use of wireless camera phones. Verizon Wireless is not liable for any damages that result from Subscriber's failure to comply with Foreign Laws.
Roaming in CDMA countries outside of the US: Roaming in CDMA countries is $\$ 0.69$ per minute and only in "CDMA"mode where service is available. An update to Equipment software is required to roam in S. Korea.
Roaming in GSM countries: CDMA/GSM Global Phone, activated in the United States with compatible Subscriber Identity Module (SIM) card required. Rates, terms and conditions apply only when roaming on participating GSM networks in published Global Phone countries. Service may be available in additional countries, but airtime rates, availability of calling features, and ability to receive incoming calls (including return calls from emergency services personnel) may be restricted. Where TXT messaging is available, Customer will be charged $\$ 0.50$ for each message sent and $\$ 0.05$ for each message received. TXT messaging rates are subject to change. TXT messages cannot exceed 140 characters and may be sent only to MTNs of (i) Verizon Wireless customers, and (ii) customers of foreign wireless carriers that participate in international text messaging.

## VZAccess and VZEmail (Mobile Broadband \& Data Services)

VZAccess and VZEmail Calling Plans and Features: VZAccess includes NationalAccess (IXRTT) and BroadbandAccess (EVDO/4G) calling plans. VZEmail includes PDA/Smartphone and BlackBerry calling plans. VZAccess and VZEmail usage is subject to VZAccess Acceptable Use Policy, available on www.verizonwireless.com. VZEmail optional features may only be purchased in conjunction with eligible voice calling plan with a monthly access fee of $\$ 34.99$ or higher. Monthly Megabyte allowances apply only to NationalAccess and BroadbandAccess data transmissions. Other data (Quick 2 Net" or dial-up) transmissions as well as voice calls will be billed at the per minute overage rate according to the VZAccess calling plan. For optional data features, "other data" will be billed as anytime minutes or at the per minute overage rate according to the underlying calling plan. When traveling outside the National Enhanced Services Rate and Coverage Area, Subscribers may be charged at the "other data" rate for data usage. NationalAccess data sessions require a NationalAccess capable PC Card, Smartphone, BlackBerry or handset with its compatible Mobile Office Kit, and must be placed within NationalAccess service area. BroadbandAccess data sessions require BroadbandAccess capable Equipment and must be placed within BroadbandAccess service area. PDA/Smartphone and BlackBerry users that move from a VZEmail plan or feature, or a Voice
and Data Choice Bundle to another calling plan will not be able to use their PDA/Smartphone or BlackBerry on the new calling plan and will need to purchase or provide compatible voice Equipment to switch to the new calling plan. All data sessions automatically terminate after 24 hours of activity and on unlimited calling plans after 2 hours if inactivity. Data session is inactive when no data is being transferred. Data session may seem inactive while data is actively being transferred to Equipment, or may seem active when it is actually cached and not transferring data. Subscriber MUST press or click END or DISCONNECT button to ensure that session disconnects and charges cease. Third-party applications may automatically reinitiate data sessions without the Subscriber pressing or clicking SEND or CONNECT button. Voice calls cannot be received when an e-mail or other data transmission is occurring. Voice calls are possible when NationalAccess data session is inactive; however, charges apply simultaneously to the data session and the voice call in accordance with the applicable calling plan. Voice calls are not available with BroadbandAccess. Customer must maintain virus protection when accessing the service. Customer is responsible for all charges, including all data sent and received and "overhead" whether or not Subscriber or recipients actually receive the data. "Overhead" is all data that is in addition to user-transmitted data, such as control, operational and routing instructions, error-checking characters and retransmissions of user-data messages that are received in error. VZEmail calling plans and optional features not available with PC cards or wireless modems, including wireless Equipment tethered to a PC. In order to use some VZEmail features and applications, Subscriber's PC (or server where applicable) must be powered on, able to receive e-mail, and have Equipment manufacturer software (BlackBerry Desktop, Wireless Sync or GoodLink) installed. If Equipment is turned off or if the Subscriber travels outside the NationalAccess service area, e-mail messages will be automatically stored for up to 7 days and forwarded when the Subscriber returns to the NationalAccess service area. Receiving e-mail attachments and graphics may be limited based on the Equipment model or software. With some Equipment, e-mails received may display only the first 2 kilobytes of information with additional 2 kilobyte increments delivered at the Subscriber's request.
Unlimited Data Plans and Features (such as NationalAccess, BroadbandAccess, Mobile Broadband, Push to Talk, and certain VZEmail services) may ONLY be used with wireless devices for the following purposes: (i) Internet browsing; (ii) email; and (iii) intranet access (including access to corporate intranets, email, and individual productivity applications like customer relationship management, sales force, and field service automation). The Unlimited Data Plans and Features MAY NOT be used for any other purpose. Examples of prohibited uses include, without limitation, the following: (i) continuous uploading, downloading or streaming of audio or video programming or games; (ii) server devices or host computer applications, including, but not limited to, Web camera posts or broadcasts, automatic data feeds, automated machine-to-machine connections or peer-to-peer (P2P) file sharing; or (iii) as a substitute or backup for private lines or dedicated data connections. This means, by way of example only, that checking email, surfing the Internet, downloading legally acquired songs, and/or visiting corporate intranets is permitted, but downloading movies using P2P file sharing services and/or redirecting television signals for viewing on laptops is prohibited. For individual use only and not for resale. We reserve the right to protect our network from harm, which may impact legitimate data flows. We reserve the right to limit throughput or amount of data transferred, and to deny or terminate service, without notice, to anyone we believe is using an Unlimited Data Plan or Feature in any manner prohibited above or whose usage adversely impacts our network or service levels. Verizon Wireless will limit throughput of data speeds should 25GB of data be used within a given bill cycle. Anyone using more than 25 GB per line within a given bill cycle is presumed to be using the service in a manner prohibited above, and we reserve the right to immediately terminate the service of any such person without notice. We also reserve the right to terminate service upon notification to the customer.
Unlimited VZAccess and VZEmail: NationalAccess, BroadbandAccess, and GlobalAccess data sessions may be used for the following purposes: (i) Internet browsing, (ii) e-mail, and (iii) intranet access (including access to corporate intranets, email and individual productivity applications like customer relationship management, sales force and field service automation). Unlimited VZAccess, VZEmail and Push to Talk services cannot be used (i) for uploading, downloading or streaming of movies, music or games, (ii) with server devices or with host computer applications, other than applications required for BlackBerry or Wireless Sync service, including, but not limited to, Web camera posts or broadcasts, automatic data feeds, Voice over IP (VoIP), automated machine-to-machine connections, or peer-to-peer (P2P) file sharing, or (iii) as a substitute or backup for private lines or dedicated data connections. Additionally, Unlimited VZEmail services cannot be used for, (i) access to the Internet, intranets or other data networks, except as the Equipment's native applications and capabilities permit, or (ii) for any applications that tether Equipment to laptops or personal computers other than for use of the Wireless Sync or BlackBerry Solutions. Unlimited BroadbandAccess and NationalAccess data sessions automatically terminate after 2 hours of inactivity, unless Subscriber has Mobile IP (MIP) capable Equipment.
VZEmail Megabyte (MB) Data Plans: Megabyte allowance and charges for kilobytes over the monthly allowance apply to NationalAccess and BroadbandAccess data sessions and are rounded to next full kilobyte at end of each billing cycle. Only total of kilobytes transmitted above allowance each billing cycle may appear on bill.
VZEmail Server Software (Wireless Sync Enterprise Server, GoodLink Server \& BlackBerry Enterprise Server (BES)): Verizon Wireless is not the licensor of the Wireless Sync Enterprise Server, GoodLink Server or BES Server and makes no representations or warranties whatsoever, either express or implied, with respect to such servers and associated software. The Wireless Sync Enterprise Server software is manufactured by Intellisync. The GoodLink Server is manufactured by, and sold separately by Good Technology. The BES software is manufactured by Research in Motion ("RIM"). Any license for such software must be obtained directly from the software manufacturer either upon purchase or installation of the software. Customer support for the Wireless Sync Enterprise Server, GoodLink, or BES software must be obtained from the software manufacturer. If Verizon Wireless in its sole discretion determines that a Smartphone or BlackBerry related inquiry from a Subscriber is related to the Wireless Sync Enterprise Server, GoodLink or BES software and not one concerning Equipment
or desktop software, it may transfer the service request to appropriate representatives of the software manufacturer. When you use Microsoft's Exchange ActiveSync, Notify's NotifyLink, or Intellisync's Intellisync Mobile Suite, every time you receive an email or other update you may be charged for an incoming TXT Message. To avoid TXT Messaging charges, you can set up timed synchronization or manually initiate synchronization.
NationalAccess Roaming Feature: Not for use with Mobile Office Kits. Dynamic IP addresses will be assigned when roaming. Usage rounded up to next full kilobyte. For information on where NationalAccess Roaming is available, see www.verizonwireless.com.
GlobalAccess: Global PC Card required for international use. Global PC Cards will not work in the United States or Canada and GlobalAccess Subscribers will need a NationalAccess or BroadbandAccess PC card for domestic use. The domestic and Global PC Cards cannot be used at the same time. GlobalAccess Subscribers must activate and update their Preferred Roaming lists while in the National Enhanced Services Rate and Coverage Area every three months. Verizon Wireless reserves the right to terminate the service of any Subscriber whose total usage is less than half on the Verizon Wireless National Enhanced Services Rate and Coverage Area over three consecutive billing cycles. Verizon Wireless SIM Cards are for use only with the Global PC Card and only for the purpose of this service. Subscriber is responsible for any unauthorized use of its SIM Cards and must safeguard security codes. Upon termination of service, Subscriber must destroy SIM Card. By using your Global PC Card outside the United States, Subscriber is solely responsible for complying with all applicable Foreign Laws. Verizon Wireless will not be liable for any damages that result from Subscriber's failure to comply with Foreign Laws.
GlobalEmail: GlobalEmail capable equipment required. Verizon Wireless reserves the right to terminate the GlobalEmail service of Subscribers that have less than half of their usage on the Verizon Wireless National Enhanced Services Rate and Coverage Area over three consecutive billing cycles. SIM Cards are for use with GlobalEmail Equipment, and only for the purpose of GlobalEmail service. Customer is responsible for any unauthorized use of SIM Cards, and must safeguard security codes. Upon termination of service, please destroy any applicable SIM Cards. Subscribers using GlobalEmail outside the United States, agree that they are solely responsible for complying with all applicable foreign laws, rules and regulations ("foreign laws"). Customer agrees that Verizon Wireless is not liable for any damages that result from Subscriber's failure to comply with foreign laws. GlobalEmail Subscribers must activate and update their Preferred Roaming lists while in the National Enhanced Services Rate and Coverage Area every three months. TXT messaging billed at standard domestic and international TXT Messaging rates. Existing Verizon Wireless Subscribers migrating to GlobalEmail plans may be required to extend their Line Term.
Mobile Broadband Machine-to-Machine plan sharing options, Account Share: Customer may activate up to 15 share groups per account. Sharing is available only among M2M Lines on the Mobile Broadband M2M Account Share Plans on the same billing account, in the same usage group (Low Usage and High Usage plans cannot share with each other). Unused KBs will be distributed to M2M Lines with an overage on an as needed basis to M2M Lines on the same billing account that have exceeded their MB allowance during the same monthly billing period. At the end of each bill cycle any unused KBs allowances will be applied to the overages of the other M2M Lines on the same account beginning with the line with the lowest overage need until depleted. Customers subscribing to Mobile Broadband M2M Account Share Plans will be billed on separate billing accounts and invoices from Subscribers to the Mobile Broadband M2M Profile Share Plans. Multi-Account Share: Customer may activate one (1) share group per profile (Low Usage and High Usage plans cannot share with each other); however, customer may have multiple bill accounts on the same profile. Sharing is available only among M2M Lines on the Mobile Broadband M2M Multi-Account Share Plans on the same profile, in the same usage group. Each sharing M2M Lines unused KBs will pass to other sharing M2M Lines that have exceeded their data allowance during the same monthly bill cycle. Unused KBs will be distributed proportionally as a ratio of the KBs needed by each applicable M2M Line to the total KBs needed by all sharing M2M Lines on the same profile. Customers subscribing to Mobile Broadband M2M Profile Share Plans will be billed on separate billing accounts and invoices from Subscribers to the Mobile Broadband M2M Account Share Plans.Note: A profile is defined as a Customer's overarching account of record under which Customer may have multiple billing accounts. Share Option: Sharing is available only among Government Subscribers on applicable calling plans choosing the Share Option. America's Choice for Business \& Voice and Data Choice Bundles for Business Subscribers: Sharing on these calling plans is for voice home airtime minutes only. Sharing may require all Subscribers to be on the same billing account. Each sharing Subscriber's unused anytime minutes will pass to other sharing Subscribers that have exceeded their anytime minutes during the same monthly billing period (Mobile to Mobile minutes and Night and Weekend minutes do not share). Each sharing Subscriber's Monthly Home Airtime Allowance Minutes apply first to that line. Unused Monthly Home Airtime Minutes are then shared with other sharing Subscribers that have exceeded their Monthly Home Airtime Allowance in order of highest usage. Calling plan changes may not take effect until the billing cycle following the change request. Accounts that share across Verizon Wireless billing systems require set up that may take thirty (30) to sixty (60) days.

ACORO CERTIFICATE OF LIABILITY INSURANCE
THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.
IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificateftoldge 何 then ofs wich endorsement(s).

## PRODUCER

Aon Risk Services Northeast, Inc. New York NY office
One Liberty Plaza
165 Broadway, Suite 3201
New York NY 10006 USA

insured
Cellco Partnership dba Verizon wireless
1095 Avenue of the Americas
New York NY 10036 USA

COVERAGES
CERTIFICATE NUMBER: 570072665015

| $\begin{aligned} & \text { CONTACT } \\ & \text { NAME: } \end{aligned}$ <br> NAME: |  |  |
| :---: | :---: | :---: |
| PHONE <br> (ANC. No. Ext): | (866) 283-7122 ${ }^{\text {a }}$ | FAX ${ }_{\text {ANC. }}$ No.): ${ }^{\text {(800) }} 363-0105$ |
| E-MAIL |  |  |
| INSURER(S) AFFORDING COVERAGE |  | NAIC \# |
| INSURER A: | National Union Fire Ins Co of Pittsburgh | 19445 |
| INSURER B: | New Hampshire Insurance Company | 23841 |
| INSURER C: | American Home Assurance Co. | 19380 |
| INSURER D: | Illinois National Insurance Co | 23817 |
| INSURERE: |  |  |
| INSURER F: |  |  |



DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)
okaloosa County is included as an Additional Insured with respect to the General Liability policy.
Con-1535-Pur/coq-1n12-15 / coq-2291-15

CERTIFICATE HOLDER

|  |
| :--- |
| Okaloosa County <br> 5479-A O1d Bethel Road <br> Crestview FL 32536 USA |
|  |

## CANCELLATION

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WLLL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.
AUTHORIZED REPRESENTATIVE
okaloosa County
5479-A old Bethel Road
Crestview FL 32536 USA

| AGENCY <br> AOn Risk Services Northeast, Inc. | NAMED INSURED <br> Cellico Partnership dba verizon wireless |
| :--- | :--- |
| POLICY NUMBER <br> See Certificate Number: 570072665015 |  |
| CARRER <br> See Certificate Number: 570072665015 |  |

ADDITIONAL REMARKS
THIS ADDITIONAL REMARKS FORM IS A SCHEDULE TO ACORD FORM, FORM NUMBER: ACORD 25 FORM TITLE: Certificate of Liability Insurance

| INSURER(S) AFFORDING COVERAGE | NAIC \# |
| :--- | :--- |
| INSURER |  |
| INSURER |  |
| INSURER |  |
| INSURER |  |

ADDITIONAL POLICIES
If a policy below does not include limit information, refer to the corresponding policy on the ACORD certificate form for policy limits.

| $\left.\begin{gathered} \mathrm{INSR} \\ \mathrm{LTR} \end{gathered} \right\rvert\,$ | type of insurance | $\left\lvert\, \begin{gathered} \text { ADDL } \\ \text { INSD } \end{gathered}\right.$ | $\begin{array}{\|c\|} \text { SUBR } \\ \text { WVD } \end{array}$ | POLICY Number | $\underset{\substack{\text { POLICY } \\ \text { EFFECTIVE } \\ \text { DATE } \\ \text { (MM/DD/YYY) }}}{ }$ | POLICY EXPIRATION DATE (MMDD $/$ YYYY) | Limits |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | AUTOMOBILE LIABILITY |  |  |  |  |  |  |
| A |  |  |  | $\begin{aligned} & \text { CA 774-22-65 } \\ & \text { NH - Primary } \end{aligned}$ | 06/30/2018 | 06/30/2019 |  |
| A |  |  |  | $\begin{aligned} & \text { CA } 774-22-66 \\ & \mathrm{NH} \text { - Excess } \end{aligned}$ | 06/30/2018 | 06/30/2019 |  |
|  | WORKERS COMPENSATION |  |  |  |  |  |  |
| D |  | N/A |  | $\begin{aligned} & \text { WC014590552 } \\ & \text { FL } \end{aligned}$ | 06/30/2018 | 06/30/2019 |  |
| B |  | N/A |  | WC014590554 <br> MA , ND, OH ,WA , WI, WY | 06/30/2018 | 06/30/2019 |  |
| B |  | N/A |  | $\begin{aligned} & \text { WC014590549 } \\ & \text { NJ,NY,TX,VA } \end{aligned}$ | 06/30/2018 | 06/30/2019 |  |
| B |  | N/A |  | $\begin{aligned} & \text { WC014590553 } \\ & \text { ME } \end{aligned}$ | 06/30/2018 | 06/30/2019 |  |
|  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |

## CONTRACT, LEASE, AGREEMENT CONTROL FORM

Date: ..... 02-23-2018
Contract/Lease Control \#: C07-1535-PUR
Procurement\#: ..... BCC 41-07
Contract/Lease Type: ..... CONTRACT
Award To/Lessee: VERIZON
Owner/Lessor: OKALOOSA COUNTY
Effective Date: ..... 01/12/2017
Expiration Date: 12/02/2018
Description of
Contract/Lease: WIRELESS COMMUNICATIONS-PHONES/SERVICES
Department: ..... PUR
Department Monitor: ..... KISELA
Monitor's Telephone \#: 850-689-5960
Monitor's FAX \# or E-mail: GKISELA@CO.OKALOOSA.FL.US
Closed:
Cc: Finance Department Contracts \& Grants Office

## PROCUREMENT/CONTRACT/LEASE INTERNAL COORDINATION SHEET



## Purchasing Review

Procurement or Contract/Lease requirements are met:


Date:


Greg Kisela, Jeff Hyde, DeRita Mason, Matthew Young

## 2CFR Compliance Review (if required)

Approved as written:
Date: $\qquad$

| Approved as written: No Management Review |  |
| :--- | :--- | :--- |
| Risk Manager or designee | Laura Porter or Krystal King |
| Late: |  |


| Approved as written: | County Attorney Review |
| :--- | :--- | :--- |
| County Attorney | Gregory T. Stewart, Lynn Hoshihara, Kerry Parsons or Designee |

Following Okaloosa County approval:
Clerk Finance
Document has been received:

Finance Manager or designee

| From: | Parsons, Kerry [KParsons@ngn-tally.com](mailto:KParsons@ngn-tally.com) |
| :--- | :--- |
| Sent: | Friday, February 23, 2018 12:23 PM |
| To: | DeRita Mason |
| Cc: | Lynn Hoshihara |
| Subject: | RE: Verizon |

As reviewed the renewals are approved for legal purposes.

From: DeRita Mason [mailto:dmason@co.okaloosa.fl.us]
Sent: Friday, February 23, 2018 1:13 PM
To: Parsons, Kerry
Cc: Lynn Hoshihara
Subject: FW: Verizon
Please see attached updated contracts. They changed it from 12 months to 9 months to make it end when the gsa contract ends. Please let me know if these are approved.

Have a great weekend.

From: Randy Sims
Sent: Friday, February 23, 2018 11:40 AM
To: DeRita Mason [dmason@co.okaloosa.fl.us](mailto:dmason@co.okaloosa.fl.us)
Subject: Verizon

Hey,
They are all nine months going through 11/19/2018. We will work on a new contract. Thanks, Randy

"Please note: Due to Florida's very broad public records laws, most written communications to or from County employees regarding County business are public records, available to the public and media upon request. Therefore, this written e-mail communication, including your e-mail address, may be subject to public disclosure."

CAUTION: This email originated from outside the organization. Do not click links or open attachments uniess you recognize the sender and know the content is safe.

GSA-Federal Supply Schedule Purchase Order

| Date: | February 23, 2018 |
| :---: | :---: |
| Vendor: | Verizon Wireless |
| Vendor Address: | 7600 Montpelier Road Laurel, MD 20723 |
| Vendor Email: | VZWFederal.Implementations@VerizonWireless.com |
| Phone: | 1.800.561.6227 |
| FAX: |  |
| Authorized By: | By signing below, I certify that I am have legal authority to bind the listed government agency , that my agency is authorized to purchase under the GSA Federal Supply Schedule and that the use of all products/services purchased is for authorized government use. <br> Agency Name: $\qquad$ Okaloosa County <br> Signature of Authorized Official: <br> Printed or typed name: $\qquad$ Greg Kisela <br> Printed or typed title: $\qquad$ |
| Contact Information: | Email address: rsims@co.okaloosa.fl.us <br> Phone number: 850-689-5914 <br> FAX number: |
| Billing Information: | Okaloosa County <br> 602c N Pearl St <br> Crestview, Fl 32536 <br> Account \# 0823366364-00013 |
| Payment Terms: | Net 30 |
| Description of Goods/Services; Pricing: | Cellular service on the accounts listed below (or attached) totaling 25 units in accordance with the rate plans and terms and conditions now or in the future applicable to each of such lines pursuant to GSA Federal Supply Schedule Number GS-35F-0119P, <br> Rate Plan(s): Various <br> Equipment: various |
| Term: | February 19, 2018for 9 months through 2018 <br> (month) (day) <br> (\#) <br> (year) |
| Funds Authorized: | Monthly Access Fees for service on 25 Lines (Estimated) \$1250.00 <br> Equipment charge(s) on 25 Lines (Estimates) $\$ 1000.00$ <br> Total Access and Equipment Fees on 25 lines (Estimate) \$16000.00 <br> Plus applicable fees, taxes and charges |
| Contract \#: | GSA Federal Supply Schedule Contract Number GS-35F-0119P, all terms and conditions are incorporated by reference |
| Equipment (Open Market): | None of the equipment listed are products listed on GSA Federal Supply Schedule Contract No. GS-35F-0119P. All devices and/or accessories are "Open Market" items. |
| Miscellaneous: | Specify Phones, Delivery, Etc.: |
| Customer Acceptance: |  |

$\qquad$ Date: $\qquad$

## Okaloosa County

## GSA-Federal Supply Schedule Purchase Order

| Date: | February 23, 2018 |
| :---: | :---: |
| Vendor: | Verizon Wireless |
| Vendor Address: | 7600 Montpelier Road Laurel, MD 20723 |
| Vendor Email: | VZWFederal.Implementations@VerizonWireless.com |
| Phone: | 1.800.561.6227 |
| FAX: |  |
| Authorized By: | By signing below, I certify that I am have legal authority to bind the listed government agency , that my agency is authorized to purchase under the GSA Federal Supply Schedule and that the use of all products/services purchased is for authorized government use. <br> Agency Name: $\qquad$ Okaloosa county <br> Signature of Authorized Official: <br> Printed or typed name: $\qquad$ <br> Printed or typed title: $\qquad$ |
| Contact Information: | Email address: rsims@co.okaloosa.fl.us <br> Phone number: 850-689-5914 <br> FAX number: |
| Billing Information: | Okaloosa County <br> 602c N Pearl St <br> Crestview, Fl 32536 <br> Account \# 0823366364-00039 $\qquad$ |
| Payment Terms: | Net 30 |
| Description of Goods/Services; Pricing: | Cellular service on the accounts listed below (or attached) totaling 5 units in accordance with the rate plans and terms and conditions now or in the future applicable to each of such lines pursuant to GSA Federal Supply Schedule Number GS-35F-0119P, <br> Rate Plan(s): Various <br> Equipment: various |
| Term: | February 19, 2018for 9 months through 2018 <br> (month) (day) <br> (\#) <br> (year) |
| Funds Authorized: | Monthly Access Fees for service on 5 Lines (Estimated) $\$ 250.00$ <br> Equipment charge(s) on 5 Lines (Estimates) $\$ 500.00$ <br> Total Access and Equipment Fees on 5 lines (Estimate) $\$ 3500.00$ Plus applicable fees, taxes and charges |
| Contract \#: | GSA Federal Supply Schedule Contract Number GS-35F-0119P, all terms and conditions are incorporated by reference |
| Equipment (Open Market): | None of the equipment listed are products listed on GSA Federal Supply Schedule Contract No. GS-35F-0119P. All devices and/or accessories are "Open Market" items. |
| Miscellaneous: | Specify Phones, Delivery, Etc.: |
| Customer Acceptance: |  |

$\qquad$ Date: $\qquad$

## Okaloosa County

GSA-Federal Supply Schedule Purchase Order

| Date: | February 23, 2018 |
| :---: | :---: |
| Vendor: | Verizon Wireless |
| Vendor Address: | 7600 Montpelier Road Laurel, MD 20723 |
| Vendor Email: | VZWFederal.Implementations@VerizonWireless.com |
| Phone: | 1.800.561.6227 |
| FAX: |  |
| Authorized By: | By signing below, I certify that I am have legal authority to bind the listed government agency, that my agency is authorized to purchase under the GSA Federal Supply Schedule and that the use of all products/services purchased is for authorized government use. <br> Agency Name: $\qquad$ OKaloos, County <br> Signature of Authorized Official: $\qquad$ <br> Printed or typed name: Greg Kisela <br> Printed or typed title: $\qquad$ |
| Contact Information: | Email address: rsims@co.okaloosa.fl.us <br> Phone number: 850-689-5914 <br> FAX number: |
| Billing Information: | Okaloosa County <br> 602c N Pearl St <br> Crestview, Fl 32536 <br> Account \# 0823366364-00002 $\qquad$ |
| Payment Terms: | Net 30 |
| Description of Goods/Services; Pricing: | Cellular service on the accounts listed below (or attached) totaling 120 units in accordance with the rate plans and terms and conditions now or in the future applicable to each of such lines pursuant to GSA Federal Supply Schedule Number GS-35F-0119P, <br> Rate Plan(s): various <br> Equipment: various |
| Term: | February 19, 2018for 9 months through 2018 <br> (month) (day) <br> (\#) (year) |
| Funds Authorized: | Monthly Access Fees for service on 120 Lines (Estimated) $\quad \$ 4000.00$ Equipment charge(s) on 120 Lines (Estimates) $\$ 1000.00$ Total Access and Equipment Fees on 120 lines (Estimate) $\$ 49000.00$ Plus applicable fees, taxes and charges |
| Contract \#: | GSA Federal Supply Schedule Contract Number GS-35F-0119P, all terms and conditions are incorporated by reference |
| Equipment (Open Market): | None of the equipment listed are products listed on GSA Federal Supply Schedule Contract No. GS-35F-0119P. All devices and/or accessories are "Open Market" items. |
| Miscellaneous: | Specify Phones, Delivery, Etc.: |
| Customer Acceptance: | Signature: $\qquad$ Date: $\qquad$ 21231.8 |

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$\qquad$

GSA-Federal Supply Schedule Purchase Order

| Date: | February 23, 2018 |
| :---: | :---: |
| Vendor: | Verizon Wireless |
| Vendor Address: | 7600 Montpelier Road <br> Laurel, MD 20723 |
| Vendor Email: | VZWFederal.Implementations@VerizonWireless.com |
| Phone: | 1.800.561.6227 |
| FAX: |  |
| Authorized By: | By signing below, I certify that I am have legal authority to bind the listed government agency , that my agency is authorized to purchase under the GSA Federal Supply Schedule and that the use of all products/services purchased is for authorized government use. <br> Agency Name: $\qquad$ Okaloosa County <br> Signature of Authorized Official: min <br> Printed or typed name: Greg Kisela $\qquad$ |
| Contact Information: | Email address: rsims@co.okaloosa.fl.us <br> Phone number: 850-689-5914 <br> FAX number: |
| Billing Information: | Okaloosa County <br> 602c N Pearl St <br> Crestview, Fl 32536 <br> Account \# 0823366364-00006 |
| Payment Terms: | Net 30 |
| Description of Goods/Services; Pricing: | Cellular service on the accounts listed below (or attached) totaling 4 units in accordance with the rate plans and terms and conditions now or in the future applicable to each of such lines pursuant to GSA Federal Supply Schedule Number GS-35F-0119P, <br> Rate Plan(s): Various <br> Equipment: Various |
| Term: | February 19, 2018for 9 months through 2018 <br> (month) (day) <br> (\#) <br> (year) |
| Funds Authorized: | Monthly Access Fees for service on 4 Lines (Estimated) \$200.00 <br> Equipment charge(s) on 4 Lines (Estimates) $\quad \$ 500.00$ <br> Total Access and Equipment Fees on 4 lines (Estimate) $\$ 2900.00$ Plus applicable fees, taxes and charges |
| Contract \#: | GSA Federal Supply Schedule Contract Number GS-35F-0119P, all terms and conditions are incorporated by reference |
| Equipment (Open Market): | None of the equipment listed are products listed on GSA Federal Supply Schedule Contract No. GS-35F-0119P. All devices and/or accessories are "Open Market" items. |
| Miscellaneous: | Specify Phones, Delivery, Etc.: |
| Customer Acceptance: |  |

$\qquad$
$\qquad$

## Okaloosa County

## GSA-Federal Supply Schedule Purchase Order

| Date: | February 23, 2018 |
| :---: | :---: |
| Vendor: | Verizon Wireless |
| Vendor Address: | 7600 Montpelier Road <br> Laurel, MD 20723 |
| Vendor Email: | VZWFederal.Implementations@VerizonWireless.com |
| Phone: | 1.800.561.6227 |
| FAX: |  |
| Authorized By: | By signing below, I certify that I am have legal authority to bind the listed government agency , that my agency is authorized to purchase under the GSA Federal Supply Schedule and that the use of all products/services purchased is for authorized government use. <br> Agency Name: $\qquad$ Okaloosa county <br> Signature of Authorized Official: <br> Printed or typed name: Greg Kisela $\qquad$ |
| Contact Information: | Email address: rsims@co.okaloosa.fl.us <br> Phone number: 850-689-5914 <br> FAX number: |
| Billing Information: | Okaloosa County <br> 602c N Pearl St <br> Crestview, Fl 32536 <br> Account \# 0823366364-00027 $\qquad$ |
| Payment Terms: | Net 30 |
| Description of Goods/Services; Pricing: | Cellular service on the accounts listed below (or attached) totaling 13 units in accordance with the rate plans and terms and conditions now or in the future applicable to each of such lines pursuant to GSA Federal Supply Schedule Number GS-35F-0119P, <br> Rate Plan(s): Various <br> Equipment: Various |
| Term: | February 19, 2018for 9 months through 2018 <br> (month) (day) <br> (\#) (year) |
| Funds Authorized: | Monthly Access Fees for service on 13 Lines (Estimated) $\$ 650.00$ <br> Equipment charge(s) on 13 Lines (Estimates) $\$ 1000.00$ <br> Total Access and Equipment Fees on 13 lines (Estimate) $\$ 8800.00$ Plus applicable fees, taxes and charges |
| Contract \#: | GSA Federal Supply Schedule Contract Number GS-35F-0119P, all terms and conditions are incorporated by reference |
| Equipment (Open Market): | None of the equipment listed are products listed on GSA Federal Supply Schedule Contract No. GS-35F-0119P. All devices and/or accessories are "Open Market" items. |
| Miscellaneous: | Specify Phones, Delivery, Etc.: |
| Customer Acceptance: |  |

For Verizon Wireless internal use only: Approval: $\qquad$
$\qquad$

## Okaloosa County

GSA-Federal Supply Schedule Purchase Order

| Date: | February 23, 2018 |
| :---: | :---: |
| Vendor: | Verizon Wireless |
| Vendor Address: | 7600 Montpelier Road Laurel, MD 20723 |
| Vendor Email: | VZWFederal.Implementations@VerizonWireless.com |
| Phone: | 1.800.561.6227 |
| FAX: |  |
| Authorized By: | By signing below, I certify that I am have legal authority to bind the listed government agency, that my agency is authorized to purchase under the GSA Federal Supply Schedule and that the use of all products/services purchased is for authorized government use. <br> Agency Name: $\qquad$ Okaloosa County <br> Signature of Authorized Official: $\qquad$ <br> Printed or typed name: Greg Kisela $\qquad$ <br> Printed or typed title: $\qquad$ |
| Contact Information: | Email address: rsims@co.okaloosa.fl.us <br> Phone number: 850-689-5914 <br> FAX number: |
| Billing Information: | Okaloosa County <br> 602c N Pearl St <br> Crestview, Fl 32536 <br> Account \# 0823366364-00040 $\qquad$ |
| Payment Terms: | Net 30 |
| Description of Goods/Services; Pricing: | Cellular service on the accounts listed below (or attached) totaling 20 units in accordance with the rate plans and terms and conditions now or in the future applicable to each of such lines pursuant to GSA Federal Supply Schedule Number GS-35F-0119P, <br> Rate Plan(s): various <br> Equipment: various |
| Term: | February 19, 2018for 9 months through 2018 <br> (month) (day) <br> (\#) (year) |
| Funds Authorized: | Monthly Access Fees for service on 20 Lines (Estimated) \$1000.00 <br> Equipment charge(s) on 20 Lines (Estimates) $\$ 1000.00$ <br> Total Access and Equipment Fees on 20 lines (Estimate) \$13000.00 <br> Plus applicable fees, taxes and charges |
| Contract \#: | GSA Federal Supply Schedule Contract Number GS-35F-0119P, all terms and conditions are incorporated by reference |
| Equipment (Open Market): | None of the equipment listed are products listed on GSA Federal Supply Schedule Contract No. GS-35F-0119P. All devices and/or accessories are "Open Market" items. |
| Miscellaneous: | Specify Phones, Delivery, Etc.: |
| Customer Acceptance: | Signature: m $\qquad$ Date: $\qquad$ |

$\qquad$ Date: $\qquad$

GSA-Federal Supply Schedule Purchase Order

| Date: | February 23, 2018 |
| :---: | :---: |
| Vendor: | Verizon Wireless |
| Vendor Address: | 7600 Montpelier Road <br> Laurel, MD 20723 |
| Vendor Email: | VZWFederal.Implementations@VerizonWireless.com |
| Phone: | 1.800.561.6227 |
| FAX: |  |
| Authorized By: | By signing below, I certify that I am have legal authority to bind the listed government agency , that my agency is authorized to purchase under the GSA Federal Supply Schedule and that the use of all products/services purchased is for authorized government use. <br> Agency Name: $\qquad$ Okaloosa County <br> Signature of Authorized Official: <br> Printed or typed name: Greg Kisela <br> Printed or typed title: $\qquad$ |
| Contact Information: | Email address: rsims@co.okaloosa.fl.us <br> Phone number: 850-689-5914 <br> FAX number: |
| Billing Information: | Okaloosa County <br> 602c N Pearl St <br> Crestview, Fl 32536 <br> Account \# 0823366364-00007 $\qquad$ |
| Payment Terms: | Net 30 |
| Description of Goods/Services; Pricing: | Cellular service on the accounts listed below (or attached) totaling 5 units in accordance with the rate plans and terms and conditions now or in the future applicable to each of such lines pursuant to GSA Federal Supply Schedule Number GS-35F-0119P, <br> Rate Plan(s): Various <br> Equipment: various |
| Term: | February 19, 2018for 9 months through 2018 <br> (month) (day) <br> (\#) <br> (year) |
| Funds Authorized: | Monthly Access Fees for service on 5 Lines (Estimated) $\$ 250.00$ <br> Equipment charge(s) on 5 Lines (Estimates) $\$ 500.00$ <br> Total Access and Equipment Fees on 5 lines (Estimate) $\quad \$ 3500.00$ <br> Plus applicable fees, taxes and charges |
| Contract \#: | GSA Federal Supply Schedule Contract Number GS-35F-0119P, all terms and conditions are incorporated by reference |
| Equipment (Open Market): | None of the equipment listed are products listed on GSA Federal Supply Schedule Contract No. GS-35F-0119P. All devices and/or accessories are "Open Market" items. |
| Miscellaneous: | Specify Phones, Delivery, Etc.: |
| Customer Acceptance: | $\qquad$ $\qquad$ 2231.8 |

$\qquad$ Date: $\qquad$

Okaloosa County

GSA-Federal Supply Schedule Purchase Order

| Date: | February 23, 2018 |
| :---: | :---: |
| Vendor: | Verizon Wireless |
| Vendor Address: | 7600 Montpelier Road Laurel, MD 20723 |
| Vendor Email: | VZWFederal.Implementations@VerizonWireless.com |
| Phone: | 1.800.561.6227 |
| FAX: |  |
| Authorized By: | By signing below, I certify that I am have legal authority to bind the listed government agency , that my agency is authorized to purchase under the GSA Federal Supply Schedule and that the use of all products/services purchased is for authorized government use. <br> Agency Name: $\qquad$ <br> Signature of Authorized Official: <br> Printed or typed name: <br> Greg Kisela <br> Printed or typed title: $\qquad$ |
| Contact Information: | Email address: rsims@co.okaloosa.fl.us <br> Phone number: 850-689-5914 <br> FAX number: |
| Billing Information: | Okaloosa County <br> 602c N Pearl St <br> Crestview, Fl 32536 <br> Account \# 0823366364-00029 $\qquad$ |
| Payment Terms: | Net 30 |
| Description of Goods/Services; Pricing: | Cellular service on the accounts listed below (or attached) totaling 8 units in accordance with the rate plans and terms and conditions now or in the future applicable to each of such lines pursuant to GSA Federal Supply Schedule Number GS-35F-0119P, <br> Rate Plan(s): Various <br> Equipment: various |
| Term: | February 19, 2018for 9 months through 2018 <br> (month) (day) <br> (\#) <br> (year) |
| Funds Authorized: | Monthly Access Fees for service on 8 Lines (Estimated) $\$ 400.00$ <br> Equipment charge(s) on 8 Lines (Estimates) $\$ 500.00$ <br> Total Access and Equipment Fees on 8 lines (Estimate) $\$ 5300.00$ <br> Plus applicable fees, taxes and charges |
| Contract \#: | GSA Federal Supply Schedule Contract Number GS-35F-0119P, all terms and conditions are incorporated by reference |
| Equipment (Open Market): | None of the equipment listed are products listed on GSA Federal Supply Schedule Contract No. GS-35F-0119P. All devices and/or accessories are "Open Market" items. |
| Miscellaneous: | Specify Phones, Delivery, Etc.: |
| Customer Acceptance: | Signature: $\qquad$ m $2 / 2 z \mathrm{~L} .8$ $\qquad$ |

$\qquad$ Date: $\qquad$

## Okaloosa County

## GSA-Federal Supply Schedule Purchase Order

| Date: | February 23, 2018 |
| :---: | :---: |
| Vendor: | Verizon Wireless |
| Vendor Address: | 7600 Montpelier Road Laurel, MD 20723 |
| Vendor Email: | VZWFederal.Implementations@VerizonWireless.com |
| Phone: | 1.800.561.6227 |
| FAX: |  |
| Authorized By: | By signing below, I certify that I am have legal authority to bind the listed government agency, that my agency is authorized to purchase under the GSA Federal Supply Schedule and that the use of all products/services purchased is for authorized government use. <br> Agency Name: $\qquad$ Okaloosa <br> Signature of Authorized Official: <br> Printed or typed name: <br> Greg Kisela $\qquad$ <br> Printed or typed title: |
| Contact Information: | Email address: rsims@co.okaloosa.fl.us <br> Phone number: 850-689-5914 <br> FAX number: |
| Billing Information: | Okaloosa County <br> 602c N Pearl St <br> Crestview, Fl 32536 <br> Account \# 0823366364-00003 $\qquad$ |
| Payment Terms: | Net 30 |
| Description of Goods/Services; Pricing: | Cellular service on the accounts listed below (or attached) totaling 30 units in accordance with the rate plans and terms and conditions now or in the future applicable to each of such lines pursuant to GSA Federal Supply Schedule Number GS-35F-0119P, <br> Rate Plan(s): various <br> Equipment: various |
| Term: | February 19, 2018for 9 months through 2018 <br> (month) (day) <br> (\#) <br> (year) |
| Funds Authorized: | Monthly Access Fees for service on 30 Lines (Estimated) $\$ 1500.00$ Equipment charge(s) on 30 Lines (Estimates) $\quad \$ 1000.00$ <br> Total Access and Equipment Fees on 30 lines (Estimate) $\$ 19000.00$ Plus applicable fees, taxes and charges |
| Contract \#: | GSA Federal Supply Schedule Contract Number GS-35F-0119P, all terms and conditions are incorporated by reference |
| Equipment (Open Market): | None of the equipment listed are products listed on GSA Federal Supply Schedule Contract No. GS-35F-0119P. All devices and/or accessories are "Open Market" items. |
| Miscellaneous: | Specify Phones, Delivery, Etc.: |
| Customer Acceptance: |  |

$\qquad$ Date: $\qquad$

## Okaloosa County

## GSA-Federal Supply Schedule Purchase Order

| Date: | February 23, 2018 |
| :---: | :---: |
| Vendor: | Verizon Wireless |
| Vendor Address: | 7600 Montpelier Road Laurel, MD 20723 |
| Vendor Email: | VZWFederal.Implementations@VerizonWireless.com |
| Phone: | 1.800.561.6227 |
| FAX: |  |
| Authorized By: | By signing below, I certify that I am have legal authority to bind the listed government agency, that my agency is authorized to purchase under the GSA Federal Supply Schedule and that the use of all products/services purchased is for authorized government use. <br> Agency Name: $\qquad$ Okaloosa County <br> Signature of Authorized Official: <br> Printed or typed name: <br> Printed or typed title: |
| Contact Information: | Email address: rsims@co.okaloosa.fl.us <br> Phone number: 850-689-5914 <br> FAX number: |
| Billing Information: | Okaloosa County <br> 602c N Pearl St <br> Crestview, Fl 32536 <br> Account \# 0823366364-00009 $\qquad$ |
| Payment Terms: | Net 30 |
| Description of Goods/Services; Pricing: | Cellular service on the accounts listed below (or attached) totaling 4 units in accordance with the rate plans and terms and conditions now or in the future applicable to each of such lines pursuant to GSA Federal Supply Schedule Number GS-35F-0119P, <br> Rate Plan(s): various <br> Equipment: various |
| Term: | February 19, 2018for 9 months through 2018 <br> (month) (day) <br> (\#) <br> (year) |
| Funds Authorized: | Monthly Access Fees for service on 4 Lines (Estimated) $\$ 200.00$ <br> Equipment charge(s) on 4 Lines (Estimates) $\quad \$ 500.00$ <br> Total Access and Equipment Fees on 4 lines (Estimate) $\$ 2900.00$ <br> Plus applicable fees, taxes and charges |
| Contract \#: | GSA Federal Supply Schedule Contract Number GS-35F-0119P, all terms and conditions are incorporated by reference |
| Equipment (Open Market): | None of the equipment listed are products listed on GSA Federal Supply Schedule Contract No. GS-35F-0119P. All devices and/or accessories are "Open Market" items. |
| Miscellaneous: | Specify Phones, Delivery, Etc.: |
| Customer Acceptance: | Signature: Date: $21231<8$ |

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$\qquad$

## Okaloosa County

## GSA-Federal Supply Schedule Purchase Order

| Date: | February 23, 2018 |
| :---: | :---: |
| Vendor: | Verizon Wireless |
| Vendor Address: | 7600 Montpelier Road Laurel, MD 20723 |
| Vendor Email: | VZWFederal.Implementations@VerizonWireless.com |
| Phone: | 1.800.561.6227 |
| FAX: |  |
| Authorized By: | By signing below, I certify that I am have legal authority to bind the listed government agency, that my agency is authorized to purchase under the GSA Federal Supply Schedule and that the use of all products/services purchased is for authorized government use. <br> Agency Name: $\qquad$ Okaloosa County Signature of Authorized Official: <br> Printed or typed name: <br> Printed or typed title: $\qquad$ |
| Contact Information: | Email address: rsims@co.okaloosa.fl.us <br> Phone number: 850-689-5914 <br> FAX number: |
| Billing Information: | Okaloosa County <br> 602c N Pearl St <br> Crestview, Fl 32536 <br> Account \# 0823366364-000010 $\qquad$ |
| Payment Terms: | Net 30 |
| Description of Goods/Services; Pricing: | Cellular service on the accounts listed below (or attached) totaling 10 units in accordance with the rate plans and terms and conditions now or in the future applicable to each of such lines pursuant to GSA Federal Supply Schedule Number GS-35F-0119P, <br> Rate Plan(s): Various <br> Equipment: various |
| Term: | February 19, 2018for 9 months through 2018 <br> (month) (day) <br> (\#) <br> (year) |
| Funds Authorized: | Monthly Access Fees for service on 10 Lines (Estimated) $\$ 500.00$ Equipment charge(s) on 10 Lines (Estimates) $\$ 1000.00$ <br> Total Access and Equipment Fees on 10 lines (Estimate) $\$ 7000.00$ Plus applicable fees, taxes and charges |
| Contract \#: | GSA Federal Supply Schedule Contract Number GS-35F-0119P, all terms and conditions are incorporated by reference |
| Equipment (Open Market): | None of the equipment listed are products listed on GSA Federal Supply Schedule Contract No. GS-35F-0119P. All devices and/or accessories are "Open Market" items. |
| Miscellaneous: | Specify Phones, Delivery, Etc.: |
| Customer Acceptance: | Signature: $\qquad$ Mn <br> Date: 21231.8 |

$\qquad$
$\qquad$

## Okaloosa County

## GSA-Federal Supply Schedule Purchase Order

| Date: | February 23, 2018 |
| :---: | :---: |
| Vendor: | Verizon Wireless |
| Vendor Address: | 7600 Montpelier Road Laurel, MD 20723 |
| Vendor Email: | VZWFederal.Implementations@VerizonWireless.com |
| Phone: | 1.800.561.6227 |
| FAX: |  |
| Authorized By: | By signing below, I certify that I am have legal authority to bind the listed government agency, that my agency is authorized to purchase under the GSA Federal Supply Schedule and that the use of all products/services purchased is for authorized government use. <br> Agency Name: <br> Signature of Authorized Official: <br> Printed or typed name: <br> Printed or typed title: $\qquad$ |
| Contact Information: | Email address: rsims@co.okaloosa.fl.us <br> Phone number: 850-689-5914 <br> FAX number: |
| Billing Information: | Okaloosa County 602c N Pearl St <br> Crestview, Fl 32536 <br> Account \# 0823366364-00032 $\qquad$ |
| Payment Terms: | Net 30 |
| Description of Goods/Services; Pricing: | Cellular service on the accounts listed below (or attached) totaling 5 units in accordance with the rate plans and terms and conditions now or in the future applicable to each of such lines pursuant to GSA Federal Supply Schedule Number GS-35F-0119P, <br> Rate Plan(s): Various <br> Equipment: various |
| Term: | February 19, 2018for 9 months through 2019 <br> (month) (day) <br> (\#) <br> (year) |
| Funds Authorized: | Monthly Access Fees for service on 5 Lines (Estimated) $\$ 250.00$ <br> Equipment charge(s) on 5 Lines (Estimates) $\quad \$ 500.00$ <br> Total Access and Equipment Fees on 5 lines (Estimate) $\$ 3500.00$ <br> Plus applicable fees, taxes and charges |
| Contract \#: | GSA Federal Supply Schedule Contract Number GS-35F-0119P, all terms and conditions are incorporated by reference |
| Equipment (Open Market): | None of the equipment listed are products listed on GSA Federal Supply Schedule Contract No. GS-35F-0119P. All devices and/or accessories are "Open Market" items. |
| Miscellaneous: | Specify Phones, Delivery, Etc.: |
| Customer Acceptance: | Signature: $\qquad$且口 Date: $2 / 23 / 18$ |

$\qquad$ Date: $\qquad$

## Okaloosa County

GSA-Federal Supply Schedule Purchase Order

| Date: | February 23, 2018 |
| :---: | :---: |
| Vendor: | Verizon Wireless |
| Vendor Address: | 7600 Montpelier Road Laurel, MD 20723 |
| Vendor Email: | VZWFederal.Implementations@VerizonWireless.com |
| Phone: | 1.800.561.6227 |
| FAX: |  |
| Authorized By: | By signing below, I certify that I am have legal authority to bind the listed government agency, that my agency is authorized to purchase under the GSA Federal Supply Schedule and that the use of all products/services purchased is for authorized government use. <br> Agency Name: <br> Signature of Authorized Official: <br> Printed or typed name: Greg Kisela |
| Contact Information: | Email address: rsims@co.okaloosa.fl.us <br> Phone number: 850-689-5914 <br> FAX number: |
| Billing Information: | Okaloosa County <br> 602c N Pearl St <br> Crestview, Fl 32536 <br> Account \# 0823366364-00011 $\qquad$ |
| Payment Terms: | Net 30 |
| Description of Goods/Services; Pricing: | Cellular service on the accounts listed below (or attached) totaling 8 units in accordance with the rate plans and terms and conditions now or in the future applicable to each of such lines pursuant to GSA Federal Supply Schedule Number GS-35F-0119P, <br> Rate Plan(s): various <br> Equipment: various |
| Term: | February 19, 2018for 9 months through 2018 <br> (month) (day) <br> (\#) <br> (year) |
| Funds Authorized: | Monthly Access Fees for service on 8 Lines (Estimated) $\quad \$ 400.00$ Equipment charge(s) on 8 Lines (Estimates) $\quad \$ 500.00$ Total Access and Equipment Fees on 8 lines (Estimate) $\quad \$ 5300.00$ Plus applicable fees, taxes and charges |
| Contract \#: | GSA Federal Supply Schedule Contract Number GS-35F-0119P, all terms and conditions are incorporated by reference |
| Equipment (Open Market): | None of the equipment listed are products listed on GSA Federal Supply Schedule Contract No. GS-35F-0119P. All devices and/or accessories are "Open Market" items. |
| Miscellaneous: | Specify Phones, Delivery, Etc.: |
| Customer Acceptance: | Signature: $\qquad$ M <br> Date: $2 / 231.8$ |

$\qquad$ Date: $\qquad$

## Okaloosa County

## GSA-Federal Supply Schedule Purchase Order

| Date: | February 23, 2018 |
| :---: | :---: |
| Vendor: | Verizon Wireless |
| Vendor Address: | 7600 Montpelier Road <br> Laurel, MD 20723 |
| Vendor Email: | VZWFederal.Implementations@VerizonWireless.com |
| Phone: | 1.800.561.6227 |
| FAX: |  |
| Authorized By: | By signing below, I certify that I am have legal authority to bind the listed government agency, that my agency is authorized to purchase under the GSA Federal Supply Schedule and that the use of all products/services purchased is for authorized government use. <br> Agency Name: $\qquad$ Okaloosa County <br> Signature of Authorized Official: <br> Printed or typed name: ong Mivareg Kisela <br> Printed or typed title: $\qquad$ Purchasing Director |
| Contact Information: | Email address: rsims@co.okaloosa.fl.us <br> Phone number: 850-689-5914 <br> FAX number: |
| Billing Information: | Okaloosa County <br> 602c N Pearl St <br> Crestview, Fl 32536 <br> Account \# 0823366364-00033 |
| Payment Terms: | Net 30 |
| Description of Goods/Services; Pricing: | Cellular service on the accounts listed below (or attached) totaling 8 units in accordance with the rate plans and terms and conditions now or in the future applicable to each of such lines pursuant to GSA Federal Supply Schedule Number GS-35F-0119P, <br> Rate Plan(s): various <br> Equipment: various |
| Term: | February 19, 2018for 9 months through 2018 <br> (month) (day) <br> (\#) <br> (year) |
| Funds Authorized: | $\begin{aligned} & \text { Monthly Access Fees for service on } 8 \text { Lines (Estimated) } \quad \$ 400.00 \\ & \text { Equipment charge(s) on } 8 \text { Lines (Estimates) } \$ 500.00 \\ & \text { Total Access and Equipment Fees on } 8 \text { lines (Estimate) } \$ 5300.00 \\ & \text { Plus applicable fees, taxes and charges } \end{aligned}$ |
| Contract \#: | GSA Federal Supply Schedule Contract Number GS-35F-0119P, all terms and conditions are incorporated by reference |
| Equipment (Open Market): | None of the equipment listed are products listed on GSA Federal Supply Schedule Contract No. GS-35F-0119P. All devices and/or accessories are "Open Market" items. |
| Miscellaneous: | Specify Phones, Delivery, Etc.: |
| Customer Acceptance: | Signature: $\qquad$ $\qquad$ 21231.5 |

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## Okaloosa County

## GSA-Federal Supply Schedule Purchase Order

| Date: | February 23, 2018 |
| :---: | :---: |
| Vendor: | Verizon Wireless |
| Vendor Address: | 7600 Montpelier Road Laurel, MD 20723 |
| Vendor Email: | VZWFederal.Implementations@VerizonWireless.com |
| Phone: | 1.800.561.6227 |
| FAX: |  |
| Authorized By: | By signing below, I certify that I am have legal authority to bind the listed government agency, that my agency is authorized to purchase under the GSA Federal Supply Schedule and that the use of all products/services purchased is for authorized government use. <br> Agency Name: $\qquad$ Signature of Authorized Official: <br> Printed or typed name: Greg Kisela <br> Printed or typed title: $\qquad$ Purchasing Director |
| Contact Information: | Email address: rsims@co.okaloosa.fl.us <br> Phone number: 850-689-5914 <br> FAX number: |
| Billing Information: | Okaloosa County <br> 602c N Pearl St <br> Crestview, Fl 32536 <br> Account \# 0823366364-00012 $\qquad$ |
| Payment Terms: | Net 30 |
| Description of Goods/Services; Pricing: | Cellular service on the accounts listed below (or attached) totaling 10 units in accordance with the rate plans and terms and conditions now or in the future applicable to each of such lines pursuant to GSA Federal Supply Schedule Number GS-35F-0119P, <br> Rate Plan(s): Various <br> Equipment: Various |
| Term: | February 19, 2018for 9 months through 2018 <br> (month) (day) <br> (\#) <br> (year) |
| Funds Authorized: | Monthly Access Fees for service on 10 Lines (Estimated) $\$ 500.00$ <br> Equipment charge(s) on 10 Lines (Estimates) $\$ 1000.00$ <br> Total Access and Equipment Fees on 10 lines (Estimate) \$7000.00 Plus applicable fees, taxes and charges |
| Contract \#: | GSA Federal Supply Schedule Contract Number GS-35F-0119P, all terms and conditions are incorporated by reference |
| Equipment (Open Market): | None of the equipment listed are products listed on GSA Federal Supply Schedule Contract No. GS-35F-0119P. All devices and/or accessories are "Open Market" items. |
| Miscellaneous: | Specify Phones, Delivery, Etc.: |
| Customer Acceptance: | Signature: $\qquad$ Min <br> Date: $2 / 231,8$ |

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$\qquad$

## Okaloosa County

## GSA-Federal Supply Schedule Purchase Order

| Date: | February 23, 2018 |
| :---: | :---: |
| Vendor: | Verizon Wireless |
| Vendor Address: | 7600 Montpelier Road Laurel, MD 20723 |
| Vendor Email: | VZWFederal.Implementations@VerizonWireless.com |
| Phone: | 1.800.561.6227 |
| FAX: |  |
| Authorized By: | By signing below, I certify that I am have legal authority to bind the listed government agency, that my agency is authorized to purchase under the GSA Federal Supply Schedule and that the use of all products/services purchased is for authorized government use. <br> Agency Name: $\qquad$ <br> Signature of Authorized Official: <br> Printed or typed name: $\qquad$ <br> Printed or typed title: $\qquad$ Purchasing Drecton |
| Contact Information: | Email address: rsims@co.okaloosa.fl.us <br> Phone number: 850-689-5914 <br> FAX number: |
| Billing Information: | Okaloosa County <br> 602c N Pearl St <br> Crestview, Fl 32536 <br> Account \# 0823366364-00037 |
| Payment Terms: | Net 30 |
| Description of Goods/Services; Pricing: | Cellular service on the accounts listed below (or attached) totaling 8 units in accordance with the rate plans and terms and conditions now or in the future applicable to each of such lines pursuant to GSA Federal Supply Schedule Number GS-35F-0119P, <br> Rate Plan(s): various <br> Equipment: various |
| Term: | February 19, 2018for 9 months through 2018 (month) (day) <br> (\#) <br> (year) |
| Funds Authorized: | $\begin{aligned} & \text { Monthly Access Fees for service on } 8 \text { Lines (Estimated) } \quad \$ 400.00 \\ & \text { Equipment charge(s) on } 8 \text { Lines (Estimates) } \$ 500.00 \\ & \text { Total Access and Equipment Fees on } 8 \text { lines (Estimate) } \\ & \text { Plus applicable fees, taxes and charges } \end{aligned}$ |
| Contract \#: | GSA Federal Supply Schedule Contract Number GS-35F-0119P, all terms and conditions are incorporated by reference |
| Equipment (Open Market): | None of the equipment listed are products listed on GSA Federal Supply Schedule Contract No. GS-35F-0119P. All devices and/or accessories are "Open Market" items. |
| Miscellaneous: | Specify Phones, Delivery, Etc.: |
| Customer Acceptance: |  |

$\qquad$ Date: $\qquad$

## Okaloosa County

GSA-Federal Supply Schedule Purchase Order

| Date: | February 23, 2018 |
| :---: | :---: |
| Vendor: | Verizon Wireless |
| Vendor Address: | 7600 Montpelier Road Laurel, MD 20723 |
| Vendor Email: | VZWFederal.Implementations@VerizonWireless.com |
| Phone: | 1.800.561.6227 |
| FAX: |  |
| Authorized By: | By signing below, I certify that I am have legal authority to bind the listed government agency , that my agency is authorized to purchase under the GSA Federal Supply Schedule and that the use of all products/services purchased is for authorized government use. <br> Agency Name: $\qquad$ $\qquad$ Okalogsa County <br> Signature of Authorized Official: <br> Printed or typed name: $\qquad$ <br> Printed or typed title: $\qquad$ |
| Contact Information: | Email address: rsims@co.okaloosa.fl.us <br> Phone number: 850-689-5914 <br> FAX number: |
| Billing Information: | Okaloosa County <br> 602c N Pearl St <br> Crestview, Fl 32536 <br> Account \# 0823366364-00038 $\qquad$ |
| Payment Terms: | Net 30 |
| Description of Goods/Services; Pricing: | Cellular service on the accounts listed below (or attached) totaling 15 units in accordance with the rate plans and terms and conditions now or in the future applicable to each of such lines pursuant to GSA Federal Supply Schedule Number GS-35F-0119P, <br> Rate Plan(s): various <br> Equipment: various |
| Term: | February 19, 2018for 9 months through 2018 <br> (month) (day) <br> (\#) <br> (year) |
| Funds Authorized: | Monthly Access Fees for service on 15 Lines (Estimated) $\$ 750.00$ <br> Equipment charge(s) on 15 Lines (Estimates) $\$ 1000.00$ <br> Total Access and Equipment Fees on 15 lines (Estimate) $\$ 10000.00$ <br> Plus applicable fees, taxes and charges |
| Contract \#: | GSA Federal Supply Schedule Contract Number GS-35F-0119P, all terms and conditions are incorporated by reference |
| Equipment (Open Market): | None of the equipment listed are products listed on GSA Federal Supply Schedule Contract No. GS-35F-0119P. All devices and/or accessories are "Open Market" items. |
| Miscellaneous: | Specify Phones, Delivery, Etc.: |
| Customer Acceptance: | Signature: $\qquad$ Date: 212318 |

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## GSA-Federal Supply Schedule Purchase Order

| Date: | February 23, 2018 |
| :---: | :---: |
| Vendor: | Verizon Wireless |
| Vendor Address: | 7600 Montpelier Road Laurel, MD 20723 |
| Vendor Email: | VZWFederal.Implementations@VerizonWireless.com |
| Phone: | 1.800.561.6227 |
| FAX: |  |
| Authorized By: | By signing below, I certify that I am have legal authority to bind the listed government agency , that my agency is authorized to purchase under the GSA Federal Supply Schedule and that the use of all products/services purchased is for authorized government use. <br> Agency Name: <br> Signature of Authorized Official: <br> Printed or typed name: $\qquad$ <br> Printed or typed title: $\qquad$ |
| Contact Information: | Email address: rsims@co.okaloosa.fl.us <br> Phone number: 850-689-5914 <br> FAX number: |
| Billing Information: | Okaloosa County <br> 602c N Pearl St <br> Crestview, Fl 32536 <br> Account \# 0823366364-00031 |
| Payment Terms: | Net 30 |
| Description of Goods/Services; Pricing: | Cellular service on the accounts listed below (or attached) totaling 8 units in accordance with the rate plans and terms and conditions now or in the future applicable to each of such lines pursuant to GSA Federal Supply Schedule Number GS-35F-0119P, <br> Rate Plan(s): various <br> Equipment: various |
| Term: | February 19, 2018for 9 months through 2018 <br> (month) (day) <br> (\#) <br> (year) |
| Funds Authorized: | Monthly Access Fees for service on 8 Lines (Estimated) $\$ 400.00$ <br> Equipment charge(s) on 8 Lines (Estimates) $\$ 500.00$ <br> Total Access and Equipment Fees on 8 lines (Estimate) $\$ 5300.00$ <br> Plus applicable fees, taxes and charges |
| Contract \#: | GSA Federal Supply Schedule Contract Number GS-35F-0119P, all terms and conditions are incorporated by reference |
| Equipment (Open Market): | None of the equipment listed are products listed on GSA Federal Supply Schedule Contract No. GS-35F-0119P. All devices and/or accessories are "Open Market" items. |
| Miscellaneous: | Specify Phones, Delivery, Etc.: |
| Customer Acceptance: | Signature: |

For Verizon Wireless internal use only: Approval: $\qquad$ Date: $\qquad$

GSA-Federal Supply Schedule Purchase Order

| Date: | December 18, 2017 |
| :---: | :---: |
| Vendor: | Verizon Wireless |
| Address: | 7600 Montpelier Road Laurel, MD 20723 |
| Email: | VZWFederal.Implementations@VerizonWireless.com |
| Phone: | 1.800.561.6227 |
| FAX: |  |
| Authorized By: |  |
| Contact Information: | Email address: Randy Sims [rsims@co.okaloosa.fl.us](mailto:rsims@co.okaloosa.fl.us) <br> Phone number: 8509780328 <br> FAX number: |
| Billing Information: | Okaloosa County 1759 S FRERDON BLVD CRESTVIEW, FL 32536 Account \# 0823366364-00034 |
| Payment Terms: | Net 30 |
| Description of Goods/Services; Pricing: | Cellular service on the accounts listed below (or attached) totaling 4 units in accordance with the rate plans and terms and conditions now or in the future applicable to each of such lines pursuant to GSA Federal Supply Schedule Number GS-35F-0119P, <br> Rate Plan(s): various <br> Equipment: various |
| Term: | December 18, 2017 for 12 months through 2018 <br> (month) (day) <br> (\#) <br> (year) |
| Funds Authorized: | Monthly Access Fees for service on 4 Lines (Estimated) $\$ 200.00$ <br> Equipment charge(s) on 4 Lines (Estimates) $\$ 500.00$  <br> Total Access and Equipment Fees on 4 lines (Estimate)  <br> Plus applicable fees, taxes and charges  |
| Contract \#: | GSA Federal Supply Schedule Contract Number GS-35F-0119P |
| Equipment (Open Market): | None of the equipment listed are products listed on GSA Federal Supply Schedule Contract No. GS-35F-0119P. All devices and or accessories are "Open Market" items. |
| Miscellaneous: | Specify Phones, Delivery, Etc.: various |
| Customer Acceptance: | Signature: I. $\qquad$ Date: 10/18).a $\qquad$ |

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GSA-Federal Supply Schedule Purchase Order

| Date: | October 23, 2017 |
| :---: | :---: |
| Vendor: | Verizon Wireless |
| Address: | 7600 Montpelier Road Laurel, MD 20723 |
| Email: | VZWFederal.Implementations@VerizonWireless.com |
| Phone: | 1.800.561.6227 |
| FAX: |  |
| Authorized By: | Signature of Authorized Official: <br> Printed or typed name: Greg Kisela $\qquad$ <br> Printed or typed title: SPOC $\qquad$ |
| Contact Information: | Email address: gkisela@co.okaloosa.fl.us <br> Phone number: 850-689-5960 <br> FAX number: |
| Billing Information: | Okaloosa County <br> 602C N Pearl St <br> Crestview, Fl 32536 <br> Account \# 0823366364-00026 |
| Payment Terms: | Net 30 |
| Description of Goods/Services; Pricing: | Cellular service on the accounts listed below (or attached) totaling 10 units in accordance with the rate plans and terms and conditions now or in the future applicable to each of such lines pursuant to GSA Federal Supply Schedule Number GS-35F-0119P, <br> Rate Plan(s): various <br> Equipment: various |
| Term: | October 23, 2017 for 12 months through 2018 <br> (month) (day) <br> (\#) <br> (year) |
| Funds Authorized: | Monthly Access Fees for service on 10 Lines (Estimated) $\$ 500.00$ <br> Equipment charge(s) on 10 Lines (Estimates) $\$ 1000.00$ <br> Total Access and Equipment Fees on 10 lines (Estimate) $\$ 7000.00$ <br> Plus applicable fees, taxes and charges  |
| Contract \#: | GSA Federal Supply Schedule Contract Number GS-35F-0119P |
| Equipment (Open Market): | None of the equipment listed are products listed on GSA Federal Supply Schedule Contract No. GS-35F-0119P. All devices and or accessories are "Open Market" items. |
| Miscellaneous: | Specify Phones, Delivery, Etc.: Various |
| Customer Acceptance: | Signature: $10 \mid 241.7$ $\qquad$ |

$\qquad$ Date: $\qquad$

## Okaloosa County

## GSA-Federal Supply Schedule Purchase Order

| Date: | September 5, 2017 |
| :---: | :---: |
| Vendor: | Verizon Wireless |
| Address: | 7600 Montpelier Road Laurel, MD 20723 |
| Email: | VZWFederal.Implementations@VerizonWireless.com |
| Phone: | 1.800.561.6227 |
| FAX: |  |
| Authorized By: | Signature of Authorized Official: <br> Printed or typed name: Greg Kisela $\qquad$ <br> Printed or typed title: SPOC $\qquad$ |
| Contact Information: | Email address: gkisela@co.okaloosa.fl.us <br> Phone number: 850-689-5960 <br> FAX number: |
| Billing Information: | Okaloosa County <br> 602C N Pearl St <br> Crestview, Fl 32536 <br> Account \# 0823366364-00004 $\qquad$ |
| Payment Terms: | Net 30 |
| Description of Goods/Services; Pricing: | Cellular service on the accounts listed below (or attached) totaling 10 units in accordance with the rate plans and terms and conditions now or in the future applicable to each of such lines pursuant to GSA Federal Supply Schedule Number GS-35F-0119P, <br> Rate Plan(s): various <br> Equipment: various |
| Term: | September 5, 2017 for 12 months through 2018 <br> (month) (day) <br> (\#) <br> (year) |
| Funds Authorized: | $\begin{array}{ll} \text { Monthly Access Fees for service on } 10 \text { Lines (Estimated) } & \$ 500.00 \\ \text { Equipment charge(s) on } 10 \text { Lines (Estimates) } & \$ 1000.00 \\ \text { Total Access and Equipment Fees on } 10 \text { lines (Estimate) } & \$ 6000.00 \\ \text { Plus applicable fees, taxes and charges } & \end{array}$ |
| Contract \#: | GSA Federal Supply Schedule Contract Number GS-35F-0119P |
| Equipment (Open Market): | None of the equipment listed are products listed on GSA Federal Supply Schedule Contract No. GS-35F-0119P. All devices and or accessories are "Open Market" items. |
| Miscellaneous: | Specify Phones, Delivery, Etc.: various |
| Customer Acceptance: | Signature: $\qquad$ 7 m Date: $9 / \leq \operatorname{lin}$ $\qquad$ |

$\qquad$
$\qquad$

## Okaloosa County

## GSA－Federal Supply Schedule Purchase Order

| Date： | August 3， 2017 |
| :---: | :---: |
| Vendor： | Verizon Wireless |
| Address： | 7600 Montpelier Road Laurel，MD 20723 |
| Email： | VZWFederal．Implementations＠VerizonWireless．com |
| Phone： | 1．800．561．6227 |
| FAX： |  |
| Authorized By： | Signature of Authorized Official： $\square$ <br> Printed or typed name：Greg Kisela $\qquad$ <br> Printed or typed title：Purch Director $\qquad$ |
| Contact Information： | Email address：rsims＠co．okaloosa．fl．us <br> Phone number：850－689－5914 <br> FAX number： |
| Billing Information： | Okaloosa County <br> 602C N Pearl St <br> Crestview，Fl 32536 <br> Account \＃0823366364－00004 |
| Payment Terms： | Net 30 |
| Description of Goods／Services； Pricing： | Cellular service on the accounts listed below（or attached）totaling 27 units in accordance with the rate plans and terms and conditions now or in the future applicable to each of such lines pursuant to GSA Federal Supply Schedule Number GS－35F－0119P， <br> Rate Plan（s）：various <br> Equipment：various |
| Term： | August 3， 2017 for 12 months through 2018 <br> （month）（day） <br> （\＃） <br> （year） |
| Funds Authorized： | Monthly Access Fees for service on 27 Lines（Estimated） $\$ 1400.00$ <br> Equipment charge（s）on 27 Lines（Estimates） $\$ 1000.00$ <br> Total Access and Equipment Fees on 27 lines（Estimate） $\$ 17800.00$ <br> Plus applicable fees，taxes and charges  |
| Contract \＃： | GSA Federal Supply Schedule Contract Number GS－35F－0119P |
| Equipment （Open Market）： | None of the equipment listed are products listed on GSA Federal Supply Schedule Contract No． GS－35F－0119P．All devices and or accessories are＂Open Market＂items． |
| Miscellaneous： | Specify Phones，Delivery，Etc．：various |
| Customer Acceptance： | Signature：大为 $\rightarrow \mathrm{M}$ Date： $8 / 3 / 1>$ $\qquad$ |

$\qquad$ Date： $\qquad$
-
THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.
IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).
PRODUCER
An Risk Services Northeast, Inc.
New York NY office
IG9 work

| GONTAGT NAME: |  |  |
| :---: | :---: | :---: |
| PHONE <br> (AC. No. Ext): | (866) 283-7122 ${ }^{\text {c }}$ | FAX, No.) (800) 363-0105 |
| E-MAIL ADPRESS: |  |  |
| INSURER(S) AFFORDING COVERAGE |  | NAIC \# |
| INSURER A: | National Union Fire Ins Co of pittsburgh | 19445 |
| INSURER B: | New Hampshire Ins Co | 23841 |
| INSURER C: | American Home Assurance Co. | 19380 |
| INSURER D: | Illinois National Insurance Co | 23817 |
| INSURERE: | Lloyd's Syndicate No. 33 | AA1126033 |
| INSURER F: |  |  |

## COVERAGES

CERTIFICATE NUMBER: 570067204687
REVISION NUMBER:
THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOZVE FOR THE POLICY PERRIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.
armits shown are as requested

Limits shown are as requested


CERTIFICATE HOLDER

## okaloosa County

602-C North Pear1 Street
Crestvjew FI. 32536 USA

CANCELLATION
Should any of the above described policies be cancelled before the EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN AGCORDANGE WITH THE POLICY PROVISIONS.
AUTHORIZED REPRESENTATIVE

CERTIFICATE OF LIABILITY INSURANCE
THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.
IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsements).
PRODUCER
AIn Risk Services Northeast, Inc.
New York NY office
199 Water Street
New York NY 10038-3551 USA


COVERAGES
CERTIFICATE NUMBER: 570067000988
REVISION NUMBER:
THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

Limits shown are as requested


DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)
Named Insured includes: Verizon Wireless, Risk Management Dept., One Verizon Way, Basking Ridge, NJ 07920. Okaloosa County is
included as Additional Insured with respect to the General Liability policy.
Contract \# C07-1535-PUR
VERIZON
WIRELESS COMMUNICATIONS-P
PHONE SERVICES
EXPIRES: $12 / 30 / 2017$

## CANCELLATION

should any of the above described policies be cancelled before the EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE
okaloosa County
602 - C North Pear 1 Street
Crestview FL 32536 USA

# GSA-Federal Supply Schedule Purchase Order 

| Date: | May 15, 2017 |
| :---: | :---: |
| Vendor: | Verizon Wireless |
| Address: | 7600 Montpelier Road Laurel, MD 20723 |
| Email: | VZWFederal.Implementations@VerizonWireless.com |
| Phone: | 1.800.561.6227 |
| FAX: |  |
| Authorized By: | Signature of Authorized Official: $\qquad$ <br> Printed or typed name: Greg Kisela $\qquad$ <br> Printed or typed title: SPOC $\qquad$ |
| Contact Information: | Email address: gkisela@co.okaloosa.fl.us <br> Phone number: 850-689-5960 <br> FAX number: |
| Billing Information: | Okaloosa County <br> 602C N Pearl St <br> Crestview, Fl 32536 <br> Account \# 0823366364-00038 |
| Payment Terms: | Net 30 |
| Description of Goods/Services; Pricing: | Cellular service on the accounts listed below (or attached) totaling 15 units in accordance with the rate plans and terms and conditions now or in the future applicable to each of such lines pursuant to GSA Federal Supply Schedule Number GS-35F-0119P, <br> Rate Plan(s): various <br> Equipment: various |
| Term: | May 15, 2017 for 12 months through 2018 (month) (day) <br> (\#) <br> (year) |
| Funds Authorized: | Monthly Access Fees for service on 15 Lines (Estimated) $\$ 750.00$ <br> Equipment charge(s) on 15 Lines (Estimates) $\$ 1000.00$ <br> Total Access and Equipment Fees on 15 lines (Estimate) $\$ 10000.00$ <br> Plus applicable fees, taxes and charges |
| Contract \#: | GSA Federal Supply Schedule Contract Number GS-35F-0119P |
| Equipment (Open Market): | None of the equipment listed are products listed on GSA Federal Supply Schedule Contract No. GS-35F-0119P. All devices and or accessories are "Open Market" items. |
| Miscellaneous: | Specify Phones, Delivery, Etc.: various |
| Customer Acceptance: | Signature: $\qquad$ M Date: 31.5167 $\qquad$ |

## Greg Kisela

$\qquad$ Date: $\qquad$

## GSA-Federal Supply Schedule Purchase Order

| Date: | April 19, 2017 |
| :---: | :---: |
| Vendor: | Verizon Wireless |
| Address: | 7600 Montpelier Road Laurel, MD 20723 |
| Email: | VZWFederal.Implementations@VerizonWireless.com |
| Phone: | 1.800.561.6227 |
| FAX: | NA |
| Authorized By: | Signature of Authorized Official: <br> Printed or typed name: Greg Kisela $\qquad$ <br> Printed or typed title: Purchasing $\qquad$ |
| Contact Information: | Email address: rsims@co.okaloosa.fl.us <br> Phone number: 850-689-5914 <br> FAX number: NA |
| Billing Information: | Okaloosa County 579A Old Bethal Road Crestview FL 32536 $\qquad$ $\qquad$ $\qquad$ |
| Payment Terms: | $\sqrt{\text { et } 30}$ |
| Description of Goods/Services; Pricing: | Cellular service on the accounts listed below (or attached) totaling 100 units in accordance with the rate plans and terms and conditions now or in the future applicable to each of such lines pursuant to GSA Federal Supply Schedule Number GS-35F-0119P, <br> Rate Plan(s): Various <br> Equipment: Various |
| Term: | April 19, 2017 for 12 months through 2018 <br> (month) (day) <br> (\#) <br> (year) |
| Funds Authorized: | $\begin{array}{ll}\text { Monthly Access Fees for service on } 100 \text { Lines (Estimated) } & \$ 2,000 \\ \text { Equipment charge(s) on } 100 \text { Lines (Estimates) } & \$ 900 \\ \text { Total Access and Equipment Fees on } 100 \text { lines (Estimate) } & \$ 24,900 \\ \text { Plus applicable fees, taxes and charges } & \end{array}$ |
| Contract \#: | GSA Federal Supply Schedule Contract Number GS-35F-0119P |
| Equipment (Open Market): | None of the equipment listed are products listed on GSA Federal Supply Schedule Contract No. GS-35F-0119P. All devices and or accessories are "Open Market" items. Various |
| Miscellaneous: | Specify Phones, Delivery, Etc.: Various |
| Customer Acceptance: | Signature: ___ Date: __ |

$\qquad$
$\qquad$

CONTRACT \& LEASE INTERNAL COORDINATION SHEET
Contract/Lease Number:_C07-1535. PLUR racking Number: 219817
 Grant Funded: YES $\qquad$ $\mathrm{NO}_{-}$ Cram funded: Ye_-
$\qquad$ Date/Term: $\qquad$ $12-30-17$

1. $\square$ GREATER THAN $\$ 50,000$
Amount: $\qquad$ Department: $\quad M \in K$
2. $\square$ GREATER THAN $\$ 25,000$

Dept. Monitor Name: $\qquad$ Gisela
3. $\square$ $\$ 25,000$ OR LESS

Document has been reviewed and includes any attachments or exhibits.


Risk Management Review


Following Okaloosa County approval: Contract \& Grant

Document has been received:
Date: $\qquad$
Contracts \& Grants Manager

| From: | Parsons, Kerry [KParsons@ngn-tally.com](mailto:KParsons@ngn-tally.com) |
| :--- | :--- |
| Sent: | Monday, January 09, 2017 8:06 AM |
| To: | DeRita Mason |
| Cc: | Lynn Hoshihara |
| Subject: | RE: Agenda Request |

The Agenda Request for Verizon renewal is approved for legal sufficiency.

From: DeRita Mason [mailto:dmason@co.okaloosa.fl.us]
Sent: Friday, January 06, 2017 11:17 AM
To: Parsons, Kerry
Cc: Lynn Hoshihara
Subject: Agenda Request

Here is the attachment, sorry.


DeRita Mason
Contracts and Lease Coordinator
Okaloosa County Purchasing Department
5479A Old Bethel Road
Crestview, Florida 32536
(850) 689-5960
dmason(@)co.okaloosa.fl.us
"Please note: Due to Florida's very broad public records laws, most written communications to or from County employees regarding County business are public records, available to the public and media upon request. Therefore, this written e-mail communication, including your e-mail address, may be subject to public disclosure."

Contract \# C07-1535-PUR VERIZON WIRELESS WIRELESS COMMUNICATIONS/PHONE SERVICES EXPIRES: 12/30/2017;

## FEDERAL GOVERNMENT CONTRACT SUMMARY

Contract Name:Contract \#:GSA Federal Supply Schedule (FSSLGSA - FSS (GS-35F- 0119P)
Contract Description:

Nationwide - Government Agency Liability Only

GSA Federal Supply Schedule (FSSL
GSA - FSS (GS-35F- 0119P)

## Federal Supply Schedules Program:

The Federal Supply Schedules Program closely mirrors commercial buying practices. It provides ordering activities with literally millions of state-of-the-art; high-quality commercial products and services at volume discount pricing on a direct delivery basis. Ordering activities place orders directly with vendors. All ordering activities, large or small, even those in remote locations, are provided with the same services, convenience, and pricing. The Federal Supply Schedules Program also offers the benefits of shorter lead-times, lower administrative costs, and reduced inventories.
Contract Term: 5 years plus 3 options (potential 20yrs) Extension through 12/02/2018
Issue Date:
12/03

## Schedule: <br> Group 70 I/T

SIN: 132-53a
Web Site: $\quad$ www.qsaadvantage.gov
(Enter contract number GS-35F-0119P in the "Search/Browse" section and click "Go!")
Pricing: 19\%-25\% access discount for eligible promotional or nonpromotional pricing plans of $\$ 34.99$ and above
Equipment discount: (Open Market Government pricing)
Accessory discount: 25\%

| Product/Services Offering: | Wireless Voice and Data Service |
| :--- | :--- |
|  | America's Choice for Business, America's Choice for Business |
|  | with PT, IN Calling, PTT Unlimited, NationalAccess/Broadband |
|  | Access and GlobalAccess, Field Force Manager, Fleet |
|  | Administrator, QSec, WPS, Telemetry, RIM Blackberry, ${ }^{\text {® }}$, Smart |
|  | Phone PDA, Picture Messaging, Global voice and data plans, |
|  | National and Regional voice and data pooling options, |
|  | Nationwide calling plans |

ETF Y/N:
No

# FEDERAL GOVERNMENT CONTRACT SUMMARY 

Activation Fee: ..... No
Billing Options: Direct Bill, My Biz or VEC billing is available
Employee line eligible: ..... No

## Federal Acquisitions Regulation

## FAR 8.4 Compliant:

FAR Web Site:
Eligible Customers:

Orders placed against a GSA Multiple Award Schedule (MAS) contract are considered to be issued using full and open competition (see FAR 6.102(d) (3)). Ordering offices need not seek further competition, synopsize the requirement, make a separate determination of fair and reasonable pricing, or consider small business programs. By placing an order against a GSA Schedule contract using the procedures in this section, the ordering office has concluded that the order represents the best value and results in the lowest overall cost alternative (considering price, special features, administrative costs, etc.) to meet the government's needs. Note: Certain additional requirements and limitations may exist for DOD customers.
http://www.arnet.gov/far/current/html/Subpart 8_4.html\#1046478

GSA- Federal Supply Schedule - Cooperative Purchasing FAQ Link:
http://www.gsa.gov/Portal/gsa/ep/contentView.do?fag=yes\&pageTypeld=8199\&content/d $=8125$ \& contentType $=$ GSA OVERVIEW

## verizon

# Response to Request for Quotation: GSA-Federal Supply Schedule (GS-35F-0119P) 

Date:
December 29, 2016
Sales Representative:
Robert Colony Government Account Manager Verizon Wireless 2114 Airport Blva Ste 2000
Pensacola, FL 32504
Phone: (850) 281-5908
Email: Robert.Colony@vzw.com
Customer: Randy Sims
Okaloosa County
602-C N. Pearl St.
Crestview, FL 32536
Phone: (850) 689-5914
Response to Request for Quotation includes:
(1) Service Quotes;
(2) Service Rate Plans;
(3) Calling Features:
(4) Regulatory Surcharges and Fees;
(5) Coverage Map; and
(6) Equipment

[^0]
### 1.0 Service Quotes

Service pricing provided is for Government Liability Accounts Only and is subject to the terms, provisions and conditions of the General Services Administration (GSA) Federal Supply Schedule Contract No. GS-35F-0119P. Coverage, service and offers not available in all areas. Full terms and conditions, along with additional pricing plans offered by Verizon Wireless can be found on the GSAAdvantage.gov Internet website. Prices quoted do not reflect Federal Universal Service and Regulatory Fees, charges, or pass-through assessments. Please see information on Regulatory Surcharges and Fees below for additional details.

## Service Plan

| Service Plan | Number of Lines | Number of Minutes | Monthly Charge Per User (ea.) | Total Base Monthly Charge* | Total Base Charge for One Year* |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Mobile Broadband Machine-To-Machine Plan | 18 | 5MB Domestic Shared Data Allowance | \$7.00 | \$126.00 | \$1,512.00 |
| Mobile Broadband Machine-To-Machine Plan | 1 | 25MB Domestic Shared Data Allowance | \$10,00 | \$10,00 | \$120.00 |

*Charge does not include roaming charges, minutes used over allowance, etc. Please see Service Rate Plan and Calling Features below for more information.

All quotes contained in this proposal are subject to the terms and conditions of the GSA-FSS Contract. Your account must be in good-standing with Verizon Wireless to migrate your existing lines of service to the pricing offered in this proposal if your Agency currently has service with Verizon Wireless. Price plan changes and discounts may take up to two bill cycles to appear on your Verizon Wireless billing statement for accounts transitioning to an approved Federal contract vehicle. As part of our compliance with FCC requirements, Verizon Wireless allows only GPS-compliant devices to be activated on our network. if your current device is not GPS-compliant you will not be able to activate service on our network with your existing equipment.

The prices of equipment in the attached Government Equipment Matrix have been discounted and are in effect through 03/31/17 for new cellular service activations and eligible equipment upgrades. None of the listed equipment are products listed on GSA Federal Supply Schedule Contract No. GS-35F-0119P (and, pursuant to FAR 8.402(f), should be noted applicably on all procurement documents including but not limited to BPAs, or individual task or delivery orders). Equipment purchased without service activation is not eigible for discounted pricing and will be charged full retail price. A wireless device must be in service for a minimum of 10 months to be eligible for an equipment upgrade at the discounted pricing regardless of contract vehicle chosen. If you choose to upgrade or replace equipment due to loss or theff of your device prior to completing 10 months of service, you may be charged full retail price. This offer cannot be combined with any other offer. Other restrictions or charges may apply. Prices are subject to change without notice and quantities may be limited. Please contact your sales representative at the time of purchase for the latest equipment pricing.

To the extent that Verizon Wireless provides wireless products to your agency, such products are manufactured by third parties and may be manufactured or substantially transformed in non-designated countries. Please contact us if you need country of origin information for a specific product.

## Cellular Accessories (Open Market)

Verizon Wireless provides a variety of accessories to compliment and enhance the usefulness of the various cellular telephone models it offers. Accessories, such as cigarette lighter adapters, headsets and leather cases may be available at an additional charge. Verizon Wireless offers a flat $25 \%$ discount off of the retail price for discountable accessories. Such discount is subject to the terms and conditions of the Verizon Wireless Pricing and Equipment Offer in this response. Equipment pricing is subject to change and availability. For details on additional accessories available, please visit www.VerizonWireless.com.

### 2.0 Service Rate Plans

## Activation Fees and Early Termination Fees are waived for Government Subscribers

## d. MACHINE-TO-MACHINE/TELEMETRY PLANS

| Wobile Broadband Machine-to Machine Share Plans - Low Usage |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| The calling plans below reflect the monthly access charge discount. No additional discounts apply. |  |  |  |  |  |
| Mobile Broadband Machine-to-Machine Plans: | Megabyte | $\begin{gathered} 5 \\ \text { Megabytes } \end{gathered}$ | $\begin{gathered} 25 \\ \text { Megabytes } \end{gathered}$ | $\begin{gathered} 50 \\ \text { Megabytes } \end{gathered}$ | $\begin{gathered} 150 \\ \text { Megabytes } \end{gathered}$ |
| Domestic Shared Data Allowance Per Month | 1 MB | 5 MB | 25 MB | 50 MB | 150 MB |
| Monthly Access Charge | \$5.00 | \$7.00 | \$0,00 | \$15.00 | \$18.00 |
| Overage Rate Per Megabyte |  |  | \$1100 |  |  |
| National Access Roaming Per Kilobyte | - $\$ 0.002$ per Kilobyte(Canada)/ $\$ 0.005$ per Kilobyle (Mexico) |  |  |  |  |

## Mobile Broadband Machine-to-Machine Plans - High Usage

The calling plans below reflect the monthly access charge discount. No additional discounts apply.

| Mobile Broadoand Machine to-Machine Plans: | 250 Megaloytes | 1 Cigabyle | 5 Cigabytes | 10 Cigabytes |
| :---: | :---: | :---: | :---: | :---: |
| Domestic Shared Data Allowance Per Month | 250 MB | 1 GB | 5 GB | 10 GB |
| Monthly Access Charge | \$20.00 | \$25.00 | \$37.50 | \$60.00 |
| Overage Rate Per Megabyte | \$0.015 |  |  |  |
| National Access Roaming Per Kilobyte | \$0.002 per Kilobyte(Canada)/\$0.005 per Kilobyte (Mexico) |  |  |  |

Note, Current NationalAccess, and Mobile Broadband coverage details can be found at www. verizonwireless.com Verizon Wireless Calling Plan and Features Details apply Government Subscribers can supply their own authenticated Equipment (CPE) to be activated on these plans. A select number of 4G USB Modem, MiF and Jetpack devices are available for uise with these plans. Please note device pricing in the Equipment Matrix, section 6.0 below does not reflect the price of equipment that can be activated on these plans. All equipment is open market. Sharing Sharing is available only among Government Subscribers to these Custom Telemetry Megabyte Share Plans (Low Usage and High Usage plans cannot share with each other) Unused KBs will be distributed proportionally as a ratio of the KBs needed by each applicable Telemetry Unit to the total KBs needed by all sharing Telemetry Units. Each sharing Subscriber's unused KBs will pass to other sharing Subscribers that have exceeded their MB allowance, during the same monthly billing period.

| GLOBAL SERVICES DESTINATION LIST FOR GLOBAL DATA $100 M B$ FEATURE |  |  |  |
| :---: | :---: | :---: | :---: |
| Aland Islands | Albania | Andorra | Anguilla |
| Antigua | Argentina | Armenia | Aruba |
| Australia | Austria | Azerbaijan | Bahamas |
| Barbados | Barbuda | Belarus | Belgium |
| Bermuda | Bolivia | Bonaire | Bosnia and Herzegovina |
| Brazil | Bulgaria | Canada | Cayman Islands |
| Chatham Island | Chile | China | Christmas Isiand |
| Colombia | Croatia | Curaçao | Cyprus |
| Czech Republic | Denmark | Dominica | Dominican Republic |
| Ecuador | Egypt | England | Estonia |
| Faroe Islands | Finland | France | French Guiana |
| Georgia | Germany | Gibraltar | Grand Bahamas |
| Greece | Greerland | Grenada | Guadeloupe |
| Guam | Guernsey | Guyana | Haiti |
| Hong Kong | Hungary | Iceland | India |
| Ireland | Ireland, Northern | Isle of Man | Israel |
| Italy | Jamaica | Japan | Jersey |
| Kazakhstan | Korea, South | Latvia | Liechtenstein |
| Lithuania | Luxembourg | Macao | Macedonia |
| Malta | Martinque | Mayote Island | Mexico |
| Moildova | Monaco | Montenegro | Montserrat |
| Netherlands | Netherlands Antilles | New Providence (Nassau) | New Zealand |
| Northern Mariano Islands | Norway | Palestinian Authority | Paradise Island |
| Paraguay | Peru | Philippines | Poland |
| Portugal | Reunion | Romania | Russia |
| Saba | Saipan | Samoa | San Marino |
| Scotland | Serbia | Singapore | Slovakia |
| Slovenia | South Africa | Spain | St. Barthelemy |
| St. Eustatius | St. Kitts and Nevis | St. Lucia | St. Maarten |
| St. Martin | St. Vincent \& Grenadines | Svalbard | Sweden |
| Swizerland | Taiwan | Thailand | Tortola |
| Trinidad \& Tobago | Turkey | Turks and Caicos Islands | Ukraine |
| United Kingdom | Uruguay | Uzbekistan | Vatican City |
| Venezuela | Vietnam | Virgin Gorda | Virgin Islands, British |
| Wales |  |  |  |

### 3.0 Calling Features

## Calling Features

| Calling Features |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Caling Plan Features are not eligible for any additional discounts |  |  |  |  |
| Included Features (no additional monthly fee) | Call Waiting*, Call Forwarding, Three Way Calling*, No Answer/Busy Transfer, Caller ID**, Basic Voice Mail with Message Waiting Indicator***, Basic Mobile Messengertt, and 411 Connect ${ }^{\text {SM }} \ddagger$ (Airtime and other charges may apply.) |  |  |  |
| The following features may be added to calling plans as identified below. are per month in addition to the calling plan monthly access fee and no further discounts apply. |  |  |  |  |
| TXT Messaging \& Enhanced TXT Messaging ${ }^{3}$ | $\$ 2.99$ ( 100 TXT <br> msgs. included) | $\$ 4.99$ (250 TXT msgs. included) | $\$ 7.99$ (600 TXT msgs. included) | $\$ 10.00$ (Unlimited TXT/PIXFLIX msgs. included) |
|  | $\$ 0.02$ per additional inbound message $/ \$ 0.10$ per additional outbound message per |  |  |  |
| Enhanced TXT Downloads ${ }^{3}$ | \$0.99 per Monophonic TXT Download |  | \$1.99 per Polyphonic or Graphic TXT Download |  |
| Get Plx - Picture Messaging ${ }^{4}$ | \$2.99 (20 picture messages induded) |  | \$4.99 (40 picture messages included) |  |
|  | \$0.25 per additional message |  |  |  |
| Mobile Web by VZW with MSN ${ }^{5}$ | $\$ 4.99$ Note: Mobile Web by VZW with MSN may not be available in all Verizon Wireless Areas. ${ }^{\text {tMobile }}$ Web by VZW with MSN is $\$ 4.99$ per month with no included text messages per month. Inbound text messages over the included number of messages per month are charged at $\$ 0.02$ per message. Outbound messages over the included number of messages per month are charged at $\$ 0.10$ per message. Most digital phones are capable of receiving text messages; however, sending messages requires a two-way SMS capable wireless phone. Message allowances may not be shared; unused messages are lost. Microsoft, Hotmail and the MSN logo are either registered trademarks or trademarks of Microsoft Corporation in the U.S. and/or other countries. <br> $\$ 6.95$ (100 Included Messages)/ <br> $\$ 8.95$ (200 Included Messages)/ <br> $\$ 12.95$ (600 Included Messages) |  |  |  |
| GSM International Roaming ${ }^{6}$ Global Phone | Zone 1 Countries |  | - $\$ 0.69 /$ minute |  |
|  | Zone 2 Countries |  | \$1.99/minute |  |
| Verizon Wireless International Long Distance Value Plan |  | \$3.99 plus applicable airtime and long distance charges |  |  |
| Mobile Unified Communications |  | $\$ 7.00$ per month per user. Downloaded through VCAST Apps Storefront. Select Smartphone devices only. |  |  |
| Calling plans with $\mathbb{N}$ Calling minutes included, do not qualify for additional $\mathbb{N}$ Calling minutes in this table. ${ }^{2}$ Nights and Weekends terms and conditions apply. Calling plans with Nights and Weekend minutes included, do not qualify for additional Nights and Weekend minutes in this table. ${ }^{3}$ TXT Messaging terms and conditions apply. ${ }^{4}$ Get Pix terms and conditions apply. ${ }^{5}$ Mobile Web terms and conditions apply. ${ }^{6}$ Global Phone terms and conditions apply and require the Global Phone handset. Please contact your Verizon Wireless representative for the most current offer. |  |  |  |  |
| VZ Navigator | $\$ 9.99$ Monthly plus airtime charges (airtime charges are incurred during downloading, rerouting, and point of interest lookup). |  |  |  |
|  | VZ Navigator is a downloadable Get II Now application (located under get GOING) aliowing Customers to get audible turn-by-turn directions, find nearby points of interest, and map their location on select handsets. VZ Navigator uses the Location Based Services (LBS) platform. <br> VZ Navigator is only available on new LBS Compatible Handsets <br> Shttp://wow.geetinow.vzwshop.com/index.aspx?id=news going details\&appld=4754\&bhcp=12. VZ Navigator is available while Customers are on the National Enhanced Services Rate and Coverage Area. VZ Navigator is not available while roaming. VZ Navigator uses GPS, which has variable degrees of accuracy. Margin of error will vary based upon location, visibility to satellites, atmospheric conditions and other factors. For this reason, Verizon Wireless is unable to make any guarantees or representations regarding the accuracy of VZ Navigator. |  |  |  |

## Verizon Wireless Terms and Conditions

## Verizon Wireless Calling Plan Optional Services. Additional fees may be required as per the individual calling plans

Calling Plans and Associated Charges: Some calling plans or monthly access price points may not be available in all markets. Subscriber's first partial and full month's access will not be refunded after activation of the Wireless Service. Activation fees are waived for all Government Subscribers. Charges for calls will be based on the cell sites used, which may be outside the calling plan coverage area even when the Subscriber is physically within the coverage area. Time of the call is based on the telephone switching office that carries the call, which may be different from the time of day shown on Subscriber's phone. Rates do not apply to credit card or operator-assisted calls, which may be required in certain areas. Usage rounded up to the next full minute. Unused minutes and/or Megabytes are lost. On outgoing calls, charges start when Subscriber first presses SEND or the call connects to a network, and on incoming calls, when the call connects to a network (which may be before it rings). A call may end several seconds after Subscriber presses END or the call otherwise disconnects. Calls made on the Verizon Wireless network, are only billed if they connect (which includes calls answered by machines). Billing for airtime and related charges may sometimes be delayed. Calls to " 911 " and certain other emergency services are toll-free and airtime-free, however, airtime may be charged when dialing toll-free numbers. All features may not be available in all Verizon Wireless markets.
Home Airtime and Roaming: Home airtime minutes apply when making or receiving calls from a calling plan's home rate and coverage area. Coverage information is available at www.verizonwireless.com. Airtime is rounded up to the next full minute. Allowance minutes/Megabytes are not transferable except as may be available on calling plans with sharing. Subscribers must periodically dial *228 to update roaming information. Automatic roaming may not be available in ail areas and rates may vary. Roaming charges may be delayed to a later bill.
Long Distance: Unlimited domestic long distance is included when calling from the calling plan's home rate and coverage area, unless otherwise specified in the calling plan.
Customer's Cell Phone Number and Caller ID. Verizon Wireless will assign one Mobile Telephone Number ("MTN") to each Subscriber line. Other than as required to port an MTN, Customer does not have any property right in the MTN and Verizon Wireless may change, reassign, or eliminate an MTN upon reasonable notice to Customer under certain circumstances, including fraud prevention, area code changes and regulatory or statutory law enforcement requirements.

| Call Waiting ${ }^{1,6}$ | Verizon Wireless Calling Plan Included Features |
| :--- | :--- |
| Call Forwarding ${ }^{6}$ | Three Way Calling 1,6 |
| Caller ID ${ }^{2,6}$ | No Answer/ Busy Transfer ${ }^{6}$ |
| 411 Connectm ${ }^{4,6}$ (Directory Assistance) | Basic Voice Mail 3,6 |

${ }^{1}$ Airtime charges apply to all callis simultaneously.
${ }^{2}$ When making a call, Subscriber's MTN may be displayed to the receiving party with Caller ID capable Equipment. Caller ID service may not be available outside home airtime rate and coverage areas, and may not be compatible with certain enhanced features. Caller ID can be blocked for most calls by dialing *67 before each call, or by ordering per-line call blocking where available. Calls to some numbers, such as toll-free numbers, cannot be blocked.
${ }^{3}$ Airtime charges apply to message retrieval.
${ }^{4} 411$ Connect, directory assistance with automatic call completion is subject to a per call fee plus airtime charges. Directory assistance rates are subject to change.
${ }^{5}$ TXT Messaging offered at the prevailing rate, currently $\$ 0.02$ per inbound and $\$ 0.10$ per outbound message per address. TXT message charges are subject to change.
${ }^{6}$ Feature not included on NationalAccess and BroadbandAccess Unlimited or Megabyte (MB) calling plans at no charge, but are available at the prevailing Verizon Wireless rates.

Push to Talk: Push to Talk capable Equipment required. Push to Talk capable Equipment can only be used with a Push to Talk calling plan. Subscribers switching from a Push to Talk Calling Plan to another calling plan will not be able to use Push to Talk capable Equipment with the new plan. Push to Talk calls may only be made with other Verizon Wireless Push to Talk subscribers. Push to Talk Subscribers may initiate or participate on a call, simultaneously, with as many as 20 total participants (19 members per group plus the originator). Push to Taik groups must be established via the Push to Talk website prior to initiating a group call. Subscribers may establish as many as 50 group lists of up to 20 participants ( 19 members per group plus the originator). Existing Push to Talk Subscriber Equipment may require a software upgrade. Push to Talk is only available within the National Enhanced Services Rate and Coverage Area. There will be a delay from the time a Push to Talk call is initiated until
the Push to Talk call is first received by the called party. A Push to Talk call will automatically time out after twenty (20) seconds of inactivity. While on a Push to Talk call, incoming voice calls will go directly to voice mail. When on a voice call, a Push to Talk call cannot be received. Network registration information will be sent to the Equipment each time it is powered on in the National Enhanced Services Rate and Coverage Area, each time the Subscriber travels into the National Enhanced Services Rate and Coverage Area, and every 12 hours if the Subscriber stays within the National Enhanced Services Rate and Coverage Area. While the updated network registration information is being sent to the Equipment, incoming voice calls will go directly to voice mail. Contact list cannot be modified from certain Equipment. Subscriber cannot prevent others who have the Subscriber's MTN from entering the MTN into their Push to Talk contact list. Only one person can speak at a time during a Push to Talk call, Push to Talk services cannot be used for (i) access to the Internet, intranets or other data networks, except as the device's native applications \& capabilities permit, (ii) any applications that tether Equipment to laptops, personal computers or other devices for any purpose. Please visit our website www.verizonwireless.com for additional Push to Talk information.
Mobile to Mobile: Mobile to Mobile minutes apply when making calls directly to or receiving calls directly from another Verizon Wireless Subscriber while in the America's Choice Home Rate and Coverage area. Mobile to Mobile does not apply to fixed wireless devices with usage substantially from a single cell site, for Push to Talk calls, if Call Forwarding or No Answer/Busy Transfer features are activated, or to data usage. Mobile to Mobile is not available to Subscribers whose current wireless exchanges restrict the delivery of Caller ID. Mobile to Mobile minutes will be applied before home airtime minutes.*
Night and Weekends: Applies to calls made in a calling plan's home rate and coverage area only during the following hours: 9:01pm Friday through 5:59am Monday and 9:01pm to 5:59am Monday through Friday.*
*NOTE: If both Night and Weekend and Mobile to Mobile minute allowances apply to a given call, Mobile to Mobile minutes will apply before Night and Weekend minutes. However, if either allowance is unlimited, the unlimited allowance will always apply first.
TXT Messaging: TXT Messaging includes Short Message Service (SMS up to 160 characters) and Enhanced Messaging Service (EMS up to 1120 characters). Enhanced TXT Messages sent to most SMS handsets will be delivered as multiple TXT messages of up to 160 characters each. Subscribers have the option to have text messages disabled entirely without affecting voicemail or other related services. TXT Messaging plans do not include Operator Assisted Messaging or International Messaging, which is available for $25 \phi$ per message sent and $10 \phi$ per message received; see www.vtext.com for details and countries. Verizon Wireless is not responsible for information sent using TXT Messaging or Enhanced TXT Messaging. Verizon Wireless cannot guarantee that messages will be received and is not responsible for messages that are lost or misdirected. Messages not delivered after 5 days are automatically deleted. Airtime charges do not apply to the sending or receiving of text messages. When sending messages from Equipment, the sender's MTN will always be sent to the destination, even if Caller ID is used to block voice calls.
Mobile to Mobile Messaging: Cannot be combined with any other package that includes a TXT or PIX\&FLIX allowance. Mobile to Mobile Messaging applies only to TXT/ PIXI FLIX messages sent to and received from other Verizon Wireless Subscribers' phones, while both wireless Subscribers are within the National Enhanced Services Rate and Coverage Area. Additional messages apply to PIX Place, VTEXT/ TXT Alerts/ getAlerts, Instant Messaging (MM), Email, Premium Text Services, TXT/PIXFLLIX sent to non-Verizon Wireless customers, these messages will be decremented from the Subscriber's Additional Message allowance, or billed as overage. Additional Messages may not be applied toward international TXT Messaging, which cost $25 \phi$ per message sent and $10 \phi$ per message received; see www.vtext.com for details and countries.
Multi-Media Messaging (MMS): Multi-Media Messaging (MMS) includes Picture (PIX) and Video (FLIX) messaging and is only available within the National Enhanced Services Rate and Coverage Area. In addition to MMS charges, MMS uses calling plan home airtime minutes or kilobytes. Canceling an MMS after pressing SEND may result in sent messages that contain only partial content. Subscriber will be charged for outgoing MMS, even if not received by the intended recipient, or even if only partial content is delivered. Subscriber will not be charged for incoming MMS unless received. MMS that cannot be delivered within 5 days will be deleted. MMS is not available for use with a Mobile Office Kit. Camera phones are prohibited in some places. Subscribers are solely responsible for complying with all applicable laws, rules, regulations and policies regarding camera phone use.
V Cast VPak: Subscription to V Cast VPak and V Cast capable Equipment required. Subscriber may download or stream video clips in the BroadbandAccess service area and download 3D games in the NationalAccess and BroadbandAccess service areas. Not all video clips are available for download. The V Cast VPak includes unlimited basic video clips, monthly access to Mobile Web 2.0, and unlimited airtime for Get It Now. Premium video clips are available for an extra charge. V Cast Alerts are sent as TXT Messages and are subject to TXT Messaging pricing and terms and conditions. V Cast cannot be used for (i) access to the Internet, intranet or other data networks or; (ii) any applications that tether Equipment to laptops, personal computers, or other devices for any purpose. Get It Now and Mobile Web 2.0 terms and conditions apply and can be found at www.verizonwireless.com
Mobile Web: Airtime charges apply when using Mobile Web. Mobile Web Alerts are sent as TXT Messages and are subject to TXT Messaging pricing, terms and conditions. Complete terms and conditions for Mobile Web may be found at www.verizonwireless.com

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This Quotation is valid for ninety ( 90 ) days from December 29,2015 (except for promotional pricing which may expire sooner).
Data furnished in this docunent shall not be duplicated, used, or disclosed in whole or in part for any purpose other than to evaluate the document.

International Long Distance: International Long Distance is available but may be subject to a 90 -day payment history with Verizon Wireless. International long distance rates will vary and do not apply to calls to Canada, Puerto Rico, the U.S. Virgin Islands and some U.S. Protectorates, or to credit card or operator assisted calls.
Verizon Wireless international Long Distance Value Plan: Requires subscription to a qualifying calling plan and international dialing capability (I-DIAL). The ability to make international calls is not guaranteed and may be restricted without notice. Rates apply only on calls to Value Plan countries made from calling pian home airtime rate and coverage areas. If a calling plan includes cails to any Value Plan country, those calls will be billed per the terms of the calling plan except when roaming on another carrier's network, in which case that carrier's rates will apply. Current international calling rates may be found at www.verizonwireless.com.
International Roaming (Global Phone): Availability of calling features and TXT messaging varies by country and network. Existing Subscribers who purchase a Global Phone may have to set up a new voice mailbox and, if so, will lose access to previously stored messages upon activation of Global Phone. Voice mail messages will be time-stamped Eastern Time. Calls to voice mail will appear on the bill as calls to the Subscriber's MTN. Actual availability of service in foreign countries may vary and is subject to change. Taxes and other regulatory surcharges may apply and may vary by country. While roaming on another carrier's wireless network, dialing rates and country availability may vary due to the roaming carrier's international dialing policies. Billing for airtime used when roaming may be delayed up to two billing cycles. By using Equipment outside the United States, Subscriber is solely responsible for complying with all applicable foreign laws, rules and regulations ("Foreign Laws"), including Foreign Laws regarding use of wireless phones while driving and use of wireless camera phones. Verizon Wireless is not liable for any damages that result from Subscriber's failure to comply with Foreign Laws.

Roaming in CDMA countries outside of the US: Roaming in CDMA countries is $\$ 0.69$ per minute and only in "CDMA"mode where service is available. An update to Equipment software is required to roam in S . Korea.
Roaming in GSM countries: CDMA/GSM Global Phone, activated in the United States with compatible Subscriber Identity Module (SIM) card required. Rates, terms and conditions apply only when roaming on participating GSM networks in published Global Phone countries. Service may be available in additional countries, but airtime rates, availability of calling features, and ability to receive incoming calls (including return calls from emergency services personnel) may be restricted. Where TXT messaging is available, Customer will be charged $\$ 0.50$ for each message sent and $\$ 0.05$ for each message received. TXT messaging rates are subject to change. TXT messages cannot exceed 140 characters and may be sent only to MTNs of (i) Verizon Wireless customers, and (ii) customers of foreign wireless carriers that participate in international text messaging. Check www,vtext.com for the most current list of participating foreign carriers. TXT messages cannot be sent to e-mail addresses.

## VZAccess and VZEmail (Mobile Broadband \& Data Services)

VZAccess and VZEmail Calling Plans and Features: VZAccess includes NationalAccess (IXRTT) and BroadbandAccess (EVDO/4G) calling plans. VZEmail includes PDA/Smartphone and BlackBerry calling plans. VZAccess and VZEmail usage is subject to VZAccess Acceptable Use Policy, available on www.verizonwireless.com. VZEmail optional features may only be purchased in conjunction with eligible voice calling plan with a monthly access fee of $\$ 34.99$ or higher. Monthly Megabyte allowances apply only to NationalAccess and BroadbandAccess data transmissions. Other data (Quick 2 NetSM or dial-up) transmissions as well as voice calls will be billed at the per minute overage rate according to the VZAccess calling plan. For optional data features, "other data" will be billed as anytime minutes or at the per minute overage rate according to the underlying calling plan. When traveling outside the National Enhanced Services Rate and Coverage Area, Subscribers may be charged at the "other data" rate for data usage. NationalAccess data sessions require a NationalAccess capable PC Card, PDA, BlackBerry or handset with its compatible Mobile Office Kit, and must be placed within NationalAccess service area. BroadbandAccess data sessions require BroadbandAccess capable Equipment and must be placed within BroadbandAccess service area. PDA/Smartphone and BlackBerry users that move from a VZEmail pian or feature, or a Voice and Data Choice Bundle to another calling plan will not be able to use their PDA/Smartphone or BlackBerry on the new calling plan and will need to purchase or provide compatible voice Equipment to switch to the new calling plan. For current NationalAccess and BroadbandAccess service areas, please visit www.verizonwireless.com. All data sessions automatically terminate after 24 hours of activity and on unlimited calling plans after 2 hours if inactivity. Data session is inactive when no data is being transferred. Data session may seem inactive while data is actively being transferred to Equipment, or may seem active when it is actually cached and not transferring data. Subscriber MUST press or click END or DISCONNECT button to ensure that session disconnects and charges cease. Third-party applications may automatically reinitiate data sessions without the Subscriber pressing or clicking SEND or CONNECT button. Voice calls cannot be received when an e-mail or other data transmission is occurring. Voice cails are possible when NationalAccess data session is inactive; however, charges apply simultaneously to the data session and the voice call in accordance with the applicable calling plan. Voice calls are not available with BroadbandAccess. Customer must maintain virus protection when accessing the service. Customer is responsible for all

[^1]charges, including all data sent and received and "overhead" whether or not Subscriber or recipients actually receive the data. "Overhead" is all data that is in addition to user-transmitted data, such as control, operational and routing instructions, errorchecking characters and retransmissions of user-data messages that are received in error. VZEmail calling plans and optional features not available with PC cards or wireless modems, including wireless Equipment tethered to a PC. In order to use some VZEmail features and applications, Subscriber's PC (or server where applicable) must be powered on, able to receive e-mail, and have Equipment manufacturer software (BlackBerry Desktop, Wireless Sync or GoodLink) installed. If Equipment is turned off or if the Subscriber travels outside the NationalAccess service area, e-mail messages will be automatically stored for up to 7 days and forwarded when the Subscriber returns to the NationalAccess service area. Receiving e-mail attachments and graphics may be limited based on the Equipment model or software. With some Equipment, e-mails received may display only the first 2 kilobytes of information with additional 2 kilobyte increments delivered at the Subscriber's request.
Unlimited Data Plans and Features (such as NationalAccess, BroadbandAccess, Push to Talk, and certain VZEmail services) may ONLY be used with wireless devices for the following purposes: (i) Internet browsing; (ii) email; and (iii) intranet access (including access to corporate intranets, email, and individual productivity applications like customer relationship management, sales force, and field service automation). The Unlimited Data Plans and Features MAY NOT be used for any other purpose. Examples of prohibited uses include, without limitation, the following: (i) continuous uploading, downloading or streaming of audio or video programming or games; (ii) server devices or host computer applications, including, but not limited to, Web camera posts or broadcasts, automatic data feeds, automated machine-to-machine connections or peer-to-peer (P2P) file sharing; or (iii) as a substitute or backup for private lines or dedicated data connections. This means, by way of example only, that checking email, surfing the Internet, downloading legally acquired songs, and/or visiting corporate intranets is permitted, but downloading movies using P2P file sharing services and/or redirecting television signals for viewing on laptops is prohibited.
For individual use only and not for resale. We reserve the right to protect our network from harm, which may impact legitimate data flows. We reserve the right to limit throughput or amount of data transferred, and to deny or terminate service, without notice, to anyone we believe is using an Unlimited Data Plan or Feature in any manner prohibited above or whose usage adversely impacts our network or service levels. Verizon Wireless will limit throughput of data speeds should $5 \mathrm{~GB}-25 \mathrm{~GB}$ of data be used within a given bill cycle. Anyone using more than 5 GB per line within a given bill cycle is presumed to be using the service in a manner prohibited above, and we reserve the right to immediately terminate the service of any such person without notice. We also reserve the right to terminate service upon notification to the customer.
Unlimited VZAccess and VZEmail: NationalAccess, BroadbandAccess, and GlobalAccess data sessions may be used for the following purposes: (i) Internet browsing, (ii) e-mail, and (iii) intranet access (including access to corporate intranets, e-mail and individual productivity applications like customer relationship management, sales force and field service automation). Unlimited VZAccess, VZEmail and Push to Talk services cannot be used (i) for uploading, downloading or streaming of movies, music or games, (ii) with server devices or with host computer applications, other than applications required for BlackBerry or Wireless Sync service, including, but not limited to, Web camera posts or broadcasts, automatic data feeds, Voice over $\mathbb{P}(V \operatorname{lP})$, automated machine-to-machine connections, or peer-to-peer (P2P) file sharing, or (iii) as a substitute or backup for private lines or dedicated data connections. Additionally, Unlimited VZEmail services cannot be used for, (i) access to the Internet, intranets or other data networks, except as the Equipment's native applications and capabilities permit, or (ii) for any applications that tether Equipment to laptops or personal computers other than for use of the Wireless Sync or BlackBerry Solutions. Unlimited BroadbandAccess and NationalAccess data sessions automatically terminate after 2 hours of inactivity, unless Subscriber has Mobile IP (MIP) capable Equipment.
VZEmail Megabyte (MB) Data Plans: Megabyte allowance and charges for kilobytes over the monthly allowance apply to NationalAccess and BroadbandAccess data sessions and are rounded to next full kilobyte at end of each billing cycle. Only total of kilobytes transmitted above allowance each billing cycle may appear on bill.

VZEmail Server Software (Wireless Sync Enterprise Server, GoodLink Server \& BlackBerry Enterprise Server (BES)): Verizon Wireless is not the licensor of the Wireless Sync Enterprise Server, GoodLink Server or BES Server and makes no representations or warranties whatsoever, either express or implied, with respect to such servers and associated soffware. The Wireless Sync Enterprise Server software is manufactured by Intellisync. The GoodLink Server is manufactured by, and sold separately by Good Technology. The BES software is manufactured by Research in Motion ("RIM"). Any license for such software must be obtained directly from the software manufacturer either upon purchase or installation of the software. Customer support for the Wireless Sync Enterprise Server, GoodLink, or BES software must be obtained from the software manufacturer. If Verizon Wireless in its sole discretion determines that a PDA or BlackBerry related inquiry from a Subscriber is related to the Wireless Sync Enterprise Server, GoodLink or BES software and not one concerning Equipment or desktop software, it may transfer the service request to appropriate representatives of the software manufacturer. When you use Microsoft's Exchange ActiveSync, Notify's NotifyLink, or Intellisync's Intellisync Mobile Suite, every time you receive an email or other update you may be charged for an incoming TXT Message. To avoid TXT Messaging charges, you can set up timed synchronization or manually initiate synchronization.

NationalAccess Roaming Feature: Not for use with Mobile Office Kits. Dynamic IP addresses will be assigned when roaming. Usage rounded up to next full kilobyte. For information on where NationalAccess Roaming is available, see www.verizonwireless.com.
GlobalAccess: Global PC Card required for international use. Global PC Cards will not work in the United States or Canada and GlobalAccess Subscribers will need a NationalAccess or BroadbandAccess PC card for domestic use. The domestic and Global PC Cards cannot be used at the same time. GlobalAccess Subscribers must activate and update their Preferred Roaming lists while in the National Enhanced Services Rate and Coverage Area every three months. Verizon Wireless reserves the right to terminate the service of any Subscriber whose total usage is less than half on the Verizon Wireless National Enhanced Services Rate and Coverage Area over three consecutive billing cycles. Verizon Wireless SIM Cards are for use only with the Global PC Card and only for the purpose of this service. Subscriber is responsible for any unauthorized use of its SIM Cards and must safeguard security codes. Upon termination of service, Subscriber must destroy SIM Card. By using your Global PC Card outside the United States, Subscriber is solely responsible for complying with all applicable Foreign Laws. Verizon Wireless will not be liable for any damages that result from Subscriber's failure to comply with Foreign Laws.
GlobalEmail: GlobalEmail capable equipment required. Verizon Wireless reserves the right to terminate the GlobalEmail service of Subscribers that have less than half of their usage on the Verizon Wireless National Enhanced Services Rate and Coverage Area over three consecutive billing cycles. SIM Cards are for use with GlobalEmail Equipment, and only for the purpose of GlobalEmail service. Customer is responsible for any unauthorized use of SIM Cards, and must safeguard security codes. Upon termination of service, please destroy any applicable SIM Cards. Subscribers using GlobalEmail outside the United Stales, agree that they are solely responsible for complying with all applicable foreign laws, rules and regulations ("foreign laws"). Customer agrees that Verizon Wireless is not liable for any damages that result from Subscriber's failure to comply with foreign laws. GlobalEmail Subscribers must activate and update their Preferred Roaming lists while in the National Enhanced Services Rate and Coverage Area every three months. TXT messaging billed at standard domestic and international TXT Messaging rates. Existing Verizon Wireless Subscribers migrating to GlobalEmail plans may be required to extend their Line Term.

Mobile Broadband Machine-to-Machine plan sharing option,. Multi-Account Share: Customer may activate one (1) share group per profile (Low Usage and High Usage plans cannot share with each other); however, customer may have multiple bill accounts on the same profile. Sharing is available only among M2M Lines on the Mobile Broadband M2M Multi-Account Share Plans on the same profile, in the same usage group. Each sharing M2M Lines unused KBs will pass to other sharing M2M Lines that have exceeded their data allowance during the same monthly bill cycle. Unused KBs will be distributed proportionally as a ratio of the KBs needed by each applicable M2M Line to the total KBs needed by all sharing M2M Lines on the same profile. Customers subscribing to Mobile Broadband M2M Profile Share Plans will be billed on separate billing accounts and invoices from Subscribers to the Mobile Broadband M2M Account Share Plans.
Note: 1A profile is defined as a Customer's overarching account of record under which Customer may have multiple billing accounts.

## Share Option

Share Option: Sharing is available only among Government Subscribers on applicable calling plans choosing the Share Option.
America's Choice for Business \& Voice and Data Choice Bundles for Business Subscribers: (NOTE: Subscribers to America's Choice for Business and Voice and Data Choice Bundles for Business can share voice minutes across these plans and price points subject to some billing system limitations.). Sharing on these calling plans is for voice home airtime minutes only. Customer must maintain a minimum of five (5) Government Subscriber lines, all choosing a qualifying plan with Share Option. Sharing may only be available among Subscribers activating Wireless Service in the same Verizon Wireless market or group of markets (geographic regions may contain multiple Verizon Wireless markets). Sharing may require all Subscribers to be on the same billing account. Each sharing Subscriber's unused anytime minutes will pass to other sharing Subscribers that have exceeded their anytime minutes during the same monthly billing period (Mobile to Mobile minutes and Night and Weekend minutes do not share). Each sharing Subscriber's Monthly Home Airtime Allowance Minutes apply first to that line. Unused Monthly Home Airtime Minutes are then shared with other sharing Subscribers that have exceeded their Monthly Home Airtime Allowance in order of highest usage. At the termination of the Agreement, Government Subscriber lines on America's Choice for Business with Share Option may be migrated onto applicable retail consumer pricing or Government pricing. Calling plan changes may not take effect until the billing cycle following the change request. Based on the geographic location of Customer's Government Subscribers, some Customers may have to have sharing Subscribers activated in more than one Verizon Wireless billing system, Sharing among Subscribers in multiple Verizon Wireless billing systems requires online invoicing or reporting, and a minimum of one hundred (100) Government Subscribers all choosing the Share Option. Unused minutes for cross billing system sharing will be distributed proportionally as a ratio of the minutes needed by each sharing Subscriber to the total minutes
needed by all sharing Subscribers. Accounts that share across Verizon Wireless billing systems require set up that may take thirty (30) to sixty (60) days.

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This Quotation is valid for ninety (90) days from Decenber 29, 2016 (except for promotional pricing which may expire sooner). Data furnished in this document shall not be duplicated, used, or disclosed in whole or in part for any purpose other than to N. . . . . . $\longrightarrow$ evaluate the document.

### 4.0 Regulatory Surcharges and Fees

Verizon Wireless' pricing does not include federal, state, local or foreign fees, assessments or other charges (collectively "fees"), which must be billed based on the jurisdiction in which the subscriber's cellular number is set up and located. Fees vary by state and local areas and are subject to change without notice. Verizon Wireless cannot provide a comprehensive list of all charges and regulatory fees required and assessed when using a wireless device because they vary greally from one jurisdiction to another.

In addition to taxes, surcharges and fees that we are required to collect, we will also collect charges to recover or help defray costs of taxes and governmental surcharges and fees imposed on us, and costs associated with governmental regulations and mandates on our business. These charges include, among others, a Regulatory Charge and a Federal Universal Service Charge, and are described below in more detail. These charges are Verizon Wireless charges, not taxes, and are subject to change. Because these charges are not taxes, your tax exemptions, if any, will not apply to these charges.

## Federal Universal Service Charge

Wireless carriers are assessed by the federal government to fund the delivery of universally-affordable telecommunications and information services under the Federal Universal Service Fund (FUSF) program.

The Federal Universal Service Charge (FUSC) is a percentage of the customer's applicable monthly wireless service charges based upon an assessment rate that changes quarterly. The rate for the quarter beginning - January 1,2017 is $4.26 \%$ of the following items:

- Cellular Access for voice calling plans (only on first 79\% of this item)
- Verizon Wireless Toll
- Roaming Charges
- Activation Charges
- Re-connect fees
- Landline Connect Fee
- TXT Messaging monthly service
- TXT Messaging usage
- Airtime usage for voice calls
- Mobile to Mobile feature
n Nights and Weekends feature
- Toll free feature

The FUSC on other separately billed interstate and international long distance charges is $16.7 \%$.
The quarterly percentage rate described above for the FUSC is applied in our billing system.
Verizon Wireless also imposes state universal service charges. These charges vary by jurisdiction and are subject to change depending on changes in the state universal service impositions on Verizon Wireless.

## Regulatory Charge

The FCC assesses wireless carriers the costs of enforcement, policy and rulemaking. The Regulatory Fee recovers Verizon Wireless' share of these costs, as well as some of the costs of implementing regulatory mandates, such as number portability. The Regulatory Charge is a flat charge of $\$ 0.21$ per Mobile Telephone Number (MTN) per month (excluding BroadbandAccess and NationalAccess Plans) and is $\$ 0,02$ per mobile number per month for BroadbandAccess and NationalAccess Plans, but is subject to change over time.

Regulatory fees impacting the wireless industry are constantly evolving and are subject to change without notice. For more information you can visit the FCC's website at www.fcc.gov.

The FUSC and Regulatory Charge are included in the "Verizon Wireless Surcharges" section of the bill.

### 5.0 Coverage Map

## Nationwide Wireless Service

We have substantially completed deployment of our 4G LTE network, covering more than 99 percent of our current 3G network footprint. Our 4G LTE network is now available in more than 500 markets to more than 98 percent of the U.S. population and covers more than 309 million people, including those in areas served by our LTE in Rural America partners.

## Welcome to the next gen network.

America's largest, fastest 4G LTE network ever.


Verizon has never believed good is good enought That's why we wore the first to introduce 3G, and the first tolaunch 4G LTE nationwide. Now we're introducing Verizon LTE Advanced. Bringing you $50 \%$ taster peak speeds in more than 450 cities, coast to coast
Verizon LTE Advanced canitransform your operations. Don't settle for keeping up your business canlead the way.

To learn more please contact your Verizon Wireless Representative

## verizonv <br> LTE <br> advanced



## Nationwide and National Mobile to Mobile Calling

Call more people and use zero minutes with Unlimited Mobile to Mobile Calling to mora than 80 million Verizon Wireless customers.










### 6.0 Equipment

The Government Equipment Matrix below reflects the pricing for equipment that is being made available to Government Liable Subscribers as Open Market items. None of the equipment listed are products listed on GSA Federal Supply Schedule Contract No, GS-35F-0119P (and, pursuant to FAR $8.402(\mathrm{f})$, should be noted applicably on all procurement documents including but not limited to BPAs, or individual task or delivery orders). The prices of equipment in the attached Equipment Matrix have been discounted and are in effect through 03/31/17 for new cellular service activations and eligible equipment upgrades. Equipment purchased without service activation is not eligible for discounted pricing and will be charged full retail price. A wireless device must be in service for a minimum of 10 months to be eligible for an equipment upgrade at the discounted pricing regardless of contract vehicle chosen. If you choose to upgrade or replace equipment due to loss or theft of your device prior to completing 10 months of service, you may be charged full retail price. This offer cannot be combined with any other offer. Other restrictions or charges may apply, Prices are subject to change without notice and quantities may be limited. Please contact your sales representative at the time of purchase for the latest equipment pricing. Verizon Wireless reserves the right to disconnect cellular service in the event a number is disconnected from one wireless device and then reconnected on a new wireless device as a means to circumvent the 10 month upgrade policy.

| Device |
| :---: | :---: |
| BlackBerry(B) Classic 4G LTE |
| (whil) supplies last) |



- 15 -

This Quotation is valid for nincty ( 90 ) days from December 29,2016 (except for promotional pricing which may expire sooner). Date furnished in this document shall not be duplicated, used, or disclosed in whole or in part for any purpose other than to evaluate the document:

| LG G5 4G LTE (Silver-LG-VS987)/(Titan-LG-VS987T) | \$149.99* |
| :---: | :---: |
| LG V20 | \$249.99 |
| LG K4 4G LTE (LG-VS425) | \$29.99 |
| $\begin{gathered} \text { LG K8 4G LTE } \\ \text { LG-VS500 } \end{gathered}$ | \$79.99 |
| LG Stylo 2 V | \$149.99 |
| Microsoft Lumia 735 | \$29.99 |
| Motorola New Moto X 4G LTE Designed by You 16GB 4G LTE (MOTXT1096MM16) | \$49.99 |
| Motorola New Moto X - Designed by You 32GB 4G LTE (MOTXT1096MM32) | \$99.99 |
| Motorola DROID Turbo 2 with Leather Refresh MM MOTXT1585MML64 (While Supplies Last) | \$229.99 |
| Motorola DROID Turbo 2 32GB 4G LTE Black / MOTXT1585 Grey Ballistic Nylon /MOTXT1585GBN White /MOTXT1585W | \$0.00* |
| Motorola DROID Turbo 24 G LTE Black Leather MOTXT1585BL | \$129.99 |
| Motorola DROID Turbo 24 G LTE Moto Maker 32GB MOTXT1585MM | \$99.99 |
| Motorola DROID Turbo 24 G LTE Moto Maker Design Refresh MOTXT1585MM64 | \$199.99 |
| Motorola DROID Turbo 24 G LTE Moto Maker Leather 32GB MOTXT1585MML | \$129.99 |
| Motorola DROID Turbo 2 4G LTE Moto Maker with Leather 64GB MOTXT1585MML64 | \$229.99 |
| Motorola Moto Z Droid (Black - MOTXT1650) (White Fine Gold / MOTXT1650FG) | \$99,99* |
| Motorola Moto Z Force Droid (Black / MOTXT1650M) (White Fine Gold / MOTXT 1650MFG) | \$299.99 |
| Microsoft Lumia 735 4G LTE (MS735G) | \$29.99 |
| Motorola Moto Z Play Droid Black MOTXT163501 White MOTXT163501W | \$99.99 |
| Pantech Prerception ADR930LVW | \$149.99 |
| Samsung Galaxy Note5 4G LTE 64GB <br> (Black Sapphire-SMN920VZKE) | \$399.99 |
| Samsung Galaxy S5 4G LTE - 16GB (Charcoal Black - SMG900VZKV) <br> (Shimmery White-SMG900VZWV) | \$0,00* |
| Samsung Galaxy S 6 4G LTE 32GB Black (Sapphire - SMG920VZKA) (Gold Platinum - SMG920VZDA) | \$29.99* |

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This Quotation is valid for ninety ( 90 ) days from December 29,2016 (except for promotional pricing which may cxpite soonct) Data furnished in this documeni shall not be duplicated, used, or disclosed in whole or in part for any purpose other than to evaluate the document.



| 3G/4G USB Modem/MiFi Devices |  |
| :---: | :---: |
| , , , w Device, |  |
| VZW Jetpack 4G LTE Mobile Hotspot MiFi 6620L | \$0.00** |
| Ellipsis Jetpack MHS800L 4G LTE (MHS800L) | \$29.99 |
| Ellipsis Jetpack MHS815L 4G LTE (MHS815L) | \$29,99 |
| MiFi Giobal USB Modem 620L 4G LTE | \$0.00 |
| VZW Jetpack 4G LTE Mobile Hotspot AC791L | \$0.00** |
| ${ }^{* *}$ Applies to new activation of service or eligible upgrades on Machine plan with monthly access fee of $\$ 24.99$ or higher is offer expires March 31, 2017. | an Unlimited Mobile Broadband Plan or Machine-torequired. Excludes Share Everything Plans. Promotional |


| Device | Volce Devices | Price |
| :---: | :---: | :---: |
| LG Cosmos 3 (VN251S) | $\$ 0.00^{* * *}$ |  |
| LG Exalt II | $\$ 79.99$ |  |
| LG Extravert 2 (VN280) | $\$ 79.99$ |  |
| LG Revere 3 (VN170) | $\$ 0.00^{* * *}$ |  |
| LG Terra | $\$ 0.99$ |  |
| Samsung Gusto 3 (Dark Blue SMB311ZKA) | $\$ 0.00$ |  |
| Kyocera DuraXV |  |  |
| Camera (KYOE4520) / Non Camera (KYoE4520NC) | $\$ 0.00^{* * *}$ |  |
| *** Applies to new activation of service or eligible upgrades on plans with a minimum monthly access of \$14.99 or <br> greater (after negotiated discount). Promotional offer expires March 31, 2017. |  |  |




This Quotation is valid for ninety ( 90 ) days from December 29,2016 (exeept for promotional pricing which may expire soonet). Data furnished in this document shall not be duplicated, used, or disclosed in whole or in part for any purpose other than to evaluate the document.

GSA-Federal Supply Schedule Purchase Order

| Date: | January 6, 2017 |
| :---: | :---: |
| Vendor: | Verizon Wireless |
| Address: | 7600 Montpelier Road <br> Laurel, MD 20723 |
| Email: | VZWFederal.Implementations@VerizonWireless.com |
| Phone: | 1.800.561.6227 |
| FAX: | NA |
| Authorized By: | Signature of Authorized Official: <br> Printed or typed name: $\qquad$ <br> Printed or typed title: $\qquad$ |
| Contact Information: | Email address: <br> Phone number: <br> FAX number: |
| Billing Information: |  |
| Payment Terms: | Net 30 |
| Description of Goods/Services; Pricing: | Cellular service on the accounts listed below (or attached) totaling 19 units in accordance with the rate plans and terms and conditions now or in the future applicable to each of such lines pursuant to GSA Federal Supply Schedule Number GS-35F-0119P, <br> Rate Plan(s): Various <br> Equipment: Various |
| Term: | December 30, 2016 for 12 months through 2017 <br> (month) (day) <br> (\#) <br> (year) |
| Funds Authorized: | Monthly Access Fees for service on 19 Lines (Estimated) $\$ 136.00$ Equipment charge(s) on 0 Lines (Estimates) $\$ 0$ <br> Total Access and Equipment Fees on 19 lines (Estimate) $\$ 1632.00$ Plus applicable fees, taxes and charges |
| Contract \#: | GSA Federal Supply Schedule Contract Number GS-35F-0119P |
| Equipment (Open Market): | None of the equipment listed are products listed on GSA Federal Supply Schedule Contifact No. GS-35F-0119P. All devices and or accessories are "Open Market" items. Various |
| Miscellaneous: | Specify Phones, qelivery, Etc.: Varopus |
| Customer Acceptance: |  |

$\qquad$

## CERTIFICATE OF LIABILITY INSURANCE

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.
IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).


DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)
Named Insured includes: Verizon wireless, Risk Management Dept, One Verizon Way, Basking Ridge, NJ 07920. Okaloosa County is included as Additional Insured with respect to the General Liability policy.

$$
05-28-16 A: 8: 40 \text { RCVD }
$$

## CERTIFICATE HOLDER

okaloosa County
602-C North Pear1 Street
Crestview FL 32536 USA

## CANCELLATION

Should any of the above described policies be cancelled before the EXPIRATION dATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

602 - C North Pearl Street
Crestview FL 32536 USA

|  |  |  |  |
| :---: | :---: | :---: | :---: |
| Price Plans |  |  |  |
| CODES | decraption | ACCESS | GUIDELINES \& OPTIONAL PLAN FEITURES |
| Nationwide Per Minute |  |  |  |
| 86680 | S. 049 Per Minute Nationwide Vorce Plan-includes 600 M 2 M and 600 N\&w | 50.00 | N/A on feature codes 77294, 77295, and 79740, 79407, and 72409. Must use 79789, 79790, 79791, 79780 or 79781 . Please see smartohone feature sodes bclow |
| 80245 | 200 Texy/Pix/Flix. Messagacs-Optional on price plan 86680 onlv | 50.00 |  |
| 86678 | Unlimited Push to Talk w/ Unitmited Mobile 2 Mobile 049 per min rate | \$10.00 | Basic: (3G) 73749-50 Push To Talk Enterprise \& 73814 General IP Address (required) PTT Plus-50 (auto attaches-81814) |
| Smartphone Standalone Nation wide Per Mlinute |  |  |  |
| 93445 | Unhmuted Nationmile: Blackheryy/ Smarpjhunte Data / Unhmuted Dimestic Text Pix. <br>  NantunwidetVaice Plim)/Mohile Hutspot-SGB) | 535.09 | Mobile llotspot (5 GB auto attached)- 76.404 (4G) and 76405(3G) and 79048 Block Mobite Ilotspot-78485 <br> Optlonal-PTT Plus-\$う (80598 for all smartptoness, 80590 for Kyocera Brigadier) |
| Smartphone All Inclusive Nationwide Price Plan |  |  |  |
| 86769 (4G) 86768(3G) | Unlimited Nationwide Cilling w/ Unlinuted Domestic Text/Pix/Flix Messiging: Emarl and Datas 5GB of data hotspot/Tethering | 55L.00 |  |
| Nationwide |  |  |  |
| 86195 | Nationwide 250 Anyome Min (S. 052 per min ove rage rate) w/ Unlifmited Moblle 2 Mohile, Push 2 Talk, Nizhss/Veekends | 525.75 | Easic (3G): 737+9 - So Push To Talk Enterprise \& 7381+General IP Address PTr Plus-S0 (autoamaches-81814) |
| 86196 | Natoonivide 600 Anytime Min (S.052 per mun ove rage rate) w/ Unlimited Mobile 2 Mohile. Push 2 Tiak, Nights/Weekends | 536.95 | Basic (3G): 737+9 - 50 Push To Talk Enterprise \& 73814 GenterallP Address PTT PIUS-S0 (zauto artaches-8181t) |
| 86197 | Unlinuted Nationwide Gilling w/ Unlimuted Push 2 Talk | 551.50 | Basic (3G): $737+9$ - 50 Push To Talk Enterprise \& 7381 4 GenerallP Address PTI Plus-S0 (arto atacher-8181 + ) |
| Fraturs |  |  |  |
| Smartphone Data Features |  |  |  |
| 77294 | 500 MB Data allowance ( (5.008 99 per MB overage rate) Unlimited Domestuc | 515.45 | Cannot be used with 86680 S 049 plan. Required to hemised with a minimum 59.99 access |
| $7978{ }^{\text {a }}$ | 500 MB Data allowance ( 500849 per MB overage rate! | 31545 | Avlonalliplans Does nottoclucle Txt, Pix, or Fix IJseblock code 5+307to block SMS |
| 77295 | 1.000 MB Data allowaince ( $\$ .008+9$ per MB overaze rate) Unlimited Domessec Text Messaging | \$20.50 | Cannot he used with 86680 S.049 plan. Required to be used with a minimumin 59.99 atcess |
| 79790 | 1000 MB Data allowance (s $008 \div 9$ per MB nverage ritc) | 520.60 | Avlon all plins: Dies not include Txt, Pix, or Flix Use hlockicode $5+307$ to block S.M ${ }^{\text {a }}$ |
| 79740 | 2.000 MB Data allowamee (S.008+9 per MB overage rate) Unlimited Domestic Text | 523.69 | Cannot be used with 86680 S.049 plan. Required to be used with a mumimum 59.99 atucess |
| 797\%1 | 2000 MB Ditar jllowance ( 500849 per MB nverayc rate) | 573.64 | Avl on allin plans. Does nut nnclude Txt, Pix, in Flix. Use hluck code 54307 to hlock S.MS |
| $79407(46)$ $794091361$ | Unlinuted MBB Data Plan w/Unlimited Dommesuc Text Messaging | 51296 | Cannot be used with 86680 S.049 plan. Required to be used with a mininum 59.99 meccess |
| $\begin{aligned} & \text { 7971.1491 } \\ & 79780 \mathrm{CaCl} \end{aligned}$ | Unlimited MBE Dam Plan | 512\% | Avt on all plans. Dues not milude Txx, Pix, or Flix Use block code 54307 to block SMS |
| Messaging Features |  |  |  |
| 77847 | 50.02 Per SMS messaguc rate | 50.00 |  |
| 27349 | 50.05 Per MMS messaming rate | 50.00 |  |
| 77328 |  | 52.00 |  |
| 73341 | 500 SMS/MMS Mecases C .05 Per Messase overase ratel | S1,00 |  |
| 77329 | Unilimited SMS/MMS Messages | 5700 |  |
| $\begin{aligned} & 7640 \div(4 \mathrm{G}) \\ & 76405(3 \mathrm{Gi} \end{aligned}$ | Mobile Broadhand Conuct | 50.00 |  |
| 73572 | Block Messifging code-Works with price plans that have Unl Txt Packinge-86770, 86768. 86769 | 5000 |  |
|  |  |  |  |
| 86226 |  | S 20.60 |  |
| 86227 |  | \$25 75 |  |
| 86228 |  | 510.90 |  |
| 86229 | Unlunited MBB Diala Plan w/ Unlmuted Domesne Text Messighing | 536.05 | 50 Text Messagng code 47309 istavit to add if needed |
| 90237 | SGB Pullur Sectur Mohile Broallama Sliate Plam | 514.49 | 58.00 per GB overage chargeand 5.002 per kthohyte Natonal Access Ruaiming. At the end of each bill cycle. any unused data allowances for lines sharing on the sanve account will he applied to the overages of the other lines on the same account, beginning with the line with the lowest ove rage need. |
| 90240 |  | 559.93 | 58.00 per GB overage charge and 5.002 per kilobyte National Access Roaning. At the end of each bill cycle, any unused data allowances for lines sharing on the same account will be applied tothe overages of the other lines on the same account, beginning with the line with the lowest overage need. |
| 90241 |  | 579.99 | 58.00 per GB overage charge and 5002 per kilohyte Nantonalal Access Roaming, At the end of each bill cycke, any unused data allowances for lines sharing on the same account will be apppled to the overagestof the other lines on the same account. begmailiku with the line with the lowest overoge need |
|  |  |  |  |
| 86693 |  | so.00 | -"Do nottotter tor nute bnoks, malilets, padds, etc. Must be CPE certlified devie or jetpatck/MiFi at MTM, M bricine in EstuinGuide |
| 87644 | 150MB Machine to Machine Share (S1.00 per MB overage rate) Tier 1 | 51800 | If using a tablet for this plan, tinance approval must be obecined and special price plan codes must he conditimed for prollle (non standard vevice has to have non standard plan) |
| 87675 | 250MB Machume to Machine Slare (S.02 ner MB overabe rate) Tuer 2 | S30.00. | If using a toblet for this plan, financetipproval must be obtainedtind spectial price plan codestonust he conditioned for nrolile ( non standard device has to have non standard plan) |
| 87646 | IGB Machine to Machine Share (S. 02 ner MBroverage rate) Tier 2 | 525.00 | If using a tablet for this plan, filuance approval must he obtanedand special price plan codes must be contiltemed for grolile (non standard device has tothave non stamdiard plan) |
| 87647 | 56B Machine to Machine Slare (502 ner MBtoverage rate) Tier 2 | \$50.00 | If using a tablet for this plan, innance approval must be obcanned dand sipectal price plan codes must he conditioned for urofile diwn stiandird dievice has to have non standard plant |
| 87648 | 10 GB Machine to Machine Share (S. 02 Der MB uverage rate) Tier 2 | 58000 | If using a ablet for this plan, ti nance approval must be obtanedand spectial prite plan codes nast to conditumed for profile (non standard device has to have non standiard plian) |
| 90231 | 5G6 Puthic Scctor M2M Stharc Plans | 534.99 | 58.00 per GB overage charge and S. 002 per kilobyte National Access Roaming. At die end of each bill cycle. any unused data allowances for lines sharmg ou the same account will be applied tothe overagesof the other Itneston the same account, beginning with the line with the lowest overage need. |
| 90234 | 10GB Public Sectur M2M Stare Plans | 5S9.99 | 58.00 per CB overage charge and 5.002 per kilobyte National Access Ruaming. At the end of each hill cycle. any unuseduata allowances for lines sharing on the same account will be applited to the overages of the other lines on the same account, beginning with the line with the lowest overage need. |
| 90235 | ZOGE Pullic Sectur M M M Shate Plans | 599.99 | 58.00 per GB overage charge and S.002 per kilohyte National Access Roaming. At the end of each bill cycle. any unused data allowances fortlines sharing on the same account will be applied to the overages of the other lines on the same account, beginning with the line with the lowest overage need. |
| 868+7 (3G) |  | S10.00 | Overate rate is 510 per CB |
| 868.48 $1 \times 6$ |  | 510.001 | Overale rate is 510 per GB |

CONTRACT \# C07-1535-PUR
VERIZON WIRELESS
WIRELESS COMMUNICATIONS -
PHONES/SERVICES
EXPIRES: 12/30/2017

| SOFL Equipment MatrixSmartphones |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Model 3 Sku | Motorola Droid Maxx (MOTXT 1080M16) | Motorola Droid Mini (MOTXT1030) | Microsoft Lumia 735 (MS735G) | $\begin{array}{\|c\|} \hline \text { Samsung Galaxy S } \\ 5 \text { (SMG900VZKV). } \\ \text { B (SMGG9ovZWV)- } \\ \text { W } \end{array}$ | $\begin{gathered} \text { LG G3 } \\ \text { (LG-VS985)-B } \\ \text { (LG-VS985W)-W } \end{gathered}$ | Kyocera Brigadier (KYOEG782) |  | BlackBerry Z30 (BBSTA100-3) | Motorola Droid Turbo (MOTXT 1254)-B (MOTXT 1254BN)-BN | HTC One M9 (HTC6535LVWSG) Gold / Silver (HTC6535LVW) Gray |
| Stock Staus | In Stock | In Stock | In Stock-NEW | In Stock | In Stock | In Stock | In Stock | In Stock | In Stock | In Stock |
| Retail Price | \$649.99 | \$449.99 | \$192.00 | \$599.99 | \$599.99 | \$399.99 | \$399.99 | \$499.99 | \$599.99 | \$599.99 |
| SOFL Contract Price | \$0.00 | \$0.00 | \$29.99 | \$99.99 | \$99.99 | \$99.99 | \$99.99 | \$199.89 | \$149.99 | \$199.99 |
| Operating System | Android 4.4.4 Kitkat | Android 4.4 KitKat | Windows 8.1 | Androld 5.0 Lollipop | Androld 5.0 Lollipop | Android 4.4 KitKat | BlackBerry 10.3.2 | BlackBerry 10.3.2 | Android 5.1 Lollipop | Android 5.0 Lollipop |
| Tethered Modem Support | 4G Mobile Hotspot | 4 G Mobile Hotspot | 4G Mobile Hotspot | 4 G Mobile Hotspot | 4G Mobile Hotspot | 4G Moblle Hotspot | 4G Mobile Hotspot | 4 G Mobile Hotspot | 4G Mobile Hotspot | 4G Mobile Hotspot |
| Camera | 10.0 MP | 10.0 MP | 6.7 MP / 5.0 front | 16.0 MP | 13.0 MP | 8.0 MP | 8.0 MP | 8.0 MP | 21.0 MP | 20.0 MP |
| Removable Memory | Int Only - 32 GB | Int Only - 16 GB | 128 GB capable | 128 GB capable | 128 GB capable | 32 GB capable | 128 GB capable | 64 GB capable | Int Only - 32 GB | 200 GB capable |
| VZ Navigator | $\times$ | $\times$ | $\times$ | x | $\times$ | N/A | N/A | N/A | x | $\times$ |
| Hearing Ald Compatible | X (М3 / $^{\text {4) }}$ | X (M3/тЗ) | X (M4/T3) | X (мзатз) | X (M4/73) | X (M4/T3) | $\times$ (M3/4) | X (м3/4) | X (M3/73) | X (M4/T4) |
| Mode | All Digital (Quad Band) Global | All Digital (Quad Band) Global | All Digital (Quad Band) Global | All Digital (Quad Band) Global | All Digital (Ouad Band) Global | All Digital (Quad Band) Global | All Digital (Quad Band) Global | All Digital (Quad Band) Globa! | All Digital (Quad Band) Global | All Digital (Quad Band) Global |
| Field Force Manager | N/A | N/A |  | N/A | X | N/A | N/A | N/A | N/A | N/A |
| Other Features | 1.7 GHz Dual-core processor Touch Screen Virtual Qwerty keyboard Gorilla glass 3500 Mah battery Touch-less control Advance Call 1.0 | 1.7 GHz Dual-core processor Touch Screen Virtual Qwerty keyboard Gorilla glass Kevlar body Compact Design Advanced Call 1.0 |  | 2.5 GHz Quadcore processor Gorilla Glass 3 5.1-inch Full HD Super AMOLED display Advanced Calling 1.0 Black or White | 2.5 Ghz Quad Core 5.5-inch Quad HD <br> IPS display Gorilla Glass 3 by Coming Smart Notice Optical Image Stabilization | 1.4 Ghz Quad Core Water Proof (Immersibla up to 30 min at 1 meter, IPX5 and IPX8) MIL-Standard 810G Glove Mode | 1.5 GHz Dual Core processor Gorilla Glass 3 Classic navigation keys and physical keyboard Touchscreen Avl in non-camera |  | 2.7 GHz Quad-core <br> processor Gorilla Glass 3 by Corning Adaptive fast charging support Avi in Black and Ballistic Nylon | Dual Quad Core processors Gorilla Glass 3 by Corning Full Metal Body Dual Steree Spakers HDM1 Out 5-inch Full HD screen |


| SOFL Equipment MatrixSmartphones |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Model 8 Sku | Apple IPhone 5 S 16GB/32GB <br> ME341LL/A-16SG ME342LLAA-16 S ME343LLIA-16 G ME344LLIA-32SG ME345LL/A-32 S ME346LL/A-32 G |  | Apple IPhone 6 Plus 16GB/64GB/128GB <br> MGCK2LUA-16SG MGCL2LUA-16 S MGCM2LLAA-16 G MGCR2LUA-64SG MGCT2LUA-64 S MGCU2LL/A-64 G MGCN2LUA-128 ME343LLUA-64 S | Apple iPhone 6S 16GB/64GB/128GB MKRR2LLA-16SG MKRT2LLUA-16 S MKRY2LUA-64SG MKT02LLUA-64 S MKT32LUA-128SG MKT42LUA-128 S | Apple IPhone 6S Plus 16GB/64GB/128GB MKV32LLA-16SG MKV52LL/A-16 S MKV82LUA-64SG MKV92LLUA-64S MKVF2LLUA-128SG | Samsung Galaxy S 632 GB (SMG920VZKA) - (SMG220VWA) - (SMG920VZDA) -G | Samsung Galaxy S 66 GB (SMG920VZKE) - B (SMG920VZK) - W (SMG920VZDE) -G | Samsung Galaxy S 6 128 GB (SMG202VKF)- (SMG202VWF)-W (SMG920VZDF)-G | Samsung Galaxy S 6 Edge 32 GB (SMG925VZKA) - 日 (SMG925VZWA) - W (SMG925VZDA) - G | $\begin{aligned} & \text { Samsung Galaxy S } \\ & 6 \text { Edge } 64 \mathrm{~GB} \\ & \text { (SMG925VZKE)- } \\ & \text { (SMG925ZWE) -W } \\ & \text { (SMG925VZDE)-G } \end{aligned}$ |
| Stock Status | In Stock | In Stock | In Stock | In Stock-NEW | In Stock-NEW | In Stock | In Stock | In Stock | In Stock | In Stock |
| Retaif Price | \$449.99 \$599.99 | $\begin{gathered} \hline 544.99 \$ 649.99 \\ 5749.99 \\ \hline \end{gathered}$ | $\begin{gathered} \hline 5649.995749 .99 \\ 5049.99 \\ \hline \end{gathered}$ | $\begin{gathered} \mathbf{5 6 4 9 . 9 9} \mathbf{\$ 7 4 9 . 9 9} \\ 5849.99 \\ \hline \end{gathered}$ | $\begin{gathered} \hline \$ 749.99 \$ 8949.99 \\ \$ 949.99 \\ \hline \end{gathered}$ | \$599.99 | \$699.99 | \$799.99 | \$699.99 | \$799.99 |
| SOFL Contract Price | \$.99 $\quad \mathbf{\$ 4 9 . 9 9}$ | $\begin{gathered} \$ 99.99 \quad \$ 199.99 \\ \$ 299.99 \end{gathered}$ | $\begin{gathered} \mathbf{\$ 1 9 9 . 9 9} \quad \$ 399.99 \\ \$ 389.99 \end{gathered}$ | $\begin{gathered} \mathbf{\$ 1 9 9 . 9 9} \\ \$ 3299.99 .99 \\ \hline \end{gathered}$ | $\begin{gathered} \$ 299.99 \quad \$ 399.99 \\ \$ 499.99 \end{gathered}$ | \$199.99 | \$299.99 | \$399.99 | \$299.99 | \$399.99 |
| Operating System | 1058.4 | 10S 8.4 | iOS 8.4 | 1089 | 1089 | Android 5.0 Lollipop | Android 5.0 Lollipop | Android 5.0 Lollipop | Android 5.0 Lollipop | Android 5.0 Lollipop |
| Tethered Modem Support | 4G Mobile Hotspot | 4G Mobile Hotspot | 4 G Mobile Hotspot | 4G Moblla Hotspot | 4G Mobile Hotspot | 4G Mobile Hotspot | 4G Mobile Hotspot | 4 G Mobile Hotspot | 4 M Mobile Hotspot | 4G Mobilo Hotspot |
| Camera | 8.0 MP | 8.0 MP | 8.0 MP | $12.0 \mathrm{MP} / 5.0$ front | 12.0 MP / 5.0 front | 16.0 MP | 16.0 MP | 16.0 MP | 16.0 MP | 16.0 MP |
| Removabie Memory | None-Int Only | None-Int Only | None-Int Only | None-Int Only | None-Int Only | None-Int Only | None-Int Only | None-Int Only | None-Int Only | None-Int Only |
| VZ Navigator | $\times$ | N/A | N/A | x | X | $\times$ | $\times$ | X | x | x |
| Hearing Aid Compatible | X (M3/74) | X (м3/T4) | X (мЗЗт4) |  | X (M3/4) | X (M4/T3) | X (M4/73) | X (M4/T3) | $\times$ (M4/73) | X (M4/73) |
| Mode | All Digital (Quad Band) Global | All Digital (Cuad Band) Global | All Digital (Quad Band) Global | All Digital (Quad Band) Global | All Digital (Quad Band) Global | All Digital (Quad Band) Global | All Digital (Quad Band) Global | All Digital (Quad Band) Global | All Digital (Quad Band) Global | All Digital (Quad Band) Global |
| Field Force Manager | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A |
| Other Features | 1GHz Apple A7 64-bit chip Siri HDMI Out Touch ID Fingerprint Sensor Airdrop Avl in Space Grey, Gold, Silver | Apple A8 chip 64 bit M8 Motion CoProcessor New Retina HD Display Screen Size 4.7 Avl in Space Grey, Silver. God | Apple A8 chip 64 bit M8 Motion CoProcessor New Retina HD Display Screen Size 5.5 Avi in Space Grey, Silver, Gold | Same as to the right <br> $\rightarrow$ Plus: Both have Touch ID Fingerprint Sensor, Fingerprint resistant oleophobic coating SIRI |  <br> Apple A9 chip 64 bit <br> M9 Motion <br> CoProcessor <br> Made whth 7000 <br> Series aluminum <br> Stronest cover <br> glass available <br> 30 Touch <br> Also <br> Rose In Gold and <br> Rose Gold | Dual Quad Core processors Gorila Glass 4 by Corning 5.1 inch Quad HD Super AMOLED display HD Voice / Video | Dual Quad Core processors Gorilla Glass 4 by Corning 5.1 inch Quad HD Super AMOLED display Avl in Black, White. Gold | Dual Quad Core processors Gorila Glass 4 by Corning 5.1 inch Quad HD Super AMOLED display HD Voice / Video | Dual Quad Core processors Adaptive Fast Charging Support 5.1 inch Quad HD Super AMOLED display HD Voice / Video | Dual Quad Core processors Adaptive Fast Charging Support 5.1 inch Quad HD Super AMOLED display HD Voice / Video |


| SoFL Equipment Matrice |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Smartphones |


| SOFL. Equipment Matrix |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Model \& Sku | $\begin{gathered} \text { Samsung } \\ \text { Convoy } 3 \\ \text { (PT]) } \\ \text { (SCHU680MAV) } \\ \text { (SCHU680MAVNC) } \end{gathered}$ | Samsung Gusto 3 (SMB311ZKA) | Kyocera DuraXV+ (KYOE4520PTT) (KYOE4520NCPTT) | LG Revere 3 (LG-VN170) | LG Cosmos 3 (LG-VN251S) |
| Stock Status | In Stock | in Stock | in Stock | In Stock | in Stock |
| Retail Price | \$199.99 | \$149.99 | \$199.99 | \$149.99 | \$149.99 |
| SOFL Contract Prics | \$0.00 | \$0.00 | \$0.00 | \$0.99 | \$0.99 |
| Vcast Mobile TV |  |  |  |  |  |
| Veast Music \& Vidoo |  |  |  |  |  |
| Camera | 3.2 MP | 1.3 MP | 5.0 MP | 1.3 MP | 1.3 MP |
| Bluetooth | $\times$ | $x$ | $x$ | $\times$ | x |
| Removablo Memory | Up to 32GB | N/A | Up to 32GB | N/A | Up to 32GB |
| VZ Navigator | $x$ | x | $x$ | $\times$ |  |
| Hoaring Aid Compatiblo | X (M4/T4) | $\times(\mathrm{m} / \mathrm{T} 4$ ) | X (M4/T4) | X (M4/T4) | X (M3/T4) |
| Modo | CDMA | All Digital (Dual Band) | All Digital (Quad Band) Global | $\begin{aligned} & \text { All Digital (Dual } \\ & \text { Band) } \end{aligned}$ | $\begin{aligned} & \text { All Digital (Dual } \\ & \text { Band) } \end{aligned}$ |
| Fiold Force Manager | $x$ |  |  | x | $\times$ |
| Other Features | Meets Mil Spec 810F standards for Soock \& Dust Resistance, Vibration, Salt Fog, Humidity, Solar Radiation, Altitude and Low/High Tamperature Storage. Now avalable in non- camera | 2-inch display, large keypad. Personal Organizer: Calendar with Scheduler, Note Pad. Directional microphone. Processor: Qualcomm QSC6055 192MHz | Meets Mil-Standard 810G standards for <br> Dust, Shock, Water <br> Resistance. <br> Waterproof in up to <br> 6 feot for 30 <br> minutes (IP68) <br> FUTURE PTT <br> compatible. <br> Dual-mic noise cancellation and dual front-facing speakers. <br> Avail in non-camera | 2.2-inch color LCD display and menu with a large font sizo. Calculator, Calendar, Stop Watch. World Clock Basic Phone, Clam Style Design. | Slide out QWERTY keyboard $\quad$ Super streamlined social media updates Mobile email 5.0 |


| SoFL Equpment Matike- <br> Tebleas |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Model | Ellipsis ${ }^{\text {a }}$ | LG G Pad X8.3 | Samsung Galaxy Tab 48.0 | Applo Ipad Mini 2 wiRetina Display 16 GB | Apple Ipad Minl 2 w/Retina Display 32G8 | Apple iPad Air 216 GB |  | Applo iPad Air 2128 GB |
| Stur | atagz | LG-VK815 | SmT337VYKA | MF075LLUA(Silv) MF069LUA(Gray) | MFOB4LLUA(Silv) MFobiLLAA(Gray) | MGH62LUA(Oray) MGHCZLLAASAlv) | MGJYZLUA(Gray) MGK02LUA(Silv) | mgx02LUA(Gray) mgxizLLA(Siv) |
| Stock Status | In Stock-NEW | In Stock-kew | In Stock | In Stock | in Stock | In Stock | In Stock | in Stock |
| Retal Prico | \$249.99 | \$299.99 | \$279.99 | 5429.99 | \$529.99 | \$629.99 | 5729.99 | 5829.99 |
| SOFL Contract Price (2yr) | 579.99 | \$79.99 | \$179.99 | \$220.99 | \$329.99 | \$429,99 | \$529.99 | \$629.99 |
| Operating Syatem | Android 4.4 Kitkat | Androld 5.0 Lollipop | Androld 4.4 KikKat | 105 8.4 | 105 8.4 | 105 8.4 | cos 8.4 | 105 8.4 |
| Canera | Yos-Roar (5.0MP) and front facing (1.3MP) | Yes-Rear (8.0MP) and front facing <br> (2.0MP) | Yes-Rear (3.0MP) and front facing (1.3MP) | Yas-Rear (5.0MP) and front facing (1.2MP) | $\begin{aligned} & \text { Yes-Roar (5.0MP) } \\ & \text { and front facing } \\ & \text { (1.2MP) } \\ & \hline \end{aligned}$ | $\begin{aligned} & \text { Yes-Roar ( }(.0 \mathrm{OMP} \text { ) } \\ & \text { and front facing } \end{aligned}$ (1.2MP) | Yes-Rear (8.0MP) and front facing (1.2MP) | Yes-Rear ( 6.0 MP ) and front facing <br> (1.2MP) |
| Removable Memory | Yos-326B | Yes. 128GB | Yas. 64GB | No-Internal | No-Intormal | No-Intermal | No-Intormal | No-Intormal |
| Other Fentures | 1.5 GHz Quad-Core <br> processor <br> 12.70 oz <br> 8-inch display <br> $5,000 \mathrm{mAh}$ battery | 1.5 CHz Octa-Coro processor 13.02 oz 8.3-inch display 4,800 mAh battery Stylus Pon XLTE | $\begin{aligned} & \text { 1.2 GHz Quad Coro } \\ & \text { processor } \\ & 0.71 \mathrm{lbs} \\ & 8 \text {-inch display } \\ & 4 \mathrm{G} \text { Only } \end{aligned}$ | 1 GHz A7 dual oore <br> processor Facetime app Mabile hotspot capable Over 3.1 million pixels Dictation tool | 1 CHz A7 dual sore <br> processor Facetime app Mohile hotspot capablo Over 3.1 million pixels Weighs 0.75 lbs | Apple ABX chip 64 bit MB Motion CoProcessor Dual core processor 9.7 inch Diagonal LED Backlit Gossy Widescreen display | Apple abx chip of on M3 Motion Coprocossor Antireflective Coating 9.7 inch Diagonal LED Backit Gossy Widescreen Gossy Widescreen display | Apple ABX ch p 64 bi <br> M8 Motion <br> CoProcessor <br> Antireflective Coating 9.7 inch Diagonal LED Backlit Gossy Widescreen display |


| SofL Equppent Matrix- |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Trothts |

For specific product functionality and features, device and calling plan/feature compatibility, and for the latest equipment pricing, see your Verizon Wireless Government Account Manager. The purchase at the then current Stactive as of $9-1-15$ and are subject to change. Customer may Government promotional pricing, whichever is less at the Equipment Matrix pricing of
may make certain equipment available at no charge; however, Verizon Wireless does not may make certain equipment available at no charge; however. Verizon Wireless does not
guarantee that we will always be able to offer equipment at no charge through the term of resulting agreement. Government Subscriber Equipment Pricing listed in this matrix is not available for activations or upgrades on Verizon Wireless Telemetry plans. Camera phone use or possession may be prohibited in some locations based on privacy, security, or other restrictions. Verizon Wireless' Government Equipment matrix is updated at a minimum quarterly based upon equipment availability, changes in technology, and market conditions. Equipment is promotional and subject to availability, Verizon Wireless reserves the right to add or discontinue models. Pricing above is at the 2 yr price point. Existing customers can upgrade at this price 20 months into their current contract.

## EXHIBIT B

## CONTRACT, LEASE, AGREEMENT CONTROL FORM

Date: 10117114
Contract/Lease Control \#: C07-1535-PuR
Bid \#: BCC 41-07 Contract/Lease Type: CONTRACT
Award To/Lessee: Verizon Wireless
Lessor:
Effective Date: 7/25/2007
Term: EXPIRES oi/18/20i7 Bc Approved $10 / 2 / 2012$ Acc Appendment GSA/ state Pricing
Description of Contract/Lease: Wireless Communications - Phones/Services
Department Manager: PURCHASING
Department Monitor: R. Brannon
Monitor's Telephone \#: 689-5960
Monitor's FAX \#: 689-5998
Date Closed:



DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)



CERTIFICATE HOLDER

|  |
| :--- |
| Okaloosa County |
| 602- C North Pear1 Street |
| Crestview FL 32536 USA |
|  |

## CANCELLATION

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE

Slon Rrate Sowiea Nouthad Gna

Joanne Kublik

| From: | Jack Allen |
| :--- | :--- |
| Sent: | Wednesday, June 03, 2015 9:53 AM |
| To: | Joanne Kublik |
| Cc: | Zan Fedorak |
| Subject: |  |
|  |  |
| Joanne, |  |
| Please add this email and link to our contract as a point of reference for contract |  |
| Thanks,  <br> Jack  |  |

From: Colony, Robert D [mailto:Robert.Colony@VerizonWireless.com]
Sent: Wednesday, June 03, 2015 9:50 AM
To: Jack Allen
Subject: Verizon GSA FSS Contract
Jack-

I was advised to start providing you and other customers this link. GSA requires this pricing to be on their website. Simply click on the link, click on the PDF button, and all info is there-
https://www.gsaadvantage.gov/advantage/contractor/contractor detail.do?mapName=/s/search/\&contractNumber=G S-35F-0119P

Thank you

Bobby Colony
Government Account Executive
850-281-5908
robert.colony@verizonwireless.com

## Need Help Quick?

Phone Support 1-800-295-1614
Email Support- wfmgovernmentaccountsupport@verizonwireless.com

```
GSA Advantage!
```

    Advantage!
    My Account - | NSN Ordering - | Get Quotes - | Help | Register | Login

Home > Contractor Information

Contractor Information


Ordering Information: Contact the office nearest you if more than one location is shown.

| Name/Order POC Email | Address | City, State | Zip Code | Phone Number | Fax Number |
| :--- | :---: | :---: | :---: | :---: | :---: |
| VERIZON WIRELESS | 7600 MONTPELIER RD | LAUREL, MD | 20723 | $240-568-2101$ | $240-568-8358$ |
| gsacontractmgmt@verizonwireless.com |  |  |  |  |  |

Verizormireless

| Invoice Number | Account Number | Date Due | Page |
| :--- | :--- | :--- | :--- |
| 9744555431 | $823366364-00003$ | $05 / 18 / 15$ | 11 of 62 |

## Summary for Bob Card: 850-200-5328 (Includes Plan Change)

## Your Plan

Americas Ch Email \& Data 400
$\$ 64.09$ monthly charge
400 monthly allowance minutes
$\$ .25$ per minute after allowance
Friends \& Family
M2M National Unlimited
Unlimited Mobile to Mobile
UNL Night \& Weekend Min
Unlimited OFFPEAK
UNL Text Messaging
Unlimited M2M Text
Unlimited Text Message

Plan from 3/24-4/22
Push to Talk
Unlimited monthly minutes

Email \& Data Unlimited
Unlimited monthly kilobyte
Plan from 4/22 - 4/23
PTI Plus Basic 4G Enterprise\$5
$\$ 5.00$ monthly charge
Unlimited monthly minutes
Beginning on 10/19/12:
25\% Access Discount

UNL Picture/Video MISG
Unlimited monthly Picture \& Video

Have more questions about your charges?
Get details for usage charges at www.vzw.com/mybusinessaccount.

## Monthly Charges

| New Plan |  |  |
| :--- | :--- | :--- |
| PTT Plus Basic 4G Enterprise\$5 | $04 / 22-04 / 23$ | .32 |
| $\$ 5.00$ per month / 2 days on new plan |  |  |
| 4G Smartphone Hotspot | $04 / 22-04 / 23$ | .65 |
| $\$ 10.00$ per month / 2 days on new service |  |  |
| Month in Advance |  |  |
| Americas Ch Email \& Data 400 | $04 / 24-05 / 23$ | 64.09 |
| $25 \%$ Access Discount | $04 / 24-05 / 23$ | -16.02 |
| PTT Plus Basic 4G Enterprise\$5 | $04 / 24-05 / 23$ | 5.00 |
| 4G Smartphone Hotspot | $04 / 24-05 / 23$ | 10.00 |
| These are the normal monthly charges billed in advance. |  |  |

$\$ 64.04$

## Usage and Purchase Charges



Total Current Charges for 850-200-5328

## CONTRACT \# C07-1535-PUR

VERIZON WIRELESS
WIRELESS COMMUNICATIONS -
PHONESISERVICES
EXPIRES: 01/18/2017

# Response to Request for Quotation: GSA-Federal Supply Schedule (GS-35F-0119P) 

## Date:

February 19, 2015
Sales Representative:
Customer:

Response to Request for Quotation includes:
(1) Service and Equipment Quotes;
(2) Service Rate Plans;
(3) Calling Features;
(4) Regulatory Surcharges and Fees;
(5) Coverage Map; and
(6) Equipment

## America's Largest 4G LTE Network.

Among the four major wireless carriers, only Verizon's 4G network is $100 \%$ LTE -the gold standard of wireless technology. With more 4G LTE that all other networks combined, you can experience the speed and power of Verizon in more places. Verizon 4G LTE is available in 441 cities, covering nearly $80 \%$ of the U.S. population.

CONTRACT \# C07-1535-PUR
VERIZON WIRELESS
WIRELESS COMMUNICATIONS -
PHONESISERVICES
EXPIRES: 01/18/2017

### 1.0 Service and Equipment Quotes

Service pricing provided is for Government Liability Accounts Only and is subject to the terms, provisions and conditions of the General Services Administration (GSA) Federal Supply Schedule Contract No. GS-35F-0119P. Coverage, service and offers not available in all areas. Full terms and conditions, along with additional pricing plans offered by Verizon Wireless can be found on the GSAAdvantage.gov Internet website. Prices quoted do not reflect Federal Universal Service and Regulatory Fees, charges, or pass-through assessments. Please see information on Regulatory Surcharges and Fees below for additional details.

## Calling Plan

| Calling Plan | Number of Lines | Number of Minutes | Monthly Charge Per User (ea.) | Total Base Monthly Charge* | Total Base Charge for One Year* |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |

*Charge does not include roaming charges, minutes used over allowance, etc. Please see Service Rate Plan and Calling Features below for more information.

All quotes contained in this proposal are subject to the terms and conditions of the GSA-FSS Contract. Your account must be in good-standing with Verizon Wireless to migrate your existing lines of service to the pricing offered in this proposal if your Agency currently has service with Verizon Wireless. Price plan changes and discounts may take up to two bill cycles to appear on your Verizon Wireless billing statement for accounts transitioning to an approved Federal contract vehicle. As part of our compliance with FCC requirements, Verizon Wireless allows only GPS-compliant devices to be activated on our network. If your current device is not GPS-compliant you will not be able to activate service on our network with your existing equipment.

## Equipment (Open Market)

| Equipment | Quantity | Full Retail Price <br> (ea.) | Discounted <br> Price (ea.)* | Promotional <br> Offer | Discounted <br> Price (ea.) <br> after <br> additional <br> promotional <br> offer | Total <br> Discounted <br> Price |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |

*All applicable discounts have already been applied.

The prices of equipment in the attached Government Equipment Matrix have been discounted and are in effect through 03/31/15 for new cellular service activations and eligible equipment upgrades. None of the listed equipment are products listed on GSA Federal Supply Schedule Contract No. GS-35F-0119P (and, pursuant to FAR 8.402(f), should be noted applicably on all procurement documents including but not limited to BPAs, or individual task or delivery orders). Equipment purchased without service activation is not eligible for discounted pricing and will be charged full retail price. A wireless device must be in service for a minimum of 10 months to be eligible for an equipment upgrade at the discounted pricing regardless of contract vehicle chosen. If you choose to upgrade or replace equipment due to loss or theft of your device prior to completing 10 months of service, you may be charged full retail price. This offer cannot be combined with any other offer. Other restrictions or charges may apply. Prices are subject to change without notice and quantities may be limited. Please contact your sales representative at the time of purchase for the latest equipment pricing.

To the extent that Verizon Wireless provides wireless products to your agency, such products are manufactured by third parties and may be manufactured or substantially transformed in non-designated countries. Please contact us if you need country of origin information for a specific product.

[^2]
## Cellular Accessories (Open Market)

Verizon Wireless provides a variety of accessories to compliment and enhance the usefulness of the various cellular telephone models it offers. Accessories, such as cigarette lighter adapters, headsets and leather cases may be available at an additional charge. Verizon Wireless offers a flat $\mathbf{2 5 \%}$ discount off of the retail price for discountable accessories. Such discount is subject to the terms and conditions of the Verizon Wireless Pricing and Equipment Offer in this response. Equipment pricing is subject to change and availability. For details on additional accessories available, please visit www. VerizonWireless.com.

### 2.0 Service Rate Plans

## Activation Fees and Early Termination Fees are waived for Government Subscribers

## a. Voice Service Pricing Plans

| America's ChoicesM for Covernment Voice Flat Rate Plan: GSA-FSS Subscribers Only |  |  |
| :--- | :--- | :---: |
| The calling plans below reflect the monthly access charge discount. No additional discounts apply. |  |  |
| America's Choiceskl for Government Voice Flat Rate Plan |  |  |
| Monthly Access Charge | $\$ 11.99$ |  |
| Domestic Anytime Voice Minutes Per Month | 0 Minutes. |  |
| Voice Per Minute Rate | $\$ 0.25$ per minute |  |
| Domestic Long Distance | Included |  |
| NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options. |  |  |

## America's Choice ${ }^{\text {SM }}$ for Government Voice Calling Plans

The calling plans below reflect the monthly access charge discount. No additional discounts apply.

| AC for Government Voice Galling Plans: | 100 Voice Minutes | 200 Voice Minutes | 400 Voice Minutes | 600 Voice Minutes | 1000 Voice Minutes |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Domestic Anytime Voice Minutes Per Month | 100 | 200 | 400 | 600 | 1000 |
| Monthly Access Charge (non-pooled minutes) | NA | NA | \$26.91 | \$39.41 | \$50.96 |
| Monthly Access Charge (pooled minutes) | \$23.06 | \$26.24 | \$28.84 | \$41.34 | \$52.88 |
| Friends \& Family for Government | NA |  |  | Up to 10 numbersfor entire account, not peruser |  |
| Overage Rate | \$0.25 per minute |  |  |  |  |
| Domestic Night \& Weekend Minutes | Unlimited |  |  |  |  |
| Domestic Mobile to Mobile Minutes | Unlimited |  |  |  |  |
| Included Domestic Text/PIXIFLIX Messages | 200 per month |  |  |  |  |
| Domestic Long Distance | Included |  |  |  |  |
| Unlimited Domestic Push-to-Talk | \$2.00 additional per user, per month |  |  |  |  |

[^3]
## America's Choicesm for Business II Calling Plans

The calling plans below reflect the monthly access charge discount. No additional discounts apply.

| AC for Business Voice Calling Plans | 450 Voice | 900 Voice | 1350 Voice | 2000 Voice | 4000 Voice |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| Domestic Anytime Minutes Per Month | 450 | 900 | 1350 | 2000 | 4000 |
| Domestic Monthly Access Charge (non-pooled <br> minutes) | $\$ 29.99$ | $\$ 44.99$ | $\$ 59.99$ | $\$ 74.99$ | $\$ 112.49$ |
| Domestic Monthly Access Charge (pooled <br> minutes) | $\$ 33.74$ | $\$ 48.74$ | $\$ 63.74$ | $\$ 78.74$ | $\$ 116.24$ |
| Overage Rate | $\$ 0.25$ per minute |  |  |  |  |
| Domestic Night \& Weekend Minutes | Unlimited |  |  |  |  |
| Domestic Mobile to Mobile Minutes | Unlimited |  |  |  |  |
| Domestic Long Distance Rate | Included |  |  |  |  |
| Unlimited Push to Talk | $\$ 2.00$ additional per user, per month |  |  |  |  |
| NOTE: See attached Calling Plan and Feature Details for imporiant information about calling plans, features and options. |  |  |  |  |  |

## Nationwide Unlimited Calling Plan

The calling plans below reflect the monthly access charge discount. No additional discounts apply.

|  | America's Choice ${ }^{\text {sM }}$ for Government Voice Flat Rate Plan |
| :--- | :---: |
| Monthly Access Charge | $\$ 52.49$ |
| Domestic Anytime Voice Minutes Per Month | Unlimited |
| Domestic Night \& Weekend Minutes Per Month | Unlimited |
| Domestic Mobile to Mobile Minutes Per Month | Unlimited |
| Included Domestic Text/PIXIFLIX Messages | 200 per month |
| Domestic Long Distance | Included |
| Data Sent \& Received** | $\$ 1.99 /$ MB per data package |
| NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options.** |  |

## America's Choice ${ }^{\text {SM }}$ for Government Voice Plans

The calling plans below reflect the monthly access charge discount. No additional discounts apply.
America's Choice ${ }^{\text {SNI }}$ for Government Additional Line Voice Plan

| America's Choice ${ }^{\text {SW }}$ for Government Additional Line Voice Plan |  |
| :---: | :---: |
| Monthly Access Charge | \$14.99 |
| Domestic Anytime Voice Minutes Per Month | 0 Minutes. <br> Minutes can share minutes from voice and/or voice \& data bundle plans |
| Domestic Night \& Weekend Minutes | Unlimited |
| Domestic Mobile to Mobile Minutes | Unlimited |
| included Domestic Text/PIX/FLIX Messages | 100 per month |
| Voice Per Minute Rate | \$0.25 per minute |
| Domestic Long Distance | Included |
|  | America's Choicesm for Covernment Additional Line Voice \& Push to Talk Plan |
| Monthly Access Charge | \$17.99 |
| Domestic Anytime Voice Minutes Per Month | 0 Minutes. <br> Minutes can share minutes from voice and/or voice \& data bundle plans |
| Domestic Unlimited Push to Talk | Included |
| Domestic Night \& Weekend Minutes | Unlimited |
| Domestic Mobile to Mobile Minutes | Unlimited |
| Included Domestic Text/PIX/FLIX Messages | 100 per month |
| Voice Per Minute Rate | \$0.25 per minute |
| Domestic Long Distance | Included |

NOTE: Subject to the Mobile BroadbandAccess terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), PDA and BlackBerry Plans. No more than $50 \%$ of plans on a single account can be placed on the Additional Line Voice or Additional Line Voice \& Push to Talk plans if sharing minutes (the $50 \%$ requirement does not apply to lines using the $\$ 17.99$ plan as a PTT only plan with the voice block feature).

## b. Voice and Data Bundles

| (Domestic) America's Choice ${ }^{\text {SM }}$ for Government Voice \& Data Plans |  |  |  |
| :---: | :---: | :---: | :---: |
| The calling plans below reflect the monthly access charge discount. No additional discounts apply. |  |  |  |
| Domestic AC for Government Voice \& Data Plans: | 400 Minute Voice/Data Bundle | 600 Minute Voice/Data Bundie | 1000 Minute Voice/Data Bundle |
| Domestic Anytime Voice Minutes Per Month | 400 | 600 | 1000 |
| Monthly Access Charge (non-pooled minutes) | \$46.15 | \$58.64 | \$70.19 |
| Monthly Access Charge (pooled minutes) | \$48.07 | \$60.57 | \$72.11 |
| Overage Rate | \$0.25 per minute |  |  |
| Domestic Data Allowance for Email | Unlimited |  |  |
| Domestic Night \& Weekend Minutes | Unlimited |  |  |
| Domestic Mobile to Mobile Minutes | Unlimited |  |  |
| Friends \& Family for Government | Up to 10 numbers For Entire Account, Not Per User |  |  |
| Domestic TextIPIXIFLIX Messages | Unlimited |  |  |
| NationalAccess Roaming | \$0.002 per Kilobyte |  |  |
| Unlimited Domestic Push to Talk | Included (device dependant) |  |  |
| Domestic Long Distance | Included |  |  |
| NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options. Subject to the Mobile BroadbandAccess terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), PDA and BlackBerry Plans. |  |  |  |

## America's Choice ${ }^{\text {SM }}$ for Government Choice Voice \& Data Plans

The calling plans below reflect the monthly access charge discount. No additional discounts apply.

| AC for Government Choice Voice \& Data Plans: | 450 Minute Voice/Data Bundle | 1350 Minute Voice/Data Bundle | 4000 Minute Voice/Data Bundle |
| :---: | :---: | :---: | :---: |
| Domestic Anytime Voice Minutes Per Month | 450 | 1350 | 4000 |
| Monthly Access Charge (non-pooled minutes) | \$59.99 | \$82.49 | \$127.49 |
| Monthly Access Charge (pooled minutes) | \$63.74 | \$86.24 | \$131.24 |
| Overage Rate | \$0.25 per minute |  |  |
| Domestic Data Allowance for Email | Unlimited |  |  |
| Domestic Night \& Weekend Minutes | Unlimited |  |  |
| Domestic Mobile to Mobile Minutes | Unlimited |  |  |
| NationalAccess Roaming | \$0.002 per Kilobyte |  |  |
| Unlimited Domestic Push to Talk | Included (device dependant) |  |  |
| Domestic Long Distance | Included |  |  |

NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options. Subject to the Mobile BroadbandAccess terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), PDA and BlackBerry Plans.

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| (Global) America's Choice ${ }^{\text {SM }}$ for Government Voice \& Clobal Data Plans |  |  |  |
| :---: | :---: | :---: | :---: |
| The calling plans below reflect the monthly access charge discount. No additional discounts apply, |  |  |  |
| AC for Government Voice \& Global Data Plans: | $\begin{gathered} 400 \text { Minute } \\ \text { Voice/Global Data } \\ \text { Bundle } \end{gathered}$ | 600 Minute Voice/Global Data Bundle | 1000 Minute Voice/Global Data Bundle |
| Domestic Anytime Voice Minutes Per Month | 400 | 600 | 1000 |
| Monthly Access Charge (non-pooled minutes) | \$61.53 | \$74.03 | \$85.57 |
| Monthly Access Charge (pooled minutes) | \$63.45 | \$75.95 | \$87.49 |
| Overage Rate | \$0.45 $\$ 0.25$ per minute |  |  |
| Domestic \& Global Data Allowance for Email | Unlimited |  |  |
| Domestic Night \& Weekend Minutes | Unlimited |  |  |
| Domestic Mobile to Mobile Minutes | Unlimited |  |  |
| Friends \& Family for Government | Up to 10 numbers For Entire Account, Not Per User |  |  |
| Domestic TextPIXIFLIX Messages | Unlimited |  |  |
| NationalAccess Roaming | \$0.002 per Kilobyte |  |  |
| Unlimited Domestic Push to Talk | Included (device dependant) |  |  |
| Domestic Long Distance | Included |  |  |
| NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options. Subject to the Mobile BroadbandAccess terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), PDA and BlackBerry Plans. |  |  |  |

## c. Wireless Data Service Pricing Plans

| Mobile BroadbandAccess Calling Plan |  |
| :--- | :---: |
| A discount has been applied and this plan is not eligible for any further discounts. |  |
| Discounted Monthly Access Fee | Mobile Broadband Access Only |
| Domestic Data Allowance for Email and Internet/Intranet Browsing | $\$ 39.99$ |
| Overage Rate Per KB | Unlimited |
| National-Access Roaming | NA |
| Domestic Long Distance | 1 |
| NOTE: Subject to the Mobile BroadbandAccess terms and conditions; additional terms and conditions apply to Unlimited; <br> Megabyte (MB), PDA and BlackBerry Plans. |  |


| (Domestic) Mobile Broadband Data Only Plans |  |  |  |
| :---: | :---: | :---: | :---: |
| A discount has been applied and this plan is not eligible for any further discounts. |  |  |  |
|  | Data-Only Plan for Wireless Modems and Mobile Routers |  |  |
| Monthly Access Charge | \$30.00 |  | \$39.99 |
| Domestic Data Allowance for Email | 500MB |  | 5GB Pooled |
| Overage Rate Per MB | \$0.05 |  | \$0.05 |
| Domestic Anytime Voice Minutes Per Month | 0 Minutes |  |  |
| Domestic Voice Overage Rate | \$0.25 per minute |  |  |
| National-Access Roaming (International) | $\begin{gathered} \$ 0.002 \mathrm{per} \\ \text { kilobyte (Canada) } \end{gathered}$ | $\$ 0.005$ per kilobyte (Mexico) | $\$ 0.020$ per kilobyte (rest-of-world) |
| Domestic Long Distance | Included |  |  |
| NOTE: Subject to the Mobile Broadband Access terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), PDA (Smartphone) and BlackBery Plans. |  |  |  |

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## (Domestic) BlackBerry/Smartphone (No Voice Minutes) Data Plan

The calling plans below reflect the monthly access charge discount. No additional discounts apply.

| Monthly Access Charge | U33.65 |
| :--- | :---: |
| Domestic Data Allowance for Email | Unlimited |
| Domestic Mobile to Mobile Minutes | Unlimited |
| Domestic Anytime Voice Minutes Per Month | 0 Minutes |
| Overage Rate | $\$ 0.12$ per minute |
| Domestic Text/PIXIFLIX Messages | Unlimited |
| NationalAccess Roaming | $\$ 0.002$ per Kilobyte |
| Unlimited Domestic Push to Talk | Included (device dependant) |
| Domestic Long Distance | Included |
| NOTE: Subject to the Mobile BroadbandAccess terms and conditions; additional terms and conditions apply to Unlimited, <br> Megabyte (MB), PDA and BlackBerry Plans. |  |

(Domestic) BlackBerry/Smartphone (Shared Minutes) Data Plan
The calling plans below reflect the monthly access charge discount. No additional discounts apply.

| BlackBerry/Smartphone Shared Minute Data Plan |  |
| :--- | :---: |
| Monthly Access Charge | \$34.99 |
| Domestic Data Allowance for Email | Unlimited |
| Domestic Mobile to Mobile Minutes | Unlimited |
| Domestic Anytime Voice Minutes Per Month | 0 Minutes. Minutes can share from voice and/or voice \& data bundle |
|  | plans |
| Overage Rate | \$0.25 per minute |
| Domestic Text/PIX/FLIX Messages | Unlimited |
| NationalAccess Roaming | \$0.002 per Kilobyte |
| Unlimited Domestic Push to Talk | Included (device dependant) |
| Domestic Long Distance | Included |
| NOTE: Subject to the Mobile BroadbandAccess terms and conditions; additional terms and conditions apply to Unlimited, <br> Megabyte (MB), PDA and BlackBerry Plans. No more than $50 \%$ of plans on a single account can be placed on the <br> Blackberry/Smartphone Shared Minute plan. |  |

(Domestic) Smartphone Data Add-On Features
A discount has been applied and this plan is not eligible for any further discounts.

|  | Smartphone Solution |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Feature Access Fee | $\$ 20.00$ | $\$ 17,00$ | $\$ 19.00$ | $\$ 20.00$ | $\$ 25.00$ |
| MB Allowance | Metered | 50 MB | 500 MB | 5 GB Pooled | Unlimited |
| Overage Rate Per MB | $\$ 0.05$ | $\$ 0.05$ | $\$ 0.05$ | $\$ 0.05$ | n/a |
| Wireless Sync or BlackBerry <br> Solution | Included |  |  |  |  |
| National-Access Roaming <br> (International) | $\$ 0.002$ per kilobyte <br> (Canada) | $\$ 0.005$ per kilobyte <br> (Mexico) |  |  |  |

NOTE: Subject to the Mobile Broadband Access terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), PDA (Smartphone) and BlackBerry Plans.

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| (Domestic) Smartphone Data Only Plans |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| A discount has been applied and this plan is not eligible for any further discounts. |  |  |  |  |
|  | Smartphone Data-Only Plans |  |  |  |
| Monthly Access Charge | \$30.00 | \$25.00 | \$30.00 | \$32.00 |
| MB Allowance | Metered | 50MB | 500MB | 5GB Pooled |
| Overage Rate Per MB | \$0.05 | \$0.05 | \$0.05 | \$0.05 |
| Domestic Anytime Voice Minutes Per Month | 0 Minutes |  |  |  |
| Domestic Voice Overage Rate | \$0,25 per minute |  |  |  |
| Included Domestic Text/PIXIFLIX Messages | Unlimited |  |  |  |
| National-Access Roaming (International) | $\begin{gathered} \$ 0.002 \text { per } \\ \text { kilobyte (Canada) } \end{gathered}$ | $\begin{array}{r} \$ 0.005 \mathrm{p} \\ \mathrm{M} \end{array}$ |  | 0 per kilobyte t-of-world) |
| Domestic Long Distance | Included |  |  |  |
| NOTE: Subject to the Mobile Broadband Access terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), PDA (Smartphone) and BlackBerry Plans. |  |  |  |  |

## Mobile BroadbandAccess Connect/Hot Spot Feature Plans

Discount has already been applied as indicated herein and is not eligible for any further discount.

|  | Optional Feature <br> Access Fee | Data Allowance | National Access <br> Roaming |
| :--- | :---: | :---: | :---: |
| For Unlimited VZEmail Optional Feature <br> Subscribers (with a voice \& unlimited data <br> plan) | $\$ 10.00$ |  |  |
| For Unlimited VZEmail Calling Plan <br> Subscribers <br> (with an unlimited data-only plan) | $\$ 15.00$ | Unlimited | $\$ 0.002$ per Kilobyte |
| NOTE: Subject to the Mobile BroadbandAccess terms and conditions; additional terms and conditions apply to Unlimited, <br> Megabyte (MB), PDA and BlackBerry Plans. |  |  |  |

## (Clobal) BlackBerry/Smartphone (No Voice Minutes) Data Plan

The calling plans below reflect the monthly access charge discount. No additional discounts apply.

| Global BlackBerry/Smartphone Data-Only Plan |  |
| :--- | :---: |
| Monthly Access Charge | \$49.03 |
| Global Data Allowance for Email | Unlimited |
| Domestic Data Allowance for Email | Unlimited |
| Domestic Mobile to Mobile Minutes | Unlimited |
| Domestic Anytime Voice Minutes Per Month | 0 Minutes. |
| Domestic Voice Rate | $\$ 0.12$ per minute |
| Domestic Text Messages | Unlimited |
| NationalAccess Roaming | \$0.002 per Kilobyte |
| Unlimited Domestic Push to Talk | Included (device dependant) |
| Domestic Long Distance | Included |

NOTE: Subject to the Mobile BroadbandAccess terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), PDA and BlackBerry Plans.

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VZAccess Calling Plans (NationalAccess/BroadbandAccess and ClobalAccess)
A discount has been applied and this plan is not eligible for any further discounts.

| Monthly Access Fee | ClobalAccess* |
| :--- | :---: |
| Domestic MB Allowance | \$97.49 |
| Global MB Allowance - Tier 1 | Unlimited (U.S. and Canada) |
| Data Overage - Tier 1 | 100 MB in Tier 1 countries |
| NationalAccess Roaming (International) - Tier 2 | \$0.005 per kilobyte (in Tier 1 countries) |
| Home Airtime Ratet | \$0.020 per kilobyte (beyond Tier 1 countries) |
| Domestic Long Distance | \$0.25 per minute |
| Notes: Current NationalAccess, BroadbandAccess and GlobalAccess coverage details can be found at |  | www.verizonwireless.com. See attached Calling Plan and Feature Details for important information about calling plans, features and options. thome Airtime Rate applies to voice calls, IS-95 and other non-NationalAccess data usage in the United States. *GlobalAccess unlimited MB allowance applies to BroadbandAccess and NationalAccess usage within the United States and Canada as well as an allowance of 100 MB ( $\$ 0.005 / \mathrm{KB}$ overage rate) in Tier 1 Countries, and an allowance of OMB ( $\$ 0.030 / \mathrm{KB}$ ) in Tier 2 Countries. "Subscribers to NationalAccess and BroadbandAccess Unlimited plans using Global PC Cards may also add GlobalAccess Pay-Per-Use at $\$ 0.002 / \mathrm{KB}$ in Canada, $\$ 0.020 / \mathrm{KB}$ in Tier 1 Countries, and $\$ 0.030 / \mathrm{KB}$ in Tier 2 Countries.

## Clobal Mobile Broadband Connect/Hot Spot Feature Plans

The plans below reflect the monthly access charge discount. No additional discounts apply.

| Monthly Access Charge | Monthly <br> Allowance | Rate After Allowance <br> (Canada) | Rate After Allowance (Mexico \& Rest of the <br> World) |
| :---: | :---: | :---: | :---: |
| $\$ 22.50$ | 50 Megabyte | $\$ 2.00$ Per MB | $\$ 5.00$ Per MB |
| $\$ 52.50$ | 150 Megabyte | $\$ 2.00$ Per MB | $\$ 5.00$ Per MB |
| $\$ 93.75$ | 300 Megabyte | $\$ 2.00$ Per MB | $\$ 5.00$ Per MB |

Note: Current NationalAccess, and Mobile Broadband coverage details can be found at www.verizonwireless.com. Verizon Wireless Calling Plan and Features Details apply. Government Subscribers must supply their own authenticated Equipment (CPE) to be activated on these plans. Sharing: Sharing is available only among Government Subscribers to these Custom Telemetry Megabyte Share Plans. Unused KBs will be distributed proportionally as a ratio of the KBs needed by each applicable Telemetry Unit to the total KBs needed by all sharing Telemetry Units. Each sharing Subscriber's unused KBs will pass to other sharing Subscribers that have exceeded their MB allowance, during the same monthly billing period.

## Global Data Package Feature

The feature below reflects the monthly access charge discount. No additional discounts apply.

| Monthly Line Access |  | Data Allowance (non-share) |
| :---: | :---: | :---: |
| $\$ 18.75$ per device | 100 MB | Data Overage |

Notes: Current coverage details can be found at www.verizonwireless.com. Access fee discounts applied at the account level only. Included Text Messages originating in the U.S. to Canada and Mexico, and originating from Canada to the U.S. Prevailing rates apply to all other messages. Text Messages originating from Mexico are $\$ 0.50$ per message sent (per recipient) and $\$ 0.05$ per message received. . Voice Sharing (Canada and Mexico only, if selected): At the end of each bill cycle any unused voice allowances will be applied to the overages of the other lines on the same account beginning with the line with the highest overage need. Calling plan changes may not take effect until the next billing cycle following the request. Global Data Package. Not available in all countries. $\$ 0.02$ per KB for countries not included in the global allowance

GLOBAL SERVICES DESTINATION LIST
FOR GLOBAL DATA 100MB FEATURE

| Aland Islands | Albania | Andorra | Anguilla |
| :---: | :---: | :---: | :---: |
| Antigua | Argentina | Armenia | Aruba |
| Australia | Austria | Azerbaijan | Bahamas |
| Barbados | Barbuda | Belarus | Belgium |
| Bermuda | Bolivia | Bonaire | Bosnia and Herzegovina |
| Brazil | Bulgaria | Canada | Cayman Islands |
| Chatham Island | Chile | China | Christmas Island |
| Colombia | Croatia | Curaçao | Cyprus |
| Czech Republic | Denmark | Dominica | Dominican Republic |
| Ecuador | Egypt | England | Estonia |
| Faroe Islands | Finland | France | French Guiana |
| Georgia | Germany | Gibraltar | Grand Bahamas |
| Greece | Greenland | Grenada | Guadeloupe |
| Guam | Guernsey | Guyana | Haiti |
| Hong Kong | Hungary | Iceland | India |
| Ireland | Ireland, Northern | Isle of Man | Israel |
| Italy | Jamaica | Japan | Jersey |
| Kazakhstan | Korea, South | Latvia | Liechtenstein |
| Lithuania | Luxembourg | Macao | Macedonia |
| Malta | Martinique | Mayotte Island | Mexico |
| Moldova | Monaco | Montenegro | Montserrat |
| Netherlands | Netherlands Antilles | New Providence (Nassau) | New Zealand |
| Northern Mariano Islands | Norway | Palestinian Authority | Paradise Island |
| Paraguay | Peru | Philippines | Poland |
| Portugal | Reunion | Romania | Russia |
| Saba | Saipan | Samoa | San Marino |
| Scotland | Serbia | Singapore | Slovakia |
| Slovenia | South Africa | Spain | St. Barthelemy |
| St. Eustatius | St. Kitts and Nevis | St. Lucia | St, Maarten |
| St. Martin | St. Vincent \& Grenadines | Svalbard | Sweden |
| Switzerland | Taiwan | Thailand | Tortola |
| Trinidad \& Tobago | Turkey | Turks and Caicos Islands | Ukraine |
| United Kingdom | Uruguay | Uzbekistan | Vatican City |
| Venezuela | Vietnam | Virgin Gorda | Virgin Islands, British |
| Wales |  |  |  |

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## d. MACHINE-TO-MACHINE/ TELEMETRY PLANS

Mobile Broadband Machine-to-Machine Share Plans - Low Usage
The calling plans below reflect the monthly access charge discount. No additional discounts apply.

| Mobile Broadband Machine-to-Machine Plans: | $1$ <br> Megabyte | $5$ <br> Megabytes | $25$ <br> Megabytes | $50$ <br> Megabytes | $150$ <br> Megabytes |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Domestic Shared Data Allowance Per Month | 1 MB | 5 MB | 25 MB | 50 MB | 150 MB |
| Monthly Access Charge | \$5.00 | \$7.00 | \$10.00 | \$15.00 | \$18.00 |
| Overage Rate Per Megabyte | \$1.00 |  |  |  |  |
| National Access Roaming Per Kilobyte | \$0.002 per Kilobyte(Canada)/\$0.005 per Kilobyte (Mexico) |  |  |  |  |

## Mobile Broadband Machine-to-Machine Plans - High Usage

The calling plans below reflect the monthly access charge discount. No additional discounts apply.

| Mobile Broadband Machine-to-Machine Plans: | 250 Megabytes | 1 Cigabyte | $\mathbf{5}$ Cigabytes | 10 Gigabytes |
| :--- | :---: | :---: | :---: | :---: |
| Domestic Shared Data Allowance Per Month | $\mathbf{2 5 0 ~ M B}$ | $\mathbf{1 G B}$ | 5 GB | 10 GB |
| Monthly Access Charge | $\$ 20.00$ | $\$ 25.00$ | $\$ 37.50$ | $\$ 60.00$ |
| Overage Rate Per Megabyte | $\$ 0.015$ |  |  |  |
| National Access Roaming Per Kilobyte | $\$ 0.002$ per Kilobyte(Canada)/\$0.005 per Kilobyte (Mexico) |  |  |  |

Note: Current NationalAccess, and Mobile Broadband coverage details can be found at www.verizonwireless.com. Verizon Wireless Calling Plan and Features Details apply. Government Subscribers can supply their own authenticated Equipment (CPE) to be activated on these plans. A select number of 4G USB Modem, MiFi and Jetpack devices are available for use with these plans. Please note device pricing in the Equipment Matrix, section 6.0 below does not reflect the price of equipment that can be activated on these plans. All equipment is open market. Sharing: Sharing is available only among Government Subscribers to these Custom Telemetry Megabyte Share Plans (Low Usage and High Usage plans cannot share with each other). Unused KBs will be distributed proportionally as a ratio of the KBs needed by each applicable Telemetry Unit to the total KBs needed by all sharing Telemetry Units. Each sharing Subscriber's unused KBs will pass to other sharing Subscribers that have exceeded their MB allowance, during the same monthly billing period.

## Machine to Machine (M2M) Tiered Plan

The Machine to Machine Tiered Data Plan is not eligible for additional discounts.

| Monthly Access Fee per Line | Data Usage Tiers (MBs) | Price/MB |
| :---: | :---: | :---: |
|  | $<100 \mathrm{MB}$ | $\$ 5.50$ |
|  | $\$ 0.75^{*}$ | $100-199 \mathrm{MB}$ |
|  |  | $\$ 4.00$ |
|  |  | $\$ 3.50$ |
|  |  | $\$ 3.00$ |
|  | $500-999 \mathrm{MB}$ | $\$ 2.75$ |
|  | $1,000+\mathrm{MB}$ | $\$ 2.50$ |
|  |  | $\$ 2.25$ |

Note: Machine to Machine coverage included the Verizon Wireless 4G, 3G and 3G Extended networks. Current data coverage details can be found at www.verizonwireless.com. All lines on this Plan must be on a separate account profile from Customer's other Voice, Data and Machine to Machine lines. Billing system limitations may require lines to be set up on multiple billing accounts. Detailed billing information will only be available online and the account will require its own unique log in credentials. All charges will be billed in arrears and data usage will be rated and billed in KBs (For example, data usage in the 100MB-199MB tier will be rated between $102,400 \mathrm{~KB}$ and $204,800 \mathrm{~KB}$ ). Data usage from all lines active, at any time during the bill cycle, on the this plan will be aggregated to determine the applicable data usage tier for that month and each line will then be billed for its usage at that rate. *Customer must maintain a minimum of 200 M 2 M Lines on this plan otherwise all usage on the plan will be charged at $\$ 5.50$ per MB.

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## Public Sector Mobile Broadband/M2M Plans:

## Government Subscribers Only

The calling plans below reflect the monthly access charge discount. No additional discounts apply.

| Public Sector Mobile Broadband | 5 Gigabytes | 10 Gigabytes | 20 Gigabytes |  |
| :--- | :---: | :---: | :---: | :---: |
| Monthly Access Charge | $\$ 39.99$ | $\$ 59.99$ | $\$ 99.99$ |  |
| Shared Domestic Data Allowance | 5 GB | 10 GB | 20 GB |  |
| Overage Per Gigabyte | $\$ 8.00$ Per Gigabyte |  |  |  |
| NationalAccess Roaming | $\$ 0.002$ per Kilobyte |  |  |  |

Note: This plan is available for domestic data only devices, on the Verizon Wireless network only. Data Sharing: At the end of each bill cycle, any unused data allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the lowest overage need. Plan changes may not take effect until the billing cycle following the change request. Current NationalAccess and Mobile Broadband coverage details can be found at www.verizonwireless.com. New activations on these service plans require 4G LTE devices. Existing customers transitioning to one of these service plans are able to utilize existing 3G devices. The 5GB, 10GB, and 20GB Public Sector Mobile Broadband Plans are able to share with each other.

### 3.0 Calling Features

## Calling Features

| Calling Features |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Calling Plan Features are not eligible for any additional discounts |  |  |  |  |
| Included Features (no additional monthly fee) | Call Waiting*, Call Forwarding, Three Way Calling*, No Answeri/Busy Transfer, CallerID*** Basic Voice Mail with Message Waiting Indicator***, Basic Mobile Messengert, and 411 ConnectsW $\ddagger$ (Airtime and other charges may apply.) |  |  |  |
| The following features may be added to calling plans as identified below. s are per month in addition to the calling plan monthly access fee and no further discounts apply. |  |  |  |  |
| TXT Messaging \& Enhanced TXT Messaging ${ }^{3}$ | $\$ 2.99$ (100 TXT msgs. included) | $\begin{aligned} & \$ 4.99 \text { (250 TXT } \\ & \text { msgs. included) } \end{aligned}$ | $\$ 7.99$ (600 TXT msgs. included) | $\$ 10.00$ (Unlimited TXT/PIXIFLIX msgs. included) |
|  | $\$ 0.02$ per additional inbound message $/ \$ 0.10$ per additional outbound message per address |  |  |  |
| Enhanced TXT Downloads ${ }^{3}$ | \$0.99 per Monophonic TXT Download |  | $\$ 1.99$ per Polyphonic or Graphic TXT Download |  |
| Get Pix - Picture Messaging ${ }^{4}$ | \$2.99 (20 picture messages included) |  | \$4.99 (40 picture messages included) |  |
|  |  |  | \$0.25 per additional message |  |  |
| Mobile Web by VZW with MSN5 | $\$ 4.99$ Note: Mobile Web by VZW with MSN may not be available in all Verizon Wireless Areas. ${ }^{\dagger}$ Mobile Web by VZW with MSN is $\$ 4,99$ per month with no included text messages per month. Inbound text messages over the included number of messages per month are charged at $\$ 0.02$ per message. Outbound messages over the included number of messages per month are charged at $\$ 0.10$ per message. Most digital phones are capable of receiving text messages; however, sending messages requires a two-way SMS capable wireless phone. Message allowances may not be shared; unused messages are lost. Microsoft, Hotmail and the MSN logo are either registered trademarks or trademarks of Microsoft Corporation in the U.S. andior other countries. <br> $\$ 6.95$ ( 100 Included Messages)/ <br> $\$ 8.95$ (200 Included Messages)! <br> $\$ 12.95$ ( 600 Included Messages) |  |  |  |
| GSM International Roaming ${ }^{6}$ Global Phone | Zone 1 Countries |  | \$0.69/ minute |  |
|  | Zone 2 Countries |  | \$1.99/minute |  |
| Verizon Wireless International Long Distance Value Plan |  | \$3.99 plus applicable airtime and long distance charges |  |  |
| Mobile Unified Communications |  | $\$ 7.00$ per month per user. Downloaded through VCAST Apps <br> Storefront. Select Smartphone devices only. |  |  |
| Calling plans with $\mathbb{I N}$ Calling minutes included, do not qualify for additional $\mathbb{I N}$ Calling minutes in this table. ${ }^{2}$ Nights and Weekends terms and conditions apply. Calling plans with Nights and Weekend minutes included, do not qualify for additional Nights and Weekend minutes in this table. ${ }^{3 T X T}$ Messaging terms and conditions apply. ${ }^{4}$ Get Pix terms and conditions apply. ${ }^{5}$ Mobile Web terms and conditions apply. ${ }^{6}$ Global Phone terms and conditions apply and require the Global Phone handset. Please contact your Verizon Wireless representative for the most current offer. |  |  |  |  |
| Navigator | \$9.99 Monthly plus airtime charges (airtime charges are incurred during downloading, rerouting, and point of interest lookup). |  |  |  |
|  | VZ Navigator is a downloadable Get It Now application (located under get GOING) allowing Customers to get audible turn-by-turn directions, find nearby points of interest, and map their location on select handsets. VZ Navigator uses the Location Based Services (LBS) platform. <br> VZ Navigator is only available on new LBS Compatible Handsets <br> <http://www.getitnow.vzwshop.comfindex.aspx?id=news going details\&appld=4754\&bhcp=1>. VZ Navigator is available while Customers are on the National Enhanced Services Rate and Coverage Area. VZ Navigator is not available while roaming. VZ Navigator uses GPS, which has variable degrees of accuracy. Margin of error will vary based upon location, visibility to satellites, atmospheric conditions and other factors. For this reason, Verizon Wireless is unable to make any guarantees or representations regarding the accuracy of VZ Navigator. |  |  |  |

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## Wireless Priority Service (WPS)

| Discounted Monthly Access Fee | $\$ 0.00$ |
| :--- | ---: |
| Discounted Feature Initiation Charge | $\$ 0.00$ |
| Per Minute of Use Charge | $\$ 0.75$ |

NOTE: Wireless Priority Service Access (WPS Access) is subject to the terms and conditions of your customer agreement and calling plan. A WPS Access function on a limited portion of the Verizon Wireless owned and operated $800 / 1900 \mathrm{MHz}$ CDMA network, and is available only to individuals authorized by the Office of the Manager National Communications System (NCS). WPS Access provides end users with the ability to be placed into a queue for the next available wireless voice channel ahead of end users not subscribing to WPS Access. Verizon Wireless makes no assurances regarding waiting times associated with WPS, nor can Verizon Wireless ensure that WPS Access calls will be connected. The WPS Access charges, including the $\$ 0.75 /$ minute charge, are all in addition to the charges associated with your Verizon Wireless calling plan. Contact your Verizon Wireless representative for complete details on WPS Access.

## Verizon Wireless Field Force Manager

| Optional Feature Access Charge - Basic* | $\$ 23.99$ |
| :--- | ---: |
| Optional Feature Access Charge - Premium | $\$ 39.99$ |

NOTE: *Optional Features may be added onto an eligible calling plan with a monthly access fee of $\$ 34,99$ or higher. Field Force Manager: By purchasing the Field Force Manager feature Customer consents to the tracking of Field Force Manager Equipment and must obtain authorized consent to tracking from all users and affected persons. No guarantee of accuracy of information transmitted, disclosed, displayed or otherwise conveyed or used. Service could be interrupted or disrupted due to atmospheric conditions, inaccurate ephemeris data and other factors associated with use of satellites and satellite data. Airtime for Field Force Manager service is included in the Monthly Fee and its use is subject to the Unlimited VZAccess terms and conditions.

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## Government Secure Service Calling Plans

"Asynchronous Data" for secure calling is a required feature. It provides circuitswitched voice and data coverage over the Verizon Wireless's CDMA Network. This feature is available on QSec@-800 and QSec®-2700 phones.
QSec®-800 Available Area: Service is available in CDMA 800 MHz Digital Service Areas only. Security Features are only available in Verizon Wireless' CDMA 800 MHz Digital Service Area. Nationwide activation with local phone numbers.
QSec®-2700 Available Area: Service is available in CDMA 800 MHz and 1900 MHz Digital Service Areas only. Security
Features are only available in Verizon Wireless' CDMA 800 MHz and 1900 MHz NationalAccess Service Area. Nationwide activation with local phone numbers.
Notes: Use of the service is subject to the terms and conditions of the Service Agreement. Verizon Wireless may make changes to the Service Agreement and or the Calling Plan, including, without limitation, changes to content, rates, business practices and policies at any time in accordance with the terms and conditions in the agreement. NSA approved and Verizon Wireless certified Type I secure wireless device required. Activation of government secure devices is available only to authorized users. SIP server provisioning may be required. Networks not available in all areas. Coverage, service and offers not available in all areas. Government Secure Service Terms and Conditions: Activation of Government Secure Service for QSec@-800 and QSec@2700 devices is available only with the activation of the "Asynchronous Data" feature. Networks not available in all areas. Rates based on use of phone as programmed with Verizon Wireless' current Preferred Roaming List (PRL). The International Dialing feature and procedures apply for calls to Puerto Rico and the U.S. Virgin Islands. Rates do not apply to credit card or operator assistance calls. Airtime rates and other charges may apply to features. Monthly allowance minutes do not apply while roaming outside of the home airtime area. Automatic roaming may not be available in all areas and rates may vary for calls placed while roaming. Verizon Wireless long distance required. Long distance and roaming rates for international calls, where available, may vary. Calls placed while traveling outside the Verizon Wireless network may take longer to be billed. Airtime rounded up to next full minute, so actual allowance may vary. Airtime allowance minutes are not transferable. Unused airtime minutes are lost. Airtime is charged to toll-free numbers. Calls to "911" and certain other emergency services are toll and airtime free. Charges for calls that connect begin when you press the "SEND" or "CONNECT" button, or upon connection to system. On incoming calls, charges may begin prior to the phone ringing and before you press "SEND" to receive the call. Charges end when the call or data session disconnect from system, which may be a few seconds after you press "END" or "DISCONNECT" button. When you place calls that ring for 60 seconds or more, you may be billed at normai airtime rates even when such calls are busy or unanswered. Calls to certain fax/data modems incur charges, though it may sound as if call was unanswered.

## Verizon Wireless Terms and Conditions

## Verizon Wireless Calling Plan Optional Services. Additional fees may be required as per the individual calling plans

Calling Plans and Associated Charges: Some calling plans or monthly access price points may not be available in all markets. Subscriber's first partial and full month's access will not be refunded after activation of the Wireless Service. Activation fees are waived for all Government Subscribers. Charges for calls will be based on the cell sites used, which may be outside the calling plan coverage area even when the Subscriber is physically within the coverage area. Time of the call is based on the telephone switching office that carries the call, which may be different from the time of day shown on Subscriber's phone. Rates do not apply to credit card or operator-assisted calls, which may be required in certain areas. Usage rounded up to the next full minute. Unused minutes and/or Megabytes are lost. On outgoing calls, charges start when Subscriber first presses SEND or the call connects to a network, and on incoming calls, when the call connects to a network (which may be before it rings). A call may end several seconds after Subscriber presses END or the call otherwise disconnects. Calls made on the Verizon Wireless network, are only billed if they connect (which includes calls answered by machines). Billing for airtime and related charges may sometimes be delayed. Calls to " 911 " and certain other emergency services are toll-free and airtime-free, however, airtime may be charged when dialing toll-free numbers. All features may not be available in all Verizon Wireless markets.
Home Airtime and Roaming: Home airtime minutes apply when making or receiving calls from a calling plan's home rate and coverage area. Coverage information is available at www.verizonwireless.com. Airtime is rounded up to the next full minute. Allowance minutes/Megabytes are not transferable except as may be available on calling plans with sharing. Subscribers must periodically dial *228 to update roaming information. Automatic roaming may not be available in all areas and rates may vary. Roaming charges may be delayed to a later bill.
Long Distance: Unlimited domestic long distance is included when calling from the calling plan's home rate and coverage area, unless otherwise specified in the calling plan.
Customer's Cell Phone Number and Caller ID. Verizon Wireless will assign one Mobile Telephone Number ("MTN") to each Subscriber line. Other than as required to port an MTN, Customer does not have any property right in the MTN and Verizon Wireless may change, reassign, or eliminate an MTN upon reasonable notice to Customer under certain circumstances, including fraud prevention, area code changes and regulatory or statutory law enforcement requirements.

## Verizon Wireless Calling Plan Included Features

| Call Waiting 1,6 | Three Way Calling 1,6 |
| :--- | :--- |
| Call Forwarding ${ }^{6}$ | No Answer/ Busy Transfer ${ }^{6}$ |
| Caller ID ${ }^{2,6}$ | Basic Voice Mail 3,6 |
| 411 Connectsm ${ }^{4,6}$ (Directory Assistance) | Basic TTXT Messaging ${ }^{5}$ |

${ }^{1}$ Airtime charges apply to all calls simultaneously.
${ }^{2}$ When making a call, Subscriber's MTN may be displayed to the receiving party with Caller ID capable Equipment. Caller ID service may not be available outside home airtime rate and coverage areas, and may not be compatible with certain enhanced features. Caller ID can be blocked for most calls by dialing * 67 before each call, or by ordering per-line call blocking where available. Calls to some numbers, such as toll-free numbers, cannot be blocked.
${ }^{3}$ Airtime charges apply to message retrieval.
4411 Connect, directory assistance with automatic call completion is subject to a per call fee plus airtime charges. Directory assistance rates are subject to change.
${ }^{5}$ TXT Messaging offered at the prevailing rate, currently $\$ 0.02$ per inbound and $\$ 0.10$ per outbound message per address. TXT message charges are subject to change.
${ }^{6}$ Feature not included on NationalAccess and BroadbandAccess Unlimited or Megabyte (MB) calling plans at no charge, but are available at the prevailing Verizon Wireless rates.

Push to Talk: Push to Talk capable Equipment required. Push to Talk capable Equipment can only be used with a Push to Talk calling plan. Subscribers switching from a Push to Talk Calling Plan to another calling plan will not be able to use Push to Talk capable Equipment with the new plan. Push to Talk calls may only be made with other Verizon Wireless Push to Talk subscribers. Push to Talk Subscribers may initiate or participate on a call, simultaneously, with as many as 20 total participants (19 members per group plus the originator). Push to Talk groups must be established via the Push to Talk website prior to initiating a group call. Subscribers may establish as many as 50 group lists of up to 20 participants ( 19 members per group plus the originator). Existing Push to Talk Subscriber Equipment may require a software upgrade. Push to Talk is only available within

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the National Enhanced Services Rate and Coverage Area. There will be a delay from the time a Push to Talk call is initiated until the Push to Talk call is first received by the called party. A Push to Talk call will automatically time out after twenty (20) seconds of inactivity. While on a Push to Talk call, incoming voice calls will go directly to voice mail. When on a voice call, a Push to Talk call cannot be received. Network registration information will be sent to the Equipment each time it is powered on in the National Enhanced Services Rate and Coverage Area, each time the Subscriber travels into the National Enhanced Services Rate and Coverage Area, and every 12 hours if the Subscriber stays within the National Enhanced Services Rate and Coverage Area. While the updated network registration information is being sent to the Equipment, incoming voice calls will go directly to voice mail. Contact list cannot be modified from certain Equipment. Subscriber cannot prevent others who have the Subscriber's MTN from entering the MTN into their Push to Talk contact list. Only one person can speak at a time during a Push to Talk call. Push to Talk services cannot be used for (i) access to the Internet, intranets or other data networks, except as the device's native applications \& capabilities permit, (ii) any applications that tether Equipment to laptops, personal computers or other devices for any purpose. Please visit our website www.verizonwireless.com for additional Push to Talk information.
Mobile to Mobile: Mobile to Mobile minutes apply when making calls directly to or receiving calls directly from another Verizon Wireless Subscriber while in the America's Choice Home Rate and Coverage area. Mobile to Mobile does not apply to fixed wireless devices with usage substantially from a single cell site, for Push to Talk calls, if Call Forwarding or No Answer/Busy Transfer features are activated, or to data usage. Mobile to Mobile is not available to Subscribers whose current wireless exchanges restrict the delivery of Caller ID. Mobile to Mobile minutes will be applied before home airtime minutes.*
Night and Weekends: Applies to calls made in a calling plan's home rate and coverage area only during the following hours: 9:01pm Friday through 5:59am Monday and 9:01pm to 5:59am Monday through Friday.*
*NOTE: If both Night and Weekend and Mobile to Mobile minute allowances apply to a given call, Mobile to Mobile minutes will apply before Night and Weekend minutes. However, if either allowance is unlimited, the unlimited allowance will always apply first.
TXT Messaging: TXT Messaging includes Short Message Service (SMS up to 160 characters) and Enhanced Messaging Service (EMS up to 1120 characters). Enhanced TXT Messages sent to most SMS handsets will be delivered as multiple TXT messages of up to 160 characters each. Subscribers have the option to have text messages disabled entirely without affecting voicemail or other related services. TXT Messaging plans do not include Operator Assisted Messaging or International Messaging, which is available for $25 \phi$ per message sent and $10 \phi$ per message received; see www.vtext.com for details and countries. Verizon Wireless is not responsible for information sent using TXT Messaging or Enhanced TXT Messaging. Verizon Wireless cannot guarantee that messages will be received and is not responsible for messages that are lost or misdirected. Messages not delivered after 5 days are automatically deleted. Airtime charges do not apply to the sending or receiving of text messages. When sending messages from Equipment, the sender's MTN will always be sent to the destination, even if Caller ID is used to block voice calls.
Mobile to Mobile Messaging: Cannot be combined with any other package that includes a TXT or PIX\&FLIX allowance. Mobile to Mobile Messaging applies only to TXT/ PIX/ FLIX messages sent to and received from other Verizon Wireless Subscribers' phones, while both wireless Subscribers are within the National Enhanced Services Rate and Coverage Area. Additional messages apply to PIX Place, VTEXT/ TXT Alerts/ getAlerts, Instant Messaging (IM), Email, Premium Text Services, TXT/PIXIFLIX sent to non-Verizon Wireless customers, these messages will be decremented from the Subscriber's Additional Message allowance, or billed as overage. Additional Messages may not be applied toward International TXT Messaging, which cost $25 \phi$ per message sent and $10 \phi$ per message received; see www.vtext.com for details and countries.
Multi-Media Messaging (MMS): Multi-Media Messaging (MMS) includes Picture (PIX) and Video (FLIX) messaging and is only available within the National Enhanced Services Rate and Coverage Area. In addition to MMS charges, MMS uses calling plan home airtime minutes or kilobytes. Canceling an MMS after pressing SEND may result in sent messages that contain only partial content. Subscriber will be charged for outgoing MMS, even if not received by the intended recipient, or even if only partial content is delivered. Subscriber will not be charged for incoming MMS unless received. MMS that cannot be delivered within 5 days will be deleted. MMS is not available for use with a Mobile Office Kit. Camera phones are prohibited in some places. Subscribers are solely responsible for complying with all applicable laws, rules, regulations and policies regarding camera phone use.
V Cast VPak: Subscription to V Cast VPak and V Cast capable Equipment required. Subscriber may download or stream video clips in the BroadbandAccess service area and download 3D games in the NationalAccess and BroadbandAccess service areas. Not all video clips are available for download. The V Cast VPak includes unlimited basic video clips, monthly access to Mobile Web 2.0, and unlimited airtime for Get It Now. Premium video clips are available for an extra charge. V Cast Alerts are sent as TXT Messages and are subject to TXT Messaging pricing and terms and conditions. V Cast cannot be used for (i) access to the Internet, intranet or other data networks or; (ii) any applications that tether Equipment to laptops, personal computers, or other devices for any purpose. Get It Now and Mobile Web 2.0 terms and conditions apply and can be found at www.verizonwireless.com

Mobile Web: Airtime charges apply when using Mobile Web. Mobile Web Alerts are sent as TXT Messages and are subject to TXT Messaging pricing, terms and conditions. Complete terms and conditions for Mobile Web may be found at www.verizonwireless.com
International Long Distance: International Long Distance is available but may be subject to a 90 -day payment history with Verizon Wireless. International long distance rates will vary and do not apply to calls to Canada, Puerto Rico, the U.S. Virgin Islands and some U.S. Protectorates, or to credit card or operator assisted calls.
Verizon Wireless International Long Distance Value Plan: Requires subscription to a qualifying calling plan and international dialing capability (I-DIAL). The ability to make international calls is not guaranteed and may be restricted without notice. Rates apply only on calls to Value Plan countries made from calling plan home airtime rate and coverage areas. If a calling plan includes calls to any Value Plan country, those calls will be billed per the terms of the calling plan except when roaming on another carrier's network, in which case that carrier's rates will apply. Current international calling rates may be found at www.verizonwireless.com.
International Roaming (Global Phone): Availability of calling features and TXT messaging varies by country and network. Existing Subscribers who purchase a Global Phone may have to set up a new voice mailbox and, if so, will lose access to previously stored messages upon activation of Global Phone. Voice mail messages will be time-stamped Eastern Time. Calls to voice mail will appear on the bill as calls to the Subscriber's MTN. Actual availability of service in foreign countries may vary and is subject to change. Taxes and other regulatory surcharges may apply and may vary by country. While roaming on another carrier's wireless network, dialing rates and country availability may vary due to the roaming carrier's international dialing policies. Billing for airtime used when roaming may be delayed up to two billing cycles. By using Equipment outside the United States, Subscriber is solely responsible for complying with all applicable foreign laws, rules and regulations ("Foreign Laws"), including Foreign Laws regarding use of wireless phones while driving and use of wireless camera phones. Verizon Wireless is not liable for any damages that result from Subscriber's failure to comply with Foreign Laws.

Roaming in CDMA countries outside of the US: Roaming in CDMA countries is $\$ 0.69$ per minute and only in "CDMA"mode where service is available. An update to Equipment software is required to roam in S. Korea.
Roaming in GSM countries: CDMA/GSM Global Phone, activated in the United States with compatible Subscriber Identity Module (SIM) card required. Rates, terms and conditions apply only when roaming on participating GSM networks in published Global Phone countries. Service may be available in additional countries, but airtime rates, availability of calling features, and ability to receive incoming calls (including return calls from emergency services personnel) may be restricted. Where TXT messaging is available, Customer will be charged $\$ 0.50$ for each message sent and $\$ 0.05$ for each message received. TXT messaging rates are subject to change. TXT messages cannot exceed 140 characters and may be sent only to MTNs of (i) Verizon Wireless customers, and (ii) customers of foreign wireless carriers that participate in international text messaging. Check wWw.vtext.com for the most current list of participating foreign carriers. TXT messages cannot be sent to e-mail addresses.

## VZAccess and VZEmail (Mobile Broadband \& Data Services)

VZAccess and VZEmail Calling Plans and Features: VZAccess includes NationalAccess (IXRTT) and BroadbandAccess (EVDO/4G) calling plans. VZEmail includes PDA/Smartphone and BlackBerry calling plans. VZAccess and VZEmail usage is subject to VZAccess Acceptable Use Policy, available on www.verizonwireless.com. VZEmail optional features may only be purchased in conjunction with eligible voice calling plan with a monthly access fee of $\$ 34.99$ or higher. Monthly Megabyte allowances apply only to NationalAccess and BroadbandAccess data transmissions. Other data (Quick 2 NetsM or dial-up) transmissions as well as voice calls will be billed at the per minute overage rate according to the VZAccess calling plan. For optional data features, "other data" will be billed as anytime minutes or at the per minute overage rate according to the underlying calling plan. When traveling outside the National Enhanced Services Rate and Coverage Area, Subscribers may be charged at the "other data" rate for data usage. NationalAccess data sessions require a NationalAccess capable PC Card, PDA, BlackBerry or handset with its compatible Mobile Office Kit, and must be placed within NationalAccess service area. BroadbandAccess data sessions require BroadbandAccess capable Equipment and must be placed within BroadbandAccess service area. PDA/Smartphone and BlackBerry users that move from a VZEmail plan or feature, or a Voice and Data Choice Bundle to another calling plan will not be able to use their PDA/Smartphone or BlackBerry on the new calling plan and will need to purchase or provide compatible voice Equipment to switch to the new calling plan. For current NationalAccess and BroadbandAccess service areas, please visit www.verizonwireless.com. All data sessions automatically terminate after 24 hours of activity and on unlimited calling plans after 2 hours if inactivity. Data session is inactive when no data is being transferred. Data session may seem inactive while data is actively being transferred to Equipment, or may seem active when it is actually cached and not transferring data. Subscriber MUST press or click END or DISCONNECT button to ensure that session disconnects and charges cease. Third-party applications may automatically reinitiate data sessions without the Subscriber pressing or clicking SEND or CONNECT button. Voice calls cannot be received when an e-mail or other data transmission is

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[^4]occurring. Voice calls are possible when NationalAccess data session is inactive; however, charges apply simultaneously to the data session and the voice call in accordance with the applicable calling plan. Voice calis are not available with BroadbandAccess. Customer must maintain virus protection when accessing the service. Customer is responsible for all charges, including all data sent and received and "overhead" whether or not Subscriber or recipients actually receive the data. "Overhead" is all data that is in addition to user-transmitted data, such as control, operational and routing instructions, errorchecking characters and retransmissions of user-data messages that are received in error. VZEmail calling plans and optional features not available with PC cards or wireless modems, including wireless Equipment tethered to a PC. In order to use some VZEmail features and applications, Subscriber's PC (or server where applicable) must be powered on, able to receive e-mail, and have Equipment manufacturer software (BlackBerry Desktop, Wireless Sync or GoodLink) installed. If Equipment is turned off or if the Subscriber travels outside the NationalAccess service area, e-mail messages will be automatically stored for up to 7 days and forwarded when the Subscriber returns to the NationalAccess service area. Receiving e-mail attachments and graphics may be limited based on the Equipment model or software. With some Equipment, e-mails received may display only the first 2 kilobytes of information with additional 2 kilobyte increments delivered at the Subscriber's request.
Unlimited Data Plans and Features (such as NationalAccess, BroadbandAccess, Push to Talk, and certain VZEmail services) may ONLY be used with wireless devices for the following purposes: (i) Internet browsing; (ii) email; and (iii) intranet access (including access to corporate intranets, email, and individual productivity applications like customer relationship management, sales force, and field service automation). The Unlimited Data Plans and Features MAY NOT be used for any other purpose. Examples of prohibited uses include, without limitation, the following: (i) continuous uploading, downloading or streaming of audio or video programming or games; (ii) server devices or host computer applications, including, but not limited to, Web camera posts or broadcasts, automatic data feeds, automated machine-to-machine connections or peer-to-peer (P2P) file sharing; or (iii) as a substitute or backup for private lines or dedicated data connections. This means, by way of example only, that checking email, surfing the Internet, downloading legally acquired songs, and/or visiting corporate intranets is permitted, but downloading movies using P2P file sharing services and/or redirecting television signals for viewing on laptops is prohibited.
For individual use only and not for resale. We reserve the right to protect our network from harm, which may impact legitimate data flows. We reserve the right to limit throughput or amount of data transferred, and to deny or terminate service, without notice, to anyone we believe is using an Unlimited Data Plan or Feature in any manner prohibited above or whose usage adversely impacts our network or service levels. Verizon Wireless will limit data throughput speeds in any given month that 5 GB of usage is exceeded on a per line basis. Anyone using more than 5 GB per line in a given month is presumed to be using the service in a manner prohibited above, and we reserve the right to immediately terminate the service of any such person without notice. We also reserve the right to terminate service upon notification to the customer.
Unlimited VZAccess and VZEmail: NationalAccess, BroadbandAccess, and GlobalAccess data sessions may be used for the following purposes: (i) Internet browsing, (ii) e-mail, and (iii) intranet access (including access to corporate intranets, e-mail and individual productivity applications like customer relationship management, sales force and field service automation). Unlimited VZAccess, VZEmail and Push to Talk services cannot be used (i) for uploading, downloading or streaming of movies, music or games, (ii) with server devices or with host computer applications, other than applications required for BlackBerry or Wireless Sync service, including, but not limited to, Web camera posts or broadcasts, automatic data feeds, Voice over IP (VoIP), automated machine-to-machine connections, or peer-to-peer (P2P) fle sharing, or (iii) as a substitute or backup for private lines or dedicated data connections. Additionally, Unlimited VZEmail services cannot be used for, (i) access to the Internet, intranets or other data networks, except as the Equipment's native applications and capabilities permit, or (ii) for any applications that tether Equipment to laptops or personal computers other than for use of the Wireless Sync or BlackBerry Solutions. Unlimited BroadbandAccess and NationalAccess data sessions automatically terminate after 2 hours of inactivity, unless Subscriber has Mobile IP (MIP) capable Equipment.
VZEmail Megabyte (MB) Data Plans: Megabyte allowance and charges for kilobytes over the monthly allowance apply to NationalAccess and BroadbandAccess data sessions and are rounded to next full kilobyte at end of each billing cycle. Only total of kilobytes transmitted above allowance each billing cycle may appear on bill.

VZEmail Server Software (Wireless Sync Enterprise Server, GoodLink Server \& BlackBerry Enterprise Server (BES)): Verizon Wireless is not the licensor of the Wireless Sync Enterprise Server, GoodLink Server or BES Server and makes no representations or warranties whatsoever, either express or implied, with respect to such servers and associated software. The Wireless Sync Enterprise Server software is manufactured by Intellisync. The GoodLink Server is manufactured by, and sold separately by Good Technology. The BES software is manufactured by Research in Motion ("RIM"). Any license for such software must be obtained directly from the software manufacturer either upon purchase or installation of the software. Customer support for the Wireless Sync Enterprise Server, GoodLink, or BES software must be obtained from the software manufacturer. If Verizon Wireless in its sole discretion determines that a PDA or BlackBerry related inquiry from a Subscriber is related to the Wireless Sync Enterprise Server, GoodLink or BES software and not one concerning Equipment or desktop software, it may transfer the service request to appropriate representatives of the software manufacturer. When you use Microsoft's Exchange ActiveSync, Notify's NotifyLink, or Intellisync's Intellisync Mobile Suite, every time you receive an email or other update you may

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be charged for an incoming TXT Message. To avoid TXT Messaging charges, you can set up timed synchronization or manually initiate synchronization.
NationalAccess Roaming Feature: Not for use with Mobile Office Kits. Dynamic IP addresses will be assigned when roaming. Usage rounded up to next full kilobyte. For information on where NationalAccess Roaming is available, see www.verizonwireless.com.
GlobalAccess: Global PC Card required for international use. Global PC Cards will not work in the United States or Canada and GlobalAccess Subscribers will need a NationalAccess or BroadbandAccess PC card for domestic use. The domestic and Global PC Cards cannot be used at the same time. GlobalAccess Subscribers must activate and update their Preferred Roaming lists while in the National Enhanced Services Rate and Coverage Area every three months. Verizon Wireless reserves the right to terminate the service of any Subscriber whose total usage is less than half on the Verizon Wireless National Enhanced Services Rate and Coverage Area over three consecutive billing cycles. Verizon Wireless SIM Cards are for use only with the Global PC Card and only for the purpose of this service. Subscriber is responsible for any unauthorized use of its SIM Cards and must safeguard security codes. Upon termination of service, Subscriber must destroy SIM Card. By using your Global PC Card outside the United States, Subscriber is solely responsible for complying with all applicable Foreign Laws. Verizon Wireless will not be liable for any damages that result from Subscriber's failure to comply with Foreign Laws.
GlobalEmail: GlobalEmail capable equipment required. Verizon Wireless reserves the right to terminate the GlobalEmail service of Subscribers that have less than half of their usage on the Verizon Wireless National Enhanced Services Rate and Coverage Area over three consecutive billing cycles. SIM Cards are for use with GlobalEmail Equipment, and only for the purpose of GlobalEmail service. Customer is responsible for any unauthorized use of SIM Cards, and must safeguard security codes. Upon termination of service, please destroy any applicable SIM Cards. Subscribers using GlobalEmail outside the United States, agree that they are solely responsible for complying with all applicable foreign laws, rules and regulations ("foreign laws"). Customer agrees that Verizon Wireless is not liable for any damages that result from Subscriber's failure to comply with foreign laws. GlobalEmail Subscribers must activate and update their Preferred Roaming lists while in the National Enhanced Services Rate and Coverage Area every three months. TXT messaging billed at standard domestic and international TXT Messaging rates. Existing Verizon Wireless Subscribers migrating to GlobalEmail plans may be required to extend their Line Term.

Mobile Broadband Machine-to-Machine plan sharing option,. Multi-Account Share: Customer may activate one (1) share group per profile (Low Usage and High Usage plans cannot share with each other); however, customer may have multiple bill accounts on the same profile. Sharing is available only among M2M Lines on the Mobile Broadband M2M Multi-Account Share Plans on the same profile, in the same usage group. Each sharing M2M Lines unused KBs will pass to other sharing M2M Lines that have exceeded their data allowance during the same monthly bill cycle. Unused KBs will be distributed proportionally as a ratio of the KBs needed by each applicable M2M Line to the total KBs needed by all sharing M2M Lines on the same profile. Customers subscribing to Mobile Broadband M2M Profile Share Plans will be billed on separate billing accounts and invoices from Subscribers to the Mobile Broadband M2M Account Share Plans.
Note: 1A profile is defined as a Customer's overarching account of record under which Customer may have multiple billing accounts.

## Share Option

Share Option: Sharing is available only among Government Subscribers on applicable calling plans choosing the Share Option.
America's Choice for Business \& Voice and Data Choice Bundles for Business Subscribers: (NOTE: Subscribers to America's Choice for Business and Voice and Data Choice Bundles for Business can share voice minutes across these plans and price points subject to some billing system limitations.). Sharing on these calling plans is for voice home airtime minutes only. Customer must maintain a minimum of five (5) Government Subscriber lines, all choosing a qualifying plan with Share Option. Sharing may only be available among Subscribers activating Wireless Service in the same Verizon Wireless market or group of markets (geographic regions may contain multiple Verizon Wireless markets). Sharing may require all Subscribers to be on the same billing account. Each sharing Subscriber's unused anytime minutes will pass to other sharing Subscribers that have exceeded their anytime minutes during the same monthly billing period (Mobile to Mobile minutes and Night and Weekend minutes do not share). Each sharing Subscriber's Monthly Home Airtime Allowance Minutes apply first to that line. Unused Monthly Home Airtime Minutes are then shared with other sharing Subscribers that have exceeded their Monthly Home Airtime Allowance in order of highest usage. At the termination of the Agreement, Government Subscriber lines on America's Choice for Business with Share Option may be migrated onto applicable retail consumer pricing or Government pricing. Calling plan changes may not take effect until the billing cycle following the change request. Based on the geographic location of Customer's Government Subscribers, some Customers may have to have sharing Subscribers activated in more than one Verizon Wireless billing system. Sharing among Subscribers in multiple Verizon Wireless billing systems requires online invoicing or reporting, and a minimum of one hundred (100) Government Subscribers all choosing the Share Option. Unused minutes for cross billing

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[^5]system sharing will be distributed proportionally as a ratio of the minutes needed by each sharing Subscriber to the total minutes needed by all sharing Subscribers. Accounts that share across Verizon Wireless billing systems require set up that may take thirty (30) to sixty (60) days.

### 4.0 Regulatory Surcharges and Fees

Verizon Wireless' pricing does not include federal, state, local or foreign fees, assessments or other charges (collectively "fees"), which must be billed based on the jurisdiction in which the subscriber's cellular number is set up and located. Fees vary by state and local areas and are subject to change without notice.

Verizon Wireless cannot provide a comprehensive list of all charges and regulatory fees required and assessed when using a wireless device because they vary greatly from one jurisdiction to another.

In addition to taxes, surcharges and fees that we are required to collect, we will also collect charges to recover or help defray costs of taxes and governmental surcharges and fees imposed on us, and costs associated with governmental regulations and mandates on our business. These charges include, among others, a Regulatory Charge and a Federal Universal Service Charge, and are described below in more detail. These charges are Verizon Wireless charges, not taxes, and are subject to change. Because these charges are not taxes, your tax exemptions, if any, will not apply to these charges.

## Federal Universal Service Charge

Wireless carriers are assessed by the federal government to fund the delivery of universally-affordable telecommunications and information services under the Federal Universal Service Fund (FUSF) program.

The Federal Universal Service Charge (FUSC) is a percentage of the customer's applicable monthly wireless service charges based upon an assessment rate that changes quarterly. The rate for the quarter beginning - January 1, 2015 is $4.15 \%$ of the following items:

- Cellular Access for voice calling plans (only on first $79 \%$ of this item)
- Verizon Wireless Toll
- Roaming Charges
- Activation Charges
- Re -connect fees
- Landline Connect Fee
- TXT Messaging monthly service
- TXT Messaging usage
- Airtime usage for voice calls
- Mobile to Mobile feature
- Nights and Weekends feature
- Toll free feature

The FUSC on other separately billed interstate and international long distance charges is $16.8 \%$.
The quarterly percentage rate described above for the FUSC is applied in our billing system.
Verizon Wireless also imposes state universal service charges. These charges vary by jurisdiction and are subject to change depending on changes in the state universal service impositions on Verizon Wireless.

## Regulatory Charge

The FCC assesses wireless carriers the costs of enforcement, policy and rulemaking. The Regulatory Fee recovers Verizon Wireless' share of these costs, as well as some of the costs of implementing regulatory mandates, such as number portability. The Regulatory Charge is a flat charge of $\$ 0.18$ per Mobile Telephone Number (MTN) per month (excluding BroadbandAccess and NationalAccess Plans) and is $\$ 0.02$ per mobile number per month for BroadbandAccess and NationalAccess Plans, but is subject to change over time.

Regulatory fees impacting the wireless industry are constantly evolving and are subject to change without notice. For more information you can visit the FCC's website at www.fcc.gov.

The FUSC and Regulatory Charge are included in the "Verizon Wireless Surcharges" section of the bill.

### 5.0 Coverage Map

## Nationwide Wireless Service

Verizon Wireless subscribers have access to one of the largest, most reliable networks in the country, providing coverage to 235 million Americans, in 97 of the top 100 markets. Nationwide, your calls go through.


## Call more people and use zero minutes with Unlimited Mobile to Mobile Calling to more

 than 80 million Verizon Wireless customers.

Important Map infor mation








Available in over 500 cities nationwide.


4G Markets and 3G Data Coverage Map

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ImportantMapinformation

 other carciets. Some of the coverage depicted istasedon their notormation and public sources andwe camor guranree is accuracy Seevertzorwiseless comp/coveragelocato for additional information

This Quotation is valid for ninety (90) days from February 19, 2015 (except for promotional pricing which may expire sooner). Data furnished in this document shall not be duplicated, used, or disclosed in whole or in part for any purpose other than to evaluate the document.

### 6.0 Equipment

The Government Equipment Matrix below reflects the pricing for equipment that is being made available to Government Liable Subscribers as Open Market items. None of the equipment listed are products listed on GSA Federal Supply Schedule Contract No. GS-35F-0119P (and, pursuant to FAR 8.402(f), should be noted applicably on all procurement documents including but not limited to BPAs, or individual task or delivery orders). The prices of equipment in the attached Equipment Matrix have been discounted and are in effect through 03/31/15 for new cellular service activations and eligible equipment upgrades. Equipment purchased without service activation is not eligible for discounted pricing and will be charged full retail price. A wireless device must be in service for a minimum of 10 months to be eligible for an equipment upgrade at the discounted pricing regardless of contract vehicle chosen. If you choose to upgrade or replace equipment due to loss or theft of your device prior to completing 10 months of service, you may be charged full retail price. This offer cannot be combined with any other offer. Other restrictions or charges may apply. Prices are subject to change without notice and quantities may be limited. Please contact your sales representative at the time of purchase for the latest equipment pricing. Verizon Wireless reserves the right to disconnect cellular service in the event a number is disconnected from one wireless device and then reconnected on a new wireless device as a means to circumvent the 10 month upgrade policy.

| Voice Devices |  |
| :---: | :---: |
| Device | Price |
| LG Cosmos 3(VN251S) | $\$ 0.00^{*}$ |
| LG Exalt (VN360) | $\$ 79.99$ |
| LG Extravert (VN280) | $\$ 79.99$ |
| LG Revere 3 (VN170) | $\$ 0.00^{*}$ |
| Pantech Jest 2 (TXT8045) | $\$ 99.99$ |
| Samsung Gusto 3 |  |
| (Dark Blue SMB311ZKA) | $\$ 0.00$ |
| Kyocera DuraXV <br> Camera (KYOE4520) <br> Non Camera (KYOE4520NC) | $\$ 0.00^{*}$ |


| Push to Talk Devices |  |
| :--- | :--- |
| Device | Price |
| Samsung Convoy 3 (SCH-u680MAV) | S0.00* |
| *Promotional equipment pricing is only available for government-liable customers that activate a qualifying voice rate <br> plan with a monthly access of $\$ 14.99$ or greater (prior to to discount). |  |


| BlackBerry Devices |  |
| :---: | :---: |
| Device | Price |
| BlackBerry Bold 9930 <br> Camera (BB9930) <br> Non Camera (BB9930NC) | $\$ 0.00^{* *}$ (while supplies last) |
| BlackBerry Q10 <br> (Black - BBSQN100-2) <br> (White - BBSQN100-2W) | $\$ 0.00^{* *}$ |
| BlackBerry Z10 |  |
| (Black - BBSTL100-4) |  |
| (White - BBSTL1004W) | $\$ 0.00$ |
| BlackBerry Z30 |  |
| (BBSTA100-3) |  |


| Smartphone Devices |  |
| :---: | :---: |
| Device | Price |
| HTC All New One (M8) <br> (Glacial Silver - HTC6525LVWSIL) <br> (Metal Gray - HTC6525LVW) <br> (Amber Gold - HTC6525LVWGLD) | $\$ 149.99$ |
| HTC One (M8) for Windows 4G LTE |  |
| HTC6995LVW |  | | HTC One |
| :---: |
| HTC6500LVW |$\quad \$ 99.99^{*}$.

- 28 -

This Quotation is valid for ninety (90) days from February 19, 2015 (except for promotional pricing which may expire sooner). Data furnished in this document shall not be duplicated, used, or disclosed in whole or in part for any purpose other than to evaluate the document.

| (Black - MOTXT1030) <br> (Red - MOTXT1030R) <br> (White - MOTXT1030W) |  |
| :---: | :---: |
| Motorola DROID RAZR M <br> (White - MOTXT907W) | $\$ 0.99$ |
| Motorola Moto X <br> (Black - MOTXT1060) <br> (White - MOTXT1060W) | $\$ 49.99$ |
| Motorola Droid Turbo 32GB (MOTXT1254) | $\$ 149.99^{* *}$ |
| Motorola Droid Turbo 64GB (MOTXT1254BN64) | $\$ 199.99^{* *}$ |
| Samsung ATIV SE 4G LTE <br> SMW750VMSA | $\$ 149.99$ |
| Samsung Galaxy S4 16GB in Black Mist <br> SCHI545PKVPS | $\$ 0.00^{* *}$ |
| Samsung Galaxy S4 Mini <br> SCHI435ZKV | $\$ 0.00^{* *}$ |
| Samsung Galaxy S 5 4G LTE - 16GB <br> (Charcoal Black - SMG900VZKV) <br> (Shimmery White - SMG900VZWV) <br> Galaxy Note 4 32GB | $\$ 149.99^{* *}$ |
| Samsung Galaxy Note Edge 4G LTE <br> SMN915VZKE | $\$ 249.99^{* *}$ |
| S*Promotional equipment pricing is only available for government-liable customers that activate Unlimited <br> BlackBerry/Unlimited Wireless Sync Plans with a qualifying monthly voice plan of \$20.00 or greater. <br> BlackBerry/Smartphone data only plans are not eligible. Voice and Data add-a-line Share Plans are eligible provided <br> they meet the minimum access requirement. Plans must have a combined monthly access (voice and data) of \$46.15 or <br> greater. Promotional offer expires March 31, 2015. |  |


| 3G/4G USB Modem/MiFi Devices |  |
| :---: | :---: |
| Device | Price |
| Pantech UML290VW-G <br> 4G LTE | $\$ 0.00$ |
| Verizon Wireless 4G LTE USB Modem UML295 | $\$ 0.00$ |
| VZW Modem USB551L 4G LTE | $\$ 0.00$ |
| VZW Modem USB5510L 4G LTE | $\$ 0.00^{* * *}$ |
| VZW Jetpack 4G LTE Mobile Hotspot MiFi 6620L | $\$ 0.00^{* * *}$ |
| Verizon Ellipsis MHS 700L Jetpack 4G LTE |  |
| Franklin Wireless X720 2 in 1 Express Card |  |
| Ellipsis Jetpack MHS800L 4G LTE |  |
| (MHS800L) |  |

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| Apple® Devices |  |
| :---: | :---: |
| Device | Price |
| iPhone 5c 8GB | $\$ 0.99$ |
| iPhone 5s 16GB | $\$ 99.99$ |
| iPhone 5s 32GB | $\$ 149.99$ |
| iPhone 6 16GB | $\$ 199.99$ |
| iPhone 6 64GB | $\$ 299.99$ |
| iPhone 6 128GB | $\$ 399.99$ |
| iPhone 6 Plus 16GB | $\$ 299.99$ |
| iPhone 6 Plus 64GB | $\$ 399.99$ |
| iPhone 6 Plus 128GB | $\$ 499.99$ |
| iPad Air 16GB | $\$ 429.99$ |
| iPad Air 32GB | $\$ 529.99$ |
| iPad Air 128GB | $\$ 729.99$ |
| iPad Air 2 16GB | $\$ 529.99$ |
| iPad Air 2 64GB | $\$ 629.99$ |
| iPad Air 2 128GB | $\$ 729.99$ |
| iPad Mini 16GB | $\$ 229.99$ |
| iPad Mini with Retina Display 16GB | $\$ 329.99$ |
| iPad Mini with Retina Display 32GB | $\$ 429.99$ |
| iPad Mini with Retina Display 64GB | $\$ 529.99$ |
| iPad Mini with Retina Display 128GB | $\$ 629.99$ |
| iPad Mini 3 16GB | $\$ 429.99$ |
| iPad Mini 3 64GB | $\$ 529.99$ |
| iPad Mini 3 128GB | $\$ 629.99$ |

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## CONTRACT \& LEASE INTERNAL COORDINATION SHEET

| Contract/Lease Number: CO7-1535- PLR | Tracking Number: $1346-15$ |
| :---: | :---: |
| Contractor/Lessee Name: | Grant Funded: YES___ No |
| Purpose GSA Qwote |  |
| Date/Term: | 1. $\square$ GREATER THAN \$50,000 |
| Amount: Priaing varuei $\qquad$ | 2. $\square$ GREATER THAN $\$ 25,000$ |
| Department: PUR | 3. $\square \$ 25,000$ OR LESS |
| Dept. Monitor Name: Fedorak/Allen |  |



Following Okaloosa County approval:
Contracts \& Grants
Document has been received:

Contracts \& Grants Manager

| From: | Laura Porter |
| :--- | :--- |
| Sent: | Tuesday, April 21, 2015 9:40 AM |
| To: | Joanne Kublik; 'Parsons, Kerry' |
| Cc: | Lynn Hoshihara |
| Subject: | RE: Apple ipad Air 264 GB Sku \# |

This is approved by Risk Management.
$\mathcal{L}_{\text {aura }} \mathscr{P}_{\text {orter }}$
Risk Manager
Okaloosa County Board of County Commissioners
(850) 689-5977 Fax: (850) 689-5973

Please note: Due to Florida's very broad public records laws, most written communications to or from County employees regarding County business are public records, available to the public and media upon request. Therefore, this written e-mail communication, including your e-mail address, may be subject to public disclosure.

## From: Joanne Kublik

Sent: Tuesday, April 21, 2015 8:22 AM
To: 'Parsons, Kerry'; Laura Porter
Cc: Lynn Hoshihara
Subject: FW: Apple ipad Air 264 GB Sku \#
Importance: High
Please review. Jack has attached the contract link in his e-mail. Let me know if you have problems opening since this is a forwarded message. Thanks, Jo

Joanne Kublik, Contracts and Lease Coordinator
Okaloosa County Purchasing Department
602-C North Pearl Street
Crestview, Florida 32536
(850) 689-5960
jkublik@co.okaloosa.fl.us

Please note: Due to Florida's very broad public records laws, most written communications to or from County employees regarding County business are public records, available to the public and media upon request. Therefore, this written e-mail communication, including your e-mail address, may be subject to public disclosure.

From: Jack Allen
Sent: Tuesday, April 21, 2015 8:04 AM
To: 'Colony, Robert D'; Joanne Kublik; Zan Fedorak
Subject: RE: Apple ipad Air 264 GB Sku \#
Importance: High

Good morning Bobby,
Please review the link below. It is the link to the contract document that we have executed along with updated amendments, as you provide them to us. You will notice that our last update for the GSA pricing is September 2014 and references "SKU" numbers. It is imperative that we execute the updates to the contract prior to invoicing because it makes it very difficult to certify the expense if the invoice is referencing something that is not in the contract and it holds up the payment process.

## http://www.co.okaloosa.fl.us/sites/default/files/contracts/contra pdf/C07-1535-PUR.pdf

Joanne,
Please route the attached updated GSA pricing schedule for Contract \# C07-1535-PUR.
Zan,
I will print this email thread and place with the yellow form the Clerk's office.

Thanks,
Jack

From: Colony, Robert D [mailto:Robert.Colony@VerizonWireless.com]
Sent: Monday, April 20, 2015 5:16 PM
To: Jack Allen
Subject: RE: Apple ipad Air 264 GB Sku \#
Jack-

Attached is most recent copy that I have for GSA. The IPAD devices do not have part numbers associated.

Please advise what else I can provide- Thank you

Bobby Colony
Government Account Executive
850-281-5908
robert.colony@verizonwireless.com

Need Help Quick?
Phone Support 1-800-295-1614
Email Support-wfmgovernmentaccountsupport@verizonwireless.com

```
From: Jack Allen [mailto:jallen@co.okaloosa.fl.us]
Sent: Friday, April 17, 2015 3:16 PM
To: Colony, Robert D
Subject: Apple ipad Air 2 64 GB Sku #
Importance: High
```

Hey Bobby,

We have an Apple ipad Air 264 GB Sku \# MGJY2LL/A for $\$ 629.99$ on our contract. TDD ordered and received an Apple ipad Air 264 GB Sku \# MHIY2LL/A and our Finance department has indicated that the later is not part of the contract. Please verify if these sku\#'s have recently changed or if there are other devices that we need to add to our contract? Thanks,
Jack


Jack Allen, CPPB, FCCM |Purchasing Services Coordinator |850-689-5960 |850-689-5998 fax 602 C N Pearl St, Crestview, Fl 32536 | jallen@co.okaloosa.fl.us | "We exist to assist"
"Ability is what you're capable of doing. Mofivation defermines what you do. Athitude determines how well you do it."-Lou Hollz.
"Please note: Due to Florida's very broad public records laws, most written communications to or from County employees regarding County business are public records, available to the public and media upon request. Therefore, this written e-mail communication, including your e-mail address, may be subject to public disclosure."

# Response to Request for Quotation: GSA-Federal Supply Schedule (GS-35F-0119P) 

Date:
February 19, 2015
Sales Representative:
Customer:

Response to Request for Quotation includes:
(1) Service and Equipment Quotes;
(2) Service Rate Plans;
(3) Calling Features;
(4) Regulatory Surcharges and Fees;
(5) Coverage Map; and
(6) Equipment

## America's Largest 4G LTE Nełwork.

Among the four major wireless carriers, only Verizon's 4G network is $100 \%$ LTE -the gold standard of wireless technology. With more 4G LTE that all other networks combined, you can experience the speed and power of Verizon in more places. Verizon 4G LTE is available in 441 cities, covering nearly $80 \%$ of the U.S. population.

### 1.0 Service and Equipment Quotes

Service pricing provided is for Government Liability Accounts Only and is subject to the terms, provisions and conditions of the General Services Administration (GSA) Federal Supply Schedule Contract No. GS-35F-0119P. Coverage, service and offers not available in ail areas. Full terms and conditions, along with additional pricing plans offered by Verizon Wireless can be found on the GSAAdvantage.gov Internet website. Prices quoted do not reflect Federal Universal Service and Regulatory Fees, charges, or pass-through assessments. Please see information on Regulatory Surcharges and Fees below for additional details.

## Calling Plan

| Calling Plan | Number of <br> Lines | Number of Minutes | Monthly <br> Charge Per <br> User (ea.) |
| :---: | :---: | :---: | :---: | :---: |
|  Total Base <br> Monthly Charge** Total <br> Base Charge for <br> One Year*   <br>      |  |  |  |

${ }^{*}$ Charge does not include roaming charges, minutes used over allowance, etc. Please see Service Rate Plan and Calling Features below for more information.

All quotes contained in this proposal are subject to the terms and conditions of the GSA-FSS Contract. Your account must be in good-standing with Verizon Wireless to migrate your existing lines of service to the pricing offered in this proposal if your Agency currently has service with Verizon Wireless. Price plan changes and discounts may take up to two bill cycles to appear on your Verizon Wireless billing statement for accounts transitioning to an approved Federal contract vehicle. As part of our compliance with FCC requirements, Verizon Wireless allows only GPS-compliant devices to be activated on our network. If your current device is not GPS-compliant you will not be able to activate service on our network with your existing equipment.

Equipment (Open Market)

| Equipment | Quantity | Full Retail Price <br> (ea.) | Discounted <br> Price (ea.)* | Promotional <br> Offer | Discounted <br> Price (ea.) <br> after <br> additional <br> promotional <br> offer | Total <br> Discounted <br> Price |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |

*All applicable discounts have already been applied.

The prices of equipment in the attached Government Equipment Matrix have been discounted and are in effect through 03/31/15 for new cellular service activations and eligible equipment upgrades. None of the listed equipment are products listed on GSA Federal Supply Schedule Contract No. GS-35F-0119P (and, pursuant to FAR 8.402(f), should be noted applicably on all procurement documents including but not limited to BPAs, or individual task or delivery orders). Equipment purchased without service activation is not eligible for discounted pricing and will be charged full retail price. A wireless device must be in service for a minimum of 10 months to be eligible for an equipment upgrade at the discounted pricing regardless of contract vehicle chosen. If you choose to upgrade or replace equipment due to loss or theft of your device prior to completing 10 months of service, you may be charged full retail price. This offer cannot be combined with any other offer. Other restrictions or charges may apply. Prices are subject to change without notice and quantities may be limited. Please contact your sales representative at the time of purchase for the latest equipment pricing.

To the extent that Verizon Wireless provides wireless products to your agency, such products are manufactured by third parties and may be manufactured or substantially transformed in non-designated countries. Please contact us if you need country of origin information for a specific product.

## Cellular Accessories (Open Market)

Verizon Wireless provides a variety of accessories to compliment and enhance the usefulness of the various cellular telephone models it offers. Accessories, such as cigarette lighter adapters, headsets and leather cases may be available at an additional charge. Verizon Wireless offers a flat $25 \%$ discount off of the retail price for discountable accessories. Such discount is subject to the terms and conditions of the Verizon Wireless Pricing and Equipment Offer in this response. Equipment pricing is subject to change and availability. For details on additional accessories available, please visit www. VerizonWireless.com.

### 2.0 Service Rate Plans

## Activation Fees and Early Termination Fees are waived for Government Subscribers

## a. Voice Service Pricing Plans

| America's Choice ${ }^{\text {SM }}$ for Covernment Voice Flat Rate Plan: CSA-FSS Subscribers Only |  |
| :--- | :---: |
| The calling plans below reflect the monthly access charge discount. No additional discounts apply. |  |
|  | America's ChoicesM for Government Voice Flat Rate Plan |
| Monthly Access Charge | $\$ 11.99$ |
| Domestic Anytime Voice Minutes Per Month | 0 Minutes. |
| Voice Per Minute Rate | $\$ 0.25$ per minute |
| Domestic Long Distance | Included |
| NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options. |  |

America's Choice ${ }^{\text {sw }}$ for Government Voice Calling Plans
The calling plans below reflect the monthly access charge discount. No additional discounts apply.

| AC for Government Voice Calling Plans: | 100 Voice Minutes | 200 Voice Minutes | 400 Voice Minutes | 600 Voice Minutes | 1000 Voice Minutes |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Domestic Anytime Voice Minutes Per Month | 100 | 200 | 400 | 600 | 1000 |
| Monthly Access Charge (nonnpooled minutes) | NA | NA | \$26.91 | \$39.41 | \$50.96 |
| Monthly Access Charge (pooled minutes) | \$23.06 | \$26.24 | \$28.84 | \$41.34 | \$52.88 |
| Friends \& Family for Government | NA |  |  | Up to 10 numbers for entire account, not per user |  |
| Overage Rate | \$0.25 per minute |  |  |  |  |
| Domestic Night \& Weekend Minutes | Unlimited |  |  |  |  |
| Domestic Mobile to Mobile Minutes | Unlimited |  |  |  |  |
| Included Domestic TextIPIXIFLIX Messages | 200 per month |  |  |  |  |
| Domestic Long Distance | Included |  |  |  |  |
| Unlimited Domestic Push-to-Talk | \$2.00 additional per user, per month |  |  |  |  |
| NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options, |  |  |  |  |  |

America's Choice ${ }^{\text {SIM }}$ for Business II Calling Plans
The calling plans below reflect the monthly access charge discount. No additional discounts apply.

| AC for Business Voice Calling Flans | 450 Voice | 900 Voice | 1350 Voice | 2000 Voice | 4000 Voice |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Domestic Anytime Minutes Per Month | 450 | 900 | 1350 | 2000 | 4000 |
| Domestic Monthly Access Charge (non-pooled minutes) | \$29.99 | \$44.99 | \$59.99 | \$74.99 | \$112.49 |
| Domestic Monthly Access Charge (pooled minutes) | \$33.74 | \$48.74 | \$63.74 | \$78.74 | \$116.24 |
| Overage Rate | \$0.25 per minute |  |  |  |  |
| Domestic Night \& Weekend Minutes | Unlimited |  |  |  |  |
| Domestic Mobile to Mobile Minutes | Unlimited |  |  |  |  |
| Domestic Long Distance Rate | Included |  |  |  |  |
| Unlimited Push to Talk | \$2.00 additional per user, per month |  |  |  |  |

Nationwide Unlimited Calling Plan
The calling plans below reflect the monthly access charge discount. No additional discounts apply.
America's Choice ${ }^{s M}$ for Government Voice Flat Rate Plan

| Monthly Access Charge | S52.49 |
| :--- | :---: |
| Domestic Anytime Voice Minutes Per Month | Unlimited |
| Domestic Night \& Weekend Minutes Per Month | Unlimited |
| Domestic Mobile to Mobile Minutes Per Month | Unlimited |
| Included Domestic TextPIX/FLIX Messages | 200 per month |
| Domestic Long Distance | Included |
| Data Sent \& Received** | $\$ 1.99 /$ MB per data package |
| NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options.** |  |

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## America's Choice ${ }^{\text {SM }}$ for Government Voice Plans

The calling plans below reflect the monthly access charge discount. No additional discounts apply.
America's Choice ${ }^{\text {Sin }}$ for Government Additional Line Voice Plan

| Monthly Access Charge | \$14.99 |
| :---: | :---: |
| Domestic Anytime Voice Minutes Per Month | 0 Minutes. <br> Minutes can share minutes from voice and/or voice \& data bundle plans |
| Domestic Night \& Weekend Minutes | Unlimited |
| Domestic Mobile to Mobile Minutes | Unlimited |
| Included Domestic Text/PIX/FLIX Messages | 100 per month |
| Voice Per Minute Rate | \$0.25 per minute |
| Domestic Long Distance | Included |
|  | America's Choice ${ }^{\text {SII }}$ for Government Additional Line Voice \& Push to Talk Plan |
| Monthly Access Charge | \$17.99 |
| Domestic Anytime Voice Minutes Per Month | 0 Minutes. <br> Minutes can share minutes from voice and/or voice \& data bundle plans |
| Domestic Unlimited Push to Talk | Included |
| Domestic Night \& Weekend Minutes | Unlimited |
| Domestic Mobile to Mobile Minutes | Unlimited |
| Included Domestic Text/PIX/FLIX Messages | 100 per month |
| Voice Per Minute Rate | \$0.25 per minute |
| Domestic Long Distance | Included |
| NOTE: Subject to the Mobile BroadbandAccess terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), PDA and BlackBerry Plans. No more than $50 \%$ of plans on a single account can be placed on the Additional Line Voice or Additional Line Voice \& Push to Talk plans if sharing minutes (the $50 \%$ requirement does not apply to lines using the $\$ 17.99$ plan as a PTT only plan with the voice block feature). |  |

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## b. Voice and Data Bundles

| (Domestic) America's Choice ${ }^{\text {SM }}$ for Government Voice \& Data Plans |  |  |  |
| :---: | :---: | :---: | :---: |
| The calling plans below reflect the monthly access charge discount. No additional discounts apply. |  |  |  |
| Domestic AC for Government Voice \& Data Plans: | 400 Minute Voice/Data Bundle | 600 Minute Voice/Data Bundle | 1000 Minute Voice/Data Bundie |
| Domestic Anytime Voice Minutes Per Month | 400 | 600 | 1000 |
| Monthly Access Charge (non-pooled minutes) | \$46.15 | \$58.64 | \$70.19 |
| Monthly Access Charge (pooled minutes) | \$48.07 | \$60.57 | \$72.11 |
| Overage Rate | \$0.25 per minute |  |  |
| Domestic Data Allowance for Email | Unlimited |  |  |
| Domestic Night \& Weekend Minutes | Unlimited |  |  |
| Domestic Mobile to Mobile Minutes | Unlimited |  |  |
| Friends \& Family for Government | Up to 10 numbers For Entire Account, Not Per User |  |  |
| Domestic TextIPIXIFLIX Messages | Unlimited |  |  |
| NationalAccess Roaming | \$0.002 per Kilobyte |  |  |
| Unlimited Domestic Push to Talk | Included (device dependant) |  |  |
| Domestic Long Distance | Included |  |  |
| NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and oplions. Subject to the Mobile BroadbandAccess terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), PDA and BlackBerry Plans. |  |  |  |

## America's Choice ${ }^{\text {SM }}$ for Government Choice Voice \& Data Plans

| The calling plans below reflect AC for Government Choice Voice \& Data Plans: | $\frac{t h l y}{} \frac{1}{450 \text { Winute }}$ Voice/Data Bundle | unt. No additional d <br> 1350 Mlinute Voice:Data Bundle | unts apply. <br> 4000 Minute Voice/Data Bundle |
| :---: | :---: | :---: | :---: |
| Domestic Anytime Voice Minutes Per Month | 450 | 1350 | 4000 |
| Monthly Access Charge (non-pooled minutes) | \$59.99 | \$82.49 | \$127.49 |
| Monthly Access Charge (pooled minutes) | \$63.74 | \$86.24 | \$131.24 |
| Overage Rate | \$0.25 per minute |  |  |
| Domestic Data Allowance for Email | Unlimited |  |  |
| Domestic Night \& Weekend Minutes | Unlimited |  |  |
| Domestic Mobile to Mobile Minutes | Unlimited |  |  |
| NationalAccess Roaming | \$0.002 per Kilobyte |  |  |
| Unlimited Domestic Push to Talk | Included (device dependant) |  |  |
| Domestic Long Distance | Included |  |  |
| NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options. Subject to the Mobile BroadbandAccess terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), PDA and BlackBerry Plans. |  |  |  |


| (Clobal) America's Choice ${ }^{\text {SM }}$ for Government Voice \& Global Data Plans |  |  |  |
| :---: | :---: | :---: | :---: |
| The calling plans below reflect the monthly access charge discount. No additional discounts apply, |  |  |  |
| AC for Government Voice \& Global Data Plans: | 400 Minute Voice/Global Data Bundle | 600 Minute Voice/Global Data Bundle | 1000 Minute Voice/Clobal Data Bundle |
| Domestic Anytime Voice Minutes Per Month | 400 | 600 | 1000 |
| Monthly Access Charge (non-pooled minutes) | \$61.53 | \$74.03 | \$85.57 |
| Monthly Access Charge (pooled minutes) | \$63.45 | \$75.95 | \$87.49 |
| Overage Rate | \$0.25 per minute |  |  |
| Domestic \& Global Data Allowance for Email | Unlimited |  |  |
| Domestic Night \& Weekend Minutes | Unlimited |  |  |
| Domestic Mobile to Mobile Minutes | Unlimited |  |  |
| Friends \& Family for Government | Up to 10 numbers For Entire Account, Not Per User |  |  |
| Domestic TextPIXIFLIX Messages | Unlimited |  |  |
| NationalAccess Roaming | \$0.002 per Kilobyte |  |  |
| Unlimited Domestic Push to Talk | Included (device dependant) |  |  |
| Domestic Long Distance | Included |  |  |
| NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options. Subject to the Mobile BroadbandAccess terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), PDA and BlackBerry Plans. |  |  |  |

## c. Wireless Data Service Pricing Plans

Mobile BroadbandAccess Calling Plan
A discount has been applied and this plan is not eligible for any further discounts.

| Discounted Monthly Access Fee | Mobile Broadband Access Only |
| :--- | :---: |
| Domestic Data Allowance for Email and Internetlintranet Browsing | $\$ 39.99$ |
| Overage Rate Per KB | Unlimited |
| National-Access Roaming | NA |
| Domestic Long Distance | $\$ 0.002$ per Kilobyte |
| NOTE: Subject to the Mobile BroadbandAccess terms and conditions; additional terms and conditions apply to Unlimited, <br> Megabyte (MB), PDA and BlackBerry Plans. | Included |


| (Domestic) Mobile Broadband Data Only Plans |  |  |  |
| :---: | :---: | :---: | :---: |
| A discount has been applied and this plan is not eligible for any further discounts. |  |  |  |
|  | Data-Only Plan for Wireless Modems and Mobile Routers |  |  |
| Monthly Access Charge | \$30.00 |  | \$39.99 |
| Domestic Data Allowance for Email | 500MB |  | 5GB Pooled |
| Overage Rate Per MB | \$0.05 |  | \$0.05 |
| Domestic Anytime Voice Minutes Per Month | 0 Minutes |  |  |
| Domestic Voice Overage Rate | \$0.25 per minute |  |  |
| National-Access Roaming (International) | $\begin{gathered} \$ 0.002 \mathrm{per} \\ \text { kilobyte (Canada) } \end{gathered}$ | $\$ 0.005$ per kilobyte (Mexico) | $\$ 0.020$ per kilobyte (rest-of-world) |
| Domestic Long Distance | Included |  |  |
| NOTE: Subject to the Mobile Broadband Access terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), PDA (Smartphone) and BlackBerry Plans. |  |  |  |

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## (Domestic) BlackBerry/Smartphone (Shared Minutes) Data Plan

The calling plans below reflect the monthly access charge discount. No additional discounts apply.

| Monthly Access Charge | \$34.99 |
| :---: | :---: |
| Domestic Data Allowance for Email | Unlimited |
| Domestic Mobile to Mobile Minutes | Unlimited |
| Domestic Anytime Voice Minutes Per Month | 0 Minutes. Minutes can share from voice and/or voice \& data bundle plans |
| Overage Rate | \$0.25 per minute |
| Domestic TextPIXIFLIX Messages | Unlimited |
| NationalAccess Roaming | \$0.002 per Kilabyte |
| Unlimited Domestic Push to Talk | Included (device dependant) |
| Domestic Long Distance | Included |

NOTE: Subject to the Mobile BroadbandAccess terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), PDA and BlackBerry Plans. No more than $50 \%$ of plans on a single account can be placed on the Blackberry/Smartphone Shared Minute plan.

| (Domestic) Smartphone Data Add-On Features |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| A discount has been applied and this plan is not eligible for any further discounts. |  |  |  |  |  |
|  | Smartphone Solution |  |  |  |  |
| Feature Access Fee | \$20.00 | \$17,00 | \$19.00 | \$20.00 | \$25.00 |
| MB Allowance | Metered | 50 MB | 500 MB | 5GB Pooled | Unlimited |
| Overage Rate Per MB | \$0.05 | \$0.05 | \$0.05 | \$0.05 | nla |
| Wireless Sync or BlackBerry Solution |  |  | Included |  |  |
| National-Access Roaming (International) | $\begin{array}{r} \$ 0.002 \mathrm{pt} \\ \text { (CaI } \end{array}$ |  | $\$ 0.005$ per kilobyte (Mexico) |  | er kilobyte of-world) |

NOTE: Subject to the Mobile Broadband Access terms and conditions; additional terms and conditions apply to
Unlimited, Megabyte (MB), PDA (Smartphone) and BlackBerry Plans.

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| (Domestic) Smartphone Data Only Plans |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| A discount has been applied and this plan is not eligible for any further discounts. |  |  |  |  |
|  | Smartphone Data-Only Plans |  |  |  |
| Monthly Access Charge | \$30.00 | \$25.00 | \$30.00 | \$32.00 |
| MB Allowance | Metered | 50MB | 500MB | 5GB Pooled |
| Overage Rate Per MB | \$0.05 | \$0.05 | \$0.05 | \$0.05 |
| Domestic Anytime Voice Minutes Per Month | 0 Minutes |  |  |  |
| Domestic Voice Overage Rate | \$0.25 per minute |  |  |  |
| Included Domestic TextPIXIFLIX Messages | Unlimited |  |  |  |
| National-Access Roaming (International) | $\begin{gathered} \$ 0.002 \text { per } \\ \text { kilobyte (Canada) } \\ \hline \end{gathered}$ | $\begin{array}{r} \$ 0.005 \mathrm{p} \\ (\mathrm{M} \\ \hline \end{array}$ |  | $\$ 0.020$ per kilobyte (rest-of-world) |
| Domestic Long Distance | Included |  |  |  |
| NOTE: Subject to the Mobile Broadband Access terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), PDA (Smartphone) and BlackBerry Plans. |  |  |  |  |

## Mobile BroadbandAccess Connect/Hot Spot Feature Plans

Discount has already been applied as indicated herein and is not eligible for any further discount.

|  | Optional Feature <br> Access Fee | Data Allowance | National Access <br> Roaming |
| :--- | :---: | :---: | :---: |
| For Unlimited VZEmail Optional Feature <br> Subscribers (with a voice \& unlimited data <br> plan) | $\$ 10.00$ | Unlimited | $\$ 0.002$ per Kilobyte |
| For Unlimited VZEmail Calling Plan <br> Subscribers <br> (with an unlimited data-only plan) | $\$ 15.00$ |  |  |
| NOTE: Subject to the Mobile BroadbandAccess terms and conditions; additional terms and conditions apply to Unlimited, <br> Megabyte (MB), PDA and BlackBerry Plans. |  |  |  |

(Clobal) BlackBerry/Smartphone (No Voice Minutes) Data Plan
The calling plans below reflect the monthly access charge discount. No additional discounts apply.
Clobal BlackBerry/Smartphone Data-Only Plan

| Monthly Access Charge | U49.03 |
| :--- | :---: |
| Global Data Allowance for Email | Unlimited |
| Domestic Data Allowance for Email | Unlimited |
| Domestic Mobile to Mobile Minutes | Unlimited |
| Domestic Anytime Voice Minutes Per Month | O Minutes. |
| Domestic Voice Rate | \$0.12 per minute |
| Domestic Text Messages | Unlimited |
| NationalAccess Roaming | \$0.002 per Kilobyte |
| Unlimited Domestic Push to Talk | Included (device dependant) |
| Domestic Long Distance | Included |
| NOTE: Subject to the Mobile BroadbandAccess terms and conditions; additional terms and conditions apply to <br> Unlimited, Megabyte (MB), PDA and BlackBerry Plans. |  |

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## Global Mobile Broadband Connect/Hot Spot Feature Plans

The plans below reflect the monthly access charge discount. No additional discounts apply.

| Monthly Access Charge | Monthly <br> Allowance | Rate After Alowance <br> (Canada) | Rate After Allowance (Mexico \& Rest of the <br> World) |
| :---: | :---: | :---: | :---: |
| $\$ 22.50$ | 50 Megabyte | $\$ 2.00$ Per MB | $\$ 5.00$ Per MB |

Note: Current NationalAccess, and Mobile Broadband coverage details can be found at www.verizonwireless.com. Verizon Wireless Calling Plan and Features Details apply. Government Subscribers must supply their own authenticated Equipment (CPE) to be activated on these plans. Sharing: Sharing is available only among Government Subscribers to these Custom Telemetry Megabyte Share Plans. Unused KBs will be distributed proportionally as a ratio of the KBs needed by each applicable Telemetry Unit to the total KBs needed by all sharing Telemetry Units. Each sharing Subscriber's unused KBs will pass to other sharing Subscribers that have exceeded their MB allowance, during the same monthly billing period.

## Global Data Package Feature

The feature below reflects the monthly access charge discount. No additional discounts apply.

| Monthly Line Access | Data Allowance (non-share) | Data Overage |
| :---: | :---: | :---: |
| $\$ 18.75$ per device | 100 MB | $\$ 25.00$ per 100 MB |

Notes: Current coverage details can be found at www.verizonwireless.com. Access fee discounts applied at the account level only. Included Text Messages originating in the U.S. to Canada and Mexico, and originating from Canada to the U.S. Prevailing rates apply to all other messages. Text Messages originating from Mexico are $\$ 0.50$ per message sent (per recipient) and $\$ 0.05$ per message received. . Voice Sharing (Canada and Mexico only, if selected): At the end of each bill cycle any unused voice allowances will be applied to the overages of the other lines on the same account beginning with the line with the highest overage need. Calling plan changes may not take effect until the next billing cycle following the request. Global Data Package. Not available in all countries. $\$ 0.02$ per KB for countries not included in the global allowance

GLOBAL SERVICES DESTINATION LIST
FOR GLOBAL DATA 100MB FEATURE

| Aland Islands | Albania | Andorra | Anguilla |
| :---: | :---: | :---: | :---: |
| Antigua | Argentina | Armenia | Aruba |
| Australia | Austria | Azerbaijan | Bahamas |
| Barbados | Barbuda | Belarus | Beigium |
| Bermuda | Bolivia | Bonaire | Bosnia and Herzegovina |
| Brazil | Bulgaria | Canada | Cayman islands |
| Chatham Island | Chile | China | Christmas Island |
| Colombia | Croatia | Curaçao | Cyprus |
| Czech Republic | Denmark | Dominica | Dominican Republic |
| Ecuador | Egypt | England | Estonia |
| Faroe Islands | Finland | France | French Guiana |
| Georgia | Germany | Gibraltar | Grand Bahamas |
| Greece | Greenland | Grenada | Guadeloupe |
| Guam | Guernsey | Guyana | Haiti |
| Hong Kong | Hungary | Iceland | India |
| Ireland | Ireland, Northern | Isle of Man | Israel |
| Italy | Jamaica | Japan | Jersey |
| Kazakhstan | Korea, South | Latvia | Liechtenstein |
| Lithuania | Luxembourg | Macao | Macedonia |
| Malta | Martinique | Mayotte Island | Mexico |
| Moldova | Monaco | Montenegro | Montserrat |
| Netherlands | Netherlands Antilles | New Providence (Nassau) | New Zealand |
| Northern Mariano Islands | Norway | Palestinian Authority | Paradise Island |
| Paraguay | Peru | Philippines | Poland |
| Portugal | Reunion | Romania | Russia |
| Saba | Saipan | Samoa | San Marino |
| Scotland | Serbia | Singapore | Slovakia |
| Slovenia | South Africa | Spain | St. Barthelemy |
| St. Eustatius | St. Kitts and Nevis | St. Lucia | St. Maarten |
| St. Martin | St. Vincent \& Grenadines | Svalbard | Sweden |
| Switzerland | Taiwan | Thailand | Tortola |
| Trinidad \& Tobago | Turkey | Turks and Caicos Islands | Ukraine |
| United Kingdom | Uruguay | Uzbekistan | Vatican City |
| Venezuela | Vietnam | Virgin Gorda | Virgin Islands, British |
| Wales |  |  |  |

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## d. MACHINE-TO-MACHINE/ TELEMETRY PLANS

| Mobile Broadband Machine-to-Machine Share Plans - Low Usage |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| The calling plans below reflect the monthly access charge discount. No additional discounts apply. |  |  |  |  |  |
| Mobile Broadband Machine-to-Machine Plans: | $1$ <br> Megabyte | 5 <br> Megabytes | $25$ <br> Megabytes | $50$ <br> Megabytes | $150$ <br> Megabytes |
| Domestic Shared Data Allowance Per Month | 1 MB | 5 MB | 25 MB | 50 MB | 150 MB |
| Monthly Access Charge | \$5.00 | \$7.00 | \$10.00 | \$15.00 | \$18.00 |
| Overage Rate Per Megabyte |  |  | \$1.00 |  |  |
| National Access Roaming Per Kilobyte |  | perk | anada)/\$0 |  |  |
| Mobile Broadband Machine-to-Machine Plans - High Usage |  |  |  |  |  |
| The calling plans below reflect the monthly access charge discount. No additional discounts apply. |  |  |  |  |  |
| Mobile Broadband Machine-to-Machine Plans: | 250 Megab |  | abyte | Cigabytes | 10 Gigabytes |
| Domestic Shared Data Allowance Per Month | 250 MB |  | GB | 5 GB | 10 GB |
| Monthly Access Charge | \$20.00 |  | 5.00 | \$37.50 | \$60.00 |
| Overage Rate Per Megabyte | \$0.015 |  |  |  |  |
| National Access Roaming Per Kilobyte | \$0.002 per Kilobyte(Canada)/\$0.005 per Kilobyte (Mexico) |  |  |  |  |
| Note: Current NationalAccess, and Mobile Broadband coverage details can be found at www.verizonwireless.com. Verizon Wireless Calling Plan and Features Details apply. Government Subscribers can supply their own authenticated Equipment (CPE) to be activated on these plans. A select number of 4G USB Modem, MiFi and Jetpack devices are available for use with these plans. Please note device pricing in the Equipment Matrix, section 6.0 below does not reflect the price of equipment that can be activated on these plans. All equipment is open market. Sharing: Sharing is available only among Government Subscribers to these Custom Telemetry Megabyte Share Plans (Low Usage and High Usage plans cannot share with each other). Unused KBs will be distributed proportionally as a ratio of the KBs needed by each applicable Telemetry Unit to the total KBs needed by all sharing Telemetry Units. Each sharing Subscriber's unused KBs will pass to other sharing Subscribers that have exceeded their MB allowance, during the same monthly billing period. |  |  |  |  |  |

## Machine to Machine (M2M) Tiered Plan

The Machine to Machine Tiered Data Plan is not eligible for additional discounts.

| Monthly Access Fee per Line | Data Usage Tiers (MBs) | Price/MB |
| :---: | :---: | :---: |
| $\$ 3.75^{*}$ | $<100 \mathrm{MB}$ | $\$ 5.50$ |
|  | $100-199 \mathrm{MB}$ | $\$ 4.00$ |
|  | $200-299 \mathrm{MB}$ | $\$ 3.50$ |
|  | $300-399 \mathrm{MB}$ | $\$ 3.00$ |
|  | $400-499 \mathrm{MB}$ | $\$ 2.75$ |
|  | $500-999 \mathrm{MB}$ | $\$ 2.50$ |
|  | $1,000+\mathrm{MB}$ | $\$ 2.25$ |

Note: Machine to Machine coverage included the Verizon Wireless 4G, 3G and 3G Extended networks. Current data coverage details can be found at www.verizonwireless.com. All lines on this Plan must be on a separate account profile from Customer's other Voice, Data and Machine to Machine lines. Billing system limitations may require lines to be set up on multiple billing accounts. Detailed billing information will only be available online and the account will require its own unique log in credentials. All charges will be billed in arrears and data usage will be rated and billed in KBs (For example, data usage in the 100MB-199MB tier will be rated between $102,400 \mathrm{~KB}$ and $204,800 \mathrm{~KB}$ ). Data usage from all lines active, at any time during the bill cycle, on the this plan will be aggregated to determine the applicable data usage tier for that month and each line will then be billed for its usage at that rate. *Customer must maintain a minimum of 200 M 2 M Lines on this plan otherwise all usage on the plan will be charged at $\$ 5.50$ per MB.

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## Public Sector Mobile Broadband/M2M Plans:

Government Subscribers Only
The calling plans below reflect the monthly access charge discount. No additional discounts apply.

| Public Sector Mobile Broadband | 5 Gigabytes |  |  |  | 10 Gigabytes | 20 Gigabytes |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| Monthly Access Charge | $\$ 39.99$ | $\$ 59.99$ | $\$ 99.99$ |  |  |  |
| Shared Domestic Data Allowance | 5 GB | 10 GB | 20 GB |  |  |  |
| Overage Per Gigabyte | $\$ 8.00$ Per Gigabyte |  |  |  |  |  |
| NationalAccess Roaming | $\$ 0.002$ per Kilobyte |  |  |  |  |  |

Note: This plan is available for domestic data only devices, on the Verizon Wireless network only. Data Sharing: At the end of each bill cycle, any unused data allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the lowest overage need. Plan changes may not take effect until the billing cycle following the change request. Current NationalAccess and Mobile Broadband coverage details can be found at www.verizonwireless.com. New activations on these service plans require 4G LTE devices. Existing customers transitioning to one of these service plans are able to utilize existing 3G devices. The 5GB, 10GB, and 20GB Public Sector Mobile Broadband Plans are able to share with each other.

### 3.0 Calling Features

## Calling Features

| Calling Plan Features are not eligible for any additional discounts |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Included Features (no additional monthly fee) | Call Waiting*, Call Forwarding, Three Way Calling*, No Answer/Busy Transfer, Caller ID**, Basic Voice Mail with Message Waiting Indicatort**, Basic Mobile Messengertt, and 411 Connect SMI $^{\text {SI }}$ (Aitime and other charges may apply.) |  |  |  |
| The following features may be added to calling plans as identified below. are per month in addition to the calling plan monthly access fee and no further discounts apply. |  |  |  |  |
|  <br> Enhanced TXT Messaging ${ }^{3}$ | $\$ 2.99$ (100 TXT msgs. included) | $\$ 4.99 \text { (250 TX }$ msgs. includer | $\$ 7.99$ (600 TX msgs. included | $\$ 10.00$ (Unlimited TXT/PIXJFLIX msgs. included) |
|  | $\$ 0.02$ per additional inbound message $/ \$ 0.10$ per additional outbound message peraddress |  |  |  |
| Enhanced TXT Downloads ${ }^{3}$ | \$0.99 per Monophonic TXT Download |  | $\$ 1.99$ per Polyphonic or Graphic TXT Downioad |  |
| Get Pix - Picture Messaging ${ }^{4}$ | \$2.99 (20 picture messages includ |  | \$4.99 (40 picture messages included) |  |
|  | $\$ 0.25$ per additional message |  |  |  |
| Mobile Web by VZW with MSN | $\$ 4.99$ Note: Mobile Web by VZW with MSN may not be available in all Verizon Wireless Areas. ${ }^{\dagger}$ Mobile Web by VZW with MSN is $\$ 4.99$ per month with no included text messages per month. Inbound text messages over the included number of messages per month are charged at $\$ 0.02$ per message. Oulbound messages over the included number of messages per month are charged at $\$ 0.10$ per message. Most digital phones are capable of receiving text messages; however, sending messages requires a two-way SMS capable wireless phone. Message allowances may not be shared; unused messages are lost. Microsoft, Hotmail and the MSN logo are either registered trademarks or trademarks of Microsoft Corporation in the U.S. and/or other countries. <br> $\$ 6.95$ (100 Included Messages)/ <br> $\$ 8.95$ (200 Included Messages)/ <br> $\$ 12.95$ ( 600 Included Messages) |  |  |  |
| GSM International Roaming ${ }^{6}$Global Phone | Zone 1 Countries |  | 0.69/ minute |  |
|  | Zone 2 Countries |  | \$1.99/minute |  |
| Verizon Wireless International Long Distance Value Plan $\quad \$ 3.99$ pl |  |  |  |  |
| Mobile Unified Communications |  |  |  |  |
| Calling plans with $\operatorname{IN}$ Calling minutes included, do not qualify for additional IN Calling minutes in this table. ${ }^{2}$ Nights and Weekends terms and conditions apply. Calling plans with Nights and Weekend minutes included, do not qualify for additional Nights and Weekend minutes in this table. ${ }^{3 T}$ TT Messaging terms and conditions apply. ${ }^{4}$ Get Pix terms and conditions apply. ${ }^{5}$ Mobile Web terms and conditions apply. ${ }^{6}$ Global Phone terms and conditions apply and require the Global Phone handset. Please contact your Verizon Wireless representative for the most current offer. |  |  |  |  |
| Navigator | \$9.99 Monthly plus airtime charges (airtime charges are incurred during downloading, rerouting, and point of interest lookup). |  |  |  |
|  | VZ Navigator is a downloadable Get It Now application (located under get GOING) allowing Customers to get audible turn-by-turn directions, find nearby points of interest, and map their location on select handsets. VZ Navigator uses the Location Based Services (LBS) platform. <br> VZ Navigator is only available on new LBS Compatible Handsets <br> <http://www.getitnow.vzwshop.com/index.aspx?id=news _going details\&appld=4754\&bhcp=1>. <br> VZ Navigator is available while Customers are on the National Enhanced Services Rate and Coverage Area. VZ Navigator is not available while roaming. VZ Navigator uses GPS, which has variable degrees of accuracy. Margin of error will vary based upon location, visibility to satellites, atmospheric conditions and other factors. For this reason, Verizon Wireless is unable to make any guarantees or representations regarding the accuracy of VZ Navigator. |  |  |  |

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## Wireless Priority Service (WPS)

| Discounted Monthly Access Fee | $\$ 0.00$ |
| :--- | :---: |
| Discounted Feature Initiation Charge | $\$ 0.00$ |
| Per Minute of Use Charge | $\$ 0.75$ |

NOTE: Wireless Priority Service Access (WPS Access) is subject to the terms and conditions of your customer agreement and calling plan. A WPS Access function on a limited portion of the Verizon Wireless owned and operated $800 / 1900 \mathrm{MHz}$ CDMA network, and is available only to individuals authorized by the Office of the Manager National Communications System (NCS). WPS Access provides end users with the ability to be placed into a queue for the next available wireless voice channel ahead of end users not subscribing to WPS Access. Verizon Wireless makes no assurances regarding waiting times associated with WPS, nor can Verizon Wireless ensure that WPS Access calls will be connected. The WPS Access charges, including the $\$ 0.75 /$ minute charge, are all in addition to the charges associated with your Verizon Wireless calling plan. Contact your Verizon Wireless representative for complete details on WPS Access.

## Verizon Wireless Field Force Manager

| Optional Feature Access Charge - Basic* | $\$ 23.99$ |
| :--- | :--- |
| Optional Feature Access Charge - Premium | $\$ 39.99$ |

NOTE: *Optional Features may be added onto an eligible calling plan with a monthly access fee of $\$ 34.99$ or higher. Field Force Manager: By purchasing the Field Force Manager feature Customer consents to the tracking of Field Force Manager Equipment and must obtain authorized consent to tracking from all users and affected persons. No guarantee of accuracy of information transmitted, disclosed, displayed or otherwise conveyed or used. Service could be interrupted or disrupted due to atmospheric conditions, inaccurate ephemeris data and other factors associated with use of satellites and satellite data. Airtime for Field Force Manager service is included in the Monthly Fee and its use is subject to the Unlimited VZAccess terms and conditions.

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## Government Secure Service Calling Plans

"Asynchronous Data" for secure calling is a required feature. It provides circuitswitched voice and data coverage over the Verizon Wireless's CDMA Network.
$\$ 5.00$ monthly access fee
This feature is available on QSec (®-800 and QSec (®-2700 phones.
QSec $®$-800 Available Area: Service is available in CDMA 800 MHz Digital Service Areas only. Security Features are only available in Verizon Wireless' CDMA 800 MHz Digital Service Area. Nationwide activation with local phone numbers.
QSec(®)-2700 Available Area: Service is available in CDMA 800 MHz and 1900 MHz Digital Service Areas only. Security
Features are only available in Verizon Wireless' CDMA 800 MHz and 1900 MHz NationalAccess Service Area. Nationwide activation with local phone numbers.
Notes: Use of the service is subject to the terms and conditions of the Service Agreement. Verizon Wireless may make changes to the Service Agreement and or the Calling Plan, including, without limitation, changes to content, rates, business practices and policies at any time in accordance with the terms and conditions in the agreement. NSA approved and Verizon Wireless certified Type I secure wireless device required. Activation of government secure devices is available only to authorized users. SIP server provisioning may be required. Networks not available in all areas. Coverage, service and offers not available in all areas. Government Secure Service Terms and Conditions: Activation of Government Secure Service for QSec (®)-800 and QSec(B)2700 devices is available only with the activation of the "Asynchronous Data" feature. Networks not available in all areas. Rates based on use of phone as programmed with Verizon Wireless' current Preferred Roaming List (PRL). The International Dialing feature and procedures apply for calls to Puerto Rico and the U.S. Virgin Islands. Rates do not apply to credit card or operator assistance calls. Airtime rates and other charges may apply to features. Monthly allowance minutes do not apply while roaming outside of the home airtime area. Automatic roaming may not be available in all areas and rates may vary for calls placed while roaming. Verizon Wireless long distance required. Long distance and roaming rates for international calls, where available, may vary. Calls placed while traveling outside the Verizon Wireless network may take longer to be billed. Airtime rounded up to next full minute, so actual allowance may vary. Airtime allowance minutes are not transferable. Unused airtime minutes are lost. Airtime is charged to toll-free numbers. Calls to " 911 " and certain other emergency services are toll and airtime free. Charges for calls that connect begin when you press the "SEND" or "CONNECT" button, or upon connection to system. On incoming calls, charges may begin prior to the phone ringing and before you press "SEND" to receive the call. Charges end when the call or data session disconnect from system, which may be a few seconds after you press "END" or "DISCONNECT" button. When you place calls that ring for 60 seconds or more, you may be billed at normal airtime rates even when such calls are busy or unanswered. Calls to certain fax/data modems incur charges, though it may sound as if call was unanswered.

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## Verizon Wireless Terms and Conditions

## Verizon Wireless Calling Plan Optional Services. Additional fees may be required as per the individual calling plans

Calling Plans and Associated Charges: Some calling plans or monthly access price points may not be available in all markets. Subscriber's first partial and full month's access will not be refunded after activation of the Wireless Service. Activation fees are waived for all Government Subscribers. Charges for calls will be based on the cell sites used, which may be outside the calling plan coverage area even when the Subscriber is physically within the coverage area. Time of the call is based on the telephone switching office that carries the call, which may be different from the time of day shown on Subscriber's phone. Rates do not apply to credit card or operator-assisted calls, which may be required in certain areas. Usage rounded up to the next full minute. Unused minutes and/or Megabytes are lost. On outgoing calls, charges start when Subscriber first presses SEND or the call connects to a network, and on incoming calls, when the call connects to a network (which may be before it rings). A call may end several seconds after Subscriber presses END or the call otherwise disconnects. Calls made on the Verizon Wireless network, are only billed if they connect (which includes calls answered by machines). Billing for airtime and related charges may sometimes be delayed. Calls to " 911 " and certain other emergency services are toll-free and airtime-free, however, airtime may be charged when dialing toll-free numbers. All features may not be available in all Verizon Wireless markets.
Home Airtime and Roaming: Home airtime minutes apply when making or receiving calls from a calling plan's home rate and coverage area. Coverage information is available at www.verizonwireless.com. Airtime is rounded up to the next full minute. Allowance minutes/Megabytes are not transferable except as may be available on calling plans with sharing. Subscribers must periodically dial *228 to update roaming information. Automatic roaming may not be available in all areas and rates may vary. Roaming charges may be delayed to a later bill.
Long Distance: Unlimited domestic long distance is included when calling from the calling plan's home rate and coverage area, unless otherwise specified in the calling plan.
Customer's Cell Phone Number and Caller ID. Verizon Wireless will assign one Mobile Telephone Number ("MTN") to each Subscriber line. Other than as required to port an MTN, Customer does not have any property right in the MTN and Verizon Wireless may change, reassign, or eliminate an MTN upon reasonable notice to Customer under certain circumstances, including fraud prevention, area code changes and regulatory or statutory law enforcement requirements.

## Verizon Wireless Calling Plan Included Features

| Call Waiting ${ }^{1,6}$ | Three Way Calling 1,6 |
| :--- | :--- |
| Call Forwarding ${ }^{6}$ | No Answer/ Busy Transfer ${ }^{6}$ |
| Caller ID ${ }^{2,6}$ | Basic Voice Mail 3 |
| 411 Connectsm ${ }^{4,6}$ (Directory Assistance) | Basic TTXT Messaging ${ }^{5}$ |

${ }^{1}$ Airtime charges apply to all calls simultaneously.
${ }^{2}$ When making a call, Subscriber's MTN may be displayed to the receiving party with Caller ID capable Equipment. Caller ID service may not be available outside home airtime rate and coverage areas, and may not be compatible with certain enhanced features. Caller ID can be blocked for most calls by dialing *67 before each call, or by ordering per-line call blocking where available. Calls to some numbers, such as toll-free numbers, cannot be blocked.
${ }^{3}$ Airtime charges apply to message retrieval.
4411 Connect, directory assistance with automatic call completion is subject to a per call fee plus airtime charges. Directory assistance rates are subject to change.
${ }^{5}$ TXT Messaging offered at the prevailing rate, currently $\$ 0.02$ per inbound and $\$ 0.10$ per outbound message per address. TXT message charges are subject to change.
${ }^{6}$ Feature not included on NationalAccess and BroadbandAccess Unlimited or Megabyte (MB) calling plans at no charge, but are available at the prevailing Verizon Wireless rates.

Push to Talk: Push to Talk capable Equipment required. Push to Talk capable Equipment can only be used with a Push to Talk calling plan. Subscribers switching from a Push to Talk Calling Plan to another calling plan will not be able to use Push to Talk capable Equipment with the new plan. Push to Talk calls may only be made with other Verizon Wireless Push to Talk subscribers. Push to Talk Subscribers may initiate or participate on a call, simultaneously, with as many as 20 total participants (19 members per group plus the originator). Push to Talk groups must be established via the Push to Talk website prior to initiating a group call. Subscribers may establish as many as 50 group lists of up to 20 participants ( 19 members per group plus the originator). Existing Push to Talk Subscriber Equipment may require a software upgrade. Push to Talk is only available within

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the National Enhanced Services Rate and Coverage Area. There will be a delay from the time a Push to Talk call is initiated until the Push to Talk call is first received by the called party. A Push to Talk call will automatically time out after twenty $(20)$ seconds of inactivity. While on a Push to Talk call, incoming voice calls will go directly to voice mail. When on a voice call, a Push to Talk call cannot be received. Network registration information will be sent to the Equipment each time it is powered on in the National Enhanced Services Rate and Coverage Area, each time the Subscriber travels into the National Enhanced Services Rate and Coverage Area, and every 12 hours if the Subscriber stays within the National Enhanced Services Rate and Coverage Area. While the updated network registration information is being sent to the Equipment, incoming voice calls will go directly to voice mail. Contact list cannot be modified from certain Equipment. Subscriber cannot prevent others who have the Subscriber's MTN from entering the MTN into their Push to Talk contact list. Only one person can speak at a time during a Push to Talk call. Push to Talk services cannot be used for (i) access to the Internet, intranets or other data networks, except as the device's native applications \& capabilities permit, (ii) any applications that tether Equipment to laptops, personal computers or other devices for any purpose. Please visit our website www.verizonwireless.com for additional Push to Talk information.
Mobile to Mobile: Mobile to Mobile minutes apply when making calls directly to or receiving calls directly from another Verizon Wireless Subscriber while in the America's Choice Home Rate and Coverage area. Mobile to Mobile does not apply to fixed wireless devices with usage substantially from a single cell site, for Push to Talk calls, if Call Forwarding or No Answer/Busy Transfer features are activated, or to data usage. Mobile to Mobile is not available to Subscribers whose current wireless exchanges restrict the delivery of Caller ID. Mobile to Mobile minutes will be applied before home airtime minutes.*
Night and Weekends: Applies to calls made in a calling plan's home rate and coverage area only during the following hours: 9:01pm Friday through 5:59am Monday and 9:01pm to 5:59am Monday through Friday.*
*NOTE: If both Night and Weekend and Mobile to Mobile minute allowances apply to a given call, Mobile to Mobile minutes will apply before Night and Weekend minutes. However, if either allowance is unlimited, the unlimited allowance will always apply first.
TXT Messaging: TXT Messaging includes Short Message Service (SMS up to 160 characters) and Enhanced Messaging Service (EMS up to 1120 characters). Enhanced TXT Messages sent to most SMS handsets will be delivered as multiple TXT messages of up to 160 characters each. Subscribers have the option to have text messages disabled entirely without affecting voicemail or other related services. TXT Messaging plans do not include Operator Assisted Messaging or International Messaging, which is available for $25 \phi$ per message sent and $10 \phi$ per message received; see www.vtext.com for details and countries. Verizon Wireless is not responsible for information sent using TXT Messaging or Enhanced TXT Messaging. Verizon Wireless cannot guarantee that messages will be received and is not responsible for messages that are lost or misdirected. Messages not delivered after 5 days are automatically deleted. Airtime charges do not apply to the sending or receiving of text messages. When sending messages from Equipment, the sender's MTN will always be sent to the destination, even if Caller ID is used to block voice calls.
Mobile to Mobile Messaging: Cannot be combined with any other package that includes a TXT or PIX\&FLIX allowance. Mobile to Mobile Messaging applies only to TXT/ PIXJ FLIX messages sent to and received from other Verizon Wireless Subscribers' phones, while both wireless Subscribers are within the National Enhanced Services Rate and Coverage Area. Additional messages apply to PIX Place, VTEXT/ TXT Alerts/ getAlerts, Instant Messaging (IM), Email, Premium Text Services, TXT/PIXIFLIX sent to non-Verizon Wireless customers, these messages will be decremented from the Subscriber's Additional Message allowance, or billed as overage. Additional Messages may not be applied toward International TXT Messaging, which cost $25 \phi$ per message sent and 10ф per message received; see www.vtext.com for details and countries.
Multi-Media Messaging (MMS): Multi-Media Messaging (MMS) includes Picture (PIX) and Video (FLIX) messaging and is only available within the National Enhanced Services Rate and Coverage Area. In addition to MMS charges, MMS uses calling plan home airtime minutes or kilobytes. Canceling an MMS after pressing SEND may result in sent messages that contain only partial content. Subscriber will be charged for outgoing MMS, even if not received by the intended recipient, or even if only partial content is delivered. Subscriber will not be charged for incoming MMS unless received. MMS that cannot be delivered within 5 days will be deleted. MMS is not available for use with a Mobile Office Kit. Camera phones are prohibited in some places. Subscribers are solely responsible for complying with all applicable laws, rules, regulations and policies regarding camera phone use.
V Cast VPak: Subscription to V Cast VPak and V Cast capable Equipment required. Subscriber may download or stream video clips in the BroadbandAccess service area and download 3D games in the NationalAccess and BroadbandAccess service areas. Not all video clips are available for download. The V Cast VPak includes unlimited basic video clips, monthly access to Mobile Web 2.0, and unlimited airtime for Get It Now. Premium video clips are available for an extra charge. V Cast Alerts are sent as TXT Messages and are subject to TXT Messaging pricing and terms and conditions. V Cast cannot be used for (i) access to the Internet, intranet or other data networks or; (ii) any applications that tether Equipment to laptops, personal computers, or other devices for any purpose. Get It Now and Mobile Web 2.0 terms and conditions apply and can be found at www.verizonwireless.com

Mobile Web: Airtime charges apply when using Mobile Web. Mobile Web Alerts are sent as TXT Messages and are subject to TXT Messaging pricing, terms and conditions. Complete terms and conditions for Mobile Web may be found at www.verizonwireless.com
International Long Distance: International Long Distance is available but may be subject to a 90 -day payment history with Verizon Wireless. International long distance rates will vary and do not apply to calls to Canada, Puerto Rico, the U.S. Virgin Islands and some U.S. Protectorates, or to credit card or operator assisted calls.
Verizon Wireless International Long Distance Value Plan: Requires subscription to a qualifying calling plan and international dialing capability (I-DIAL). The ability to make international calls is not guaranteed and may be restricted without notice. Rates apply only on calls to Value Plan countries made from calling plan home airtime rate and coverage areas. If a calling plan includes calls to any Value Plan country, those calls will be billed per the terms of the calling plan except when roaming on another carrier's network, in which case that carrier's rates will apply. Current international calling rates may be found at www.verizonwireless.com.
International Roaming (Global Phone): Availability of calling features and TXT messaging varies by country and network. Existing Subscribers who purchase a Global Phone may have to set up a new voice mailbox and, if so, will lose access to previously stored messages upon activation of Global Phone. Voice mail messages will be time-stamped Eastern Time. Calls to voice mail will appear on the bill as calls to the Subscriber's MTN. Actual availability of service in foreign countries may vary and is subject to change. Taxes and other regulatory surcharges may apply and may vary by country. While roaming on another carrier's wireless network, dialing rates and country availability may vary due to the roaming carrier's international dialing policies. Billing for airtime used when roaming may be delayed up to two billing cycles. By using Equipment outside the United States, Subscriber is solely responsible for complying with all applicable foreign laws, rules and regulations ("Foreign Laws"), including Foreign Laws regarding use of wireless phones while driving and use of wireless camera phones. Verizon Wireless is not liable for any damages that result from Subscriber's failure to comply with Foreign Laws.

Roaming in CDMA countries outside of the US: Roaming in CDMA countries is $\$ 0.69$ per minute and only in "CDMA"mode where service is available. An update to Equipment software is required to roam in S. Korea.
Roaming in GSM countries: CDMA/GSM Global Phone, activated in the United States with compatible Subscriber Identity Module (SIM) card required. Rates, terms and conditions apply only when roaming on participating GSM networks in published Global Phone countries. Service may be available in additional countries, but airtime rates, availability of calling features, and ability to receive incoming calls (including return calls from emergency services personnel) may be restricted. Where TXT messaging is available, Customer will be charged $\$ 0.50$ for each message sent and $\$ 0.05$ for each message received. TXT messaging rates are subject to change. TXT messages cannot exceed 140 characters and may be sent only to MTNs of (i) Verizon Wireless customers, and (ii) customers of foreign wireless carriers that participate in international text messaging. Check www.vtext.com for the most current list of participating foreign carriers. TXT messages cannot be sent to e-mail addresses.

## VZAccess and VZEmail (Mobile Broadband \& Data Services)

VZAccess and VZEmail Calling Plans and Features: VZAccess includes NationalAccess (IXRTT) and BroadbandAccess (EVDO/4G) calling plans. VZEmail includes PDA/Smartphone and BlackBerry calling plans. VZAccess and VZEmail usage is subject to VZAccess Acceptable Use Policy, available on www.verizonwireless.com. VZEmail optional features may only be purchased in conjunction with eligible voice calling plan with a monthly access fee of $\$ 34.99$ or higher. Monthly Megabyte allowances apply only to NationalAccess and BroadbandAccess data transmissions. Other data (Quick 2 Net ${ }^{\text {SM }}$ or dial-up) transmissions as well as voice calls will be billed at the per minute overage rate according to the VZAccess calling plan. For optional data features, "other data" will be billed as anytime minutes or at the per minute overage rate according to the underlying calling plan. When traveling outside the National Enhanced Services Rate and Coverage Area, Subscribers may be charged at the "other data" rate for data usage. NationalAccess data sessions require a NationalAccess capable PC Card, PDA, BlackBerry or handset with its compatible Mobile Office Kit, and must be placed within NationalAccess service area. BroadbandAccess data sessions require BroadbandAccess capable Equipment and must be placed within BroadbandAccess service area. PDA/Smartphone and BlackBerry users that move from a VZEmail plan or feature, or a Voice and Data Choice Bundle to another calling plan will not be able to use their PDA/Smartphone or BlackBerry on the new calling plan and will need to purchase or provide compatible voice Equipment to switch to the new calling plan. For current NationalAccess and BroadbandAccess service areas, please visit www.verizonwireless.com. All data sessions automatically terminate after 24 hours of activity and on unlimited calling plans after 2 hours if inactivity. Data session is inactive when no data is being transferred. Data session may seem inactive while data is actively being transferred to Equipment, or may seem active when it is actually cached and not transferring data. Subscriber MUST press or click END or DISCONNECT button to ensure that session disconnects and charges cease. Third-party applications may automatically reinitiate data sessions without the Subscriber pressing or clicking SEND or CONNECT button. Voice calls cannot be received when an e-mail or other data transmission is

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occurring. Voice calls are possible when NationalAccess data session is inactive; however, charges apply simultaneously to the data session and the voice call in accordance with the applicable calling plan. Voice calls are not available with BroadbandAccess. Customer must maintain virus protection when accessing the service. Customer is responsible for all charges, including all data sent and received and "overhead" whether or not Subscriber or recipients actually receive the data. "Overhead" is all data that is in addition to user-transmitted data, such as control, operational and routing instructions, errorchecking characters and retransmissions of user-data messages that are received in error. VZEmail calling plans and optional features not available with PC cards or wireless modems, including wireless Equipment tethered to a PC. In order to use some VZEmail features and applications, Subscriber's PC (or server where applicable) must be powered on, able to receive e-mail, and have Equipment manufacturer software (BlackBerry Desktop, Wireless Sync or GoodLink) installed. If Equipment is turned off or if the Subscriber travels outside the NationalAccess service area, e-mail messages will be automatically stored for up to 7 days and forwarded when the Subscriber returns to the NationalAccess service area. Receiving e-mail attachments and graphics may be limited based on the Equipment model or software. With some Equipment, e-mails received may display only the first 2 kilobytes of information with additional 2 kilobyte increments delivered at the Subscriber's request.
Unlimited Data Plans and Features (such as NationalAccess, BroadbandAccess, Push to Talk, and certain VZEmail services) may ONLY be used with wireless devices for the following purposes: (i) Internet browsing; (ii) email; and (iii) intranet access (including access to corporate intranets, email, and individual productivity applications like customer relationship management, sales force, and field service automation). The Unlimited Data Plans and Features MAY NOT be used for any other purpose. Examples of prohibited uses include, without limitation, the following: (i) continuous uploading, downloading or streaming of audio or video programming or games; (ii) server devices or host computer applications, including, but not limited to, Web camera posts or broadcasts, automatic data feeds, automated machine-to-machine connections or peer-to-peer (P2P) file sharing; or (iii) as a substitute or backup for private lines or dedicated data connections. This means, by way of example only, that checking email, surfing the Internet, downloading legally acquired songs, and/or visiting corporate intranets is permitted, but downloading movies using P2P file sharing services and/or redirecting television signals for viewing on laptops is prohibited.
For individual use only and not for resale. We reserve the right to protect our network from harm, which may impact legitimate data flows. We reserve the right to limit throughput or amount of data transferred, and to deny or terminate service, without notice, to anyone we believe is using an Unlimited Data Plan or Feature in any manner prohibited above or whose usage adversely impacts our network or service levels. Verizon Wireless will limit data throughput speeds in any given month that 5 GB of usage is exceeded on a per line basis. Anyone using more than 5 GB per line in a given month is presumed to be using the service in a manner prohibited above, and we reserve the right to immediately terminate the service of any such person without notice. We also reserve the right to terminate service upon notification to the customer.
Unlimited VZAccess and VZEmail: NationalAccess, BroadbandAccess, and GlobalAccess data sessions may be used for the following purposes: (i) Internet browsing, (ii) e-mail, and (iii) intranet access (including access to corporate intranets, e-mail and individual productivity applications like customer relationship management, sales force and field service automation). Unlimited VZAccess, VZEmail and Push to Talk services cannot be used (i) for uploading, downloading or streaming of movies, music or games, (ii) with server devices or with host computer applications, other than applications required for BlackBerry or Wireless Sync service, including, but not limited to, Web camera posts or broadcasts, automatic data feeds, Voice over IP (VoIP), automated machine-to-machine connections, or peer-to-peer (P2P) file sharing, or (iii) as a substitute or backup for private lines or dedicated data connections. Additionally, Unlimited VZEmail services cannot be used for, (i) access to the internet, intranets or other data networks, except as the Equipment's native applications and capabilities permit, or (ii) for any applications that tether Equipment to laptops or personal computers other than for use of the Wireless Sync or BlackBerry Solutions. Unlimited BroadbandAccess and NationalAccess data sessions automatically terminate after 2 hours of inactivity, unless Subscriber has Mobile IP (MIP) capable Equipment.
VZEmail Megabyte (MB) Data Plans: Megabyte allowance and charges for kilobytes over the monthly allowance apply to NationalAccess and BroadbandAccess data sessions and are rounded to next full kilobyte at end of each billing cycle. Only total of kilobytes transmitted above allowance each billing cycle may appear on bill.

VZEmail Server Software (Wireless Sync Enterprise Server, GoodLink Server \& BlackBerry Enterprise Server (BES)): Verizon Wireless is not the licensor of the Wireless Sync Enterprise Server, GoodLink Server or BES Server and makes no representations or warranties whatsoever, either express or implied, with respect to such servers and associated software. The Wireless Sync Enterprise Server software is manufactured by Intellisync. The GoodLink Server is manufactured by, and sold separately by Good Technology. The BES software is manufactured by Research in Motion ("RlM"). Any license for such software must be obtained directly from the software manufacturer either upon purchase or installation of the software. Customer support for the Wireless Sync Enterprise Server, GoodLink, or BES software must be obtained from the software manufacturer. If Verizon Wireless in its sole discretion determines that a PDA or BlackBerry related inquiry from a Subscriber is related to the Wireless Sync Enterprise Server, GoodLink or BES software and not one concerning Equipment or desktop software, it may transfer the service request to appropriate representatives of the software manufacturer. When you use Microsoft's Exchange ActiveSync, Notify's NotifyLink, or Intellisync's Intellisync Mobile Suite, every time you receive an email or other update you may

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be charged for an incoming TXT Message. To avoid TXT Messaging charges, you can set up timed synchronization or manually initiate synchronization.
NationalAccess Roaming Feature: Not for use with Mobile Office Kits. Dynamic IP addresses will be assigned when roaming. Usage rounded up to next full kilobyte. For information on where NationalAccess Roaming is available, see www.verizonwireless.com.
GlobalAccess: Global PC Card required for international use. Global PC Cards will not work in the United States or Canada and GlobalAccess Subscribers will need a NationalAccess or BroadbandAccess PC card for domestic use. The domestic and Global PC Cards cannot be used at the same time. GlobalAccess Subscribers must activate and update their Preferred Roaming lists while in the National Enhanced Services Rate and Coverage Area every three months. Verizon Wireless reserves the right to terminate the service of any Subscriber whose total usage is less than half on the Verizon Wireless National Enhanced Services Rate and Coverage Area over three consecutive billing cycles. Verizon Wireless SIM Cards are for use only with the Global PC Card and only for the purpose of this service. Subscriber is responsible for any unauthorized use of its SIM Cards and must safeguard security codes. Upon termination of service, Subscriber must destroy SIM Card. By using your Global PC Card outside the United States, Subscriber is solely responsible for complying with all applicable Foreign Laws. Verizon Wireless will not be liable for any damages that result from Subscriber's failure to comply with Foreign Laws.
GlobalEmail: GlobalEmail capable equipment required. Verizon Wireless reserves the right to terminate the GlobalEmail service of Subscribers that have less than half of their usage on the Verizon Wireless National Enhanced Services Rate and Coverage Area over three consecutive billing cycles. SIM Cards are for use with GlobalEmail Equipment, and only for the purpose of GlobalEmail service. Customer is responsible for any unauthorized use of SIM Cards, and must safeguard security codes. Upon termination of service, please destroy any applicable SIM Cards. Subscribers using GlobalEmail outside the United States, agree that they are solely responsible for complying with all applicable foreign laws, rules and regulations ("foreign laws"). Customer agrees that Verizon Wireless is not liable for any damages that result from Subscriber's failure to comply with foreign laws. GlobalEmail Subscribers must activate and update their Preferred Roaming lists while in the National Enhanced Services Rate and Coverage Area every three months. TXT messaging billed at standard domestic and international TXT Messaging rates. Existing Verizon Wireless Subscribers migrating to GlobalEmail plans may be required to extend their Line Term.

Mobile Broadband Machine-to-Machine plan sharing option,. Multi-Account Share: Customer may activate one (1) share group per profile (Low Usage and High Usage plans cannot share with each other); however, customer may have multiple bill accounts on the same profile. Sharing is available only among M2M Lines on the Mobile Broadband M2M Multi-Account Share Plans on the same profile, in the same usage group. Each sharing M2M Lines unused KBs will pass to other sharing M2M Lines that have exceeded their data allowance during the same monthly bill cycle. Unused KBs will be distributed proportionally as a ratio of the KBs needed by each applicable M2M Line to the total KBs needed by all sharing M2M Lines on the same profile. Customers subscribing to Mobile Broadband M2M Profile Share Plans will be billed on separate billing accounts and invoices from Subscribers to the Mobile Broadband M2M Account Share Plans.
Note: 1A profile is defined as a Customer's overarching account of record under which Customer may have multiple billing accounts.

## Share Option

Share Option: Sharing is available only among Government Subscribers on applicable calling plans choosing the Share Option.
America's Choice for Business \& Voice and Data Choice Bundles for Business Subscribers: (NOTE: Subscribers to America's Choice for Business and Voice and Data Choice Bundles for Business can share voice minutes across these plans and price points subject to some billing system limitations.). Sharing on these calling plans is for voice home airtime minutes only. Customer must maintain a minimum of five (5) Government Subscriber lines, all choosing a qualifying plan with Share Option. Sharing may only be available among Subscribers activating Wireless Service in the same Verizon Wireless market or group of markets (geographic regions may contain multiple Verizon Wireless markets). Sharing may require all Subscribers to be on the same billing account. Each sharing Subscriber's unused anytime minutes will pass to other sharing Subscribers that have exceeded their anytime minutes during the same monthly billing period (Mobile to Mobile minutes and Night and Weekend minutes do not share). Each sharing Subscriber's Monthly Home Airtime Allowance Minutes apply first to that line. Unused Monthly Home Airtime Minutes are then shared with other sharing Subscribers that have exceeded their Monthly Home Airtime Allowance in order of highest usage. At the termination of the Agreement, Government Subscriber lines on America's Choice for Business with Share Option may be migrated onto applicable retail consumer pricing or Government pricing. Calling plan changes may not take effect until the billing cycle following the change request. Based on the geographic location of Customer's Government Subscribers, some Customers may have to have sharing Subscribers activated in more than one Verizon Wireless billing system. Sharing among Subscribers in multiple Verizon Wireless billing systems requires online invoicing or reporting, and a minimum of one hundred (100) Government Subscribers all choosing the Share Option. Unused minutes for cross billing

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system sharing will be distributed proportionally as a ratio of the minutes needed by each sharing Subscriber to the total minutes needed by all sharing Subscribers. Accounts that share across Verizon Wireless billing systems require set up that may take thisty (30) to sixty (60) days.

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### 4.0 Regulatory Surcharges and Fees

Verizon Wireless' pricing does not include federal, state, local or foreign fees, assessments or other charges (collectively "fees"), which must be billed based on the jurisdiction in which the subscriber's cellular number is set up and located. Fees vary by state and local areas and are subject to change without notice.

Verizon Wireless cannot provide a comprehensive list of all charges and regulatory fees required and assessed when using a wireless device because they vary greatly from one jurisdiction to another.

In addition to taxes, surcharges and fees that we are required to collect, we will also collect charges to recover or help defray costs of taxes and governmental surcharges and fees imposed on us, and costs associated with governmental regulations and mandates on our business. These charges include, among others, a Regulatory Charge and a Federal Universal Service Charge, and are described below in more detail. These charges are Verizon Wireless charges, not taxes, and are subject to change. Because these charges are not taxes, your tax exemptions, if any, will not apply to these charges.

## Federal Universal Service Charge

Wireless carriers are assessed by the federal government to fund the delivery of universally-affordable telecommunications and information services under the Federal Universal Service Fund (FUSF) program.

The Federal Universal Service Charge (FUSC) is a percentage of the customer's applicable monthly wireless service charges based upon an assessment rate that changes quarterly. The rate for the quarter beginning - January 1,2015 is $4.15 \%$ of the following items:

- Ceilular Access for voice calling plans (only on first $79 \%$ of this item)
- Verizon Wireless Toll
- Roaming Charges
- Activation Charges
- Re-connect fees
- Landline Connect Fee
- TXT Messaging monthly service
- TXT Messaging usage
- Airtime usage for voice calls
- Mobile to Mobile feature
- Nights and Weekends feature
- Toll free feature

The FUSC on other separately billed interstate and international long distance charges is $16.8 \%$.
The quarterly percentage rate described above for the FUSC is applied in our billing system.
Verizon Wireless also imposes state universal service charges. These charges vary by jurisdiction and are subject to change depending on changes in the state universal service impositions on Verizon Wireless.

## Regulatory Charge

The FCC assesses wireless carriers the costs of enforcement, policy and rulemaking. The Regulatory Fee recovers Verizon Wireless' share of these costs, as well as some of the costs of implementing regulatory mandates, such as number portability. The Regulatory Charge is a flat charge of $\$ 0.18$ per Mobile Telephone Number (MTN) per month (excluding BroadbandAccess and NationalAccess Plans) and is $\$ 0.02$ per mobile number per month for BroadbandAccess and NationalAccess Plans, but is subject to change over time.

Regulatory fees impacting the wireless industry are constantly evolving and are subject to change without notice. For more information you can visit the FCC's website at www.fcc.gov.

The FUSC and Regulatory Charge are included in the "Verizon Wireless Surcharges" section of the bill.

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### 5.0 Coverage Map

## Nationwide Wireless Service

Verizon Wireless subscribers have access to one of the largest, most reliable networks in the country, providing coverage to 235 million Americans, in 97 of the top 100 markets. Nationwide, your calls go through.


Call more people and use zero minutes with Unlimited Mobile to Mobile Calling to more than 80 million Verizon Wireless customers.


Important Mop information:
This map is not a gusrantas of cowarage snd muy contain sraszwith na zervice. Thas map raflocts a depuction
 and mar ancludo locat ions with limitedid or no covorage Evon withon a covarago area, thara aro mony foctora,
 sarvica is not avsulable Tha Natiorw ide Rate and Covarsge A ree includes netwerkz nunby other cartiors sam of the coversgo dapured a bassd on their information and puthit sourtas, and we cannot ansure ies acturacy

| Map Key |
| :---: |
| $\square \square$Nationmide Rate and <br> CoverageAras <br> $\square$ No CovarsgeArea |

THE LARGEST HIGH-SPEED WIRELESS NETWORK IN AMERICA.
Available in over 500 cities nationwide.


mportant Mapinformation
This map does not guarantee coverage This map oepicts predicted and approximatew reless coverage andmav conran aseas with imiredornoservice Evenwithin acoverage area marv factors incuding network
 ather carrers, some of the coverage depcted is basedon theif normationandpublic sources andwercamot guaramee itsaccoracy Seeverizunwieless com/coveragelocator for additional information

### 6.0 Equipment

The Government Equipment Matrix below reflects the pricing for equipment that is being made available to Government Liable Subscribers as Open Market items. None of the equipment listed are products listed on GSA Federal Supply Schedule Contract No. GS-35F-0119P (and, pursuant to FAR 8.402(f), should be noted applicably on all procurement documents including but not limited to BPAs, or individual task or delivery orders). The prices of equipment in the attached Equipment Matrix have been discounted and are in effect through 03/31/15 for new cellular service activations and eligible equipment upgrades. Equipment purchased without service activation is not eligible for discounted pricing and will be charged full retail price. A wireless device must be in service for a minimum of 10 months to be eligible for an equipment upgrade at the discounted pricing regardless of contract vehicle chosen. If you choose to upgrade or replace equipment due to loss or theft of your device prior to completing 10 months of service, you may be charged full retail price. This offer cannot be combined with any other offer. Other restrictions or charges may apply. Prices are subject to change without notice and quantities may be limited. Please contact your sales representative at the time of purchase for the latest equipment pricing. Verizon Wireless reserves the right to disconnect cellular service in the event a number is disconnected from one wireless device and then reconnected on a new wireless device as a means to circumvent the 10 month upgrade policy.


| Push to Talk Devices |  |
| :---: | :---: |
| Device | Price |
| Samsung Convoy 3 (SCH-u680MAV) | $\$ 0.00^{*}$ |
| *Promotional equipment pricing is only available for government-liable customers that activate a qualifying voice rate <br> plan with a monthly access of $\$ 14.99$ or greater (prior to |  |


| BlackBerry Devices |  |
| :---: | :---: |
| Device | Price |
| BlackBerry Bold 9930 <br> Camera (BB9930) <br> Non Camera (BB9930NC) | $\$ 0.00^{* *}$ (while supplies last) |
| BlackBerry Q10 |  |
| (Black - BBSQN100-2) |  |
| (White - BBSQN100-2W) |  |
| BlackBerry Z10 |  |
| (Black - BBSTL100-4) |  |
| (White - BBSTL1004W) |  | | BlackBerry Z30 |
| :--- |
| (BBSTA100-3) |


| Smartphone Devices |  |
| :---: | :---: |
| Device | Price |
| HTC All New One (M8) (Glacial Silver - HTC6525LVWSIL) (Metal Gray - HTC6525LVW) (Amber Gold - HTC6525LVWGLD) | \$149.99 |
| $\begin{gathered} \hline \text { HTC One (M8) for Windows 4G LTE } \\ \text { HTC6995LVW } \end{gathered}$ | \$99.99* |
| $\begin{gathered} \text { HTC One } \\ \text { HTC6500LVW } \end{gathered}$ | \$0.00 (while supplies last) |
| $\begin{aligned} & \text { HTC Windows Phone 8X } \\ & \text { (Black - HTC6990LVWBK2) } \\ & \text { (Blue - HTC6990LVW2) } \end{aligned}$ | \$0.00** (while supplies last) |
| HTC One remix 4G LTE (HTC6515LVW) | \$99.99 |
| $\begin{aligned} & \text { HTC Desire 612 4G LTE } \\ & \text { (HTC331ZLVW) } \end{aligned}$ | \$19.99 |
| KYOCERA Brigadier 4G LTE (KYOE6782) | \$0.00** |
| KYOCERA Hydro Elite (KYOC6750) | \$99.99 |
| $\begin{aligned} & \text { LG Enact } \\ & \text { LG-VS890 } \end{aligned}$ | \$19.99 |
| $\begin{gathered} \text { LG G2 } \\ \text { LG-VS980 } \end{gathered}$ | \$0.00** (while supplies last) |
| LG G3 4G LTE Black (Black - LG-VS985) <br> (White - LG-VS985W) | \$99.99** |
| $\begin{aligned} & \text { LG Lucid } 3 \\ & \text { LG-VS876 } \end{aligned}$ | \$0.00 |
| Motorola DROID MAXX 16GB <br> (Black - MOTXT1080M) <br> (Red - MOTXT1080MR16) | \$0.00** |
| Motorola DROID MINI | \$0.00** |

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This Quotation is valid for ninety (90) days from February 19, 2015 (except for promotional pricing which may expire sooner). Data furnished in this document shall not be duplicated, used, or disclosed in whole or in part for any purpose other than to evaluate the document.


| 3G/4G USB Modem/MiFi Devices |  |
| :---: | :---: |
| Device | Price |
| Pantech UML290VW-G | $\$ 0.00$ |
| 4G LTE |  |

## - 29 -

This Quotation is valid for ninety ( 90 ) days from February 19, 2015 (except for promotional pricing which may expire sooner). Data furnished in this document shall not be duplicated, used, or disclosed in whole or in part for any purpose other than to evaluate the document.

| Apple® Devices |  |
| :---: | :---: |
| Device | Price |
| iPhone 5c 8GB | $\$ 0.99$ |
| iPhone 5s 16GB | $\$ 99.99$ |
| iPhone 5s 32GB | $\$ 149.99$ |
| iPhone 6 16GB | $\$ 199.99$ |
| iPhone 6 64GB | $\$ 299.99$ |
| iPhone 6 128GB | $\$ 399.99$ |
| iPhone 6 Plus 16GB | $\$ 299.99$ |
| iPhone 6 Plus 64GB | $\$ 399.99$ |
| iPhone 6 Plus 128GB | $\$ 499.99$ |
| iPad Air 16GB | $\$ 429.99$ |
| iPad Air 32GB | $\$ 529.99$ |
| iPad Air 128GB | $\$ 729.99$ |
| iPad Air 2 16GB | $\$ 529.99$ |
| iPad Air 2 64GB | $\$ 629.99$ |
| iPad Air 2 128GB | $\$ 729.99$ |
| iPad Mini 16GB | $\$ 229.99$ |
| iPad Mini with Retina Display 16GB | $\$ 329.99$ |
| iPad Mini with Retina Display 32GB | $\$ 429.99$ |
| iPad Mini with Retina Display 64GB | $\$ 529.99$ |
| iPad Mini with Retina Display 128GB | $\$ 629.99$ |
| iPad Mini 3 16GB | $\$ 429.99$ |
| iPad Mini 3 64GB | $\$ 529.99$ |
| iPad Mini 3 128GB | $\$ 629.99$ |

This Quotation is valid for ninety (90) days from February 19, 2015 (except for promotional pricing which may expire sooner). Data furnished in this document shall not be duplicated, used, or disclosed in whole or in part for any purpose other than to evaluate the document.

| SoFL Equipment Matrixc Smartphones |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Model 8 Sku | BlackBerry Z10 (BBSTL100-4)-B | $\begin{aligned} & \text { Motorola Droid } \\ & \text { Maxx } \\ & \text { (MOTXT1080M16) } \end{aligned}$ | $\begin{gathered} \text { Apple iPhone 5C } \\ \text { BGB } \\ \text { (MGFG2LUA)-W } \\ \text { (MGFJ2LUA)-BLUE } \end{gathered}$ | LG Enact (LG-vS890) | $\begin{gathered} \text { LG G2 } \\ \text { (LG-VS980) } \end{gathered}$ | Motorola Drold Mini (MOTXT1030) | BlackBerry Q10 (BBSQN100-2)-B | Samsung Galaxy S 4 Mini (SCH1435ZKV) | Samsung Galaxy S 4 (SCHI545PWVPS) W (SCHI545PKVPS) -B | $\begin{gathered} \text { LG G3 } \\ \text { (LG-VS985)-B } \\ \text { (LG-VS985W)-W } \end{gathered}$ |
| Stock Staus | In Stock | In Stock | In Stock | In Stock | In Stock | In Stock | In Stock | In Stock | In Stock | In Stock |
| Retail Price | \$449.99 | \$649.99 | \$449.99 | \$349.99 | \$599.99 | \$449.99 | \$549.99 | \$399.99 | \$599.99 | \$599.99 |
| SOFL Contract Price | \$0.00 | \$0.00 | \$0.99 | \$19.99 | \$29.99 | \$29.99 | \$49.99 | \$49.99 | \$49.99 | \$99.99 |
| Operating System | BlackBerry 10 | Android 4.4.4 KitKat | 1058 | Android 4.4.2 Kitkat | Androld 4.4.2 Kitkat | Android 4.4 KItKat | BlackBerry 10 | Androld 4.4.2 KitKat | Android 4.4.2 Kitkat | Android 4.4 KitKat |
| Tethered Modem Support | 4G Moblle Hotspot | 4G Mobile Hotspot | 4G Mobile Hotspot | 4G Moblle Hotspot | 4G Mobile Hotspot | 4G Moblle Hotspot | 4G Mobile Hotspot | 4G Mobile Hotspot | 4G Mobile Hotspot | 4G Moblle Hotspot |
| Camera | 8.0 MP | 10.0 MP | 8.0 MP | 5.0 MP | 13.0 MP | 10.0 MP | 8.0 MP | 8.0 MP | 13.0 MP | 13.0 MP |
| Removable Mernory | 32 GB capable | Int Only - 32 GB | None-Int Only | 64 GB capable | Int Only - 32 GB | Int Only -16 GB | 32 GB capable | 64 GB capable | 64 GB capable | 128 GB capable |
| vz Navigator | N/A | X | x | X | $x$ | x | N/A | x | X | x |
| Hearing Aid Compatible | None | $\times$ (м3/44) | X (M3/4) | X (M4/44) |  | $x$ (M3/73) | X (M3/74) | X (M3/73) | X (M3) | X (M4/T3) |
| Mode | All Digital (Quad Band) Global | All Digital (Quad Band) Global | All Digital (Quad Band) Global | $\begin{aligned} & \text { All Digital (Dual } \\ & \text { Band) } \end{aligned}$ | All Digital (Quad Band) Global | All Digital (Quad Band) Global | All Digital (Quad Band) Global | All Digital (Quad Band) Global | All Digital (Quad Band) Global | All Digital (Quad Band) Global |
| Field Force Manager | N/A | N/A | $\times$ | N/A | N/A | N/A | N/A | N/A | N/A | X |
| Other Features | 4G Smartphone <br> 1.5 GHz Dual-core processor Touch Screen Virtual Qwerty keyboard BlackBerry Messenger BlackBerry Balance | 4G Smartphone <br> 1.7 GHz Dual-core <br> processor <br> Touch Screen <br> Virtual Qwerty <br> keyboard <br> Gorilia glass $\quad 3500$ <br> Mah battery Touch- <br> less control <br> Advance Call 1.0 | 4G Smartphone 1 GHz Apple A6 Custom Designed Chip 4-inch Retina display <br> Avl in White. Blua, <br> Pink, Green, Yellow | 4G Smartphone Dual-core 1.2 GHz processor Slide-out \& Virtual OWERTY keyboards Gorlla glass by Corning Starter mode \& Standard mode | 4G Smartphone 2.26 GHz Quad-core processor 3000 mAh Silicon lon non- removable battery 5.2 inch full HD IPS display Advanced Calling 1.0 | 4G Smartphone 1.7 GHz Dual-core processor Touch Screen Virtual Qwerty keyboard Gorilla glass Keviar body Compact Design Advanced Call 1.0 | 4G Smartphone <br> 1.5 GHz Dual-core processor Touch Screen Qwerty keyboard BlackBerry Messenger BlackBerry Balance | 4G Smartphone <br> 1.7 GHz Dual-core processor 4.3 inch Super AMOLED display Gorilla 2 Glass by <br> Corning HDMI <br> Out DLNA Sharing | 4G Smartphone 1.9 GHz Quad core processor Gorilla Glass 3 - -nch full HD display Airview Touchscreen Avallable in Whita or Black | 4G Smartphone 2.5 Ghz Quad Core 5.5-inch Quad HD IPS display Gorilla Glass 3 by Corning Smart Notice Optical Image Stabilization |


| SOFL Equipment Matrix Smartphones |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Model 8 Sku | Kyocera Brigadier (KYOE6782) | HTC One (MB) (HTC6525LVW)-G (HTC6525LVWSIL)s | Samsung ATIV SE (SMW750VMSA) | $\begin{aligned} & \text { BB Bold } \\ & \text { (BB9930) } \\ & \text { (BB9930NC) } \end{aligned}$ | Apple iPhone 5 S $16 \mathrm{~GB} / 32 \mathrm{~GB} / 64 \mathrm{~GB}$ <br> ME341LLJA-16SG ME342LUA-16 S ME343LLAA-16 G ME344LL/A-32SG ME345LLAA-32 S ME346LLIA-32 G ME347LLAA-64SG ME348LLA-64 S |  | Apple IPhone 6 Plus 16GB/64GBB/128GB MGCK2LLLA-16SG MGCL2LLA-15 S MGCM2LIA-16 G MGCR2LLAA-64SG MGCT2LLA-4S S MGCU2LUA-64 G MGCN2LUA-128 ME348LUA-64 S |  | $\begin{gathered} \text { Samsung Galaxy S } \\ 5 \\ \text { S (SMGgoovZKV)- } \\ \text { B (SMGG9ooVZWV)- } \\ \text { W } \end{gathered}$ | $\left.\begin{array}{c}\text { Sony Moblle Xperia } \\ \text { (SDE708)-B } \\ \text { Z3v } \\ \text { (SD6708w)-w }\end{array}\right]$ |
| Stock Status | In Stock | In Stock | In Stock | In Stock | in Stock | In Stock | In Stock | In Stock | In Stock | In Stock |
| Retall Price | \$399.99 | \$599.99 | \$599.99 | \$499.99 | $\begin{gathered} \hline \$ 49.99 \$ 749.99 \\ \$ 849.99 \\ \hline \end{gathered}$ | $\begin{gathered} \$ 649.99 \$ 749.99 \\ \$ 849.99 \\ \hline \end{gathered}$ | $\begin{gathered} \$ 749.99 \$ 849.99 \\ \$ 949.99 \\ \hline \end{gathered}$ | \$599.99 | \$599.99 | \$599.99 |
| SOFL Contract Price | \$99.99 | \$149.99 | \$149.99 | \$149.99 | $\begin{gathered} \$ 99.99 \quad \$ 149.99 \\ \$ 249.99 \end{gathered}$ | $\begin{gathered} \$ 199.99 \quad \$ 299.99 \\ \$ 399.99 \end{gathered}$ | $\begin{gathered} \$ 299.99 \quad \$ 399.99 \\ \$ 499.99 \end{gathered}$ | \$199.99 | \$199.99 | \$199.99 |
| Operating System | Androld 4.4 Kitkat | Android 4.4.4 KitKat | Windows Phone 8 | BlackBerry 7.0 | 1058 | 1058.1 | 1058.1 | Android 4.4 KitKat | Android 5.0 Lollipop | Android 4.4 KitKat |
| Tethered Modem Support | 4G Mobile Hotspot | 4G Mobille Hotspot | 4G Mobile Hotspot | 3G Mobile Hotspot | 4G Mobile Hotspot | 4 G Mobile Hotspot | 4G Moblle Hotspot | 4G Mobile Hotspot | 4 G Mobile Hotspot | 4G Moblle Hotspot |
| Camera | 8.0 MP | 1080p HD | 13.0 MP | 5.0 MP | 8.0 MP | 8.0 MP | 8.0 MP | 21.0 MP | 16.0 MP | 20.7 MP |
| Removable Memory | 32 GB capable | 128 GB capable | 64 GB capable | 32 GB capable | None-fnt Only | None-Int Only | None-Int Only | Int Only - 32 GB | 128 GB capable | 128 GB capable |
| VZ Navigator | N/A | $\times$ | $x$ | $\times$ | $\times$ | N/A | N/A | x | $x$ | x |
| Hearing Ald Compatible | X (M4/3) | X (M4/T3) | X (M4/T3) | X (M3/2) | X (M3/4) | X (МЗ $\mathrm{T}^{\text {/4 }}$ ) | x (м3 / $_{4}$ ) |  | X (м3/3) | X (M4/T3) |
| Mode | All Digital (Quad Band) Global | All Digital (Quad Band) Global | All Digital (Quad Band) Global | All Digital (Quad Band) Global | All Digital (Quad Band) Global | All Digital (Quad Band) Global | All Digital (Quad Band) Global | All Digital (Quad Band) Global | All Digital (Quad Band) Global | All Digital (Quad Band) Global |
| Fleld Force Manager | N/A | N/A | N/A | X | N/A | N/A | N/A | N/A | N/A | N/A |
| Other Features | $\begin{aligned} & \text { 4G Smartphone } \\ & \text { 1.4 Ghz Quad Core } \\ & \text { Water Proof } \\ & \text { (Immersible up to } 30 \\ & \text { min at 1 meter, IPX5 } \\ & \text { and dPX8 } \\ & \text { MIL-Standard 810G } \\ & \text { Glove Mode } \end{aligned}$ | 4G Smartphone 23 GHz Quad-core processor Gorilla Glass 3 by Corning Dual front-facing speakers 5-Inch Full HD display Gray or Sillver | 4G Smartphone 2.3 GHz Quad-core processor Gorilla Glass 3 by Corning mAh battery Office 2.600 5-inch Full AD AMOLED display | 720p HD Video Recording. 1.2Ghz processor 24-bit high-res touch screen. PTT | 4G Smartphone 1GHz Apple A7 64-bit chip Siri HDMI Out Touch ID Fingerprint Sensor Airdrop Avi in Space Grey, Gold, Silver | 4G Smartphone Apple A8 chip 64 bit M8 Motion CoProcessor New Retina HD Display Screen Size 4.7 Anl In Space Grey, Silver, Gold | 4G Smartphone Apple A8 chip 64 b M8 Motion CoProcessor New Retina HD Display Screen Slze 5.5 Avl in Space Grey, Silver, Gold | $\begin{aligned} & \text { 4G Smartphone } 2.7 \\ & \text { GHz Quad-core } \\ & \text { processor } \\ & \text { Gorilla Glass } 3 \text { by } \\ & \text { Corning Adaptive } \\ & \text { fast tharging } \\ & \text { Avt in Black pport } \\ & \text { Ballistic Nylon } \end{aligned}$ | 4G Smartphone 2.5 GHz Quad-core processor Gorilla Glass $3 \quad 5.1$ inch Full HD Super AMOLED display Advanced Calling 1.0 Black or White | 4G Smartphone 2.5 GHz Quad-core processor HDMI out Waterproof in up to 4.9 feet of freshwater (IP65/P68) Black or White |


| SOFt Equipment Patrix. Smartphones |  |  |
| :---: | :---: | :---: |
| Model \& Sku | Samsung Galaxy Note 4 (SMN910VZWE)-W (SMN910VZKE)-B | Samsung Galaxy Note Edge (SMN015VZKE) |
| Stock Status | In Stock | In Stock - Miar |
| Retail Price | \$699.99 | \$799.99 |
| SOFL Contract Price | \$299.99 | \$399.99 |
| Operating System | Androld 4.4 Kitkat | Androld 4.4 Kitkat |
| Tethered Modem Support | 4G Mobile Hotspot | 4G Mobile Hotspot |
| Camera | 16.0 MP / 3.7 front | 16.0 MP / 3.7 front |
| Removable Memory | 128 GB capable | 128 GB capable |
| VZ Navigator | $\times$ | x |
| Hearing Aid Compatible | $\times$ (M4/73) | X (M4/T3) |
| Mode | All Digital (Quad Band) Global | All Digital (Quad Band) Global |
| Fleld Force Manager | $\times$ |  |
| Other Features | 4G Smartphone 2.7 GHz Quad-core processor HDMI out Adaptive fast charging support S Pen Sharing Wilte or Black | 4G Smartphone 2.7 GHz Quad-core processor HDMI out Adaptive fast charging support S Pen Sharing DLNA Display wraps to create side screen |


| SOFL. Equipment MatrixAircards and Jetpucks |  |  |  |
| :---: | :---: | :---: | :---: |
| Model 8 Sku | UML295 4G (UML295VWQ) | USB551L 4G (USB551L) | 6620L 4G (MIFI6620L) |
| Stock Status | In Stock | in Stock | In Stock - |
| Retail Price | \$199.99 | \$249.99 | \$199.99 |
| SOFL Contract Price | 50.00 | \$0.00 | \$0.00 |
| 4 G LTE | $\times$ | x | $x$ |
| Reva | $\times$ | x | x |
| Form Factor | UsB | USB | Hotspot |
| Macintosh Compatible | $\times$ | $x$ | x |
| External Antenna | Available | Available | Avalable |
| Vista Compatible | x | $\times$ | x |
| Mode | All Digital (Quad Band) Global | $\begin{gathered} \text { All Digital (Dual } \\ \text { Band) } \\ \hline \end{gathered}$ | All Digital (Quad Band) Global |
| Other Features | Plug-and-play, USB drivers are instantly installed. VZAccess Manager not supported. NDIS capable. | Intenna <br> External Antenna Connector VPN Client Capable Microsoft 7 compatible SIM Card included | 4G Mobile Hotspot up to 15 devices VPN Client Capable Intenna Color Display Battery life up to 20 hours Charges external devices. |

For specific product functionality and features, device and calling plan/feature compatibility, and for the latest equipment pricing, see your Verizon Wireless Government Account Manager. The above Equipment prices are effective as of $7 / 01 / 14$ and are subject to change. Customer may purchase at the then current State of Florida Government Equipment Matrix pricing or Government promotional pricing, whichever is less at the time of purchase. Verizon Wireless may make certain equipment available at no charge; however, Verizon Wireless does not
guarantee that we will always be able to offer equipment at no charge through the term of the resulting agreement. Government Subscriber Equipment Pricing listed in this matrix is not available for activations or upgrades on Verizon Wireless Telemetry plans. Camera phone use or possession may be prohibited in some locations based on privacy, security, or other restrictions. Verizon Wireless' Government Equipment matrix is updated at a minimum quarterly based upon equipment availability, changes in technology, and market conditions. Equipment is promotional and subject to availability, Verizon Wireless reserves the right to add or discontinue models.

| SOFL Equipment Matrix |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Model \& Sku | Samsung <br> Convoy 3 <br> (PT1) <br> (SCHU680MAV) (SCHU680MAVNC) | Samsung Gusto 3 (SMB311ZKA) | Kyocera DuraXV (KYOE4520) (KYOE4520NC) | LG Revere 3 (LG-VN170) | LG Cosmos 3 (LG-VN251S) | $\begin{aligned} & \text { LG Exalt } \\ & \text { (LG-VN360) } \end{aligned}$ |
| Stock Status | in Stock | In Stock | In Stock | th Stock | In Stock | In Stock |
| Retail Price | \$199.99 | \$149.99 | \$199.99 | \$149.99 | \$149.99 | \$199.99 |
| SOFL Contract Price | \$0.00 | \$0.00 | \$0.00 | \$0.99 | \$79.99 | \$79.99 |
| Vcast Mobile TV |  |  |  |  |  |  |
| Vcast Music a Video |  |  |  |  |  |  |
| Camera | 3.2 MP | 1.3 MP | 5.0 MP | 1.3 MP | 1.3 MP | 2.0 MP |
| Bluetooth | x | x | $x$ | $\times$ | X | $x$ |
| Removable Memory | Up to 32GB | N/A | Up to 32GB | N/A | Up to 32GB | Up to 32GB |
| VZ Navigator | x | x | x | x |  | x |
| Hearing Aid Compatible | X (M4/T4) | X (M4/T4) | X (M4/T4) | X (M4/44) | X (M3/T4) | X (M4/T4) |
| Mode | CDMA | All Digital (Dual Band) | All Digital (Quad Band) Global | All Digital (Dual Band) | All Digital (Dual Band) | All Digital (Dual Band) |
| Field Force Manager | x |  |  | $\times$ | x |  |
| Other Features | Meets Mil Spec 810F standards for Shock \& Dust Resistance, Vibration, Salt Fog, Humidity, Solar Radiation, Altitude and Low/High Temperature Storage. Now available in noncamera | 2-inch display, large keypad. Personal Organizer:. Calendar with Scheduler, Note Pad. Directional microphone. Processor:Qualcomm QSC6055 192MHz | Meets Mil-Standard 810G standards for Dust, Shock, Water Resistance. Waterproof in up to 6 feet for 30 minutes (IP68) High-contrast internal and external displays. Dual-mic noise cancellation and dual frontfacing speakers. Avail in non-camera | 2.2-inch color LCD display and menu with a large font size. Calculator, Calendar, Stop Watch, World Clock. Basic Phone, Clam Style Design. | Slide out QWERTY keyboard Super strearlined social media updates Mobile email 5.0 | Voice Clarity Mode Enchances highfrequency sounds to help reduce the effects of hearing loss. Large keys add to the look of this stylish flip phone. Opera Mini Browser. |

For specific product functionality and features, device and calling plan/feature compatibility, and for the latest equipment pricing, see your Verizon Wireless Government Account Manager. The above Equipment prices are effective as of $7 / 01 / 14$ and are subject to change. Customer may purchase at the then current State of Florida Government Equipment Matrix pricing or Government promotional pricing, whichever is less at the time of purchase. Verizon Wireless may make certain equipment available at no charge; however, Verizon Wireless does not guarantee that we will always be able to offer equipment at no charge through the term of the resulting agreement. Government Subscriber Equipment Pricing listed in this matrix is not available for activations or upgrades on Verizon Wireless Telemetry plans. Camera phone use or possession may be prohibited in some locations based on privacy, security, or other restrictions. Verizon Wireless' Government Equipment matrix is updated at a minimum quarterly based upon equipment availability, changes in technology, and market conditions. Equipment is promotional and subject to availability, Verizon Wireless reserves the right to add or discontinue models.

| SofL Equipinent MatritTablets |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Model | $\begin{gathered} \text { Verizon Ellipsis } 7 \text { 4G } \\ \text { LTE } \\ \text { BGB } \end{gathered}$ | Apple Ipad Mini w/Retina Display 16GB | Apple Ipad Mini w/Retina Display 32GB | $\begin{gathered} \text { Apple iPad Ait } 216 \\ \text { GB } \end{gathered}$ | Apple iPad Air 264 GB | Apple iPad Air 2128 GB | Apple iPad Mini 3 | Apple iPad Mini 3 64 GB 64 GB | Apple iPad Mini 3 128 GB |
| Sku | QMV7B | MF075LUA(Silv) MF069LUA(Gray) | MF084LLA(Silv) MF081LUA(Gray) | MGH62LUA(Gray) MGHC2LLA(Silv) | MGJY2LUA(Gray) MGK02LLA(Silv) | MGX02LUA(Gray) MGX12LUA(Silv) | MGJW2LLAA\|Gray MGJX2LUA(Silv) | MGK12LLA(Gray) MGK22LLIA(Silv) | MGK32LLAA(Gray) MGK42LLA(Silv) |
| Stock Status | In Stock | In Stock | In Stock | in Stock-10.4 | In Stock- | In Stock - | in Stock- | In Stock- | In stock - |
| Retail Price | \$249.99 | \$629.99 | \$629.99 | \$629.99 | \$729.99 | \$829.99 | \$529.99 | \$629.99 | \$729.99 |
| SOFL Contract Price (zyr) | \$249.99 | \$429.99 | \$629.99 | \$529.99 | \$629.99 | \$729.99 | \$429.99 | \$529.99 | \$629.99 |
| Operating System | Android 4.2 Jelly Bean | 1058 | 1058 | 1088 | 1058 | ios 8 | iOS 8 | iOS 8 | iOS 8 |
| Camera | Yes-Rear (3.2MP) and front facing | Yes-Rear (5.0MP) and front facing (1.2MP) | Yes-Rear (5.0MP) and front facing (1.2MP) | Yes-Rear (8.0MP) and front facing (1.2MP) | Yes-Rear (8.0MP) and front facing (1.2MP) | Yes-Rear (B.0MP) and front facing (1.2MP) | Yes-Rear (5.0MP) and front facing (1.2MP) | Yes-Rear (5.0MP) and front facing (1.2MP) | Yes-Rear (5.0MP) and front facing (1.2MP) |
| Removable Memory | Yes-32GB | No-Internal | No-internal | No-nternal | No-Internal | No-Internal | No-Internal | No-Internal | No-Internal |
| Other Features | 1.2 GHz Quad Core processor Mobile hotspot capable 7 inch display 4G Onty | 1 GHz A7 dual core processor Facelime app Mobile hotspot capable Over 3.1 million pbxels Dictation tool | 1 GHz A7 dual core processor <br> Facetime app Mobile hotspot capable <br> Over 3.1 million pixels <br> Weighs 0.75 lbs | Apple ABX chip 64 bit M8 Motion CoProcessor Dual core processor 9.7 inch Diagonal LED Backlit Gossy Widescreen display | Apple ABX chip 64 bit M8 Motion CoPPocessor Antireflective Coating 9.7 inch Diagonal LED Backit Gossy Widescreen display | Apple A8X chip 64 bit M8 Motion CoProcessor Antireflective Coating 9.7 inch Diagonal LED Backit Gossy Widescreen display | Apple A7 Chip 64 bit M7 Motion CoProcessor Dual core processor Touch ID Dictation Tool | Apple A7 Chip 64 bit M7 Motion CoProcessor Fingerprint resistant coating Touch ID Dictation Tool | Apple A7 Chip 64 bit M7 Motion CoProcessor Fingerprint resistant coating Touch ID Dictation Tool |


|  |  |  | MITEIESS |  |
| :---: | :---: | :---: | :---: | :---: |
| Pice Phans |  |  |  |  |
| Codes | description | acgiss | GUDEUNFS \& OPTIONAL PLAN TEATURES |  |
| Nationwide Per Minute |  |  |  |  |
| 86680 | S. 049 Per Minute Nationwide Voice Plan-includes 200 M2M and 200 N\&W | 50.00 | N/A on feature codes 77294, 77295, and 79740, 79407, and 72409. Must use 79789, 79790, 79791,79780, or 79781 . Please see smartphone feature codes below |  |
| 80245 | 200 Text/Pix/ /Flix Messages-Opt | S0.00 |  |  |
| 86678 | Unlimited $P$ | 0.0 | Basic: (3G) 73749 - $\$ 0$ Push To Talk Enterprise \& 73814 General IP Address (required) PTT Plus-S0 (auto attaches-81814) |  |
| Smartphone Standalone Nationwide Per Minute |  |  |  |  |
| 86770 | Unlimited Nationwide Blackberry/ Smartphone Data w/ Unlimied Mobile Broadband Connect/ HotSpot / Unlimited Domestic Text.Pix. Flix Messaging. Unlimited Mobile 2 Mobile, \& Nights/Weekends \& Unlimited Push to Talk (s. 052 Per Minute Nationwide | \$36.05 | 3G Smartphone 76405-\$0 Mobile Broadband Connect (5GB)4G Smartphone 76404- 50 Mobile Broadband Connect 4 G Smartphone 76404-50 Mobile Broadband Connect |  |
| Smartphone All Inclusive Nationwide Price Plan |  |  |  |  |
| $\begin{aligned} & 86769(4 \mathrm{G}) \\ & 86768(3 \mathrm{G}) \\ & \hline \end{aligned}$ | Unlimited Nationwide Calling w/ Unlimited Push 2 Talk, Unlimited Domestic Text/Pix/Flix Messaging; Email and Data, 5GiB of data hotspot/Tethering | 551.0 | 3G Smartphone- 50 Hotspot-79441 (auto attached built into price plan) 4G Smartphone - 50 Hotspot- 76065 (auto attached built into the price plan) Qotional-PTT Plus. $\$ 5$ ( 80598 for all smartphones, 80590 for Kvocera Brigadier) |  |
| Florida Local |  |  |  |  |
| 86192 | Florida Local 250 Anytime Min ( $\$ .041$ per min overage rate) w/ Unlimited Mobile 2 Mobile, Push 2 Talk, Nights/Weekends \& $\$ .103$ per min domestic roaming | \$20.60 | Basic (3G): $73749 \cdot \$ 0$ Push To Talk Enterprise \& 73814 General IP Address PTT Plus-S0 (auto attaches-81814) <br> 3G Smartphone 76405-\$0 Mobile Broadband Connect \& 75404-\$0 Smartphone PTT (optional) Smartnhone 76404- $\mathbf{5 0}$ Mohile Broadhand Connect \& 75406- $\$ 0$. Smartwhone PTT (ontional) |  |
| 86193 | Florida Local 600 Anytime Min ( $\$ .041$ per min overage rate) w/ Unlimited Mobile 2 Mobile, Push 2 Talk, Nights/Weekends \& $\$ .103$ per min domestic roaming | \$30.90 | Basic (3G): 73749-\$0 Push To Talk Enterprise \& 73814 General IP Address <br> PTT Plus-S0 (auto attaches-81814) <br> 3G Smartphone 76405-50 Mobile Broadband Connect \& 75404-\$0 Smartphone PTT (optional) Smartnhone 76404 - $\$ 0$ Mnhile Brosdhand Connect \& 75406 - $\$ 0$ Smartohone PTT (ontionall | ${ }^{46}$ |
| 86194 | Unlimited Florida Calling w/ Unlimited Push To Talk \& $\$ .103$ Per Minute Domestic Roam | \$41.20 | Basic (3G): 73749 - SO Push To Talk Enterprise \& 73814 General IP Address PTT Plus-50 (auto attaches-81814) <br> 3G Smartphone 76405-\$0 Mobile Broadband Connect \& 75404-50 Smartphone PTT (optional) Smartnhone 76404-\$0 Mohile-Broadhand Connect \& 75406- $\$ 0$ Smartohone PTTT (ontional) |  |
| Nationwide |  |  |  |  |
| 86195 | Nationwide 250 Anytime Min ( $\$ .052$ per min overage rate) w/ Unlimited Mobile 2 Mobile, Push 2 Talk, Nights/Weekends | \$25.75 |  |  |
| 86196 | Nationwide 600 Anytime Min ( $\$ .052$ per min overage rate) w/ Unlimited Mobile 2 Mohile, Push 2 Talk. Nights/Weekends | 536.05 |  |  |
| 86197 | Unlimited Nationwide Calling w/ Unlimited Push 2 Talk | \$51.50 | Basic (3G): 73749 - $\$ 0$ Push To Talk Enterprise \& 73814 General IP Address <br> PTT Plus-S0 (auto attaches-81814) <br> 3G Smartphone 76405-50 Mobile Broadband Connect \& 75404-50 Smartphone PTT (optional) Smarinhane 76404-50 Mobilc-Broadband Connect \& 75406-\$0 Smartnhone PTT (ontional) |  |
|  |  |  |  |  |
| Smartphone Data Features |  |  |  |  |
| 77294 | 500 MB Data allowance ( $\$ \mathbf{\$ 0 0 8 4 9}$ per MB overage rate) Unlimited Domestic Text/Pix/Flix Messaping. | 515.45 | Cannot be used with 866880 5.049 plan. Required to be used with a minimum 59.99 access |  |
| 79789 | 500 MB Data allowance ( 5 S00849 per MB overoge rate) | S15.45 | Avl on all plans. Does notinclude Txt, Pix, or Flix, Use block code 54307 to block SMS |  |
| 77295 | 1,000 MB Data allowance ( $\$ .00849$ per MB overage rate) Unlimited Domestic Text Messaging | \$20.60 | Cannot be used with 866880 S.049 plan. Required to be used with a minimum 59.99 access |  |
| 79790 | 1000 MB Data allowance (S.00849 per MB overage rate) | \$20.60 | Avl on all plans. Does not include Tx, , Pix, or Flix. Use block code 54307 to block SMS |  |
| 79740 | 2,000 MB Data allowance ( 5.00849 per MB overage rate) Unlimited Domestic Text Messaging | \$23.69 | Cannot be used with 86680 S 5049 plan. Required to be used with a minimum 59.99 access |  |
| 7797 | 2000 MB Data allowance ( 5.00849 per MB overage rate) | 523.69 | Avl on all plans. Does not include Txxt, Pix, or Fili, Use block code 54307 to block SMS |  |
| $\begin{aligned} & 79407(4 \mathrm{G}) \\ & 79409(3 \mathrm{G}) \\ & \hline \end{aligned}$ | Unlimited MBB Data Plan w/ Unlimited Domestic Text Messaging | \$32.96 | Cannot be used with 8666805.049 plan. Required to be used with a minimum 59.99 access |  |
| $79781(46)$ 79780 (30) | Unlimited MBB Data Plan | 532.96 | Avi on all plans. Does not include Txt, Pix, or Flix. Use block code 54307 to block SMS |  |
|  |  |  |  |  |
| 77847 | \$0.02 Per SMS messaging rate | $\frac{5000}{5000}$ |  |  |
| 77848 | 50.05 Per MMS messaging rate | 50.0052.00 |  |  |
| 77328 | 300 SMS/MMS Messages (.05 Per Messaze overage rate) |  |  |  |  |  |
| 77341 | 500 SMS/MMS Messapes (.055 Per Message overage rate) |  |  |  |
|  | Unlimited SMS/MMS Messages | $\frac{57.00}{50.00}$ |  |  |
| $\begin{gathered} 76404(4 G) \\ \text { (3G) } \end{gathered}$ | Mobile Broadband Connect |  |  |  |
| 73572 | Block Messaging code-Works with price plans that have Unl Txt Package-86770, 86768, <br> 86769 | 50.00 |  |  |
| Aircard/Tablet Data Packages |  |  |  |  |
| 86226 | 500 MB Data allowance (5.00849 per MB overage rate) Unlimited Domestic Text | \$20.60 |  |  |
| 86227 | $1,000 \mathrm{MB}$ Data allowance ( $\$ .00849$ per MB overage rate) Unlimited Domestic Text Messaging | \$25.75 |  |  |
| 86228 | 2,000 MB Data allowance ( 5.00849 per MB overage rate) Unlimited Domestic Text Messaging. | 530.90 |  |  |
| 86229 | Unlimited MBB Data Plan w/ Unlimited Domestic Text Messsging | \$36.05 | So Text Messaging code 47309 is avt to add if needed |  |
| 90237 | 56B Public Sector Mohilc Broadband Share Plan | 534.99 | $\$ 8.00$ per GB overage charge and $\$ .002$ per kilobyte National Access Roaming. At the end of each bill cycle, any unused data allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account, beginning with the line with the lowest overage need. |  |
| 90241 | 10GB Public Sector Mobile Broadband Share Plan | 559.99 | $\$ 8.00$ per GB overage charge and $\$ .002$ per kilobyte National Access Roaming At the end of each bill cycle, any unused data allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account, beginning with the line with the lowest overage need. |  |
| 90241 | 20GB Public Sector Mobile Broadband Share Plan | \$99.99 | $\$ 8.00$ per GB overage charge and $\$ .002$ per kilohyte National Access Roaming. At the end of each bill cycle, any unused data allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account, beginning with the line with the lowest overage need. |  |
| Machine to Machine |  |  |  |  |
| 87640 | 1 MB Machine to Machine Share (\$1.00 per MB overage rate) Tier 1 | 55.00 | If using a tablet for this plan, finance approval must be obtained and special price plan codes must be conditioned for profile (non standard device has to have non standard plan) |  |
| 87641 | 5 MB Machine to Machine Share (51.00 per MB overage rate) Tier 1 | 57.00 | If using a tablet for this plan, finance approval must be obtained and special price plan codes must be conditioned for profite (non standard device has to have non standard plan) |  |
| 87642 | 25 MB Machine to Machine Share ( 51.00 per MB overage rate) Tier 1 | \$10.00 | If using a tablet for this plan, finance approval must be obtained and special price plan codes must be conditioned for profile (non standard device has to have non standard plan) |  |
| 87643 | 50 MB Machine to Machine Share (\$1.00per MB overage rate) Tier 1 | S15.00 | If using a tablet for this plan, finance approval must be obtained and special price plan codes must be conditioned for profile (non standard device has to have non standard plan) |  |
| 87644 | 150 MB Machine to Machine Share ( $\$ 1.00$ per MB overage rate) Tier 1 | \$18.00 <br> 220.00 | If using a tablet for this plan, finance approval must be obtained and special price plan codes must be conditioned for profile (non standard device has to have non standard plan) |  |
| 87645 | 250 MB Machine to Machine Share (\$ $\mathbf{0 2}$ per MB overage rate) Tier 2 |  | $\begin{aligned} & \text { conditioned for profile (non standard device has to have non standard plan) } \\ & \text { If using a tablet for this plan, finance approval must be obtained and special price plan codes must be } \\ & \text { conditioned for profile (non standard device has to have non standard plan) } \end{aligned}$ |  |


| 87646 | 1GB Machine to Machine Share (S 02 per MB overage rate) Tier 2 | \$25.00 | If using a tablet for this plan, finance approval must be obtained and special price plan codes must be conditioned for profile (non standard device has to have non standard plan) |
| :---: | :---: | :---: | :---: |
| 87647 | 5GB Machine to Machine Share (\$.02 per MB overage rate) Tier 2 | \$50.00 | If using a tablet for this plan, finance approval must be obtained and special price plan codes must be conditioned for profile (non standard device has to have non standard plan) |
| 87648 | 10GB Machine to Machine Share ( $\$ .02$ per MB overage rate) Tier 2 | S80.00 | If using a tablet for this plan, finance approval must be obtained and special price plan codes must be conditioned for profile (non standard device has to have non standard plan) |
| 86693 | \$.099 Per MB data rate for Machine to Machine or Customer provided equipment | 50.00 | **Do not offer for note books, tablets, ipads, etc. Must be CPE certified device or Jetpack/MiFi at MTM pricing in Equip Guide |
| 90231 | 5GB Public Sector M2M Share Plans | \$34.99 | $\$ 8.00$ per GB overage charge and $\$ .002$ per kilobyte National Access Roaming. At the end of each bill cycle, any unused data allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account, heginning with the line with the lowest overage need. |
| 90234 | 10GB Public Sector M2M Share Plans | \$59.99 | $\$ 8.00$ per GB overage charge and $\$ .002$ per kilobyte National Access Roaming. At the end of each bill cycle, any unused data allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account, beginning with the line with the lowest overage need. |
| 86847 (3G) | 25MB Machine to Machine 3G Backup Router Plan 25MB S10/GB S10 | S10.70 | Overage rate is $\$ 10$ per GB |
| 86848 (4G) | 25 MB Machine to Machine 4G Backup Router Plan 25 MB S10/GB S10 | 510.00 | Overage rate is $\$ 10$ per GB |
| 90235 | 2068 Public Sector M2M Share Plans | 599.99 | $\$ 8.00$ per GB overage charge and $\$ .002$ per kilobyte National Access Roaming. At the end of each bill cycle, any unused data allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account, beginning with the line with the lowest overage need. |
| Global Data Features |  |  |  |
| 77653 | Global Email Unlimited (only avl with price plan 86680) | 564.99 | 20\% discount will auto attach making it S51.99 |
| 79643 (3G) | Global Email Feature-100 MB | \$23.00 | $\$ 25.00$ per each additional 100 MB used, $\$ 0.02$ per KB ( $(\$ 20.48 / \mathrm{MB})$, Customer must subscribe to a domestic Mobile Hotspot plan to use the service plobally |
| 79644 (4G) | Global Email Feature-100 MB | \$23.00 | $\$ 25.00$ per each additional 100 MB used, $\$ 0.02$ per $\mathrm{KB}(\$ 20.48 / \mathrm{MB}$ ), Customer must subscribe to a domestic Mobile Hotspot plan to use the service plobally |

${ }^{* *}$ If you are on $86770 \$ 36.05$ plan, or 86768 or 86769572.10 plan with unl Text, Pix, Fix, you can block text with code 73572 . If you remove block later, add code 73502 to re-add unlimited MMS.

## BOARD OF COUNTY COMMISSIONERS AGENDA REQUEST

DATE:
TO:
FROM:
SUBJECT:
DEPARTMENT: BCC DISTRICT:

September 16, 2014
Honorable Chairman and Members of the Board
Zan Fedorak
Seeking Approval for Extension of Contracts for Wireless Services
Purchasing
All

STATEMENT OF ISSUE: [PUR] Seeking Approval for extension of contracts with Southern Linc (C07-1549-PUR), Verizon (C07-1535-PUR), and Sprint (C07-1382-PUR).

BACKGROUND \& ANALYSIS: Staff has previously taken advantage of utilizing State Contract Pricing for the Verizon contract and Western States Contracting Alliance (WSCA) for the Sprint contract. Both are competitively bid cooperative contracts which expire 01/18/2017 and 10/31/2016 respectively.

Southern Linc has requested to extend their contract for an additional two (2) years and offered an equipment change-out for replacement of any outdated units. Southern Linc is utilized primarily by the Public Works Department. Public Works has reviewed the proposed extension and supports the request which will expire 9/30/2016. Southern Linc Wireless Contract can be viewed at: [http://www.co.okaloosa.fl.us/southern\ linc.pdf](http://www.co.okaloosa.fl.us/southern%5C%20linc.pdf).

OPTIONS: Approval/Deny extension of contracts with Southern Linc (C07-1549-PUR) expiring 9/30/2016, Verizon (C07-1535-PUR) expiring 01/18/2017, and Sprint (C07-1382PUR) expiring 10/31/2016.

RECOMMENDATION: Staff recommends extension of contracts with Southern Linc (C07-1549-PUR) expiring 9/30/2016, Verizon (C07-1535-PUR) expiring 01/18/2017, and Sprint (C07-1382-PUR) expiring 10/31/2016.


## RECOMMENDED BY:



## APPROVED BY:

Ernie Padgett, County Administrator

# Response to Request for Quotation: GSA-Federal Supply Schedule (GS-35F-0119P) 

Date:
September 11, 2014
Sales Representative:
Customer:

Response to Request for Quotation includes:
(1) Service and Equipment Quotes:
(2) Service Rate Plans;
(3) Calling Features;
(4) Regulatory Surcharges and Fees;
(5) Coverage Map; and
(6) Equipment

## America's Largest 4G LTE Network.

Among the four major wireless carriers, only Verizon's 4 G network is $100 \%$ LTE -the gold standard of wireless technology. With more 4G LTE that all other networks combined, you can experience the speed and power of Verizon in more places. Verizon 4G ITE is available in 441 cifies, covering nearly $80 \%$ of the U.S. population.

```
CONTRACT \# C07-1535-PUR VERIZON WIRELESS WIRELESS COMMUNICATIONS PHONES/SERVICES EXPIRES: 01/18/2017
```


### 1.0 Service and Equipment Quotes

Service pricing provided is for Government Liability Accounts Only and is subject to the terms, provisions and conditions of the General Services Administration (GSA) Federal Supply Schedule Contract No. GS-35F-0119P. Coverage, service and offers not available in all areas. Full terms and conditions, along with additional pricing plans offered by Verizon Wireless can be found on the GSAAdvantage.gov Internet website. Prices quoted do not reflect Federal Universal Service and Regulatory Fees, charges, or pass-through assessments. Please see information on Regulatory Surcharges and Fees below for additional details.

## Calling Plan

| Calling Plan | Number of Lines | Number of Minutes | Monthly Charge Per User (ea.) | Total Base Monthly Charge* | Total Base Charge for One Year* |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |

"Charge does not include roaming charges, minutes used over allowance, etc. Please see Service Rate Plan and Calling Features below for more information.

All quotes contained in this proposal are subject to the terms and conditions of the GSA-FSS Contract. Your account must be in good-standing with Verizon Wireless to migrate your existing lines of service to the pricing offered in this proposal if your Agency currently has service with Verizon Wireless. Price plan changes and discounts may take up to two bill cycles to appear on your Verizon Wireless billing statement for accounts transitioning to an approved Federal contract vehicle. As part of our compliance with FCC requirements, Verizon Wireless allows only GPS-compliant devices to be activated on our network. If your current device is not GPS-compliant you will not be able to activate service on our network with your existing equipment.

## Equipment (Open Market)

| Equipment | Quantity | Full Retail Price <br> (ea.) | Discounted <br> Price (ea.) | Promotional <br> Offer | Discounted <br> Price (ea.) <br> after <br> additional <br> promotional <br> offer | Total <br> Discounted <br> Price |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |

*All applicable discounts have already been applied.

The prices of equipment in the attached Govermment Equipment Matrix have been discounted and are in effect through 09/30/14 for new cellular service activations and eligible equipment upgrades. None of the listed equipment are products listed on GSA Federal Supply Schedule Contract No. GS-35F-0119P (and, pursuant to FAR 8.402(f), should be noted applicably on all procurement documents including but not limited to BPAs, or individual task or delivery orders). Equipment purchased without service activation is not eligible for discounted pricing and will be charged full retail price. A wireless device must be in service for a minimum of 10 months to be eligible for an equipment upgrade at the discounted pricing regardless of contract vehicle chosen. If you choose to upgrade or replace equipment due to loss or theft of your device prior to completing 10 months of service, you may be charged full retail price. This offer cannot be combined with any other offer. Other restrictions or charges may apply. Prices are subject to change without notice and quantities may be limited. Please contact your sales representative at the time of purchase for the latest equipment pricing.

To the extent that Verizon Wireless provides wireless products to your agency, such products are manufactured by third parties and may be manufactured or substantially transformed in non-designated countries. Please contact us if you need country of origin information for a specific product.

## Cellular Accessories (Open Market)

Verizon Wireless provides a variety of accessories to compliment and enhance the usefutness of the various cellular telephone models it offers. Accessories, such as cigarette lighter adapters, headsets and leather cases may be available at an additional charge. Verizon Wireless offers a flat $25 \%$ discount off of the retail price for discountable accessories. Such discount is subject to the terms and conditions of the Verizon Wireless Pricing and Equipment Offer in this response. Equipment pricing is subject to change and availability. For details on additional accessories available, please visit www. VerizonWireless.com.

### 2.0 Service Rate Plans

Activation Fees and Early Termination Fees are waived for Government Subscribers

## a. Voice Service Pricing Plans

| America's ChoicesM for Government Voice Flat Rate Plan: GSA-FSS Subscribers Only |
| :--- |
| The calling plans below reflect the monthly access charge discount. No additional discounts apply. |
|  America's ChoicesM for Government Voice Flat Rate Plan <br> Monthly Access Charge $\$ 11.99$ <br> Domestic Anytime Voice Minutes Per Month 0 Minutes. <br> Voice Per Minute Rate $\$ 0.25$ per minute <br> Domestic Long Distance Included <br> NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options.  |

America's Choice ${ }^{\text {sM }}$ for Government Voice Calling Plans
The calling plans below reflect the monthly access charge discount. No additional discounts apply.

| AC for Government Voice Calling Plans: | 100 Voice Minutes | 200 Voice Minutes | 400 Voice Minutes | 600 Voice Minutes | 1000 Vaice Minutes |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Domestic Anytime Voice Minutes Per Month | 100 | 200 | 400 | 600 | 1000 |
| Monthly Access Charge (non-pooled minutes) | NA | NA | \$26.91 | \$39.41 | \$50.96 |
| Monthly Access Charge (pooled minutes) | \$23.06 | \$26.24 | \$28.84 | \$41.34 | \$52.88 |
| Friends \& Family for Government |  | NA |  | for entire | umbers unt, not per |
| Overage Rate |  |  | 25 per min |  |  |
| Domestic Night \& Weekend Minutes |  |  | Unlimited |  |  |
| Domestic Mobile to Mobile Minutes |  |  | Unlimited |  |  |
| Included Domestic TextIPIX/FLIX Messages |  |  | 00 per mon |  |  |
| Domestic Long Distance |  |  | Included |  |  |
| Unlimited Domestic Push-to-Talk |  | \$2.00 a | nal per use | er month |  |
| NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options. |  |  |  |  |  |

## America's Choicessm for Business II Calling Plans

The calling plans below reflect the monthly access charge discount. No additional discounts apply.

| AC for Business Voice Calling Plans | 450 Voice | 900 Voice | 1350 Voice | 2000 Voice | 4000 Voice |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Domestic Anytime Minutes Per Month | 450 | 900 | 1350 | 2000 | 4000 |
| Domestic Monthly Access Charge (non-pooled minutes) | \$29.99 | \$44.99 | \$59.99 | \$74.99 | \$112.49 |
| Domestic Monthly Access Charge (pooled minutes) | \$33.74 | \$48.74 | \$63.74 | \$78.74 | \$116.24 |
| Overage Rate | \$0.25 per minute |  |  |  |  |
| Domestic Night \& Weekend Minutes | Unlimited |  |  |  |  |
| Domestic Mobile to Mobile Minutes | Unlimited |  |  |  |  |
| Domestic Long Distance Rate | Included |  |  |  |  |
| Unlimited Push to Talk | \$2.00 additional per user, per month |  |  |  |  |
| NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options. |  |  |  |  |  |

Nationwide Unlimited Calling Plan
The calling plans below reflect the monthly access charge discount. No additional discounts apply.

|  | Anierica's Choicesw For Government Voice Flat Rate Plan |
| :--- | :---: |
| Monthly Access Charge | \$52.49 |
| Domestic Anytime Voice Minutes Per Month | Unlimited |
| Domestic Night \& Weekend Minutes Per Month | Unlimited |
| Domestic Mobile to Mobile Minutes Per Month | Unlimited |
| Included Domestic Text/PIXIFLIX Messages | 200 per month |
| Domestic Long Distance | Included |
| Data Sent \& Received |  |
| NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options.** |  |

## America's Choices ${ }^{\text {SM }}$ for Government Voice Plans

The calling plans below reflect the monthly access charge discount. No additional discounts apply,

| Monthly Access Charge | \$14.99 |
| :---: | :---: |
| Domestic Anytime Voice Minutes Per Month | 0 Minutes. Minutes can share minutes from voice and/or voice \& data bundle plans |
| Domestic Night \& Weekend Minutes | Unlimited |
| Domestic Mobile to Mobile Minutes | Unlimited |
| Included Domestic Text/PIXIFLIX Messages | 100 per month |
| Voice Per Minute Rate | \$0.25 per minute |
| Domestic Long Distance | Included |
|  | America's ChoicesM for Government Additional Line Voice \& Push to Talk Plan |
| Monthly Access Charge | \$17.99 |
| Domestic Anytime Voice Minutes Per Month | 0 Minutes. <br> Minutes can share minutes from voice and/or voice \& data bundle plans |
| Domestic Unlimited Push to Talk | Included |
| Domestic Night \& Weekend Minutes | Unlimited |
| Domestic Mobile to Mobile Minutes | Unlimited |
| Included Domestic Text/PIX/FLIX Messages | 100 per month |
| Voice Per Minute Rate | \$0.25 per minute |
| Domestic Long Distance | Included |
| NOTE: Subject to the Mobile BroadbandAccess terms and condifions; additional terms and conditions apply to Unlimited, Megabyte (MB), PDA and BlackBerry Plans. No more than 50\% of plans on a single account can be placed on the Additional Line Voice or Additional Line Voice \& Push to Talk plans if sharing minutes (the $50 \%$ requirement does not apply to lines using the $\$ 17.99$ plan as a PTT only plan with the voice block feature). |  |

This Quotation is valid for ninety ( 90 ) days from September 11, 2014 (except for promotional pricing which may expire sooner). Data furnished in this document shall not be duplicated, used, or disclosed in whole or in part for any purpose other than to evaluate the document.

## b. Voice and Data Bundles

(Domestic) America's Choice ${ }^{\text {SM }}$ for Government Voice \& Data Plans
The calling plans below reflect the monthly access charge discount. No additional discounts apply.

| Domestic AC for Government Voice \& Data Plans: | 400 Minute Voice/Data Bundie | 600 Minute Voice/Data Bundle | 1000 Minute Voice/Data Bundle |
| :---: | :---: | :---: | :---: |
| Domestic Anytime Voice Minutes Per Month | 400 | 600 | 1000 |
| Monthly Access Charge (non-pooled minutes) | \$46.15 | \$58.64 | \$70.19 |
| Monthly Access Charge (pooled minutes) | \$48.07 | \$60.57 | \$72.11 |
| Overage Rate | \$0.25 per minute |  |  |
| Domestic Data Allowance for Email | Unlimited |  |  |
| Domestic Night \& Weekend Minutes | Unlimited |  |  |
| Domestic Mobile to Mobile Minutes | Unlimited |  |  |
| Friends \& Family for Govermment | Up to 10 numbers For Entire Account, Not Per User |  |  |
| Domestic TextPIXIFLIX Messages | Unlimited |  |  |
| NationalAccess Roaming | \$0.002 per Kilobyte |  |  |
| Unlimited Domestic Push to Talk | Included (device dependant) |  |  |
| Domestic Long Distance | Included |  |  |

NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options. Subject to the Mobile BroadbandAccess terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), PDA and BlackBerry Plans.

America's ChoicesM for Government Choice Voice \& Data Plans
The calling plans below reflect the monthly access charge discount. No additional discounts apply.

| AC for Goverment Choice Voice \& Data Plans: | 450 Minute VoicelData Bundle | 1350. Ninute Voice/Data Bundle | 4000 Minute Voice/Data Bundie |
| :---: | :---: | :---: | :---: |
| Domestic Anytime Voice Minutes Per Month | 450 | 1350 | 4000 |
| Mhonthly Access Charge (non-pooled minutes) | \$59.99 | \$82.49 | \$127.49 |
| Monthly Access Charge (pooled minutes) | \$63.74 | \$86.24 | \$131.24 |
| Overage Rate | \$0.25 per minute |  |  |
| Domestic Data Allowance for Email | Unlimited |  |  |
| Domestic Night \& Weekend Minutes | Unlimited |  |  |
| Domestic Mobile to Mobile Minutes | Unlimited |  |  |
| NationalAccess Roaming | \$0.002 per Kilobyte |  |  |
| Unlimited Domestic Push to Talk | Included (device dependant) |  |  |
| Domestic Long Distance | Included |  |  |

NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options. Subject to the Mobile BroadbandAccess terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), PDA and BlackBerry Plans.

| (Global) America's Choicesm for Government Voice \& Clobal Data Plans |  |  |  |
| :---: | :---: | :---: | :---: |
| The calling plans below reflect the monthly access charge discount. No additional discounts apply. |  |  |  |
| AC for Government Voice \& Clobal Data Plans: | 400 Minute Voice/Giobal Data Bunde | 600 Minute Voice/Clobal Data Bundle | 1000 Minute Voice/Giobat: Dat Bundle |
| Domestic Anytime Voice Minutes Per Month | 400 | 600 | 1000 |
| Monthly Access Charge (non-pooled minutes) | \$61.53 | \$74.03 | \$85.57 |
| Monthly Access Charge (pooled minutes) | \$63.45 | \$75.95 | \$87.49 |
| Overage Rate | \$0.25 per minute |  |  |
| Domestic \& Global Data Allowance for Email | Unlimited |  |  |
| Domestic Night \& Weekend Minutes | Unlimited |  |  |
| Domestic Mobile to Mobile Minutes | Unlimited |  |  |
| Friends \& Family for Government | Up to 10 numbers For Entire Account, Not Per User |  |  |
| Domestic Text/PIX/FLIX Messages | Unlimited |  |  |
| NationalAccess Roaming | \$0.002 per Kilobyte |  |  |
| Unlimited Domestic Push to Talk | Included (device dependant) |  |  |
| Domestic Long Distance | Included |  |  |
| NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options. Subject to the Mobile BroadbandAccess terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), PDA and BlackBerry Plans. |  |  |  |

## c. Wireless Data Service Pricing Plans

| Mobile BroadbandAccess Calling Plan |  |
| :---: | :---: |
| A discount has been applied and this plan is not eligible for any further discounts. |  |
|  | Mobile Broadband Access Only |
| Discounted Monthly Access Fee | \$39.99 |
| Domestic Data Allowance for Email and Internetlintranet Browsing | Unlimited |
| Overage Rate Per KB | NA |
| National-Access Roaming | \$0.002 per Kilobyte |
| Domestic Long Distance ${ }^{1}$ | Included |
| NOTE: Subject to the Mobile BroadbandAccess terms and conditio Megabyte (MB), PDA and BlackBerry Plans. | terms and conditions apply to Unlimited, |


| (Domestic) Mobile Broadband Data Only Plans |  |  |  |
| :---: | :---: | :---: | :---: |
| A discount has been applied and this plan is not eligibie for any further discounts. |  |  |  |
|  | Data-Only Plan for Wireless Modems and Mobile Routers |  |  |
| Monthly Access Charge | \$30.00 |  | \$39.99 |
| Domestic Data Allowance for Email | 500MB |  | 5GB Pooled |
| Overage Rate Per MB | \$0.05 |  | \$0.05 |
| Domestic Anytime Voice Minutes Per Month | 0 Minutes |  |  |
| Domestic Voice Overage Rate | \$0.25 per minute |  |  |
| National-Access Roaming (International) | $\begin{gathered} \$ 0.002 \text { per } \\ \text { kilobyte (Canada) } \end{gathered}$ | $\$ 0.005$ per kilobyte (Mexico) | $\$ 0.020$ per kilobyte (rest-of-world) |
| Domestic Long Distance | Included |  |  |
| NOTE: Subject to the Mobile Broadband Access terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), PDA (Smartphone) and BlackBerry Plans. |  |  |  |

## (Domestic) BlackBerrylSmartphone (No Voice Minutes) Data Plan

The calling plans below reflect the monthly access charge discount. No additional discounts apply.

| Monthly Access Charge | BlackBerry/Smartphone Data-Only Plan |
| :--- | :---: |
| Domestic Data Allowance for Email | Unlimited |
| Domestic Mobile to Mobile Minutes | Unlimited |
| Domestic Anytime Voice Minutes Per Month | 0 Minutes |
| Overage Rate | \$0.12 per minute |
| Domestic Text/PIX/FLIX Messages | Unlimited |
| NationalAccess Roaming | \$0.002 per Kilobyte |
| Unlimited Domestic Push to Talk | Included (device dependant) |
| Domestic Long Distance | Included |
| NOTE: Subject to the Mobile BroadbandAccess terms and conditions; additional terms and conditions apply to Unlimited, <br> Megabyte (MB), PDA and BlackBerry Plans. |  |

## (Domestic) BlackBerry/Smartphone (Shared Minutes) Data Plan

The calling plans below reflect the monthly access charge discount. No additional discounts apply

| Monthly Access Charge | \$34.99 |
| :---: | :---: |
| Domestic Data Allowance for Email | Unlimited |
| Domestic Mobile to Mobile Minutes | Unlimited |
| Domestic Anytime Voice Minutes Per Month | 0 Minutes. Minutes can share from voice and/or voice \& data bundle plans |
| Overage Rate | \$0.25 per minute |
| Domestic Text/PIXIFLIX Messages | Unlimited |
| NationalAccess Roaming | \$0.002 per Kilobyte |
| Unlimited Domestic Push to Talk | Included (device dependant) |
| Domestic Long Distance | Included |
| NOTE: Subject to the Mobile BroadbandAccess terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), PDA and BlackBerry Plans. No more than $50 \%$ of plans on a single account can be placed on the Blackberry/Smartphone Shared Minute plan. |  |

(Domestic) Smartphone Data Add-On Features
A discount has been applied and this plan is not eligible for any further discounts.

|  | Smartphone Solution |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Feature Access Fee | \$20.00 | \$17.00 | \$19.00 | \$20.00 | \$25.00 |
| MB Allowance | Metered | 50MB | 500M13 | 5GB Pooled | Unlimited |
| Overage Rate Per MB | \$0.05 | \$0.05 | \$0.05 | \$0.05 | n/a |
| Wireless Sync or BlackBerry Solution |  |  | Included |  |  |
| National-Access Roaming (International) | $\begin{array}{r} \$ 0.002 \mathrm{pe} \\ \text { Can } \end{array}$ |  | $\$ 0.005$ per kilobyte (Mexico) |  | er kilobyte f-world) |

NOTE: Subject to the Mobile Broadband Access terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), PDA (Smartphone) and BlackBerry Plans.

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| (Domestic) Smartphone Data Only Plans |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| A discount has been applied and this plan is not eligible for any further discounts. |  |  |  |  |
|  | Smartphone Data-Only Plans |  |  |  |
| Monthly Access Charge | \$30.00 | \$25.00 | \$30.00 | \$32.00 |
| MB Allowance | Metered | 50MB | 500MB | 5GB Pooled |
| Overage Rate Per MB | \$0.05 | \$0.05 | \$0,05 | \$0.05 |
| Domestic Anytime Voice Minutes Per Month | 0 Minutes |  |  |  |
| Domestic Volce Overage Rate | \$0.25 per minute |  |  |  |
| Included Domestic TextPIXIFLIX Messages | Unlimited |  |  |  |
| National-Access Roaming (International) | $\begin{gathered} \$ 0.002 \mathrm{per} \\ \text { kilobyte (Canada) } \end{gathered}$ | $\begin{array}{r} \$ 0.005 \mathrm{p} \\ (\mathrm{M} \end{array}$ |  | per kilobyte t-of-world) |
| Domestic Long Distance | included |  |  |  |
| NOTE: Subject to the Mobile Broadband Access terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), PDA (Smartphone) and BlackBerry Plans. |  |  |  |  |

## Mobile BroadbandAccess Connect/Hot Spot Feature Plans

Discount has already been applied as indicated herein and is not eligible for any further discount.

|  | Optional Feature <br> Access Fee | Data Allowance | National Access <br> Roaming |
| :--- | :---: | :---: | :---: |
| For Unlimited VZEmail Optional Feature <br> Subscribers (with a voice \& unlimited data <br> plan) | $\$ 10.00$ | Unlimited | $\$ 0.002$ per Kilobyte |
| For Unlimited VZEmail Calling Plan <br> Subscribers <br> (with an unlimited data-only plan) | $\$ 15.00$ |  |  |
| NOTE: Subject to the Mobile BroadbandAccess terms and conditions; additional terms and conditions apply to Unlimited, <br> Megabyte (MB), PDA and BlackBery Plans. |  |  |  |

(Global) BlackBerry/Smartphone (No Voice Minutes) Data Plan
The calling plans below reflect the monthly access charge discount. No additional discounts apply.
Global BlackBerry/Smartphone Data-Only Plan

|  | Global BlackBerry/Smartphone Data-Only Plan |
| :--- | :---: |
| Monthly Access Charge | \$49.03 |
| Global Data Allowance for Email | Unlimited |
| Domestic Data Allowance for Email | Unlimited |
| Domestic Mobile to Mobile Minutes | Unlimited |
| Domestic Anytime Voice Minutes Per Month | 0 Minutes. |
| Domestic Voice Rate | $\$ 0.12$ per minute |
| Domestic Text Messages | Unlimited |
| NationalAccess Roaming | \$0.002 per Kilobyte |
| Unlimited Domestic Push to Talk | Included (device dependant) |
| Domestic Long Distance | Included |
| NOTE: Subject to the Mobile BroadbandAccess terms and conditions; additional terms and conditions apply to <br> Unlimited, Megabyte (MB), PDA and BlackBerry Plans. |  |

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| VZAccess Calling Plans <br> (NationalAccess/BroadbandAccess and GlobalAccess) |  |
| :---: | :---: |
| A discount has been applied and this plan is not eligible for any further discounts. |  |
|  | GlobalAccess* |
| Monthly Access Fee | \$97.49 |
| Domestic MB Allowance | Unlimited (U.S. and Canada) |
| Clobal MB Allowance - Tier 1 | 100 MB in Tier 1 countries |
| Data Overage - Tier 1 | \$0.005 per kilobyte (in Tier 1 countries) |
| NationalAccess Roaming (International) - Tier 2 | \$0.020 per kilobyte (beyond Tier 1 countries) |
| Home Airtime Ratet | \$0.25 per minute |
| Domestic Long Distance | Included |
| Notes: Current NationaiAccess, BroadbandAccess and GlobalAccess coverage details can be found at www.verizonwireless.com. See attached Calling Plan and Feature Details for important information about calling plans, features and options, tHome Airtime Rate applies to voice calls, IS-95 and other non-NationalAccess data usage in the United States. *GlobalAccess unlimited MB allowance applies to BroadbandAccess and NationalAccess usage within the United States and Canada as well as an allowance of 100 MB ( $\$ 0.005 / \mathrm{KB}$ overage rate) in Tier 1 Countries, and an allowance of 0 MB ( $\$ 0.030 / \mathrm{KB}$ ) in Tier 2 Countries. "Subscribers to NationalAccess and BroadbandAccess Unlimited plans using Global PC Cards may also add GlobalAccess Pay-Per-Use at $\$ 0.002 / \mathrm{KB}$ in Canada, $\$ 0.020 / \mathrm{KB}$ in Tier 1 Countries, and $\$ 0.030 / \mathrm{KB}$ in Tier 2 Countries. |  |
|  |  |
|  |  |

## Clobal Mobile Broadband Connect/Hot Spot Feature Plans

The plans below reflect the monthly access charge discount. No additional discounts apply.

| Monthly Access Charge | Monthly <br> Allowance | Rate After Allowance <br> (Canada) | Rate After Allowance (Mexico \& Rest of the |
| :---: | :---: | :---: | :---: |
|  | 50 Megabyte | $\$ 2.00$ Per MB | World) |

Note: Current NationalAccess, and Mobile Broadband coverage details can be found at www.verizonwireless.com. Verizon Wireless Calling Plan and Features Details apply. Government Subscribers must supply their own authenticated Equipment (CPE) to be activated on these plans. Sharing: Sharing is available only among Govemment Subscribers to these Custom Telemetry Megabyte Share Plans. Unused KBs will be distributed proportionally as a ratio of the KBs needed by each applicable Telemetry Unit to the total KBs needed by all sharing Telemetry Units. Each sharing Subscriber's unused KBs will pass to other sharing Subscribers that have exceeded their MB allowance, during the same monthly billing period.

## Global Data Package Feature

The feature below reflects the monthly access charge discount. No additional discounts apply.

| Monthly Line Access | Data Allowance (non-share) | Data Overage |
| :---: | :---: | :---: |
| $\$ 18.75$ per device | 100 MB | $\$ 25.00$ per 100 MB |

Notes: Current coverage details can be found at www.verizonwireless.com. Access fee discounts applied at the account level only. Included Text Messages originating in the U.S. to Canada and Mexico, and originating from Canada to the U.S. Prevailing rates apply to all other messages. Text Messages originating from Mexico are $\$ 0.50$ per message sent (per recipient) and $\$ 0.05$ per message received. . Voice Sharing (Canada and Mexico only, if selected): At the end of each bill cycle any unused voice allowances will be applied to the overages of the other lines on the same account beginning with the line with the highest overage need. Calling plan changes may not take effect until the next billing cycle following the request. Global Data Package. Not available in all countries. $\$ 0.02$ per KB for countries not included in the global allowance

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## GLOBAL SERVICES DESTINATION LIST <br> FOR GLOBAL DATA 100MB FEATURE

| Aland Islands | Albania | Andorra | Anguilla |
| :---: | :---: | :---: | :---: |
| Antigua | Argentina | Ármenia | Aruba |
| Australia | Austria | Azerbaijan | Bahamas |
| Barbados | Barbuda | Belarus | Belgium |
| Bermuda | Bolivia | Bonaire | Bosnia and Herzegovina |
| Brazil | Bulgaria | Canada | Cayman Islands |
| Chatham Island | Chile | China | Chrisimas Island |
| Colombia | Croatia | Curaçao | Cyprus |
| Czech Republic | Denmark | Dominica | Dominican Republic |
| Ecuador | Egypt | England | Estonia |
| Faroe islands | Finland | France | French Guiana |
| Georgia | Germany | Gibraltar | Grand Bahamas |
| Greece | Greenland | Grenada | Guadeloupe |
| Guam | Guernsey | Guyana | Haiti |
| Hong Kong | Hungary | Iceland | India |
| Ireland | Ireland, Northern | isle of Man | Israel |
| Haty | Jamaíca | Japan | Jersey |
| Kazakhstan | Korea, South | Latvia | Liechtenstein |
| Lithuania | Luxembourg | Macao | Macedonia |
| Malta | Martinique | Mayotte Island | Mexico |
| Moldova | Monaco | Montenegro | Montserrat |
| Netherlands | Netherlands Antilles | New Providence (Nassau) | New Zealand |
| Northern Mariano Islands | Norway | Palestinian Authority | Paradise Island |
| Paraguay | Peru | Philippines | Poland |
| Portugal | Reunion | Romania | Russia |
| Saba | Saipan | Samoa | San Marino |
| Scotland | Serbia | Singapore | Slovakia |
| Slovenia | South Africa | Spain | St. Barthelemy |
| St. Eustatius | St. Kitts and Nevis | St. Lucia | St. Maarten |
| St. Martin | St. Vincent \& Grenadines | Svalbard | Sweden |
| Swizerland | Taiwan | Thailand | Tortola |
| Trinidad \& Tobago | Turkey | Turks and Caicos Islands | Ukraine |
| United Kingdom | Uruguay | Uzbekistan | Vatican City |
| Venezuela | Vietnam | Virgin Gorda | Virgin Islands, British |
| Wales |  |  |  |

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## d. MACHINE-TO-MACHINE/TELEMETRY PLANS

| Mobile Broadband Machine-to-Machine Share Plans - Low Usage |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| The calling plans below reflect the monthly access charge discount. No additional discounts apply. |  |  |  |  |  |
| Mobile Broadband Machine-to-Machine | 1 | 5 | 25 | 50 | 150 |
| Plans: | Megabyte | Megabytes | Megabytes | Megalbytes | Megabytes |
| Domestic Shared Data Allowance Per Month | 1 MB | 5 MB | 25 MB | 50 MB | 150 MB |
| Monthly Access Charge | \$5.00 | \$7.00 | \$10.00 | \$15.00 | \$18.00 |
| Overage Rate Per Megabyte | \$1.00 |  |  |  |  |
| Nationai Access Roaming Per Kilobyte | \$0.002 per Kilobyle(Canada) $\$ 0.005$ per Kilobyte (Mexico) |  |  |  |  |

## Mobile Broadband Machine-to-Machine Plans - High Usage

The calling plans below reflect the monthly access charge discount. No additional discounts apply.

| Mobile Eroadband Machine-to-Machine. Plans: | 250 Megabytes: | 1 Gigabyte | 5 Gigabytes | 10 Gigabytes |
| :---: | :---: | :---: | :---: | :---: |
| Domestic Shared Data Allowance Per Month | 250 MB | 1 CB | 5 CB | 10 GB |
| Monthly Access Charge | \$20.00 | \$25.00 | \$37.50 | \$60.00 |
| Overage Rate Per Megabyte | \$0.015 |  |  |  |
| National Access Roaming Per Kilobyte | \$0.002 per Kilobyte(Canada)/ $\$ 0.005$ per Kilobyte (Mexico) |  |  |  |

Note: Current NationalAccess, and Mobile Broadband coverage details can be found at www.verizonwireless.com. Verizon Wireless Calling Plan and Features Details apply. Government Subscribers can supply their own authenticated Equipment (CPE) to be activated on these plans. A select number of 4G USB Modem, MiFi and Jetpack devices are available for use with these plans. Please note device pricing in the Equipment Matrix, section 6.0 below does not reflect the price of equipment that can be activated on these plans. All equipment is open market. Sharing: Sharing is available only among Government Subscribers to these Custom Telemetry Megabyte Share Plans (Low Usage and High Usage plans cannot share with each other). Unused KBs will be distributed proportionally as a ratio of the KBs needed by each applicable Telemetry Unit to the total KBs needed by all sharing Telemetry Units. Each sharing Subscriber's unused KBs will pass to other sharing Subscribers that have exceeded their MB allowance, during the same monthly billing period.

## Machine to Machine (M2M) Tiered Plan

The Machine to Machine Tiered Data Plan is not eligible for additional discounts.

| Monthly Access Fee per Line | Data Usage Tiers (MEs) | Price/MB |
| :---: | :---: | :---: |
| \$0.75* | $<100 \mathrm{MB}$ | \$ 5.50 |
|  | 100-199 MB | \$ 4.00 |
|  | 200-299 MB | \$ 3.50 |
|  | 300-399 MB | \$3.00 |
|  | 400-499 MB | \$ 2.75 |
|  | 500-999 MB | \$ 2.50 |
|  | 1,000+MB | \$ 2.25 |

Note: Machine to Machine coverage included the Verizon Wireless 4G, 3G and 3G Extended networks. Current data coverage details can be found at www.verizonwireless.com. All lines on this Plan must be on a separate account profile from Customer's other Voice, Data and Machine to Machine lines. Billing system limitations may require lines to be set up on multiple billing accounts. Detailed billing information will only be available online and the account will require its own unique log in credentials. All charges will be billed in arrears and data usage will be rated and billed in KBs (For example, data usage in the 100MB-199MB tier will be rated between $102,400 \mathrm{~KB}$ and $204,800 \mathrm{~KB}$ ). Data usage from all lines active, at any time during the bill cycle, on the this plan will be aggregated to determine the applicable data usage tier for that month and each line will then be billed for its usage at that rate. "Customer must maintain a minimum of 200 M 2 M Lines on this plan otherwise all usage on the plan will be charged at $\$ 5.50$ per MB.

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Public Sector Mobile Broadband/M2M Plans:
Government Subsaribers Only
The calling plans below reflect the monthly access charge discount. No additlonal discounts apply.

| Public Sector Mabile Broadband | 5 Gigabytes | 10 Gigabytes | 20. Gigabytes |
| :---: | :---: | :---: | :---: |
| Monthly Access Charge | \$39.99 | \$59,99 | \$99.99 |
| Shared Domestic Data Allowance | 5 GB | 10GB | 20 C |
| Overage Per Gigabyte | \$8.00 Per Gigabyte |  |  |
| NationalAccess Roaming | \$0.002 per Kilobyte |  |  |
| Note: This plan is available for domestic data only devices, on the Verizon Wireless network only. Data Sharing: At the end of each bill cycle, any unused data allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the lowest overage need. Plan changes may not take effect until the billing cycle following the change request. Current NationalAccess and Mobile Broadband coverage details can be found at www. verizonwireless.com. New activations on these service plans require 4G LTE devices. Existing customers transitioning to one of these service plans are able to utilize existing 3 G devices. The $5 \mathrm{~GB}, 10 \mathrm{~GB}$, and 20 GB Public Sector Mobile Broadband Plans are able to share with each other. |  |  |  |

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### 3.0 Calling Features



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Wireless Priority Service (WPS)

| Discounted Monthly Access Fee | $\$ 0.00$ |
| :--- | ---: |
| Discounted Feature Initiation Charge | $\$ 0.00$ |
| Per Minute of Use Charge | $\$ 0.75$ |

NOTE: Wireless Priority Service Access (WPS Access) is subject to the terms and conditions of your customer agreement and calling plan. A WPS Access function on a limited portion of the Verizon Wireless owned and operated 800/1900 MHz CDMA network, and is available only to individuals authorized by the Office of the Manager National Communications System (NCS). WPS Access provides end users with the ability to be placed into a queue for the next available wireless voice channel ahead of end users not subscribing to WPS Access. Verizon Wireless makes no assurances regarding waiting times associated with WPS, nor can Verizon Wireless ensure that WPS Access calls will be connected. The WPS Access charges, including the $\$ 0.75$ /minute charge, are all in addition to the charges associated with your Verizon Wireless calling plan. Contact your Verizon Wireless representative for complete details on WPS Access.

## Verizon Wireless Field Force Manager

| Optional Feature Access Charge-Basic* |
| :--- |
| Optional Feature Access Charge - Premium |
| NOTE: *Optional Features may be added onto an eligible calling plan with a monthly access fee of $\$ 34.99$ or higher. Field |
| Force Manager: By purchasing the Field Force Manager feature Customer consents to the tracking of Field Force Manager |
| Equipment and must obtain authorized consent to tracking from all users and affected persons. No guarantee of accuracy of |
| information transmitted, disclosed, displayed or otherwise conveyed or used. Service could be interrupted or disrupted due to |
| atmospheric conditions, inaccurate ephemeris data and other factors associated with use of satellites and satellite data. Airtime |
| for Field Force Manager service is included in the Monthly Fee and its use is subject to the Unlimited VZAccess terms and |
| conditions. |

## Government Secure Service Calling Plans

"Asynchronous Data" for secure calling is a required feature. It provides circuitswitched voice and data coverage over the Verizon Wireless's CDMA Network.

This feature is available on QSec®-800 and QSec@-2700 phones.
QSec(1)-800 Available Area: Service is available in CDMA 800 MHz Digital Service Areas only. Security Features are only available in Verizon Wireless' CDMA 800 MHz Digital Service Area. Nationwide activation with local phone numbers.
QSec(1-2700 Available Area: Service is available in CDMA 800 MHz and 1900 MHz Digital Service Areas only. Security
Features are only available in Verizon Wireless' CDMA 800 MHz and 1900 MHz NationalAccess Service Area. Nationwide activation with local phone numbers.
Notes: Use of the service is subject to the terms and conditions of the Service Agreement. Verizon Wireless may make changes to the Service Agreement and or the Calling Plan, including, without limitation, changes to content, rates, business practices and policies at any time in accordance with the terms and conditions in the agreement. NSA approved and Verizon Wireless certified Type I secure wireless device required. Activation of government secure devices is available only to authorized users. SIP server provisioning may be required. Networks not available in all areas. Coverage, service and offers not available in all areas. Government Secure Service Terms and Conditions: Activation of Government Secure Service for QSec(1-800 and QSec(B2700 devices is available only with the activation of the "Asynchronous Data" feature. Networks not available in all areas. Rates based on use of phone as programmed with Verizon Wireless' current Preferred Roaming List (PRL). The International Dialing feature and procedures apply for calls to Puerto Rico and the U.S. Virgin Islands. Rates do not apply to credilt card or operator assistance calls. Airtime rates and other charges may apply to features. Monthly allowance minutes do not apply while roaming outside of the home airtime area. Automatic roaming may not be available in all areas and rates may vary for calls placed while roaming. Verizon Wireless long distance required, Long distance and roaming rates for international calls, where available, may vary. Calls placed while traveling outside the Verizon Wireless network may take longer to be billed. Airtime rounded up to next full minute, so actual allowance may vary. Airtime allowance minutes are not transferable. Unused airtime minutes are lost. Airtime is charged to toll-free numbers. Calls to " 911 " and certain other emergency services are toll and airitime free. Charges for calls that connect begin when you press the "SEND" or "CONNECT" button, or upon connection to system. On incoming calls, charges may begin prior to the phone ringing and before you press "SEND" to receive the call. Charges,end when the call or data session disconnect from system, which may be a few seconds after you press "END" or "DISCONNECT" button. When you place calls that ring for 60 seconds or more, you may be billed at normal airtime rates even when such calls are busy or unanswered. Calls to certain fax/data modems incur charges, though it may sound as if call was unanswered.

## Verizon Wireless Terms and Conditions

## Verizon Wireless Calling Plan Optional Services. Additional fees may be required as per the individual calling plans

Calling Plans and Associated Charges: Some calling plans or monthly access price points may not be available in all markets. Subscriber's first partial and full month's access will not be refunded after activation of the Wireless Service. Activation fees are waived for all Government Subscribers. Charges for calls will be based on the cell sites used, which may be outside the calling plan coverage area even when the Subscriber is physically within the coverage area. Time of the call is based on the telephone switching office that carries the call, which may be different from the time of day shown on Subscriber's phone. Rates do not apply to credit card or operator-assisted calls, which may be required in certain areas. Usage rounded up to the next full minute. Unused minutes and/or Megabytes are lost. On outgoing calls, charges start when Subscriber first presses SEND or the call connects to a network, and on incoming calls, when the call connects to a network (which may be before it rings). A call may end several seconds after Subscriber presses END or the call otherwise disconnects. Calls made on the Verizon Wireless network, are only billed if they connect (which includes calls answered by machines). Billing for airtime and related charges may sometimes be delayed. Calls to " 911 " and certain other emergency services are toll-free and airtime-free, however, airtime may be charged when dialing toll-free numbers. All features may not be available in all Verizon Wireless markets.
Home Airtime and Roaming: Home airtime minutes apply when making or receiving calls from a calling plan's home rate and coverage area. Coverage information is available at www.verizonwireless.com. Airtime is rounded up to the next full minute. Allowance minutes/Megabytes are not transferable except as may be available on calling plans with sharing. Subscribers must periodically dial *228 to update roaming information. Automatic roaming may not be available in all areas and rates may vary. Roaming charges may be delayed to a later bill.
Long Distance: Unlimited domestic long distance is included when calling from the calling plan's home rate and coverage area, unless otherwise specified in the calling plan.
Customer's Cell Phone Number and Caller ID. Verizon Wireless will assign one Mobile Telephone Number ("MTN") to each Subscriber line. Other than as required to port an MTN, Customer does not have any property right in the MTN and Verizon Wireless may change, reassign, or eliminate an MTN upon reasonable notice to Customer under certain circumstances, including fraud prevention, area code changes and regulatory or statutory law enforcement requirements.

## Verizon Wireless Calling Plan Included Features

| Call Waiting ${ }^{1,6}$ | Three Way Calling 1,6 |
| :--- | :--- |
| Call Forwarding ${ }^{6}$ | No Answer/ Busy Transfer ${ }^{6}$ |
| Cailer ID ${ }^{2,6}$ | Basic Voice Mail 3,6 |
| 411 Connect ${ }^{\text {sm }} 4,6$ (Directory Assistance) | Basic TTXT Messaging ${ }^{5}$ |

${ }^{1}$ Airtime charges apply to all calls simultaneously.
${ }^{2}$ When making a call, Subscriber's MTN may be displayed to the receiving party with Caller ID capable Equipment. Caller ID service may not be available outside home airtime rate and coverage areas, and may not be compatible with certain enhanced features. Caller ID can be blocked for most calls by dialing * 67 before each call, or by ordering per-line call blocking where available. Calls to some numbers, such as toll-free numbers, cannot be blocked.
${ }^{3}$ Airtime charges apply to message retrieval.
4411 Connect, directory assistance with automatic call completion is subject to a per call fee plus airtime charges. Directory assistance rates are subject to change.
${ }^{5}$ TXT Messaging offered at the prevailing rate, currently $\$ 0.02$ per inbound and $\$ 0.10$ per outbound message per address. TXT message charges are subject to change.
${ }^{6}$ Feature not included on NationalAccess and BroadbandAccess Unlimited or Megabyte (MB) calling plans at no charge, but are available at the prevailing Verizon Wireless rates.

Push to Talk: Push to Talk capable Equipment required. Push to Talk capable Equipment can only be used with a Push to Talk calling plan. Subscribers switching from a Push to Talk Calling Plan to another calling plan will not be able to use Push to Talk capable Equipment with the new plan. Push to Talk calls may only be made with other Verizon Wireless Push to Talk subscribers. Push to Talk Subscribers may initiate or participate on a call, simultaneously, with as many as 20 total participants (19 members per group plus the originator). Push to Talk groups must be established via the Push to Talk website prior to initiating a group call. Subscribers may establish as many as 50 group lists of up to 20 participants ( 19 members per group plus the originator). Existing Push to Talk Subscriber Equipment may require a software upgrade. Push to Talk is only available within

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the National Enhanced Services Rate and Coverage Area. There will be a delay from the time a Push to Talk call is initiated until the Push to Talk call is first received by the called party. A Push to Talk call will automatically time out after twenty (20) seconds of inactivity. While on a Push to Talk call, incoming voice calls will go directly to voice mail. When on a voice call, a Push to Talk call cannot be received. Network registration information will be sent to the Equipment each time it is powered on in the National Enhanced Services Rate and Coverage Area, each time the Subscriber travels into the National Enhanced Services Rate and Coverage Area, and every 12 hours if the Subscriber stays within the National Enhanced Services Rate and Coverage Area. While the updated network registration information is being sent to the Equipment, incoming voice calls will go directly to voice mail. Contact list cannot be modified from certain Equipment. Subscriber cannot prevent others who have the Subscriber's MTN from entering the MTN into their Push to Talk contact list. Only one person can speak at a time during a Push to Talk call. Push to Talk services cannot be used for (i) access to the internet, intranets or other data networks, except as the device's native applications \& capabilities permit, (ii) any applications that tether Equipment to laptops, personal computers or other devices for any purpose. Please visit our website www.verizonwireless.com for additional Push to Talk information.
Mobile to Mobile: Mobile to Mobile minutes apply when making calls directly to or receiving calls directly from another Verizon Wireless Subscriber while in the America's Choice Home Rate and Coverage area. Mobile to Mobile does not apply to fixed wireless devices with usage substantially from a single cell site, for Push to Talk calls, if Call Forwarding or No Answer/Busy Transfer features are activated, or to data usage. Mobile to Mobile is not available to Subscribers whose current wireless exchanges restrict the delivery of Caller ID. Mobile to Mobile minutes will be applied before home airtime minutes.*
Night and Weekends: Applies to calls made in a calling plan's home rate and coverage area only during the following hours: 9:01pm Friday through 5:59am Monday and 9:01pm to 5:59am Monday through Friday.*
*NOTE: If both Night and Weekend and Mobile to Mobile minute allowances apply to a given call, Mobile to Mobile minutes will apply before Night and Weekend minutes. However, if either allowance is unlimited, the unlimited allowance will always apply first.
TXT Messaging: TXT Messaging includes Short Message Service (SMS up to 160 characters) and Enhanced Messaging Service (EMS up to 1120 characters). Enhanced TXT Messages sent to most SMS handsets will be delivered as multiple TXT messages of up to 160 characters each. Subscribers have the option to have text messages disabled entirely without affecting voicemail or other related services. TXT Messaging plans do not include Operator Assisted Messaging or International Messaging, which is available for 254 per message sent and $10 \phi$ per message received; see www.vtext.com for details and countries. Verizon Wireless is not responsible for information sent using TXT Messaging or Enhanced TXT Messaging. Verizon Wireless cannot guarantee that messages will be received and is not responsible for messages that are lost or misdirected. Messages not delivered after 5 days are automatically deleted. Airtime charges do not apply to the sending or receiving of text messages. When sending messages from Equipment, the sender's MTN will always be sent to the destination, even if Caller ID is used to block voice calls.
Mobile to Mobile 烠essaging: Cannot be combined with any other package that includes a TXT or PIX\&FLIX allowance. Mobile to Mobile Messaging applies only to TXT/ PIX/ FLIX messages sent to and received from other Verizon Wireless Subscribers' phones, while both wireless Subscribers are within the National Enhanced Services Rate and Coverage Area. Additional messages apply to PIX Place, VTEXT/ TXT Alerts/ getAlerts, Instant Messaging (IM), Email, Premium Text Services, TXT/PIXIFLIX sent to non-Verizon Wireless customers, these messages will be decremented from the Subscriber's Additional Message allowance, or billed as overage. Additional Messages may not be applied toward International TXT Messaging, which cost $25 \phi$ per message sent and $10 \phi$ per message received; see www.vtext.com for details and countries.
Multi-Media Messaging (MMS): Multi-Media Messaging (MMS) includes Picture (PIX) and Video (FLIX) messaging and is only available within the National Enhanced Services Rate and Coverage Area. In addition to MMS charges, MMS uses calling plan home airtime minutes or kilobytes. Canceling an MMS after pressing SEND may result in sent messages that contain only partial content. Subscriber will be charged for outgoing MMS, even if not received by the intended recipient, or even if only partial content is delivered. Subscriber will not be charged for incoming MMS unless received. MMS that cannot be delivered within 5 days will be deleted. MMS is not available for use with a Mobile Office Kit. Camera phones are prohibited in some places. Subscribers are solely responsible for complying with all applicable laws, rules, regulations and policies regarding camera phone use.
V Cast VPak: Subscription to V Cast VPak and V Cast capable Equipment required. Subscriber may download or stream video clips in the BroadbandAccess service area and download 3D games in the NationalAccess and BroadbandAccess service areas. Not all video clips are available for download. The V Cast VPak includes unlimited basic video clips, monthly access to Mobile Web 2.0, and unlimited airtime for Get It Now. Premium video clips are available for an extra charge. V Cast Alerts are sent as TXT Messages and are subject to TXT Messaging pricing and terms and conditions. V Cast cannot be used for (i) access to the Internet, intranet or other data networks or; (ii) any applications that tether Equipment to laptops, personal computers, or other devices for any purpose. Get It Now and Mobile Web 2.0 terms and conditions apply and can be found at www.verizonwireless.com

Mobile Web: Airtime charges apply when using Mobile Web. Mobile Web Alerts are sent as TXT Messages and are subject to TXT Messaging pricing, terms and conditions. Complete terms and conditions for Mobile Web may be found at www.verizonwireless.com
International Long Distance: International Long Distance is available but may be subject to a 90 -day payment history with Verizon Wireless. International long distance rates will vary and do not apply to calls to Canada, Puerto Rico, the U.S. Virgin islands and some U.S. Protectorates, or to credit card or operator assisted calls.
Verizon Wireless International Long Distance Value Plan: Requires subscription to a qualifying calling plan and international dialing capability (I-DIAL). The ability to make international calls is not guaranteed and may be restricted without notice. Rates apply only on calls to Value Plan countries made from calling plan home airtime rate and coverage areas. If a calling plan includes cails to any Value Plan country, those calls will be billed per the terms of the calling plan except when roaming on another carrier's network, in which case that carrier's rates will apply. Current international calling rates may be found at www.verizonwireless.com.
International Roaming (Global Phone): Availability of calling features and TXT messaging varies by country and network. Existing Subscribers who purchase a Global Phone may have to set up a new voice mailbox and, if so, will lose access to previously stored messages upon activation of Global Phone. Voice mail messages will be time-stamped Eastern Time. Calls to voice mail will appear on the bill as calls to the Subscriber's MTN. Actual availability of service in foreign countries may vary and is subject to change. Taxes and other regulatory surcharges may apply and may vary by country. While roaming on another carrier's wireless network, dialing rates and country availability may vary due to the roaming carrier's intemational dialing policies. Billing for airtime used when roaming may be delayed up to two billing cycles. By using Equipment outside the United States, Subscriber is solely responsible for complying with all applicable foreign laws, rules and regulations ("Foreign Laws"), including Foreign Laws regarding use of wireless phones while driving and use of wireless camera phones. Verizon Wireless is not liable for any damages that result from Subscriber's failure to comply with Foreign Laws.

Roaming in CDMA countries outside of the US: Roaming in CDMA countries is $\$ 0.69$ per minute and only in "CDMA"mode where service is available. An update to Equipment software is required to roam in S. Korea.
Roaming in GSM countries: CDMA/GSM Global Phone, activated in the United States with compatible Subscriber Identity Module (SIM) card required. Rates, terms and conditions apply only when roaming on participating GSM networks in published Global Phone countries. Service may be available in additional countries, but airtime rates, avallability of calling features, and ability to receive incoming calls (including return calls from emergency services personnel) may be restricted. Where TXT messaging is available, Customer will be charged $\$ 0.50$ for each message sent and $\$ 0.05$ for each message received. TXT messaging rates are subject to change. TXT messages cannot exceed 140 characters and may be sent only to MTNs of (i) Verizon Wireless customers, and (ii) customers of foreign wireless carriers that participate in international text messaging. Check www.vtext.com for the most current list of participating foreign carriers. TXT messages cannot be sent to e-mail addresses.

## VZAccess and VZEmail (Mobile Broadband \& Data Services)

VZAccess and VZEmail Calling Plans and Features: VZAccess includes NationalAccess (IXRTT) and BroadbandAccess (EVDO/4G) calling plans. VZEmail includes PDA/Smartphone and BlackBerry calling plans. VZAccess and VZEmail usage is subject to VZAccess Acceptable Use Policy, available on www.verizonwireless.com. VZEmail optional features may only be purchased in conjunction with eligible voice calling plan with a monthly access fee of $\$ 34.99$ or higher. Monthly Megabyte allowances apply only to NationalAccess and BroadbandAccess data transmissions. Other data (Quick $2 \mathrm{Net}^{\text {SMM }}$ or dial-up) transmissions as well as voice calls will be billed at the per minute overage rate according to the VZAccess calling plan. For optional data features, "other data" will be billed as anytime minutes or at the per minute overage rate according to the underlying calling plan. When traveling outside the National Enhanced Services Rate and Coverage Area, Subscribers may be charged at the "other data" rate for data usage. NationalAccess data sessions require a NationalAccess capable PC Card, PDA, BlackBerry or handset with its compatible Mobile Office Kit, and must be placed within NationalAccess service area. BroadbandAccess data sessions require BroadbandAccess capable Equipment and must be placed within BroadbandAccess service area. PDA/Smartphone and BlackBerry users that move from a VZEmail plan or feature, or a Voice and Data Choice Bundle to another calling plan will not be able to use their PDA/Smartphone or BlackBerry on the new calling plan and will need to purchase or provide compatible voice Equipment to switch to the new calling plan. For current NationalAccess and BroadbandAccess service areas, please visit www.verizonwireless.com. All data sessions automatically terminate after 24 hours of activity and on unlimited calling plans after 2 hours if inactivity. Data session is inactive when no data is being transferred. Data session may seem inactive while data is actively being transferred to Equipment, or may seem active when it is actually cached and not transferring data. Subscriber MUST press or click END or DISCONNECT button to ensure that session disconnects and charges cease. Third-party applications may automatically reinitiate data sessions without the Subscriber pressing or clicking SEND or CONNECT button. Voice calls cannot be received when an e-mail or other data transmission is

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occurring. Voice calls are possible when NationalAccess data session is inactive; however, charges apply simultaneously to the data session and the voice call in accordance with the applicable calling plan. Voice calls are not available with BroadbandAccess. Customer must maintain virus protection when accessing the service. Customer is responsible for all charges, including all data sent and received and "overhead" whether or not Subscriber or recipients actually receive the data, "Overhead" is all data that is in addition to user-transmitted data, such as control, operational and routing instructions, errorchecking characters and retransmissions of user-data messages that are received in error. VZEmail calling plans and optional features not available with PC cards or wireless modems, including wireless Equipment tethered to a PC. In order to use some VZEmail features and applications, Subscriber's PC (or server where applicable) must be powered on, able to receive e-mail, and have Equipment manufacturer software (BlackBerry Desktop, Wireless Sync or GoodLink) installed. If Equipment is turned off or if the Subscriber travels outside the NationalAccess service area, e-mail messages will be automatically stored for up to 7 days and forwarded when the Subscriber returns to the NationalAccess service area. Receiving e-mail attachments and graphics may be limited based on the Equipment model or software. With some Equipment, e-mails received may display only the first 2 kilobytes of information with additional 2 kilobyte increments delivered at the Subscriber's request.
Unlimited Data Plans and Features (such as NationalAccess, BroadbandAccess, Push to Talk, and certain VZEmail services) may ONLY be used with wireless devices for the following purposes: (i) Internet browsing; (ii) email; and (iii) intranet access (including access to corporate intranets, email, and individual productivity applications like customer relationship management, sales force, and field service automation). The Unlimited Data Plans and Features MAY NOT be used for any other purpose. Examples of prohibited uses include, without limitation, the following: (i) continuous uploading, downloading or streaming of audio or video programming or games; (ii) server devices or host computer applications, including, but not limited to, Web camera posts or broadcasts, automatic data feeds, automated machine-to-machine connections or peer-to-peer (P2P) file sharing; or (iii) as a substitute or backup for private lines or dedicated data connections. This means, by way of example only, that checking email, surfing the internet, downloading legally acquired songs, and/or visiting corporate intranets is permilted, but downloading movies using P2P file sharing services and/or redirecting television signals for viewing on laptops is prohibited.
For individual use only and not for resale. We reserve the right to protect our network from harm, which may impact legitimate data flows. We reserve the right to limit throughput or amount of data transferred, and to deny or terminate service, without notice, to anyone we believe is using an Unlimited Data Plan or Feature in any manner prohibited above or whose usage adversely impacts our network or service levels. Verizon Wireless will limit data throughput speeds in any given month that 5 GB of usage is exceeded on a per line basis. Anyone using more than 5 GB per line in a given month is presumed to be using the service in a manner prohibited above, and we reserve the right to immediately terminate the service of any such person without notice. We also reserve the right to terminate service upon notification to the customer.
Unlimited VZAccess and VZEmail: NationalAccess, BroadbandAccess, and GlobalAccess data sessions may be used for the following purposes: (i) Internet browsing, (ii) e-mail, and (iii) intranet access (including access to corporate intranets, e-mail and individual productivity applications like customer relationship management, sales force and field service automation). Unlimited VZAccess, VZEmail and Push to Talk services cannot be used (i) for uploading, downloading or streaming of movies, music or games, (ii) with server devices or with host computer applications, other than applications required for BlackBerry or Wireless Sync service, including, but not limited to, Web camera posts or broadcasts, automatic data feeds, Voice over IP (VoIP), automated machine-to-machine connections, or peer-to-peer (P2P) file sharing, or (iii) as a substitute or backup for private lines or dedicated data connections. Additionally, Unlimited VZEmail services cannot be used for, (i) access to the Internet, intranets or other data networks, except as the Equipment's native applications and capabilities permit, or (ii) for any applications that tether Equipment to laptops or personal computers other than for use of the Wireless Sync or BlackBerry Solutions. Unilimited BroadbandAccess and NationalAccess data sessions automatically terminate after 2 hours of inactivity, unless Subscriber has Mobile IP (MIP) capable Equipment.
VZEmail Megabyte (MB) Data Plans: Megabyte allowance and charges for kilobytes over the monthly allowance apply to NationalAccess and BroadbandAccess data sessions and are rounded to next full kilobyte at end of each billing cycle. Only total of kilobytes transmitted above allowance each billing cycle may appear on bill.

VZEmail Server Software (Wireless Sync Enterprise Server, GoodLink Server \& BlackBerry Enterprise Server (BES)): Verizon Wireless is not the licensor of the Wireless Sync Enterprise Server, GoodLink Server or BES Server and makes no representations or warranties whatsoever, either express or implied, with respect to such servers and associated software. The Wireless Sync Enterprise Server software is manufactured by Intellisync. The GoodLink Server is manufactured by, and sold separately by Good Technology. The BES software is manufactured by Research in Motion ("RIM"). Any license for such software must be obtained directly from the software manufacturer either upon purchase or installation of the software. Customer support for the Wireless Sync Enterprise Server, GoodLink, or BES software must be obtained from the software manufacturer. If Verizon Wireless in its sole discretion determines that a PDA or BlackBerry related inquiry from a Subscriber is related to the Wireless Sync Enterprise Server, GoodLink or BES software and not one concerning Equipment or desktop software, it may transfer the service request to appropriate representatives of the software manufacturer. When you use Microsoft's Exchange ActiveSync, Notify's NotifyLink, or Intellisync's Intellisync Mobile Suite, every time you receive an email or other update you may

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be charged for an incoming TXT Message. To avoid TXT Messaging charges, you can set up timed synchronization or manually initiate synchronization.
NationalAccess Roaming Feature: Not for use with Mobile Office Kits. Dynamic IP addresses will be assigned when roaming. Usage rounded up to next full kilobyte. For information on where NationalAccess Roaming is available, see www.verizonwireless.com.
GlobalAccess: Global PC Card required for international use. Global PC Cards will not work in the United States or Canada and GlobalAccess Subscribers will need a NationalAccess or BroadbandAccess PC card for domestic use. The domestic and Global PC Cards cannot be used at the same time. GlobalAccess Subscribers must activate and update their Preferred Roaming lists while in the National Enhanced Services Rate and Coverage Area every three months. Verizon Wireless reserves the right to terminate the service of any Subscriber whose total usage is less than half on the Verizon Wireless National Enhanced Services Rate and Coverage Area over three consecutive billing cycles. Verizon Wireless SIM Cards are for use only with the Global PC Card and only for the purpose of this service. Subscriber is responsible for any unauthorized use of its SIM Cards and must safeguard security codes. Upon termination of service, Subscriber must destroy SIM Card. By using your Global PC Card outside the United States, Subscriber is solely responsible for complying with all applicable Foreign Laws. Verizon Wireless will not be liable for any damages that result from Subscriber's failure to comply with Foreign Laws.
GlobalEmail: GlobalEmail capable equipment required. Verizon Wireless reserves the right to terminate the GlobalEmail service of Subscribers that have less than half of their usage on the Verizon Wireless National Enhanced Services Rate and Coverage Area over three consecutive billing cycles. SIM Cards are for use with GlobalEmail Equipment, and only for the purpose of GlobalEmail service. Customer is responsible for any unauthorized use of SIM Cards, and must safeguard security codes. Upon termination of service, please destroy any applicable SIM Cards. Subscribers using GlobalEmail outside the United States, agree that they are solely responsible for complying with all applicable foreign laws, rules and regulations ("foreign laws"). Customer agrees that Verizon Wireless is not liable for any damages that result from Subscriber's failure to comply with foreign laws. GlobalEmail Subscribers must activate and update their Preferred Roaming lists while in the National Enhanced Services Rate and Coverage Area every three months. TXT messaging bilied at standard domestic and international TXT Messaging rates. Existing Verizon Wireless Subscribers migrating to GlobalEmail plans may be required to extend their Line Term.

Miobile Broadband Machine-to-Machine plan sharing option,. Multi-Account Share: Customer may activate one (1) share group per profile (Low Usage and High Usage plans cannot share with each other); however, customer may have multiple bill accounts on the same profile. Sharing is available only among M2M Lines on the Mobile Broadband M2M Multi-Account Share Plans on the same profile, in the same usage group. Each sharing M2M Lines unused KBs will pass to other sharing M2M Lines that have exceeded their data allowance during the same monthly bill cycle. Unused KBs will be distributed proportionally as a ratio of the KBs needed by each applicable M2M Line to the total KBs needed by all sharing M2M Lines on the same profile. Customers subscribing to Mobile Broadband M2M Profile Share Plans will be billed on separate billing accounts and invoices from Subscribers to the Mobile Broadband M2M Account Share Plans.
Note: 1A profile is defined as a Customer's overarching account of record under which Customer may have multiple billing accounts.

## Share Option

Share Option: Sharing is available only among Government Subscribers on applicable calling plans choosing the Share Option.
America's Choice for Business \& Voice and Data Choice Bundles for Business Subscribers: (NOTE: Subscribers to America's Choice for Business and Voice and Data Choice Bundles for Business can share voice minutes across these plans and price points subject to some billing system limitations.). Sharing on these calling plans is for voice home airtime minutes only. Customer must maintain a minimum of five (5) Government Subscriber lines, all choosing a qualifying plan with Share Option. Sharing may only be available among Subscribers activating Wireless Service in the same Verizon Wireless market or group of markets (geographic regions may contain multiple Verizon Wireless markets). Sharing may require all Subscribers to be on the same billing account. Each sharing Subscriber's unused anytime minutes will pass to other sharing Subscribers that have exceeded their anytime minutes during the same monthly billing period (Mobile to Mobile minutes and Night and Weekend minutes do not share). Each sharing Subscriber's Monthly Home Airtime Allowance Minutes apply first to that line. Unused Monthly Home Airtime Minutes are then shared with other sharing Subscribers that have exceeded their Monthly Home Airtime Allowance in order of highest usage. At the termination of the Agreement, Government Subscriber lines on America's Chaice for Business with Share Option may be migrated onto applicable retail consumer pricing or Government pricing. Calling plan changes may not take effect until the billing cycle following the change request. Based on the geographic location of Customer's Government Subscribers, some Customers may have to have sharing Subscribers activated in more than one Verizon Wireless billing system. Sharing among Subscribers in multiple Verizon Wireless billing systems requires online invoicing or reporting, and a minimum of one hundred (100) Government Subscribers all choosing the Share Option. Unused minutes for cross billing

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system sharing will be distributed proportionally as a ratio of the minutes needed by each sharing Subscriber to the total minutes needed by all sharing Subscribers. Accounts that share across Verizon Wireless billing systems require set up that may take thirty (30) to sixty (60) days.

### 4.0 Regulatory Surcharges and Fees

Verizon Wireless' pricing does not include federal, state, local or foreign fees, assessments or other charges (collectively "fees"), which must be billed based on the jurisdiction in which the subscriber's cellular number is set up and located. Fees vary by state and local areas and are subject to change without notice.

Verizon Wireless cannot provide a comprehensive list of all charges and regulatory fees required and assessed when using a wireless device because they vary greatly from one jurisdiction to another.

In addition to taxes, surcharges and fees that we are required to collect, we will also collect charges to recover or help defray costs of taxes and govermmental surcharges and fees imposed on us, and costs associated with governmental regulations and mandates on our business. These charges include, among others, a Regulatory Charge and a Federal Universal Service Charge, and are described below in more detail. These charges are Verizon Wireless charges, not taxes, and are subject to change. Because these charges are not taxes, your tax exemptions, if any, will not apply to these charges.

## Federal Universal Service Charge

Wireless carriers are assessed by the federal government to fund the delivery of universally-affordable telecommunications and information services under the Federal Universal Service Fund (FUSF) program.

The Federal Universal Service Charge (FUSC) is a percentage of the customer's applicable monthly wireless service charges based upon an assessment rate that changes quarterly. The rate for the quarter beginning - July 1,2014 is $3.91 \%$ of the following items:

- Cellutar Access for voice calling plans (only on first 79\% of this item)
- Verizon Wireless Toll
- Roaming Charges
- Activation Charges
- Re-connect fees
- Landline Connect Fee
- TXT Messaging monthly service
- TXT Messaging usage
- Airtime usage for voice calls
- Mobile to Mobile feature
- Nights and Weekends feature
- Toll free feature

The FUSC on other separately billed interstate and international long distance charges is $15.70 \%$.
The quarterly percentage rate described above for the FUSC is applied in our blling system.
Verizon Wireless also imposes state universal service charges. These charges vary by jurisdiction and are subject to change depending on changes in the state universal service impositions on Verizon Wireless.

## Regulatory Charge

The FCC assesses wireless carriers the costs of enforcement, policy and rulemaking. The Regulatory Fee recovers Verizon Wireless' share of these costs, as well as some of the costs of implementing regulatory mandates, such as number portability. The Regulatory Charge is a flat charge of $\$ 0.21$ per Mobile Telephone Number (MTN) per month (excluding BroadbandAccess and NationalAccess Plans) and is $\$ 0.02$ per mobile number per month for BroadbandAccess and NationalAccess Plans, but is subject to change over time.

Regulatory fees impacting the wireless industry are constantly evolving and are subject to change without notice. For more information you can visit the FCC's website at www.fcc.gov.

The FUSC and Regulatory Charge are included in the "Verizon Wireless Surcharges" section of the bill.

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### 5.0 Coverage Map

## Nationwide Wireless Service

Verizon Wireless subscribers have access to one of the largest, most reliable networks in the country, providing coverage to 235 million Americans, in 97 of the top 100 markets. Nationwide, your calls go through.

## Nationwide and National Mobile to Mobile Calling

Call more people and use zero minutes with Unlimited Mobile to Mobile Calling to more than 80 million Verizon Wireless customers.


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## THE LARGEST HIGH-SPEED WIRELESS NETWORK IN AMERICA.

Available in over 500 cities nationwide.


46 Markets and 36 Data Coverage Map


Whotatidoplafometion:




| BlackBerry Z30 (BBSTA100-3) | $\$ 199.99$ |
| :--- | :--- |
| ** Promotional equipment pricing is only available for government-liable customers that activate Unlimited |  |
| BlackBerry/Unlimited Wireless Sync Plans with a qualifying monthly voice plan of $\$ 20.00$ or greater. |  |
| BlackBerry/Smartphone data only plans are not eligible. Voice and Data add-a-line Share Plans are eligible provided |  |
| they meet the minimum access requirement. Plans must have a combined monthly access (voice and data) of $\$ 46.15$ or |  |
| greater. Promotional offer expires September 30, 2014. |  |



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| Galaxy S4 in Black Mist <br> SCHI545PKVPS |  |
| :---: | :---: |
| Samsung Galaxy S4 Mini <br> SCHI435ZKV | $\$ 0.00^{* *}$ |
| Samsung Galaxy S 5 4G LTE - 16GB <br> Charcoal Black / SMG900VZKV <br> Shimmery White / SMG900VZWV | $\$ 199.99$ |
| **Promotional equipment pricing is only avallable for government-fiable customers that activate Unlimited <br> BlackBerry/Unlimited Wireless Sync Plans with a qualifying monthly voice plan of \$20.00 or greater. <br> BlackBerry/Smartphone data only plans are not eligible. Voice and Data add-a-line Share Plans are ellgible provided <br> they meet the minimum access requirement. Plans must have a combined monthly access (voice and data) of $\$ 46.15$ or <br> greater, Promotional offer expires September 30, 2014. |  |


| 3G/4G USB Modem/MiFi Devices |  |
| :---: | :---: |
| Device | Price |
| Pantech UML290VW-G <br> 4G LTE | $\$ 0.00$ |
| Verizon Wireless 4G LTE USB Modem UML295 | $\$ 0.00$ |
| VZW Modem USB551L 4G LTE | $\$ 0.00$ |
| VZW Modem USB5510L 4G LTE | $\$ 0.00^{* * *}$ |
| VZW Jetpack 4G LTE Mobile Hotspot MHS291LVW | $\$ 0.00^{* * *}$ |
| Verizon Ellipsis MHS 700L Jetpack 4G LTE | $\$ 0.00$ |
| Franklin Wireless X720 2 in 1 Express Card |  |
| (Low Stock) |  |

## Government Liability Accounts Only!

All products or service names are property of their respective owners. © 2014 Verizon Wireless (091114)

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| 70792 |  | 523.69 |  |
| $\begin{aligned} & 79407(46) \\ & .79462(36) \end{aligned}$ | Unlimiterd MBB Data Plan w/ Unlimited Donesflic Tert Messaging | \$32,36 |  |
| (19781(46) | Unlimitited MEB Data Plan | \$32.96 | Avi an all plans. Does not Inclute 'Tx, Pix, or Fils, IJse Hock cade 54307 to block SMS |
|  |  |  |  |
| 77847 | fo.0.2 PerSMS messuringrate | Stine |  |
| ${ }^{77818}$ |  |  |  |
| 72341 |  |  |  |
| 73329 |  | 3700 |  |
| $\begin{gathered} 7640+\left(\mathrm{HC)}{ }^{76405}\right. \\ 6 \mathrm{fin} \end{gathered}$ | Moblle Braadband Commect | tu.en |  |
| 73572 |  | 50.06 |  |
|  |  |  |  |
| 86226 |  | 520.60 |  |
| 162 | 1,000 MB Lata allowance (S00049 jer' MB overape rate) Unalinuited Domestic Text | \$25.75 |  |
| ${ }^{36228}$ |  | \$30.90 |  |
| 36229 | Unlilimitedmpe data Plan w/ Unlimited Domestic Trext Messagidg. | 36.45 |  |
| 90237 | sGE Public Scterer Mobile Broathaund Sharc Plina | 534.99 | $\$ 0.00$ por Con overage charge and $\$ .002$ por kelabyta National Access Ronming. At the ond of ende trill cydo, any unused data allowances for tines sharing in the same accounc will be applied to the overages of the other Itines on the same account beginning with the ling with the lewost overage neod. |
| 92240 | 10 fa Publc Sector Mobilc Ersadbant Share Plan | \$59.99 |  any unused datea allawancos for knes sharing on the same account will he applied to tie overages of the other Ithes on the stime account, logginulng with die line with the lowest owerage need. |
| 90241 | 20GB Public Sertor Mobile Broadband Share Plan | \$00.99 |  any unused data allowances for lines sharing on tha same account will be appled to the pverages of the other Hines on the same account, leginding with the line with the lowest overage need. |
|  |  |  |  |
| 187640 | TMBMachino lo Machino Stare (fi.00 per MB overaterate) Tier 1 | \$5.00 |  |
| 97692 |  | 87,919 |  |
| 97642 |  | S1900 |  |
| ${ }^{67643}$ |  | \$1500 |  |
| 97644 |  | S18.00 |  |
| 97615 |  | 528,00 |  |
| ${ }^{\text {97646 }}$ |  | S25.00 |  |
| ${ }^{673647}$ |  | \$550.00 |  |
| ${ }^{87648}$ | 100 E Machino to Machine Starol (\$, 02 ner MP overage ratel Tior 2 | Spion |  |
| 86693 | \$.0F9 Per MB data rate for Machine to Machive or Coustoner prowlded equipnent | 54.01 |  dan Roming Guida |
| 90231 | scB Public Sestor M2M Share Plans | \$34.99 | $\$ 0.00$ per GB overage charge and $\$ 012$ per killobyte Natiomal Access Roaming At the end of each bill cyele, any unused data allowunces for lines sharing on the sanne account will be applied to the overages of the other Hises on the game account, begoming with the line with the lowest average nepth |
| 941234 | 10CB Publit Setor M2M Stare Plans | 559.99 | $\$ 8,00$ per 68 svorage cliarge and $\$ 002$ per kilobyte National Accesi Roaming At the end of erth bilt cyile, any unused data allowances for liness yaring on the same account will be applied to the ovorages of tie of or tines on the same account, begunning with tha line whtu the lowest overage deed. |
| $268477(36)$ |  | 510.00 |  |
| 86948(16) | 25 MB Machine to Machine AG Bnckup Router flan 25MS | \$10.00 | Oyyrfaricate is 510 per GB |
| 90235 | $206 B$ Foulic Sctar M2M Share Plans | \$499.99 | \$日.00 por 6 D Deverage charge and $\$ .002$ per kilobyte National Access Roaming At the end of each bill cyele, any unused dala allowances For lines shating on the same account will be applted to the overages of the other Iines an the sime account, begiming with the tine with the lowest overage need. |


| 77653 |  | \$694,922 | 209\%dstaunt will auto attach mekingit 531.99 |
| :---: | :---: | :---: | :---: |
| 79643 (30) | Globat Emall Featurc-100 MB | \$23,00 | \$25,00 per each additional 100MB used \$0.02 per KB (\$2DAB/MB), Customer raust subscribe to a domestic <br>  |
| 79644 (45) | Clobud Linail Veaturb-100 MB | \$23.00 |  Moibile Hotanot platera uss the Scrvico plahally |


| SOFL Rquiniment MalrixTabiels |  |  |  |  |  | $\text { 荧 } x+x$ | $x$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | L.G © Pades | Google Nexus 7 | Samsung Gelaxy Thbis. 0 | Samsung Galaxy Tats \{ 70.1 Grey) (1060 wiff Only) | Sampsung Galaxy rall 4 t 10.1 | Nokla Luma 2820 | Samsisng Galaxy Tab $\$ 10.5$ |
|  | LeNKOto | nexus7cyzw | SATS3TUYKA | GtP7stamav | 8MT637VKKA |  NOK2620R (hed) | Emtroflezwa |
|  | Tfotot | lotstioct ${ }^{\text {a }}$ | nistoct way | ¢ toce | bistoct-NEP4 | , terotec, | Hosoct MEd |
|  | \$239.98 | \$ 3488 | \$379.98 | * 790.69 | *459,59 | \$499, 89 | \%699,68 |
| Sop conitioct prod Ref | \$189.99 | \$349.09 | \$370.99 | \$449,99 | \$459.95 | \$4454.89 | \$699,99 |
|  | Androld 4.4 .2 Kltkat | Andmold 4.4 KHKat | Andiold 1 A Kitkot | Androidd 3,1 Honeycomb | Androld 4, \% Flukat |  | Andrud $4 . A$ Kitheat |
| chint | Yos-Rear ( $\mathbf{E}, \mathbf{0 1 4} \mathbf{H}$ ) and fronl facting (1,3MP) | YesfRost ( 5.0 NMP ) and Ironl facting (1.2MP) | Yes-rear (3.0MP) and ithonl fating ( 1.3 M P) | Yes-Rear ( 3.0 .0 mP ) and front flacing (2MP) |  and fromt facing (1.3MP) | Year-Roar (ESMM and finont fexilig [2,0MP] | $\begin{aligned} & \text { Yes-Rear (8.i MP) } \\ & \text { arditront facing } \\ & \text { (2.1MP) } \end{aligned}$ |
|  | Yas-6408 | No. 32 OB Internal | Yes-8408 | No-ntemmal | Ves-bage | Yes- 3268 | Yes- 728 EB |
| $\square$ |  | 1.5 GHz Quwd.core pracessoy 10.55 ouncas 7 -mech HD display 323 plechs in every inch $4 G$ Only |  | GHF2 Cuial Cose Nuidia Tegra 2 Processor 3G FFM Capable |  |  |  |

For specific product functionatly and fealuros, device and caling planffeature compabhility, and or the latast equipment prinigg, see your Verizen Wrelsss Govemment Account Managor, The ahove Equipmant picss are Gllacive as of 701/4 and are subjoct to change. Gustomer may purchase at the then current State of Florida Govemment Equipment Matrix pricing or Govemment promotional pricing, whichever is less at the time of purchase. Vorizon Wireless may make certain equipment avalable at no charge, however, Verizon Wireloss coes no guarantee that we will always be able lo offer equipment at no charge through the term of tite resulting agreement. Government Subscriber Equipment Prichng isted In this matrix is not avaliablo for activatons or upgrades on Verizon Wiretass Telemelty plans. Camera phone use of possosslon may te prohlbitod in some locations besced an prluacy, securly, or other restrictions. Verizon Whreloss' Government Equlpmenl matrix 15 updated at a mililmum quaterly based upen quipment avalability, changes in tachnology, and market conduions. Equipment ls promotional and subject to availabllity, Verizon Wireless reserves the right to add or disconlinue models. Pricing above is at the 2 yr price point. Existing customers can upgrade at this price 20 months Into their current contract.

| SOFL Equipment BLtrixTablets |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Appla Ppad Mital whetina Display 1月GB | Appte Ipadd Mind withealina DIsplay 32 CH | $\text { Apple IPad Alr } 218$ | Asple HPad Alr 264 38 | $\left\lvert\, \begin{gathered} \text { Applo Pad Alz } 2128 \\ G B \end{gathered}\right.$ |  | Appriolpad Manal 3 04 GB | $\begin{gathered} \text { Appletpadd Minis } \\ 12208 \end{gathered}$ |
|  | omvin | MFOTGLUM\&낸) MFDesL.LAA(Gray) | MFOtallualsik) MF08fLLAA(Gray) |  MGHC2LD(S(SH4) | MOUY2LAA(Gray) MGBKO2LL/A(Silv) |  NGX12LUATSIVY) | MGNZLLAAFAY <br>  |  MSKzall/A(Silvi) | MGK32LUA(Grmy) WGKK2LIJA(SHM) |
| Stom Statiof | Minsiock | hislock | Stsiock | In Sioch makt | ¢rrootwor |  | Instochmewh | hntoctreyl | nstoct |
| Repheme | \$2,19,99 | \$524,98 | \$829.99 | \$829.99 | \$729.89 | *89299 | 6529.99 | 紡2389 | \$729,89 |
| $\text { Sof } \cos d \mathrm{~d}$ | \$249,99 | \$429.98 | \$529.93 | \$629.99 | \$629.93 | \$729.99 | 8429.98 | 9629,99 | \$829.08 |
|  | Androld 4.2 Jelly Bean | 1088 | ross | 1088 | 1038 | 1058 | 1089 | $t 088$ | 1058 |
|  | Yes-Rear (3.2MP) unut frent lanoing | Yes-Rear (0.0MP) and front lacting (1.2MP) |  Bnd frall facing (1.2HP) |  | Yes fear (R.0MP) and lront focing (1:2 AP ) | Yethanear (EBMMP) and front facing (1.2MP) | Yes-Rear 6.0 MP$)$ anat front tacling (1.2MP) | Yest-Rear (6.04m) and front fealng (1.2 2 MP ) | Yes-kear ( 6.0 MP ) and front fating (1.2MP) |
|  | Yes- 3208 | Norinternat | No.-merrial | No-htaernal | Flo-Internal | No-ntemal | No.mbomal | No-internal | No-intemal |
| Other fationes |  | 1 BHz A7 dual core <br> ptocenssor <br> Facellme app Moblile hintspot capablo Over 3.1 millimon pbets Bhtatation tom |  |  |  |  |  |  | Apple $A 7$ Chup 64 bit Mif Molion GoProcessar Fingerpoint reststand enatimg Touchid Dtelation Tód |


| SOFL Equipment Matix |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Moterk Ski | Samsumg <br> Convoy 3 (PTI) (SCHUBEONAV) | Samsung Gusto 3 (SME311ZK(A) | L. $G$ Revare 3 [L(d-VN17O] | LG Cosmos 3 (LG-VN251S) | $\underset{\text { LGG.VNMB0) }}{\text { LG }}$ |
|  | $\square$ |  |  | $\square$ |  |
| Retail Pio | \$189.69 | \$149.99 | \$149,99 | \$140.09 | \$198.99 |
|  | \$0,00 | \$0.00 | \$0.99 | \$79.89 | \$79.89 |
| Vost Hobie Ty |  |  |  |  |  |
|  |  |  |  |  |  |
| camera | 3.2 MP | 1.3 MP | 1.3 MP | 1,3 MP | 2.0 MP |
|  | X | X | X | X | X |
| Romovablamemory | Up to 3298 | NA | N/A | Up to 326日 | Up fo 320日 |
| Y2 Natideso | X | X | $x$ |  | X |
| Hentho \& Comotibla | X (M4TT4) | X (MATT4) | X (M4/T4) | $X$ (M3/4) | X (M4/T4) |
|  | CDMA | Anl Digital (Duel Band) | All Digital (Dual Band | Al Dlgital (Duad Band) | $\begin{aligned} & \text { All Digilad (Duai } \\ & \text { Eandy) } \\ & \hline \end{aligned}$ |
| Held force Mang | X |  | $x$ | X |  |
|  |  |  |  |  | Volce Clatliy Modan <br> Enchances hight fisturanoy sounds to help reduce the eflects of hearing hoss. Lurge keys addd to the took of thets stylish tlip phone. Opara Minl Browser. |

For specific product functionality and features, device and calling plan/feature compatiblity, and for the latest equipment pricing, see your Verizon Wireless Government Account Manager. The above Equipment prices are effective as of $7 / 01 / 14$ and are subject to change. Customer may purchase at the then current State of Florida Government Equipment Matrix pricing or Govemment promotional pricing, whichever is less at the time of purchase. Verlzon Wireless may make certain equipment available at no charge; however, Verizon Wirebess does not guarantee that we will always be able to offer equipment at no charge through the term of the resulting agreement. Government Subscriber Equipment Pricing listed in thls matrix is not avallable for activations or upgrades on Verizon Wireless Telemetry plans. Camera phone use or possession may be prohibited in some locations based on privacy, security, or other restrictions. Verizon Wireless' Government Equipment matrix is updated at a minlmum quarterly based upon equipment avallability, changes in technology, and market conditions. Equipment is promotional and subject to availability, Verizon Wireless reserves the right to add or discontinue models.

| SOFL. Equipment MatrixAitcards and detpacks |  |  |  |
| :---: | :---: | :---: | :---: |
|  |  (MIF\|6B10L) | USB851L. 4 G (USE゙551L) | endol 49 (M1FIG620L) |
| Stoot 8 Etus | Inistock | \%hatobock | In B onck |
| Retail Pit | \$190.89 | \$249.99 | \$499,99 |
|  | \$0.00 | \$0.00 | \$0,00 |
|  | x | X | X |
| W2 | X | x | x |
| Homiceatigig | Hotspot | USB | Hoteppot |
| Mocintay Conpotiby | X | X | $x$ |
|  |  | Avalab:a |  |
| Nata compothbs | X | X | x |
| \|kjvkhydyk | $\begin{aligned} & \text { All Digital (Dual } \\ & \text { Band) } \end{aligned}$ | $\begin{aligned} & \text { All Digital (Dual } \\ & \text { Band) } \end{aligned}$ | Af Dipital (quad Dand) GJobal |
|  | 4G Mobile Hotspot up to to devices VPN Client Capablo Intentita Interactive OLED Display | Intenna External Athenna Comactor VPN Gllant Capablo Microsof 7 compaltile SIM Gard included | 40 Malsle Hotspot up to 15 devices VPN Cliant Capable Intenna Color Dlsplay Baitery life up to 20 hotrs Chames external devices. |

For specific product funclionality and fealures, device and calling planfeature compationlity, and for the latest oqulpment pricing, see your Verizon Wireless Govemmert Account Manager. The above Equipment pricas are ffective as of $7 / 01 / 14$ and ars subject to change. Customer may purehase at the then current State of Florida Govemment Equipment Matrix pricing or Govemment promotlonal pricing, whichever is less at the time of purchasa. erizon Wireless may make certain equipment available at no charge; however, verizon Wireless does not cuaranter that we will abways be able to offer equifment at no charge through the term of the resuling agreement Government Subseriber Equipment Prioing listed in this matrix is not available for activalions or upgrades on Verizon Wheless Telemetry plans, Camera phone use or possession may be prohibiled in some locatons based on privacy, ecurity, or other restricions. Verizon Wirelass' Govemment Equipment matrix is updatedi at a minmum quarterly based upon equipment availabilly, thanges in technowgy, and market conditions, Equipment is promollonal and subject to avallability, Verizon Wraless reserves the right to add or diecontrure models.

| SOFE Equfgment HatsixSmartphones |  |  |  |
| :---: | :---: | :---: | :---: |
|  | Samsing Galaxy 8 <br> 5 (SMGSOOVZK)- <br>  <br> W |  | Samsung Oalaxy Note 4 (SMN9TDVZAE)-W <br>  |
| Stocts stot | fif stock | Ci stogh MEV | fr stat-64t |
| Ratal the | \$599,99 | \$509.99 | \$698.09 |
| 80FHCant | \$199.99 | \$499.99 | \$299,99 |
| paratip syetan | Androld 4.4.2 Kukat | Androld 4.4 kitkat | Andtold 4.4 KIIKat |
| TbHed NS CN Buppit | 4G Mobla Hotspot | 4 e Mosiat Hotapot | 40 Mobala Hotspot |
| Caten | 16.0 MP | 20.7 MP | 16.0 MP 13.7 front |
| Theroybdermomy | 128 GB capable | 126 GE capalle | 128 GB capable |
|  | X | X | x |
|  | X (M3/3) | X (M4/3) | $x(14 / 53)$ |
| 5k | $\begin{aligned} & \text { All Digital (Quad } \\ & \text { Eand) Glohal } \end{aligned}$ | AB Chgital (Quad Band) Globad | Ant Digital (Quad Band) Glotzal |
|  | NHA | N/A | X |
| ofre Feturtid | 4G Smartphone 25 <br> OH 2 Cu ad-core processor Gorthla Giass 3 6. inth Full HD Supor AMOLED display Advanced Calling 8.0 <br> Batack or Whith |  | 40 8martphone 27 GHz Quad-core pracessor HDMI out Adaplive fact eharging sumport s Pen DLNA Sharing White or Black |


| sofl. Equipment MatrixSmiartphones |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Kyocarra Bilgadler \{KYOE6722\} | $\begin{gathered} L 6 G 2 \\ \{1,6-48986\} \end{gathered}$ | Lags (LG-VB985) -(LG-VE9tbW)-w |  |  |  |  |  | $\begin{gathered} \text { Moterola Drald } \\ \text { Yurbo } \\ \text { (MOTXT254)-B } \\ \text { (MOTKT } 1254 \mathrm{BNH} \text { )- } \mathrm{EN} \end{gathered}$ | Samsung ATIV 3E (8:MW750VMBA) |
| Sloc Stuth | tr 8tocknky | In sfook |  | th 5 moti | Whistock | Indort-1964 |  | Sin bioct, | Tretomeray | In Slom, |
| Rita pipe | \$399.69 | \$509.99 | \$599,90 | \$499,96 | $\begin{gathered} \$ 649.99 \$ 749.04 \\ \$ 849,89 \end{gathered}$ |  | $\begin{gathered} \$ 749.89 \$ 849.99 \\ \$ 949.09 \end{gathered}$ | \$590,99 | \$509.99 | \$590,99 |
|  | \$99.99 | \$99.99 | \$189,99 | \$149,99 | $\begin{gathered} \$ 99.90 \quad \$ 149.90 \\ 5269.99 \end{gathered}$ | $\$ 100.99$ $\$ 389.94$ | $\begin{gathered} \$ 299.90 \\ \$ 499.990 .89 \\ \$ 309 \end{gathered}$ | \$198.89 | \$599,99 | \$189.99 |
| Operatins Sytan | Androld 4.4 KIIKat | Androld 4. 2.2 Kitkat | Androld 4.4 Kithet | BlackBery 7.0 | 1088 | 3088.1 | 1088.1 | Androld 4,A, 1 litket | Androld 4.4 Kllkat | Windows Phone A |
| TeFerd Modet dupat | 40 Moble Hotspot | 40 Mohle Hotspot | AG Mothe \%otspot | 3 G Mobile Hotspot | 4G Moblile Hotspot | 4 G Moble Hotspot | 4 CMoblle Holspot | 4c Moblle Hotspot | 4E moble fotspot | 4e Moble Hotspat |
| Wh siocinhra | 8,0 MP | 13,0 MP | 13.0 MP | 6.0 MP | 6.0 MP | $8,0 \mathrm{MP}$ | 2.0 MP | 1860 p HD | 21,0 MP | 13.0 Mp |
| Remoybje Memory | 3208 oapabio | Int Only - 32 CB | 128 GB capable | 32 chl mapatho | None-lint Only | Mexatant Only | Hone-hat Only | 128 as capable | Int Only - 32 GE | 64 GB cappable |
| va Haviation | N/A | X | X | X | X | N/A | N/A | X | X | X |
| Henns A Co combible | X (M4/133) | X (МЗПЗ) | X (M4/13) | $X$ (м9/73) | X (М3/44) | X (103/74) | X (M3/4) | X (M4/T3) | x (МЗЗЗ3) | X (M4/33) |
|  | Al Eigital (Quad Dand) Global | All Dightar (Quad Band) Global | Alf Digital (Ouad Band) Global | Al Digitial (Cuaad Band) Glabal | Aln Digital (Quad Band) Global | AN Ofgital (Clued Band) Global | All Digital (Quad Band) Global | Al Digtal (Guad Liand Chipbal | Ah Digltal (Quad Band) cilblsal | All Digithl (Qund Band) Clobal |
|  | N/A | W/ | $X$ | $x$ | N/A | NiA | WA | NA | NIA | N/A |
|  |  |  | 46 Smartphone 2.5 Ghz Quad Core 5,6-[nth Quad HD IPS deplay Gorilla glass 3 ly Coming Smart Notica Opfloal mana stabillzation | 720 p HD Vklao Recording. 1.2Gtap procsessor 24-pit high-res touch gcreen. PIT |  | 4G Amariphone Appla As chlip 64 bit MB Hotlon Cofrocestor Now Reina HO Display Sereen Slze 4.7 Avi in Silaco Groy Sitver, Gois |  | 4G Bmartphons 2.3GHz Quad core processor Ootilla Glass 3 by Corning Duai frant-bacing apoakera 5 -hnela Fult hD dlaplay Gray or Sllyer |  |  |


| SOFLEqupment Matix－ Splatipliones |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | BHackBeryZZ10 （ $\mathrm{BB} \mathrm{BT} 1.100-4$ ）－B | Nokia Lumla 228 （NOK92日B）－B （NOK928in－W |  | LS Enacl （LG－v8co0） | Htc Windows Phono Bx （HTCeg日CLVW日K2 | Motorola Drold Minl （MOTXIT030） | BlackBonty Q 1 a （BRASNOAD－2）－ |  | $\begin{aligned} & \text { Motorola Drold } \\ & \text { Mark } \\ & \text { (MOTKTt0gom38) } \end{aligned}$ | Glansung Galaxy s 4 （SEH5A5PWNPS） W （BCHIGASPKVPS）－E |
| Whationg | in 8tock | In stome | Instomk， | STintoth | ln 8tock | If glook | Un Stock | In stoxt | In Btock | In state |
|  | \＄449．99 | \＄498．89 | \＄449．99 | \＄340．98 | \＄399，80 | ＊ 440.89 | \＄549．89 | \＄309．99 | \＄0919．69 | ＊590， 68 |
| Bor Lcontact Pite | 50.00 | \＄0．00 | \＄0．89 | \＄19．90 | \＄49，98 | \＄40．88 | \＄49．99 | \＄99．98 | \＄99．09 | \＄99．00 |
| operding sidtent | 䀲acherery 10 | Windows Pliones | 1085 | Androld 4.4 .2 klik Kat | Windows Phome 8 | Androld 4.4 rilkat | BlackEarry to | Aundrold A．s． 2 KHKet | Androhd 44.4 KıEKat | Androld A，4．2 Kilkat |
| Tothered Mode in suppot？ | 4 G Moble Hotspot | 4a Moblict riotspat | 43 Molbile Hotspot | 4 SHoblige Hotspot | 46 Moblla Hotspel | 4G Moblit Hotspot | 4 C Nobllo Hotapot | 4 S Moblie Hotspot | AG Motille Hotapot | 46 Mobile Hotspot |
| Camba | B． $.0 \mathrm{MP}^{3}$ | 8.7 MP | B．${ }^{\text {at }} \mathrm{H}$ | 5．0 MP | 8.0 MP | 10.0 MP | 8.0 MP | 8.0 MP | 10.0 MP | 13.0 mP |
|  | 32 GE оapable | Int Only－ 32 GB | None－min Only | 64 ga capable | Int Only－ 16 6建 | Mnt Only－ 16 GD | 32 GB capabla | 64 G日 capabla | Int Only－32 ©B | ${ }^{64} \mathrm{~GB}$ capate |
| YZ Nuth iot | N／A | x | X | X | $\times$ | X | NA | X | x | $x$ |
|  | Nons | X （м3／74） | X （M3T4） | X （MAFT4） | X （M4／T4） | X （М3）${ }^{\text {（3）}}$ ） | X（M3／T4） | X （M3／73） | X （M3T4） | X （M3） |
|  | Alt Digital（Ouad Band）Glohal | Al Digilal（Cuad Bend）Glohal | All Dightal（Quad Band）©lapal | All Digital（Duai Esand） | All Cgititu（Quad Bandl）Cliobial | All Digitel（Quad Band）Gtokal | All Digital Ruad Band）Glohal | An Dhipital CQuad （Aand）Global | All Digital（Quad Band）Global | All Cigilel（Quad （Fand）Gohal |
|  | N／A | N／A | X | NIA | N／A | NIA | N／A | N／A | NAA | N／ |
| Other fetures | 40 Simartplone 1.5 GHz Dualdore procassur Touch Bcreen Vitual Qwerty kayboald BlawkDerry Messtenger Blackiterny Balance | 46 smartạhone Dual－Gore 7.5 cHz procaseor <br> Virtual QWEETTY koyboard Gorila Glass 2 Fiow $/$ dilitcreate Word \＆Exeal Vlew PP and PEF Black and Wisite | 46 3maziplione 1 GHz Apple A6 Gustoni Deskged Chip A－inoh Retina display <br> Aul in White．Blus． Pink Green，Yellow | 46 Smartphions Dual－aore 1.2 GHz proacssor slide－gut \＆Vithal QWERTY maybants Gorills glass by Coming Starler moda 8 Standard mode | 40 Smarthone Dual core 1.8 OHz probessor HD sctabn Gorllla Class 2 Virtual Cowerly knythoard Nop－removable battery | AG Smariphone 1． 7 Bllt Ouah－aore procerssor Touch Scraen Virmulawety keyboand Garila glabe Koviar brody Compact Dosign Advanced Call $\mathbf{~ . ~} .0$ | 468 smartphone 1.6 GHz Dualecore procassor Touch Borten Gworty keybrard Blatheerry Messenepr BlackBeny Balancs |  |  | 40 Smartplione 1．9CHz Quad core proceessor Gorlba Glass3 5 －fith full HO dlsplay Airvaw <br> Touohscreen Avallable in Whisa or Black |


| SOFL Exalpment MatzixSmatplones |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Modilikski | BlackBerry Z10 (EBSTL100-4)-B (Bastl.100-4W)-W | Nokla Lumia 928 ( NOK 920 B )-B (NOK 928 W )-W | Applo iPhome 49 8GB (MF259LLA)-Elk (MF260LINA)-Wht | $\underset{\text { (LG-v8e90) }}{\text { La Enact }}$ | HTC WIndows Phone (HTC6980LVWBK2)- BLK (HTC0090LVW2). | Motorola Drold MInI (MOTXT1030) | Motorom Moto X (HOTXT 108O).B (MOTXT 1060W)W | BlackBerry $\mathrm{Q}^{210}$ (BE8QN100-2)- B (EBSQN100-2W)-W | Samsung Galaxy 5 <br> 4 Mini <br>  |
| shedk | 1 n Sind |  |  | $\mid$ |  |  |  | (10 |  |
|  | \$449,99 | \$499, 89 | \$449.99 | \$349.89 | \$309.89 | \$449,88 | \$390,98 | \$ $\$ 49.89$ | \$398. 98 |
|  | \$0.00 | \$0.00 | \$0.89 | \$19,98 | \$49.99 | \$48,98 | \$49.99 | \$49.90 | \$99.89 |
|  | BlackParry 10 | Windows Phone ${ }^{8}$ | 1088 | Androld 4.A.2 Kilkat | Windows Phone 3 | Anctrold 4,4 KItKat | Android 4.4 KitKat | BlackBerry 10 | Androkd 4.4.2 KıIKat |
|  | 4G Moblie Hotspot | 4 G Mabila Hotapot | 3 G Mobile Hotepot | 4 C Mobille Hotspot | 4G Mobitle Hotspot | 4 G Moblls Hotspot | 4 C Mobila Hotspot | 4 a Mablle Hotspot. | 4 GMoblta Hotapot |
|  | 8.0 MP | 8.7 MP | 8.0 MP | 5.0 MP | 8.0 MP | 10.0 MP | 10.0 MP | 8.0 MP | 8.0 MP |
|  | 32 GE capable | Int Only - 32 GB | None-Int Only | 64 6日 capabla | Int Only - 180B | Int Oarly - 16 GB | Int Only - 18 6日 | 32 GE capable | ${ }^{64} \mathrm{~GB}$ capable |
| $5$ | N/A | X | X | $x$ | X | X | $x$ | N/A | X |
|  | None | X (M3/3/4) | Nons | X (M4/T4) | X (M4/T4) |  | X(M3/73) | X (M3T4) |  |
|  | All Ogittal (Cluad Band) Glabal | All Dkgitad (Quad Bandj) Stobal | All Digiltel (Quad Band) Global | All Dlatalal (Dual Band) | $\begin{aligned} & \text { All Digilal (Quad } \\ & \text { Band) Global } \end{aligned}$ | All Dhgltad (Quad Band) Global | All Dythal (Ouad Band) Clobal | Al Digltal (quad Earrd) Olobal | All Digltan (Quad Gand) Global |
|  | N/A | N/A | Yes | N/A | NA | N/A | N/A | N/A | NA |
|  | 4G Bmartphone 1.5 GHz Dual-core processor Touch Streen Virtual Owerly ksyboard BlackBerry Messengar BlackBerry Balance Blach or Whits |  | Dual-core 1 GHz Apple A5 Chlp Shoots 10BOP HD Video $\quad$ SIr VIrtual QWierTY keatooard Avallahlo In Black or White | 4 G Smartphone Dual-edre 1.2 GHz pracessor Slide out 8 Yirtual CWERTY keyboards Gotltla glass by coming Starter mode of standard mode | 46 Smartphone Dual-cora 1.5 GHz processor HD screen Gotilla Glass 2 Vatual Qworty keyboard Nonremovable battery Black, Blte | 4G Smartphone <br> 1.7 GHz Dual-core <br> processor <br> Totuh Screen <br> VIrtual Qwerty keytoard Gorilla glass Keviar body Compact Dosign | 4G 3martphone 1.7 GHz Dual-core Use your vates to get Information, wilhout touching your phone. Moto X leams your volee and responds only to you. Nonremovable battery. | 4G Smartphone <br> 1.5 GHz Dual-core processor <br> Touth Screen Qwerly kepboard BlankBery Messenger BlackBarry Balance Elack or White- |  |


| SOF1. Eqquipnent MatrixSmartiphenes | 憲. |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Motorola Drold Maxx (MOTXT 1080M16) |  | Kyoonra Brgadlar (KYOEs782) | $\begin{gathered} \text { LG G2 } \\ \text { (LG-VS9B6\} } \end{gathered}$ | HTCOne (HTCO500LVM) | $\begin{gathered} \text { LGgs } \\ \text { (LG-Vs965)-B } \\ \text { (LG-vseasw)-W } \end{gathered}$ | HTC One (Ma) (HTC6525LVW)-G (HTC6525L.vWSIL)8 | Apple IPhone 53 16GB/3208/646B <br> ME3A1LLA-76SG ME342LLA-10 3 ME343LLIA-16G ME344LIL/A-32SG ME345LL/A-32 3 ME346L.LAA-32 G ME347LLA-649G ME348LL/A. 648 |  | Apple IPhone B Plus tagbleycblizegr <br> MGCKZLLA-188G MGGL2LL/A-16 8 MGCM2LLUA-16 G MGCR2LUA-64SG MOCT2LLLA-64 3 MGCUJLLLA-84 G MGCN2LLUA-128 ME34GLLIA-E4 5 |
|  |  | 2nisid |  | $1$ |  |  | \| |  |  |  |
|  | \$649.99 | \$569,99 | \$380.80 | \$598,98 | \$590.90 | \$589.99 | \$599,99 | $\begin{gathered} \$ 845, \text { 日ت } \$ 749.99 \\ \$ 849.09 \end{gathered}$ | $\begin{gathered} \$ 649.09 \$ 749.90 \\ \$ 899.96 \end{gathered}$ | $\begin{gathered} \$ 749.69 \text { \$649.99 } \\ \$ 849.99 \end{gathered}$ |
|  | \$99,99 | \$99.99 | \$00.09 | 509,89 | \$99.99 | \$180.99 | \$799.90 | $\underset{\substack{ \\\$ 90.88 \\ \$ 248.99}}{\$ 140.69}$ | $\$ 199.99$ $\$ 309.99$$\$ 2999$ | $\underset{\substack{\text { 2 } \\ \$ 295.90 \\ \$ 499,99}}{\$ 306.99}$ |
|  | Androld 4,4,4 Kılkat | Androld 4.4.2 KıtKat | Androld 4.4 KiKkat | Androld 4.4.2 Kilkat | Androld d. 4 KıKat | Android 4.4 KıtKat | Androld 4.4.3 KıtKat | 1093 | 1088 | 108 B |
|  | 4 S Moblle Hotopat | 4 C Moblile Hotapot | 4G Mobsile Hotspot | 4G Moblle Hotspot | 4G Moblio Hotspot | 4G Mobilo Hotspot | 4 C Mobila Hotspot | 4 G Moblle Hotapot | 4 G Mobllo Hotspst | 4 G Mobile Hotspot |
|  | 10.0 MP | 13,0 MP | 8.0 MP | 13,0 MP | 1080p HD | 13.0 MP | 1080p HD | 8.0 MP | 8.0 MP | 0.0 MP |
|  | Int Only - 32 cis | ${ }^{34} 68$ capable | 32 GB capable | Int Only -32 GB | Int Only - 32 GE | 128 GB capable | 128 GB capabla | Nonn-Int Only | None-\|nt Only | None-Int Only |
| ysfolanior | $x$ | X | NTA | X | X | X | X | $\times$ | NA | N/A |
|  | X(M3/T4) | X (M3) | $X$ (M4/T3) |  | X (M3/74) | X (M4/T3) | X (M4/T3) | X (M3974) | $\mathrm{X}(\mathrm{M} 3 / \mathrm{T} 4)$ | x ( M 3 /4) |
|  | All Digilal \$Quad Band) Global | All Digital (Quad Band) Global | All Ohittal (Quad | $\begin{aligned} & \text { All Dhgltal (Cuad } \\ & \text { Band) Glabal } \end{aligned}$ | $\begin{aligned} & \text { All Dligital (Qued } \\ & \text { Band) Glabal } \end{aligned}$ | $\begin{aligned} & \text { Al Digitel (Guad } \\ & \text { Band) Glohal } \end{aligned}$ | All Digltal (Quad Band) Global | All Digital (Quad Band) Global | All Dlgilal (Quasd Band) Global | All Digital (Quad Band) Global |
| \% | N/A | N/A | N/A | N/A | N/A | x | NiA | N/A | N/A | N/A |
|  | AG Smattphone 1.7 Gifz Duial-core processor Toukh Screen Virtual Qwerty keyboard Gorlla glass 3500 Mah batlery Touchless control | 4G Smartphone 1.96Hz Quad core prorassor Gorllaa Glass 3 F-linch full HD dlaplay Arview Touchscreen Available in White or Elack | 4G Smartphone 1.4 Ghz Cuad Gore WWater Proof (Immarsibla up to 30 min at 1 matar, IPX5 and IPX8) MIL-Standard B10G Glove Mode | $\begin{gathered} 46 \text { Smarlphons } \\ 2.26 \text { GHz Quad-ocre } \\ \text { processor } 3000 \\ \text { mAh Sllicon lon non- } \\ \text { remnavable battery } \\ 5.2 \text { Inch full HD IPs } \\ \text { display } \\ \text { Advanced Calling } 1.0 \end{gathered}$ | 4G 8martphone 1.7 <br> GHz Dualeone Qualoonum Snapdragon Full metal body Dual front-facing stereo speakers Beats Audlo Non-removable battery | 46 Smartphone 2.5 Gle Quad Cara 5.5-nch Quad HD IPS dieplay Gorilla Glass 3 by Corning Smart Notice Optical 1 maya Stabilization |  |  |  | 40 Smarlphone Apple AB chip f4 ble MA Motion CoProcessor Now ReUna HD Dlsplay Screen Size S.5 Avi in Spsce Gray Silver, Gold |




| soft Equipment MattixAlicards and Jotpacks |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | MIFI5510L 4G (MIFi6510L) | UML295 4G (UMLL295VWQ) | USB551L 4G (USB551L) | ©620L 4 G (MIFIRE20L) |
|  |  |  | (1) 5isk | $\mid$ |
| ROBLETE | \$190.90 | \$100.90 | \$249,89 | \$199,49 |
| SSO M | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
|  | $x$ | $\times$ | X | X |
| 防前A | X | X | X | X |
|  | Holspot | USE | Usi | Hotspot |
|  | X | X | $\times$ | X |
|  |  | Avasilable | Avaluble |  |
|  | X | $\times$ | X | X |
|  | $\begin{gathered} \text { All Diglitel (Dual } \\ \text { Band) } \\ \hline \end{gathered}$ | All OIfitilal (Quad Band) Global | $\begin{gathered} \hline \text { All Dligleal (Dual } \\ \text { Band) } \\ \hline \end{gathered}$ | All Dghilal (Cuuad Band) Global |
|  | 4 G Mohile Holspat up to 10 devicos VPN Cllent Capable Intenne Interactiva OLED Dlsplay | Plug-and-play, USB drivers are inslanly installed. VZAccess Manager not supportod. NDIS capable. VPN Cilent Capable | Intenna External Antenna Comnector VPN Cllent Capable Mlerosof 7 compatibls SIM Card Inclukied | 4G Mobille Hotspot up to 16 davjeas VPN Cllent Cepable Interna Gator Display Batiory life up to 20 hours Charges external devicos. |

For specific product functionality and features, device and calling planffeature compatibility, and for the latest equipment pricing, see your Verizon Wreless Government Account Manager. The above Equipment prices ale effective as of 7/01/14 and are subject to change. Customer may purchase at the then curtent State of Florida Government Equipment Matrix prloing or Government promothonal prieing, whichever Is leas at the time of purchase, Verizon Wireless may make certaln equipment avallable at no charge; however, Verizon Wireless does not guarantes that we will always be able to offer equipment at no charge through the lerm of the resulting agreement. Government Subscriber Equipment Prising listed in this malrix is not available for activations or upgrades on Verizon Wireless Telemetry plans. Camera phone use or possession may be prohibited in some locations based on privacy, security, or other restrietions, Verizon Wireless' Government Equipment matrix is updaled at a minimum quarterly based upon equipment availability, changes in lechnolagy, and market condifions. Equipment is promotional and subject to availability, Verizon Wireless reserves the right to add or discontinue models,


For specific product functionality and features, device and calling plan/feature compatiblility, and for the latest equipment pricing, see your Verizon WIreless Government Account Manager. The above Equipment prices are effective as of 7/01/14 and are subjeci to change. Customer may purchase at the then current State of Florida Government Equipment Matrix pricing or Government promotional pricing, whichever is less at the time of purchase. Verizon Wireless may make certain equipment available at no charge; however, verizon Wireless does not guarantee that we will always be able to offer equipment at no charge through the term of the resulting agreement. Government Subscriber Equipment Pricing fisted in this matrix is not available for activations or upgrades on Verizon Wireless Telemetry plans. Camera phone use or possession may be prohibited in some locations based on privacy, security, or other restrictions. Verizon Wireless' Government Equipment matrix is updated at a minimum quarterly based upon equipment availability, changes in technology, and market conditions. Equipment is promotional and subject to avallability, Verizon Wireless reserves the right to add or discontinue models.

| SOFL. Equipment Wstrix: Tatiots |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| data | Verizon Ellipale 7 (4G LTE B ©B | Appla Ipaci Minl wiRatinn Dlaplay 160B | Apple Iped Mind wiRetina Display 320 B | Apple [pad Minu] wiRelana Dloplay 646B | Applo ipad Mininl wRotine Display 1289日 | $\begin{aligned} & \text { Applo lpad Alr } \\ & 16 \in B \end{aligned}$ | $\begin{aligned} & \lambda_{\text {Ppple Ipud At }}^{320 \mathrm{Ar}} \end{aligned}$ | $\begin{gathered} \text { Apple ipad Alr } \\ \text { 64GB } \end{gathered}$ | Apple lpad Atr $\mathbf{1 2 8 0 6 8}$ |
|  | ONVIB | MF076LAASIIV) MFOSOLLIN(Griyy | 3FOB4LLAA(aIIV) MF001LLUA(Gray) |  MF037LUA(Gray) | MF121LLAA(8iliv) MF117LLAM(Gray) | ME999LLA(HIV) MEg9zLLA(Gray) | mF532LLAA(BIN) MFD04LLLA(Gray) | MF013LLAA(SIV) MF01DLLiA(Oray) | MFOHOLLASAIN) MF013LLLAS(Gray) |
|  |  |  |  | \|eve |  | ) |  |  |  |
|  | \$249.99 | \$529.89 | \$628.99 | \$729,60 | \$628.99 | \$629.99 | \$729.39 | \$329.99 | \$929.98 |
| Khax | \$249.99 | \$529.09 | \$621. 99 | \$729.99 | \$820,99 | \$629.99 | \$729.99 | \$820.09 | \$020,40 |
|  | Androld 4.2 dally Eenal | 108 \% | 1089 | 108日 | 1038 | 108* | 10S 8 | 10s 6 | 1088 |
|  | Yet-Rear (3.2MP) and front facing | Yeo-Rgar (5,0MP) and front facing (1.2MP) | Yes-Rear (5.0HP) and front fasing (1.2 2 MP ) | $\overline{\mathrm{Y}} \mathrm{m} \cdot \mathrm{Rem}(5,0 \mathrm{MP})$ and front facligy \{1,2MP) | Yob-Rean (5.0MP) and front facing ( $1,2 \mathrm{MP}$ ) | $\begin{gathered} \text { YobRomed (5.0MP) } \\ \text { and front facing } \\ \text { (1,2MP) } \\ \hline \end{gathered}$ | $\begin{gathered} \hline \text { Yos-Rear (5.04P) } \\ \text { and font foring } \\ \text { (1.2MP) } \end{gathered}$ | $\begin{gathered} \text { Yes-Row (5.0MP) } \\ \text { and Iront faring } \\ \{1.2 \mathrm{M} 9 \text { ? } \end{gathered}$ | Yea-Rear (5.0NP) and front foring (1.2MP) |
|  | Yes-3208 | Ho-dntamal | No-Intental | No.\|ntamal | Ho-Intomel | Ho-interns | No-tntemral | No-Internal | No-Internal |
|  | 1.2 GHz Quad Coro proceasor Moblle holspot cepable 7 linch display 4G Only | $1 \mathrm{GHz} A 7$ ditral core proenssor Facolimo app Moblle hotepot capable Over 3.1 million pixels Dictation tood | $1 \mathrm{GHz} \mathrm{A7}$ duel core procossor Facolimsepp Mobile hoteppot capabls Oyer 3.1 mblilion plxels Woljhs 0.76 lbs |  |  |  | 1 GHz AT dual cors procesanar Mobila hotepot capablo g.7 inch glossy display Aturnum unibody dasign | $1 \mathrm{GHzA7}$ dual core processer Moblla hotspot eapabla 9.7 Inch glossy d\|splay Wolghs Juat on pound |  |


| SOFL Equiprent Mestix. <br> Ynblots |  |  |  | (xis) | 为 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2k | LGGPades | Gooyla Naxus 7 | $\begin{aligned} & \text { 8amsung Qalaxy } \\ & \text { Tab } 48.0 \end{aligned}$ | 8amisung Galaxy Tab ( 10.1 Orey) (40EB WhFI Only) | Smanang Qalaxy Tab 10.1 | Nokia Lumia 2520 |
|  | LO-VK910 | NEXUSTCV2W | sMT337VYKA | GTP7510MAV | SMT537MKA | NOK2520B (Blk) NOK2520R (Rod) |
|  |  |  |  |  | Whe |  |
| 3/k | \$290.00 | \$390.99 | \$370.99 | \$449.99 | \$45999 | \$499.94 |
|  | \$199.90 | \$349.98 | \$379.09 | \$149, 29 |  | \$490, 99 |
| Obedinios | Androdid 4, 2 L KIKat | Andold 4 A Kilkot | Alvdrold 4.4 KIIKat | Aladrold 3.1 Hongyeormb | Andsoid 4.4 KIIKKat | Windows RT 9,1 |
| $\mid$ | Yes-Rear (5.0MP) and front facing (1.3 MP) | Yes-fear (6.0MP) and front facing (1.2MP) | Yos-Roar (3.0MP) and front facing [1.3MP] | $\qquad$ | Yea-Rear (3.0MP) and front fasing ( 4.3 MP ) | $\begin{aligned} & \text { Yesr-Rerr (B.7WPM) } \\ & \text { and front focing } \end{aligned}$ $\left(2.0 \mathrm{MP}{ }^{\prime}\right.$ |
|  |  | Na-32 GB Interital | Yes. 04cis | No-Intomel | Yes-649B | $\mathbf{Y s a m a ~ 3 2 G B ~}^{\text {a }}$ |
|  |  | 1.5 GHz Quad-Gor* procissor 10.65 ources $\quad 7$-Inch HD display 323 pixela In everylinch 40 Onty |  | $\begin{aligned} & \hline \text { OHz Duel Core } \\ & \text { Nyrdila Tegra } 2 \\ & \text { Processor } \\ & 3 \text { as } \\ & \text { FFM Gapable } \end{aligned}$ |  | Microsolt Ontios and Outlook 10.1inch full Ho sereen Proloaded w\|th productivity apps Gorlla Clase 2 hy Coming |

For specifice product functionality and features, deviee and calling planifeature compatibitity, and for the latest equipment pricing, see your Verzon Wireless Govemment Account Manager. The above Equipment prices are effective as of 7/01/14 and are subject to change. Customer may purchase at the ther current State of Florka Govemment Equipment Matrix pricing or may make certaln equilment available at no charge; however, Verizon Wireless does not may make centain equipron avaikiale at no chage, hawer, Verizo Wioless does no guaruiting agreement. Govanment Subscriber Equipment Pricing listed in this matix is not avalable for activations or upgrades on Verizon whreless Telametry plans Camera phone poseession may be probibited in some Veations based on privel, secutity or other restrictions. Verizen Wireless' Govemment Equlpment matrix is updated at a minimum quarterty based upon equipment availability, changes in technotogy, and market condillons. Equipment is promotions and sub|act to avallabillty, Vertzon Wireless reserves the right to add or discontinue models. Pricing above is at the 2 yr price point. Existing customeis can upgrede at this price 20 months into their current contract.


| 79643 (3G] | Global Emal Feature 100 MB | \$23.00 |  Moble Hotryot plan to use the serulce globaly |
| :---: | :---: | :---: | :---: |
| 79644 (4G) | Global Enall Feature- 100 MB | \$23.04 | $\$ 25.00$ per each addittonal 100 MB uset, $\mathbf{5 0 . 0 2}$ per KB ( $\$ 20.48 / \mathrm{MB}$ ), Custonser bust subscrlbe to a demestic Moblle Hotsnot plan to use the service globally. |

*- lf you are on $96770 \$ 36.05$ plan, or 86768 or $86769 \$ 72.10$ plan with unl Text, Pix, Flix, you can block text with code 73572 . If you remove bloek later, add code 73502 to ic-add unlimited MMS.

# Response to Request for Quotation: GSA-Federal Supply Schedule (GS-35F-0119P) 

Date:
September 11, 2014
Sales Representative:
Customer:

Response to Request for Quotation includes:
(1) Service and Equipment Quotes;
(2) Service Rate Plans;
(3) Calling Features;
(4) Regulatory Surcharges and Fees;
(5) Coverage Map; and
(6) Equipment

## America's Largest 4G LTE Nełwork.

Among the four major wireless carriers, only Verizon's 4G network is $100 \%$ LTE -the gold standard of wireless technology. With more 4G LTE that all other networks combined, you can experience the speed and power of Verizon in more places. Verizon 4G LTE is available in 441 cities, covering nearly $80 \%$ of the U.S. population.

### 1.0 Service and Equipment Quotes

Service pricing provided is for Government Liability Accounts Only and is subject to the terms, provisions and conditions of the General Services Administration (GSA) Federal Supply Schedule Contract No. GS-35F-0119P. Coverage, service and offers not available in all areas. Full terms and conditions, along with additional pricing plans offered by Verizon Wireless can be found on the GSAAdvantage.gov Internet website. Prices quoted do not reflect Federal Universal Service and Regulatory Fees, charges, or pass-through assessments. Please see information on Regulatory Surcharges and Fees below for additional details.
Calling Plan

| Calling Plan | Number of <br> Lines | Number of Minutes | Monthly <br> Charge Per <br> User (ea.) | Total Base <br> Monthly Charge** |
| :---: | :---: | :---: | :---: | :---: |
| \begin{tabular}{\|l|l|l|l|l|}
\hline
\end{tabular}Total <br> Base Charge for <br> One Year* |  |  |  |  |
|  |  |  |  |  |

*Charge does not include roaming charges, minutes used over allowance, etc. Please see Service Rate Plan and Calling Features below for more information.

All quotes contained in this proposal are subject to the terms and conditions of the GSA-FSS Contract. Your account must be in good-standing with Verizon Wireless to migrate your existing lines of service to the pricing offered in this proposal if your Agency currently has service with Verizon Wireless. Price plan changes and discounts may take up to two bill cycles to appear on your Verizon Wireless billing statement for accounts transitioning to an approved Federal contract vehicle. As part of our compliance with FCC requirements, Verizon Wireless allows only GPS-compliant devices to be activated on our network. If your current device is not GPS-compliant you will not be able to activate service on our network with your existing equipment.

Equipment (Open Market)

| Equipment | Quantity | $\begin{aligned} & \text { Full Retail Price } \\ & \text { (ea.) } \end{aligned}$ | Discounted Price (ea.) | $\begin{gathered} \text { Promotional } \\ \text { Offer } \end{gathered}$ |  | $\begin{gathered} \text { Discoalted } \\ \text { Difice } \\ \text { Pre } \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |

[^8]The prices of equipment in the attached Government Equipment Matrix have been discounted and are in effect through 09/30/14 for new cellular service activations and eligible equipment upgrades. None of the listed equipment are products listed on GSA Federal Supply Schedule Contract No. GS-35F-0119P (and, pursuant to FAR 8.402(f), should be noted applicably on all procurement documents including but not limited to BPAs, or individual task or delivery orders). Equipment purchased without service activation is not eligible for discounted pricing and will be charged full retail price. A wireless device must be in service for a minimum of 10 months to be eligible for an equipment upgrade at the discounted pricing regardless of contract vehicle chosen. If you choose to upgrade or replace equipment due to loss or theft of your device prior to completing 10 months of service, you may be charged full retail price. This offer cannot be combined with any other offer. Other restrictions or charges may apply. Prices are subject to change without notice and quantities may be limited. Please contact your sales representative at the time of purchase for the latest equipment pricing.

To the extent that Verizon Wireless provides wireless products to your agency, such products are manufactured by third parties and may be manufactured or substantially transformed in non-designated countries. Please contact us if you need country of origin information for a specific product.

## Cellular Accessories (Open Market)

Verizon Wireless provides a variety of accessories to compliment and enhance the usefulness of the various cellular telephone models it offers. Accessories, such as cigarette lighter adapters, headsets and leather cases may be available at an additional charge. Verizon Wireless offers a flat $25 \%$ discount off of the retail price for discountable accessories. Such discount is subject to the terms and conditions of the Verizon Wireless Pricing and Equipment Offer in this response. Equipment pricing is subject to change and availability. For details on additional accessories available, please visit www. VerizonWireless.com.

### 2.0 Service Rate Plans

## Activation Fees and Early Termination Fees are waived for Government Subscribers

## a. Voice Service Pricing Plans

| America's Choice ${ }^{\text {SM }}$ for Covernment Voice Flat Rate Plan; CSA-FSS Subscribers Only |  |  |  |
| :--- | :---: | :---: | :---: |
| The calling plans below reflect the monthly access charge discount. No additional discounts apply. |  |  |  |
| America's Choicesm for Government Voice Flat Rate Plan |  |  |  |
| Monthly Access Charge | $\$ 11.99$ |  |  |
| Domestic Anytime Voice Minutes Per Month | 0 Minutes. |  |  |
| Voice Per Minute Rate | $\$ 0.25$ per minute |  |  |
| Domestic Long Distance | Included |  |  |
| NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options. |  |  |  |

## America's Choicesim for Government Voice Calling Plans

The calling plans below reflect the monthly access charge discount. No additional discounts apply.

| AC for Government Voice Calling Plans: | 100 Voice Minutes | 200 Voice Minutes | 400 Voice Minutes | 600 Voice Minutes | 1000 Voice Minutes |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Domestic Anytime Voice Minutes Per Month | 100 | 200 | 400 | 600 | 1000 |
| Monthly Access Charge (non-pooled minutes) | NA | NA | \$26.91 | \$39.41 | \$50.96 |
| Monthly Access Charge (pooled minutes) | \$23.06 | \$26.24 | \$28.84 | \$41.34 | \$52.88 |
| Friends \& Family for Government |  | NA |  | Up to 10 numbers for entire account, not per user |  |
| Overage Rate | \$0.25 per minute |  |  |  |  |
| Domestic Night \& Weekend Minutes | Unlimited |  |  |  |  |
| Domestic Mobile to Mobile Minutes | Unlimited |  |  |  |  |
| Included Domestic Text/PIX/FLIX Messages | 200 per month |  |  |  |  |
| Domestic Long Distance | Included |  |  |  |  |
| Unlimited Domestic Push-to-Talk | \$2.00 additional per user, per month |  |  |  |  |
| NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options. |  |  |  |  |  |

America's Choicesw for Business II Calling Plans
The calling plans below reflect the monthly access charge discount. No additional discounts apply.

| AC for Business Voice Calling Plans | 450 Voice | 900 Voice | 1350 Voice | 2000 Voice | 4000 Voice |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Domestic Anytime Minutes Per Month | 450 | 900 | 1350 | 2000 | 4000 |
| Domestic Monthly Access Charge (non-pooled minutes) | \$29.99 | \$44.99 | \$59.99 | \$74.99 | \$112.49 |
| Domestic Monthly Access Charge (pooled minutes) | \$33.74 | \$48.74 | \$63.74 | \$78.74 | \$116.24 |
| Overage Rate | \$0.25 per minute |  |  |  |  |
| Domestic Night \& Weekend Minutes | Unlimited |  |  |  |  |
| Domestic Mobile to Mobile Minutes | Unlimited |  |  |  |  |
| Domestic Long Distance Rate | Included |  |  |  |  |
| Unlimited Push to Talk | \$2.00 additional per user, per month |  |  |  |  |
| NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options. |  |  |  |  |  |

Nationwide Unlimited Calling Plan
The calling plans below reflect the monthly access charge discount. No additional discounts apply.

|  | America's ChoicesM for Government Voice Flat Rate Plan. |
| :--- | :---: |
| Monthly Access Charge | $\$ 52.49$ |
| Domestic Anytime Voice Minutes Per Month | Unlimited |
| Domestic Night \& Weakend Minutes Per Month | Unlimited |
| Domestic Mobile to Mobile Minutes Per Month | Unlimited |
| Included Domestic Text/PIXIFLIX Messages | $\mathbf{2 0 0}$ per month |
| Domestic Long Distance | Included |
| Data Sent \& Received** | $\$ 1,99 /$ MB per data package |
| NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options.** |  |

## America's Choicessu for Government Voice Plans

The calling plans below reflect the monthly access charge discount. No additional discounts apply.

| Monthly Access Charge | \$14.99 |
| :---: | :---: |
| Domestic Anytime Voice Minutes Per Month | 0 Minutes. Minutes can share minutes from voice and/or voice \& data bundle plans |
| Domestic Night \& Weekend Minutes | Unlimited |
| Domestic Mobile to Mobile Minutes | Unlimited |
| Included Domestic TextPIXIFLIX Messages | 100 per month |
| Voice Per Minute Rate | \$0.25 per minute |
| Domestic Long Distance | Included |
|  | America's ChoicesM for Government Additional Line Voice \& Push to Talk Plan |
| Monthly Access Charge | \$17.99 |
| Domestic Anytime Voice Minutes Per Month | 0 Minutes. Minutes can share minutes from voice and/or voice \& data bundle plans |
| Domestic Unlimited Push to Talk | Included |
| Domestic Night \& Weekend Minutes | Unlimited |
| Domestic Mobile to Mobile Minutes | Unlimited |
| Included Domestic Text/PIXIFLIX Messages | 100 per month |
| Voice Per Minute Rate | \$0.25 per minute |
| Domestic Long Distance | Included |
| NOTE: Subject to the Mobile BroadbandAccess terms and conditions; additional terms and conditions apply to Unlimiited, Megabyte (MB), PDA and BlackBerry Plans. No more than $50 \%$ of plans on a single account can be placed on the Additional Line Voice or Additional Line Voice \& Push to Talk plans if sharing minutes (the $50 \%$ requirement does not apply to lines using the $\$ 17.99$ plan as a PTT only plan with the voice block feature). |  |

## b. Voice and Data Bundles

| (Domestic) America's Choice ${ }^{\text {sm }}$ for Government Voice \& Data Plans |  |  |  |
| :---: | :---: | :---: | :---: |
| The calling plans below reflect the monthly access charge discount. No additional discounts apply. |  |  |  |
| Domestic AC for Government Voice \& Data Plans: | 400 Minute Voice/Data Bundle | 600 Minute Voice/Data Bundle | 1000 Minute Voice/Data Bundle |
| Domestic Anytime Voice Minutes Per Month | 400 | 600 | 1000 |
| Monthly Access Charge (non-pooled minutes) | \$46.15 | \$58.64 | \$70.19 |
| Monthly Access Charge (pooled minutes) | \$48.07 | \$60.57 | \$72.11 |
| Overage Rate | \$0.25 per minute |  |  |
| Domestic Data Allowance for Email | Unlimited |  |  |
| Domestic Night \& Weekend Minutes | Unlimited |  |  |
| Domestic Mobile to Mobile Minutes | Unlimited |  |  |
| Friends \& Family for Government | Up to 10 numbers For Entire Account, Not Per User |  |  |
| Domestic TextPIXIFLIX Messages | Unlimited |  |  |
| NationalAccess Roaming | \$0.002 per Kilobyte |  |  |
| Unlimited Domestic Push to Talk | Included (device dependant) |  |  |
| Domestic Long Distance | Included |  |  |
| NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options. Subject to the Mobile BroadbandAccess terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), PDA and BlackBerry Plans. |  |  |  |


| America's Choice ${ }^{\text {SM }}$ for Government Choice Voice \& Data Plans |  |  |  |
| :---: | :---: | :---: | :---: |
| The calling plans below reflect the monthly access charge discount. No additional discounts apply. |  |  |  |
| AC for Govermment Choice Voice \& Data Plans: | 450 Minute Voice/Data Bundle | 1350 Minute Voice/Data Bundle | 4000 Minute Voice/Data Bundle |
| Domestic Anytime Voice Minutes Per Month | 450 | 1350 | 4000 |
| Monthly Access Charge (non-pooled minutes) | \$59.99 | \$82.49 | \$127.49 |
| Monthly Access Charge (pooled minutes) | \$63.74 | \$86.24 | \$131.24 |
| Overage Rate | \$0.25 per minute |  |  |
| Domestic Data Allowance for Email | Unlimited |  |  |
| Domestic Night \& Weekend Minutes | Unlimited |  |  |
| Domestic Mobile to Mobile Minutes | Unlimited |  |  |
| NationalAccess Roaming | \$0.002 per Kilobyte |  |  |
| Unlimited Domestic Push to Talk | Included (device dependant) |  |  |
| Domestic Long Distance | Included |  |  |
| NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options. Subject to the Mobile BroadbandAccess terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), PDA and BlackBerry Plans. |  |  |  |

## (Global) America's ChoicesN for Government Voice \& Global Data Plans

The calling plans below reflect the monthly access charge discount. No additional discounts apply.

| AC for Government Voice \& Clobal Data Plans: | 400 Minute Voice/Global Data Bundle | 600 Minute Voice/Global Data Bundle | 1000 Minute Voice/Global Data Bundle |
| :---: | :---: | :---: | :---: |
| Domestic Anytime Voice Minutes Per Month | 400 | 600 | 1000 |
| Monthly Access Charge (non-pooled minutes) | \$61.53 | \$74.03 | \$85.57 |
| Monthly Access Charge (pooled minutes) | \$63.45 | \$75.95 | \$87.49 |
| Overage Rate | \$0.25 per minute |  |  |
| Domestic \& Global Data Allowance for Email | Unlimited |  |  |
| Domestic Night \& Weekend Minutes | Unlimited |  |  |
| Domestic Mobile to Mobile Minutes | Unlimited |  |  |
| Friends \& Family for Government | Up to 10 numbers For Entire Account, Not Per User |  |  |
| Domestic Text/PIX/FLIX Messages | Unlimited |  |  |
| NationalAccess Roaming | \$0.002 per Kilobyte |  |  |
| Unlimited Domestic Push to Talk | Included (device dependant) |  |  |
| Domestic Long Distance | Included |  |  |
| NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options. Subject to the Mobile BroadbandAccess terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), PDA and BlackBerry Plans. |  |  |  |

c. Wireless Data Service Pricing Plans

## Mobile BroadbandAccess Calling Plan

A discount has been applied and this plan is not eligible for any further discounts.
Mobile Broadband Access Only

| Discounted Monthly Access Fee | $\$ 39,99$ |
| :--- | :---: |
| Domestic Data Allowance for Email and Internet/Intranet Browsing | Unlimited |
| Overage Rate Per KB | NA |
| National-Access Roaming | $\$ 0.002$ per Kilobyte |
| Domestic Long Distance | Included |
| NOTE: Subject to the Mobile BroadbandAccess terms and conditions; additional terms and conditions apply to Unlimited, <br> Megabyte (MB), PDA and BlackBerry Plans. |  |

## (Domestic) Mobile Broadband Data Only Plans

|  | Data-Only Plan for Wireless Modems and Mobile Routers |  |  |
| :---: | :---: | :---: | :---: |
| Monthly Access Charge | \$30.00 |  | \$39.99 |
| Domestic Data Allowance for Email | 500MB |  | 5GB Pooled |
| Overage Rate Per MB | \$0.05 |  | \$0.05 |
| Domestic Anytime Voice Minutes Per Month | 0 Minutes |  |  |
| Domestic Voice Overage Rate | \$0.25 per minute |  |  |
| National-Access Roaming (International) | $\begin{gathered} \$ 0.002 \mathrm{per} \\ \text { kilobyte (Canada) } \end{gathered}$ | $\$ 0.005$ per kilobyte (Mexico) | \$0.020 per kilobyte (rest-of-world) |
| Domestic Long Distance |  | Included |  |

NOTE: Subject to the Mobile Broadband Access terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), PDA (Smartphone) and BlackBerry Plans.

## (Domestic) BlackBerry/Smartphone (No Voice Minutes) Data Plan

The calling plans below reflect the monthly access charge discount. No additional discounts apply.

| BlackBerry/Smartphone Data-Only Plan |  |
| :--- | :---: |
| Monthly Access Charge | \$33.65 |
| Domestic Data Allowance for Email | Unlimited |
| Domestic Mobile to Mobile Minutes | Unlimited |
| Domestic Anytime Voice Minutes Per Month | O Minutes |
| Overage Rate | $\$ 0.12$ per minute |
| Domestic Text/PIX/FLIX Messages | Unlimited |
| NationalAccess Roaming | $\$ 0.002$ per Kilobyte |
| Unlimited Domestic Push to Talk | Included (device dependant) |
| Domestic Long Distance | Included |
| NOTE: Subject to the Mobile BroadbandAccess terms and conditions; additional terms and conditions apply to Unlimited, <br> Megabyte (MB), PDA and BlackBerry Plans. |  |

(Domestic) BlackBerry/Smartphone (Shared Minutes) Data Plan
The calling plans below reflect the monthly access charge discount. No additional discounts apply.

|  | BlackBery/Smartphone Shared Minute Data Flan |
| :--- | :---: |
| Monthly Access Charge | \$34.99 |
| Domestic Data Allowance for Email | Unlimited |
| Domestic Mobile to Mabile Minutes | Unlimited |
| Domestic Anytime Voice Minutes Per Month | O Minutes. Minutes can share from voice and/or voice \& data bundle |
|  | plans |
| Overage Rate | \$0.25 per minute |
| Domestic Text/PIX/FLIX Messages | Unlimited |
| NationalAccess Roaming | \$0.002 per Kilobyte |
| Unlimited Domestic Push to Talk | Included (device dependant) |
| Domestic Long Distance | Included |
| NOTE: Subject to the Mobile BroadbandAccess terms and conditions; additional terms and conditions apply to Unlimited, <br> Megabyte (MB), PDA and BlackBerry Plans. <br> No more than $50 \%$ of plans on a single account can be placed on the <br> Blackberry/Smartphone Shared Minute plan. |  |

(Domestic) Smartphone Data Add-On Features

|  | Smartphone Solution |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Feature Access Fee | \$20.00 | \$17.00 | \$19.00 | \$20.00 | \$25.00 |
| MB Allowance | Metered | 50MB | 500MB | 5GB Pooled | Unlimited |
| Overage Rate Per MB | \$0.05 | \$0,05 | \$0.05 | \$0.05 | n/a |
| Wireless Sync or BlackBerry Solution | Included |  |  |  |  |
| National-Access Roaming (International) | \$0.002 per kilobyte <br> (Canada) |  | \$0.005 per kilobyte (Mexico) | $\$ 0.020$ per kilobyte (rest-of-world) |  |

NOTE: Subject to the Mobile Broadband Access terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), PDA (Smartphone) and BlackBerry Plans.

| (Domestic) Smartphone Data Only Plans |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| A discount has been applied and this plan is not eligible for any further discounts. |  |  |  |  |
|  | Smartphone Data-Only Plans |  |  |  |
| Monthly Access Charge | \$30.00 | \$25.00 | \$30.00 | \$32.00 |
| MB Allowance | Metered | 50MB | 500MB | 5GB Pooled |
| Overage Rate Per MB | \$0.05 | \$0.05 | \$0.05 | \$0.05 |
| Domestic Anytime Voice Minutes Per Month | 0 Minutes |  |  |  |
| Domestic Voice Overage Rate | \$0.25 per minute |  |  |  |
| Included Domestic TextPIXIFLIX Messages | Unlimited |  |  |  |
| National-Access Roaming (International) | $\begin{gathered} \$ 0.002 \text { per } \\ \text { kilobyte (Canada) } \\ \hline \end{gathered}$ | $\begin{array}{r} \$ 0.005 \mathrm{p} \\ \quad \mathrm{M} \\ \hline \end{array}$ |  | $\$ 0.020$ per kilobyte (rest-of-world) |
| Domestic Long Distance | Included |  |  |  |
| NOTE: Subject to the Mobile Broadband Access terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), PDA (Smartphone) and BlackBerry Plans. |  |  |  |  |

## Mobile BroadbandAccess Connect/Hot Spot Feature Plans

Discount has already been applied as indicated herein and is not eligible for any further discount.

|  | Optional Feature <br> Access Fee | Data Allowance | National Access <br> Roaming |
| :--- | :---: | :---: | :---: |
| For Unlimited VZEmail Optional Feature <br> Subscribers (with a voice \& unlimited data <br> plan) | $\$ 10.00$ | Unlimited | $\$ 0.002$ per Kilobyte |
| For Unlimited VZEmail Calling Plan <br> Subscribers <br> (with an unlimited data-only plan) | $\$ 15.00$ |  |  |
| NOTE: Subject to the Mobile BroadbandAccess terms and conditions; additional terms and conditions apply to Unlimited, <br> Megabyte (MB), PDA and BlackBerry Plans. |  |  |  |

## (Clobal) BlackBerry/Smartphone (No Voice Minutes) Data Plan

The calling plans below reflect the monthly access charge discount. No additional discounts apply.

|  | Global BlackBerry/Smartphone Data-Only Plan |
| :--- | :---: |
| Monthly Access Charge | U49.03 |
| Global Data Allowance for Email | Unlimited |
| Domestic Data Allowance for Email | Unlimited |
| Domestic Mobile to Mobile Minutes | Unlimited |
| Domestic Anytime Voice Minutes Per Month | 0 Minutes. |
| Domestic Voice Rate | $\$ 0.12$ per minute |
| Domestic Text Messages | Unlimited |
| NationalAccess Roaming | $\$ 0.002$ per Kilobyte |
| Unlimited Domestic Push to Talk | Included (device dependant) |
| Domestic Long Distance | Included |
| NOTE: Subject to the Mobile BroadbandAccess terms and conditions; additional terms and conditions apply to <br> Unlimited, Megabyte (MB), PDA and BlackBerry Plans. |  |

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| Clobal Mobile Broadband Connect/Hot Spot Feature Plans |  |  |  |
| :---: | :---: | :---: | :---: |
| The plans below reflect the monthly access charge discount. No additional discounts apply. |  |  |  |
| Monthly Access Charge | Monthly Allowance | Rate After Allowance (Canada) | Rate After Allowance (Mexico \& Rest of the World) |
| \$22.50 | 50 Megabyte | \$2.00 Per MB | \$5.00 Per MB |
| \$52.50 | 150 Megabyte | \$2.00 Per MB | \$5.00 Per MB |
| \$93.75 | 300 Megabyte | \$2.00 Per MB | \$5.00 Per MB |

Note: Current NationalAccess, and Mobile Broadband coverage details can be found at www.verizonwireless.com. Verizon Wireless Caling Plan and Features Details apply. Government Subscribers must supply their own authenticated Equipment (CPE) to be activated on these plans. Sharing: Sharing is available only among Government Subscribers to these Custom Telemetry Megabyte Share Plans. Unused KBs will be distributed proportionally as a ratio of the KBs needed by each applicable Telemetry Unit to the total KBs needed by all sharing Telemetry Units. Each sharing Subscriber's unused KBs will pass to other sharing Subscribers that have exceeded their MB allowance, during the same monthly billing period.

## Clobal Data Package Feature

The feature below reflects the monthly access charge discount. No additional discounts apply.

| Monthly Line Access | Data Allowance (non-share) | Data Overage |
| :---: | :---: | :---: |
| $\$ 18.75$ per device | 100 MB | $\$ 25.00$ per 100 MB |

Notes: Current coverage details can be found at www.verizonwireless.com. Access fee discounts applied at the account level only. Included Text Messages originating in the U.S. to Canada and Mexico, and originating from Canada to the U.S. Prevailing rates apply to all other messages. Text Messages originating from Mexico are $\$ 0.50$ per message sent (per recipient) and $\$ 0.05$ per message received. . Voice Sharing (Canada and Mexico only, if selected): At the end of each bill cycle any unused voice allowances will be applied to the overages of the other lines on the same account beginning with the line with the highest overage need. Calling plan changes may not take effect until the next billing cycle following the request. Global Data Package. Not available in all countries. $\$ 0.02$ per KB for countries not included in the global ailowance

GLOBAL SERVICES DESTINATION LIST FOR CLOBAL DATA 100MB FEATURE

| Aland Islands | Albania | Andorra | Anguilla |
| :---: | :---: | :---: | :---: |
| Antigua | Argentina | Armenia | Aruba |
| Australia | Austria | Azerbaijan | Bahamas |
| Barbados | Barbuda | Belarus | Belgium |
| Bermuda | Bolivia | Bonaire | Bosnia and Herzegovina |
| Brazil | Bulgaria | Canada | Cayman Islands |
| Chatham Island | Chile | China | Christmas Island |
| Colombia | Croatia | Curaçao | Cyprus |
| Czech Republic | Denmark | Dominica | Dominican Republic |
| Ecuador | Egypt | England | Estonia |
| Faroe Islands | Finland | France | French Guiana |
| Georgia | Germany | Gibraltar | Grand Bahamas |
| Greece | Greenland | Grenada | Guadeloupe |
| Guam | Guernsey | Guyana | Haiti |
| Hong Kong | Hungary | Iceland | India |
| Ireland | Ireland, Northern | Isle of Man | Israel |
| Italy | Jamaica | Japan | Jersey |
| Kazakhstan | Korea, South | Latvia | Liechtenstein |
| Lithuania | Luxembourg | Macao | Macedonia |
| Malta | Martinique | Mayotte Island | Mexico |
| Moldova | Monaco | Montenegro | Montserrat |
| Netherlands | Netheriands Antilles | New Providence (Nassau) | New Zealand |
| Northern Mariano Islands | Norway | Palestinian Authority | Paradise Island |
| Paraguay | Peru | Philippines | Poland |
| Portugal | Reunion | Romania | Russia |
| Saba | Saipan | Samoa | San Marino |
| Scotland | Serbia | Singapore | Slovakia |
| Slovenia | South Africa | Spain | St. Barthelemy |
| St. Eustatius | St. Kitts and Nevis | St. Lucia | St. Maarten |
| St. Martin | St. Vincent \& Grenadines | Svalbard | Sweden |
| Switzerland | Taiwan | Thailand | Tortola |
| Trinidad \& Tobago | Turkey | Turks and Caicos Islands | Ukraine |
| United Kingdom | Uruguay | Uzbekistan | Vatican City |
| Venezuela | Vietnam | Virgin Gorda | Virgin Islands, British |
| Wales |  |  |  |

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## d. MACHINE-TO-MACHINE/ TELEMETRY PLANS

| Mobile Broadband Machine-to-Machine Share Plans - Low Usage |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| The calling plans below reflect the monthly access charge discount. No additional discounts apply. |  |  |  |  |  |
| Mobile Broadband Machine-to-Machine | 1 | 5 | 25 | 50 |  |
| Plans: | Megabyte | Megabytes | Megabytes | Megabytes | Megabytes |
| Domestic Shared Data Allowance Per Month | 1 MB | 5 MB | 25 MB | 50 MB | 150 MB |
| Monthly Access Charge | \$5.00 | \$7.00 | \$10.00 | \$15.00 | \$18.00 |
| Overage Rate Per Megabyte | $\frac{\$ 1.00}{}$ |  |  |  |  |
| National Access Roaming Per Kilobyte |  |  |  |  |  |
| Mobile Broadband Machine-to-Machine Plans - High Usage |  |  |  |  |  |
| The calling plans below reflect the monthiy access charge discount. No additional discounts apply |  |  |  |  |  |
| Mobile Broadband Machine-to-Machine Plans: | 250 Megab |  |  | Gigabytes | 10 Gigabytes |
| Domestic Shared Data Allowance Per Month | 250 MB |  | GB | 5 GB | 10 GB |
| Monthly Access Charge | \$20.00 |  |  | \$37.50 | \$60.0 |
| Overage Rate Per Megabyte | \$0.015 |  |  |  |  |
| National Access Roaming Per Kilobyte | \$0.002 per Kilobyte(Canada)/ $\$ 0.005$ per Kilobyte (Mexico) |  |  |  |  |
| Note: Current NationalAccess, and Mobile Broadband coverage details can be found at www,verizonwireless.com. Verizon Wireless Calling Plan and Features Details apply. Government Subscribers can supply their own authenticated Equipment (CPE) to be activated on these plans. A select number of $4 G$ USB Modem, MiFi and Jetpack devices are available for use with these plans. Please note device pricing in the Equipment Matrix, section 6.0 below does not reflect the price of equipment that can be activated on these plans. All equipment is open market. Sharing: Sharing is available only among Government Subscribers to these Custom Telemetry Megabyte Share Plans (Low Usage and High Usage plans cannot share with each other). Unused KBs will be distributed proportionally as a ratio of the KBs needed by each applicable Telemetry Unit to the total KBs needed by all sharing Telemetry Units. Each sharing Subscriber's unused KBs will pass to other sharing Subscribers that have exceeded their MB allowance, during the same monthly billing period. |  |  |  |  |  |

Machine to Machine (M2M) Tiered Plan
The Machine to Machine Tiered Data Plan is not eligible for additional discounts.

| Monthly Access Fee per Line | Data Usage Tiers (MBs) | Price/MB |
| :---: | :---: | :---: |
|  | $<100 \mathrm{MB}$ | $\$ 5.50$ |
| $\$ 0.75^{*}$ | $100-199 \mathrm{MB}$ | $\$ 4.00$ |
|  | $200-299 \mathrm{MB}$ | $\$ 3.50$ |
|  | $300-399 \mathrm{MB}$ | $\$ 3.00$ |
|  | $400-499 \mathrm{MB}$ | $\$ 2.75$ |
|  | $500-999 \mathrm{MB}$ | $\$ 2.50$ |
|  | $1,000+\mathrm{MB}$ | $\$ 2.25$ |

Note: Machine to Machine coverage included the Verizon Wireless 4G, 3G and 3G Extended networks. Current data coverage details can be found at www.verizonwireless.com. All lines on this Plan must be on a separate account profile from Customer's other Voice, Data and Machine to Machine lines. Billing system limitations may require lines to be set up on multiple billing accounts. Detailed billing information will only be available online and the account will require its own unique log in credentials. All charges will be billed in arrears and data usage will be rated and billed in KBs (For example, data usage in the 100MB-199MB tier will be rated between $102,400 \mathrm{~KB}$ and $204,800 \mathrm{~KB}$ ). Data usage from all lines active, at any time during the bill cycle, on the this plan will be aggregated to determine the applicable data usage tier for that month and each line will then be billed for its usage at that rate. *Customer must maintain a minimum of 200 M 2 M Lines on this plan otherwise all usage on the plan will be charged at $\$ 5.50$ per MB.

## Public Sector Mobile Broadband/M2M Plans:

Government Subscribers Only
The calling plans below reflect the monthly access charge discount. No additional discounts apply.

| Public Sector Mobile Broadband | 5 Gigabytes | 10 Gigabytes | 20 Gigabytes |
| :---: | :---: | :---: | :---: |
| Monthly Access Charge | \$39.99 | \$59.99 | \$99.99 |
| Shared Domestic Data Allowance | 5GB | 10GB | 20GB |
| Overage Per Gigabyte | \$8.00 Per Gigabyte |  |  |
| Note: This plan is available for domestic data only devices, on the Verizon Wireless network only. Data Sharing: At the end of each bill cycle, any unused data allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the lowest overage need. Plan changes may not take effect until the billing cycle following the change request. Current NationalAccess and Mobile Broadband coverage details can be found at www.verizonwireless.com. New activations on these service plans require 4G LTE devices. Existing customers transitioning to one of these service plans are able to utilize existing 3 G devices. The $5 \mathrm{~GB}, 10 \mathrm{~GB}$, and 20GB Public Sector Mobile Broadband Plans are able to share with each other. |  |  |  |

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### 3.0 Calling Features

## Calling Features



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Wireless Priority Service (WPS)

| Discounted Monthly Access Fee | $\$ 0.00$ |
| :--- | :---: |
| Discounted Feature Initiation Charge | $\$ 0.00$ |
| Per Minute of Use Charge | $\$ 0.75$ |

NOTE: Wireless Priority Service Access (WPS Access) is subject to the terms and conditions of your customer agreement and calling plan. A WPS Access function on a limited portion of the Verizon Wireless owned and operated $800 / 1900 \mathrm{MHz}$ CDMA network, and is available only to individuals authorized by the Office of the Manager National Communications System. (NCS). WPS Access provides end users with the ability to be placed into a queue for the next available wireless voice channel ahead of end users not subscribing to WPS Access. Verizon Wireless makes no assurances regarding waiting times associated with WPS, nor can Verizon Wireless ensure that WPS Access calls will be connected. The WPS Access charges, including the $\$ 0.75$ /minute charge, are all in addition to the charges associated with your Verizon Wireless calling plan. Contact your Verizon Wireless representative for complete details on WPS Access

## Verizon Wireless Field Force Manager

| Optional Feature Access Charge - Basic* | $\$ 23.99$ |
| :--- | :---: |
| Optional Feature Access Charge - Premium | $\$ 39.99$ |

NOTE: *Optional Features may be added onto an eligible calling plan with a monthly access fee of $\$ 34.99$ or higher. Field Force Manager: By purchasing the Field Force Manager feature Customer consents to the tracking of Field Force Manager Equipment and must obtain authorized consent to tracking from all users and affected persons. No guarantee of accuracy of information transmitted, disclosed, displayed or otherwise conveyed or used. Service could be interrupted or disrupted due to atmospheric conditions, inaccurate ephemeris data and other factors associated with use of satellites and satellite data. Airtime for Field Force Manager service is included in the Monthly Fee and its use is subject to the Unilimited VZAccess terms and conditions.

## Government Secure Service Calling Plans

"Asynchronous Data" for secure calling is a required feature. If provides circuitswitched voice and data coverage over the Verizon Wireless's CDMA Network. This feature is available on QSec $(1-800$ and QSec $®$ - 2700 phones.
QSec(®)-800 Available Area: Service is available in CDMA 800 MHz Digital Service Areas only. Security Features are only available in Verizon Wireless' CDMA 800 MHz Digital Service Area. Nationwide activation with local phone numbers.
QSec®-2700 Available Area: Service is available in CDMA 800 MHz and 1900 MHz Digital Service Areas only. Security
Features are only available in Verizon Wireless' CDMA 800 MHz and 1900 MHz NationalAccess Service Area. Nationwide activation with local phone numbers.
Notes: Use of the service is subject to the terms and conditions of the Service Agreement. Verizon Wireless may make changes to the Service Agreement and or the Calling Plan, including, without limitation, changes to content, rates, business practices and policies at any time in accordance with the terms and conditions in the agreement. NSA approved and Verizon Wireless certified Type I secure wireless device required. Activation of government secure devices is available only to authorized users. SIP server provisioning may be required. Networks not available in all areas. Coverage, service and offers not available in all areas. Government Secure Service Terms and Conditions: Activation of Government Secure Service for QSec(8-800 and QSec(®2700 devices is available only with the activation of the "Asynchronous Data" feature. Networks not available in all areas. Rates based on use of phone as programmed with Verizon Wireless' current Preferred Roaming List (PRL). The International Dialing feature and procedures apply for calls to Puerto Rico and the U.S. Virgin Islands. Rates do not apply to credit card or operator assistance calls. Airtime rates and other charges may apply to features. Monthly allowance minutes do not apply while roaming outside of the home airtime area. Automatic roaming may not be available in all areas and rates may vary for calls placed while roaming. Verizon Wireless long distance required. Long distance and roaming rates for international calls, where available, may vary. Calls placed while traveling outside the Verizon Wireless network may take longer to be billed. Airtime rounded up to next full minute, so actual allowance may vary. Airtime allowance minutes are not transferable. Unused airtime minutes are lost. Airtime is charged to toll-free numbers, Calls to " 911 " and certain other emergency services are toll and airtime free. Charges for calls that connect begin when you press the "SEND" or "CONNECT" button, or upon connection to system. On incoming calls, charges may begin prior to the phone ringing and before you press "SEND" to receive the call. Charges end when the call or data session disconnect from system, which may be a few seconds after you press "END" or "DISCONNECT" button. When you place calls that ring for 60 seconds or more, you may be billed at normal airtime rates even when such calls are busy or unanswered. Calls to certain fax/data modems incur charges, though it may sound as if call was unanswered.

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## Verizon Wireless Terms and Conditions

## Verizon Wireless Calling Plan Optional Services. Additional fees may be required as per the individual calling plans

Calling Plans and Associated Charges: Some calling plans or monthly access price points may not be available in all markets. Subscriber's first partial and full month's access will not be refunded after activation of the Wireless Service. Activation fees are waived for all Government Subscribers. Charges for calls will be based on the cell sites used, which may be outside the calling plan coverage area even when the Subscriber is physically within the coverage area. Time of the call is based on the telephone switching office that carries the call, which may be different from the time of day shown on Subscriber's phone. Rates do not apply to credit card or operator-assisted calls, which may be required in certain areas. Usage rounded up to the next full minute. Unused minutes and/or Megabytes are lost. On outgoing calls, charges start when Subscriber first presses SEND or the call connects to a network, and on incoming calls, when the call connects to a network (which may be before it rings). A call may end several seconds after Subscriber presses END or the call otherwise disconnects. Calls made on the Verizon Wireless network, are only billed if they connect (which includes calls answered by machines). Billing for airtime and related charges may sometimes be delayed. Calls to " 911 " and certain other emergency services are toll-free and airtime-free, however, airtime may be charged when dialing toll-free numbers. All features may not be available in all Verizon Wireless markets.
Home Airtime and Roaming: Home airtime minutes apply when making or receiving calls from a calling plan's home rate and coverage area. Coverage information is available at www.verizonwireless.com. Airtime is rounded up to the next full minute. Allowance minutes/Megabytes are not transferable except as may be available on calling plans with sharing. Subscribers must periodically dial *228 to update roaming information. Automatic roaming may not be available in all areas and rates may vary. Roaming charges may be delayed to a later bill.
Long Distance: Unlimited domestic long distance is included when calling from the calling plan's home rate and coverage area, unless otherwise specified in the calling plan.
Customer's Cell Phone Number and Caller ID. Verizon Wireless will assign one Mobile Telephone Number ("MTN") to each Subscriber line. Other than as required to port an MTN, Customer does not have any property right in the MTN and Verizon Wireless may change, reassign, or eliminate an MTN upon reasonable notice to Customer under certain circumstances, including fraud prevention, area code changes and regulatory or statutory law enforcement requirements.

| Verizon Wireless Calling Plan Included Features |  |
| :--- | :--- |
| Call Waiting 1,6 | Three Way Calling 1,6 |
| Call Forwarding ${ }^{6}$ | No Answer/ Busy Transfer ${ }^{6}$ |
| Caller ID ${ }^{2,6}$ | Basic Voice Mail 3,6 |
| 411 Connectsm ${ }^{6,6}$ (Directory Assistance) | Basic TTXT Messaging ${ }^{5}$ |

${ }^{1}$ Airtime charges apply to all calls simultaneously.
${ }^{2}$ When making a call, Subscriber's MTN may be displayed to the receiving party with Caller ID capable Equipment. Caller ID service may not be available outside home airtime rate and coverage areas, and may not be compatible with certain enhanced features. Caller ID can be blocked for most calls by dialing *67 before each call, or by ordering per-line call blocking where available. Calls to some numbers, such as toll-free numbers, cannot be blocked.
${ }^{3}$ Airtime charges apply to message retrieval.
4411 Connect, directory assistance with automatic call completion is subject to a per call fee plus airtime charges. Directory assistance rates are subject to change.
${ }^{5}$ TXT Messaging offered at the prevailing rate, currently $\$ 0.02$ per inbound and $\$ 0.10$ per outbound message per address. TXT message charges are subject to change.
${ }^{6}$ Feature not included on NationalAccess and BroadbandAccess Unlimited or Megabyte (MB) calling plans at no charge, but are available at the prevailing Verizon Wireless rates.

Push to Talk: Push to Talk capable Equipment required. Push to Talk capable Equipment can only be used with a Push to Talk calling plan. Subscribers switching from a Push to Talk Calling Plan to another calling plan will not be able to use Push to Talk capable Equipment with the new plan. Push to Talk calls may only be made with other Verizon Wireless Push to Talk subscribers. Push to Talk Subscribers may initiate or participate on a call, simultaneously, with as many as 20 total participants ( 19 members per group plus the originator). Push to Talk groups must be established via the Push to Talk website prior to initiating a group call. Subscribers may establish as many as 50 group lists of up to 20 participants ( 19 members per group plus the originator). Existing Push to Talk Subscriber Equipment may require a software upgrade. Push to Talk is only available within

[^9]the National Enhanced Services Rate and Coverage Area. There will be a delay from the time a Push to Talk call is initiated until the Push to Talk call is first received by the called party. A Push to Talk call will automatically time out after twenty (20) seconds of inactivity. While on a Push to Talk call, incoming voice calls will go directly to voice mail. When on a voice call, a Push to Talk call cannot be received. Network registration information will be sent to the Equipment each time it is powered on in the National Enhanced Services Rate and Coverage Area, each time the Subscriber travels into the National Enhanced Services Rate and Coverage Area, and every 12 hours if the Subscriber stays within the National Enhanced Services Rate and Coverage Area. While the updated network registration information is being sent to the Equipment, incoming voice calls will go directly to voice mail. Contact list cannot be modified from certain Equipment. Subscriber cannot prevent others who have the Subscriber's MTN from entering the MTN into their Push to Talk contact list. Only one person can speak at a time during a Push to Talk call. Push to Talk services cannot be used for (i) access to the Internet, intranets or other data networks, except as the device's native applications \& capabilities permit, (ii) any applications that tether Equipment to laptops, personal computers or other devices for any purpose. Please visit our website www.verizonwireless.com for additional Push to Talk information.
Mobile to Mobile: Mobile to Mobile minutes apply when making calls directly to or receiving calls directly from another Verizon Wireless Subscriber while in the America's Choice Home Rate and Coverage area. Mobile to Mobile does not apply to fixed wireless devices with usage substantially from a single cell site, for Push to Talk calls, if Call Forwarding or No Answer/Busy Transfer features are activated, or to data usage. Mobile to Mobile is not available to Subscribers whose current wireless exchanges restrict the delivery of Caller ID. Mobile to Mobile minutes will be applied before home airtime minutes.*
Night and Weekends: Applies to calls made in a calling plan's home rate and coverage area only during the following hours: $9: 01 \mathrm{pm}$ Friday through 5:59am Monday and 9:01pm to 5:59am Monday through Friday.*
*NOTE: If both Night and Weekend and Mobile to Mobile minute allowances apply to a given call, Mobile to Mobile minutes will apply before Night and Weekend minutes. However, if either allowance is unlimited, the unlimited allowance will always apply first.
TXT Messaging: TXT Messaging includes Short Message Service (SMS up to 160 characters) and Enhanced Messaging Service (EMS up to 1120 characters). Enhanced TXT Messages sent to most SMS handsets will be delivered as multiple TXT messages of up to 160 characters each. Subscribers have the option to have text messages disabled entirely without affecting voicemail or other related services. TXT Messaging plans do not include Operator Assisted Messaging or International Messaging, which is available for $25 \phi$ per message sent and $10 \phi$ per message received; see www.vtext.com for details and countries. Verizon Wireless is not responsible for information sent using TXT Messaging or Enhanced TXT Messaging. Verizon Wireless cannot guarantee that messages will be received and is not responsible for messages that are lost or misdirected. Messages not delivered after 5 days are automatically deleted. Airtime charges do not apply to the sending or receiving of text messages. When sending messages from Equipment, the sender's MTN will always be sent to the destination, even if Caller ID is used to block voice calls.
Mobile to Mobile Messaging: Cannot be combined with any other package that includes a TXT or PIX\&FLIX allowance. Mobile to Mobile Messaging applies only to TXT/ PIX/ FLIX messages sent to and received from other Verizon Wireless Subscribers' phones, while both wireless Subscribers are within the National Enhanced Services Rate and Coverage Area. Additional messages apply to PIX Place, VTEXT/ TXT Alerts/ getAlerts, Instant Messaging (IM), Email, Premium Text Services, TXT/PIX/FLIX sent to non-Verizon Wireless customers, these messages will be decremented from the Subscriber's Additional Message allowance, or billed as overage. Additional Messages may not be applied toward International TXT Messaging, which cost $25 \phi$ per message sent and $10 \phi$ per message received; see www.vtext.com for details and countries.
Multi-Media Messaging (MMS): Multi-Media Messaging (MMS) includes Picture (PIX) and Video (FLIX) messaging and is only available within the National Enhanced Services Rate and Coverage Area. In addition to MMS charges, MMS uses calling plan home airtime minutes or kilobytes. Canceling an MMS after pressing SEND may result in sent messages that contain only partial content. Subscriber will be charged for outgoing MMS, even if not received by the intended recipient, or even if only partial content is delivered. Subscriber will not be charged for incoming MMS unless received. MMS that cannot be delivered within 5 days will be deleted. MMS is not avallable for use with a Mobile Office Kit. Camera phones are prohibited in some places. Subscribers are solely responsible for complying with all applicable laws, rules, regulations and policies regarding camera phone use.
V Cast VPak: Subscription to V Cast VPak and V Cast capable Equipment required. Subscriber may download or stream video clips in the BroadbandAccess service area and download 3D games in the NationalAccess and BroadbandAccess service areas. Not all video clips are available for download. The V Cast VPak includes unlimited basic video clips, monthly access to Mobite Web 2.0, and unlimited airtime for Get It Now. Premium video clips are available for an extra charge. V Cast Alerts are sent as TXT Messages and are subject to TXT Messaging pricing and terms and conditions. V Cast cannot be used for (i) access to the Internet, intranet or other data networks or; (ii) any applications that tether Equipment to laptops, personal computers, or other devices for any purpose. Get It Now and Mobile Web 2.0 terms and conditions apply and can be found at www.verizonwireless.com

Mobile Web: Airtime charges apply when using Mobile Web. Mobile Web Alerts are sent as TXT Messages and are subject to TXT Messaging pricing, terms and conditions. Complete terms and conditions for Mobile Web may be found at www.verizonwireless.com
International Long Distance: International Long Distance is available but may be subject to a 90 -day payment history with Verizon Wireless. International long distance rates will vary and do not apply to calls to Canada, Puerto Rico, the U.S. Virgin Islands and some U.S. Protectorates, or to credit card or operator assisted calls.
Verizon Wireless International Long Distance Value Plan: Requires subscription to a qualifying calling plan and international dialing capability (I-DIAL). The ability to make international calls is not guaranteed and may be restricted without notice. Rates apply only on calls to Value Plan countries made from calling plan home airtime rate and coverage areas. If a calling plan includes calls to any Value Plan country, those calls will be billed per the terms of the calling plan except when roaming on another carrier's network, in which case that carrier's rates will apply. Current international calling rates may be found at www.verizonwireless.com.
International Roaming (Global Phone): Availability of calling features and TXT messaging varies by country and network. Existing Subscribers who purchase a Global Phone may have to set up a new voice mailbox and, if so, will lose access to previously stored messages upon activation of Global Phone. Voice mail messages will be time-stamped Eastern Time. Calls to voice mail will appear on the bill as calls to the Subscriber's MTN. Actual availability of service in foreign countries may vary and is subject to change. Taxes and other regutatory surcharges may apply and may vary by country. While roaming on another carrier's wireless network, dialing rates and country availability may vary due to the roaming carrier's international dialing policies. Billing for airtime used when roaming may be delayed up to two billing cycles. By using Equipment outside the United States, Subscriber is solely responsible for complying with all applicable foreign laws, rules and regulations ("Foreign Laws"), including Foreign Laws regarding use of wireless phones while driving and use of wireless camera phones. Verizon Wireless is not liable for any damages that result from Subscriber's failure to comply with Foreign Laws.

Roaming in CDMA countries outside of the US: Roaming in CDMA countries is $\$ 0.69$ per minute and only in "CDMA"mode where service is available. An update to Equipment software is required to roam in S. Korea.
Roaming in GSM countries: CDMA/GSM Global Phone, activated in the United States with compatible Subscriber Identity Module (SIM) card required. Rates, terms and conditions apply only when roaming on participating GSM networks in published Global Phone countries. Service may be available in additional countries, but airtime rates, availability of calling features, and ability to receive incoming calls (including return calls from emergency services personnel) may be restricted. Where TXT messaging is available, Customer will be charged $\$ 0.50$ for each message sent and $\$ 0.05$ for each message received. TXT messaging rates are subject to change. TXT messages cannot exceed 140 characters and may be sent only to MTNs of (i) Verizon Wireless customers, and (ii) customers of foreign wireless carriers that participate in international text messaging. Check wWW.vtext.com for the most current list of participating foreign carriers. TXT messages cannot be sent to e-mail addresses.

## VZAccess and VZEmail (Mobile Broadband \& Data Services)

VZAccess and VZEmail Calling Plans and Features: VZAccess includes NationalAccess (IXRTT) and BroadbandAccess (EVDO/4G) calling plans. VZEmail includes PDA/Smartphone and BlackBerry calling plans. VZAccess and VZEmail usage is subject to VZAccess Acceptable Use Policy, available on www.verizonwireless.com. VZEmail optional features may only be purchased in conjunction with eligible voice calling plan with a monthly access fee of $\$ 34.99$ or higher. Monthly Megabyte allowances apply only to NationalAccess and BroadbandAccess data transmissions. Other data (Quick 2 Net ${ }^{\text {SM }}$ or dial-up) transmissions as well as voice calls will be billed at the per minute overage rate according to the VZAccess calling plan. For optional data features, "other data" will be billed as anytime minutes or at the per minute overage rate according to the underlying calling plan. When traveling outside the National Enhanced Services Rate and Coverage Area, Subscribers may be charged at the "other data" rate for data usage. NationalAccess data sessions require a NationalAccess capable PC Card, PDA, BlackBerry or handset with its compatible Mobile Office Kit, and must be placed within NationalAccess service area. BroadbandAccess data sessions require BroadbandAccess capable Equipment and must be placed within BroadbandAccess service area. PDA/Smartphone and BlackBerry users that move from a VZEmail plan or feature, or a Voice and Data Choice Bundle to another calling plan will not be able to use their PDA/Smartphone or BlackBerry on the new calling plan and will need to purchase or provide compatible voice Equipment to switch to the new calling plan. For current NationalAccess and BroadbandAccess service areas, please visit www.verizonwireless.com. All data sessions automatically terminate after 24 hours of activity and on unlimited calling plans after 2 hours if inactivity. Data session is inactive when no data is being transferred. Data session may seem inactive while data is actively being transferred to Equipment, or may seem active when it is actually cached and not transferring data. Subscriber MUST press or click END or DISCONNECT button to ensure that session disconnects and charges cease. Third-party applications may automatically reinitiate data sessions without the Subscriber pressing or clicking SEND or CONNECT button. Voice calls cannot be received when an e-mail or other data transmission is

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occurring. Voice calls are possible when NationalAccess data session is inactive; however, charges apply simultaneously to the data session and the voice call in accordance with the applicable calling plan. Voice calls are not available with BroadbandAccess. Customer must maintain virus protection when accessing the service. Customer is responsible for all charges, including all data sent and received and "overhead" whether or not Subscriber or recipients actually receive the data. "Overhead" is all data that is in addition to user-transmitted data, such as control, operational and routing instructions, errorchecking characters and retransmissions of user-data messages that are received in error. VZEmail calling plans and optional features not available with PC cards or wireless modems, including wireless Equipment tethered to a PC. In order to use some VZEmail features and applications, Subscriber's PC (or server where applicable) must be powered on, able to receive e-mail, and have Equipment manufacturer software (BlackBerry Desktop, Wireless Sync or GoodLink) installed. If Equipment is turned off or if the Subscriber travels outside the NationalAccess service area, e-mail messages will be automatically stored for up to 7 days and forwarded when the Subscriber returns to the NationalAccess service area. Receiving e-mail attachments and graphics may be limited based on the Equipment model or software. With some Equipment, e-mails received may display only the first 2 kilobytes of information with additional 2 kilobyte increments delivered at the Subscriber's request.
Unlimited Data Plans and Features (such as NationalAccess, BroadbandAccess, Push to Talk, and certain VZEmail services) may ONLY be used with wireless devices for the following purposes: (i) Internet browsing; (ii) email; and (iii) intranet access (including access to corporate intranets, email, and individual productivity applications like customer relationship management, sales force, and field service automation). The Unlimited Data Plans and Features MAY NOT be used for any other purpose. Examples of prohibited uses include, without limitation, the following: (i) continuous uploading, downloading or streaming of audio or video programming or games; (ii) server devices or host computer applications, including, but not limited to, Web camera posts or broadcasts, automatic data feeds, automated machine-to-machine connections or peer-to-peer (P2P) file sharing; or (iii) as a substitute or backup for private lines or dedicated data connections. This means, by way of example only, that checking email, surfing the Internet, downloading legally acquired songs, and/or visiting corporate intranets is permitted, but downloading movies using P2P file sharing services and/or redirecting television signals for viewing on laptops is prohibited.
For individual use only and not for resale. We reserve the right to protect our network from harm, which may impact legitimate data flows. We reserve the right to limit throughput or amount of data transferred, and to deny or terminate service, without notice, to anyone we believe is using an Unlimited Data Plan or Feature in any manner prohibited above or whose usage adversely impacts our network or service levels. Verizon Wireless will limit data throughput speeds in any given month that 5 GB of usage is exceeded on a per line basis. Anyone using more than 5 GB per line in a given month is presumed to be using the service in a manner prohibited above, and we reserve the right to immediately terminate the service of any such person without notice. We also reserve the right to terminate service upon notification to the customer.
Unlimited VZAccess and VZEmail: NationalAccess, BroadbandAccess, and GlobalAccess data sessions may be used for the following purposes: (i) Internet browsing, (ii) e-mail, and (iii) intranet access (including access to corporate intranets, e-mail and individual productivity applications like customer relationship management, sales force and field service automation). Unlimited VZAccess, VZEmail and Push to Talk services cannot be used (i) for uploading, downloading or streaming of movies, music or games, (ii) with server devices or with host computer applications, other than applications required for BlackBerry or Wireless Sync service, including, but not limited to, Web camera posts or broadcasts, automatic data feeds, Voice over IP (VoIP), automated machine-to-machine connections, or peer-to-peer (P2P) file sharing, or (iii) as a substitute or backup for private lines or dedicated data connections. Additionally, Unlimited VZEmail services cannot be used for, (i) access to the Internet, intranets or other data networks, except as the Equipment's native applications and capabilities permit, or (ii) for any applications that tether Equipment to laptops or personal computers other than for use of the Wireless Sync or BlackBerry Solutions. Unlimited BroadbandAccess and NationalAccess data sessions automatically terminate after 2 hours of inactivity, unless Subscriber has Mobile IP (MIP) capable Equipment.
VZEmail Megabyte (MB) Data Plans: Megabyte allowance and charges for kilobytes over the monthly allowance apply to NationalAccess and BroadbandAccess data sessions and are rounded to next full kilobyte at end of each billing cycle. Only total of kilobytes transmitted above allowance each billing cycle may appear on bill.

VZEmail Server Software (Wireless Sync Enterprise Server, GoodLink Server \& BlackBerry Enterprise Server (BES)): Verizon Wireless is not the licensor of the Wireless Sync'Enterprise Server, GoodLink Server or BES Server and makes no representations or warranties whatsoever, either express or implied, with respect to such servers and associated software. The Wireless Sync Enterprise Server software is manufactured by Intellisync. The GoodLink Server is manufactured by, and sold separately by Good Technology. The BES software is manufactured by Research in Motion ("RIM"). Any license for such software must be obtained directly from the software manufacturer either upon purchase or installation of the software. Customer support for the Wireless Sync Enterprise Server, GoodLink, or BES software must be obtained from the software manufacturer. If Verizon Wireless in its sole discretion determines that a PDA or BlackBerry related inquiry from a Subscriber is related to the Wireless Sync Enterprise Server, GoodLink or BES software and not one concerning Equipment or desktop software, it may transfer the service request to appropriate representatives of the software manufacturer. When you use Microsoft's Exchange ActiveSync, Notify's NotifyLink, or Intellisync's Intellisync Mobile Suite, every time you receive an email or other update you may

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be charged for an incoming TXT Message. To avoid TXT Messaging charges, you can set up timed synchronization or manually initiate synchronization.
NationalAccess Roaming Feature: Not for use with Mobile Office Kits. Dynamic IP addresses will be assigned when roaming. Usage rounded up to next full kilobyte. For information on where NationalAccess Roaming is available, see www.verizonwireless.com.
GlobalAccess: Global PC Card required for international use. Global PC Cards will not work in the United States or Canada and GlobalAccess Subscribers will need a NationalAccess or BroadbandAccess PC card for domestic use. The domestic and Global PC Cards cannot be used at the same time. GlobalAccess Subscribers must activate and update their Preferred Roaming lists while in the National Enhanced Services Rate and Coverage Area every three months. Verizon Wireless reserves the right to terminate the service of any Subscriber whose total usage is less than half on the Verizon Wireless National Enhanced Services Rate and Coverage Area over three consecutive billing cycles. Verizon Wireless SIM Cards are for use only with the Global PC Card and only for the purpose of this service. Subscriber is responsible for any unauthorized use of its SIM Cards and must safeguard security codes. Upon termination of service, Subscriber must destroy SIM Card. By using your Global PC Card outside the United States, Subscriber is solely responsible for complying with all applicable Foreign Laws. Verizon Wireless will not be liable for any damages that result from Subscriber's failure to comply with Foreign Laws.
GlobalEmail: GlobalEmail capable equipment required. Verizon Wireless reserves the right to terminate the GlobalEmail service of Subscribers that have less than half of their usage on the Verizon Wireless National Enhanced Services Rate and Coverage Area over three consecutive billing cycles. SIM Cards are for use with GlobalEmail Equipment, and only for the purpose of GlobalEmail service. Customer is responsible for any unauthorized use of SIM Cards, and must safeguard security codes. Upon termination of service, please destroy any applicable SIM Cards. Subscribers using GlobalEmail outside the United States, agree that they are solely responsible for complying with all applicable foreign laws, rules and regulations ("foreign laws"). Customer agrees that Verizon Wireless is not liable for any damages that result from Subscriber's failure to comply with foreign laws. GlobalEmail Subscribers must activate and update their Preferred Roaming lists while in the National Enhanced Services Rate and Coverage Area every three months. TXT messaging billed at standard domestic and international TXT Messaging rates. Existing Verizon Wireless Subscribers migrating to GlobalEmail plans may be required to extend their Line Term.

Mobile Broadband Machine-to-Machine plan sharing option,. Multi-Account Share: Customer may activate one (1) share group per profile (Low Usage and High Usage plans cannot share with each other); however, customer may have multiple bill accounts on the same profile. Sharing is available only among M2M Lines on the Mobile Broadband M2M Multi-Account Share Plans on the same profile, in the same usage group. Each sharing M2M Lines unused KBs will pass to other sharing M2M Lines that have exceeded their data allowance during the same monthly bill cycle. Unused KBs will be distributed proportionally as a ratio of the KBs needed by each applicable M2M Line to the total KBs needed by all sharing M2M Lines on the same profile. Customers subscribing to Mobile Broadband M2M Profile Share Plans will be billed on separate billing accounts and invoices from Subscribers to the Mobile Broadband M2M Account Share Plans.
Note: 1A profile is defined as a Customer's overarching account of record under which Customer may have multiple billing accounts.

## Share Option

Share Option: Sharing is available only among Government Subscribers on applicable calling plans choosing the Share Option.
America's Choice for Business \& Voice and Data Choice Bundles for Business Subscribers: (NOTE: Subscribers to America's Choice for Business and Voice and Data Choice Bundles for Business can share voice minutes across these plans and price points subject to some billing system limitations.). Sharing on these calling plans is for voice home airtime minutes only. Customer must maintain a minimum of five (5) Government Subscriber lines, all choosing a qualifying plan with Share Option. Sharing may only be available among Subscribers activating Wireless Service in the same Verizon Wireless market or group of markets (geographic regions may contain multiple Verizon Wireless markets). Sharing may require ail Subscribers to be on the same billing account. Each sharing Subscriber's unused anytime minutes will pass to other sharing Subscribers that have exceeded their anytime minutes during the same monthly billing period (Mobile to Mobile minutes and Night and Weekend minutes do not share). Each sharing Subscriber's Monthly Home Airtime Allowance Minutes apply first to that line. Unused Monthly Home Airtime Minutes are then shared with other sharing Subscribers that have exceeded their Monthly Home Airtime Allowance in order of highest usage. At the termination of the Agreement, Government Subscriber lines on America's Choice for Business with Share Option may be migrated onto applicable retail consumer pricing or Government pricing. Calling plan changes may not take effect until the billing cycle following the change request. Based on the geographic location of Customer's Government Subscribers, some Customers may have to have sharing Subscribers activated in more than one Verizon Wireless billing system. Sharing among Subscribers in multiple Verizon Wireless billing systems requires online invoicing or reporting, and a minimum of one hundred (100) Government Subscribers all choosing the Share Option. Unused minutes for cross billing
system sharing will be distributed proportionally as a ratio of the minutes needed by each sharing Subscriber to the total minutes needed by all sharing Subscribers. Accounts that share across Verizon Wireless billing systems require set up that may take thirty (30) to sixty (60) days.

### 4.0 Regulatory Surcharges and Fees

Verizon Wireless' pricing does not include federal, state, local or foreign fees, assessments or other charges (collectively "fees"), which must be billed based on the jurisdiction in which the subscriber's cellular number is set up and located. Fees vary by state and local areas and are subject to change without notice.

Verizon Wireless cannot provide a comprehensive list of all charges and regulatory fees required and assessed when using a wireless device because they vary greatly from one jurisdiction to another.

In addition to taxes, surcharges and fees that we are required to collect, we will also collect charges to recover or help defray costs of taxes and governmental surcharges and fees imposed on us, and costs associated with governmental regulations and mandates on our business. These charges include, among others, a Regulatory Charge and a Federal Universal Service Charge, and are described below in more detail. These charges are Verizon Wireless charges, not taxes, and are subject to change. Because these charges are not taxes, your tax exemptions, if any, will not apply to these charges.

## Federal Universal Service Charge

Wireless carriers are assessed by the federal government to fund the delivery of universally-affordable telecommunications and information services under the Federal Universal Service Fund (FUSF) program.

The Federal Universal Service Charge (FUSC) is a percentage of the customer's applicable monthly wireless service charges based upon an assessment rate that changes quarterly. The rate for the quarter beginning - July 1, 2014 is $3.91 \%$ of the following items:

- Cellular Access for voice calling plans (only on first $79 \%$ of this item)
- Verizon Wireless Toll
- Roaming Charges
- Activation Charges
- Re-connect fees
- Landline Connect Fee
- TXT Messaging monthly service
- TXT Messaging usage
- Airtime usage for voice calls
- Mobile to Mobile feature
- Nights and Weekends feature
- Toll free feature

The FUSC on other separately billed interstate and international long distance charges is $15.70 \%$.
The quarterly percentage rate described above for the FUSC is applied in our billing system.
Verizon Wireless also imposes state universal service charges. These charges vary by jurisdiction and are subject to change depending on changes in the state universal service impositions on Verizon Wireless.

## Regulatory Charge

The FCC assesses wireless carriers the costs of enforcement, policy and rulemaking. The Regulatory Fee recovers Verizon Wireless' share of these costs, as well as some of the costs of implementing regulatory mandates, such as number portability. The Regulatory Charge is a flat charge of $\$ 0.21$ per Mobile Telephone Number (MTN) per month (excluding BroadbandAccess and NationalAccess Plans) and is $\$ 0,02$ per mobile number per month for BroadbandAccess and NationalAccess Plans, but is subject to change over time.

Regulatory fees impacting the wireless industry are constantly evolving and are subject to change without notice. For more information you can visit the FCC's website at www.fcc.gov.

The FUSC and Regulatory Charge are included in the "Verizon Wireless Surcharges" section of the bill.

### 5.0 Coverage Map

## Nationwide Wireless Service

Verizon Wireless subscribers have access to one of the largest, most reliable networks in the country, providing coverage to 235 million Americans, in 97 of the top 100 markets. Nationwide, your calls go through.

## Nationwide and National Mobile to Mobile Calling

Call more people and use zero minutes with Unlimited Mobile to Mobile Calling to more than 80 million Verizon Wiraless cus tomers.







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Available in over 500 cities nationwide.





### 6.0 Equipment

The Government Equipment Matrix below reflects the pricing for equipment that is being made available to Government Liable Subscribers as Open Market items. None of the equipment listed are products listed on GSA Federal Supply Schedule Contract No. GS-35F-0119P (and, pursuant to FAR 8.402(f), should be noted applicably on all procurement documents including but not limited to BPAs, or individual task or delivery orders). The prices of equipment in the attached Equipment Matrix have been discounted and are in effect through 09/30/14 for new cellular service activations and eligible equipment upgrades. Equipment purchased without service activation is not eligible for discounted pricing and will be charged full retail price. A wireless device must be in service for a minimum of 10 months to be eligible for an equipment upgrade at the discounted pricing regardless of contract vehicle chosen. If you choose to upgrade or replace equipment due to loss or theft of your device prior to completing 10 months of service, you may be charged full retail price. This offer cannot be combined with any other offer. Other restrictions or charges may apply. Prices are subject to change without notice and quantities may be limited. Please contact your sales representative at the time of purchase for the latest equipment pricing. Verizon Wireless reserves the right to disconnect cellular service in the event a number is disconnected from one wireless device and then reconnected on a new wireless device as a means to circumvent the 10 month upgrade policy.



| Device | Price |
| :---: | :---: |
| BlackBerry Bold 9930 Camera (BB9930) | \$0.00** |
| Blackberry Bold 9930 <br> Non Camera BB9930NC | \$0.00** |
| BlackBerry Q10 (Black-BBSQ100-2) <br> (White-BBSQN100-2W) | \$0.00** |
| $\begin{gathered} \text { BlackBerry Z10 } \\ \text { (Black-BBSTL100-4) } \\ \text { (White-BBSTL1004W) } \end{gathered}$ | \$0.00 |

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This Quotation is valid for ninety ( 90 ) days from September 11, 2014 (except for promotional pricing which may expire sooner). Data furnished in this document shall not be duplicated, used, or disclosed in whole or in part for any purpose other than to evaluate the document.
**Promotional equipment pricing is only available for government-fiable customers that activate Unlimited BlackBerry/Unlimited Wireless Sync Plans with a qualifying monthly voice plan of $\$ 20.00$ or greater. BlackBerry/Smartphone data only plans are not eligible. Voice and Data add-a-line Share Plans are eligible provided they meet the minimum access requirement. Plans must have a combined monthly access (voice and data) of $\$ 46.15$ or greater. Promotional offer expires September 30, 2014.

| Device | Price |
| :---: | :---: |
| HTC All New One (M8) Glacial Silver / HTC6525LVWSIL Metal Gray / HTC6525LVW Amber Gold 4G LTE / HTC6525LVWGLD | \$99.99** |
| HTC One HTC6500LVW | \$99.99 |
| HTC Windows Phone 8 X Black/HTC6990LVWBK2 Blue / HTC6990LVW2 | \$0.00** |
| KYOCERA Hydro Elite KYOC6750 | \$49.99** |
| KYOCERA Brigadier 4G LTE (KYOE6782) | \$99.99 |
| $\begin{aligned} & \text { LG Enact } \\ & \text { LG-VS890 } \end{aligned}$ | \$19.99 |
| $\begin{gathered} \text { LG G2 } \\ \text { LG-VS980 } \end{gathered}$ | \$0.00** |
| $\begin{gathered} \text { LG G3 4G LTE Black } \\ \text { LG-VS985 } \\ \hline \end{gathered}$ | \$199.99 |
| LG G3 4G LTE Silk White LG-VS985W | \$199.99 |
| $\begin{aligned} & \text { LG Lucid } 3 \\ & \text { LG-VS876 } \end{aligned}$ | \$0.00 |
| Motorola DROID MAXX 16GB Black / MOTXT1080M Red/MOTXT1080MR16 | \$49.99** |
| Motorola DROID MINI <br> Black /MOTXT1030 <br> Red/MOTXT1030R <br> White MOTXT1030W | \$0.00** |
| Motorola DROID RAZR M in White MOTXT907W | \$0.99 |
| Motorola Moto X Black /MOTXT1060 White / MOTXT1060W | \$49.99 |
| Nokia Lumia 928 <br> Black / NOK928B <br> White / NOK928W | \$0.99 |
| Nokia Lumia Icon 929 in White NOK929W | \$149.99 |
| Samsung ATIV SE 4G LTE SMW750VMSA | \$199.99 |
| Samsung Galaxy Note 3 Jet Black / SMN900VZKE Snow White / SMN900VZWE | \$199.99** |
| Samsung | \$99.99 |

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This Quotation is valid for ninety ( 90 ) days from September 11, 2014 (except for promotional pricing which may expire sooner). Data furnished in this document shall not be duplicated, used, or disclosed in whole or in part for any purpose other than to evaluate the document.

| Galaxy S4 in Black Mist <br> SCHI545PKVPS |  |
| :---: | :---: |
| Samsung Galaxy S4 Mini <br> SCH435ZKV | $\$ 0.00^{* *}$ |
| Samsung Galaxy S 5 4G LTE - 16GB <br> Charcoal Black / SMG900VZKV <br> Shimmery White / SMG900VZWV | $\$ 199.99$ |
| **Promotional equipment pricing is only available for government-liable customers that activate Unlimited <br> BlackBerry/Unlimited Wireless Sync Plans with a qualifying monthly voice plan of $\$ 20.00$ or greater. <br> BlackBerry/Smartphone data only plans are not eligible. Voice and Data add-a-line Share Plans are eligible provided <br> they meet the minimum access requirement. Plans must have a combined monthly access (voice and data) of \$46.15 or <br> greater. Promotional offer expires September 30, 2014. |  |


| 3G/4G USB Modem/MiFi Devices |  |
| :---: | :---: |
| Device | Price |
| Pantech UML290VW-G | $\$ 0.00$ |
| 4G LTE |  |$]$

## Government Liability Accounts Onlyl

All products or service names are property of their respective owners. © 2014 Verizon Wireless (091114)

# MOBILE COMMUNICATION SERVICES 

## VERIZON CONTRACT

## CONTRACT NO.: DMS-10/11-008C

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## MOBILE COMMUNICATION SERVICES AGREEMENT

THIS MOBILE COMMUNICATION SERVICES AGREEMENT ("Agreement"), effective as of the last date signed below (the "Effective Date"), is between the Florida Department of Management Services, a State agency with its principal place of business at 4050 Esplanade Way, Suite 200, Tallahassee, FL 32399-0950 (the "Department"), and Verizon Wireless Personal Communications LP d/b/a Verizon Wireless and Verizon Wireless of the East LP d/b/a Verizon Wireless by Cellco Partnership, its General Partner with its principal place of business at One Verizon Way, Basking Ridge, NJ 07920-1097("Service Provider").

WHEREAS, Service Provider provides wireless voice and data services in certain areas of Florida; and
WHEREAS, the Department issued Invitation to Negotiate \#10/11-008 ('ITN"), on September 2, 2010, in order to select a company to provide such services; and

WHEREAS, the ITN process resulted in Verizon Wireless receiving a pricing score of 46, a technical score of 45.6, and a total score of 91.6 , AT\&T Mobility receiving a pricing score of 23 , a technical score of 40.2 and a total score of 63.2 , and Sprint receiving a pricing score of 21 , a technical score of 39 , and a total score of 60 ; and

WHEREAS, although Verizon Wireless received the highest score of the responsive vendors, was the highest ranked service provider, the Department believes it is in the best interest of the State to include AT\&T Mobility and Sprint as authorized service providers to ensure perpetual competition, and to permit agencies to choose the service provider that provides the best value to the State.

NOW THEREFORE, in consideration of the mutual covenants and the promises contained herein, the parties agree as follows:

## Contract 1.0-DEFINITIONS

1.01 Business Day: Means Monday through Friday, excluding State-observed holidays.
1.02 Business Hours: Means 9:00 A.M. to 5:00 P.M. EST on any Business Day at the office responsible for handling the pertinent interaction between Service Provider and the Department.
1.03 Department: Means the Florida Department of Management Services, acting through its Division of Telecommunications ("DivTel"). The Department is the customer of record under this Agreement.
1.04 End User(s): Means the individuals using the wireless telecommunications services set forth in Exhibit 1 - Technical Requirements.
1.05 Events of Default: Means: (i) the failure of either party to pay any sum owed to the other hereunder at the time such amount comes due, (ii) the failure of either party to perform or observe any term, condition, or covenant to be performed by it under this Agreement, or (iii) an unauthorized assignment of this Agreement.
1.06 Internaional Dialing: Means a call to or from an End User's handset that originates or terminates outside the United States and Canada.
1.07 ITN: Means the Department's Invitation to Negotiate identified in the recitals above.
1.08 Service(s): Means the services provided by Service Provider to the Department under this Agreement, including: (i) the wireless telecommunications services specified in Exhibit 1 (Technical Requirements), (ii) the operational services specified in Exhibit 2 (Business Process and Operations), and (iii) such other services not specifically described in this Agreement but which are inherent in the provisioning of such services.
1.09 Service Account: Means the unique account through which services are offered and charges can be incurred (without regard to who pays). Service Accounts are often associated with a single user and have one-to-one relationships with Mobile Telephone Numbers, Electronic Serial Numbers, Subscriber Identity Modules, Mobile Identification Numbers and/or device serial number.
1.10 Service Provider: Means the wireless telecommunications company identified in the first paragraph of this Agreement.
1.11 State: Means the State of Florida.
1.12 SUNCOM Client(s): Means the entity or entities acquiring the wireless telecommunications services set forth in Exhibit 1 from the Department. SUNCOM Clients may include State agencies, the legislative and judicial branches, political subdivisions, counties, cities, municipalities, local school boards, community colleges, universities, educational institutions, certain private non-profit K-12 schools, libraries, qualified commissions and boards, water management districts, certain qualifying non-profit corporations, and other qualifying public agencies or authorities.

## Contract 2.0- TERM OF AGREEMENT

### 2.01 Initial Term

The initial term of this Agreement shall commence on the Effective Date. As such this contract will expire five (5) years after the effective date, unless sooner terminated in accordance with the provisions herein.

### 2.02 Renewal Term

Upon mutual agreement, the parties may renew the Agreement, in whole or in part, for renewal terms up to five (5) years. Each renewal shall specify the renewal price as set forth in the ITN response as reflected in Section 4.02 below. Each renewal must be in writing and signed by both parties, and is contingent upon satisfactory performance evaluations and subject to availability of funds.

### 2.03 Termination By the Department for Convenience

The Department may terminate this Agreement for convenience upon one hundred eighty (180) days' advance written notice to Service Provider when the Department determines in its sole discretion that it is in the State's interest to do so. In the event of a termination for convenience, Service Provider shall not be entitled to recover any cancellation charges or lost profits.

### 2.04 Termination By Service Provider for Unforeseen Circumstances

The Service Provider may deem it necessary from time to time to change or update certain procedures set forth in this Agreement in order to account for unforeseen circumstances or to more efficiently conduct its business. If the Department unreasonably rejects such change or update, then Service Provider may terminate this Agreement upon one hundred eighty (180) days' prior written notice. In the
event of a termination for unforeseen circumstances, Service Provider shall not be entitled to recover any cancellation charges or lost profits.

### 2.05 Termination for Cause

This Agreement may be terminated upon an Event of Default by either party if such Event of Default is not cured by the defaulting party within thirty (30) days of receipt of written notice of the Event of Default. The non-defaulting party shall have the immediate right, without further notice or proceedings, to pursue such remedies and other actions as that party may deem appropriate under Florida law.

### 2.06 Termination for Non-Appropriation

The state of Florida's performance and obligation to pay under this Contract is contingent upon annual appropriation by the Legislature. Either party may terminate this Agreement in the event the Legislature does not appropriate sufficient funds to cover the Department's obligations hereunder.

### 2.07 Transition and Transition Services

Service Provider will have a period of eight (8) months from the date of execution of this Contract, in accordance with Section 5.02 of the ITN, to complete all transition activities as described in Exhibit 2, Business Process \& Operations, and to commence providing the services as specified herein (the "Transition Period").

The Transition Period contract processes and requirements are different from those processes and requirements that will govern after the Transition Period ends. As such, it is the desire of the parties that, for only the Transition Period, the operational terms and conditions contained in the earlier agreements between the parties for Wireless Data Services, Contract No.: 03-STO-ITN-001 (MA4974) and Wireless Voice Services, Contract No.: 725-330-05-1, will apply to this Contract. Those operations terms and conditions are hereby incorporated into this agreement as Exhibit 6.

Upon any termination of this Agreement, Service Provider shall cooperate and use reasonable efforts to (i) assist the Department and SUNCOM Clients to minimize any impacts resulting from the termination and any transition to a new vendor; and (ii) offer the Services directly to any SUNCOM Client or End User who meets Service Provider's credit requirements and who enters into a contract for service with Service Provider.

### 2.08 Contract Documents

This Contract, together with the following documents, set forth the entire understanding of the parties with respect to the subject matter. In case of conflict, the terms of the Contract shall control. If a conflict exists among any of these documents, the documents shall have priority in the order listed:
A. Any Amendments to the Contract.
B. Contract and Exhibits 1-8.
C. ITN No.: DMS-10/11-008, as amended.

## Contract 3.0-PROVISION OF SERVICE

### 3.01 Generally

Service Provider agrees to provide the Services in accordance with the specifications and requirements set forth in this Agreement.

### 3.02 Reports

The Service Provider shall provide monitoring tools with reporting functionality, if available, to the Department which monitors the defined SLA service parameters in accordance with Exhibit 5.

The reports referenced in Exhibit 1, Exhibit 2, and Exhibit 5 (SLA Matrix) shall be provided by the Service Provider. The Service Provider shall submit reports in electronic format to the Department. The reports shall be due within a timeframe mutually agreed upon between the parties or no later than 30 days following the request from the Department. Any additional ad hoc reports requested by the Department shall be provided by the Service Provider upon mutual agreement of the format and within a timeframe mutually agreed upon between the parties.

### 3.03 Customer Care Services

Service Provider's technical support resources (call centers, website, etc.) shall be available to End Users and SUNCOM Clients for resolution of most Service-related issues. In addition, the Department and SUNCOM Clients will have access to a technical support desk as set forth in Section 6.03 below.
3.04 No Privity With End Users or SUNCOM Clients

Unless otherwise provided in this Agreement, Service Provider has no obligations to the End Users or SUNCOM Clients for the resolution of billing and account issues relating to the Service and shall not be authorized to send any bills for the Service to such End Users or SUNCOM Clients.

### 3.05 Right to Deactivation of Unused Accounts

The parties will cooperate to ensure that End User accounts do not lie dormant for extended periods of time (six months or more). Service Provider shall not deactivate such accounts until the Department has been given at least sixty ( 60 ) days to investigate and notify the SUNCOM Client. If circumstances warrant, the Department may require Service Provider to postpone the planned deactivation for some identified period of time.

### 3.06 Discounts

See Exhibit 7 for details regarding discounts available to SUNCOM Clients, employees and retirees. Other terms and conditions of this Agreement do not apply to Exhibit 7.

## Contract 4.0-PRICING

### 4.01 Rates

The full and complete prices for the Services are set forth on Exhibit 3, attached hereto.

### 4.02 Rate Increases

The rates set forth on Exhibit 3 may not increase prior to January 1, 2014. Beginning January 1, 2014, Service Provider may increase the pricing subject to the following limitations: (i) the Department must be given at least one hundred eighty (180) days advance written notice of the exact amount of the price increase; (ii) no more than one price increase may be made in any twelve (12) month period; and (iii) the price increase may not exceed the most recent annual percentage increase in Consumer Price Index (CPI-W) for Urban Wage Earners and Clerical Workers, All Items, South Region (using the most recent twelve months of Labor Department statistics available at the time the notice was given). No retroactive price increases are allowed.

### 4.03 International Dialing Charges

Unless otherwise instructed by the Department, Service Provider shall not enable International Dialing ("IDIAL") on End Users handsets. If international calling is enabled, Service Provider may reasonably restrict availability and may charge the Department at Service Provider's standard international long distance rates, including toll charges. See definition for "International Dialing."

### 4.04 Metering of Calls

The length of calls is generally measured from the time the End User presses the "SEND" key and ends when the phone device disconnects from Service Provider's facilities or within one second after the End User presses the "END" key if sooner. When airtime is charged for feature use without radio airtime being used (such as Call Forwarding features), measurement is based on switch access time.

### 4.05 Metering of Data Usage

Service Provider monitors all data sent to and from the device which can include, Header, Payload, ICMP and retransmitted packets. Billable data is determined by data mediation which accounts for the specifics of the End Users rate plan. Data can be billed in kbps, mbps and Gbps depending on the End User specific rate plan. Billing will round up to the next kbps, mbps or Gbps specific to the End User rate plan. Branded/Package/Premium services may include unlimited usage for specific data use in which byte counts for the allowed unlimited data would be removed from the total byte count during data mediation.

### 4.06 Minimum Monthly Fee (MMF)

Every SUNCOM Client's Service Account will incur a minimum monthly charge (as set in Exhibit 3 Price) unless the Service Account's utilization cost exceeds the Minimum Monthly Fee's amount.

## Contract 5.0-EQUIPMENT

### 5.01 Responsibility for Obtaining Equipment

SUNCOM Clients and End Users shall be responsible for obtaining the equipment necessary to use the Services from Service Provider or third parties. The Department may impose reasonable policies respecting such equipment.

### 5.02 Network Compatibility

Pursuant to this Agreement, Service Provider agrees to offer equipment (including accessories) to SUNCOM Clients on the following basis:
(i) Comparable Terms and Prices: The equipment models, standard prices and standard terms of sale shall be comparable to those offered to Service Provider's largest customers in Florida.
(ii) Minimum Discounts: Pricing shall reflect, at a minimum, the discounts set forth on Exhibit 3 Pricing (Pricing for Equipment).
(iii) Promotions: Service Provider may offer equipment sales promotions to SUNCOM Clients with the Department's consent. If requested, the Department may (but is not required to) assist in publishing these promotions.
(iv) Ordering Process: Service Provider may require SUNCOM Clients to follow reasonable procedures for ordering, receiving and paying for the equipment (e.g., a requirement that all
orders be placed through a designated account executive or toll-free number).
(v) Cancellation Fees: Any applicable term commitments or early cancellation fees relating to service/equipment will be the responsibility of the Department.
(vi) Warranties: Service Provider agrees to pass through to SUNCOM Clients any and all equipment vendor warranties (including battery) to the fullest extent allowed under applicable law.
(vii) Americans with Disabilities Act: Service Provider shall identify any products that may be used or adapted for use by visually, hearing, or other physically impaired individuals.

### 5.03 Equipment Lists and Catalogs

The parties will cooperate in updating the equipment lists and catalogs set forth in Service Provider's response to the ITN. These updated lists and catalogs (with applicable pricing) shall be made available for viewing and ordering by SUNCOM Clients in accordance with Exhibit 2 - Business Process and Operation. Service Provider shall provide the Department with reasonable advanced notice (i.e., prior to the effective date) of any equipment included in the lists and catalogs which will be discontinued.

### 5.04 Reports of End User Equipment

To Be Provided To The Department. Service Provider will provide the Department with monthly reports as described in Exhibit 2 - Business Process and Operation.

## Contract 6.0-BUSINESS PROCESS AND OPERATIONS

### 6.01 Generally

The initial business processes and operational requirements applicable to this Agreement are set forth on Exhibit 2 - Business Process and Operation. The parties shall cooperate to make reasonable clarifications, modifications, additions or deletions to these requirements from time to time based on changing circumstances and/or the desire for better efficiencies. By the end of the Development and Preparation Phase contemplated in Exhibit 2 - Business Process and Operation, the parties will organize and set forth the requirements in a comprehensive Operational Guide which each party will follow in good faith. Changes in the Operational Guide may be accomplished and implemented by mutual agreement without a formal amendment to the Agreement.

### 6.02 Weekly Conference Calls

Service Provider shall participate in a weekly conference call with the Department to discuss and provide status on all open or unresolved issues related to the Services (including trouble tickets). It shall be the responsibility of Service Provider to coordinate and initiate the call at a time acceptable to the Department's staff. At the Department's discretion, the call frequency may be modified.

### 6.03 Helpdesk

To address issues relating to the Service or this Agreement that are beyond the expertise of Service Provider's standard customer care resources, Service Provider shall provide a centralized trouble reporting and maintenance system ("HelpDesk) for use by the Department and SUNCOM Clients.

### 6.04 Escalation Requirements

Service Provider's escalation procedure and contact list to be used for unresolved SUNCOM Client problems, unresolved network problems, or problems not being resolved in a timely manner shall include names, titles, and phone numbers of contacts in Service Provider's escalation chain.

### 6.05 Authorized Representatives

Immediately upon execution of this Agreement, Service Provider shall notify the Department of its authorized representatives for purposes of giving and receiving the notices provided for under this Section 6.0 and any other Service orders, including those which involve the activation, change, or discontinuance of Service.

The Department's authorized representatives are as follows:

## A. Contract Administrator liaison with the Contractor's Contract Manager and Department. <br> Christina Espinosa, FCCN, FCCM <br> Purchasing Analyst <br> Departmental Purchasing <br> Florida Department of Management Services <br> 4050 Esplanade Way, Suite 380.9 z <br> Telephone: (850) 410-2404

The employee primarily responsible for administrative duties relating to the Agreement, such as maintaining the Contract file and financial information on this Contract, and will serve as the

The Department may appoint a different Contract Administrator, Contract Manager and/or SUNCOM Product Manager without an amendment to the Agreement, by sending written notice to Service Provider.

## B. Contract Manager

The employee primarily responsible for overseeing each party's performance under to the terms of this Agreement. Any communication from the Contractor to the Department relating to the Agreement shall be copied to the Contract Manager.

## Jonathan Rakestraw

Division of Telecommunications
Department of Management Services
4030 Esplanade Way, Suite 115
Tallahassee, Florida 32399-0950
Telephone: (850) 921-0857/Fax: (850) 921-5162
E-mail: jonathan.rakestraw@dins.myflorida.com
C. SUNCOM Product Manager

The employee primarily responsible for overseeing the technical requirements for this Agreement.

Raghib Qureshi
Division of Telecommunications
Department of Management Services
4030 Esplanade Way, Suite 125J
Tallahassee, Florida 32399-0950
Telephone: (850) 413-0319
E-mail: raghib.qureshi@dms.myflorida.com

## Contract 7.0-TERMS OF PAYMENT

### 7.01 Invoicing of Charges

Invoicing shall comply with the terms and conditions set forth in Exhibit 2 (Business Operations) attached to this Agreement.

### 7.02 Payment of Charges

Payment shall be made in accordance with State law, including Sections 215.422 and 287.0585, Florida Statutes, which govern time limits for payment of invoices. Invoices that must be returned to Service Provider due to preparation errors will result in a delay in payment. The Department is solely responsible for all charges billed under this Agreement, whether or not a SUNCOM Client has paid the Department for such charges.

### 7.03 Transaction Fee

The State has instituted MyFloridaMarketPlace, a statewide eProcurement System ("System"). Pursuant to Section 287.057(23), Florida Statutes, all payments shall be assessed a Transaction Fee of one percent ( $1.0 \%$ ), which Service Provider shall pay to the State, unless exempt pursuant to Rule 60A1.032, F.A.C.

For payments within the State accounting system (FLAIR or its successor), the Transaction Fee shall, when possible, be automatically deducted from payments to Service Provider. If automatic deduction is not possible, Service Provider shall pay the Transaction Fee pursuant to Rule 60A-1.031(2), F.A.C. By submission of these reports and corresponding payments, Service Provider certifies their correctness. All such reports and payments shall be subject to audit by the State or its designee.

Service Provider shall receive a credit for any Transaction Fee paid by Service Provider for the purchase of any item(s) if such item(s) are returned to Service Provider through no fault, act, or omission of Service Provider. Notwithstanding the foregoing, a Transaction Fee is non-refundable when an item is rejected or returned, or declined, due to Service Provider's failure to perform or comply with specifications or requirements of the Agreement.

Failure to comply with these requirements shall constitute grounds for declaring Service Provider in default and recovering re-procurement costs from Service Provider in addition to all outstanding fees. SERVICE PROVIDERS DELINQUENT IN PAYING TRANSACTION FEES MAY BE SUBJECT TO BEING REMOVED FROM THE DEPARTMENT'S VENDOR LIST AS PROVIDED IN RULE 60A-1.006, F.A.C.

### 7.04 Taxes

The State does not pay Federal excise or sales taxes on direct purchases of tangible personal property. The State will not pay for any personal property taxes levied on Service Provider or for any taxes levied on employees' wages.

### 7.05 Disputed Charges

Disputed charges shall be handled in the manner set forth in Exhibit 2 - Business Process and Operation, Section 5.07.7, attached to this Agreement and to pursuant to Section 215.422, Florida Statutes and Rule 60FF-2 Florida Administrative code.

### 7.06 Proration of Charges

Monthly fees for billing periods of less than one month will be prorated based on the actual number of days in such periods.

### 7.07 Charges Resulting from Lost or Stolen Devices

In the event an End User's or SUNCOM Client's voice or data transmitting device ("Device") is lost, stolen, or otherwise absent from the End User's or SUNCOM Client's possession or control, the Department shall nevertheless be liable for all charges attributable to the Device until it or the End User or SUNCOM Client notifies Service Provider during Business Hours of such loss, theft, or unauthorized absence, in which case the Department's liability therefore shall terminate at the earlier of (i) deactivation of the Device by Service Provider, or (ii) the end of four (4) Business Hours after such notification is received by Service Provider. Service Provider shall use reasonable efforts, taking into account all circumstances which shall include other operational demands placed upon its employees, to deactivate Service to the Device affected as soon as practicable.

### 7.08 Right of Offset

The Department may, in addition to other remedies available at law or equity and upon notice to Service Provider, retain from amounts due Service Provider such monies as may be necessary to satisfy any claim arising under (i) this Agreement, or (ii) any other liability or obligation of Service Provider or its affiliates to the State of Florida.

## Contract 8.0-THE DEPARTMENT'S OBLIGATIONS

### 8.01 Trained Staff

The Department shall provide an adequate and properly trained staff to receive and investigate any complaints from its End Users or SUNCOM Clients relating to Service, and will report any trouble to Service Provider with respect to Service only upon reasonable verification that such trouble is due to reasons other than the misuse or malfunctioning of the End User's or SUNCOM Client's equipment or the failure of such equipment to meet the technical standards for compatibility with Service.

### 8.02 Responsibility for Actions or Omissions

The Department shall be solely responsible for all costs and expenses incurred in connection with its actions or omissions in the sale of Service or otherwise relating to this Agreement. The Department shall act in all respects on its own account, and shall be solely responsible for such things as billing, collection and, except as provided in Section 11 and Exhibit 1 - Technical Requirements, abuse or fraudulent use of any element of the Service, whether by the Department's employees or agents of the Department, an End User or a SUNCOM Client, or any third party (excepting only actions by Service Provider, Service Provider's agent or Service Provider's employees), provided Service Provider has followed the Department's instructions under this Agreement with respect to such use.

### 8.03 Responsibility for Agents

The Department is responsible for the performance of its agents, if any, and shall ensure that its agents are in compliance with any applicable terms of this Agreement and any other applicable industry standards, rules and regulations.
8.04 No Rights to Service Provider's Facilities or Intellectual Property

No provision of this Agreement shall be construed as vesting in the Department any control, ownership or rights in any facilities, operations or intellectual property of Service Provider.

### 8.05 Notice to End Users and SUNCOM Clients

The parties will cooperate in advising each End User and SUNCOM Client of the following:
(i) The availability of the Service is not assured at all times or places;
(ii) The privacy of the Service is not assured at all times or places;
(iii) End Users and SUNCOM Clients have no contractual relationship with Service Provider with respect to the Service; and
(iv) Any liability Service Provider might have to an End User or a SUNCOM Client for the Service shall not exceed the liability Service Provider would have if the End User or SUNCOM Client was a direct customer of Service Provider and had agreed to Service Provider's standard terms and conditions.
The above notice requirements may be satisfied by a reasonably placed posting on the Department's SUNCOM website.

### 8.06 Protection of Service Provider Marks

The Department recognizes the right, title, and/or interest of Service Provider (through ownership or license) to all service marks, trademarks, and trade names owned by or used by Service Provider (the "Marks"). The Department agrees not to, directly or indirectly, contest or otherwise impair such right, title, and interest of Service Provider. The Department has no rights, and shall not acquire any right, title or claim to the Marks, shall not use any Marks, and shall not use Service Provider or any trademarks or trade names of Service Provider, directly or indirectly, without the prior written consent of Service Provider.

### 8.07 Customer Choice

Pursuant to chapter 287, Florida Statutes, the Department engaged in a lengthy competitive bidding process to determine which solution offered the best value to the State of Florida. At the conclusion of the competitive bidding process, Verizon Wireless received the highest ranking on both the price and technical components of the ITN. See Exhibit 8. Pursuant to this Agreement, agencies are permitted to choose between the three vendors on the Agreement when making mobile communication purchases. However, agencies should follow their best practices in making the purchase decision, incorporating objective factors that include, but are not limited to, price, quality, design and workmanship.

### 8.08 Monitoring of Discretionary User Utilization

The Department shall monitor, on a quarterly basis, cumulative utilization of all the agreements resulting from the ITN by all users other than State Agencies (generally referred to as Discretionary Users). Service Provider shall make a good faith effort to promote the services as prescribed in the ITN. However, if utilization of all the agreements resulting from the ITN by Discretionary Users decreases by $10 \%$ or more cumulatively as verified by a joint study, the Department shall consider revising this Agreement to prevent the loss of Discretionary Users.

## Contract 9.0-SERVICE PROVIDER'S OBLIGATIONS

### 9.01 Notice of Material Changes in Service

Service Provider agrees to provide timely and reasonably detailed notice to the Department (based on circumstances present) of any material changes in Service of either a permanent or temporary nature.

### 9.02 Planned Outages

The Service Provider, over the wireless network, shall send a popup, text message, or other type communication which informs the end customer of the anticipated outage including date, time, and duration.

A notification mechanism shall send a notification to the Department communicating the wireless services may not be available in a generalized area with an estimated time for service restoration.
9.04 Department Test Accounts

Service Provider shall furnish up to ten (10) voice and up to ten (10) data (including equipment, voice airtime, and data transmit) wireless devices for use by the Department as test accounts. The test accounts shall be used to perform evaluation testing for the life of the awarded contract. The test accounts and devices shall be furnished at no cost.
9.05 SUNCOM Client Testing and Evaluation

Prior to making their initial order for Service, SUNCOM Clients shall be permitted to obtain wireless demonstration equipment, including airtime, for the purposes of testing and evaluation at no additional cost.
9.06 Security and Confidentiality
A. The Service Provider shall comply fully with all security procedures, laws and regulations of the United States, State and the Department in performance of the Agreement.
B. The Service Provider (and any person or entity obtaining information through Service Provider) shall not divalge to any third parties any confidential information obtained by Service Provider or its agents, subcontractors or employees in the course of performing the Services. Such confidential information shall include but not be limited to, End User phone numbers, usage records, location information and other forms of identification of End User, security procedures, business operations information, or commercial proprietary information of the State, the Department, a SUNCOM Client or an End User. The Service Provider shall not be required to keep confidential any information or material that is publicly available through no fault of Service Provider, material that Service Provider developed independently without relying on the State's or SUNCOM Client's confidential information, or material that is otherwise obtainable under State law as a public record. To ensure confidentiality, Service Provider shall take appropriate steps as to its personnel, agents, and subcontractors. The terms of this paragraph shall survive the termination of this Agreement.

### 9.07 Prison Rehabilitative Industries and Diversified Enterprises, Inc. (PRIDE)

Section 946.515(2), Florida Statutes, requires the following statement to be included in this Agreement: "It is expressly understood and agreed that any articles which are the subject of, or required to carry out, the Agreement shall be purchased from the corporation identified under Chapter 946 of the Florida Statutes (PRIDE) in the same manner and under the same procedures set forth in sections $946.515(2)$ and (4) of the Florida Statutes; and for purposes of the Agreement the person, firm, or other business entity carrying out the provisions of the Agreement shall be deemed to be substituted for the agency insofar as dealings with such corporation are concerned." Additional information about PRIDE and the products it offers is available at http://www.pridefl.com.
9.08 Products Available from the Blind or Other Handicapped. Section 413.036(3), Florida Statutes Section 413.036(3), Florida Statutes, requires the following statement to be included in this Agreement: "It is expressly understood and agreed that any articles that are the subject of, or required to carry out, this contract shall be purchased from a nonprofit agency for the Blind or for the Severely Handicapped that is qualified pursuant to Chapter 413, Florida Statutes, in the same manner and under the same procedures set forth in section 413.036 (1) and (2), Florida Statutes; and for purposes of this contract the
person, firm, or other business entity carrying out the provisions of this contract shall be deemed to be substituted for the State agency insofar as dealings with such qualified nonprofit agency are concerned." Additional information about the designated nonprofit agency and the products it offers is available at http://www.respectofflorida.org.

## E-Verify Employment Eligibility Verification

Pursuant to State of Florida Executive Orders Nos.: 11-02 and 11-116, Contractor is required to utilize the U.S. Department of Homeland Security's E-Verify system to verify the employment of all new employees hired by Contractor during the contract term. Also, Contractor shall include in related subcontracts a requirement that subcontractors performing work or providing services pursuant to the state contract utilize the E-Verify system to verify employment of all new employees hired by the subcontractor during the contract term.

## Contract 10.0-ABUSIVE OR FRAUDULENT USE OF THE SERVICES

### 10.01 Fraud

If Service Provider reasonably suspects that any Service is being abused or used for fraudulent purposes, Service Provider reserves the right to terminate such Service to the End User immediately. In those instances, the Department shall have no liability for abuse or fraudulent use charges incurred after Service Provider's suspicion occurred. Service Provider shall use reasonable efforts during Business Hours to provide advance notice of termination of Service.

### 10.02 Minimize Abuse

The Department agrees to (i) make good faith efforts to minimize abuse or fraudulent use, (ii) promptly report any suspected abuse or fraudulent use to Service Provider, and (iii) cooperate in any investigation or prosecution initiated by Service Provider. Service Provider may require the Department to cancel the right to use Service by any of its End Users or SUNCOM Clients abusing or fraudulently marketing or using Service.

### 10.03 Suspected Abuse or Fraudulent

If Service Provider gives the Department notice of suspected abuse or fraudulent use prior to termination of Service, the Department shall be liable for all abuse or fraudulent charges, costs or damages incurred more than twenty-four (24) hours (or such shorter period as Service Provider specified) after Service Provider provides such notice, unless the Department has instructed Service Provider in writing to terminate Service within twenty-four (24) hours (or such shorter period as Service Provider specifies) of receiving Service Provider notice.

### 10.04 Fraudulent Use of Services

If the Department at any time suspects that any Service may be, has been or is being used for abuse or fraudulent purposes, the Department shall be liable for all costs or charges incurred until four (4) Business Hours after the Department notifies Service Provider to terminate Service under Section 2.05.

### 10.05 Damages Resulting From Any Unauthorized Use

Any charges, costs or damages resulting from any unauthorized use of Service that were not caused by the actions or inactions of the Department, or an End User shall be the liability of Service Provider.

### 10.06 Interrupt or Terminate Service

Upon notice to Department, Service Provider may interrupt or terminate Service if Service Provider determines that the End User's use of the Service infringes intellectual property rights.

## Contract 11.0-NO WARRANTIES

SERVICE PROVIDER HEREBY EXPRESSLY DISCLAIMS ANY AND ALL IMPLIED WARRANTIES OF ANY NATURE RELATING WHATSOEVER TO THE SERVICE, SOFTWARE OR ANY EQUIPMENT PROVIDED UNDER THIS AGREEMENT, INCLUDING BUT NOT LIMITED TO THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE.

TO THE EXTENT SERVICE PROVIDER PROVIDES ACCESS TO INFORMATION PROVIDED BY OTHER SOURCES, SERVICE PROVIDER ACCEPTS NO LIABILITY FOR AND MAKES NO WARRANTIES, EXPRESS OR IMPLIED, WITH RESPECT TO THE CONTENT THEREOF.

## Contract 12.0-LIMITATIONS OF LIABILITY

SERVICE PROVIDER'S LIABILITY FOR DAMAGES OR COSTS ARISING FROM ERRORS, OUTAGES, OR FAILURES OF SERVICE, LACK OF SECURITY IN USE OF SERVICE, OR DEFECTS OR MALFUNCTIONS OF THE FACILITIES, OCCURRING IN THE COURSE OF PERFORMING UNDER THIS AGREEMENT, REGARDLESS OF THE LEGAL BASIS FOR SUCH CLAIM, SHALL IN ANY EVENT BE LIMITED TO AN AMOUNT EQUAL TO THE PROPORTIONATE CHARGE TO THE DEPARTMENT FOR THE PERIOD OF SERVICE DURING WHICH SUCH ERRORS, OUTAGES, FAILURES, DEFECTS, OR MALFUNCTIONS OF EQUIPMENT OCCUR, SUBJECT TO THE ADDITIONAL LIMITATIONS BELOW. THE ABOVE LIMITATION DOES NOT INCLUDE ANY POTENTIAL LIABILITY FOR INTENTIONAL TORTS.

NO PARTY SHALL BE LIABLE TO ANOTHER FOR SPECIAL, INDIRECT, PUNITIVE, OR CONSEQUENTIAL DAMAGES, INCLUDING LOST DATA OR RECORDS (EXCEPT TO THE EXTENT THE SERVICE PROVIDER IS REQUIRED TO BACK-UP DATA OR RECORDS), EVEN IF THE PARTY HAS BEEN ADVISED THAT SUCH DAMAGES ARE POSSIBLE. NO PARTY SHALL BE LIABLE FOR LOST PROFITS, LOST REVENUE, OR LOST INSTITUTIONAL OPERATING SAVINGS.

THE DEPARTMENT ACKNOWLEDGES THAT SERVICE IS MADE AVAILABLE TO EQUIPMENT ONLY WHEN THE EQUIPMENT IS WITHIN OPERATING RANGE OF THE FACILITIES LOCATED WITHIN THE WIRELESS SYSTEM. SERVICE MAY BE TEMPORARILY REFUSED, INTERRUPTED OR LIMITED FOR MANY REASONS. INDIVIDUAL CONNECTIONS MAY BE "DROPPED" (I.E., INVOLUNTARILY DISCONNECTED) FOR A VARIETY OF REASONS AS WELL. SERVICE PROVIDER SHALL INCUR NO LIABILITY FOR ITS INABILITY TO PROVIDE ADEQUATE SERVICES HEREUNDER IF SUCH INABILITY IS DUE TO THE LACK OF NETWORK COVERAGE, NETWORK CAPACITY, OR TO CAUSES BEYOND THE SERVICE PROVIDER'S REASONABLE CONTROL. NOR SHALL SERVICE PROVIDER BE RESPONSIBLE FOR ANY ACT OR OMISSION RELATED TO THIRD PARTY EQUIPMENT OR SYSTEMS USED IN CONNECTION WITH THE SERVICE.

WIRELESS SYSTEMS USE RADIO CHANNELS TO TRANSMIT VOICE AND DATA COMMUNICATIONS OVER A COMPLEX NETWORK, AND PRIVACY CANNOT BE

GUARANTEED. SO LONG AS THE SERVICE PROVIDER HAS TAKEN REASONABLE PRECAUTIONS AND COMPLIED WITH THE TERMS OF THIS AGREEMENT, THE DEPARTMENT AGREES THAT SERVICE PROVIDER SHALL NOT BE LIABLE TO THE DEPARTMENT OR TO END USERS FOR ANY SUCH LACK OF PRIVACY.

FOR ALL CLAIMS AGAINST SERVICE PROVIDER RELATING TO THE SERVICES PROVIDED UNDER THIS AGREEMENT, AND REGARDLESS OF THE BASIS ON WHICH THE CLAIMS ARE MADE, THE SERVICE PROVIDER'S LIABILITY FOR DIRECT DAMAGES SHALL BE LIMITED TO $\$ 1,000,000$.

THESE LIMITATIONS SHALL NOT APPLY TO CLAIMS ARISING UNDER THE INDEMNIFICATION PROVISIONS IN THIS AGREEMENT, OR UNDER SECTIONS 15.10 (COMPLIANCE WITH LAWS) OR 15.11 (E-RATE) OF THIS AGREEMENT.

## Contract 13.0-INDEMNIFICATION

### 13.01 Indemnification

Service Provider shall be fully liable for the actions of its agents, employees, partners, or subcontractors and shall fully indemnify, defend, and hold harmless the State, the Department, the SUNCOM Clients and the End Users, and their officers, agents, and employees, from suits, actions, damages, and costs of every name and description, including attorneys' fees, arising from or relating to the a breach of this Agreement by Service Provider. However, the foregoing shall not apply for that portion of any loss or damages proximately caused by the negligent act or omission of the State, the Department, a SUNCOM Client or an End User.

### 13.02 Conditions to Indemnification

Service Provider's obligations under the preceding paragraph with respect to any legal action are contingent upon the party seeking indemnification giving Service Provider (i) written notice of any action or threatened action, (ii) the opportunity to take over and settle or defend any such action at Service Provider's sole expense, and (iii) reasonable assistance in defending the action at Service Provider's sole expense. Service Provider shall not be liable for any settlement or compromise made by the State, the Department, a SUNCOM Client or any End User in any legal action without Service Provider's prior written consent, which shall not be unreasonably withheld.

## Contract 14.0-DISPUTES

Any dispute concerning performance of the Agreement, except for billing disputes, shall be decided by the Department's Contract Manager, who shall reduce the decision to writing and serve a copy on Service Provider. The decision shall be final and conclusive unless within twenty one (21) days from the date of receipt, Service Provider files with the Department a petition for administrative hearing. The Department's decision on the petition shall be final, subject to Service Provider's right to review pursuant to Chapter 120 of the Florida Statutes. Exhaustion of administrative remedies is an absolute condition precedent to Service Provider's ability to pursue any other form of dispute resolution; provided, however, that the parties may employ the alternative dispute resolution procedures outlined in Chapter 120.

Without limiting the foregoing, the exclusive venue of any legal or equitable action that arises out of or relates to the Agreement shall be the appropriate State court in Leon County, Florida. In any such action, Florida law shall apply and the parties waive any right to jury trial.

## Contract 15.0-MISCELLANEOUS

### 15.01 Scrutinized Companies Lists

In executing this contract, Service Provider certifies that it is not listed on either the Scrutinized Companies with Activities in Sudan List or the Scrutinized Companies with Activities in the Iran Petroleum Energy Sector List, created pursuant to section 215.473, Florida Statutes. Pursuant to section 287.135(5), Florida Statutes, Service Provider agrees the Department may immediately terminate this contract for cause if the Service Provider is found to have submitted a false certification or if Service Provider is placed on the Scrutinized Companies with Activities in Sudan List or the Scrutinized Companies with Activities in the Iran Petroleum Energy Sector List during the term of the contract.

### 15.02 Annual Appropriations

The State's performance and obligation to pay under this contract are contingent upon an annual appropriation by the Legislature.

### 15.03 Waiver

The delay or failure by either party to exercise or enforce any of its rights under this Agreement shall not constitute or be deemed a waiver of that party's right thereafter to enforce those rights, nor shall any single or partial exercise of any such right preclude any other or further exercise thereof or the exercise of any other right.

### 15.04 Public Records

The Department may terminate this Agreement if Service Provider refuses to allow public access to all documents, papers, letters, or other material made or received by Service Provider in conjunction with this Agreement, unless the records are exempt from Section 24(a) of Article I of the State Constitution and Section 119.07(1), Florida Statutes.

### 15.05 Contractual Obligations

Neither party is authorized to act as an agent for, or legal representative of, the other party, nor shall either party have authority to assume or create any obligation on behalf of, in the name of, or that shall be binding upon, the other party.
15.06 No Subcontracting

The Service Provider may not subcontract any of the Services without the Department's prior written consent. The Service Provider shall not be released of its contractual obligation to the Department because of any subcontract.

### 15.07 Notices

Except as otherwise provided in this Agreement, all notices required or permitted to be given hereunder shall be in writing and shall be delivered (a) personally; (b) by certified mail, return receipt requested; (c) by an overnight courier service having a record of receipt; or (d) by facsimile, with a confirming copy sent by one of the other three methods described in this sentence. Notices shall be addressed as follows:
(a) If to Department, notice shall be sent to the Contract Administrator and the Contract Manager (see Section 6.05 above).

If to Service Provider:

Verizon Wireless<br>Attention: Legal and External Affairs Department<br>One Verizon Way, VC52S401<br>Basking Ridge, NJ 07920-1097<br>with a copy to:<br>Verizon Wireless<br>Attention: Area General Counsel<br>One Verizon Place<br>Alpharetta, GA 30004

Any party hereto may change its address by a notice given to the other party hereto in the manner set forth above. All notices shall be effective on receipt.

### 15.08 Force Majeure

The Contractor shall not be responsible for delay resulting from its failure to perform if neither the fault nor the negligence of the Contractor or its employees or agents contributed to the delay and the delay is due directly to acts of God, wars, acts of public enemies, strikes, fires, floods, or other similar cause wholly beyond the Contractor's control, or for any of the foregoing that affect subcontractors or Contractors if no alternate source of supply is available to the Contractor. In case of any delay the Contractor believes is excusable, the Contractor shall notify the Customer in writing of the delay or potential delay and describe the cause of the delay either (1) within ten (10) days after the cause that creates or will create the delay first arose, if the Contractor could reasonably foresee that a delay could occur as a result, or (2) if delay is not reasonably foreseeable, within five (5) days after the date the Contractor first had reason to believe that a delay could result. THE FOREGOING SHALL CONSTITUTE THE CONTRACTOR'S SOLE REMEDY OR EXCUSE WITH RESPECT TO DELAY. Providing notice in strict accordance with this paragraph is a condition precedent to such remedy. No claim for damages, other than for an extension of time, shall be asserted against the Customer. The Contractor shall not be entitled to an increase in the Contract price or payment of any kind from the Customer for direct, indirect, consequential, impact or other costs, expenses or damages, including but not limited to costs of acceleration or inefficiency, arising because of delay, distuption, interference, or hindrance from any cause whatsoever. If performance is suspended or delayed, in whole or in part, due to any of the causes described in this paragraph, after the causes have ceased to exist the Contractor shall perform at no increased cost, unless the Customer determines, in its sole discretion, that the delay will significantly impair the value of the Contract to the State or to Customers, in which case the Customer may (1) accept allocated performance or deliveries from the Contractor, provided that the Contractor grants preferential treatment to Customers with respect to products subjected to allocation, or (2) purchase from other sources (without recourse to and by the Contractor for the related costs and expenses) to replace all or part of the products that are the subject of the delay, which purchases may be deducted from the Contract quantity, or (3) terminate the Contract in whole or in part.

### 15.09 Ethical Responsibilities

Each party shall be governed in all its dealings with respect to this Agreement by the highest standards of honesty, integrity, and fair dealing. Notwithstanding, the Department shall meet the requirements of Chapter 112, Florida Statutes where applicable.

### 15.10 Compliance With Laws

Service Provider and the Department shall at all times comply in all material respects with all laws, rules, codes, ordinances, and licensing requirements and regulations applicable to the performance of this Agreement and the conduct of their business, including those of federal, State, and local agencies
having jurisdiction and authority. By way of non-exhaustive example, Chapter 287, Florida Statutes, and Chapters $60 \mathrm{~A}-1$ and 60 FF , Florida Administrative Code, governs the Agreement. By way of further non-exhaustive example, Service Provider shall comply with Section 247A(e) of the Immigration and Nationalization Act, the Americans with Disabilities Act, and all prohibitions against discrimination on the basis of race, religion, sex, creed, national origin, handicap, marital status, or veteran's status. Violation of such laws shall be grounds for Agreement termination.

For additional information regarding SUNCOM rules and statutes, please reference the following link: http://dms.myflorida.com/suncom/suncom_customer_resources/rules_and_statutes

### 15.11 E-Rate

The Schools and Libraries Program of the federal Universal Service Fund, commonly known as "ERate," is administered by the Universal Service Administrative Company (USAC), through its Schools and Libraries Division (SLD), under the direction of the Federal Communications Commission (FCC). The program provides discounts to assist most schools and libraries in the United States to obtain affordable eligible telecommunications, Internet access, and internal connections. SUNCOM Clients who have applied for E-Rate funding for eligible services and equipment from Service Provider are referred to herein as "E-Rate SUNCOM Clients."

Service Provider must have obtained or applied to obtain a Service Provider Identification Number (SPIN) from USAC prior to execution of the Agreement and shall provide relevant SPIN(s) to the Department. Service Provider also is required to submit a Service Provider Annual Certification (SPAC) (Form 473) to USAC each funding year to certify that it will comply with E-Rate rules and regulations. Service Provider shall maintain eligibility as an E-Rate service provider and shall avoid being placed on Red Light status by the FCC for the duration of the Agreement.

During the term of the Agreement, Service Provider shall be required to take all appropriate action to provide services in compliance with the terms and conditions of the Agreement and E-Rate rules and regulations. If Service Provider becomes ineligible as an E-Rate service provider during the term of the Agreement or becomes unwilling or unable to provide E-Rate eligible services in compliance with the Agreement and E-Rate rules and regulations, the Department and its E-Rate SUNCOM Clients shall change service providers and, if applicable, seek substitute services in accordance with applicable ERate rules and procedures. If during the term of the Agreement, due to circumstances within Service Provider's control, Service Provider becomes ineligible as an E-Rate service provider, becomes unwilling or unable to provide E-Rate eligible services in compliance with E-Rate rules and regulations or the Agreement, or violates E-Rate rules and regulations in a way that causes USAC to deny E-Rate SUNCOM Clients funding in whole or in part, the following shall apply:
A. Service Provider shall be liable for the actual direct damages incurred by the Department and any affected E-Rate SUNCOM Clients that have complied with the applicable E-Rate rules and regulations.

1. In the event that the Department and its E-Rate SUNCOM Clients change service providers and seek substitute services pursuant to the above paragraph, direct damages shall include but not be limited to any amounts paid to the substituted service provider above Service Provider's price under this Agreement. In the event the Department or such E-Rate SUNCOM Clients are unable to obtain USAC approval to change to the new provider as a provider under E-Rate rules and such USAC denial is a result of Service Provider's intentional acts, gross negligence, or willful misconduct, Service Provider will also be liable for the amount of E-Rate funding forfeited as a result.
2. Service Provider shall continue to provide the affected services to the Department and any affected E-Rate SUNCOM Clients until such time as the Department and any affected E-Rate SUNCOM Clients obtain services from a new service provider as set forth above (Transition Period). If the Department or E-Rate SUNCOM Clients are unable to obtain E-Rate funding for the Service Provider services for the Transition Period as a result of Service Provider's intentional acts, gross negligence, or willful misconduct, the Department and E-Rate SUNCOM Clients will not be responsible to pay Service Provider for the amounts left unfunded by E-Rate for that Transition Period.
3. If Service Provider violation of the E-Rate rules and regulations is a reason for E-Rate SUNCOM Clients' loss or forfeiture of E-Rate funding, in whole or in part, the value of the lost funding associated with Service Provider violation will be considered direct damage under this subparagraph A..

In no event shall Service Provider be liable for direct damages as set forth in 1. or 3. above or be required to perform as set forth in 2. above, beyond the last day of the E-Rate funding year in which Service Provider becomes ineligible as a provider under E-Rate, becomes unwilling or unable to provide E-Rate eligible services in compliance with E-Rate rules and regulations or the Agreement, or violates E-Rate rules and regulations in a way that causes USAC to deny ERate SUNCOM Clients funding in whole or in part.

In addition, for purposes of clarification and to avoid confusion, the Department will not hold Service Provider responsible and Service Provider will not be liable pursuant to subparagraph A. above, if Service Provider becomes ineligible as an E-Rate provider during the term of the Agreement, becomes unwilling or unable to provide E-Rate eligible services in compliance with E-Rate rules and regulations or the Agreement, or violates E-Rate rules and regulations in a way that causes USAC to deny E-Rate SUNCOM Clients funding in whole or in part, due to circumstances that are determined to be beyond Service Provider's control.

In recognition of the lead time required to apply for E-Rate funding, existing E-Rate clients shall be entitled to continue utilizing the previous agreements as incorporated into this Agreement as Exhibit 6, currently in effect between the State of Florida and Service Provider until the end of the 2012-2013 E-Rate funding year, in the event the parties mutually agree that E -Rate funding is determined by the parties to be in jeopardy.
B. Invoicing. The Department acknowledges that it has posted an E-Rate Form 470 in connection with the procurement, which is a prerequisite to E-Rate eligible entities utilizing the Agreement awarded as a result of the procurement as the basis of E-Rate funding applications. Additionally, the Department acknowledges that some SUNCOM Clients may be eligible and apply for discounts under E-Rate. Both Service Provider and the Department agree that:

1. E-Rate has specific rules and regulations regarding the manner in which USAC and SLD approve funding requests, are presented billing and conducts audits in connections with funding under the E-Rate program; and
2. In order to ensure that the billing mechanisms and processes established pursuant to this Agreement with respect to the applications of SUNCOM Clients for discounts under the E-Rate program are in compliance with the E-Rate program requirements and
regulations, the duties and responsibilities of each party are set forth in Section 5.07.06 (Invoicing) of Exhibit 2 - Business Process and Operation.

### 15.12 Advertising

Subject to Chapter 119, Florida Statutes, Service Provider shall not publicly disseminate any information concerning the Agreement without prior written approval from the Department, including, but not limited to mentioning the Agreement in a press release or other promotional material, identifying the Department or the State as a reference, or otherwise linking Service Provider's name and either a description of the Agreement or the name of the State, the Department or any SUNCOM Client in any material published, either in print or electronically, to any entity that is not a party to Agreement, except potential or actual authorized distributors, dealers, resellers, or service representative.

### 15.13 Assignment

No rights or obligations hereunder shall be assigned or delegated, in whole or in part, by either party to any other person, firm, corporation, or other entity without the other party's prior written consent, which consent will not be unreasonably withheld. Notwithstanding the foregoing, Service Provider may assign this Agreement to an entity to whom the outstanding common stock or substantially all the assets of Service Provider are transferred after first receiving FCC and other necessary governmental approvals. For purposes of this provision, any change in the ultimate control of a party, by stock sale, merger, consolidation, or any other means, shall constitute an assignment subject to the consent requirements hereof.

### 15.14 Employees, Subcontractors, and Agents

All Service Provider employees, subcontractors, or agents performing work under the Agreement shall be properly trained technicians who meet or exceed any specified training qualifications. Upon request, Service Provider shall furnish a copy of technical certification or other proof of qualification. All employees, subcontractors, or agents performing work under the Agreement must comply with all security and administrative requirements of the Department and shall comply with all controlling laws and regulations relevant to the services they are providing under the Agreement. As required by law, the State may conduct, and Service Provider shall not impede, a security background check or otherwise assess any employee, subcontractor, or agent furnished by Service Provider. The State may refuse access to, or require replacement of, any personnel for cause, including, but not limited to, technical or training qualifications, quality of work, change in security status, or non-compliance with a Department's security or other requirements. Such approval shall not relieve Service Provider of its obligation to perform all work in compliance with the Agreement. The State may reject and bar from any facility for cause any of Service Provider's employees, subcontractors, or agents.

### 15.15 Governmental Restrictions

If Service Provider believes that any governmental restrictions have been imposed that require alteration of the material, quality, workmanship or performance of the products offered under the Agreement, Service Provider shall immediately notify the Department in writing, indicating the specific restriction. The Department reserves the right and the complete discretion to accept any such alteration or to cancel the Agreement at no further expense to the Department.

### 15.16 Lobbying and Integrity

The Service Provider shall not, in connection with this or any other agreement with the State, directly or indirectly (i) offer, confer, or agree to confer any pecuniary benefit on anyone as consideration for any State officer or employee's decision, opinion, recommendation, vote, other exercise of discretion, or violation of a known legal duty, or (ii) offer, give, or agree to give to anyone any gratuity for the benefit of, or at the direction or request of, any State officer or employee. For purposes of clause (ii), "gratuity" means any payment of more than nominal monetary value in the form of cash, travel,
entertainment, gifts, meals, lodging, loans, subscriptions, advances, deposits of money, services, employment, or contracts of any kind. Upon request of the Department's Inspector General, or other authorized State official, Service Provider shall provide any type of information the Inspector General deems relevant to Service Provider's integrity or responsibility. Such information may include, but shall not be limited to, Service Provider's business or financial records, documents, or files of any type or form that refer to or relate to the Agreement. The Service Provider shall retain such records for the longer of (i) three years after the expiration of the Agreement or (ii) the period required by the General Records Schedules maintained by the Florida Department of State (available at: $\mathrm{http}: / / \mathrm{dlis} . d o s . s t a t e . f l . u s / b a r m / g e n s c h e d u l e s / g e n s c h e d . h t m)$. The Service Provider agrees to reimburse the State for the reasonable costs of investigation incurred by the Inspector General or other authorized State official for investigations of Service Provider's compliance with the terms of this or any other agreement between Service Provider and the State which results in the suspension or debarment of Service Provider. Such costs shall include, but shall not be limited to: salaries of investigators, including overtime; travel and lodging expenses; and expert witness and documentary fees. The Service Provider shall not be responsible for any costs of investigations that do not result in Service Provider's suspension or debarment.

### 15.17 Warranty of Ability to Perform

The Service Provider warrants that, to the best of its knowledge, there is no pending or threatened action, proceeding, or investigation, or any other legal or financial condition, that would in any way prohibit, restrain, or diminish Service Provider's ability to satisfy its obligations hereunder. The Service Provider warrants that neither it nor any affiliate is currently on the convicted vendor list maintained pursuant to Section 287.133, Florida Statutes, or on any similar list maintained by any other state or the federal government. The Service Provider shall immediately notify the Department in writing if its ability to perform is compromised in any manner during the term of the Agreement.

### 15.18 Modification of Terms

The Agreement contains all the terms and conditions agreed upon by the parties, which terms and conditions shall govern all transactions between the Department and Service Provider. The Agreement may only be modified or amended upon mutual written agreement of the Department and Service Provider. No oral agreements or representations shall be valid or binding upon the Department or Service Provider. No alteration or modification of the Agreement terms, including substitution of product, shall be valid or binding against the Department. The Service Provider may not unilaterally modify the terms of the Agreement by affixing additional terms to product upon delivery (e.g., attachment or inclusion of standard preprinted forms, product literature, "shrink wrap" terms accompanying or affixed to a product, whether written or electronic) or by incorporating such terms onto Service Provider's order or fiscal forms or other documents forwarded by Service Provider for payment. The Department's acceptance of product or processing of documentation on forms furnished by Service Provider for approval or payment shall not constitute acceptance of the proposed modification to terms and conditions.

If a SUNCOM Client or the Department previously entered into a written agreement for the purchase of any Service from Service Provider, the provisions of such earlier agreement shall be subject to the terms for transition as set forth in Exhibit 2 - Business Process and Operations and no early cancellation fees shall apply.

### 15.19 *FHP and Associated or Similar Number

Service Provider will allow the Department, SUNCOM Clients, and its End Users in Florida to dial *FHP and other associated or similar numbers at no additional charge.

### 35.30 Successors and Assiapg

This Agreement shall be binding upon, and inure to the benefit of the parties hereto and their respective successors and permitted assigns.

The Agreement may be executed in counterparts, each of which shall be an original and all of which shall constitute but one and the same instrument.
15.22 Saygyaility

If a court deems any provision of the Agreenerat void or unenforceable, that provision shall be enforced orly to the extent that it is not in violation of law or is not otherwise unenforceable and all other provisions shall remain in full forte and effect.

IN WTTMESS WHEREOF, the paries have caused this Agreement to be executed by their duly authorized officers as of the dates signed below.

Slate or hammed



Approved as to form and legality by the. Deparmanests Office of the General Counsel








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### 15.20 Successors and Assigns

This Agreement shall be binding upon, and inure to the benefit of, the parties hereto and their respective successors and permitted assigns.

### 15.21 Execution in Counterparts

The Agreement may be executed in counterparts, each of which shall be an original and all of which shall constitute but one and the same instrument.

### 15.22 Severability

If a court deems any provision of the Agreement void or unenforceable, that provision shall be enforced only to the extent that it is not in violation of law or is not otherwise unenforceable and all other provisions shall remain in full force and effect.

IN WITNESS WHEREOF, the parties have caused this Agreement to be executed by their duly authorized officers as of the dates signed below.
STATE OF FLORIDA
DEPARTMENT OF MANAGEMENT SERVICES

Approved as to form and legality by the Department's Office of the General Counsel

John P. Miles, Secretary

## Date

## Date

VERIZON WIRESLESS PERSONAL COMMUNICATIONS LP (A DELAWARE LP) D/B/A VERIZON WIRELESS AND VERIZON WIRELESS OF THE EAST LP BY VERIZON WIRELESS OF GEORGIA LLC, TS GENERAL PARTNER BY CELLCO PARTNERSHIP, ITS SOLE MEMBER /D/B/A VERIZON WIRELESS


Todd Koccisano, Executive Director Enterprise \& Government
20- $\operatorname{dan}-2012$

Date

## EXHIBIT B

## CONTRACT, LEASE, AGREEMENT CONTROL FORM

Date: $q / 19 / 13$
Contract/Lease Control \#: C07-1535-PUR
Bid \#: BCC 41-07 Contract/Lease Type: CONTRACT
Award TolLessee: Verizon Wireless
Lessor:
Effective Date: 7/25/2007
Term: EXPIRES 9/30/2014 $\begin{aligned} & \text { Bcc Approved } 10 / 2 / 2012 \text {-mmendmant GSA/state Pricing } \\ & \text { Bec Apprived a/n7/13 Contract Cortinuafion }\end{aligned}$
Description of Contract/Lease: Wircless Communications - Phones/services
Department Manager: PURCHASING
Department Monitor: R. Brannon
Monitor's Telephone \#: 689-5960
Monitor's FAX \#: 689-5998
Date Closed:

CONTRACT \# C07-1535-PUR
VERIZON WIRELESS
WIRELESS COMMUNICATIONS -
PHONES/SERVICES
EXPIRES: 09/30/2014

## verizon wireless



## CONTRACT/LEASE RENEWAL FORM

Date:
Verizon Wireless
Attn: Paul Flood
1141 Montlimar Drive
Mobile, Al. 36609

CONTRACT \# C07-1535-PUR
VERIZON WIRELESS
WIRELESS COMMUNICATIONS -
PHONES/SERVICES
EXPIRES: 09/30/2014

## RE: Contract \# C07-1535-PUR renewal

Dear Mr. Flood:
The Okaloosa County Board of County Commissioners agrees to renew the subject contract/lease, \#C07-1535-PUR for an additional term. The contract renewal period will be $10 / 01 / 2013$ to $09 / 30 / 2014$. The annual budgeted amount for this contract is greater than $\$ 50,000.00$.

If you are in agreement, please sign below and return this form along with a current Certificate of Insurance listing Okaloosa County as co-insured (if applicable).

COUNTY REPRESENTATIVES


## AUTHORIZED COMPANY REPRESENTATIVE

Contractor: Verizon Wireless
$10 / 3 / /^{2}$ Approved By:
 (as prescribed below on item 1)

Date: 10.28 .13
$\qquad$ Date: October 8, 2013
County Department Instructions:

1) Obtain signatures from Department Director, authorized Company Representative and then Purchasing Director $<\$ 25 \mathrm{~K}$ and less, County Administrator $<\$ 50 \mathrm{~K}$ and less or Board $>\$ 50 \mathrm{~K}$, as necessary. If Board approval is required, the Chairman and County Administrator's signatures are required. Make sure the company provides a current Certificate of Insurance. (If applicable).
2) Keep a copy of this form for your records.
3) Send original to Purchasing Services Coordinator.

If you have any questions please contact the Purchasing Director at 850-689-5960, Fax: 850-689-5998.

## BOARD OF COUNTY COMMISSIONERS AGENDA REQUEST

DATE: $\quad$ September 17, 2013
TO:
FROM:
SUBJECT:
DEPARTMENT: Purchasing
BCC DISTRICT: All
STATEMENT OF ISSUE: The current contract expires on 9/30/2013. Staff is requesting approval to continue this contract through $9 / 30 / 2014$. There are no changes to the current contract other than continuation of the date.

BACKGROUND: On 10/02/2012 the Board approved an amendment that incorporated State and GSA pricing into this contract which resulted in Better rate plans and pricing. IS and purchasing worked together last year to enhance communications Countywide. An in-depth analysis was performed to evaluate function cost, accountability and transparency. The conclusion was to amend current wireless contracts to include state and GSA pricing, along with standardization of some equipment. Verizon is one of three wireless contractors.

OPTIONS: Approve
RECOMMENDATIONS: Staff recommends approving the continuation of this contract with Verizon for wireless service.


## RECOMMENDED BY:

APPROVED BY:


Ernie Padgett, County Administrator
a. Request approval to award the bid for Lime-rock, Limestone \& Asphalt Millings to various firms that submitted bids for various amounts. District: All

| RESULT: | ADOPTED [UNANIMOUS] |
| :--- | :--- |
| MOVER: | Nathan Boyles, Commissioner, District 3 |
| SECONDER: | Wayne Harris, Commissioner District 1 |
| AYES: | Don Amunds, Nathan Boyles, Wayne Harris, |
|  | Kelly Windes |
| ABSENT: | Dave Parisot |

b. Request approval to continue the contract with Verizon Wireless for county wireless service. District: All

| RESULT: | ADOPTED [UNANIMOUS] |
| :--- | :--- |
| MOVER: | Wayne Harris, Commissioner District 1 |
| SECONDER: | Kelly Windes, Commissioner District 5 |
| AYES: | Don Amunds, Nathan Boyles, Wayne Harris, |
|  | Kelly Windes |
| ABSENT: | Dave Parisot |

## 2. Daniel O'Byrne/Tourist Development

a. Request approval of and authorize the Chairman to execute an update to the "Genesis Group" Contract Amendment. District: All

| RESULT: | ADOPTED [UNANIMOUS] |
| :--- | :--- |
| MOVER: | Kelly Windes, Commissioner District 5 |
| SECONDER: | Nathan Boyles, Commissioner, District 3 |
| AYES: | Don Amunds, Nathan Boyles, Wayne Harris, |
|  | Kelly Windes |
| ABSENT: | Dave Parisot |

b. Request approval of and authorize the Chairman to execute an Interlocal Agreement with Destin Fire Control District for Beach Safety and Lifeguard Services. District: All

| RESULT: | ADOPTED [UNANIMOUS] |
| :--- | :--- |
| MOVER: | Kelly Windes, Commissioner District 5 |
| SECONDER: | Wayne Harris, Commissioner District 1 |
| AYES: | Don Amunds, Nathan Boyles, Wayne Harris, |
|  | Kelly Windes |
| ABSENT: | Dave Parisot |

3. Elliot Kampert/Growth Management

Meeting Summary<br>Okaloosa County Board of Commissioners<br>Tuesday, October 2, 2012-8:30 AM<br>Crestview Courthouse

## I. Presentation of the Department of Corrections' health care accreditation certificate from the National Commission on Correctional Health Care.

II. Employee Awards
III. PIO Update
IV. County Administrator's Update
V. Visitor

1. Harold LaFountain, to address the Board concerning the Parks Advisory Committee.
```
RESULT: ADOPTED [UNANIMOUS]
MOVER: David Parisot, Commissioner District 2
SECONDER: Wayne Harris, Commissioner District 1
AYES: Wayne Harris, Bill Roberts, Don Amunds, David Parisot
```

Mr. LaFountain \& Mr. Henry Kelly removed from PAC.

## 2. Consent Agenda

1. August 21, 2012 Regular Meeting Minutes.

| RESULT: | ADOPTED [UNANIMOUS] |
| :--- | :--- |
| MOVER: | Wayne Harris, Commissioner District 1 |
| SECONDER: | David Parisot, Commissioner District 2 |
| AYES: | Wayne Harris, Bill Roberts, Don Amunds, David Parisot |

Item 7 pulled for discussion; 1-19 approved.
2. August 26, 2012 Special Called Meeting Minutes.
3. September 4, 2012 Regular Meeting Minutes.
4. Request approval to award the bid for road striping services to Gulf Coast Traffic
Engineers, Inc., they being the lowest bidder meeting specifications.
5. Request approval of an Amendment to Verizon Contract \#C07-1535-PUR which
provides utilization of rates based on State of Florida and Government Service
Agreement pricing.

## BOARD OF COUNTY COMMISSIONERS AGENDA REQUEST

DATE: October 2, 2012
TO: Honorable Board of County Commissioners
FROM: Don VanderhoekInformation Systems
SUBJECT: Verizon Contract \#C07-1535-PUR Amendment for Mobile Devices and Service DISTRICT: AllSTATEMENT OF ISSUE: The Board is requested to approve the attached amendment to thecurrent Verizon contract. This contract provides utilization of rates that are based on State ofFlorida and Government Service Agreement (GSA) pricing.

BACKGROUND: Information Systems and Purchasing staff have been reviewing our current wireless contracts and working with providers to enhance communications County-wide. The evaluation has included an in-depth of analysis of function, cost, accountability and transparency. The findings will result in significant improvement in all the aforementioned areas. Contracts for service will remain in place for three providers. Funding is appropriated in next year's budget.

RECOMMENDATION: Approve

RECOMMENDED BY: $\qquad$
Don Vanderhoek, Director, Information Systems
REVIEWED BY:
John Hofstad, Director, Public Works
APPROVED BY:
James D. Curry, County Administrator


| SOFL Equipment Matrix |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Model \& Sku | Samsung Gusto 2 (SCHU365HAV) | LG Revere (LG-VN150) | Samsung U660 (Convoy 2) (PTT) (SCHU660CNV) | LG Cosmos 2 <br> (LG-VN251) | Samsung Intensity <br> 3 (SCHU485RKV) | Pantech Hotshot (CDM8992VW) | Casio Ravine 2 ( PTT) (C781) |
| Stock Status | In Stock | In Stook | In Stock | In Stook | In Stock - (VEM) | In Stock | In Stock |
| SOFL Contract Price | \$0.00 | \$0.00 | \$0.00 | \$29.99 | \$79.99 | \$99.99 | \$129.99 |
| Vcast Mobile TV |  |  |  |  |  |  |  |
| Vcast Music \& Video |  |  | X | X |  | X | X |
| Camera | 1.3 MP | 1.3 MP | 3.2 MP | 1.3 MP | 2.0 MP | 3.2 MP | 3.2 MP |
| Bluetooth | X | X | X | X | X | X | X |
| Removable Memory | $N / A$ | N/A | Up to 32GB | Up to 32GB | Up to 32GB | Up to 32GB | Up to 32GB |
| VZ Navigator |  | X | X | X | $X$ | $X$ | $X$ |
| Hearing Aid Compatible | X (M4/T4) | X (M4/T4) | X (M4/T4) | X (M3/T4) | X (M4) | X (M4/T4) | X (M4/T4) |
| Mode | All Digital (Dual Band) | All Digital (Dual Band) | All Digital (Dual Band) | All Digital (Dual Band) | All Digital (Dual Band) | All Digital (Dual Band) | All Digital (Dual Band) Global |
| Field Force Manager |  |  |  | $X$ |  |  | $X$ |
| Other Features | Large Keypad Basic Phone | Flip Phone <br> Speakerphone Basic, easy to use phone | Meets Mil Spec 810F standards for Shock \& Dust Resistance, <br> Vibration, Salt Fog, Humidity, Solar Radiation, Altitude and Low/High Temperature Storage. | QWERTY keyboard Simple, stylish phone | 80\% post-consumer recycled plastic housing. Meets MIL-STD 810F specifications except for rain, icing and immersion. Slide out QWERTY keypad. <br> Basic phone, ruggedized design. | Touchscreen Virtual Qwerty Keyboard IM \& Email | MILSTD810G specs met. Available in non-camera. City ID, flashlight, G'zGEAR ( compass, thermometer, tides, walking counter, star-gazer ) |

For specific product functionality and features, device and calling plan/feature compatibility, and for the latest equipment pricing, see your Verizon Wireless Government Account Manager. The above Equipment prices are effective as of 7/10/12 and are subject to change. Customer may purchase at the then current State of Florida Government Equipment Matrix pricing or Government promotional pricing, whichever is less at the time of purchase. Verizon Wireless may make certain equipment available at no charge; however, Verizon Wireless does not guarantee that we will always be able to offer equipment at no charge through the term of the resulting agreement. Government Subscriber Equipment Pricing listed in this matrix is not available for activations or upgrades on Verizon Wireless Telemetry plans. Camera phone use or possession may be prohibited in some locations based on privacy, security, or other restrictions. Verizon Wireless' Government Equipment matrix is updated at a minimum quarterly based upon equipment availability, changes in technology, and market conditions. Equipment is promotional and subject to availability, Verizon Wireless reserves the right to add or discontinue models.

## BLANKET PURCHASE AGREEMENT

## Okaloosa County - Board of County Commissioners (OKC100212) GSA Federal Supply Service Information Technology Schedule Number GS-35F-0119P

SPECIAL ITEM NO. 132-53 WIRELESS SERVICES (FPDS CODE D304)
(Excluding local and long distance voice, data, video, and dedicated transmission services which are NOT mobile.)

Okaloosa County - Board of County Commissioners and Verizon Wireless enter into a Blanket Purchase Agreement (BPA) to further reduce the administrative costs of acquiring commercial items from the General Service Administration (GSA) Federal Supply Schedule Contracts) GS-35F-0119P.

BRAs written to Federal Supply Schedule holders eliminate contracting and open market costs such as: search for sources; the development of technical documents, solicitations and the evaluation of bids and offers. BRAs are permitted with Federal Supply Schedule contractors in accordance with Federal Acquisition Regulation (FAR) Part 13.303.

This BPA will further decrease costs, reduce paperwork and save time by eliminating the need for repetitive, individual purchases from the schedule contract. The end result is to create a purchasing mechanism for the Government that works better and costs less.


Executive Director - Government Contracts
Federal Government Sales Operations
Verizon Wireless
7600 Montpelier Road
Laurel, MD 20723
240-568-1411


$$
\begin{aligned}
& \frac{10-23-12}{\text { Date }} \\
& \text { BCC approval } 10-212
\end{aligned}
$$

Don R. Amends
Okaloosa County - Board of County Commissioners
602-C North Pearl Street
Crestview, FL 32536
850-689-5960

The following terms and conditions of this Blanket Purchase Agreement (BPA) are agreed to:

## (1) SCOPE AND TERM

(a) All items approved by the General Services Administration (GSA) on Federal Supply Schedule (FSS) GS-35F-0119P, SPECIAL ITEM NO. 132-53 WIRELESS SERVICES (FPDS CODE D304) are available for ordering against this BPA.
(b) This BPA expires on the ending date of the Federal Supply Service Schedule.

## (2) ORDERING MINIMUM AND MAXIMUM

The volume of purchases through this BPA will have no minimum or maximum limit.

## (3) OBLIGATION OF FUNDS

This BPA does not obligate any funds. Funds will be obligated on orders issued against this BPA.

## (4) AUTHORIZED PURCHASERS

Authorized purchasers under this BPA are warranted Okaloosa County -Board of County Commissioners representatives. Authorized Signers list to be provided by Okaloosa County -Board of County Commissioners in separate document.

## (5) PRICING AND DISCOUNT

(a) The GSA FSS pricing has been determined fair and reasonable by the General Services Administration. Prices to Authorized Purchasers hereunder shall be as low or lower than those charged Verizon Wireless' customers purchasing under Federal Supply Schedule (FSS) GS-35F-0119P for comparable quantities under similar terms and conditions: Verizon Wireless is responsible for updating any BPA rate schedules.
(b) Verizon Wireless can voluntarily reduce prices under the Agreement at any time. Spot discounts may be applied to any delivery order as offered by Verizon Wireless. Verizon Wireless may submit a revised rate schedule as an attachment to this BPA and/or negotiate rates for each individual delivery order.
(c) Discounts against the current GSA Federal Supply Schedule Prices extended to Okaloosa County -Board of County Commissioners under this BPA are as follows:
(i) 19-25\% discount from retail, monthly service charges on qualifying plans of $\$ 34.99$ and higher, as included on the FSS pricelist posted on the GSA website
(ii) 10,000 line - 2 yr commitment discount equipment matrix as revised at least quarterly
(iii) $25 \%$ discount on accessories
(iv) Early Termination and Activation Fees are waived
(v) Exhibit A (Pricing)
(d) Equipment offered under this BPA is Open Market and prices and availability are subject to change.

## (6) ORDERING PROCEDURES

## (a) ORDERING

(1) Supplies and/or services to be furnished under this BPA shall be acquired by written orders (and modifications and supplements thereto) issued and signed by the ordering officer designated in paragraph (c) below. Unless the contractor rejects an order in writing within five (5) working days of receipt of such order, the contractor's acceptance shall be final. Upon
acceptance by the contractor, each order becomes a separate contract for the supplies or services specified.
(2) All orders are subject to the terms and conditions of this BPA, which shall control in the event of conflict with any order.

## (b) CONTENTS OF ORDERS

Orders shall contain the following information:
(1) BPA number, order number, date, and type of order (fixed price, completion type). Delivery orders placed against this BPA will be fixed-priced in accordance with FAR PART 12, Acquisition of Commercial Items, and the terms and conditions of the GSA Schedule. FAR Part 12.207, Acquisition of Commercial Items-Contract Type, mandates the use of firm-fixed price contracts when acquiring commercial items or services.
(2) Item number and description, quantity, and unit price or prices
(3) Orders for equipment, or other non-contract items, must be identified as "open market" on the order.

## (c) QUOTATION/PROPOSAL REQUESTS

(1) The authorized ordering representative or phone administrator may communicate a detailed description of the requirement and required delivery schedule to the contractor, either orally or in writing.
(2) If so requested, within ten (10) calendar days after receipt of the information, the contractor shall prepare and send to the authorized ordering representative a fully substantiated, detailed, priced proposal with the unit prices and delivery schedule.
(3) The authorized ordering representative may use the information provided on price and delivery as a basis for any further negotiations with the contractor.
(4) Upon final agreement with regard to the price and delivery, a priced order shall be issued in writing.

Note: Verizon Wireless will make all service plan and/or feature changes in accordance with this BPA within 30-60 days of final execution of this agreement, if necessary. This only applies to new or non-standard price plans.

## (7) ORDER MODIFICATIONS

(a) Okaloosa County - Board of County Commissioners will designate those representatives authorized to approve modifications to orders placed under this BPA, as long as those modifications do not result in an increased cost or obligation to Okaloosa County - Board of County Commissioners. These changes will be communicated to Jack Allen on a periodic basis (weekly, bi-weekly, or monthly depending on the volume of the modifications), and will then be memorialized via an official modification.
(b) All modifications requiring additional funding or obligation by Okaloosa County - Board of County Commissioners shall be done via formal modifications signed by a warranted authorized Okaloosa County - Board of County Commissioners representative.

## (8) MARKING OF SHIPMENT

Each shipment of material and/or data shall be clearly marked to show the following information:

## SHIP TO: CUSTOMER:

Address:

## MARK FOR:

Okaloosa County - Board of County Commissioners BPA \# OKC100212
602 C N Pearl Street
Crestview, Fl 32536

## (9) INSPECTION AND ACCEPTANCE--DESTINATION

Inspection and acceptance of the supplies/services to be furnished hereunder shall be made at destination specified by Okaloosa County - Board of County Commissioners in its order.

## (10) SUBMISSION OF INVOICES

(a) Contractor's Ordering Address and Payment Information:
a. Ordering Address: Verizon Wireless FSS - Government CUSTOMER Service 7600 Montpelier Road Laurel, Maryland 20723
b. For Payment: Verizon Wireless P.O. Box 17464 Baltimore, Maryland 21297-1464
c. Contractors are required to accept credit cards for payments equal to or less than the micro-purchase threshold for oral or written delivery orders as defined in FAR 2.101. Credit cards will be acceptable for payment above the micro-purchase threshold. In addition, bank account information for wire transfer payments will be shown on the invoice.
d. The following telephone number(s) can be used by ordering activities to obtain technical and/or ordering assistance: Verizon Wireless FSS Government CUSTOMER Service Team: 1-800-295-1614.
(b) Electronic invoices or hard copy invoice shall be sent directly to the address listed in the individual orders. All payments will be paid in accordance with the terms and conditions of the GSA Federal Supply Schedule contract.

## Exhibit A (Pricing)

## Voice and Data Service Plans

## Voice Service Pricing Plans

| America's Choicesm for Covernment Voice Flat Rate Plan: GSA-FSS Subscribers Only |  |
| :--- | :---: |
| The calling plans below reflect the monthly access charge discount. No additional discounts apply. |  |
|  | America's Choicesm for Government Voice Flat Rate Plan |
| Monthly Access Charge | $\$ 11.99$ |
| Domestic Anytime Voice Minutes Per Month | 0 Minutes. |
| Voice Per Minute Rate | \$0.25 per minute |
| Domestic Long Distance | Included |
| NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options. |  |

America's Choicesm for Government Voice Calling Plans
The calling plans below reflect the monthly access charge discount. No additional discounts apply.

| AC for Government Voice Calling Plans: | 100 Voice Minutes | 200 Voice Minutes | 400 Voice Minutes | $\begin{aligned} & 600 \text { Voice } \\ & \text { Minutes } \end{aligned}$ | 1000 Voice Minutes |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Domestic Anytime Voice Minutes Per Month | 100 | 200 | 400 | 600 | 1000 |
| Monthly Access Charge (non-pooled minutes) | NA | NA | \$26.91 | \$39.41 | \$50.96 |
| Monthly Access Charge (pooled minutes) | \$23.06 | \$26.24 | \$28.84 | \$41.34 | \$52.88 |
| Friends \& Family for Government | NA |  |  | Up to 10 numbers for entire account, not per user |  |
| Overage Rate | \$0.25 per minute |  |  |  |  |
| Domestic Night \& Weekend Minutes | Unlimited |  |  |  |  |
| Domestic Mobile to Mobile Minutes | Unlimited |  |  |  |  |
| Included Domestic Text/PIXIFLIX Messages | 200 per month |  |  |  |  |
| Domestic Long Distance | Included |  |  |  |  |
| Unlimited Domestic Push-to-Talk | \$2.00 additional per user, per month |  |  |  |  |
| NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options. |  |  |  |  |  |

## America's ChoicesM for Business II Calling Plans

The calling plans below reflect the monthly access charge discount. No additional discounts apply.

| AC for Business Voice Calling Plans | 450 Voice | 900 Voice | 1350 Voice | 2000 Voice | 4000 Voice |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Domestic Anytime Minutes Per Month | 450 | 900 | 1350 | 2000 | 4000 |
| Domestic Monthly Access Charge (non-pooled minutes) | \$29.99 | \$44.99 | \$59.99 | \$74.99 | \$112.49 |
| Domestic Monthly Access Charge (pooled minutes) | \$33.74 | \$48.74 | \$63.74 | \$78.74 | \$116.24 |
| Overage Rate | \$0.25 per minute |  |  |  |  |
| Domestic Night \& Weekend Minutes | Unlimited |  |  |  |  |
| Domestic Mobile to Mobile Minutes | Unlimited |  |  |  |  |
| Domestic Long Distance Rate | Included |  |  |  |  |
| Unlimited Push to Talk | \$2.00 additional per user, per month |  |  |  |  |
| NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options. |  |  |  |  |  |

## Nationwide Unlimited Calling Plan

The calling plans below reflect the monthly access charge discount. No additional discounts apply.

|  | America's ChoicesM for Government Voice Flat Rate Plan |
| :--- | :---: |
| Monthly Access Charge | $\$ 52.49$ |
| Domestic Anytime Voice Minutes Per Month | Unlimited |
| Domestic Night \& Weekend Minutes Per Month | Unimited |
| Domestic Mobile to Mobile Minutes Per Month | Unlimited |
| Included Domestic TextPIXFLIX Messages | 200 per month |
| Domestic Long Distance | Included |
| Data Sent \& Received | ** |
| NoTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options.** |  |

## America's Choicesm for Government Voice Plans

The calling plans below reflect the monthly access charge discount. No additional discounts apply.

| Monthly Access Charge | \$14.99 |
| :---: | :---: |
| Domestic Anytime Voice Minutes Per Month | 0 Minutes. <br> Minutes can share minutes from voice and/or voice \& data bundle plans |
| Domestic Night \& Weekend Minutes | Unlimited |
| Domestic Mobile to Mobile Minutes | Unlimited |
| Included Domestic TextPIXIFLIX Messages | 100 per month |
| Voice Per Minute Rate | \$0.25 per minute |
| Domestic Long Distance | Included |
|  | America's Choice ${ }^{\text {SM }}$ for Government Addifional Line Voice \& Push to Talk |
| Monthly Access Charge | \$17.99 |
| Domestic Anytime Voice Minutes Per Month | 0 Minutes. <br> Minutes can share minutes from voice and/or voice \& data bundle plans |
| Domestic Unlimited Push to Talk | Included |
| Domestic Night \& Weekend Minutes | Unlimited |
| Domestic Mobile to Mobile Minutes | Unlimited |
| Included Domestic Text/PIXIFLIX Messages | 100 per month |
| Voice Per Minute Rate | \$0.25 per minute |
| Domestic Long Distance | Included |
| NOTE: Subject to the Mobile BroadbandAccess terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), PDA and BlackBerry Plans. No more than $50 \%$ of plans on a single account can be placed on the Additional Line Voice or Additional Line Voice \& Push to Talk plans. |  |

## Voice and Data Bundles

| (Domestic) America's Choice ${ }^{\text {SM }}$ for Government Voice \& Data Plans |  |  |  |
| :---: | :---: | :---: | :---: |
| The calling plans below reflect the monthly access charge discount. No additional discounts apply. |  |  |  |
| Domestic AC for Government Voice \& Data Plans: | 400 Minute Voice/Data Bundle | 600 Minute Voice/Data Bundle | 1000 Minute Voice/Data Bundle |
| Domestic Anytime Voice Minutes Per Month | 400 | 600 | 1000 |
| Monthly Access Charge (non-pooled minutes) | \$46.15 | \$58.64 | \$70.19 |
| Monthly Access Charge (pooled minutes) | \$48.07 | \$60.57 | \$72.11 |
| Overage Rate | \$0.25 per minute |  |  |
| Domestic Data Allowance for Email | Unlimited |  |  |
| Domestic Night \& Weekend Minutes | Unlimited |  |  |
| Domestic Mobile to Mobile Minutes | Unlimited |  |  |
| Friends \& Family for Government | Up to 10 numbers For Entire Account, Not Per User |  |  |
| Domestic Text/PIXJFLIX Messages | Unlimited |  |  |
| NationalAccess Roaming | \$0.002 per Kilobyte |  |  |
| Unlimited Domestic Push to Talk | Included (device dependant) |  |  |
| Domestic Long Distance | Included |  |  |
| NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options. Subject to the Mobile BroadbandAccess terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), PDA and BlackBerry Plans. |  |  |  |

## America's Choice ${ }^{\text {sM }}$ for Government Choice Voice \& Data Plans

| AC for Government Choice Voice \& Data Plans: | 450 Minute Voice/Data Bundle | 1350 Minute Voice/Data Bundle | 4000 Minute Voice/Data Bundle |
| :---: | :---: | :---: | :---: |
| Domestic Anytime Voice Minutes Per Month | 450 | 1350 | 4000 |
| Monthly Access Charge (non-pooled minutes) | \$59.99 | \$82.49 | \$127.49 |
| Monthly Access Charge (pooled minutes) | \$63.74 | \$86.24 | \$131.24 |
| Overage Rate | \$0.25 per minute |  |  |
| Domestic Data Allowance for Email | Unlimited |  |  |
| Domestic Night \& Weekend Minutes | Unlimited |  |  |
| Domestic Mobile to Mobile Minutes | Unlimited |  |  |
| NationalAccess Roaming | \$0.002 per Kilobyte |  |  |
| Unlimited Domestic Push to Talk | Included (device dependant) |  |  |
| Domestic Long Distance | Included |  |  |
| NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options. Subject to the Mobile BroadbandAccess terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), PDA and BlackBerry Plans. |  |  |  |

## (Global) America's Choicesm for Government Voice \& Global Data Plans

The calling plans below reflect the monthly access charge discount. No additional discounts apply.

| AC for Government Voice \& Global Data Plans: | $\begin{aligned} & 400 \text { Minute } \\ & \text { Voice/Global Data } \\ & \text { Bundle } \end{aligned}$ | 600 Minute Voice/Global Data Bundle | 1000 Minute Voice/Global Data Bundle |
| :---: | :---: | :---: | :---: |
| Domestic Anytime Voice Minutes Per Month | 400 | 600 | 1000 |
| Monthly Access Charge (non-pooled minutes) | \$63.03 | \$74.03 | \$85.57 |
| Monthly Access Charge (pooled minutes) | \$63.45 | \$75.95 | \$87.49 |
| Overage Rate | \$0.25 per minute |  |  |
| Domestic \& Global Data Allowance for Email | Unlimited |  |  |
| Domestic Night \& Weekend Minutes | Unlimited |  |  |
| Domestic Mobile to Mobile Minutes | Unlimited |  |  |
| Friends \& Family for Government | Up to 10 numbers For Entire Account, Not Per User |  |  |
| Domestic Text/PIXIFLIX Messages | Unlimited |  |  |
| NationalAccess Roaming | \$0.002 per Kilobyte |  |  |
| Unlimited Domestic Push to Talk | Included (device dependant) |  |  |
| Domestic Long Distance | Included |  |  |
| NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options. Subject to the Mobile BroadbandAccess terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), PDA and BlackBerry Plans. |  |  |  |

## Wireless Data Service Pricing Plans

## Mobile BroadbandAccess Calling Plan

A discount has been applied and this plan is not eligible for any further discounts.

| Discounted Monthly Access Fee | Mobile Broadband Access Only |
| :--- | :---: |
| Domestic Data Allowance for Email and Internet/Intranet Browsing | $\$ 39.99$ |
| Overage Rate Per KB | Unlimited |
| National-Access Roaming | NA |
| Domestic Long Distance 1 | $\$ 0.002$ per Kilobyte |
| NOTE: Subiect to the Mobile BroadbandAccess terms and conditions; additional terms and conditions apply to Unlimited, <br> Megabyte (MB), PDA and BlackBerry Plans. |  |


| (Domestic) BlackBerry/Smartphone (No Voice Minutes) Data Plan |  |
| :---: | :---: |
| The calling plans below reflect the | monthly access charge discount. No additional discounts apply. |
|  | BlackBerry/Smartphone Data-Only Plan |
| Monthly Access Charge | \$33.65 |
| Domestic Data Allowance for Email | Unlimited |
| Domestic Mobile to Mobile Minutes | Unlimited |
| Domestic Anytime Voice Minutes Per Month | 0 Minutes |
| Overage Rate | \$0.12 per minute |
| Domestic TextPIXIFLIX Messages | Unlimited |
| NationalAccess Roaming | \$0.002 per Kilobyte |
| Unlimited Domestic Push to Talk | Included (device dependant) |
| Domestic Long Distance | Included |
| NOTE: Subject to the Mobile BroadbandAccess Megabyte (MB), PDA and BlackBerry Plans. | s terms and conditions; additional terms and conditions apply to Unlimited, |

## (Domestic) BlackBerry/Smartphone (Shared Minutes) Data Plan

|  | BlackBerry/Smartphone Shared Minute Data Plan |
| :---: | :---: |
| Monthly Access Charge | \$34.99 |
| Domestic Data Allowance for Email | Unlimited |
| Domestic Mobile to Mobile Minutes | Unlimited |
| Domestic Anytime Voice Minutes Per Monith | 0 Minutes. Minutes can share from voice and/or voice \& data bundle plans |
| Overage Rate | \$0.25 per minute |
| Domestic TextPIXIFLIX Messages | Unlimited |
| NationalAccess Roaming | \$0.002 per Kilobyte |
| Unlimited Domestic Push to Talk | Included (device dependant) |
| Domestic Long Distance | Included |
| NOTE: Subject to the Mobile BroadbandAccess terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), PDA and BlackBerry Flans. No more than $50 \%$ of plans on a single account can be placed on the Blackberry/Smartphone Shared Minute plan. |  |

## Mobile BroadbandAccess Connect/Hot Spot Feature Plans

Discount has already been applied as indicated herein and is not eligible for any further discount.

|  | Optional Feature Access Fee | Data Allowance | National Access Roaming |
| :---: | :---: | :---: | :---: |
| For Unlimited VZEmail Optional Feature Subscribers (with a voice \& unlimited data plan) | \$10.00 | Unlimited | \$0.002 per Kilobyte |
| For Unlimited VZEmail Calling Plan Subscribers (with an unlimited data-only plan) | \$24.00 |  |  |
| NOTE: Subject to the Mobile Broadbanc/Access terms and conditions; additional terms and conditions apply to Unlimited Megabyte (MB), PDA and BlackBerry Plans. |  |  |  |

(Global) BlackBerry/Smartphone (No Voice Minutes) Data Plan
The calling plans below reflect the monthly access charge discount. No additional discounts apply.
Global BlackBerry/Smartphone Data-Only Plan

| Monthly Access Charge | U49.03 |
| :--- | :---: |
| Global Data Allowance for Email | Unlimited |
| Domestic Data Allowance for Email | Unlimited |
| Domestic Mobile to Mobile Minutes | Unlimited |
| Domestic Anytime Voice Minutes Per Month | 0 Minutes. |
| Domestic Voice Rate | $\$ 0.12$ per minute |
| Domestic Text Messages | Unlimited |
| NationalAccess Roaming | $\$ 0.002$ per Kilobyte |
| Unlimited Domestic Push to Talk | Included (device dependant) |
| Domestic Long Distance | Included |
| NOTE: Subject to the Mobile BroadbandAccess terms and conditions; additional terms and conditions apply to <br> Unlimited, Megabyte (MB), PDA and BlackBerry Plans. |  |


| VZAccess Calling Plans <br> (NationalAccess/BroadbandAccess and GlobalAccess) |  |
| :---: | :---: |
| A discount has been applied and this plan is not eligible for any further discounts. |  |
|  | GlobalAccess* |
| Monthly Access Fee | \$97.49 |
| Domestic MB Allowance | Unlimited (U.S. and Canada) |
| Global MB Allowance - Tier 1 | 100 MB in Tier 1 countries |
| Data Overage - Tier 1 | \$0.005 per kilobyte (in Tier 1 countries) |
| NationalAccess Roaming (International) - Tier 2 | \$0.020 per kilobyte (beyond Tier 1 countries) |
| Home Airtime Rate $\dagger$ | \$0.25 per minute |
| Domestic Long Distance | Included |
| Notes: Current NationalAccess, BroadbandAccess and GlobalAccess coverage details can be found at www.verizonwireless.com. See attached Calling Plan and Feature Details for important information about calling plans, features |  |
| and options. Home Airtime Rate applies to voice *GlobalAccess unlimited MB allowance applies to | d other non-NationalAccess data usage in the United States. ess and NationalAccess usage within the United States and |
| Canada as well as an allowance of 100 ME ( $\$ 0.005 / \mathrm{K}$ in Tier 2 Countries. "Subscribers to NationalAccess add GlobalAccess Pay-Per-Use at $\$ 0.002 / \mathrm{KB}$ in Can | te) in Tier 1 Countries, and an allowance of OMB ( $\$ 0.030 / \mathrm{KB}$ ) andAccess Unlimited plans using Global PC Cards may also $B$ in Tier 1 Countries, and $\$ 0.030 / \mathrm{KB}$ in Tier 2 Countries. |


| Global Mobile Broadband Connect/Hot Spot Feature Plans |  |  |  |
| :---: | :---: | :---: | :---: |
| The plans below reflect the monthly access charge discount. No additional discounts apply. |  |  |  |
| Monthly Access Charge | Monthly Allowance | Rate After Allowance (Canada) | Rate After Allowance (Mexico \& Rest of the World) |
| \$22.50 | 50 Megabyt3 | \$2.00 Per MB | \$5.00 Per MB |
| \$52.50 | 150 Megaby: | \$2.00 Per MB | \$5.00 Per MB |
| \$93.75 | 300 Megaby: | \$2.00 Per MB | \$5.00 Per MB |
| Note: Current NationalAccess, and Mobile Broadband coverage details can be found at www.verizonwireless.com. Verizon Wireless Calling Plan and Features Deteils apply. Government Subscribers must supply their own authenticated Equipment (CPE) to be activated on these plans. Sharing: Sharing is available only among Government Subscribers to these Custom Telemetry Megabyte Share Plans. Unusec KBs will be distributed proportionally as a ratio of the KBs needed by each applicable Telemetry Unit to the total KBs needed by all sharing Telemetry Units. Each sharing Subscriber's unused KBs will pass to other sharing Subscribers that have exceeded their MB allowance, during the same monthly billing period. |  |  |  |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |

## MACHINE-TO-MACHINE/ TELEMETRY PLANS

| Mobile Broadband Machine-to-Machine Share Plans - Low Usage |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| The calling plans below reflect the monthly access charge discount. No additional discounts apply. |  |  |  |  |  |
| Mobile Broadband Machine-to-Machine Plans: |  | 1 Megabyte | 5 Megabytes | 25 Megabytes | 50 Megabytes |
| Domestic Shared Data Allowance Per Mo | onth | 1 MB | 5 MB | 25 MB | 50 MB |
| Monthly Access Charge |  | \$5.00 | \$7.00 | \$10.00 | \$15.00 |
| Overage Rate Per Megabyte |  |  |  | 3.00 |  |
| National Access Roaming (Canada) Per Kil | lobyte |  |  | . 002 |  |
| Mobile Broadband Machine-to-Machine Plans - High Usage |  |  |  |  |  |
| The calling plans below reflect the monthly access charge discount. No additional discounts apply. |  |  |  |  |  |
| Mobile Broadband Machine-to-Machine Pla |  | 250 Megabyt |  | bytes | 10 Gigabytes |
| Domestic Data Allowance Per Month |  | 250 MB |  |  | 10 GB |
| Monthly Access Charge |  | \$25.00 |  |  | \$60.00 |
| Share Option |  |  |  | 50 |  |
| Overage Rate Per Megabyte. |  |  |  | 03 |  |
| National Access Roaming (Canada) Per Kilobyte |  |  |  | . 02 |  |
| Note: Current NationalAccess, and Mobile Broadband coverage details can be found at www.verizonwireless.com. Verizon Wireless Calling Plan and Features Details apply, Government Subscribers must supply their own authenticated Equipment (CPE) to be activated on these plans. Sharing: Sharing is available only among Government Subscribers to these Custom Telemetry Megabyte Share Plans. Unused KBs will be distributed proportionally as a ratio of the KBs needed by each applicable Telemetry Unit to the total KBs needed by all sharing Telemetry Units. Each sharing Subscriber's unused KBs will pass to other sharing Subscribers that have exceeded their MB allowance, during the same monthly billing period. |  |  |  |  |  |

## Machine to Machine (M2M) Tiered Plan

The Machine to Machine Tiered Data Plan is not eligible for additional discounts.

| Monthly Access Fee per Line | Data Usage Tiers (MBs) | Price/MB |
| :---: | :---: | :---: |
| $\$ 0.75^{*}$ | $<100 \mathrm{MB}$ | $\$ 5.50$ |
|  | $100-199 \mathrm{MB}$ | $\$ 4.00$ |
|  | $200-299 \mathrm{MB}$ | $\$ 3.50$ |
|  | $300-399 \mathrm{MB}$ | $\$ 3.00$ |
|  | $400-499 \mathrm{MB}$ | $\$ 2.75$ |
|  | $500-999 \mathrm{MB}$ | $\$ 2.50$ |
| $1,000+\mathrm{MB}$ | $\$ 2.25$ |  |

Note: Machine to Machine coverage included the Verizon Wireless 4G, 3G and 3G Extended networks. Current data coverage details can be found at www.verizonwireless.com. All lines on this Plan must be on a separate account profile from Customer's other Voice, Data and Machine to Machine lines. Billing system limitations may require lines to be set up on multiple billing accounts. Detailed billing information will only be available online and the account will require its own unique log in credentials. All charges will be billed in arrears and data usage will be rated and billed in KBs (For example, data usage in the 100MB-199MB tier will be rated between $102,400 \mathrm{~KB}$ and $204,800 \mathrm{~KB}$ ). Data usage from all lines active, at any time during the bill cycle, on the this plan will be aggregated to determine the applicable data usage tier for that month and each line will then be billed for its usage at that rate. *Customer must maintain a minimum of 200 M 2 M Lines on this plan otherwise all usage on the plan will be charged at $\$ 5.50$ per MB.

## BlackBerry® Enterprise Server (BES) - (OPEN MARKET)

| BlackBerry Enterprise Server Version 5.0 for Microsoft® Exchange or IBM ${ }^{\text {® }}$ Lotus ${ }^{\text {® }}$ Domino ${ }^{\text {® }}$ |  |  |  |  |  | MSRP |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| BlackBerry Enterprise Server 5.0 - Includes 20 Client Access Licenses (CALs)/ seats (supports up to 2000 seats) |  |  |  |  |  | \$ 4,099.00 |
| BlackBerry Enterprise Server Version 4.1 for Microsoft ${ }^{+}$Exchange, IBM $^{\ominus}$ Lotus ${ }^{\text {® }}$ Domino ${ }^{\text {® }}$, or Novel ${ }^{\text {® }}$ - GroupWise |  |  |  |  |  | MSRP |
| BlackBerry Enterprise Server 4.1 - Includes 20 Client Access Licenses (CALs)/ seats (supports up to 2000 seats) |  |  |  |  |  | \$ 4,099.00 |
| BlackBerry Enterprise Server and BlackBerry Professional Software CALS |  |  |  |  |  |  |
| Number of CALs/ seats | 1 CAL | 5 CALs | 10 CALs | 50 CALs | 100 CALs | 500 CALs |
| MSRP | \$99 | \$429 | \$699 | \$3,299 | \$5,999 | \$27,499 |
| BlackBerry Professional Software Version 4.1 for Microsoft Exchange and IBM Lotus Domino (supports up to 30 seats) |  |  |  |  |  |  |
| Number of Users 5 User 10 Users |  |  |  |  |  |  |
| MSRP |  |  |  |  |  |  |
| Whend Small Business Edition CALS |  |  |  |  |  |  |
| Number of Users |  | 1 CAL |  |  | 5 CAL |  |
| MSRP |  | \$99 |  |  | \$429 |  |

Notes: Verizon Wireless is not the licensor of the BES Server and makes no representations or warranties whatsoever, either express or implied, with respect to such servers and associated software. The BES software is manufactured by Research in Motion ("RIM"). Any license for such software must be obtained directly from the software manufacturer either upon purchase or installation of the software. Customer support for the BES software must be obtained from the software manufacturer. If Verizon Wireless in its sole discretion determines that a BlackBerry related inquiry from a Subscriber is related to the BES software and not one concerning Equipment or desktop software, it may transfer the service request to appropriate representatives of the software manufacturer. When you use Microsoft's Exchange ActiveSync, Notify's NotifyLink, or Intellisync's Intellisync Mobile Suite, every time you receive ar email or other update you may be charged for an incoming TXT Message. To avoid TXT Messaging charges, you can set up timed synchronization or manually initiate synchronization. BES prices are subject to change.

## Calling Plan Optional Features

| Calling Features |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Calling Plan Features are not eligible for any additional discounts |  |  |  |  |
| Included Features (no additional monthly fee) | Call Waiting*, Call Forwarding, Three Way Calling*, No Answer/Busy Transfer, Caller ID**, Basic Voice Mail with Message Waiting Indicator***, Basic Mobile Messengertt, and 411 Connect\$M (Airtime and other charges may apply.) |  |  |  |
| Unless indicated, fees are per month in addition to the calling plan monthly access fee and no further discounts apply. |  |  |  |  |
| TXT Messaging \& Enhanced TXT Messaging ${ }^{3}$ | \$2.199 (100 TXT msgs. included) | \$4.99 (250 TXT msgs. included) | $\begin{aligned} & \$ 7.99 \text { ( } 600 \text { TXT } \\ & \text { msgs. included) } \end{aligned}$ | $\$ 10.00$ (Unlimited TXT/PIXIFLIX msgs. included) |
|  | $\$ 0.02$ per additional inbound message $/ \$ 0.10$ per additional outbound message per address |  |  |  |
| Enhanced TXT Downloads ${ }^{3}$ | \$0.99 per Monophonic TXT Download |  | $\$ 1.99$ per Polyphonic or Graphic TXTDownload |  |
| Get Pix - Picture Messaging ${ }^{4}$ | \$2.99 (20 picture messages included) |  | \$4.99 (40 picture messages included) |  |
|  | \$0.25 per additional message |  |  |  |
| Mobile Web by VZW with MS | $\$ 4.99$ Note: Mobile Web by VZW with MSN may not be available in all Verizon Wireless Areas. †Mobile Web by VZW with MSN is $\$ 4.99$ per month with no included text messages per month. Inbound text messages over the included number of messages per month are charged at $\$ 0.02$ per message. Outbound messages over the included number of messages per month are charged at $\$ 0.10$ per message. Most digital phones are capable of receiving text messages; however, sending messages requires a two-way SMS capable wireless phone. Message alowances may not be shared; unused messages are lost. Microsoft, Hotmail and the MSN logo are either registered trademarks or trademarks of Microsoft Corporation in the U.S. and/or other countries. <br> $\$ 6.95$ (100 Included Messages)/\$8.95 (200 Included Messages)/\$12.95 ( 600 Included Messages) |  |  |  |
| GSM International Roaming ${ }^{6}$ Global Phone | Zone 1 Countries |  | \$0.69/minute |  |
|  | Zone 2 Countries |  |  |  |
| Verizon Wireless International Long Distance Value Plan |  | \$3.99 plus applicable airtime and long distance charges |  |  |
| Mobile Unified Communications |  | $\$ 7.00$ per month per user. Downloaded through VCAST Apps Storefront. Select Smartphone devices only. |  |  |
| Calling plans with $\mathbb{N}$ Calling minutes induded, do not qualify for additional $\mathbb{N}$ Calling minutes in this table. ${ }^{2}$ Nights and Weekends terms and conditions apply. Calling plans with Nights and Weekend minutes included, do not qualify for additional Nights and Weekend minutes in this table. ${ }^{3}$ TXT Messaging terms and conditions apply. ${ }^{4}$ Get Pix terms and conditions apply. ${ }^{5}$ Mobile Web terms and conditions apply. ${ }^{6}$ Global Phone terms and conditions apply and requires the Global Phone handset. Please contact your Verizon Wireless representative for the most current offer. |  |  |  |  |

## Wireless Priority Service (WPS)

| Discounted Monthly Access Fee | $\$ 0.00$ |
| :--- | ---: |
| Discounted Feature Initiation Charge | $\$ 0.00$ |
| Per Minute of Use Charge | $\$ 0.75$ |

NOTE: Wireless Priority Service Access ('NPS Access) is subject to the terms and conditions of your customer agreement and calling plan. A WPS Access function on a limited portion of the Verizon Wireless owned and operated $800 / 1900 \mathrm{MHz}$ CDMA network, and is available only to individuals authorized by the Office of the Manager National Communications System (NCS). WPS Access provides end users with the ability to be placed into a queue for the next available wireless voice channel ahead of end users not subscribing to WPS Access. Verizon Wireless makes no assurances regarding waiting times associated with WPS, nor can Verizon Wireless ensure that WPS Access calls will be connected. The WPS Access charges, including the $\$ 0.75 /$ minute charge, are all in addition to the charges associated with your Verizon Wireless calling plan. Contact your Verizon Wireless representative for complete details on WPS Access.

## Verizon Wireless Field Force Manager

| Optional Feature Access Charge - Basic* | $\$ 22.49$ |
| :--- | :--- | :--- |

Optional Feature Access Charge - Premiun $\quad \$ 37.49$

NOTE: *Optional Features may be added onto an eligible calling plan with a monthly access fee of $\$ 34.99$ or higher. Field Force Manager: By purchasing the Field Force Manager feature Customer consents to the tracking of Field Force Manager Equipment and must obtain authorized consent to tracking from all users and affected persons. No guarantee of accuracy of information transmitted, disclosed, displayed or otherwise conveyed or used. Service could be interrupted or disrupted due to atmospheric conditions, inaccurate ephemeris data and other factors associated with use of satellites and satellite data. Airtime for Field Force Manager service is included in the Monthly Fee and its use is subject to the Unlimited VZAccess terms and conditions.

## Government Secure Service Calling Plans

"Asynchronous Data" for secure calling is a required feature. It provides circuitswitched voice and data coverage over the Verizon Wireless' CDMA Network. This $\$ 5.00$ monthly access fee feature is available on QSec $®-300$ and QSec ®-2700 phones.
QSec@-800 Available Area: Service is available in CDMA 800 MHz Digital Service Areas only. Security Features are only available in Verizon Wireless' CDMA, 800 MHz Digital Service Area. Nationwide activation with local phone numbers.
QSec®-2700 Available Area: Service is available in CDMA 800 MHz and 1900 MHz Digital Service Areas only. Security
Features are only available in Verizon Wireless' CDMA 800 MHz and 1900 MHz NationalAccess Service Area. Nationwide activation with local phone numbers.
Notes: Use of the service is subject to the terms and conditions of the Service Agreement. Verizon Wireless may make changes to the Service Agreement and or the Calling Plan, including, without limitation, changes to content, rates, business practices and policies at any time in accordance with the terms and conditions in the agreement. NSA approved and Verizon Wireless certified Type I secure wireless device required. Activation of government secure devices is available only to authorized users. SIP server provisioning may be required. Networks not available in all areas. Coverage, service and offers not available in all areas. Government Secure Service Terms ancl Conditions: Activation of Government Secure Service for QSec@-800 and QSec®2700 devices is available only with the activation of the "Asynchronous Data" feature. Networks not available in all areas. Rates based on use of phone as programmed with Verizon Wireless' current Preferred Roaming List (PRL). The International Dialing feature and procedures apply for calls to Puerto Rico and the U.S. Virgin Islands. Rates do not apply to credit card or operator assistance calls. Airtime rates and other charges may apply to features. Monthly allowance minutes do not apply while roaming outside of the home airtime area. Automatic roaming may not be available in all areas and rates may vary for calls placed while roaming. Verizon Wireless long distance required. Long distance and roaming rates for international calls, where available, may vary. Calls placed while traveling outside the Verizon Wireless network may take longer to be billed. Airtime rounded up to next full minute, so actual allowance may vary. Airtime allowance minutes are not transferable. Unused airtime minutes are lost. Airtime is charged to toll-free numbers. Calls to " $911^{1 "}$ and certain other emergency services are toll and airtime free. Charges for calls that connect begin when you press the "SEND" or "CONNECT" button, or upon connection to system. On incoming calls, charges may begin prior to the phone ringing and before you press "SEND" to receive the call. Charges end when the call or data session disconnect from system, vhich may be a few seconds after you press "END" or "DISCONNECT" button. When you place calls that ring for 60 seconds cr more, you may be billed at normal airtime rates even when such calls are busy or unanswered. Calls to certain faxdata mocems incur charges, though it may sound as if call was unanswered.

## EXHIBIT B

## CONTRACT, LEASE, AGREEMENT CONTROL FORM

Date: 7/25/2007
Contract/Lease Control \#: C07-1535-PU3-39
Bid \#: BCC 41-07 Contract/Lease Type: CONTRACT
Award To/Lessee: ALLTEL
Lessor:
Effective Date: 7/25/2007 \$100,000
Term: EXPIRES 9/30/2010
Description of Contract/Lease: PUSH TO TALK WIRELESS PHONES \& SERVICE
Department Manager: PURCHASING
Department Monitor: J. ALLEN
Monitor's Telephone \#: 689-5960
Monitor's FAX \#: 689-5998
Date Closed:

## Board of County Commissioners Purchasing Department

State of Florida
August 16, 2010

## CONTRACT/LEASE RENEWAL FORM

## Verizon Wireless

Attn: Daryl Wise
Fax\# 813-290-6760

RE: Push to Talk Wireless Phones/Service

CONTRACT \# C07-1535-PUR
VERIZON WIRELESS
WIRELESS COMMUNICATION SERVICE EXPIRES: 09/30/2013

Dear Mr. Wise:
The Okaloosa County Purchasing wishes to renew the subject contract/lease, \#C07-1535-PUR for an additional term. The contract renewal period will be 10/01/2010 to 09/30/2013.

If you are in agreement, please sign below and return this form to Jack Allen, Contracts \& Leases 602 C North pearl Street, Crestview, Fl. 32536 - 850-689-5998 (FAX) iallen@co.okaloosa, fl, us (E MAIL).

## COUNTY REPRESENTATIVE

Dept./Director: Purchasjivs /Richard L. Brannon
Approved By:


Print Name: Richard L. Brannon
Title: Purchasing Director
Date: $\qquad$


County Department Instructions:

1) Obtain signatures from Department Director and authorized Company Representative. (Purchasing Director, County Administrator or BCC Chairman, if necessary) Make sure the company provides a current Certificate of Insurance. (If applicable)
2) Keep a copy of this form for your records.
3) Send original to; Jack Allen, Purchasing Services Manager.

If you have any questions please contact Jack Allen at 850-689-5960, Fax-850-689-5998, e-mail: jallen@co.okaloosa.fl.us

## NOTICE OF AWARD

TO: Allie
S. Dougherty

133 Bear Pkwy., N. W.
Ft. Walton Beach FL 32548

## PROJECT

DESCRIPTION: WIRELESS COMMUNICATION SERVICES (PUSH-TO-TALK, TWO-WAY RADIO TYPE), RFP \#BCC 41-07

The OWNER has considered the PROPOSAL submitted by you for the above-described WORK.
You are hereby notified that your PROPOSAL has been accepted for items in the amounts) as outlined in the master agreement.

You are required to return an acknowledged copy of this NOTICE OF AWARD to the OWNER: Okaloosa County Purchasing, 602-C North Pearl St., Crestview, FL 32536. If you have any questions, please call John Christopher at 850-689-5960.

Dated this $\mathbf{2 2}^{\text {ND }}$ day of June, 2007.


ACCEPTANCE OF NOTICE
Receipt of the above NOTICE OF AWARD is hereby acknowledged.
BY: Steven/Daugher - Qultel
This the 20 day of $\qquad$
$\qquad$ 2007.

BY: $\qquad$
Title: $\qquad$

## NOTICE TO PROCEED

DATE: 07/25/2007
TO: Alltel
Steve Dougherty
133 Real Pkwy., N. W.
Ft. Walton Beach FL 32548
PROJECT: WIRELESS PUSH-TO-TALK, TWO WAY RADIOS - RFP \#BCC 41-07
You are hereby notified to commence WORK in accordance with the Agreement dated July 24, 2007.

You are required to return an acknowledged copy of this NOTICE TO PROCEED to the OWNER: Okaloosa County Purchasing, 602-C North Pearl St, Crestview, FL 32536.

OKALOOSA COUNTY BOARD OF COUNTY COMMISSIONERS
Mill $h^{\text {owner }}$
BY:
Richard L. Brannon
TITLE: Purchasing Director

## ACCEPTANCE OF NOTICE

Receipt of the above NOTICE TO PROCEED is hereby acknowledged.
ALLTEL
Company Name


Signature


Title:


## CONTRACT

This agreement, in sextuple, executed in Crestview, Florida this 24 ift day of JuL4 2007 between the County of Okaloosa, Florida, the Owner, hereinafter called the Party of the First Part, and Alltel or its successors, executors, administrators and assigns, hereinafter called the Party of the Second Part.

## WITNESSETH:

That for and in consideration of payments, hereinafter mentioned, to be made by the Party of the First Part, the Party of the Second Part agrees to furnish all equipment, to furnish and deliver all materials required to be furnished and delivered related to Two-Way (Push-to-Talk) Wireless Communication Services as per Okaloosa County RFP \#BCC 41-07 per attached pricing in strict conformity with the provisions of this Contract, the Notice to Contractors, the Specifications and the Plans approved by the Owner. The said Plans, Specifications, the Notice to Contractors, and the Proposal are hereby made a part of this agreement as fully and to the same effect as if the same had been set forth at length in the body of this agreement.

As security for the full and faithful performance of this contract and all the incidents thereto, the Party of the Second Part had made and furnished a Contract Bond with SAFECO DUSURUMEE-

Compacy as Surety (as required in RFP), which is accepted by Parties of the First Part and made a part of this contract.

In consideration of the foregoing promises, the Party of the First Part agrees to pay to the Party of the Second Part such unit prices for the work actually done as are set out in the accompanying proposal in the manner provided in the said Specifications.

This term of this contract will be in effect upon completion of signatures by both parties and will run through September 30, 2010. This contract may be renewed for one (1) additional three-year period if both parties are in agreement.

The Contractor shall be prepared to begin work to be performed under the contract as he set forth in his proposal, but will not proceed until he receives official notice to begin.

REPRESENTATIVES: The authorized representative of the County shall be:

## Jack Allen <br> Okaloosa County Purchasing 850-689-5960 / 850-689-5998 (Fax) E-Mail: jallen@co.okaloosa,fl.us

The authorized representative for $\qquad$ ALLTEL shall be:


All notices required by this agreement shall be in writing to the representative listed above with a courtesy copy to the following:

John Christopher<br>Contracts \& Leases Coordinator<br>Okaloosa County Purchasing Department 602-C North Pearl Street<br>Crestview, FL 32536<br>850-689-5960 / 850-689-5998 (FAX)<br>EMail: jchristopher@co.okaloosa.fl.us

IN WITNESS WHEREOF, the Chairman of the Board of County Commissioners, by authority vested in him, has hereunto subscribed his name on behalf of the County of Okaloosa, Florida, the Owner, and the said STENE DOubHERYY has hereto fixed his signature, the day and year above written.

## WITNESS:



TITLE

## STATE OF FLORIDA COUNTY OF OKALOOSA

This contract is accepted this $24 \pi t$ day of $\qquad$ 2007 and is effective on the 24 TH day of $\qquad$ 2007.

ATTEST:


COUNTY OF OKALOOSA, FLORIDA


Response to "Okaloosa County RFP"
Reference Number: BCC41-07
Prepared March 14, 2007

# 'Proposal on Two Way (Push-To-Talk) Wireless Communication Services <br> Alltel appreciates the opportunity to bid on this "Proposal on Two-Way (Push-to-Talk) Wireless Communications", Proposal \# BCC41-07 for Okaloosa County. 

## Proposed Wireless Two-Way "Only" Rates:

\$19.99 per "Two-Way" wireless user (minimum of 75 "two-way users required)
or
$\$ 29.99$ per "Two-Way" wireless user (no minimum user requirements)
Both plans Include, unlimited National "Two-Way" service
National Coverage area (Map Included)
"Touch 2 Talk" Key features included at no extra charge
Unlimited "Touch 2 Talk" group calling
Group Text Messaging
Radio \& Cellular numbers are the same
Ability to upgrade to Wireless Call or Conference Call
Touch 2 Talk "Quick Groups" of users Buddy Alerts

Proposed Wireless Cellular \& Two Way service:
$\$ 28.00$ per Wireless Line for Voice only Includes 300 National Freedom Anytime Minutes per Line
Anytime Minutes and can be Pooled on a multiple line account
Included is Unlimited Mobile-To-Office Minutes
Unlimited Mobile-To-Mobile Minutes
Unlimited Off Peak Minutes
National Two Way "Touch 2 Talk" Option, $\$ 10$ per line ( $\$ 28.00+\$ 10=38.00$ for Cellular combined with Two-Way)
National Coverage area (Map Included)

## Features included:

Rate Includes Voicemail, Caller ID, Call Waiting, Detailed Billing, and Call Forwarding
Text and numeric paging:
Text messaging 300 outgoing and unlimited incoming $\$ 3$ per line
Numeric paging is available through our voice mail system at no additional charges

## Proposed Equipment

LG AX 355 LG AX 390 \$-0- Kyocera KX-12 $\quad \$$-0-
Okaloosa Co. will receive a $25 \%$ discount on all accessories purchased through Alltel Business Solutions Dept.
We appreciate having been able to serve your cellular needs for the last 18 years and are glad to be able to now offer our "Touch 2 Talk" radio service. Fair rates, strong services, and personal attention to customer service and the needs of each individual account have been the backbone of our services. We hope to continue to serve your wireless needs for years to come!

This quote is good for 120 days from the date of proposal. Please accept the signature below of Steven Dougherty, Alltel Business Solutions Representative, as an authorized official binding Alltel to this offer. All further negotiations on this contract should be directed by your local Business Solutions Representative; Steven Dougherty located at 133 Beal Parkway N.W., Fort Walton Beach FL 32548, contact number 850-585-7000.


Steven Dougherty
Alltel Business Solutions Representative

## 1. Specifications/Scope of Services

A. Two-way "Link" type radio:

1. Instant two-way radio
2. Cellular/Digital phone Availability
3. Text \& Numeric Paging Availability (240 characters)
4. Speakerphone for hands-free use
5. Caller ID
6. Missed call indicator, delayed message alert
7. 06 watts
8. Rechargeable Lithium battery (2.8hr digital talk time $/ 7$ days digital Standby time)
9. AC Battery Charger \& in vehicle charger
10. Fully enclosed Carrying Case
11. On/off switch, volume, bat. status, antenna (KX-12 has an internal antenna)
12. Ability to contact multiple persons in a predefined call group

All 3 models
All 3 models
All 3 models
All 3 models
All 3 models
All 3 models
All 3 models
All 3 models
Aval. for all 3 models
Aval. for all 3 models
All 3 models
All 3 models


LG AX 355
\$29.99 2 yr contract $\$ 219.99$ non-contract price packaged with, , AC Charger EvDO \& 1xRTT
$25 \%$ discount on any accessories

Lithium Battery \$ 44.99
1
D/C Charger $\$ 22.49$
Leather Case $\$ 18.74$


Touch2Talk-capable
1.3 Megapixel camera

Video Messaging
Picture Messaging
Bluetooth ${ }^{\text {® }}$
Speakerphone
Voice-activated dialing
Phonebook with 500 contacts
Voice commands


## LG AX 390

\$-0- 2 yr contract
\$169.99 non-contract price
packaged, AC Charger and Clip



## Kyocera KX-12

\$-0-2yr contract \$194.99 non-contract price

Packaged with sync Cradle and Software, AC Charger and Case!
$25 \%$ discount on any accessories


Lithium Battery \$44.96

Auto Charger\$22.46
Leather Case $\$ 18.74$

Rugged styling with rubber keypad, water/dust resistant
Flashlight
Speakerphone
Voice-activated dialing
Personal tools
Internal antenna
Multi-language support
Predictive text

## 2. System Requirements

a. Alltel is prepared to offer the LG AX-390 and the Kyocera KX-12 (pictured above) at no charge. These phones will come packaged with an AC charger, any additional accessories needed, will be discounted at $25 \%$.
b\&c. Replacement of equipment not under warranty or with non-warranty damaged such as water damage, or damage through abuse or accident, to include lost or stolen equipment can be replaced by the county at our contract price up to once every two years. All other replacements within two years will be replaced at the non-contract prices. Insurance is available on these devices. All phones/radios come with a one-year manufacturer warranty.
d. There will be no "Start Up" or "Initialization" fee charges associated with this conversion.
e. Phone selection with accessories located in "Specifications/Scope of Services"
f. Detailed Coverage Area by Alltel's Engineering staff is included as an attachment Marked "Detailed Coverage Map"
g. Alltel will extend a $25 \%$ discount off our retail prices on all phones and accessories purchased through Alltel Business Department
h. Alltel will provide one, of each phone model (with phone case and AC/DC charger) to Okaloosa County for testing
i. Alltel will comply with billing format requirements. A sample invoice is included in this presentation as an attachment titled "Sample Invoice"
j. There will be no roaming charges associated with cellular voice or data charges in the State of Florida nor any covered area outlined in our "National Freedom Map". This plan provides nationwide roaming via Voice, Touch to Talk or Data throughout the country (please see coverage maps) ..
k. All calls originating within the designated coverage area (nationwide) will not be charged a long distance fee.

1. Alltel is committed and required to meet all Federal Communications Commission rules and regulations.
m. Acknowledged

Response to "Okaloosa County RFP"
Reference Number: BCC41-07
Prepared March 14, 2007
n. Contacts for Alltel representatives associated with this bid are: Donovan Scioneaux Director - Business Solutions Ph. 251-421-7001

Steven Dougherty Fort Walton Beach Business Solutions Representative Ph. 850-585-7000

Teresa Morea
Niceville
Key Account Representative
Ph. 850-654-4003

For repair or Insurance issues, Alltel has 3 full service locations available for your users. 2505 S Ferdon Blvd., Crestview, Fl
4576 Hwy 20 East, Niceville, Fl
133 Beal Parkway, Fort Walton Beach, Fl
o. The implementation of our products will be effortless to your user. Alltel will contact each County Department Manager to discuss the best times for our team to come to their facility and train their users on the phones we offer. The activation process is usually determined by the clients schedule, ordering and scheduling appointments can be done within a week. After the activation's for added convenience, Alltel also provides a toll free $24 / 7$ Technical service number for your users to call should they need assistance after hours.
p. References:

Walton County Dan Trotman 850-892-8176
Bay County Commission Nancy Botts 850-747-4027
Jackson County Commission Stan Hascher 850-482-1200
Jackson School Jan Howell 850-482-1200
Gulf County Board of Commission Elvia Hershey 850-229-6161
q. Emergency Operation "ACTION PLAN" is included in this presentation as an attachment titled "Emergency Operations "Action Plan"

## Coverage Maps

TOUCH2TALK" MAP
Touch2Talk Coverage AreaNo Service Area
WIRELESS VOICE "NATIONAL FREEDOM" MAP



## TWO-WAY (PUSH-TO-TALK) WIRELESS COMMUNICATION SERVICES



PROPOSAL \#: BCC 41-07

RFP CLOSES: MARCH 16, 2007 @ 4:00 P.M.

NOTICE TO PROPOSERS

## ADDENDUM \#1

TWO-WAY (PUSH-TO-TALK) WIRELESS COMMUNICATION SERVICES

PROPOSAL \#: BCC 41-07
The Okaloosa County Board of County Commissioners is submitting the following changes on Specifications \#41-07 on Two-Way (Push-to-Talk) Wireless Communication Services. Proposals will be opened at 4:00 p.m., March 16, 2007.

Please change the following:
Change the following to the Heading, Page 7:

# WIRELESS-PHONE /-PAGER <br> SYSFEM AWARD <br> SHE톤 <br> TWO-WAY (PUSH-TO-TALK) WIRELESS COMMUNICATION SERVICES <br> AWARD SHEET 

# REQUEST FOR PROPOSALS <br> TWO WAY (PUSH-TO-TALK) WIRELESS COMMUNICATION SERVICES PROPOSAL \#: BCC 41-07 

The Board of County Commissioners of Okaloosa County, Florida, requests proposals for Communication Services (two-way).

The Commissioners will appoint a committee to review and evaluate the proposals. Selection will be pursuant to Chapter 287, Florida Statutes, and Board Policy.

Firms desiring consideration should request a copy of the RFP package from the Okaloosa County Purchasing Dept, 602-C North Pearl St, Crestview, FL 32536, 850-689-5960 and furnish all information requested in the RFP or download from our website at www.co.okaloosa.fl.us (County Dept., Purchasing, Competitive Solicitation Information (lower left-hand corner) and then Current (that will link you to the Florida Panhandle Purchasing Group website where our bid specifications will now be posted).

For additional information on the project, contact Richard Brannon or Jack Allen, Okaloosa County Purchasing Dept, 850-689-5960.

Firms desiring consideration should provide one (1) original and six (6) copies of their proposal, which should include a description of the firm's organization, key personnel, experience, pricing and approach to the project.

A pre-bid conference is scheduled for 9:00 a.m. (local time) on February 21, 2007. The conference will be held at the Okaloosa County Courthouse, 101 E . James Lee Blvd, Board Room \#120, Crestview FL 32536. The pre-bid conference is not mandatory, however, it is highly suggested that you attend.

At 4:00 p.m. (local time), March 16, 2007 the proposals will be opened and read aloud. All proposals must be in sealed envelopes reflecting on the outside thereof the proposer's name and "Proposal on Two Way (Push-To-Talk) Wireless Communication Services, Proposal \#BCC 41-07, to be opened at 4:00 p.m., March 16, 2007". The Board of County Commissioners will consider all proposals properly submitted to the Okaloosa County Purchasing Dept, 602-C North Pearl St, Crestview, FL 32536.

All proposals received after the stated time and date will be returned unopened and will not be considered. Note: Crestview, FL is not a guaranteed delivery location by most delivery services. Proposers using mail or delivery services assume all risks of late or non-delivery.

The County reserves the right to award the contract to the firm submitting a responsive proposal with a resulting negotiated agreement that is most advantageous and in the best interest of Okaloosa County, and to waive any irregularity or technicality in proposals received. Okaloosa County shall be the sole judge of the proposal and the resulting negotiating agreement that is in its best interest and its decision will be final.

Any proposer failing to mark outside of envelope as set forth herein may not be entitled to have their bid considered.

All proposals should be addressed as follows:
Okaloosa County Purchasing Dept
Attn: Richard Brannon, Purchasing Director 602-C North Pearl St
Crestview, FL 32536


BOARD OF COUNTY COMMISSIONERS OKALOOSA COUNTY

Don R. Amunds
Chairman

## OKALOOSA COUNTY <br> VENDOR REGISTRATION INFORMATION

All vendors wishing to do business with the Okaloosa County Board of County Commissioners must register through the Florida Panhandle Purchasing group (FPPG). Registration can be completed by going to Okaloosa County's website:
www.co.okaloosa.fl.us, then go to County Offices and select Purchasing. Once at the Purchasing website go to Section Navigation, click on the arrow and select Vendor Registration, then click on the Florida Panhandle Purchasing Group link.

If you have questions regarding registration or you do not have access to the internet, you can call Vendor Support at 1-800-677-1997, Ext. 214.

Vendors will have access to all participating Florida Panhandle Purchasing Group agencies bid information by registering.

Thank you for your interest in doing business with Okaloosa County Board of County Commissioners.

## VENDOR INSTRUCTIONS <br> FOR DOWN-LOADING BID SPECS

## WEB ADDRESS:

www.govbids.com/scripts/panhandle/public/home1.asp
(Bookmark to Favorites)
Go to Vendor Registration. There are 2 options, decide what option you want, and scroll down to bottom of screen and you'll see Vendor Registration at bottom right corner of screen.

At the end of registration there will be an icon that you can click; that will take you back to the Home Page. Once at the Home Page, click Bid Opportunities, then Okaloosa County, select Bid Specs.

If you have questions, call 1-800-677-1997, Ext. 214 for help.

# REQUEST FOR PROPOSALS (RFP) WIRELESS COMMUNICATION SERVICES 

## PROPOSAL \#: BCC 41-07

Okaloosa County, a political subdivision of the State of Florida, (the County), seeks proposals from qualified firms for the services described. All proposals must meet the terms and conditions of this RFP.

All proposals must be submitted at or before 4:00 p.m. (local time), on March 16, 2007. Proposers shall submit one (1) original and six (6) copies of their proposal, each in a separate loose-leaf binder, with labeled dividers. The sealed proposals must be delivered to the following address on or before the time stated above:

Okaloosa County Purchasing Dept<br>Attn: Richard L Brannon<br>602-C North Pearl St<br>Crestview, FL 32536

All proposals received after the stated time and date will be returned unopened and will not be considered. Proposers using the mail assume all risks of late or non-delivery. Note: Crestview, FL is not a "next day guaranteed delivery location" by most delivery services.

Intent: The purpose of this bid is to enter into contract with one or more suppliers to provide two-way (push-to-talk) services as needed. The County will issue contracts for an initial three year period with a renewal clause of an additional three year period if needed. The County is interested in obtaining proposals for a "cafeteria" of services. Due to the option available, the County reserves the right to split the award of this bid based on the best interest of the County.

Background: Okaloosa County currently has the following (subject to change) numbers of phones in use:

Southern Linc 290 ea

## SPECIFICATIONS / SCOPE OF SERVICES

1. Offerors shall submit proposals/rate schedules/plans for the following services. Proposals outside the scope called for will be considered. All proposed equipment shall meet or exceed the following specifications:

## A. Two-way "Link" type radio:

1. Instant two-way radio.
2. Cellular/Digital phone (option-some users may choose only the radio function and no cellular capability).
3. Text and numeric paging. Expanded test message capability
up to 240 characters.
$\qquad$
$\qquad$
$\qquad$
4. Speakerphone for hands-free use. $\qquad$
5. Caller ID.
6. Missed call indicator, delayed message alert.
7. 0.4 watt minimum.
8. Battery - rechargeable, Lithium (minimum two (2) hour talk time, minimum four (4) days of standby time). Price must include spare battery.
9. AC Battery Charger and in vehicle (cigarette) battery charger.
10. Carrying case (fully enclosed).
11. On/off (end) switch, volume control, battery status indicator, antenna.
12. Ability to contact one or multiple persons in a predefined call group.

## 2. System Requirements:

A. Compatibility: In the event that the County's equipment is not compatible with the awarded network service, the vendor shall furnish new equipment to the County at no charge. The equipment will be equivalent or better than the existing County equipment. The equipment will remain the property of the vendor and will be surrendered by the County at the end of the contract. If a new request for equipment is issued after implementation of the contract, the County will purchase and
own the equipment.
B. Replacement: If a piece of equipment goes out of service and is not under warranty, the County will purchase and own the replacement equipment.
C. Warranty: Include detailed information to explain your equipment warranty.
D. Start Up: There will be no initialization, start up fees or delivery fee.
E. Selection: In your proposal, list a minimum of two selections (prefer three) of equipment (to include all accessories) in each category of equipment you bid on. Furnish brochures and literature (showing all accessories) on each item
F. Coverage: Proposers must provide maps which show area coverage and any areas of dead space. Failure to do so may result in disqualification.
G. Accessories/Optional Services: Proposers must offer a fixed percentage discount on all accessories and services.
H. Testing/Evaluation: Okaloosa County reserves the right to require (at no cost) one set of each piece of equipment proposed for testing/ comparison prior to the award of this contract(s). Samples will be returned to the vendor.
I. Billing: The successful bidder(s) will be required to provide individualized (by user) monthly invoices which itemize all outgoing and incoming calls. Bills will list:

1. Phone \#.
2. Invoice \#
3. Bill date and due date.
4. Bill remittance address.
5. Summary record.

A sample invoice is to be included in your proposal.
J. Roaming Charges: Proposers shall provide statewide roaming at no cost.
K. Long Distance: Proposers shall provide nationwide calling on all calls originating within the local coverage area.
L. Proposers will meet all Federal Communications Commission rules and regulation.
M. Evaluation/Award: An Evaluation Committee appointed by the Okaloosa County Board of County Commissioners will evaluate all proposals. The Committee will rate and rank all proposals. Okaloosa County reserves the right to award a contract(s) to the company(s) offering the best plans to match the County's needs. Discussion with proposers may be necessary to answer specific questions. Each proposal must include the name and phone number of a specific contact to represent your firm. Ranking will be based on a numeric award system. A copy of the ranking sheet is enclosed.
N. Contact: All prospective offerors are instructed not to contact any member of the Board of County Commissioners or Okaloosa County Staff member prior to evaluation and recommendation for award. All questions should be addressed to the County Purchasing Dept (Richard Brannon or Jack Allen) 850-689-5960.
O. Implementation: Proposals must include a clear implementation plan with dates required to phase in your service.
P. References: Proposers must include a minimum of five references and should include all governmental accounts services.
Q. Emergency Operation: Proposers must include a detailed action plan to explain your company response in the event of a Natural Disaster:

1. Back up power supply
2. System redundancy.
3. Government priority during recovery.
4. Availability of equipment for short term use.

## WIRELESS PHONE / PAGER SYSTEM-AWARD SHEEF TWO-WAY (PUSH-TO-TALK) WIRELESS COMMUNICATION SERVICES AWARD SHEET

Proposal Submitted By:

Company Name:
Address:

| EVALUATION CRITERIA | POINTS AVAILABLE | POINTS AWARDED |  |
| :--- | :---: | :---: | :---: |
| References | 15 |  |  |
| Services Offered | 30 |  |  |
| Equipment | 10 |  |  |
| Proposed Rates | 30 |  |  |
| Implementation Plan | 15 |  |  |
|  |  |  |  |
|  |  | TOTAL |  |

Ranked by: Name $\qquad$
Department $\qquad$

## SPECIAL BID CONDITIONS

## 1. Acceptance:

Delivery of material or services to Okaloosa Board of County Commissioners does not constitute acceptance for the purpose of payment. Final acceptance and authorization of payment shall be given only after a thorough inspection indicates that the material or services meets contract specifications and conditions as listed. Should the delivered material differ in any respect from specifications, payment will be withheld until such time as the supplier takes necessary corrective action. The Purchasing Department shall be notified of the deviation in writing within 10 days and the provisions of the delivery paragraph shall prevail. If the proposed corrective action is not acceptable to Okaloosa County, the final acceptance of the material or services shall remain the property of the supplier and the county shall not be liable for payment for any portion thereof.

## 2. Addition/Deletion of Item:

The County reserves the right to add to or delete any item from this bid or resulting contract when deemed to be in the County's best interest.

## 3. Local Preference:

Okaloosa County reserves the right to grant a preference to in-county bidders only when bids are received from firms located in states, counties, municipalities or other political subdivisions which offer preference to bidders located in such political subdivisions. The amount of preference given to local bidders will be the same as that given by the state, county, municipality or other political subdivisions in which the out-of-county bidder is located. If the political subdivision in which a bidder is located offers a preference to its local firms, that bidder must plainly state the extent of such preference to include the amount and type preference offered. Any bidder failing to indicate such preference will be removed from the County Bid List and any and all bids from that firm will be rejected.

Note: For bidder's convenience, this certification form is enclosed and is made a part of the bid package.

## 4. Public Entity Crime Information:

A person or affiliate who has been placed on the convicted vendor list following a conviction for a public entity crime may not submit a bid on a contract to provide any goods or services to a public entity, may not submit a bid on a contract with a public entity for the construction or repair of a public building or public work, may not submit bids on leases of real property to a public entity, may not be awarded or perform work as a contractor, supplier, subcontractor, or consultant under a contract with any public entity, and may not transact business with any public entity in excess of the threshold amount provided in Section 287.017, for CATEGORY TWO for a period of 36 months from the date of being placed on the convicted vendor list.

## 5. Discrimination:

An entity or affiliate who has been placed on the discriminatory vendor list may not submit a bid on a contract to provide goods or services to a public entity, may not submit a bid on a contract with a public entity for the construction or repair of a public building or public work, may not submit bids on leases of real property to a public entity, may not award or perform work as a contractor, supplier, subcontractor, or consultant under contract with any public entity, and may not transact business with any public entity.

## 6. Conflict of Interest:

The award hereunder is subject to the provisions of Chapter 112, Florida Statutes. All respondents must disclose with their bids the name of any officer, director, or agent who is also a public officer or an employee of the Okaloosa Board of County Commissioners, or any of its agencies.

Furthermore, all respondents must disclose the name of any County officer or employee who owns, directly or indirectly, an interest of five percent (5\%) or more in the firm or any of its branches.

Furthermore, the official, prior to or at the time of submission of the bid, must file a statement with the Clerk of Circuit Court of Okaloosa County, if he is an officer or employee of the County, disclosing his or spouse's or child's interest and the nature of the intended business.

## Note: For bidder's convenience, this certification form is enclosed and is made a part of the bid package.

## 7. Identical Tie Bids:

Preference shall be given to businesses with drug-free workplace programs. Whenever two or more bids which are equal with respect to price, quality and service are received by the County for the procurement of commodities or contractual services, a bid received from a business that certifies that it has implemented a drug-free workplace program shall be given preference in the award process (see attached certification form).

Established procedures for processing tie bids will be followed if none of the tied vendors have a drug-free workplace program.

Note: For bidder's convenience, this certification form is enclosed and is made a part of the bid package.

## 8. Performance/Payment Bond:

The successful contractor will be required to submit a Performance Bond in the amount of $\$ 5,000$ and the bond will be held for the life of the contract.
9. Bids will not be considered from vendors who are currently involved in official financial reorganization or bankruptcy proceedings.

## 10. Payments:

The contractor shall be paid upon submission of invoices, in duplicate to the Okaloosa County Board of Commissioners, Finance Office, Room 115, 101 James Lee Blvd., East, Crestview, Florida 32536-3502. The prices stipulated herein for articles delivered and accepted. Invoices must show Purchase Order Number.

## 11. Information:

Questions concerning bid requirements or specifications should be directed to the Okaloosa County Purchasing Department, 602-C North Pearl Street, Crestview, Florida 32536, Telephone Number 850-689-5960; Attn: Richard Brannon or Jack Allen. Any changes by the County to specifications shall be in writing in the form of an addendum and furnished to all bidders. Verbal information obtained otherwise will not be considered in awarding of bids.

## 12. Bid Opening:

Bid Opening shall be public, on the date and time specified on the bid form. It is the bidder's responsibility to assure that his bid is delivered at the proper time and place. Offers by telegram, facsimile, or telephone are NOT acceptable. NOTE: Crestview, Florida is "not a next day guaranteed delivery location" by delivery services.

## 13. Right to Waive and Reject:

A. The Board, in its absolute discretion, may reject any bid of a bidder that has failed, in the opinion of the Board, to complete or perform an Okaloosa County contracted project in a timely fashion or has failed in any other way, in the opinion of the Board, to perform a prior contract in a satisfactory manner and has directed the Okaloosa County Purchasing Director to emphasize this condition to potential bidders.
B. There is no obligation on the part of the County to award the bid to the lowest bidder, and the County reserves the right to award the bid to bidder submitting a responsive bid with a resulting negotiated agreement which is most advantageous and in the best interest of Okaloosa County, and to reject any and all bids or to waive any irregularity or technicality in bids received. Okaloosa County shall be the sole judge of the bid and the resulting negotiated agreement that is in its best interest and its decision shall be final.
C. The Board of County Commissioners reserves the right to waive any informalities or reject any and all bids, in whole or part, to utilize any applicable state contracts in lieu of or in addition to this bid and to accept the bid that in its judgment will best serve the interest of the County.
D. The Board of County Commissioners specifically reserves the right to reject any conditional bid and will normally reject those that made it impossible to determine the true amount of the bid. Each item must be bid separately and no attempt is to be made to tie any item or items to any other item or items.
14. Disqualification of Bidders: Any of the following reasons may be considered as sufficient for the disqualification of a bidder and the rejection of his bid or bids:
A. More than one bid for the same work from an individual, firm or corporation under the same or different name.
B. Evidence that the bidder has a financial interest in the firm of another bidder for the same work.
C. Evidence of collusion among bidders. Participants in such collusion will receive no recognition as bidders for any future work of the County until such participant shall have been reinstated as a qualified bidder.
D. Uncompleted work that in the judgement of the County might hinder or prevent the prompt completion of additional work if awarded.
E. Failure to pay or satisfactorily settle all bills due for labor and material on former contracts in force at the time of advertisement of bids.
F. Default under previous contract.
G. The Board, in its absolute discretion, may reject any bid of a bidder that has failed, in the opinion of the Board, to complete or perform an Okaloosa County contracted project in a timely fashion or has failed in any other way, in the opinion of the Board, to perform a prior contract in a satisfactory manner, and has directed the Okaloosa County Purchasing Director to emphasize this condition to potential bidders.

## 15. Authority to Piggyback:

All bidders submitting a response to this Invitation to Bid agree that such response also constitutes a bid to all governmental agencies under the same conditions, for the same contract price, and for the same effective period as this bid, should the bidder feel it is in their best interest to do so.

Each governmental agency desiring to accept these bids and make an award thereof shall do so independently of any other governmental agency. Each agency shall be responsible for its own purchases and each shall be liable only for materials and/or services ordered and received by it, and no agency assumes any liability by virtue of this bid.

This agreement in no way restricts or interferes with the right of any governmental agency to bid any or all items.
16. No Bid:

If not submitting a bid, respond by returning this bid, marking it "NO BID" and explain the reason. Repeated failure to quote without sufficient justification shall be cause for removal of the supplier's name from the bid mailing list. NOTE: To qualify as a respondent, bidder must submit a "No Bid" and it must be received no later than the stated bid opening date and hour.

## 17. Termination of Contract:

The contract may be terminated in its entirety upon thirty (30) calendar days prior written notice by either party to the other.

In the event the contract is cancelled in its entirety at any time during the terms of the contract, any loss of anticipated profits from such cancellation shall not constitute grounds for equitable adjustments under the contract.

## 18. Escalation Clause:

If any escalation cost is to be considered, it shall be plainly stated in the bid as either a percentage figure and/or as a numerical number.

## 19. Insurance Requirements:

A. The CONTRACTOR shall not commence any work in connection with this Agreement until he has obtained all required insurance and such insurance has been approved by the Okaloosa County Risk Management Officer.
B. All insurance policies shall be with insurers licensed to do business in the State of Florida, and any insuring company is required to have a minimum rating of A, Class X in the Best Key Rating Guide published A. M. Best \& Co., Inc.
C. The County shall retain the right to reject all insurance contracts that do not meet the requirement of this Agreement. Further, the County reserves the right to change these insurance requirements with 60-day notice to the CONTRACTOR.
D. The insurance definition of Insured or Additional Insured shall include Subcontractor, Sub-subcontractor, and any associated or subsidiary companies of the CONTRACTOR, which are involved, and which is a part of the contract.
E. The County reserves the right at any time to require the CONTRACTOR to provide certified copies of any insurance policies to document the insurance coverage specified in this Agreement.
F. The designation of CONTRACTOR shall include any associated or subsidiary company which is involved and is a part of the contract and such, if any
associated or subsidiary company involved in the project, must be named in the Workers' Compensation coverage.
G. All policies shall be written so that the County will be notified of cancellation or restrictive amendments at least thirty (30) days prior to the effective date of such cancellation or amendment. Such notice shall be given directly to the County Representative.
H. All insurance contracts, except the Workers' Compensation shall list Okaloosa County as an Additional Insured. CONTRACTOR shall provide the County current Certificates of Insurance for all policies at least ten days before commencing work.

## Workers' Compensation Insurance:

A. The CONTRACTOR shall secure and maintain during the life of this agreement Workers' Compensation insurance for all employees employed including supervision, administration and management personnel. In case any work is sublet with the approval of the County, the CONTRACTOR shall require the Subcontractor to provide Workers' Compensation insurance for all employees. Evidence of such insurance shall be furnished the County not less than ten (10) days prior to the commencement of any and all subcontracted work.
B. Such insurance shall comply with the Florida Workers' Compensation Law.
C. Coverage shall include a waiver or subrogation clause in favor of Okaloosa County. Also, this endorsement must be indicated on all Certificates of Insurance.

## Business Automobile and Public Liability Insurance:

A. The CONTRACTOR shall maintain Business Automobile Liability insurance coverage throughout the life of this Agreement. The insurance shall include Owned, Non-Owned, \& Hired motor vehicle coverage.
B. The CONTRACTOR shall carry other Public Liability insurance against all other Bodily Injury, Property Damage and Personal and Advertising Injury exposures.
C. In addition to the required coverage in B. above, Public Liability coverage shall include the following:
a) On and Off Premises Operation Liability
b) Personal Injury Liability Insurance
c) Independent Contractor Liability
d) Completed Operations and Products Liability
D. The CONTRACTOR shall agree to maintain in force Commercial General Liability Insurance including Completed Operations and Products Liability coverage for at least two years following acceptance of the project by the COUNTY.
E. All liability insurance shall be written on an occurrence basis and shall not be written on a claim-made basis. If the insurance is issued with an aggregate limit of liability, the aggregate limit of liability shall apply only to the locations included in this Agreement. If, as the result of any claims or other reasons, the available limits of insurance reduce to less than those stated in the LIMITS OF LIABILTTY, the CONTRACTOR shall notify the County representative in writing. The CONTRACTOR shall purchase additional liability insurance to maintain the requirements established in this Agreement. Umbrella or Excess Liability insurance can be purchased to meet the Limits of Liability specified in this Agreement.

## Limits of Liability:

The insurance required shall be written for not less than the following limits unless law requires higher amounts:

## COVERAGE

1. Workers Compensation

## a. State

b. Employers Liability
2. Business Automobile
3. Commercial General Insurance
4. Professional Liability
5. Personal and Advertising Injury

## LIMIT

## Statutory

\$1 million each accident
\$1 million each occurrence (Combined Single Limit)
\$1 million each occurrence (Combined Single Limit)
\$1 million each occurrence (Combined Single Limit)
\$250,000

## Notice of Claims or Litigation:

The CONTRACTOR agrees to report any incident or claim that results from performance of this Agreement. Within ten (10) days of the CONTRACTOR's knowledge, the County Representative shall receive written notice describing the incident or claim. In the event such incident or claim involves injury or property damage to a third party, verbal notification shall be given the same day the CONTRACTOR becomes aware of the incident or claim. A detailed written report is to be made within ten (10) days.

## Indemnification and Hold Harmless:

To the fullest extent permitted by law, CONTRACTOR shall indemnify and hold harmless COUNTY, its officers and employees from liabilities, damages, losses, and costs including but not limited to reasonable attorney fees, to the extent caused by the negligence, recklessness, or intentional wrongful conduct of the CONTRACTOR and other persons employed or utilized by the CONTRACTOR in the performance of this Agreement.

## Certificate of Insurance:

A. All insurance shall include the interest of all entities names in and its respective agents, consultants, servants and employees of each and all other interests as may be reasonably required by Okaloosa County as Additional Insured. The coverage afforded the Additional Insured under this policy shall be primary insurance. If the Additional Insured have other insurance that is applicable to the loss, such other insurance shall be on an excess or contingent basis. The amount of the company's liability under this policy shall not be reduced by the existence of such other insurance.
B. Certificates of insurance, in duplicate, indicating the job site and evidencing all required coverage must be submitted to and approved by Okaloosa County prior to the commencement of any of the work. The certificate holder(s) shall be as follows:

Okaloosa County 602-C North Pearl Street Crestview, Florida 32536

C. All policies shall expressly require 30 days written notice to Okaloosa County at the address set out above, or the cancellations of material alterations of such policies, and the Certificates of Insurance, shall so provide. The certificate, if on a Standard Accord, shall not include language such as "if any" or but failure to mail such notice shall impose on obligation or liability of any kind upon the County, its agents or representatives.
D. All certificates shall be subject to Okaloosa County's approval of adequacy of protection and the satisfactory character of the Insurer.
E. The Certificates of Insurance shall disclose any and all deductibles or self-insured detentions (SIRs). Deductibles or SIRs in excess of $\$ 10,000$ will not be accepted unless specifically approved in writing by Okaloosa County. All deductibles or SIRs, whether approved by Okaloosa County or not, shall be the Contractor's full responsibility. In particular, the Contractor shall afford full coverage as specified herein to entities listed as Additional Insured.

In no way will the entities listed as Additional Insured be responsible for, pay for, be damaged by, or limited to coverage required by this schedule due to the
existence of a deductible or SIR. Specific written approval from Okaloosa County will only be provided upon demonstration that the Contractor has the financial capability and funds necessary to cover the responsibilities incurred as a result of the deductible or SIR.
F. In the event of failure of the Contractor to furnish and maintain said insurance and to furnish satisfactory evidence thereof, Okaloosa County shall have the right (but not the obligation) to take out and maintain insurance on the project. All costs for the coverage will be paid by Contractor upon presentation of a bill.

## General Terms:

Any type of insurance or increase of limits of liability not described above which the Contractor required for its own protection or on account of statute shall be its own responsibility and at its own expense.

The carrying of the insurance described shall in no way be interpreted as relieving the Contractor of any responsibility under this contract.

Should the Contractor engage a subcontractor or sub-subcontractor, the same conditions will apply under this agreement to each subcontractor and sub-subcontractor.

The Contractor hereby waives all rights of subrogation against Okaloosa County and its consultants and other indemnities of the Contractor under all the foregoing policies of insurance.

## Umbrella Insurance:

The Contractor shall have the right to meet the liability insurance requirements with the purchase of an umbrella insurance policy. In all instances, the combination of primary and umbrella liability coverage must equal or exceed the minimum liability insurance limits stated in this agreement.

## a. LOCAL PREFERENCE DATA SHEET

Refer to Special Bid Condition

Does the state, county, municipality or political subdivision in which your firm is located offer a preference to their local proposers? (If your firm is located in Okaloosa County, you will check "NO.") If "YES," list below the extent of such preference.

## YES

$\qquad$
$\qquad$
$\qquad$
$\qquad$
$\qquad$
$\qquad$
$\qquad$
$\qquad$

Alltel Communications
Proposer's Company Name

Steve.c.dougherty@alltel.com E-Mail


Authorized Signature-Manual

Steven Dougherty Authorized Signature - Typed

## CONFLICT OF INTEREST DISCLOSURE FORM

For purposes of determining any possible conflict of interest, all proposers/proposers, must disclose if any Okaloosa Board of County Commissioner, employee(s), elected officials(s), of if any of its agencies is also an owner, corporate officer, agency, employee, etc., of their business.

Indicate either "yes" (a county employee, elected official, or agency is also associated with your business), or "no". If yes, give person(s) name(s) and position(s) with your business.

YES $\qquad$

NAME(S)
POSITION(S)
FIRM NAME: ALLTEL Communications
$\qquad$
BY (PRINTED): Steven Dougherty
BY (SIGNATURE):


## TITLE:

Business Solutions Representative- $\qquad$
ADDRESS:
133 Beal Parkway NW, Fort Walton Beach FI 32548 $\qquad$

PHONE NO.
850-585-7000
E-MAIL
steve.c.dougherty@alltel.com $\qquad$

## DRUG-FREE WORKPLACE CERTIFICATION

THE BELOW SIGNED BIDDER CERTIFIES that it has implemented a drug-free workplace program. In order to have a drug-free workplace program, a business shall:

1. Publish a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the workplace and specifying the actions that will be taken against employees for violations of such prohibition.
2. Inform employees about the dangers of drug abuse in the workplace, the business's policy of maintaining a drug-free workplace, any available drug counseling, rehabilitation and employee assistance programs, and the penalties that may be imposed upon employees for drug abuse violations.
3. Give each employee engaged in providing the commodities or contractual services that are under quote a copy of the statement specified in subsection 1.
4. In the statement specified in subsection 1, notify the employees that, as a condition of working on the commodities or contractual services that are under quote, the employee will abide by the terms of the statement and will notify the employer of any conviction of, or plea of guilty or nolo contendere to, any violation of Chapter 893 or of any controlled substance law of the United States or any state, for a violation occurring in the workplace no later than five (5) days after such conviction.
5. Impose a sanction on, or require the satisfactory participation in, drug abuse assistance or rehabilitation program if such is available in employee's community, by any employee who is convicted.
6. Make a good faith effort to continue to maintain a drug-free workplace through implementation of this section.

As the person authorized to sign this statement, I certify that this firm complies fully with the above requirements.

DATE:
03/14/2007 $\qquad$
COMPANY: Alltel Communications $\qquad$
ADDRESS: 133 Beal Parkway NW $\qquad$ Fort Walton Beach FI 32548 $\qquad$

SIGNATURE:


NAME: Steven Dougherty (Typed or Printed)

TITLE: Alltel Business Solutions $\qquad$
E-MAIL: steve.c.dougherty@alltel.com $\qquad$
PHONE NO.: 850-585-7000 $\qquad$

Important news:
This is your final bill from Alltel Wireless.

Customer Code: A030
9312 Billing Transition Letter
FAME LAME
123 Main Street
Anytown, Anystate 10000

Allen Wireless is now part of Verizon Wireless - the enclosed bill is the last one you will receive from Alltel. Your Verizon Wireless Calling Plan is now in effect, and starting next month you'll receive account statements directly from Verizon Wireless.

## Make your final payment to Allee this month.

Send payment for this final bill to the Alter address noted on your bill. To ensure a smooth transition, please make payment by the due date indicated. If you have set up an automatic monthly payment through Alter, it will be processed as scheduled. Please note: your Alltel Wireless automatic payment settings will transfer to your new Verizon Wireless account for future payments. No action on your part is necessary.

Your first Verizon Wireless bill will include some important account changes.
Next month, you will receive your first Verizon Wireless bill. * Please be sure to carefully review your bill for the following changes:

- A new account number. Please note your new Verizon Wireless account number for future inquiries or payments. If you currently use a bill payment service, be sure to provide it with this new account number and the address below.
- A new payment remit address. Please use the address below when mailing payments to Verizon Wireless, beginning with your next bill:

> Verizon Wireless
> P.O. Box 660801
> Dallas, TX $75266-0108$

## How to contact us:

Before July 12, 2009, call 1-800-alltel-1or dial *611 from your wireless phone and your Altel Customer Service representative will be happy to assist with any questions you may have. You may also visit us online at alltel.com.

Beginning July 12, 2009, you can contact Verizon Wireless Customer Service seven days a week at 1-800-922-0204 or by dialing *611 from your wireless phone. You will be able to manage your new account, pay your bill and more through Verizon Wireless' online account management system, My Verizon, at verizonwireless.com/myverizon.

Look for more updates and great news about your new service with Verizon Wireless coming soon.
Sincerely,


Dan Deem
Senior Vice President
Customer Services

- Unpaid balances are subject to a late fee of $1.5 \%$ of the past due balance or $\$ 5.00$. whichever is greater, and as permitted by law.


[^0]:    This Quotation is valid for ninety ( 90 ) days from December 29,2016 (except for promotional pricing which may expire sooner). Data furnished in this document shall not be duplicated, used, or disclosed in whole or in part for any purpose other than to evaluate the document:

[^1]:    This Quotation is valid for ninety (90) days from December 29,2016 (except for promotional pricing which may expire sooner).
    Data furnished in this docuinent shall not be duplicated, used, or disclosed in whole or in part for any purpose other than to K. . . . . . . evaluate the document $, \quad, \quad$,

[^2]:    - 2 -

    This Quotation is valid for ninety (90) days from February 19, 2015 (except for promotional pricing which may expire sooner). Data furnished in this document shall not be duplicated, used, or disclosed in whole or in part for any purpose other than to evaluate the document.

[^3]:    This Quotation is valid for ninety (90) days from February 19, 2015 (except for promotional pricing which may expire sooner). Data furnished in this document shall not be duplicated, used, or disclosed in whole or in part for any purpose other than to evaluate the document.

[^4]:    This Quotation is valid for ninety (90) days from February 19, 2015 (except for promotional pricing which may expire sooner). Data furnished in this document shall not be duplicated, used, or disclosed in whole or in part for any purpose other than to evaluate the document.

[^5]:    This Quotation is valid for ninety (90) days from February 19, 2015 (except for promotional pricing which may expire sooner). Data furnished in this document shall not be duplicated, used, or disclosed in whole or in part for any purpose other than to evaluate the document.

[^6]:    -23-

[^7]:    This Quotation is valid for ninety (90) days from September 11, 2014 (except for promotional pricing which may expire sooner).

[^8]:    *All applicable discounts have already been applied.

[^9]:    This Quotation is valid for ninety ( 90 ) days from September 11, 2014 (except for promotional pricing which may expire sooner). Data furnished in this document shall not be duplicated, used, or disclosed in whole or in part for any purpose other than to evaluate the document.

