

ARLINGTON COUNTY, VIRGINIA

**AGREEMENT NO. 728-12
AMENDMENT NUMBER 5**

This Amendment Number 5 is made on the date of execution by the County and amends Agreement Number 728-12 (“Main Agreement”) dated December 29, 2014 between Tyler Technologies, Inc. (“Contractor”) and the County Board of Arlington County, Virginia (“County”).

The County and the Contractor agree to amend the Main Agreement as follows:

New World Software and Services for Fire Department is added to Exhibit B – Total Pricing Summary and Payment Schedule as set forth in Attachment A of this amendment is hereby added to the Main Agreement

All other terms and conditions of the Main Agreement remain in effect.

WITNESS these signatures:

THE COUNTY BOARD OF ARLINGTON
COUNTY, VIRGINIA

TYLER TECHNOLOGIES, INC.

AUTHORIZED: _____
DocuSigned by:
SIGNATURE: *Sy Gezachev*
27FC198F4A6D475...
NAME: SY GEZACHEV
TITLE: PROCUREMENT OFFICER
DATE: 4/20/2021

AUTHORIZED: _____
DocuSigned by:
SIGNATURE: *Jisel Lopez*
0E423E85B80540D...
NAME: Jisel Lopez
TITLE: Senior Corporate Attorney
DATE: 4/20/2021



ATTACHMENT - A

| | |
|----------------------------|------------------|
| Tyler Software | \$ 0 |
| Services | \$ 6,090 |
| Third-Party Products | \$ 4,600 |
| Travel | \$ 2,000 |
| Total One-Time Cost | \$ 12,690 |
| Annual Recurring Fees/SaaS | \$ 0 |
| Tyler Software Maintenance | \$ 0 |



Quoted By: Brian Rennie
 Quote Expiration: 7/4/21
 Quote Name: Property Room Installation

Sales Quotation For:

Arlington County
 2100 Clarendon Blvd Ste 200
 Suite 200
 Arlington VA 22201-5445
 Phone: +1 (703) 228-7048

Services

| Description | Quantity | Unit Price | Discount | Total | Maintenance |
|---|----------|------------|----------|-----------------|-------------|
| New World Public Safety Property Room Bar Coding Install | 1 | \$ 6,090 | \$ 0 | \$ 6,090 | \$ 0 |
| TOTAL | | | | \$ 6,090 | \$ 0 |

Third-Party Hardware, Software and Services

| Description | Quantity | Unit Price | Total | Unit Maintenance | Year One Maintenance |
|---|----------|------------|-----------------|------------------|----------------------|
| New World Public Safety Bar Coding Scanner Kit w/Signature Pad | 1 | \$ 4,600 | \$ 4,600 | \$ 0 | \$ 0 |
| TOTAL | | | \$ 4,600 | | \$ 0 |

| Summary | One Time Fees | Recurring Fees |
|--|----------------------|-----------------------|
| Total Tyler Software | \$ 0 | \$ 0 |
| Total Annual | \$ 0 | \$ 0 |
| Total Tyler Services | \$ 6,090 | \$ 0 |
| Total Third-Party Hardware, Software, Services | \$ 4,600 | \$ 0 |
| Estimated Travel Expenses | \$ 2,000 | \$ 0 |
| Summary Total | \$ 12,690 | \$ 0 |
| Contract Total | \$ 12,690 | |

Unless otherwise indicated in the contract or amendment thereto, pricing for optional items will be held For six (6) months from the Quote date or the Effective Date of the Contract, whichever is later.

Customer Approval: _____ Date: _____

Print Name: _____ P.O.#: _____

The Software, Maintenance, Services and Third-Party Products, as applicable, that are itemized above, are hereby added to your existing agreement with Tyler. Fees for Software, if applicable, will be invoiced to you in full upon receipt of your signed quote. Unless otherwise stated in the Assumptions, associated maintenance and support fees, and thereafter in a lump sum amount together with your then-current maintenance and support fees for previously licensed software. Fees for Services. Third-Party Products and/or travel, as applicable, will be invoiced as rendered or delivered. The terms and conditions of your agreement will otherwise control.

Assumptions

Personal Computers must meet the minimum hardware requirements for New World products. 7 64-bit with Extended Security Updates and Windows 10 64-bit is required for all client machines. Windows Server 2012/2012 R2/2016/2019 and SQL Server 2012 SP4/2014 SP2/2016 SP2/2017/2019 are required for the Application and Database Server(s).

New World product requires Microsoft Windows Server 2012/2012 R2/2016/2019 and SQL Server 2012 SP4/2014 SP2/2016 SP2/2017/2019, including required User or Device Client Access Licenses (CALs) for applicable Microsoft products. Servers must meet minimum hardware requirements provided by Tyler. The supported Microsoft operating system and SQL versions are specific to Tyler's release versions.

New World product requires Microsoft Excel or Windows Search 4.0 for document searching functionality; Microsoft Word is required on the application server for report formatting.

Tyler recommends a 100 Mbps/1 Gbps Ethernet network for the local area network. Wide area network requirements vary based on system configuration, Tyler will provide further consultation for this environment.

Does not include servers, workstations, or any required third-party hardware or software unless specified in this Investment Summary. Client is responsible for any third-party support.

Licensed Software, and third-party software embedded therein, if any, will be delivered in a machine readable form to Client via an agreed upon network connection. Any taxes or fees imposed are the responsibility of the purchaser and will be remitted when imposed.

Tyler's GIS implementation services are to assist the Client in preparing the required GIS data for use with the Licensed New World Software.

Depending upon the Licensed Software the Client at a minimum will be required to provide an accurate street centerline layer and the appropriate polygon layers needed for Unit Recommendations and Run Cards in an industry standard Esri file format (Personal Geodatabase, File Geodatabase, Shape Files). Client is responsible for having clearly defined boundaries for Police Beats, EMS Districts and Fire Quadrants. If necessary Tyler will assist Client in creating the necessary polygon layers (Police Beats, EMS Districts and Fire Quadrants) for Unit Recommendations and Run Cards. Tyler is not responsible for the accuracy of or any ongoing maintenance of the GIS data used within the Licensed New World Software.

Client is responsible for any ongoing annual maintenance on third-party products, and is advised to contact the third-party vendor to ensure understanding of and compliance with all maintenance requirements.

All Tyler Clients are required to use Esri's ArcGIS Suite to maintain GIS data. All maintenance, training and ongoing support of this product will be contracted with and conducted by Esri. Maintenance for Esri's ArcGIS suite of products that are used for maintaining Client's GIS data will be contracted by Client separately with Esri.

When Custom interface is included, Custom interface will be operational with existing third-party software. Any subsequent changes to third-party applications may require additional services.

When State/NCIC is included, Client is responsible for obtaining the necessary State approval and any non-Tyler hardware and software. Includes state-specific standard forms developed by Tyler. Additional forms can be provided for an additional fee.

Property Room Bar Coding Install includes:

- **30 hrs Property and Evidence & hardware installation services and training**
- **4 hrs Setup and configuration of the disposal site**
- **8 hrs Setup and configuration of the Property and Evidence Letter**

Bar Coding Scanner Kit w/ Signature Pad includes (Our pricing on third party hardware is close to MSRP pricing. Customer's can purchase on their own):

- **(1) Zebra TC77 TC77HL-5ME24BG-FT Handheld Tablet**
- **(1) Zebra LS2208-SR20007R-NA USB Handheld Scanner, Black**
- **(1) Zebra GX420T GX42-102410-000 Thermal Barcode Printer**
- **(1) Topaz SignatureGem T-LBK755-BHSB-R Signature Pad**
- **(1) Zebra CRD-TC7X-SE2EPP-01 Single Desktop ShareCradle**
- **(1) Zebra PWR-BGA12V50W0WW Power Supply Adapter**
- **(1) Zebra CBL-DC-388A1 DC Line Cord 10**
- **(2) Zebra 23844-00-00R AC Line Cord 10**
- **(1) Zebra SG-TC7X-HSTR2-03 Hand Strap, 3 pack 75**
- **(1) Zebra SG-TC7X-STYLUS-03 Stylus with Tether, 3 pack 45**
- **(1) Zebra BTRY-TC7X-46MAH-01 Spare Battery Pack 100**
- **(12) Theramark TTL4010P5 4" X 1" Therm. Trans. Label (2,260/Roll) 120**
- **(12) Zebra 03200GS11007 4.3" X 244' Wax Resin Ribbon**

Arlington County, VA is setting up the agencies (ORI, Users, Permissions templates, etc.) . Plus, Arlington County, VA will deal with any value set changes or additions that are required based on the Fire Marshals Office needs.

Location for installation:

The main location is: Arlington County Fire Prevention Office - 1020 N Hudson St Arlington, VA 22201

Travel

We have completed this activity remotely during the pandemic and it may be scheduled as such. Only one person would be needed, if onsite.

Timeline

After contract is executed, the hardware is procured, and we can schedule the tasks, it could be up to 6 - 8 months before project is completed.

A Comprehensive Public Safety Software Solution

Computer Aided Dispatch

| | | | | | |
|---------------------------|----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------|
| CAD Mapping | Dispatch Questionnaire | Rip-N-Run Printing | Service Vehicle Rotation | E-911 | ePCR |
| Call Entry | Fire Equipment Search | Run Cards/Response Plans | Unit Management | NG911 | Fire Records |
| Call Control Panel | GIS/Geo-File Verification | Rapid SOS | Web CAD Monitor | CAD NCIC | Out-of-Band AVL |
| Unit Recommendations | Hazard and Location Alerts | | | Pictometry | Telestaff |
| Unit Status/Control Panel | Hazmat Search | <i>Additional Modules</i> | <i>Available Interfaces</i> | ASAP | PulsePoint |
| Call Stacking | Hydrant Inventory | BOLOS | Alarm | Pre-Arrival Questionnaire | Twitter |
| CAD Messaging | Note Pads | CAD Auto Routing | CAD to CAD | Encoder | PEMA Knowledge Center |
| Call Scheduling | Proximity Dispatch | CAD AVL | CAD Paging | CAD CFS Export | |

Law Enforcement Records Management

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|---------------------|-----------------------|---------------------------|-------------------------|-----------------------------|-------------------------|
| Arrests | Impounded Vehicles | Training | Crash | Scheduling | Citizen Reporting |
| Buildings | Incidents | Wants and Warrant | Stop Data | Tyler Content Manager | COPLINK |
| Businesses | Investigations | | Equipment and Inventory | Use of Force | Accurant Crime Analysis |
| Case Management | Order of Protection | <i>Additional Modules</i> | Gangs | Vehicle Tracking | LINX |
| Case Processing | Personnel | Alarms | Hazardous Materials | | Evidence |
| Citations | Property and Evidence | Animal Licensing | Multi-Server Search | <i>Available Interfaces</i> | SECTOR |
| Dynamic Reporting | Records Request | Bicycle Registration | Narcotics | Livescan | MiDEX |
| Field Interviews | Registered Offenders | Bookings | Pawn Shops | Ticket Writer | LACRIS |
| IBR/Clery Reporting | Standard Reporting | Briefing Notes | Permits | NCIC | |

Fire Records Management

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|-----------------------------------|---------------------|----------------------|---------------------------|------------------|
| Activity Reporting/ Scheduling | Hazardous Materials | Pre-Plans | <i>Additional Modules</i> | Fire Permits |
| Investigations | Hydrant Inventory | Station Activity Log | NFIRS Reporting | Inventory |
| Business Registry | Incident Tracking | BLS/ALS | Data Analysis/Mapping | LOSAP Tracking |
| | Personnel/Education | | Equipment Tracking | Vehicle Tracking |

Corrections Management

| | | | | | |
|--------------------------|--------------------------------|-------------------------|---------------------------|----------------------------|-----------------------------|
| Bookings | Inmate Scheduling/ Tracking | Corrections Officer Log | <i>Additional Modules</i> | Officer Activity Reporting | <i>Available Interfaces</i> |
| D/L Swipe for Visitors | Inmate Contact | Financial Management | Inmate Tracking Bar | Officer Equipment Tracking | Livescan |
| Incident Tracking | Inmate Programs | Jacket Processing | Coding | Grievance Tracking | Booking Export |
| Inmate Property Tracking | Inmate Activity Log | Business Registry | Property Room | Mugshots | Northpointe |
| Inmate Classification | Trustee | Personnel/Education | Commissary Accounting | Web Inmate Inquiry | VINE |
| Inmate Housing | Case Management | State Reporting | Data Analysis/Mapping | | CorEMR |
| Mass Move | | | | | |

Mobile Computing

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|-----------------------------------|------------------------------|----------------|-----------------------------|---------------|
| Dispatch/Messaging/ State/NCIC | DL Swipe Mugshot Download | In-Car Routing | LE Field Reporting | Ticket Writer |
| Fire Dispatch/Messaging | In-Car Mapping/AVL | Stop Data | LE Accident Field Reporting | |
| | | Use of Force | Field Investigations | |

Mobility Software

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|-------------------------|-------------------------|--------------|
| ShieldForce LE Dispatch | CrewForce Fire Dispatch | SceneCollect |
|-------------------------|-------------------------|--------------|

Analytics

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|------------|-----------|---------------------------|
| Data Marts | Dashboard | Law Enforcement Analytics |
|------------|-----------|---------------------------|