

AMENDMENT NO. 1 TO UNIFORM RENTAL & LAUNDERING PIGGYBACK AGREEMENT

The City of Daytona Beach, a Florida municipal corporation (the "City") and Unifirst Corporation, a foreign profit corporation ("Contractor"), hereby agree to amend UNIFORM RENTAL & LAUNDERING PIGGYBACK AGREEMENT (the "Contract"), approved by City Commission Resolution No. 19-287, as follows:

SECTION 1 Article 8 E of the Contract is hereby added as follows:

In the event that the City chooses to terminate this Contract before the initial 3 year period the Contractor shall have the right to charge the City a buyout option for the garments that employees are using based on the following pro-rated scale:

UniFirst Code	Item Description	Within Year 1	Within Year 2	Within Year 3
04MM	Men's Polo	\$ 16.30	\$ 14.47	\$ 7.67
05MM	Women's Polo	\$ 16.30	\$ 14.47	\$ 7.67
0202	Uniform Shirt	\$ 11.48	\$ 8.78	\$ 5.40
04UM	Microcheck Shirts	\$ 15.95	\$ 12.19	\$ 7.50
4277	Performance T-Shirt	\$ 12.00	\$ 9.17	\$ 6.65
04AR	Pinpoint Executive Shirt	\$ 23.17	\$ 17.72	\$ 10.90
1002	Standard Flat Front Pants	\$ 18.92	\$ 14.47	\$ 8.90
10AI	Men's Cargo Pants	\$ 24.17	\$ 18.49	\$ 11.38
1271	Men's Cargo Shorts	\$ 20.79	\$ 15.93	\$ 9.87
1122	Pleated Pants	\$ 20.74	\$ 15.86	\$ 9.76
10HD	Relaxed Fit Jeans	\$ 20.72	\$ 15.14	\$ 11.16
1091	Classic Fit Jeans	\$ 20.00	\$ 15.32	\$ 9.43
09FR	FR Shirt	\$ 37.27	\$ 29.85	\$ 21.52
11KG	FR Jeans	\$ 36.29	\$ 33.15	\$ 23.58
10FR	FR Pant	\$ 41.15	\$ 35.62	\$ 23.29
06DH	Class 3 Hi Visibility Shirt	\$ 41.52	\$ 36.20	\$ 24.88


No buyout option will be charged after the first three-year period.

Section 2. The attached Exhibit 1 is incorporated into and made a part of the contract.

All other provisions of the Contract remain in full force and effect.


IN WITNESS WHEREOF, the City and the Contractor have set their hands and seals, effective on the date that the last party has signed below.

The City:

By: 
Derrick L. Henry, Mayor

Contractor:

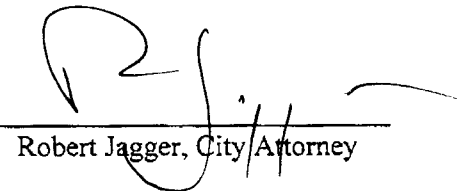
By: UNIFIRST CORPORATION
Printed Name: Chris Colthe
Title: LOCATION MANAGER

Attest: 
Letitia LaMagna, City Clerk

Date: 12/12/19

Date: 12-19-19

Approved as to Legal Form:

By: 
Robert Jagger, City Attorney



NEW ACCOUNT EXISTING ACCOUNT

INSTALLATION DATE _____
MM/DD/YYYY

CUSTOMER SERVICE AGREEMENT

COMPANY NAME (Customer) The City of Daytona Beach LOC NO 912
 ADDRESS 301 S Ridgewood Ave ROUTE NO _____
Daytona Beach, FL 32114 DATE 11/7/2019
 PHONE 386-671-8400 SIC/NAICS _____

The undersigned (the "CUSTOMER") orders from UniFirst Corporation and/or UniFirst Holdings, Inc. d b a UniFirst and/or UniFirst Canada LTD ("UNIFIRST") the rental service(s) at the prices and upon the conditions outlined

MERCHANDISE SERVICED								
ITEM DESCRIPTION	LOST/ DAMAGED REPLACEMENT CHARGE	SERVICE FREQUENCY	NO OF PERSONS/ ISSUE PER PERSON	TOTAL NO OF CHANGES/ PIECES	PRICE PER CHANGE/ PIECE	STANDARD/ NON-STANDARD ¹	TOTAL FULL SERVICE	TOTAL VALU-LEASE ²
T-Shirt #4277	9 30	wckly			09			
Polo Shirt #04MM	12.15	weekly			13			
Flame Resistant Shirt #09FR	38 30	weekly			34			
Cotton Shirt #1001	17 90	weekly			.29			
Pinpoint Button Down Shirt SS #04AR	15 50	weekly			16			
Lab Coat	10 75	weekly			15			
Microcheck Shirt SS #04UM	11 85	weekly			16			
Standard Uniform Shirt #0202	8 75	weekly			12			
Enhanced Vis Button Down #06AH	33 60	weekly			32			
Enhanced Vis Polo #04HV	25 00	weekly			25			
Cargo Pants #10A1	18 00	weekly			24			
Cargo Shorts #1271	16 30	weekly			23			
Flame Resistant Pants #10FR	41 30	weekly			38			
Cotton Pants #1001	17 90	weekly			.29			

Minimum weekly charge applies equal to 75% of the initial weekly install value

OTHER CHARGES	AMOUNT
Garment preparation per piece	50
Name emblem per piece	35
Company emblem per piece	1 25
Direct Embroidery Wearer name per piece	1 50
Company name per piece	3 80

OTHER CHARGES	AMOUNT
Non-stock sizes per piece	20%
Special cuts per piece	20%
Restock/Exchange per piece	2 00
Automatic Wiper Replacement	2% @ .50
Automatic Linen Replacement	
DEFE (See description on reverse side)	2 05

PAYMENT TERMS C O D E F T Approved Charge³

COMMENTS
 This is a 36 month agreement and can be extended for two additional 12 month terms
 All upfront charges for setup and personalization will be paid by UniFirst

Approved charge CUSTOMER agrees to make payments within 30 days of invoice receipt A late charge of 1½% per month (18% per year) for any amount in arrears may be applied ⁴

The undersigned agrees to all terms on the reverse and attests to have the authority to execute for the named CUSTOMER, and to approve use of any personalization – including logos or brand identities – that has been requested

SALES REP Trudie Gibbs 11/7/2019
SALES REP (Print Name) DATE

ACCEPTED _____
CUSTOMER (Signature) DATE

ACCEPTED⁵ _____
LOCATION MANAGER (Signature) DATE

CUSTOMER (Print Name and Title)

LOCATION MANAGER (Print Name and Title)

EMAIL

¹ Out sizes of otherwise Standard Merchandise are deemed to be Non Standard Merchandise
² Merchandise which is Val-U Leased is not cleaned by UniFirst
³ Charge status contingent upon continuing credit worthiness and may be revoked at UniFirst's discretion

All returned checks and declined credit/debit cards subject to \$35 processing fee
⁴ This Agreement is effective on y upon acceptance by UniFirst Location Manager



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Relaxed Fit Jean #10HD	17 65	weekly			30			
Womens's Work Pants #12AG	19 70	weekly			31			
Plcated Work Pants #1122	15 40	weekly			22			
Flat Front Work Pants #1002	14 05	weekly			19			
Lined Uniform Jacket #1550	26 80	weekly			38			
3X5 Mat	34 20	weekly			1 41			
3X10 Mat	69 90	weekly			2 81			
Shop Towels		weekly			05			

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SALES REP (Print Name) DATE

ACCEPTED _____
CUSTOMER (Signature) DATE

ACCEPTED⁵ _____
LOCATION MANAGER (Signature) DATE

CUSTOMER (Print Name and Title)

LOCATION MANAGER (Print Name and Title)

EMAIL

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³ Charge status contingent upon continuing credit worthiness and may be revoked at UniFirst's discretion
 All returned checks and declined credit/debit cards subject to \$35 processing fee
⁴ This Agreement is effective only upon acceptance by UniFirst Location Manager

CUSTOMER SERVICE AGREEMENT TERMS

REQUIREMENTS SUPPLIED. Customer orders from UniFirst Corp ("UniFirst") the rental garments and/or other items of the type specified in this Agreement ("Merchandise") and related pickup/delivery and maintenance services (collectively with Merchandise, "Services") for all of Customer's requirements therefor, at the prices and upon the terms and conditions set forth herein. Additional Services requested by Customer, verbally or in writing, will also be covered by this Agreement. All rental Merchandise supplied to Customer remains the property of UniFirst. Customer warrants that it is not subject to, and that this Agreement does not interfere or conflict with, any existing agreement for the supply of the Merchandise or Services covered.

PERFORMANCE GUARANTEE. UNIFIRST GUARANTEES TO DELIVER HIGH-QUALITY SERVICE AT ALL TIMES. All items of Merchandise cleaned, finished, inspected, repaired and delivered by UniFirst will meet or exceed industry standards or non-conforming items will be replaced by the next scheduled delivery day at no cost to Customer. Items of rental Merchandise requiring replacement due to normal wear and tear will be replaced at no cost to Customer, save for any applicable personalization and setup charges.

Customer expressly waives the right to terminate this Agreement during the initial term or any extension thereof for deficiencies in the quality of Services unless (1) complaints are first made in writing to UniFirst which set forth the precise nature of any deficiencies, (2) UniFirst is afforded at least 60 days to correct any deficiencies complained of, and (3) UniFirst fails to correct those deficiencies complained of within 60 days. In the event Customer complies with the foregoing and UniFirst fails to correct such deficiencies, Customer may terminate this Agreement by written notice to UniFirst, providing that all previous balances due to UniFirst have been paid in full and that all other conditions to terminate have been satisfied. Any delay or interruption of the Services provided for in this Agreement by reason of acts of God, fires, explosions, strikes or other industrial disturbances, or any other cause not within the control of UniFirst, shall not be deemed a breach or violation of this Agreement.

TERM AND RENEWAL. This Agreement is effective when signed by both the Customer and UniFirst Location Manager and continues in effect for 60 months after installation of Merchandise (for new customers) or any renewal date. ~~The Agreement will be renewed automatically and continuously for multiple successive 60-month periods unless Customer or UniFirst gives written notice of non-renewal to the other at least 90 days prior to the next expiration date.~~

PRICES AND PAYMENTS. Prices are based on 52 weeks of service per year. Any increase(s) to Service Frequency could result in additional charges. ~~On an annual basis, the price then in effect will be increased by the greater of the annual percent increase in the Consumer Price Index—All Urban Consumers, Series ID CUUR0000SAG, other goods and services, or by 6%. Additional price increases and other charges may be imposed by separate written notice or by notation on Customer's invoice. Customer may, however, decline such additional increase or charges by notifying UniFirst in writing within 10 days after receipt of such notice or notation. If Customer declines said additional price increases, UniFirst may terminate this Agreement. Customer also agrees to pay the other charges and minimum weekly charge herein specified. Charges relating to a wearer leaving Customer's employ can be terminated by (1) giving notice thereof to UniFirst and (2) returning or paying for any missing Merchandise issued to that individual. Any Merchandise payments required pursuant to this Agreement will be at the replacement price(s) then in effect hereunder. If an authorized Customer representative is not available to receive and acknowledge delivery of Merchandise, Customer authorizes UniFirst to make delivery and assume responsibility for related charges/invoices.~~

If Customer fails to make timely payment, UniFirst may, at any time and in its sole discretion, terminate this Agreement by giving written notice to Customer, whether or not UniFirst has previously strictly enforced Customer's obligation to make timely payments. Customer agrees to pay, and will pay, all applicable sales, use, personal property and other taxes and assessments arising out of this Agreement.

DEFERRED CHARGE. Customer's invoices may also include a DEFERRED charge to cover all or portions of certain expenses including:

D = DELIVERY, or expenses associated with the actual delivery of Services and Merchandise to Customer's place of business, primarily Route Sales Representative commissions, management salaries, vehicle depreciation, equipment maintenance, insurance, road use charges and local access fees.

E = ENVIRONMENTAL, or expenses (past, present and future) UniFirst absorbs related to wastewater testing/purification, effluent control, solids disposal, supplies and equipment for pollution controls and energy conservation and overall regulatory compliance.

F = FUEL, or the gas, diesel fuel, oil and lubricant expenses associated with keeping UniFirst's fleet vehicles on the road and servicing its customers.

E = ENERGY, primarily the natural gas UniFirst uses to run boilers and gas dryers, plus other local utility charges.

MERCHANDISE. Customer acknowledges and agrees to notify all employees that Merchandise supplied is for general occupational use and, except as expressly specified below, affords no special user protections. Customer further acknowledges that (1) Customer has unilaterally and independently determined and selected the nature, style, performance characteristics, number of changes and scope of all Merchandise to be used and the appropriateness of such Merchandise for Customer's specific needs or intended uses, (2) UniFirst does not have any obligation to advise, and has not advised, Customer concerning the fitness or suitability of the Merchandise for Customer's intended use, (3) UniFirst makes no representation, warranty or covenant regarding the performance of the Merchandise (including without limitation Flame Resistant and Visibility Merchandise), and (4) UniFirst shall in no way be responsible or liable for any injury or harm suffered by any Customer employees while wearing or using any Merchandise. Customer agrees to indemnify and hold harmless UniFirst and its employees and agents from and against all claims, injuries or damages to any person or property resulting from Customer's or Customer's employee use of the Merchandise, whether or not such claims, injuries or damages arise from any alleged defects in the Merchandise.

Flame Resistant ("FR") Merchandise supplied hereunder is intended only to prevent the ignition and burning of fabric away from the point of high heat impingement and to be self-extinguishing upon removal of the ignition source. FR items will not provide significant protection from burns in the immediate area of high heat contact due to thermal transfer through the fabric and/or destruction of the fabric in the area of such exposure. FR items are designed for continuous wear as only a secondary level of protection. Primary protection is still required for work activities where direct or significant exposure to heat or open flame is likely to occur.

Visibility Merchandise is intended to provide improved conspicuity of the wearer under daylight conditions and when illuminated by a light source of sufficient candlepower at night. It is Customer's responsibility to determine the level of conspicuity needed by wearers under specific work conditions. Further, Customer agrees that Visibility Merchandise alone does not ensure conspicuity of the wearer and that additional safety precautions may be necessary. The Visibility Merchandise supplied satisfied particular ANSI/ISEA standards only when they were new and unused and only if so labeled. Customer acknowledges that usage and laundering of Visibility Merchandise may adversely affect its conspicuity.

Healthcare/Food-Related Customer acknowledges that (1) UniFirst does not guarantee or warrant that the Merchandise selected by Customer or that processed garments delivered by UniFirst will be appropriate or sufficient to provide a hygienic level adequate for individual Customer's needs, and (2) optional poly-bagging* is recommended to reduce the risk of cross-contamination of Merchandise, and the failure to utilize such service may adversely affect the efficacy of UniFirst's hygienic cleaning process.

(* Poly-bag services incur additional charges.)

If any Merchandise supplied hereunder is Merchandise that (1) UniFirst does not stock for whatever reason (including due to style, color, size or brand), (2) consists of non-UniFirst manufactured or customized FR Merchandise, or (3) consists of Merchandise that has been permanently personalized (in all cases known as "Non-Standard Merchandise") then, upon the discontinuance of any Service hereunder at any time for any reason including expiration, termination, or cancellation of this Agreement, with or without cause, deletion of any Non-Standard Merchandise from Customer's Service Program, or due to employee reductions (in each case a "Discontinuance of Service"), Customer will purchase at the time of such Discontinuance of Service all affected Non-Standard Merchandise items then in UniFirst's inventory (in-service, shelf, as well as any manufacturer's supplies ordered for Customer's use), paying for same the replacement charges then in effect.

Customer agrees not to contaminate any Merchandise with asbestos, heavy metals, solvents, inks or other hazardous or toxic substances ("contaminants"). Customer agrees to pay UniFirst for all Merchandise that is lost, stolen, damaged or abused beyond repair. As a condition to the termination of this Agreement, for whatever reason, Customer will return to UniFirst all standard Merchandise in good and usable condition or pay for same at the replacement charges then in effect.

OBLIGATIONS AND REMEDIES. If Customer breaches or terminates this Agreement before the expiration date for any reason (other than for UniFirst's failure under the performance guarantee described above), Customer will pay UniFirst, as liquidated damages and not as a penalty (the parties acknowledging that actual damages would be difficult to calculate with reasonable certainty) an amount equal to 50 percent of the average weekly amounts invoiced in the preceding 26 weeks multiplied by the number of weeks remaining in the current term. These damages will be in addition to all other obligations or amounts owed by Customer to UniFirst, including the return of Standard Merchandise or payment of replacement charges, and the purchase of any Non-Standard Merchandise items as set forth herein.

This Agreement shall be governed by Massachusetts law (exclusive of choice of law). If a dispute arises from or relates in any way to this Agreement or any alleged breach thereof at any time, the parties will first attempt to resolve the claim or dispute by negotiation at agreed time(s) and location(s). All negotiations are confidential and will be treated as settlement negotiations. Any matter not resolved through direct negotiations within 30 days shall be resolved exclusively by final and binding arbitration, conducted in the capital city of the state where Customer has its principal place of business (or some other location mutually agreed), pursuant to the Commercial Arbitration Rules of the American Arbitration Association, and governed by the Federal Arbitration Act, to the exclusion of state law inconsistent therewith. The parties will agree upon one (1) Arbitrator to settle the controversy or claim. The successful or substantially prevailing party in any proceeding, including any appeal thereof (as determined by the Arbitrator/court) shall recover all of its costs and expenses including, without limitation, reasonable attorney fees, witness fees and discovery costs, all of which shall be included in and as a part of the judgment or award rendered hereunder. This provision for Arbitration is specifically enforceable by the parties. The Arbitrator shall have no power to vary or ignore the provisions hereof, and the decision of the Arbitrator in accordance herewith, may be entered in any court having jurisdiction thereof. Customer acknowledges that, with respect to all such disputes, it has voluntarily and knowingly waived any right it may have to a jury trial or to participate in a class action or class litigation as a representative of any other persons or as a member of any class of persons or to consolidate its claims with those of any other persons or class of persons. If the prohibition against class litigation is ruled to be unenforceable for any reason in any proceeding, then the prohibition against class litigation shall be void and of no force and effect in that proceeding.

MISCELLANEOUS. The parties agree that this Agreement represents the entire agreement between them. In the event Customer issues a purchase order to UniFirst at any time, none of the standard pre-printed terms and conditions therein shall have any application to this Agreement, or any transactions occurring pursuant hereto or thereto. UniFirst may in its sole discretion assign this Agreement. Customer may not assign this Agreement without the prior written consent of UniFirst. Customer agrees that in the event it sells or transfers its business, it will require the purchaser or transferee to assume all obligations and responsibilities under the Agreement, provided that such assumption shall not relieve Customer of its liabilities hereunder, and provided further that any failure by a purchaser or transferee to assume this Agreement shall constitute a breach and early termination of the Agreement resulting in the obligation to pay all amounts on account thereof as set forth in the Agreement. Neither party will be liable for any incidental, consequential, special or punitive damages. In no event shall UniFirst's aggregate liability to Customer for any and all claims exceed the sum of all amounts actually paid by Customer to UniFirst. In the event any portion of the Agreement is held by a court of competent jurisdiction or by a duly appointed arbitrator to be unenforceable, the balance will remain in effect. All written notices provided to UniFirst must be sent by certified mail to the attention of the Location Manager. In Texas and certain other locations, UniFirst's business is conducted by, and the term "UniFirst" as used herein means UniFirst Holdings, Inc. d/b/a UniFirst.

ACCEPTED. Customer Signature _____ Date _____ (I have read and agree to all of the above Terms.)