ARLINGTON COUNTY, VIRGINIA OFFICE OF THE PURCHASING AGENT 2100 CLARENDON BOULEVARD, SUITE 500 ARLINGTON, VA 22201

AGREEMENT NO. 18-028-R

THIS RIDER AGREEMENT (hereinafter "Agreement") is made, on the date of its execution by the County, between Midwest Tape, LLC, of 1417 Timberwolf Drive, Holland, Ohio 43528 ("Contractor"), an Ohio Limited Liability Company authorized to transact business in the Commonwealth of Virginia, and the County Board of Arlington County, Virginia ("County"). The County and the Contractor, for the consideration and quantity(ies) specified herein or specified in a County Purchase Order referencing this Agreement, agree as follows:

1. <u>CONTRACT DOCUMENTS</u>

The Contract Documents consist of this Agreement and Attachment A - Library of Virginia Contract #2017-71500-01, incorporated herein by reference (collectively, "Contract Documents" or "Contract").

This Agreement rides a competitive procurement process conducted by the Library of Virginia. The Contractor desires to extend to the County the same pricing as the Contractor's agreement with the Library of Virginia.

Where the terms and provisions of this Agreement vary from the terms and provisions of the other Contract Documents, the terms and provisions of this Agreement shall prevail over the other Contract Documents and the remaining Contract Documents shall be complementary to each other and if there are any conflicts the most stringent terms or provisions shall prevail.

The Contract Documents set forth the entire agreement between the County and the Contractor. The County and the Contractor agree that no representative or agent of either of them has made any representation or promise with respect to the parties' agreement which is not contained in the Contract Documents.

2. CONTRACT TERM

The Contractor's provision of goods for the County ("Work") shall commence on the date of execution of this Agreement by the County and shall be completed no later than June 30, 2020 ("Contract Term"), subject to any modifications as provided for in the Contract Documents.

3. CONTRACT PRICING

The County will pay the Contractor in accordance with the terms of the Payment paragraph below, at the unit prices set forth in Attachment A for Work provided by the Contractor, as described and required in the Contract Documents, and accepted by the County.

4. <u>SCOPE OF WORK</u>

The Contractor agrees to provide the goods described in the Contract Documents. The primary purpose of the Work is to provide library materials.

The Contract Documents set forth the minimum work estimated by the County and the Contractor to be necessary to complete the work. It shall be the Contractor's responsibility, at the Contractor's sole cost, to

provide the specific Work set forth in the Contract Documents sufficient to fulfill the purposes of the Work. Nothing in the Contract Documents shall be construed to limit the Contractor's responsibility to manage the details and execution of the Work.

5. PROJECT OFFICER

The performance of the Contractor is subject to the review and approval of the County Project Officer ("Project Officer"), who shall be appointed by the Director of the Arlington County department or agency requesting the work under the Contract Documents. However, it shall be the responsibility of the Contractor to manage the details of the execution and performance of its work pursuant to the Contract Documents.

6. <u>PAYMENT TERMS</u>

Payment terms will be recorded by the County as Net thirty (30) days. The County will pay the Contractor within thirty (30) calendar days after the date of receipt of a correct, as determined by the Project Officer, invoice approved by the Project Officer describing completed work which is reasonable and allocable to the Contract, or the date of receipt of the entire order, or the date of acceptance of the work which meets the Contract requirements, whichever is later. Payments will be made by the County for goods or services furnished, delivered, inspected, and accepted upon receipt of invoices submitted on the date of shipment or delivery of service, subject to applicable payment terms. The number of the County Purchase Order pursuant to which authority shipments have been made or services performed shall appear on all invoices. Invoices shall be submitted in duplicate. Unless otherwise specified herein, payment shall not be made prior to delivery and acceptance of the entire order by the County.

7. PAYMENT OF SUBCONTRACTORS

The Contractor is obligated to take one of the two following actions within seven (7) days after receipt of amounts paid to the Contractor by the County for work performed by any subcontractor under this Contract:

- a. Pay the subcontractor for the proportionate share of the total payment received from the County attributable to the work performed by the subcontractor under this Contract; or
- b. Notify the County and the subcontractor, in writing, of the Contractor's intention to withhold all or a part of the subcontractor's payment with the reason for nonpayment.

The Contractor is obligated to pay interest to the subcontractor on all amounts owed by the Contractor to the subcontractor that remain unpaid after seven (7) calendar days following receipt by the Contractor of payment from the County for work performed by the subcontractor under this Contract, except for amounts withheld as allowed in subsection b., above. Unless otherwise provided under the terms of this Contract, interest shall accrue at the rate of one percent (1%) per month.

The Contractor shall include in each of its subcontracts, if any are permitted, a provision requiring each subcontractor to include or otherwise be subject to the same payment and interest requirements as those contained herein with respect to each lower-tier subcontractor.

The Contractor's obligation to pay an interest charge to a subcontractor pursuant to this section may not be construed to be an obligation of the County. A Contract modification may not be made for the purpose of providing reimbursement for such interest charge. A cost reimbursement claim may not include any amount for reimbursement for such interest charge.

8. NON-APPROPRIATION

All funds for payments by the County to the Contractor pursuant to this Contract are subject to the availability of an annual appropriation for this purpose by the County Board of Arlington County, Virginia. In the event of non-appropriation of funds by the County Board of Arlington County, Virginia for the goods or services provided under this Contract or substitutes for such goods or services which are as advanced or more advanced in their technology, the County will terminate the Contract, without termination charge or other liability to the County, on the last day of the then-current fiscal year or when the appropriation made for the then-current year for the services covered by this Contract is spent, whichever event occurs first. If funds are not appropriated at any time for the continuation of this Contract, cancellation will be accepted by the Contractor on thirty (30) days prior written notice, but failure to give such notice shall be of no effect and the County shall not be obligated under this Contract beyond the date of termination specified in the County's written notice.

9. COUNTY PURCHASE ORDER REQUIREMENT

County purchases are authorized only if a County Purchase Order is issued in advance of the transaction, indicating that the ordering agency has sufficient funds available to pay for the purchase. Such a Purchase Order is to be provided to the Contractor by the ordering agency. The County will not be liable for payment for any purchases made by its employees without appropriate purchase authorization issued by the County Purchasing Agent. If the Contractor provides goods or services without a signed County Purchase Order, it does so at its own risk and sole expense.

10. DELIVERY

All goods are purchased F.O.B. Destination in Arlington County as designated in this Contract. All costs for handling and transportation charges to the designated point of delivery shall be borne by the Contractor. Transportation, handling and all related charges are included in the unit prices or discounts submitted by the Contractor with its bid.

11. WARRANTY

All goods and materials provided to the County shall be fully guaranteed by the Contractor against factory defects. Any defects which may occur as the result of either faulty material or workmanship by the manufacturer within the period of the manufacturer's standard warranty shall be corrected by the Contractor at no expense to Arlington County. The Contractor shall provide evidence of all manufacturers' warranties to the Project Officer at the time of delivery. All goods and materials are also guaranteed by the Contractor against defects resulting from the use of inferior or faulty materials or workmanship for one (1) year from the date of final acceptance by the County in addition to and irrespective of any manufacturer's or supplier's warranty. No date other than the date of final acceptance shall govern the effective date of the Guaranty, unless that date is agreed upon by the County and the Contractor in advance and in a signed writing.

12. INSPECTION, ACCEPTANCE, TITLE, AND RISK OF LOSS

Inspection and acceptance of goods or materials by the County will be at the delivery location in Arlington County, Virginia, and within ten (10) calendar days of delivery, unless otherwise provided for in the Contract. The County will not inspect, accept, or pay for any goods or materials stored or delivered off-site by the Contractor.

Title and risk of loss or damage to all goods shall be the responsibility of the Contractor until acceptance by the County. The County's right of inspection shall not be deemed to relieve the Contractor of its obligation to ensure that all articles, materials and supplies are consistent with specifications and instructions and are

fit for their intended use. The County reserves the right to conduct any tests or inspections it may deem appropriate before acceptance.

No goods or materials shall be purchased by the Contractor or any subcontractor subject to any chattel mortgage or under a conditional sale or other agreement by which an interest is retained by the seller. The Contractor warrants that it has good title to, and that it will require all subcontractors to warrant that they have good title to, all goods or materials for which the Contractor invoices for payment.

13. EMPLOYMENT DISCRIMINATION BY CONTRACTOR PROHIBITED

During the performance of this Contract, the Contractor agrees as follows:

- a. The Contractor will not discriminate against any employee or applicant for employment because of race, religion, color, sex, national origin, age, disability, or any other basis prohibited by federal or Virginia law related to discrimination in employment except where there is a bona fide occupational qualification reasonably necessary or related to the normal operation of the Contractor. The Contractor agrees to post in conspicuous places, available to employees and applicants for employment, notices setting forth the provisions of this nondiscrimination clause.
- b. The Contractor, in all solicitations or advertisements for employees placed by or on behalf of the Contractor, will state that the Contractor is an Equal Opportunity Employer.
- c. Notices, advertisements and solicitations placed in accordance with federal law, rule or regulation shall be deemed sufficient for the purpose of meeting the requirements of this section.
- d. The Contractor will comply with the provisions of the Americans with Disabilities Act of 1990 which prohibits discrimination against individuals with disabilities in employment, and mandates their full participation in both publicly and privately-provided services and activities.
- e. The Contractor will include the provisions of the foregoing paragraphs in every subcontract or purchase order of over \$10,000.00, so that these provisions will apply to each subcontractor or vendor.

14. EMPLOYMENT OF UNAUTHORIZED ALIENS PROHIBITED

In accordance with § 2.2-4311.1 of the Code of Virginia, 1950, as amended, the Contractor acknowledges that it does not, and shall not during the performance of this Contract, knowingly employ an unauthorized alien as that term is defined in the federal Immigration Reform and Control Act of 1986.

15. DRUG-FREE WORKPLACE TO BE MAINTAINED BY CONTRACTOR

During the performance of this Contract, the Contractor agrees to (i) provide a drug-free workplace for the Contractor's employees; (ii) post in conspicuous places, available to employees and applicants for employment, a statement notifying employees that the unlawful manufacture, sale, distribution, dispensation, possession, or use of marijuana or any other controlled substance is prohibited in the Contractor's workplace, and specifying the actions that will be taken against employees for violations of such prohibition; (iii) state in all solicitations or advertisements for employees placed by or on behalf of the Contractor that the Contractor maintains a drug-free workplace; and (iv) include the provisions of the foregoing clauses in every subcontract or purchase order of over \$10,000.00 relating to this Contract, so that the provisions will be binding upon each subcontractor or vendor.

For the purposes of this section, "drug-free workplace" means a site for the performance of work done in connection with a specific contract awarded to a contractor by Arlington County, the employees of whom are prohibited from engaging in the unlawful manufacture, sale, distribution, dispensation, possession or use of any controlled substance or marijuana during the performance of the contract.

16. TERMINATION FOR CAUSE, INCLUDING BREACH AND DEFAULT; CURE

The Contract shall remain in force for the Initial Contract Term or any Subsequent Contract Term(s) and until the County determines that all the following requirements and conditions have been satisfactorily met: the County has accepted the Work, and thereafter until the Contractor has met all requirements and conditions relating to the Work under the Contract Documents, including warranty and guarantee periods. However, the County shall have the right to terminate this Contract sooner if the Contractor is in breach or default or has failed to perform satisfactorily the Work required, as determined by the County in its discretion.

If the County determines that the Contractor has failed to perform satisfactorily, then the County will give the Contractor written notice of such failure(s) and the opportunity to cure such failure(s) within at least fifteen (15) days before termination of the Contract takes effect ("Cure Period"). If the Contractor fails to cure within the Cure Period, or as otherwise specified in the notice, the Contract may be terminated for the Contractor's failure to provide satisfactory Contract performance. Upon such termination, the Contractor may apply for compensation for Contract services satisfactorily performed by the Contractor, allocable to the Contract and accepted by the County prior to such termination unless otherwise barred by the Contract ("Termination Costs"). In order to be considered, such request for Termination Costs, with all supporting documentation, must be submitted to the County Project Officer within fifteen (15) days after the expiration of the Cure Period. The County may accept or reject, in whole or in part, the application for Termination Costs and notify the Contractor of same within a reasonable time thereafter.

If the County terminates the Contract for default or breach of any Contract provision or condition, then the termination shall be immediate after notice from the County to the Contractor (unless the County in its discretion provides for an opportunity to cure) and the Contractor shall not be permitted to seek Termination Costs.

Upon any termination pursuant to this section, the Contractor shall be liable to the County for all costs incurred by the County after the effective date of termination, including costs required to be expended by the County to complete the Work covered by the Contract, including costs of delay in completing the Project or the cost of repairing or correcting any unsatisfactory or non-compliant work performed or provided by the Contractor or its subcontractors. Such costs shall be either deducted from any amount due the Contractor or shall be promptly paid by the Contract to the County upon demand by the County. Additionally, and notwithstanding any provision in this Contract to the contrary, the Contactor is liable to the County, and the County shall be entitled to recover, all damages to which the County is entitled by this Contract or by law, including and without limitation, direct damages, indirect damages, consequential damages, delay damages, replacement costs, refund of all sums paid by the County to the Contractor under the Contract and all attorney fees and costs incurred by the County to enforce any provision of this Contract.

Except as otherwise directed by the County in the notice, the Contractor shall stop work on the date of receipt of notice of the termination or other date specified in the notice, place no further orders or subcontracts for materials, services, or facilities except as are necessary for the completion of such portion of the Work not terminated, and terminate all vendors and subcontracts and settle all outstanding liabilities and claims. Any purchases after the date of termination contained in the notice shall be the sole responsibility of the Contractor.

In the event any termination for cause, default, or breach shall be found to be improper or invalid by any court of competent jurisdiction then such termination shall be deemed to have been a termination for convenience.

17. TERMINATION FOR THE CONVENIENCE OF THE COUNTY

The performance of Work under this Contract may be terminated by the County Purchasing Agent, in whole or in part, whenever the Purchasing Agent shall determine that such termination is in the County's best interest. Any such termination shall be effected by the delivery to the Contractor of a written notice of termination at least fifteen (15) days before the date of termination, specifying the extent to which performance of the work under this Contract is terminated and the date upon which such termination becomes effective. The Contractor will be entitled to receive compensation for all Contract services satisfactorily performed by the Contractor and allocable to the Contract and accepted by the County prior to such termination and any other reasonable termination costs as negotiated by the parties, but no amount shall be allowed for anticipatory profits.

After receipt of a notice of termination and except as otherwise directed, the Contractor shall stop all designated work on the date of receipt of the notice of termination or other date specified in the notice; place no further orders or subcontracts for materials, services or facilities except as are necessary for the completion of such portion of the work not terminated; immediately transfer all documentation and paperwork for terminated work to the County; and terminate all vendors and subcontracts and settle all outstanding liabilities and claims.

18. INDEMNIFICATION

The Contractor covenants for itself, its employees, and subcontractors to save, defend, hold harmless and indemnify the County, and all of its elected and appointed officials, officers, current and former employees, agents, departments, agencies, boards, and commissions (collectively the "County" for purposes of this section) from and against any and all claims made by third parties or by the County for any and all losses, damages, injuries, fines, penalties, costs (including court costs and attorney's fees), charges, liability, demands or exposure, however caused, resulting from, arising out of, or in any way connected with the Contractor's acts or omissions, including the acts or omissions of its employees and/or subcontractors, in performance or nonperformance of the work called for by the Contract Documents. This duty to save, defend, hold harmless and indemnify shall survive the termination of this Contract. If, after notice by the County, the Contractor fails or refuses to fulfill its obligations contained in this section, the Contractor shall be liable for and reimburse the County for any and all expenses, including, but not limited to, reasonable attorney's fees incurred and any settlements or payments made. The Contractor shall pay such expenses upon demand by the County and failure to do so may result in such amounts being withheld from any amounts due to Contractor under this Contract.

19. CONFIDENTIAL INFORMATION

The Contractor, and its employees, agents, and subcontractors, hereby agree to hold as confidential all County information obtained as a results of its Work under this Contract. Confidential information includes, but is not limited to, nonpublic personal information, personally identifiable health information, social security numbers, addresses, dates of birth, other contact information or medical information about a person, information pertaining to products, operations, systems, customers, prospective customers, techniques, intentions, processes, plans, expertise and any information entrusted to any affiliate of the parties. The Contractor shall take reasonable measures to ensure that all of its employees, agents, and subcontractors are informed of, and abide by, this requirement.

20. ETHICS IN PUBLIC CONTRACTING

This Contract incorporates by reference Article 9 of the Arlington County Purchasing Resolution, as well as any Virginia or federal law related to ethics, conflicts of interest, or bribery, including, by way of illustration and not limitation, the Virginia State and Local Government Conflict of Interests Act (Code of Virginia § 2.2-3100 et seq.), the Virginia Governmental Frauds Act(Code of Virginia § 18.2-498.1 et seq.), and Articles 2 and 3 of Chapter 10 of Title 18.2 of the Code of Virginia, as amended (§ 18.2-438 et seq.). The Contractor certifies that its offer was made without collusion or fraud and that it has not offered or received any kickbacks or inducements from any other bidder, supplier, manufacturer, or subcontractor and that it has not conferred on any public employee having official responsibility for this procurement any payment, loan, subscription, advance, deposit of money, services, or anything of more than nominal value, present or promised unless consideration of substantially equal or greater value was exchanged.

21. COUNTY EMPLOYEES

No employee of the County shall be admitted to any share in any part of this Contract or to any benefit that may arise therefrom which is not available to the general public.

22. FORCE MAJEURE

The Contractor shall not be held responsible for failure to perform the duties and responsibilities imposed by this Contract if such failure is due to fires, riots, rebellions, natural disasters, wars, or an act of God beyond the control of the Contractor and outside the scope of the Contractor's then-current, by industry standards, disaster plan that make performance impossible or illegal, unless otherwise specified in the Contract.

The County shall not be held responsible for failure to perform its duties and responsibilities imposed by the Contract if such failure is due to fires, riots, rebellions, natural disasters, wars, or an act of God beyond the control of the County that make performance impossible or illegal, unless otherwise specified in the Contract.

23. AUTHORITY TO TRANSACT BUSINESS

The Contractor shall, pursuant to Code of Virginia § 2.2-4311.2, be and remain authorized to transact business in the Commonwealth of Virginia during the Initial Term and any Subsequent Contract Term(s) of this Contract. A contract entered into by a Contractor in violation of this requirement is voidable, without cost or expense, at the sole option of the County.

24. RELATION TO THE COUNTY

The Contractor is an independent contractor, and neither the Contractor nor its employees or subcontractors will, under any circumstances, be considered employees, servants or agents of the County. The County will not be legally responsible for any negligence or other wrongdoing by the Contractor, its employees, servants or agents. The County will not withhold from payments to the Contractor any federal or state unemployment taxes, federal or state income taxes, Social Security tax, or any other amounts for benefits to the Contractor or its employees, servants or agents. Furthermore, the County will not provide to the Contractor any insurance coverage or other benefits, including workers' compensation, normally provided by the County for its employees.

25. ANTITRUST

By entering into this Contract, the Contractor conveys, sells, assigns and transfers to the County all rights, title, and interest in and to all causes of action the Contractor may now have or hereafter acquire under

the antitrust laws of the United States or the Commonwealth of Virginia, relating to the goods purchased or acquired by the County under this Contract.

26. <u>AUDIT</u>

The Contractor must retain all books, records and other documents related to this Contract for at least five years after the final payment and must allow the County or its authorized agents to examine the documents during this period and during the Contract Term. The Contractor must provide any requested documents to the County for examination within 15 days of the request, at the Contractor's expense. Should the County's examination reveal any overcharging by the Contractor, the Contractor must, within 30 days of County's request, reimburse the County for the overcharges and for the reasonable costs of the County's examination, including, but not limited to, the services of external audit firm and attorney's fees; or the Contractor. If the Contractor wishes to destroy or dispose of any records related to this Contract (including confidential records to which the County does not have ready access) within five years after the final payment, the Contractor must give the County at least 30 days' notice and must not dispose of the documents if the County objects.

27. ASSIGNMENT

The Contractor shall not assign, transfer, convey, sublet, or otherwise dispose of any award, or any or all of its rights, obligations, or interests under this Contract, without the prior written consent of the County.

28. AMENDMENTS

Unless otherwise specified herein, this Contract shall not be amended except by written amendment executed by persons duly authorized to bind the Contractor and the County.

29. ARLINGTON COUNTY PURCHASING RESOLUTION AND COUNTY POLICIES

Notwithstanding any provision to the contrary herein, no provision of the Arlington County Purchasing Resolution or any applicable County policy is waived in whole or in part.

30. DISPUTE RESOLUTION

All disputes arising under this Agreement, or its interpretation, whether involving law or fact, extra work or extra compensation or time, and all claims for alleged breach of Contract shall be submitted in writing to the Project Officer for decision at the time of the occurrence or at the beginning of the work upon which the claim is based, whichever occurs first. Any such claims shall state the facts surrounding it in sufficient detail to identify it together with its character and scope. In accordance with the Arlington County Purchasing Resolution, claims denied by the Project Officer may be submitted to the County Manager in writing no later than sixty (60) days after final payment. The time limit for final written decision by the County Manager in the event of a contractual dispute, as that term is defined in the Arlington County Purchasing Resolution, is fifteen (15) days. Procedures for considering contractual claims, disputes, administrative appeals, and protests are contained in the Purchasing Resolution, which is incorporated herein by reference. A copy of the Arlington County Purchasing Resolution is available upon request from the Office of the Purchasing Agent. The Contractor shall not cause a delay in the Work pending a decision of the Project Officer, County Manager, County Board, or a court.

31. APPLICABLE LAW, FORUM, VENUE, AND JURISDICTION

This Contract and the work performed hereunder shall be governed in all respects by the laws of the Commonwealth of Virginia, and the jurisdiction, forum, and venue for any litigation with respect hereto shall be in the Circuit Court for Arlington County, Virginia, and in no other court. In performing its work

under this Contract, the Contractor shall comply with applicable federal, state, and local laws, ordinances and regulations.

32. ARBITRATION

It is expressly agreed that nothing under the Contract shall be subject to arbitration, and that any references to arbitration are expressly deleted from the Contract.

33. NONEXCLUSIVITY OF REMEDIES

All remedies available to the County under this Contract are cumulative, and no such remedy shall be exclusive of any other remedy available to the County at law or in equity.

34. NO WAIVER

The failure of either party to exercise in any respect a right provided for in this Contract shall not be deemed to be a subsequent waiver of the same right or any other right.

35. <u>SEVERABILITY</u>

The sections, paragraphs, sentences, clauses and phrases of this Contract are severable, and if any phrase, clause, sentence, paragraph or section of this Contract shall be declared invalid by a court of competent jurisdiction, such invalidity shall not affect any of the remaining phrases, clauses, sentences, paragraphs and sections of this Contract.

36. NO WAIVER OF SOVEREIGN IMMUNITY

Notwithstanding any other provision of this Contract, nothing in this Contract or any action taken by the County pursuant to this Contract shall constitute or be construed as a waiver of either the sovereign or governmental immunity of the County. The parties intend for this provision to be read as broadly as possible.

37. SURVIVAL OF TERMS

In addition to the numbered section in this Agreement which specifically state that the term or paragraph survives the expiration of termination of this Contract, the following sections if included in this Contract also survive: WARRANTY; INDEMNIFICATION; CONFIDENTIAL INFORMATION; RELATION TO COUNTY; AND AUDIT.

38. HEADINGS

The section headings in this Contract are inserted only for convenience and are not to be construed as part of this Contract or a limitation on the scope of the particular section to which the heading precedes.

39. AMBIGUITIES

Each party and its counsel have participated fully in the review and revision of this Agreement. Any rule of construction to the effect that ambiguities are to be resolved against the drafting party shall not apply in interpreting this Agreement. The language in this Agreement shall be interpreted as to its fair meaning and not strictly for or against any party.

40. <u>NOTICES</u>

Unless otherwise provided herein, all notices and other communications required by this Contract shall be deemed to have been given when made in writing and either (a) delivered in person, (b) delivered to an agent, such as an overnight or similar delivery service, or (c) deposited in the United States mail, postage prepaid, certified or registered, addressed as follows:

TO THE CONTRACTOR:

Janet Timm Midwest Tape, LLC 1417 Timberwolf Drive Holland, Ohio 43528

TO THE COUNTY:

Christine Hansen, Project Officer Arlington County, Virginia 1015 North Quincy Street Arlington, Virginia 22201

<u>AND</u>

Michael E. Bevis, Purchasing Agent Arlington County, Virginia 2100 Clarendon Boulevard, Suite 500 Arlington, Virginia 22201

41. NON-DISCRIMINATION NOTICE

Arlington County does not discriminate against faith-based organizations.

42. INSURANCE REQUIREMENTS

The Contractor shall provide to the County Purchasing Agent a Certificate of Insurance indicating that the Contractor has in force the coverage below prior to the start of any Work under this Contract and upon any contract extension. The Contractor agrees to maintain such insurance until the completion of this Contract or as otherwise stated in the Contract Documents. All required insurance coverages must be acquired from insurers authorized to do business in the Commonwealth of Virginia, with a rating of "A-" or better and a financial size of "Class VII" or better in the latest edition of the A.M. Best Co. Guides, and acceptable to the County. The minimum insurance coverage shall be:

- a. Workers Compensation Virginia Statutory Workers Compensation (W/C) coverage including Virginia benefits and employers' liability with limits of \$100,000/100,000/500,000. The County will not accept W/C coverage issued by the Injured Worker's Insurance Fund, Towson, MD.
- b. Commercial General Liability \$1,000,000 combined single limit coverage with \$2,000,000 general aggregate covering all premises and operations and including Personal Injury, Completed Operations, Contractual Liability, Independent Contractors, and Products Liability. The general aggregate limit shall apply to this Contract. Evidence of Contractual Liability coverage shall be typed on the certificate.
- c. Business Automobile Liability \$1,000,000 Combined Single Limit (Owned, non-owned and hired).
- d. The Contractor shall carry Errors and Omissions or Professional Liability insurance which will pay for injuries arising out of errors or omissions in the rendering, or failure to render services or perform Work under the contract, in the amount of \$1,000,000.
- e. Additional Insured Arlington County, and its officers, elected and appointed officials, employees, and agents shall be named as an additional insured on all policies except Workers Compensation and Auto and Professional Liability; and evidence of the Additional Insured endorsement shall be typed on the certificate.

- f. Cancellation If there is a material change or reduction in coverage the Contractor shall notify the Purchasing Agent immediately upon Contractor's notification from the insurer. It is the Contractor's responsibility to notify the County upon receipt of a notice indicating that the policy will not be renewed or will be materially changed. Any policy on which the Contractor has received notification from an insurer that the policy has or will be cancelled or materially changed or reduced must be replaced with another policy consistent with the terms of this Contract, and the County notified of the replacement, in such a manner that there is no lapse in coverage. Not having the required insurance throughout the Contract Term is grounds for termination of the Contract.
- g. Any insurance coverage that is placed as a "claims made" policy must remain valid and in force, or the Contractor must obtain an extended reporting endorsement consistent with the terms of this Contract, until the applicable statute of limitations has expired, such date as determined to begin running from the date of the Contractor's receipt of final payment.
- h. Contract Identification The insurance certificate shall state this Contract's number and title.

The Contractor must disclose the amount of any deductible or self-insurance component applicable to the General Liability, Automobile Liability, Professional Liability, Intellectual Property or any other policies required herein, if any. The County reserves the right to request additional information to determine if the Contractor has the financial capacity to meet its obligations under a deductible. Thereafter, at its option, the County may require a lower deductible, funds equal to the deductible be placed in escrow, a certificate of self-insurance, collateral, or other mechanism in the amount of the deductible to ensure protection for the County.

The Contractor shall require all subcontractors to maintain during the term of this Contract, Commercial General Liability insurance, Business Automobile Liability insurance, and Workers' Compensation insurance in the same form and manner as specified for the Contractor. The Contractor shall furnish subcontractors' certificates of insurance to the County immediately upon request by the County.

No acceptance or approval of any insurance by the County shall be construed as relieving or excusing the Contractor from any liability or obligation imposed upon the Contractor by the provisions of the Contract Documents.

The Contractor shall be responsible for the work performed under the Contract Documents and every part thereof, and for all materials, tools, equipment, appliances, and property of any description used in connection with the work. The Contractor assumes all risks for direct and indirect damage or injury to the property or persons used or employed on or in connection with the Work contracted for, and of all damage or injury to any person or property wherever located, resulting from any action, omission, commission or operation under the Contract, or in connection in any way whatsoever with the contracted work.

The Contractor shall be as fully responsible to the County for the acts and omissions of its subcontractors and of persons employed by them as it is for acts and omissions of persons directly employed by it.

Notwithstanding any of the above, the Contractor may satisfy its obligations under this section by means of self-insurance for all or any part of the insurance required, provided that the Contractor can demonstrate financial capacity and the alternative coverages are submitted to and acceptable to the County. The Contractor must also provide its most recent actuarial report and provide a copy of its self-insurance resolution to determine the adequacy of the insurance funding.

WITNESS these signatures:

THE COUNTY BOARD OF ARLINGTON COUNTY, VIRGINIA

AUTHORIZED SIGNATURE:

MICHAEL E. BEVIS NAME AND TITLE

PURCHASING AGENT DATE: _ 9

MIDWEST TAPE, LLC

AUTHORIZED SIGNATURE:

NAME AND TITLE: Jeff Jankowski, Vice President

DATE: August 28, 2017

COMMONWEALTH OF VIRGINIA

STANDARD CONTRACT

Contract Number: 2017-71500-01

This contract entered into the 1st day of July 2017, by Midwest Tape, LLC hereinafter called the "Contractor" and Commonwealth of Virginia, The Library of Virginia, called the "Purchasing Agency."

WITNESSETH that the Contractor and the Purchasing Agency, in consideration of the mutual covenants, promises and agreements herein contained, agree as follows:

SCOPE OF CONTRACT: The Contractor shall provide the goods/services to the Purchasing Agency as set forth in the Contract Documents.

PERIOD OF PERFORMANCE: From July 1, 2017 through June 30, 2020 with two one-year additional renewal periods.

The contract documents shall consist of:

(1) This signed form;

(2) The following portions of the Request for Proposal #2017-71500-01 dated April 10, 2017:

(a) The Statement of Needs,

(b) The General Terms and Conditions,

(c) The Special Terms and Conditions

(3) The Contractor's Proposal dated April 27, 2017, all of which documents are incorporated herein.

IN WITNESS WHEREOF, the parties have caused this Contract to be duly executed intending to be bound thereby.

CONTRACTOR:	PURCHASING AGENCY:
BV: 9 QMM	By: Corrier B. Warren
	Di Comi Di Want
Title: Vice President	Title: Deputy

Note: This public body does not discriminate against faith-based organizations in accordance with the Code of Virginia, § 2.2-4343.1 or against a bidder or offeror because of race, religion, color, sex, national origin, age, disability, or any other basis prohibited by state law relating to discrimination in employment.

REQUEST FOR PROPOSAL

Issue Date: April 10, 2017

Title: Library Materials Commodity Codes: 71510,71512,71535, 71505, 71590

Issuing Agency:	Library of Virginia, on behalf of
	Mid-Atlantic Library Alliance (MALiA)
	Carolea Newsome, Contract Administrator
	John Cook Wyllie Library
	University of Virginia's College at Wise
	One College Avenue
	Wise, VA 24293

Using Agency: Library of Virginia on behalf of Mid-Atlantic Library Alliance (MALiA)

Initial Period of Contract: From July 1, 2017 through June 30, 2020 with two one-year additional renewal periods.

Sealed Proposals Will Be Received Until 4:00 p.m. (Eastern Standard Time) on Friday, April 28, 2017, For Furnishing The Services Described Herein.

All Inquiries For Information Should Be Directed To: Carolea Newsome, Contract Administrator, 276/328-0152 (V), 276/455-9374 (C), or MALiAContract@ehc.edu.

IF PROPOSALS ARE MAILED, ARE HAND DELIVERED OR EXPRESS MAILED, SEND DIRECTLY TO THE ISSUING AGENCY SHOWN ABOVE.

In compliance with this Request For Proposals (RFP) and all conditions imposed in this RFP, the undersigned firm hereby offers and agrees to furnish all goods and services in accordance with the attached signed proposal or as mutually agreed upon by subsequent negotiation, and the undersigned firm hereby certifies that all information provided below and in any schedule attached hereto is true, correct, and complete.

Name and Address of Firm: Midwest Tape, LLC Date: April 27, 2017 By: Jeff Jankowski

Name: eVA Vendor ID or DUNS E66471 Fax Number: 800-444-6645 Title: Vice President E-mail Address: jjankowski@midwesttapes. com Telephone Number:

800-875-2785

(Signature in Ink) (Please Print) Note: This public body does not discriminate against faith-based organizations in accordance with the Code of Virginia, § 2.2-4343.1 or against an offeror because of race, religion, color, sex, national origin, age, disability, or any other basis prohibited by state law relating to discrimination in employment.

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SCHEDULE OF EVENTS

Activity	Date
Release RFP	Monday, April 10, 2017
Proposal Due Date	Friday, April 28, 2017, 4:00 PM EST
Contract Award	June, 2017

I. <u>PURPOSE</u>

The purpose of this Request for Proposal (RFP) is for the Library of Virginia to solicit sealed proposals from qualified sources and to establish contract(s) through competitive negotiations with one or more contractors to provide library materials to member libraries of the Mid-Atlantic Library Alliance (MALiA).

This RFP outlines the terms, conditions, and all applicable information required for submitting a proposal. Proposal respondents should pay strict attention to the proposal submission date and time and follow the format and instructions in Section IV (Proposal Preparation and Submission) of this RFP.

II. BACKGROUND

Mid-Atlantic Library Alliance (MALiA) is an organization of public library systems, academic, school systems, institutional, and special libraries established to provide cooperative information services and programs. Full membership shall be conveyed to applicant libraries upon payment of applicable fees to the corporation.

The Mid-Atlantic Library Alliance (MALiA) consortium represents 246 libraries throughout the mid-Atlantic region. As of January 2017, membership includes 194 public, 41 academic, 7 schools, and 4 special libraries. See Attachment D: MALiA Member Libraries as of January, 2017 for a list of participating institutions or consult the MALiA Web site (http://www.malialibrary.org/) for a current list of members.

The purpose of MALiA is to encourage the development and improvement of all types of library service and to promote the efficient use of finances, personnel, materials and properties by enabling governing authorities having library responsibilities to join together in a nonprofit library consortium.

Participation by MALiA members in this contract is optional and is at the discretion of each participating member. It is understood and agreed between the parties to any agreement resulting from this RFP that any library that becomes a member of MALiA after the award of this contract will be accepted at any time under the terms of this contract.

The approximate, combined library materials budget for all MALiA members per year is estimated at over \$30,000,000. The approximate stated dollar amount is not to be construed to represent any amount MALiA is obligated to purchase under the resulting contract or relieve the contractor of any obligation to provide service. Dollar amounts may change during the course of the contract and MALiA reserves the right to increase or decrease the amount as actual needs and funding determine.

III. STATEMENT OF NEED

The contractor must be able to provide services necessary to fill orders for library materials placed by any MALiA member library on a consistent basis during the term of the contract.

The contractor must be capable of supplying library materials from various types of publishers and must be able to provide geographical coverage for library materials published worldwide.

Library materials are defined for the purpose of this RFP as stated in the 2013 edition of the ALA Glossary of Library and Information Science edited by Toni M. Carter. and Michael Levine-Clark:

"Materials of all physical substances and formats (4), acquired by a library (3) to constitute its library collection, devices for reading, viewing, or hearing the informational content of materials are excluded."

Participating MALiA member libraries that become dissatisfied with the service received during the course of this contract may withdraw at any time with no penalty.

IV. PROPOSAL PREPARATION & SUBMISSION

1. <u>RFP Responses</u>:

In order to be considered for selection, offerors must submit complete responses to this RFP. Three (3) original and one (1) electronic copy (on CD-ROM or via email) of the proposal must be submitted. No other distribution of the proposal shall be made by the offeror.

- 2. Proposal Preparation:
 - a. Proposals shall be signed by an authorized representative of the contractor. Failure to submit all information requested may result in the Library of Virginia requiring prompt submissions of missing information and/or giving a lower evaluation of the proposal. Proposals that are substantially incomplete or lack key information may be rejected by the Library of Virginia. Mandatory requirements are those required by law or regulation or are such that they cannot be waived and are not subject to negotiation.
 - b. Proposals should be prepared simply and economically, providing a straightforward, concise description of capabilities to satisfy the requirements of the RFP. Emphasis should be placed on completeness and clarity of content.
 - c. Proposals should be organized in the order in which the requirements are presented in the RFP. All pages of the proposal should be numbered. Each paragraph in the proposal should reference the paragraph number of the corresponding section of the RFP. It is also helpful to cite the paragraph number, subletter, and repeat the text of the requirement as it appears in the RFP. If a response covers more than one page, the paragraph number and subletter should be repeated at the top of the next page. The proposal should contain a table of contents which cross-references the RFP requirements. Information which the offeror desires to present that does not fall within any of the requirements of the RFP should be inserted at the appropriate place or be attached at the end of the proposal and designated as additional material. Proposals that are not organized in this manner risk elimination from consideration if the evaluators are unable to find where the RFP requirements are specifically addressed.
 - d. The original copies of the proposal should be bound or contained in single volumes where practical. All documentation submitted with the proposal should be contained in that single volume.

- e. Ownership of all data, materials and documentation originated and prepared for the Library of Virginia pursuant to the RFP shall belong exclusively to the Library of Virginia and be subject to public inspection in accordance with the Virginia Freedom of Information Act. Trade secrets or proprietary information submitted by the firm shall not be subject to public disclosure under the Virginia Freedom of Information Act; however, the offeror must invoke the protection of Section 11-52D of the Code of Virginia, in writing, either before or at the time the data or material is submitted. The written notice must specifically identify the data or material to be protected and state the reasons why protection is necessary. The proprietary or trade secret material submitted must be identified by some distinct method such as highlighting or underlining and must indicate only the words, figures, or paragraphs that constitute trade secret or proprietary information. The classification of an entire proposal document, line item prices, and/or total proposal prices as proprietary or trade secrets is not acceptable and will result in rejection of the proposal.
- 3. <u>Oral Presentation</u>: Offerors who submit a proposal to this RFP may be required to give an oral presentation of their proposal. This provides an opportunity for the offeror to clarify or elaborate on the proposal. This is a fact finding and explanation session only and does not include negotiation. If demonstrations are required, the Library of Virginia will schedule time and location of these presentations. Oral presentations are an option and may not be conducted.

V. EVALUATION & AWARD CRITERIA

A. Evaluation Criteria: Proposals shall be evaluated using the following criteria:

POINT VALUE

20 Points	The scope and suitability of the work to be performed, capability and capacity to fully satisfy contract requirements, the manner in which these services are to be provided, approach to providing the service, and ability to meet schedules as represented by to the Service Requirements Deemed Important in Consideration of Contractor Selection portion of the RFP.
20 Points	Sound business environment with experience in providing library materials as outlined Offeror Data Sheet in this RFP including the number of years the offeror has been actively engaged in the business and favorable references from current accounts.
20 Points	Small Business Subcontracting Plan
20 Points	Discount as listed in the Pricing Offer Consideration, Discounts for Library and Staff Orders portion of this RFP. Offeror shall provide standard price lists of products to indicate base price from which discount is taken.
<u>20</u> Points	Past performance on similar types of contracts.
100 TOTAL	

VI. GENERAL TERMS ANDCONDITIONS:

- A. <u>VENDORS MANUAL</u>: This solicitation is subject to the provisions of the Commonwealth of Virginia *Vendors Manual* and any changes or revisions thereto, which are hereby incorporated into this contract in their entirety. The procedure for filing contractual claims is in section 7.19 of the *Vendors Manual*. A copy of the manual is normally available for review at the purchasing office and is accessible on the Internet at <u>www.dgs.state.va.us/dps</u> under "Manuals."
- B. <u>APPLICABLE LAWS AND COURTS</u>: This solicitation and any resulting contract shall be governed in all respects by the laws of the Commonwealth of Virginia and any litigation with respect thereto shall be brought in the courts of the Commonwealth. The agency and the contractor are encouraged to resolve any issues in controversy arising from the award of the contract or any contractual dispute using Alternative Dispute Resolution (ADR) procedures (*Code of Virginia*, § 2.2-4366). ADR procedures are described in Chapter 9 of the *Vendors Manual*. The contractor shall comply with all applicable federal, state and local laws, rules and regulations.
- C. **ANTI-DISCRIMINATION:** By submitting their proposals, offerors certify to the Commonwealth that they will conform to the provisions of the Federal Civil Rights Act of 1964, as amended, as well as the Virginia Fair Employment Contracting Act of 1975, as amended, where applicable, the Virginians With Disabilities Act, the Americans With Disabilities Act and § 2.2-4311 of the *Virginia Public Procurement Act (VPPA)*. If the award is made to a faith-based organization, the organization shall not discriminate against any recipient of goods, services, or disbursements made pursuant to the contract on the basis of the recipient's religion, religious belief, refusal to participate in a religious practice, or on the basis of race, age, color, gender or national origin and shall be subject to the same rules as other organizations that contract with public bodies to account for the use of the funds provided; however, if the faith-based organization segregates public funds into separate accounts, only the accounts and programs funded with public funds shall be subject to audit by the public body. (*Code of Virginia*, § 2.2-4343.1E).
 - 1. During the performance of this contract, the contractor agrees as follows:
 - a The contractor will not discriminate against any employee or applicant for employment because of race, religion, color, sex, national origin, age, disability, or any other basis prohibited by state law relating to discrimination in employment, except where there is a bona fide occupational qualification reasonably necessary to the normal operation of the contractor. The contractor agrees to post in conspicuous places, available to employees and applicants for employment, notices setting forth the provisions of this nondiscrimination clause.
 - b. The contractor, in all solicitations or advertisements for employees placed by or on behalf of the contractor, will state that such contractor is an equal opportunity employer.

- c. Notices, advertisements and solicitations placed in accordance with federal law, rule or regulation shall be deemed sufficient for the purpose of meeting these requirements.
- 2. The contractor will include the provisions of 1. above in every subcontract or purchase order over \$10,000, so that the provisions will be binding upon each subcontractor or vendor.
- D. **ETHICS IN PUBLIC CONTRACTING:** By submitting their proposals, offerors certify that their proposals are made without collusion or fraud and that they have not offered or received any kickbacks or inducements from any other offeror, supplier, manufacturer or subcontractor in connection with their proposal, and that they have not conferred on any public employee having official responsibility for this procurement transaction any payment, loan, subscription, advance, deposit of money, services or anything of more than nominal value, present or promised, unless consideration of substantially equal or greater value was exchanged.
- E. **IMMIGRATION REFORM AND CONTROL ACT OF 1986**: By submitting their proposals, offerors certify that they do not and will not during the performance of this contract employ illegal alien workers or otherwise violate the provisions of the federal Immigration Reform and Control Act of 1986.
- F. **<u>DEBARMENT STATUS</u>**: By submitting their proposals, offerors certify that they are not currently debarred by the Commonwealth of Virginia from submitting bids or proposals on contracts for the type of goods and/or services covered by this solicitation, nor are they an agent of any person or entity that is currently so debarred.
- G. <u>ANTITRUST</u>: By entering into a contract, the contractor conveys, sells, assigns, and transfers to the Commonwealth of Virginia all rights, title and interest in and to all causes of action it may now have or hereafter acquire under the antitrust laws of the United States and the Commonwealth of Virginia, relating to the particular goods or services purchased or acquired by the Commonwealth of Virginia under said contract.
- H. **MANDATORY USE OF STATE FORM AND TERMS AND CONDITIONS FOR RFPs :** Failure to submit a proposal on the official state form provided for that purpose may be a cause for rejection of the proposal. Modification of or additions to the General Terms and Conditions of the solicitation may be cause for rejection of the proposal; however, the Commonwealth reserves the right to decide, on a case by case basis, in its sole discretion, whether to reject such a proposal.
- I. <u>CLARIFICATION OF TERMS</u>: If any prospective offeror has questions about the specifications or other solicitation documents, the prospective offeror should contact the buyer whose name appears on the face of the solicitation no later than five working days before the due date. Any revisions to the solicitation will be made only by addendum issued by the buyer.

J. <u>PAYMENT</u>:

1. <u>To Prime Contractor</u>:

- a Invoices for items ordered, delivered and accepted shall be submitted by the contractor directly to the payment address shown on the purchase order/contract. All invoices shall show the state contract number and/or purchase order number; social security number (for individual contractors) or the federal employer identification number (for proprietorships, partnerships, and corporations).
- b. Any payment terms requiring payment in less than 30 days will be regarded as requiring payment 30 days after invoice or delivery, whichever occurs last. This shall not affect offers of discounts for payment in less than 30 days, however.
- c. All goods or services provided under this contract or purchase order, that are to be paid for with public funds, shall be billed by the contractor at the contract price, regardless of which public agency is being billed.
- d. The following shall be deemed to be the date of payment: the date of postmark in all cases where payment is made by mail, or the date of offset when offset proceedings have been instituted as authorized under the Virginia Debt Collection Act.
- e. Unreasonable Charges. Under certain emergency procurements and for most time and material purchases, final job costs cannot be accurately determined at the time orders are placed. In such cases, contractors should be put on notice that final payment in full is contingent on a determination of reasonableness with respect to all invoiced charges. Charges which appear to be unreasonable will be researched and challenged, and that portion of the invoice held in abeyance until a settlement can be reached. Upon determining that invoiced charges are not reasonable, the Commonwealth shall promptly notify the contractor, in writing, as to those charges which it considers unreasonable and the basis for the determination. A contractor may not institute legal action unless a settlement cannot be reached within thirty (30) days of notification. The provisions of this section do not relieve an agency of its prompt payment obligations with respect to those charges which are not in dispute (*Code of Virginia*, § 2.2-4363).
- 2. <u>To Subcontractors</u>:
 - a. A contractor awarded a contract under this solicitation is hereby obligated:
 - (1) To pay the subcontractor(s) within seven (7) days of the contractor's receipt of payment from the Commonwealth for the proportionate share of the payment received for work performed by the subcontractor(s) under the contract; or
 - (2) To notify the agency and the subcontractor(s), in writing, of the contractor's intention to withhold payment and the reason.
 - b. The contractor is obligated to pay the subcontractor(s) interest at the rate of one percent per month (unless otherwise provided under the terms of the contract) on all amounts owed by the contractor that remain unpaid seven (7) days following receipt of payment

from the Commonwealth, except for amounts withheld as stated in (2) above. The date of mailing of any payment by U. S. Mail is deemed to be payment to the addressee. These provisions apply to each sub-tier contractor performing under the primary contract. A contractor's obligation to pay an interest charge to a subcontractor may not be construed to be an obligation of the Commonwealth.

- 3. Each prime contractor who wins an award in which provision of a SWAM procurement plan is a condition to the award, shall deliver to the contracting agency or institution, on or before request for final payment, evidence and certification of compliance (subject only to insubstantial shortfalls and to shortfalls arising from subcontractor default) with the SWAM procurement plan. Final payment under the contract in question may be withheld until such certification is delivered and, if necessary, confirmed by the agency or institution, or other appropriate penalties may be assessed in lieu of withholding such payment.
- K. **PRECEDENCE OF TERMS**: The following General Terms and Conditions *VENDORS MANUAL*, APPLICABLE LAWS AND COURTS, ANTI-DISCRIMINATION, ETHICS IN PUBLIC CONTRACTING, IMMIGRATION REFORM AND CONTROL ACT OF 1986, DEBARMENT STATUS, ANTITRUST, MANDATORY USE OF STATE FORM AND TERMS AND CONDITIONS, CLARIFICATION OF TERMS, PAYMENT shall apply in all instances. In the event there is a conflict between any of the other General Terms and Conditions and any Special Terms and Conditions in this solicitation, the Special Terms and Conditions shall apply.
- L. <u>OUALIFICATIONS OF OFFERORS</u>: The Commonwealth may make such reasonable investigations as deemed proper and necessary to determine the ability of the offeror to perform the services/furnish the goods and the offeror shall furnish to the Commonwealth all such information and data for this purpose as may be requested. The Commonwealth reserves the right to inspect offeror's physical facilities prior to award to satisfy questions regarding the offeror's capabilities. The Commonwealth further reserves the right to reject any proposal if the evidence submitted by, or investigations of, such offeror fails to satisfy the Commonwealth that such offeror is properly qualified to carry out the obligations of the contract and to provide the services and/or furnish the goods contemplated therein.
- M. **<u>TESTING AND INSPECTION</u>**: The Commonwealth reserves the right to conduct any test/inspection it may deem advisable to assure goods and services conform to the specifications.
- N. <u>ASSIGNMENT OF CONTRACT</u>: A contract shall not be assignable by the contractor in whole or in part without the written consent of the Commonwealth.
- O. <u>CHANGES TO THE CONTRACT</u>: Changes can be made to the contract in any of the following ways:
 - 1. The parties may agree in writing to modify the scope of the contract. An increase or decrease in the price of the contract resulting from such modification shall be agreed to by the parties as a part of their written agreement to modify the scope of the contract.

- 2. The Purchasing Agency may order changes within the general scope of the contract at any time by written notice to the contractor. Changes within the scope of the contract include, but are not limited to, things such as services to be performed, the method of packing or shipment, and the place of delivery or installation. The contractor shall comply with the notice upon receipt. The contractor shall be compensated for any additional costs incurred as the result of such order and shall give the Purchasing Agency a credit for any savings. Said compensation shall be determined by one of the following methods:
 - a. By mutual agreement between the parties in writing; or
 - b. By agreeing upon a unit price or using a unit price set forth in the contract, if the work to be done can be expressed in units, and the contractor accounts for the number of units of work performed, subject to the Purchasing Agency's right to audit the contractor's records and/or to determine the correct number of units independently; or
 - By ordering the contractor to proceed with the work and keep a record of all costs C. incurred and savings realized. A markup for overhead and profit may be allowed if provided by the contract. The same markup shall be used for determining a decrease in price as the result of savings realized. The contractor shall present the Purchasing Agency with all vouchers and records of expenses incurred and savings realized. The Purchasing Agency shall have the right to audit the records of the contractor as it deems necessary to determine costs or savings. Any claim for an adjustment in price under this provision must be asserted by written notice to the Purchasing Agency within thirty (30) days from the date of receipt of the written order from the Purchasing Agency. If the parties fail to agree on an amount of adjustment, the question of an increase or decrease in the contract price or time for performance shall be resolved in accordance with the procedures for resolving disputes provided by the Disputes Clause of this contract or, if there is none, in accordance with the disputes provisions of the Commonwealth of Virginia Vendors *Manual.* Neither the existence of a claim nor a dispute resolution process, litigation or any other provision of this contract shall excuse the contractor from promptly complying with the changes ordered by the Purchasing Agency or with the performance of the contract generally.
- P. **DEFAULT:** In case of failure to deliver goods or services in accordance with the contract terms and conditions, the Commonwealth, after due oral or written notice, may procure them from other sources and hold the contractor responsible for any resulting additional purchase and administrative costs. This remedy shall be in addition to any other remedies which the Commonwealth may have.
- Q. <u>TAXES</u>: Sales to the Commonwealth of Virginia are normally exempt from State sales tax. State sales and use tax certificates of exemption, Form ST-12, will be issued upon request. Deliveries against this contract shall usually be free of Federal excise and transportation taxes. The Commonwealth's excise tax exemption registration number is 54-73-0076K.

- R. USE OF BRAND NAMES: Unless otherwise provided in this solicitation, the name of a certain brand, make or manufacturer does not restrict offerors to the specific brand, make or manufacturer named, but conveys the general style, type, character, and quality of the article desired. Any article which the public body, in its sole discretion, determines to be the equal of that specified, considering quality, workmanship, economy of operation, and suitability for the purpose intended, shall be accepted. The offeror is responsible to clearly and specifically identify the product being offered and to provide sufficient descriptive literature, catalog cuts and technical detail to enable the Commonwealth to determine if the product offered meets the requirements of the solicitation. This is required even if offering the exact brand, make or manufacturer specified. Normally in competitive sealed bidding only the information furnished with the bid will be considered in the evaluation. Failure to furnish adequate data for evaluation purposes may result in declaring a bid nonresponsive. Unless the offeror clearly indicates in its proposal that the product offered is an equal product, such proposal will be considered to offer the brand name product referenced in the solicitation.
- S. **TRANSPORTATION AND PACKAGING:** By submitting their proposals, all offerors certify and warrant that the price offered for FOB destination includes only the actual freight rate costs at the lowest and best rate and is based upon the actual weight of the goods to be shipped. Except as otherwise specified herein, standard commercial packaging, packing and shipping containers shall be legibly marked or labeled on the outside with purchase order number, commodity description, and quantity.
- T. **INSURANCE:** By signing and submitting a bid or proposal under this solicitation, the bidder or offeror certifies that if awarded the contract, it will have the following insurance coverage at the time the contract is awarded. For construction contracts, if any subcontractors are involved, the subcontractor will have workers' compensation insurance in accordance with §§ 2.2-4332 and 65.2-800 et seq. of the *Code of Virginia*. The bidder or offeror further certifies that the contractor and any subcontractors will maintain this insurance coverage during the entire term of the contract and that all insurance coverage will be provided by insurance companies authorized to sell insurance in Virginia by the Virginia State Corporation Commission.

MINIMUM INSURANCE COVERAGES AND LIMITS REQUIRED FOR MOST CONTRACTS:

- 1. Workers' Compensation Statutory requirements and benefits. Coverage is compulsory for employers of three or more employees, to include the employer. Contractors who fail to notify the Commonwealth of increases in the number of employees that change their workers' compensation requirements under the <u>Code of Virginia</u> during the course of the contract shall be in noncompliance with the contract.
- 2. Employer's Liability \$100,000.
- 3. Commercial General Liability \$1,000,000 per occurrence. Commercial General Liability is to include bodily injury and property damage, personal injury and advertising injury, products

and completed operations coverage. The Commonwealth of Virginia must be named as an additional insured and so endorsed on the policy.

- U. <u>ANNOUNCEMENT OF AWARD</u>: Upon the award or the announcement of the decision to award a contract as a result of this solicitation, the purchasing agency will publicly post such notice on the DGS/DPS eVA VBO (www.eva.virginia.gov) for minimum of 10 days.
- V. DRUG-FREE WORKPLACE: During the performance of this contract, the contractor agrees to (i) provide a drug-free workplace for the contractor's employees; (ii) post in conspicuous places, available to employees and applicants for employment, a statement notifying employees that the unlawful manufacture, sale, distribution, dispensation, possession, or use of a controlled substance or marijuana is prohibited in the contractor's workplace and specifying the actions that will be taken against employees for violations of such prohibition; (iii) state in all solicitations or advertisements for employees placed by or on behalf of the contractor that the contractor maintains a drug-free workplace; and (iv) include the provisions of the foregoing clauses in every subcontract or purchase order of over \$10,000, so that the provisions will be binding upon each subcontractor or vendor.

For the purposes of this section, "*drug-free workplace*" means a site for the performance of work done in connection with a specific contract awarded to a contractor, the employees of whom are prohibited from engaging in the unlawful manufacture, sale, distribution, dispensation, possession or use of any controlled substance or marijuana during the performance of the contract.

- W. NONDISCRIMINATION OF CONTRACTORS: A bidder, offeror, or contractor shall not be discriminated against in the solicitation or award of this contract because of race, religion, color, sex, national origin, age, disability, faith-based organizational status, any other basis prohibited by state law relating to discrimination in employment or because the bidder or offeror employs exoffenders unless the state agency, department or institution has made a written determination that employing ex-offenders on the specific contract is not in its best interest. If the award of this contract is made to a faith-based organization and an individual, who applies for or receives goods, services, or disbursements provided pursuant to this contract objects to the religious character of the faith-based organization from which the individual receives or would receive the goods, services, or disbursements, the public body shall offer the individual, within a reasonable period of time after the date of his objection, access to equivalent goods, services, or disbursements from an alternative provider.
- X. <u>eVA Business-To-Government Vendor Registration</u>: The eVA Internet electronic procurement solution, website portal <u>www.eVA.virginia.gov</u>, streamlines and automates government purchasing activities in the Commonwealth. The eVA portal is the gateway for vendors to conduct business with state agencies and public bodies. All vendors desiring to provide goods and/or services to the Commonwealth shall participate in the eVA Internet e-procurement solution either through the eVA Basic Vendor Registration Service or eVA Premium Vendor Registration Service. All bidders or offerors must register in eVA; failure to register will result in the bid/proposal being rejected.

Vendor transaction fees are determined by the date the original purchase order is issued and the current fees are as follows:

- a For orders issued July 1, 2014, and after, the Vendor Transaction Fee is:
- (i) DSBSD-certified Small Businesses: 1%, capped at \$500 per order.
- (ii) Businesses that are not DSBSD-certified Small Businesses: 1%, capped at \$1,500 per order.
- b. Refer to Special Term and Condition "eVA Orders and Contracts" to identify the number of purchase orders that will be issued as a result of this solicitation/contract with the eVA transaction fee specified above assessed for each order.
- For orders issued prior to July 1, 2014, the vendor transaction fees can be found at www.eVA.virginia.gov.
- The specified vendor transaction fee will be invoiced, by the Commonwealth of Virginia Department of General Services, typically within 60 days of the order issue date. Any adjustments (increases/decreases) will be handled through purchase order changes
- Y. **AVAILABILITY OF FUNDS:** It is understood and agreed between the parties herein that the agency shall be bound hereunder only to extent of the funds available or which may hereafter become available for the purpose of this agreement.
- Z. SET-ASIDES: This solicitation is set-aside for award priority to DSBSD-certified micro businesses or small businesses when designated as "Micro Business Set-Aside Award Priority" or "Small Business Set-Aside Award Priority" accordingly in the solicitation. DSBSD-certified micro businesses or small businesses also includes DSBSD-certified women-owned and minorityowned businesses when they have received the DSBSD small business certification. For purposes of award, bidders/offerors shall be deemed micro businesses or small businesses if and only if they are certified as such by DSBSD on the due date for receipt of bids/proposals.
- AA. **<u>BID PRICE CURRENCY</u>**: Unless stated otherwise in the solicitation, offerors shall state offer prices in US dollars.

VII. SPECIAL TERMSAND CONDITIONS

- 1. **ADVERTISING** In the event a contract is awarded for supplies, equipment, or services resulting from this bid/proposal, no indication of such sales or services to the Library of Virginia will be used in product literature or advertising. The contractor shall not state in any of its advertising or product literature that the Commonwealth of Virginia or any agency or institution of the Commonwealth has purchased or uses its products or services.
- 2. <u>AUDIT</u>: The contractor shall retain all books, records, and other documents relative to this contract for five (5) years after final payment, or until audited by the Commonwealth of Virginia, whichever is sooner. The agency, its authorized agents, and/or state auditors shall have full access to and the right to examine any of said materials during said period.
- B. <u>AWARD OF CONTRACT</u>: Selection shall be made to two or more offerors deemed to be fully qualified and best suited among those submitting proposals on the basis of the evaluation criteria included in the Request for Proposals, including price/discount, if so stated in the Request for Proposals. Negotiations shall be conducted with the offerors so selected. Price shall be considered, but need not be the sole determining factor. After negotiations have been conducted with each offeror so selected, the Library of Virginia shall select the offeror(s) which, in its opinion, has made the best proposals, and shall award the contract to those offeror(s). Multiple contracts may be awarded. The Library of Virginia may cancel this Request for Proposal or reject proposals at any time prior to an award, and is not required to furnish a statement of the reason a particular proposal was not deemed to be the most advantageous. (Section 2.2-4359D, Code of Virginia.). Should the Library of Virginia determine in writing and in its sole discretion that only one offeror is fully qualified, or that one offeror is clearly more highly qualified than the others under consideration, a contract may be negotiated and awarded to that offeror. The award document will be a contract incorporating by reference all the requirements, terms and conditions of the solicitation and the contractor's proposal as negotiated.
- 3. <u>ADDITIONAL USERS</u>: This procurement is being conducted on behalf of state agencies, institutions and other public bodies who may be added or deleted at anytime during the period of the contract. The addition or deletion of authorized users not specifically named in the solicitation shall be made only by written contract modification issued by this agency or institution. Such modification shall name the specific agency added or deleted and the effective date. The contractor shall not honor an order citing the resulting contract unless the ordering entity has been added by written contract modification.
- 4. <u>CANCELLATION OF CONTRACT</u>: The purchasing agency reserves the right to cancel and terminate any resulting contract, in part or in whole, without penalty, upon 60 days written notice to the contractor. In the event the initial contract period is for more than 12 months, the resulting contract may be terminated by either party, without penalty, after the initial 12 months of the contract period upon 60 days written notice to the other party. Any contract cancellation notice

shall not relieve the contractor of the obligation to deliver and/or perform on all outstanding orders issued prior to the effective date of cancellation.

- 5. <u>SPECIAL EDUCATIONAL OR PROMOTIONAL DISCOUNTS</u>: The contractor shall extend any special educational or promotional sale prices or discounts immediately to the Commonwealth during the term of the contract. Such notice shall also advise the duration of the specific sale or discount price.
- 6. **IDENTIFICATION OF PROPOSAL ENVELOPE:** If a special envelope is not furnished, or if return in the special envelope is not possible, the signed bid/proposal should be returned in a separate envelope or package, sealed and identified as follows:

From:		4:00 p.m. Est
Name of Bidder/Offeror	Due Date	Time
Street or Box Number	IFB No./RFP No.	
City, State, Zip Code	IFB/RFP Title	
Name of Contract/Purchase Officer or	Buyer	

The envelope should be addressed as directed on Page 1 of the solicitation.

If a proposal not contained in the special envelope is mailed, the offeror takes the risk that the envelope, even if marked as described above, may be inadvertently opened and the information compromised which may cause the bid or proposal to be disqualified. Proposals may be hand delivered to the designated location in the office issuing the solicitation. No other correspondence or other proposals should be placed in the envelope.

7. <u>SMALL BUSINESS SUBCONTRACTING AND EVIDENCE OF COMPLIANCE</u>:

A. It is the goal of the Commonwealth that 42% of its purchases be made from small businesses. This includes discretionary spending in prime contracts and subcontracts. All bidders/offerors are required to submit a Small Business Subcontracting Plan. Unless the bidder/offeror is registered as a DSBSD-certified small business and where it is not practicable for any portion of the awarded contract to be subcontracted to other suppliers, the contractor is encouraged to offer such subcontracting opportunities to DSBSD-certified small businesses. This shall include DSBSD-certified women-owned and minority-owned businesses when they have received DSBSD small business certification. No bidder/offeror or subcontractor shall be considered a small business unless certified as such by the Department of Small Business and Supplier Diversity (DSBSD) by the due date for receipt of bids or proposals. If small business

subcontractors are used, the prime contractor agrees to report the use of small business subcontractors by providing the purchasing office at a minimum the following information: name of small business with the DSBSD certification number, phone number, total dollar amount subcontracted, category type (small, women-owned, or minority-owned), and type of product/service provided.

- B. Each prime contractor who wins an award in which a small business subcontracting plan is a condition of the award, shall deliver to the contracting agency or institution on a (insert monthly, quarterly, or other frequency) basis, evidence of compliance (subject only to insubstantial shortfalls and to shortfalls arising from subcontractor default) with the small business subcontracting plan. Upon completion of the contract, the contractor agrees to furnish the purchasing office at a minimum the following information: name of firm with the DSBSD certification number, phone number, total dollar amount subcontracted, category type (small, women-owned, or minority-owned), and type of product or service provided. Payment(s) may be withheld until compliance with the plan is received and confirmed by the agency or institution. The agency or institution reserves the right to pursue other appropriate remedies for non-compliance to include, but not be limited to, termination for default.
- C. Each prime contractor who wins an award valued over \$200,000 shall deliver to the contracting agency or institution on a ____ (insert monthly, quarterly, or other frequency) _____ basis, information on use of subcontractors that are not DSBSD-certified small businesses. Upon completion of the contract, the contractor agrees to furnish the purchasing office at a minimum the following information: name of firm, phone number, total dollar amount subcontracted, and type of product or service provided.
- 8. **<u>REFERENCES</u>**: Bidders shall provide a list of at least 3 references where similar goods and/or services have been provided. Each reference shall include the name of the organization, the complete mailing address, the name of the contact person and telephone number.

ORGA	NIZATION	ADDRESS	CONTACT	PERSON
TI	ELEPHONE			
l				
2.				
3. <u> </u>				

9. **<u>RENEWAL OF CONTRACT</u>**: This contract may be renewed by the Commonwealth upon written agreement of both parties for two (2) successive one year periods, under the terms of the current contract, and at a reasonable time (approximately 90 days) prior to the expiration.

10. <u>eVA Business-To-Government Contracts and Orders</u>: The eVA Internet electronic procurement solution, web site portal www.eVA.virginia.gov, streamlines and automates government purchasing activities in the Commonwealth. The eVA portal is the gateway for vendors to conduct business with state agencies and public bodies. All vendors desiring to provide goods and/or services to the Commonwealth shall participate in the eVA Internet e-procurement solution by completing the free eVA Vendor Registration. All bidders or offerors must register in eVA and pay the Vendor Transaction Fees specified below; failure to register will result in the bid/proposal being rejected.

Vendor transaction fees are determined by the date the original purchase order is issued and the current fees are as follows:

- a. For orders issued July 1, 2014, and after, the Vendor Transaction Fee is:
- (i) DSBSD-certified Small Businesses: 1%, capped at \$500 per order.
- (ii) Businesses that are not DSBSD-certified Small Businesses: 1%, capped at \$1,500 per order.
- b. Refer to Special Term and Condition "eVA Orders and Contracts" to identify the number of purchase orders that will be issued as a result of this solicitation/contract with the eVA transaction fee specified above assessed for each order.
- For orders issued prior to July 1, 2014, the vendor transaction fees can be found at www.eVA.virginia.gov.
- The specified vendor transaction fee will be invoiced, by the Commonwealth of Virginia Department of General Services, typically within 60 days of the order issue date. Any adjustments (increases/decreases) will be handled through purchase order changes.

L. **STATE CORPORATION COMMISSION IDENTIFICATION NUMBER:** Pursuant to Code of Virginia 2.2-4311.2 subsection B, a bidder or offeror organized or authorized to transact business in the Commonwealth pursuant to Title 13.1 or Title 50 is required to include in its bid or proposal the identification number issued to it by the State Corporation Commission (SCC). Any bidder or offeror that is not required to be authorized to transact business in the Commonwealth as a foreign business entity under Title 13.1 or Title 50 or as otherwise required by law is required to include in its bid or proposal a statement describing why the bidder or offeror is not required to be so authorized. Indicate the above information on the SCC Form provided. Contractor agrees that the process by which compliance with Titles 13.1 and 50 is checked during the solicitation stage (including without limitation the SCC Form provided) is streamlined and not definitive, and the Commonwealth's use and acceptance of such form, or its acceptance of Contractor's statement describing why the bidder or offeror statement during the solicitation stage in the Commonwealth, shall not be conclusive of the issue and shall not be relied upon by the Contractor as demonstrating compliance.

RFP **REQUEST FOR PROPOSAL Title: Library Materials** Mid-Atlantic Library Alliance, MALiA

ATTACHMENT A

Offeror Data Sheet

QUALIFICATIONS OF THE OFFEROR: Offerors shall return a completed copy of this attachment with their proposals. Offerors shall exhibit sound business environment with experience in providing library materials, capability and capacity in all respects to fully satisfy the contractual requirements, including the number of years the offeror has been actively engaged in the business and favorable references from current accounts. To adequately evaluate proposals, MALiA requires the following information of all offerors.

- **1.** <u>YEARS IN BUSINESS</u>: Indicate the length of time the contractor has been in business providing these types of goods and services. Years 27 Months since 1989
- **2.** REFERENCES: Offerors shall provide a list of 3 references where similar goods and/or services have been provided. Each reference shall include the name of the organization, the complete mailing address, the name of the contact person, telephone number and email address.

ORGANIZATION ADDRESS CONTACT TELEPHONE

2.1. Virginia Beach Public Library; 4100 Virginia Beach Blvd, Virginia Beach, VA 43452; Clara Hudson, Support Services Manager, 757-385-0171; chudson@vbgov.com

2.2. Prince William Public Library, 13083 Chinn Park Drive, Prince William, VA 22192 Jean Ross, Associate Director Management; 703-792-7449; jross@pwcgov.org

- 2.3. Los Angeles Public; 630 W Fifth Street, Los Angeles, CA 90071 Peggy Murphy, Collection Services Manager, 213-228-7191; pmurphy@lapl.org
- **3.** CONTRACT ADMINISTRATION: List full names and addresses of the contractor and any branch offices that may be responsible for administering the contract.
 - 3.1. Contractor: *Midwest Tape, LLC* Name: Jeff Jankowski, Vice President

Address: 1417 Timberwolf Drive City: Holland State: Ohio Zip: 43528

3.2. Person to contact re proposal: Bid Specialist

Name: Janet Timm

Telephone: 800-875-2785 Fax: 800-444-6645 E-Mail: *jtimm@midwesttape.com*

3.3. Person to contact re changes during the life of the contract: *Bid Specialist* Name: Janet Timm

Address:1417 Timberwolf DriveCity: HollandState: Ohio Zip: 43528Telephone:800-875-2785Fax: 800-444-6645E-Mail: jtimm@midwesttapes.com

4. Customer Service:

4.1. Contractor must have a sales representative for states served by Malia (Virginia, Tennessee, and North Carolina)

Name: <i>Eric Timm, Account Exe</i>	cutive	
Address: 1417 Timberwolf Drive	eCity: <i>Holland</i>	_State: <i>Ohio</i> Zip: <u>43528</u>
Telephone: 800-875-2785	Fax: <u>800-444-6645</u>	E-Mail: <u>etimm@midwesttapes.com</u>

4.2. Contractor must provide toll-free customer service telephone number and/or E-Mail, and an account representative must be assigned to the library to respond to problems (e.g., with orders, claims, renewals, invoices, credits) and provide management reports and data.

Account Representative: Christine Garrow

Telephone: 800-875-2785	_ Fax: <u>800-444-6645</u>	E-Mail: cgarrow@midwesttape.com
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Web address: www.midwesttape.com

4. EXPERIENCE:

In the space provided, give a description of the offeror's related work experiences that would demonstrate the offeror's ability to fulfill the contract. Include the extent to which your company is actively engaged in supplying, to libraries, materials of the type listed in this RFP.

Midwest Tape has been listening to our customers, streamlining the workflows of librarians, and providing outstanding customer service for over 27 years. Midwest Tape is the largest supplier of DVDs, Music CD's and Audio Books to over 10,000 Public Libraries throughout the United States and Canada.

Our customer service is unmatched in the industry. We start by answering the phone. We do not have voice mail or extension numbers and we only do business with Libraries. Another advantage is that we have only one building in Holland, Ohio with over 330 employees to serve your library's needs. Midwest Tape realizes that providing your material before street-date is very important, including any processing or cataloging services. We are very easy to do business with and we provide Libraries with great value-added services. Every music CD, DVD, Blu-Ray DVD, Audiobook and Playaways we sell is guaranteed for one year against shipping damage and manufacturer defects. Just call our toll-free number (800-875-2785), and our staff will be happy to assist you.

Our innovative partnership with OCLC allows libraries to obtain quality MARC records for every item we sell including foreign language films. These records can be customized to include local editing practices and barcode linking. The information for spine and title labels is downloaded directly from OCLC and can be printed right on the artwork of the items you order through the Variable Integrated Processing (VIP) program. VIP can save libraries money, provide better quality processing, and you can get your product earlier.

We work with all of the major ILS systems including all versions of SirsiDynix, Innovative Interfaces, Inc., TLC and Polaris providing 9xx and EDI ordering services. We are one of the few vendors that have become a reliable source for libraries when it comes to using their ILS and leveraging your library's software to streamline workflows and getting more products to your patrons.

Several collection development tools are available, including color catalogs, flexible Customized Selection Lists and a very progressive website. Our free website offers many useful tools such as order records that can be customized, and we are the only vendor to publish OCLC control numbers. Free Customized Selection Lists can be populated directly as shopping carts so you may research, edit, and obtain order records at your convenience.

Our discount is competitive, but it is our value-added services and programs that create value for Libraries.

5. <u>COMPANY STABILITY:</u>

6.1 Describe your company's financial stability, available equipment, and other resources that will ensure the delivery of acceptable services to MALiA.

Midwest Tape has been providing libraries with audiovisual materials for over 27 years. We listen to the needs of our libraries and tailor our services to meet those needs. We have over 2 million dollars of inventory at any given time and service the library market in the U.S. and Canada.

Midwest Tape continues to set the standards for vendors in the library industry. We are one of the few vendors that have become a reliable resource for libraries when it comes to using their ILSs and leveraging their software to streamline workflows and get more products to market for their patrons. Libraries are our only customers, this allow us to focus on specific needs and requirements of this industry. Midwest continues to spend significant amounts of research and development towards making things easier and providing more opportunities for libraries; this includes investment in our website, back end programs, customer relations, as well as the new Hoopla Digital.

Midwest Tape is the primary DVD Vendor of 9 out of the top 10 libraries in the United States. These include New York Public, Chicago Public, Cleveland Public, Queens Borough Public, Free Library of Philadelphia, Columbus Metropolitan, Las-Vegas Clark County Library System, Los Angeles Public Library and Broward County Library.

Midwest Tape is able to provide services such as a superior website, Cataloging, Processing and Standing Orders to libraries and we are flexible enough to work within many different ILS Systems to customize your work flows.

Currently our collection offers the following number of titles in our database per format: DVD – 101,161; Blu-Ray DVD – 15,324; Music CD – 89,919; Audio books – 49,314 and Playaways – 16,822.

In 2016 Midwest Tape sold 6,270,340 audiovisual units and our annual sales were \$170,280,692.

6.2 Explain how that your company is a prime jobber dealing directly with publishers. Include a list of the publishers/distributors represented. (If that list is too long, list the publishers/distributors NOT represented and indicate that you have chosen this option.)

Midwest Tape currently buys from over 900 Movie studios, 3,000 Music Labels and 225 Audiobook Publishers. (Please review Attachments A & B) These reflect the major movie, music and publisher labels whom we do business with, but if a full list is required, we would be happy to provide any required information.

RFP REQUEST FOR PROPOSAL Title: Library Materials Mid-Atlantic Library Alliance, MALiA

ATTACHMENT B

Service Requirements Deemed Important in Consideration of Contractor Selection

Offerors shall return a completed copy of this attachment with their proposals, indicating how they will meet each requirement in regard to the scope and suitability of the work to be performed, capability and capacity to fully satisfy contract requirements, the manner in which these services are to be provided, approach to providing the service, and ability to meet schedules. The following section is an itemized checklist of the service requirements to be considered. In the **space provided**, describe the services that will be performed by the contractor. Additional documents may be attached **only** if necessary.

LOT 1 – BOOKS–Midwest Tape provides audiovisual materials. Please see response to Lots 2 & 4.

1.1 Approximate number of publishers/distributors you can supply (by category):

1.2. Approximate number of titles you currently supply:

1.3. Types of materials you can supply (check all that apply):

Fiction	Backlist
Nonfiction	Out-of-Print
Reference	Continuations
Current/Popular	

1.4 Types of audience you can supply

Children Young Adult Adult

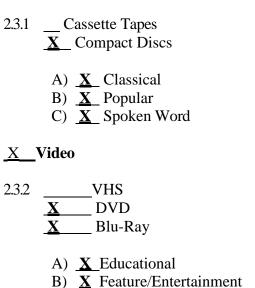
LOT 2- Audio/Visual

2.1 Approximate number of publishers/distributors you can supply (by category): Midwest Tape currently buy from over 900 Movie studios, 3,000 Music Labels and 225 Audiobook Publishers. 2.2. Approximate number of titles you currently supply:

Currently our collection offers the following number of titles in our database per format: DVD - 101,161; Blu-Ray DVD - 15,324; Music CD - 89,919; Audio books - 49,314 and Playaways - 16,822.

2.3. Types of materials you can supply (check all that apply):

X Audio- Music/Spoken Word



- C) $\underline{\mathbf{X}}$ Foreign
- D) $\underline{\mathbf{X}}$ Instructional
- 1.4 Types of audience you can supply

XChildrenXYoung AdultXAdult

LOT 3 – SOFTWARE – Not applicable to Midwest Tape.

- 3.1 Approximate number of publishers/distributors you can supply (by category):
- 3.2. Approximate number of titles you currently supply:
- 3.3. Types of materials you can supply (check all that apply):

Library Business Home Educational Games

3.4 Types of audience you can supply

__Children __Young Adult __Adult

LOT 4 – E-BOOKS (Please also see Attachment C for more details on our digital platformhoopla)

4.1 Approximate number of publishers/distributors you can supply (by category):

Midwest Tape's hoopla digital platform offers over 350 digital different studios for our full digital platform of movies, television series, music albums, audiobooks, ebooks and comics. Hoopla is an all inclusive digital platform.

4.2. Approximate number of titles you currently supply:

As of this date hoopla has nearly 600,000 titles available. This includes 13,123 video titles; 16,472 TV episodes; 41,244 audio book titles; 291,225 full length music albums; 151,051 ebooks and 8,308 comics.

4.3. Types of materials you can supply (check all that apply):

Х	Fiction	<u>X</u>	Backlist
Х	Nonfiction	<u>X</u>	Out-of-Print
	Reference		Continuations
Х	Current/Popular		

4.4 Types of audience you can supply

4.5 Are you able to provide integrated search and access to full text on the same platform and user interface for both eBooks and databases?

If a library desires to utilize our digital platform all content is offered. Midwest Tape's hoopla digital platform offers a variety of search and browsing methods for all 600,000 titles of movies, television series, music albums, audiobooks, ebooks and comics with full text reviews. The user can access this platform via a website (www.hoopladigital.com) or through a free APP for all of today's mobile devices (iOS and Android). Partner libraries can download free digital content records to reflect these titles in their OPAC for patron discovery.

4.6 Are your eBooks maintained on a third party dark archive, from which they could be made accessible in the event your platform ceases to exist?

The hoopla digital platform is maintained on Amazon servers and not a third party archive. Hoopla began in 2013 with only 10 libraries and now has partnerships with over 1,500. Your library is only charged when a patron borrows a title. Our current overall average price per circulation is \$1.96. The library does not purchase content. Midwest Tape retains the DRM (Digital Rights Management) of the content.

4.7 For purchased eBooks, are there limits to the number of times per year any given title can be accessed or loaned?

With hoopla digital, your library does not purchase content. Your library is only charged a per circ cost when a patron borrows a title. The digital platform offers movies, television series, music albums, audiobooks, ebooks and comics. Please see Attachment C for further details on our digital offering.

4.8 Do you offer eBook download (download of entire eBooks)?

4.8a Is there additional cost to enable download? Hoopla provides the option of streaming or download of the content on a patron's device. There is not download cost to patrons. Only the library is charged a fee when the patron borrows the title.

4.8b Is the checkout period configurable by the library? To what extent?

Hoopla, the checkout period for movies and television series is 72 hours; music albums are 7 days; audiobooks, ebooks and comics can be checked out for 21 days. This content is then autoreturned when the loan period ends or the patron can return the title early if so desired.

4.8c Is maximum simultaneous checkouts per user configurable?

All hoopla content can be viewed simultaneously by an unlimited number of users.

4.8d Do you offer holds functionality?

Hoopla digital content does not require any holds. All content can be viewed or listened to simultaneously by an unlimited number of users. The library is only charged a fee when a patron borrows a title.

4.9 For purchased eBooks, what concurrent user options do you offer? If multiple, please specify number of concurrent users.

Content on hoopla digital can be viewed simultaneously by unlimited number of users. Please see Attachment C for further details on our digital offering.

General questions pertaining to all formats.

1. Are you the sole source of any material offered? Yes X_No____

If yes, describe: Every retailed priced audio book purchased through Midwest Tape comes packaged in our exclusive SoundSafeTM case. The patented SoundSafeTM case is engineered specifically for libraries. It is extremely rugged, which means secure storage in a drop-box proof case. This both cost and time effective for your libraries as it means no additional purchase of cases and time spent by staff members cutting and transferring artwork. Each title will have artwork already printed and inserted into our SoundSafeTM case. More information about this case and our Audiobook Program has been provided in Attachment D.

2. Do you supply country of foreign publishers? Yes X No

If yes, describe: On our website, each title contains information such as publisher, publication year, sales rank, release year, original language, country, genre, category, director/artist/author, actors, synoposis and reviews.

3. Provide evidence that demonstrates that your company maintains sufficient inventory to supply up to 10 copies of most titles without backordering.

Our inventory contains over 260,000 unique audiovisual titles with over one million units in stock at any given time. The number of new titles added to our inventory each year is dependent on movie studios, music label and publisher output as well as customer demand. As of this date the number of titles in our database per format is DVD -101,161; Blu-Ray DVD -15,324; Music CD -89,919, Audio books -49,314 and Playaways -16,981.

Number of unique titles sold in 2016 by Midwest Tape - Total non-print titles sold: 118,222; Total DVD titles sold: 52,483; Total Blu-Ray titles sold:6,489; Total Music CD titles sold: 33,636; Total Audiobook titles sold: 21,860; Total Playaways titles sold: 3,417 Total volumes (units) sold: 6,270,340

4. Describe how data about publishers/producers/distributors, titles, and availability are made available to customers.

Of our over 250,000 audiovisual titles, our website contains a wide variety of Adult, Juvenile and Young Adult DVDs (Fiction and Non-Fiction), Music CDs (various genres), Audiobooks (Fiction and Non-Fiction) and Playaways (Fiction and NonFiction). On our website, each title contains information such as publisher, publication year, sales rank, release year, original language, country, genre, category, director/artist/author, actors, synoposis and reviews.

The Midwest Tape website is available at any time to all members free of charge and has been praised in the industry and the most user-friendly in terms of searching, organizing and ordering. Monthly catalogs and weekly mailers are provided to provide the most up-to-date title information. Digital weekly mailer is also available on-line along with many collection development tools.

Midwest Tape also offers free Customized Standing Order Plans for each of our product lines. The Customized Standing Order programs of Midwest Tape are significantly different than comparable programs from other distributors offering flexibility to adjust specifications at any time, receive email updates every two weeks and delivered via website shopping cart. The quantities in these carts can be adjusted or titles can be deleted if necessary. The library is in full control over the ordering of those carts. There are no minimums or contracts.

5. Do you offer an electronic system for placing orders and performing related services? Yes X No____

If yes, describe costs and what equipment, etc., is needed by MALIA libraries to participate.

There is no cost to the library to provide electronic services to the library. No special equipment is needed for ILS integration with Midwest Tape. Midwest Tape's website has the full capability to interface with all of the major ILS systems at no charge to your library to help support electronic ordering, MARC record delivery and electronic invoicing. 9xx holdings information contained in order records can be pre-programmed to be included in MARC data exchanged with OCLC to provide for creation of acquisition system order records and to facilitate FTP order transmissions. Midwest Tape's Information Technology staff can provide the programming of more information through our vendor records and Full OCLC MARC Records options.

 Do you support online order transfer from the local library's acquisition system? Yes X_No____

Cross out the items not covered: adult trade hardcover, quality paperbacks, mass-marketpaperbacks, pre-bound paperbacks; juvenile trade hardcover, publishers' library bindings, prebound books; university press trade and non-trade; serial book continuations; reference works; audio (spoken word), audio (music), video, software, CD-ROM.

If yes, what equipment, etc., is needed by libraries to participate?

Midwest Tape can provide the physical DVD, Music CD, Audiobook and Playaway product lines for the libraries. No additional equipment is required online ordering. Our ILS Coordination Staff is available to the library to discuss these free options (800-875-2785).

- 7. Do you require a minimum order requirement including, rush orders? Yes <u>No X</u>
 If yes, describe:
- 8. Do you accept telephone-ordering and/or E-mail for rush orders? Yes X No_____

If yes, describe: Simply call our Customer Support Team at 800-875-2785, email (info@midwesttape.com), or fax (800-444-6645) and specify RUSH on order.

9. Do you assess a service charge for any item ordered on behalf of the library? Yes___No_X___

If yes, how is charge calculated and on what items?

10. Do you offer continuation service for serial books? Yes <u>No X</u>

If yes, describe how you accomplish the goal of providing additional titles in a series and any limit on the service.

11. Do you offer leasing programs for books, audiobooks (CD or cassettes), music CDs, or video recordings (DVD or VHS)? Yes____No X____

If yes, describe the services offered.

12. Reports: Describe the types and formats of reports that can be generated, schedule for supplying routine reports, list any costs, and **include sample copies**.

Within the Midwest Tape website the user can search orders to determine if the title is on open order, in processing or has shipped. If the product has shipping information, an icon appears that will allow the user to then view a copy of the invoice. All of this is provided at no additional charge to the user.

12.1 Management reports: Examples include shipment history, title reports, etc.

Within the Midwest Tape website the user can search orders to determine if the title is on open order, in processing or has shipped. If the product has shipping information, an icon appears that will allow the user to then view a copy of the invoice.

12.2Status Reports: When materials cannot be shipped immediately, contractor will supply status reports within 7 days of receipt of an order detailing out of print, out of stock indefinitely, out of stock temporarily, publication cancelled, not yet published, etc. Yes_X_No___

Remarks: Midwest Tape provides a variety of reports via our free website as well as specialized free reports from our Customer Service Department at any time. Two very popular report samples have been provided as Attachments F (Open/Active Order Report) & G (Cancellation Report).

12.3 Cancellation Reports: Contractor will report which titles cannot be supplied within 120 days of receipt of order. Yes_X___No___

Remarks: Cancellation policies can be placed per your member libraries requests and can be tailored to each libraries unique requirements. Please note that Midwest Tape does have a 97% fill rate.

12.4 Annual Reports: Contractor will provide to the library annual report details, including number of items shipped; total net dollars invoiced for products shipped; total list price dollars for products shipped; net unit item price for products shipped; average number of copies per title ordered; percentage of purchase by category outline in Attachment C.

Yes<u>X</u>No____

Remarks: Annual reports are an important tool for our libraries as they begin to budget for each fiscal year. These reports can be provided at any time and free of charge by contacting our Customer Service Department at 800-875-2785 or info@midwesttape.com.

12.5 Invoices: Invoices will be as stated below unless otherwise indicated under

Remarks.

With every shipment, Midwest Tape provides an invoice that corresponds to the materials enclosed. The shipping carton, containing this document, is clearly identified.

Invoices are provided to the library in a number of methods so as to satisfy the needs of each Library:

- An original invoice can be provided in the shipping carton with the box clearly identified noting the document enclosed. Additional copies of this invoice can be provided at the time of shipment if required by the library.
- EDI Electronic invoicing services are available for our ILS customers, if desired. Our staff would be happy to provide the free set up and support needed to provide this valuable service.
- Invoices can also be emailed at the time the product is invoiced at Midwest Tape. This invoice is provided just prior to the items being manifested through our UPS system. This allows the library early notification of the shipment to prepare library staff.
- Invoices can also be accessed on our website should the need arise to reprint a copy of an invoice.

The information contained on the invoice will include billing address, shipping address, account number, invoice date, purchase order number, invoice number, ILS line item numbers, OCLC number, stock number, quantity, format, retail price, discount price, extension price, free freight notation and total. The titles are listed by format in alphabetical order and the library's purchase order number and line item number is clearly identified next to the title.

12.5.1 Describe the types and formats of reports of billing procedures and options for varying invoices depending upon needs of individual MALIA member library.

Remarks: Billing Statements are provided to each library and are sent via email to a designated library staff member. During the course of the month, if library staff requires a special billing statement, it can be provided upon request or they can be found on our website under our 'Tools' option/Statements.

12.5.2 Invoices will list code(s), applied line item, to indicate discount category (e.g., "T" for trade discount, "A" for academic, "J" for juvenile, etc.). Yes___No_X___

Remarks: The discounts we've provided apply to all agencies and are not broken down by category. The member libraries will see the MSRP of the title along with their discounted price on the each invoice. 12.5.3. Contractor will issue separate invoices for each purchase order and reference the purchase order on each invoice. Yes <u>X</u> No_

Remarks:

- 13. Fulfillment: Fulfillment will be as stated below unless otherwise specified under Remarks.
 - 13.1Contractor will ship 50% of order from stock within 14 days of receipt of order. Yes_X_ No_____

Remarks:

13.2Contractor will ship 95% of each order within 120 days of receipt of order. Yes_X_No____

Remarks:

13.3Contractor will supply materials that are not currently available from publishers within 120 days of receipt of order. Yes <u>X</u> No_____

Remarks:

13.4The library may cancel any title that is not received within 90 days of order date. Yes_X_No____

Remarks:

- 14. Accuracy will be as stated below unless otherwise indicated under Remarks.
 - 14.199% of materials shipped will be the correct title, edition, and number of copies. Yes_X_ No_

Remarks: *Midwest Tape's error rate for shipping, cataloging and processing of audiovisual materials is less than 0.5%*

14.2 Contractor will supply the latest edition of a title unless an earlier edition is specified. Yes $\underline{\mathbf{X}}$ No_____

Remarks:

14.3Binding supplied will be as specified in the order. Yes____No__X__

Remarks: Not applicable to Midwest Tape's Audiovisual product line.

15. Multiple Copies: Multiple copies of a title will be shipped together. Back-orders of parts of a multiple-copy title are not acceptable. Yes <u>X</u> No____

Remarks:

16. Packaging: Each package will indicate the library's purchase order number, and only one purchase order may be represented in each package. Yes <u>X</u> No___

Remarks:

Our system is designed to match the shipping carton size appropriately to the number of units contained within so as to minimize any extra space that might be cause for damage to product. Recycled material is used to ensure the product does not shift during the shipping process.

If multiple box shipments are being provided to your library, each box is marked appropriately so as to alert the receiving department of how many boxes to expect within a shipment, (i.e. 1 of 3, 2 of 3, and 3 of 3). Purchase order numbers, account numbers and order numbers can be identified on the shipping carton and written on the exterior of the first shipping carton.

17. Packing Slips: Apacking slip that duplicates the invoice will accompany each shipment. Yes <u>X</u> No___

Remarks:

Each shipment contains a packing slip that corresponds to the contents within the shipping carton and the invoice.

18. Defective Material: The library reserves the right to return defective material at the contractor's expense. There should be no exceptions to this. Yes X_No____

Remarks:

Every audiovisual product we sell is guaranteed for one year against manufacturer's defect or shipping damage. If the library notifies Customer Service Representatives within 60 days of invoice of a problem, a pre-paid UPS call tag is provided for the return of the product.

The library will be provided this return label by email along with a Return Merchandise Authorization document to help expedite the no-charge replacement of product. If a credit memo is required to satisfy the situation, a printed credit memo will be provided citing the account number, purchase order number, title and UPC. These issues are tracked to ensure that we are providing a consistent level of excellent customer service to the library.

19. Returns: All returns will be scheduled by the contractor for pick-up via UPS. Yes X No_____

Remarks:

20. Credits: Contractor will provide self-credit system for library to facilitate returns. Yes X_No____

If yes, outline details.

Remarks:

We recommend that the member libraries contact our Customer Service Department at 800-875-2785 for prompt attention to any return of product.

21. Shipping: Contractor shall specify how shipping charges, if any, will be determined and shall indicate estimate cost of shipping for dollar amount of purchase order.

Remarks: Member libraries will be provided free shipping services. We would highly recommend member libraries reach out to our Customer Service Staff to allow us to properly set up member library accounts to reflect the proper discount profile and free shipping services. Please have member libraries contact 800-875-2785 for further assistance.

22. Service Charge: The contractor shall describe the type of service fees levied for handling a MALIA account.

Remarks:

No services charges are incurred by your member libraries. We simply request they make contact with our Customer Service Staff (800-875-2785) to ensure their account is properly set up to receive the promised discounts and free shipping services.

23. Multiple Accounts: Contractor will provide at least 20 separate accounts for a given library. Materials in these accounts will be ordered separately and must be shipped and invoiced separately. Yes X_No____

Remarks:

- 24. Other Services: Specify other services provided.
 - 1. Free Vendor Record downloads for all audiovisual titles via our website.
 - 2. OCLC MARC Records free vendor records or our Full unedited MARC Records at \$1.20 per title for movies, music and audiobooks.
 - 3. Customized Standing Orders Plans.
 - 4. VIP Digital Processing Services.
 - 5. Opening Day Collections.
 - 6. Ability to add branch and fund information to orders via our website and electronic ordering processes.
 - 7. Ability for Midwest Tape to link to any major ILS and automate the ordering process.
 - 8. Ability for the libraries to have staff operate at different levels within Midwest Tape's website.

Midwest Tape has been listening to our customers, streamlining the workflows for libraries, and providing outstanding customer service for over 27 years. The services we offer provide the library with product and services that best support their customers (patron) by offering unique services. These include ILS Integration with the many ILS systems, Variable Integrated Processing (VIP) digital processing services, OCLC MARC Records, Customized Selection Lists, Free Order Records, Shelf Ready Product, Exclusive Audio Book Titles and Delivery by Release Date.

Our prices are competitive, but when combined with our value-added services including a user-friendly website, collection development assistance, ILS connection services, vendor records, ILS support staff, on-site training, SoundSafe[™] Case Audio Book cases and live customer service staff support; your member libraries will see our overall value.

25. Service Requirements Not Met: If not covered under the sections above, list any specifications in this document that our company will be unable to meet. If you propose to meet service needs in an alternative fashion, give the alternative.

Midwest Tape can provide the services your member libraries require for their audiovisual purchasing. The digital content platform we offer is an all-inclusive digital content platform which includes not only ebooks, but movies, television series, music albums, audiobooks and comics. If a library desires to utilize our digital platform all content is offered.

RFP REQUEST FOR PROPOSAL Title: Library Materials Mid-Atlantic Library Alliance, MALIA ATTACHMENT C

PRICING FOR OFFER CONSIDERATION Discounts for Library and Staff Orders

Offerors shall return a completed copy of this attachment with their proposals. If pricing differs by type of library (public academic, school, special, or state agency), the contractor shall submit a separate copy of this attachment and specify the type of library for which pricing is proposed.

MALiA desires an attractive, predictable pricing structure and, at the same time, a high level of order fulfillment. Accordingly, MALiA seeks to select one or more primary contractors as well as one or more secondary contractors.

All discounts quoted will be applied to the publishers' lowest list price in effect at the time of shipment and exclude freight-pass-through pricing.

All discounts will apply to all shipments, including backorders, for each order placed by the library.

Participating libraries reserve the right to request supporting documentation (including copies of the publishers' invoices) on discount or service charge decisions of the contractor at any time during the contract period.

MATERIAL	DISCOUNT / PRICING	
LIBRARY TYPE (specify):PublicAcademic	School	Special State Agency
1. Books (Reference LOT 1) 1.1. Adult Trade Hardcover Bindings	1 Copy	2+ Copy
1.1.1. Fiction		
1.1.2 Non-fiction		
1.2. Paperbacks		
1.2.1. Quality		
1.2.2. Mass-market		
1.2.3. Pre-bound		
1.2.4. Time required to ship prebound orders:		

MATERIAL	DISCOUNT / PRICING
1.3. Juvenile Titles 1.3.1. Trade hardcover bindings	
1.3.2. Publishers' library bindings	
1.3.3. Reinforced bindings	
1.3.4. Pre-bound books	
1.3.5. Time required to ship prebound orders:	
1.4. Small Press	
1.5. University Press 1.5.1 Trade	
1.5.2. Non-trade	
1.6. Serial Books (continuations)	
1.7 Reference materials	
1.8. Cataloging and Processing - Include total support detail and br	ochures for these services
1.8.1. Complete cataloging and processing	
1.8.2. Cataloging and processing without mylar jacket	
1.8.3. Mylar jacket and kit, unfastened	
1.8.4. Mylar jacket, fastened or unfastened	
1.8.5. Kit, unfastened (to include book pocket, book card, spine label, complete set of catalog cards)	
1.8.6. Catalog card set	
1.8.7. Machine-readable cataloging per record	
1.8.8. Additional charges	
1.8.9. Reinforced plastic cover for paperbacks: 5 mil thick_	2.15

1.8.10. Lighter laminate:

Describ MATERIAL	e & spo	ecify thickness:	DISCOUNT / PRICING
1.8.11.	Theft-d	letection devices: attached	
1.8.12.	Theft-d	letection devices: unattached	
2. Audiovisual 2.1. For		ence LOT 2)	
		Spoken word cassettes	<u>N/A to Midwest Tape</u>
,	2.1.2.	Books on tape	<u>N/A to Midwest Tape</u>
,	2.1.3.	Books on CD Sold at Retail Price and inclu	ides library-friendly case.
,	2.1.4.	Compact discs	20%* Universal Music CDs sold at list price.
	2.1.5	Music cassettes	<u><i>N/A to Midwest Tape</i></u>
,	2.1.6	DVD	20%
,	2.1.8	VHS	N/A to Midwest Tape
	2.1.9	Blu-Ray	
	2.1.10	Others: <u>Any Library spending more than \$100,</u> <u>MSRP off DVD and Music CD with the except</u> <u>MSRP.</u> <u>Audiobooks are sold at retail price and</u>	ion of Universal Music which is 10% of
	forman 2.2.1. F	ice rights Public	<u>N/A to Midwest Tape</u>
,	2.2.2. H	Home use	<u>N/A to Midwest Tape</u>
		g and Processing - Catalog card sets	<u>N/A to Midwest Tape</u>
	2.3.2. N	Machine-readable cataloging	<u>N/A to Midwest Tape</u>
,	2.3.3. 1	Theft-detection devices	

Midwest Tape works with many RFID systems including 3M, Envisionware, TechLogic, PV SUPA and Bibliotheca. The cost of applying and activating these library supplied RFID systems is \$1.00 for single tag systems and \$1.50 for double tag systems. Should the library require Midwest Tape to supply the RFID tags, an additional cost of \$.50 to \$1.00 would apply depending on the tag needed. We would value the opportunity to fully explain all of the systems we work with as your library define its security system. Provide complete information about what services are offered:

VIP Processing services range in price depending on the individual labeling requirements of each member library. Cost proposals will be provided upon request. Please feel free to contact our Processing Coordination Office at 1-800-875-2785.

Cataloging of all titles are provided in two economical methods: Free Vendor MARC Records are downloadable from the Midwest Tape website. These records can be downloaded as many times as needed and are a key component with ILS integration services. A second economical cataloging option is our OCLC Full records which are \$1.20 per title. Again this is a per title, not per item charge. Should the library require 949 tag item linking services, those are charged per item at the cost of \$.25 per tag. Final service pricing for cataloging can be provided based on the individual needs of the library. The library can contact our Cataloging Coordination Office at 1-800-875-2785 for further information. 3. Software (Reference LOT 3) *N/A to Midwest Tape* 3.1. MAC

3.2. Windows

MATERIAL

4.E-Books 4.1.. Fiction

4.2. Non-fiction

DISCOUNT / PRICING

Priced per circulation*

Priced per circulation*

4.3 For purchased eBooks, what fees or other charges are applied in addition to the eBook title price? Which of these are paid up front? And which are recurring?

*Please see Attachment C for an explanation of our digital platform of audiovisual materials which includes eBooks.

5. Delivery - INSIDE DELIVERY REQUIRED 5.1. Prepaid FOB 5.1.1. Destination

5.1.2. Point of Shipment

5.2 Mode of shipment

UPS Carrier

ATTACHMENT D

MALiA Membership 2016-2017

Name	Member #	City, State
1. Albemarle Regional Library	1129	Winton, NC
2. Alexander County Library	1103	Taylorsville, NC
3. Alleghany Highlands Regional Lib./Charles P. Jones Memorial Library	1197	Covington, VA
4. Amherst County Public Library	1001	Amherst, VA
5. Anderson Public Library 2016-17	1278	Lawrenceburg, KY
6. Anne Arundel County Public Library	1293	Annapolis, MD
7. Appalachian Regional Library	1252	West Jefferson, NC
8. Appomattox Regional Library System	1002	Hopewell, VA
9. Arlington Public Library 2016-17	1288	Arlington, VA
10.Augusta County Library	1089	Fishersville, VA
11.Averett University Library	1093	Danville, VA
12.Bath County Memorial Library 2016-18 New	1291	Owingsville, KY
13.Bedford Public Library	1003	Bedford, VA
14.Belington Public Library	1251	Belington, WV
15.Benton County Public Library	1220	Camden, TN
16.BHM Regional Library	1258	Washington, NC
17.Blackwater Regional Library	1004	Courtland, VA
18.Blue Ridge Community College	1006	Weyers Cave, VA
19.Blue Ridge Regional Library	1007	Martinsville, VA
20.Bluefield College/Easley Library	1008	Bluefield, VA
21.Boone County Public Library	1263	Burlington, KY
22.Boone Madison Library	1239	Madison, WV
23.Botetourt County Library	1009	Roanoke, VA
24.Boynton Beach City Library	1265	Boynton Beach, FL
25.Bracken County Public Library 2016-17	1289	Brooksville, KY
26.Braswell Memorial Library	1155	Rocky Mount, NC
27.Brevard College, J.A Jones Library	1116	Brevard, NC
28.Bridgewater College /Alexander Mack Library/	1085	Bridgewater, VA
29.Bristol Public Library	1010	Bristol, VA
30.Buchanan County Public Library	1011	Grundy, VA
31.Buncombe County Public Libraries	1144	Asheville, NC
32.Caldwell County Public library	1101	Lenoir, NC

33.Campbell County Public Library	1012	Rustburg, VA
34.Cape Fear Community College	1188	Wilmington, NC
35.Caroline Library, Inc.	1112	Bowling Green, VA
36.Carroll County High School	1015	Hillsville, VA
37.Caswell County Public Library	1200	Yanceyville, NC
38.Catawba County Library System	1270	Newton, NC
39.Central Rappahannock Regional Library	1016	Fredericksburg, VA
40.Central Virginia Community College Library	1094	Lynchburg, VA
41.Chapel Hill Public Library	1141	Chapel Hill, NC
42.Charlotte County Library	1194	Charlotte Court
		House, VA
43.Charlotte Mecklenburg Library	1130	Charlotte, NC
44.Chatham County Public Library System	1271	Pittsboro, NC
45.Chesapeake Public Library	1107	Chesapeake, VA
46.Chesterfield County Public Library	1084	Chesterfield, VA
47.Chesterfield County Public Schools	1189	Midlothian, VA
48.Christopher Newport University/Trible	1213	Newport News, VA
Library		1
49.Clarksburg-Harrison Public Library	1234	Clarksburg, WV
50.Clarksville-Montgomery County Public	1241	Clarksville, TN
Library		
51.Cleveland County Memorial Library	1123	Shelby, NC
52.Clifton Forge Public Library	1145	Clifton Forge, VA
53.College of William & Mary/Wolf Law	1149	Williamsburg, VA
Library		
54.Colonial Heights Public Library	1017	Colonial Heights, VA
55.Craft Memorial Library	1190	Bluefield, WV
56.Craig County Public Library	1115	New Castle, VA
57.Culpeper County Library	1114	Culpeper, VA
58.Cumberland County Public Library	1275	Burkesville, KY
59.Cumberland County Public Library	1111	Cumberland, VA
60.Danville Community College	1019	Danville, VA
61.Danville Public Library	1020	Danville, VA
62.Davidson County Public Library	1152	Lexington, NC
63.Davie County Public Library	1212	Mocksville, NC
64.Delray Beach Public Library	1273	Delray Beach, FL
65.Duplin County Public Library	1139	Kenansville, NC
66.Durham Technical Community College	1191	Durham, NC
67.East Albemarle Regional Library		
07.East Albemane Regional Library	1186	Elizabeth City, NC

69.Eastern Shore Public Library	1022	Accomac, VA
70.ECPI University	1268	Virginia Beach, VA
71.Elizabethton/Carter County Public Library	1172	Elizabethton, TN
72.Emory & Henry College	1023	Emory, VA
73.Essex Public Library	1113	Tappahonnock, VA
74.Falkville Public Library	1260	Falkville, AL
75.Farmville Public Library	1224	Farmville, NC
76.Fauquier County Public Library	1024	Warrenton, VA
77.Fauquier County Public Schools	1185	Warrenton, VA
78.Ferrum College/Thomas Stanley Library	1025	Ferrum, VA
79.Floyd County Public Library	1238	Prestonburg, KY
80.Fontana Regional Library	1173	Bryson City, NC
81.Franklin County Library	1171	Louisburg, NC
82.Franklin County Public Library	1026	Rocky Mount, VA
83.Galax-Carroll Regional Library	1027	Galax, VA
84.Garrard County Public Library	1250	Lancaster, KY
85.Gaston County Public Library	1147	Gastonia, NC
86.Germanna Community College	1118	Locust Grove, VA
87.Gibsonville Public Library	1255	Gibsonville, NC
88.Gloucester County Library	1087	Gloucester, VA
89.Grant County Public Library	1254	Williamstown, KY
90.Graves County Public Library	1233	Mayfield, KY
91.Greensboro Public Library	1143	Greensboro, NC
92.Greenup County Public Library	1285	Greenup, KY
93.Halifax County-South Boston Public Library	1028	Halifax, VA
94.Hampden-Sydney College	1096	Hampden-Sydney, VA
95.Hampshire County Public Library	1243	Romney, WV
96.Hampton Public Library	1092	Hampton, VA
97.Handley Regional Library	1099	Stephens City, VA
98.Hanover County Public Schools	1136	Ashland, VA
99.Hardin County Public Library	1279	Elizabethtown, KY
100. Hardy County Public Library	1196	Moorefield, WV
101. Haywood County Public Library	1170	Waynesville, NC
102. Heartland Library Cooperative	1264	Okeechobee, FL
103. Henrico County Public Library	1018	Henrico, VA
104. Henrico County Public Schools	1135	Henrico, VA
105. Henry County Public Library	1276	Eminence, KY
106. Heritage Public Library	1029	Providence Forge, VA

108. Hocutt-Ellington Memorial Library 1214 Clayton, NC 109. Hopkinsville Christian County Public 1287 Hopkinsville, KY Library 16-17 1030 Richmond, VA College 1010. J. Sargeant Reynolds Community 1030 Richmond, VA Library/Amelia County 1083 Amelia Court House, VA VA 112. James W. Curry Public Library 1269 French Creek, WV 113. Jefferson Madison Regional Library 1031 Charlottesville, VA 114. Jessamine County Public Library 1236 Charlottesville, VA 115. John Tyler Community College Library 1236 Charleston, WV 117. Keyser-Mineral County Public Library 1242 London, KY 118. King University 1034 Bristol, TN 119. Laurel County Public Library 1242 London, KY 121. Library of Virginia 1134 Richmond, VA 122. Lincoln County Public Library 1232 Russellville, KY 123. Lincoln County Public L	107.	Hickory Public Library	1256	Hickory, NC
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		Mecklenburg County Public Library		Boydton, VA
141. Mecklenburg County Sheriff's Office 1231 Charlotte, NC				

Libr	aries		
142.	Meherrin Regional Library	1040	Lawrenceville, VA
143.	Menifee County Public Library	1246	Frenchburg, KY
144.	Middlesex County Public Library	1104	Urbanna, VA
145.	Montgomery County Public Library	1235	Mt. Sterling, KY
146.	Montgomery County Public Schools	1090	Christiansburg, VA
147.	Montgomery-Floyd Regional Library	1041	Christiansburg, VA
148.	Mooneyham Public Library	1174	Forest City, NC
149.	Morgantown Public Library	1208	Morgantown, WV
150.	Mountain Empire Community	1042	Big Stone Gap, VA
Coll	ege/Wampler Library		
151.	New Hanover County Public Library	1216	Wilmington, NC
152.	New Martinsville Public Library	1205	New Martinsville,
	- -		WV
153.	New River Community College	1091	Dublin, VA
154.	Newport News Public Library System	1044	Newport News, VA
155.	Norfolk Public Library	1045	Norfolk, VA
156.	Norfolk State University	1249	Norfolk, VA
157.	Norris Library Foundation, Inc.	1247	Rutherfordton, NC
158.	North Palm Beach Library 2016-17	1286	North Palm Beach,
			FL
159.	Northeast State Community	1046	Blountville, TN
Coll	ege/Wayne G. Basler Library		
160.	Northern Virginia Community College	1132	Annandale, VA
161.	Northumberland Public Library	1047	Heathsville, VA
162.	Northwestern Regional Library	1165	Elkin, NC
163.	Nottaway County Public Library	1142	Crewe, Va
164.	Orange County Public Library	1125	Hillsborough, NC
165.	Orange County Public Library	1117	Orange, VA
166.	Pamunkey Regional Library	1048	Hanover, VA
167.	Paris-Bourbon County Library	1274	Paris, KY
168.	Patrick Henry Community	1049	Martinsville, VA
Coll	ege/Lester Library		
169.	Paul Sawyier Public Library	1266	Frankfort, KY
170.	Pearisburg Public Library	1050	Pearisburg, VA
-	Pender County Public Libraries	1138	Burgaw, NC
171.	render county racine Zioranes		
171. 172.	Pendleton County Library	1183	Franklin, WV
172.	Pendleton County Library	1183	Franklin, WV

176.	Piedmont Virginia Community ege/Betty Sue Jessup Library	1102	Charlottesville, VA
177.	Pittsylvania County Public Library	1052	Chatham, VA
178.	Polk County Library Cooperative	1267	Bartow, FL
179.	Polk County Public Library	1184	Columbus, NC
180.	Poquoson Public Library	1053	Poquoson, VA
181.	Portsmouth Public Library	1127	Portsmouth, VA
182.	Powhatan County Public Library	1088	Powhatan, VA
183.	Prince William Public Library System	1054	Prince William, VA
184.	Public Library of Anniston-Calhoun	1292	Anniston, AL
Cou	-		
185.	Public Library of Johnston County &	1160	Smithfield, NC
Smi	thfield/Selma is under this library as a		
bran	ich. Number was 1166		
186.	Pulaski County Library	1055	Pulaski, VA
187.	Pulaski County Public Library	1283	Somerset, KY
188.	Radford Public Library	1056	Radford, VA
189.	Raleigh County Public Library	1259	Beckley, WV
190.	Randolph County Public Library	1221	Asheboro, NC
191.	Randolph-Macon College/McGraw-	1058	Ashland, VA
Page	e Library		
192.	Rappahannock Community College	1097	Warsaw, VA
193.	Rappahannock County Library	1206	Washington, VA
194.	Richmond Public Library	1108	Richmond, VA
195.	Richmond Public Schools	1237	Richmond, VA
196.	Ritchie County Public Library	1177	Harrisville, WV
197.	Roanoke City Public Library	1109	Roanoke, VA
198.	Roanoke County Public Library	1059	Roanoke, VA
199.	Robeson County Public Library	1164	Lumberton, NC
200.	Rockbridge Regional Library	1120	Lexington, VA
201.	Rowan Public Library	1150	Salisbury, NC
202.	Russell County Public Library	1061	Lebanon, VA
203.	Salem Public Library	1063	Salem, VA
204.	Sampson-Clinton Public Library	1137	Clinton, NC
205.	Samuels Library	1064	Front Royal, VA
206.	Scotland County Memorial Library	1222	Laurinburg, NC
207.	Scott County Public Library	1262	Georgetown, KY
208.	Shenandoah County Library	1179	Edinburg, VA
209.	Sheppard Memorial Library	1182	Greenville, NC
210.	Smyth-Bland Regional Library	1066	Marion, VA

211.	Southern Pines Public Library	1158	Southern Pines, NC
212.	Southern Virginia University/Von	1204	Buena Vista, VA
Cano	on Library		
213.	Southside Regional Jail Library	1187	Emporia, VA
214.	Southside Virginia Community College	1203	Keysville, VA
215.	Southwest Virginia Community College	1067	Cedar Bluff, VA
216.	Spindale Public Library	1163	Spindale, NC
217.	Stanly County Public Library	1195	Albemarle, NC
218.	State Library of North Carolina	1248	Raleigh, NC
219.	Staunton Public Library	1068	Staunton, VA
220.	Suffolk Public Library	1069	Suffolk, VA
221.	Sullivan County Public Library	1070	Blountville, TN
222.	Tazewell County Public Library	1071	Tazewell, VA
223.	Temple Rodef Shalom Library	1257	Falls Church, VA
224.	Tennessee State Library & Archives	1199	Nashville, TN
225.	Thomas Jefferson Library	1280	Falls Church, VA
226.	Thomas Nelson Community College	1072	Hampton, VA
227.	Tidewater Community College	1100	Norfolk, VA
228.	Transylvania County Library	1156	Brevard, NC
229.	Union County Public Library	1140	Monroe, NC
230.	University of Virginia's College at	1124	Wise, VA
Wise	/Wyllie Library		
231.	Upshur County Public Library	1244	Buckhannon, WV
232.	Vienna Public Library	1192	Vienna, WV
233.	Virginia Beach Public Library	1073	Virginia Beach, VA
234.	Virginia Department of Corrections-All	1201	Richmond, VA
Facil	•		
235.	Virginia Highlands Community College	1075	Abingdon, VA
236.	Virginia State University/Johnston	1198	Petersburg, VA
Mem	norial library		
237.	Virginia Western Community College	1077	Roanoke, VA
238.	Warren County Memorial Library	1217	Warrenton, NC
239.	Washington County Public Library	1078	Abingdon, VA
240.	Wayne County Public Library	1168	Goldsboro, NC
241.	Whitley County Public Library	1215	Williamsburg, KY
242.	Williamsburg Regional Library	1080	Williamsburg, VA
243.	Wilson County Public Library	1162	Wilson, NC
244.	Wolfe County Public Library	1282	Campton, KY
245.	Wythe-Grayson Regional Library	1098	Independence, VA

246.	Wytheville Community College Library	1082	Wytheville, VA

ATTACHMENT E

Small Business Subcontracting Plan

Definitions

Small Business: "Small business" means a business that has been certified in accordance with Regulations governing Certification by the Virginia Department of Small Business and Supplier Diversity (DSBSD). Certification requirements can be found at www.sbsd.virginia.gov.

Women-Owned Business: "Women-owned business" means a business that has been certified in accordance with Regulations governing Certification by the Virginia Department of Small Business and Supplier Diversity (DSBSD). Certification requirements can be found at www.sbsd.virginia.gov.

Minority-Owned Business: "Minority-owned business" means a business that has been certified in accordance with Regulations governing Certification by the Virginia Department of Small Business and Supplier Diversity (DSBSD). Certification requirements can be found at <u>www.sbsd.virginia.gov</u>.

Small Business: "Small business (including micro)" means a business which holds a certification as such by the Virginia Department of Small Business and Supplier Diversity (DSBSD) on the due date for bids. This shall also include DSBSD-certified women- and minority-owned businesses when they also hold a DSBSD certification as a small business on the bid due date. Currently, DSBSD offers small business certification and micro business designation to firms that qualify.

Certification applications are available through DSBSD online at www.DSBSD.virginia.gov (Customer Service).

Bidder Name:

Preparer Name:_____Date: ___

Instructions

- A. If you are certified by the DSBSD as a micro/small business, complete only Section A of this form. This includes DSBSD-certified women-owned and minority-owned businesses when they have also received DSBSD small business certification.
- B. If you are not a DSBSD-certified small business, complete Section B of this form. For the bid to be considered and the bidder to be declared responsive, the bidder shall identify the portions of the contract that will be subcontracted to DSBSD-certified small business for the initial contract period in relation to the bidder's total price for the initial contract period. in Section B.

Section A

If your firm is certified by the DSBSD provide your certification number and the date of certification.

Certification number: _____ Certification Date: _____

Micro/Small Business Name & Address DSBSD Certificate #	Status if Micro/Small Business is also: Women (W), Minority (M)	Contact Person, Telephone & Email	Type of Goods and/or Services	Planned Involvement During Initial Period of the Contract	Planned Contract Dollars During Initial Period of the Contract (\$ or %)
Totals					

B. Plans for Utilization of DSBSD-Certified Small Businesses for this Procurement

Attachment F

REQUEST FOR PROPOSAL

Title: Library Materials

Mid-Atlantic Library Alliance, Inc. (MALiA)

ATTACHMENT F

State Corporation Commission Form

Virginia State Corporation Commission (SCC) registration information. The bidder:

X is a corporation or other business entity with the following SCC identification number: **T-031487-4** -OR-

• is not a corporation, limited liability company, limited partnership, registered limited liability partnership, or business trust **-OR-**

• is an out-of-state business entity that does not regularly and continuously maintain as part of its ordinary and customary business any employees, agents, offices, facilities, or inventories in Virginia (not counting any employees or agents in Virginia who merely solicit orders that require acceptance outside Virginia before they become contracts, and not counting any incidental presence of the bidder in Virginia that is needed in order to assemble, maintain, and repair goods in accordance with the contracts by which such goods were sold and shipped into Virginia from bidder's out-of-state location) **-OR-**

• is an out-of-state business entity that is including with this bid an opinion of legal counsel which accurately and completely discloses the undersigned bidder's current contacts with Virginia and describes why those contacts do not constitute the transaction of business in Virginia within the meaning of § 13.1-757 or other similar provisions in Titles 13.1 or 50 of the Code of Virginia.

NOTE >> Check the following box if you have not completed any of the foregoing options but currently have pending before the SCC an application for authority to transact business in the Commonwealth of Virginia and wish to be considered for a waiver to allow you to submit the SCC identification number after the due date for bids (the Commonwealth reserves the right to determine in its sole discretion whether to allow such waiver): •