Allyson Oury

From: Tracy Stage

Sent: Wednesday, February 15, 2023 3:36 PM

To: Allyson Oury **Subject:** Re: Revised staffing

This coordination was specific direction from me and Chad's email was carrying that direction which was approved. Thank you.

Tracy Stage, A.A.E. Airports Director Okaloosa County

On Feb 15, 2023, at 2:52 PM, Allyson Oury <aoury@myokaloosa.com> wrote:

Tracy,

Please reply to this email to document your approval of Chad's message below for Finance's official records.

I have further communicated that we are moving to one universal staff level position, trained to perform any duty required under the BAGS contract, compensated at \$14 per hour (billable rate to VPS \$20.33). This allows flexibility for the contractor to move a team member to any duty assignment where there is a need – which could include rotating duty assignments within a single shift.

Thank you,

Allyson Oury, CPA Airports Chief Financial Officer Okaloosa County

From: Robert Chad Rogers <rrogers@myokaloosa.com>

Sent: Wednesday, January 25, 2023 12:18 PM **To:** 'Ryan Lizama' <rli>rlizama@maketraveleasier.com>

Cc: Tracy Stage <tstage@myokaloosa.com>; Allyson Oury <aoury@myokaloosa.com>; Mike Stenson <mstenson@myokaloosa.com>; Anthony Peterson <apeterson@myokaloosa.com>; Greg DAmron <a>cgdamron@maketraveleasier.com>; Alvaro Silva <asilva0@maketraveleasier.com>

Subject: RE: Revised staffing

Ryan,

Move forward with getting to the Winter Schedule ASAP and deleting the dedicated ambassador and dispatch positions completely, which should reduce your current staffing by 15 as you state below, while keeping your hardest workers that will meet the expectations.

The Director has approved a universal \$14/hr across the board for all positions other than your supervisors who will remain at their current rate. Every individual should be cross-trained and be able to push wheel chairs, assist with baggage, provide ambassador duties or anything directed by the supervisor or manager. The supervisors will be responsible for appropriately delegating personnel to meet needs based on the flight schedule daily.

We will remain at this staffing level until determined that demand outweighs resources. We will continue to talk weekly to discuss contingencies and how to meet service levels. When you believe more positions/shifts are required as we get into peak season, you can request and we will assess the need before approving seasonal over-hires.

	Please l	et me	know if ai	ny outstan	ding of	questions.
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VR,

Chad